

BIDDER NAME		
ID/REGISTRATION NUMBER		
CSD NUMBER		
B-BBEE LEVEL	EXPIRY DATE	
CONTACT PERSON		
EMAIL ADDRESS		
TELEPHONE NUMBER		

Riverwalk Office Park, Block B; 41 Matroosberg Road (Corner Garsfontein and Matroosberg Roads)
Ashlea Gardens, Extension 6
Menlo Park; Pretoria; South Africa; 0081

P.O. Box 35655; Menlo Park; 0102

Switchboard: +27 12 428 8000 Website: www.fsca.co.za

Financial Sector
Conduct Authority

PROVISION OF REPUTATION MANAGEMENT SERVICES



Contents

A.	INT	RODUCTION TO BID	4
	1.	Introduction	4
	3.	Bid enquiries and questions	5
	4.	Bid submission	5
	5.	Pricing schedule	6
В.	DEF	FINITIONS	7
	6.	Definitions	7
C.	BID	RULES	8
	7.	Capabilities and experience of bidders	8
	8.	Form of bid	8
	9.	Signing of bid	8
	10.	Bid all inclusive	8
	11.	Alterations to bid documents	8
	12.	Qualifications on bid	8
	13.	FSCA's rights	9
	14.	Undertaking by bidder	9
	15.	Central supplier database	10
	16.	Supplier performance management	10
	17.	Cancellation of contract	10
	18.	Applicable laws	11
	19.	Reasons for disqualification of bid	11
	20.	Delegation of authority	12
	21.	Bid rules are binding	12
	22.	Language of contract	12
D.	TER	MS OF REFERENCE	13
	23.	Objectives	13
	24.	Background	13
	25.	Purpose of the request for bid	13
	26.	Scope of work	14
	27.	Bid Conditions	15
	28.	Bid evaluation	15
	29.	Functional evaluation (Desktop)	17
	30.	Functional evaluation (Presentation)	20
	31.	Preference point system	21

PROVISION OF REPUTATION MANAGEMENT SERVICES



33. Timeline of the bid process
Standard Bidding Document (SBD 3.3) 2 Standard Bidding Document (SBD 4) 2 Standard Bidding Document (SBD 6.1) 3
Standard Bidding Document (SBD 4)
Standard Bidding Document (SBD 6.1)
,
Standard Ridding Document (SRD 8)
Standard Didding Document (3DD 0)+
Standard Bidding Document (SBD 9)4
E. ADMINISTRATIVE CHECKLIST4

PROVISION SERVICES

OF REPUTATION

MANAGEMENT



A. INTRODUCTION TO BID

1. Introduction

- 1.1 The Financial Sector Conduct Authority (FSCA) was established in terms of the Financial Sector Regulation Act No. 9 of 2017. It is responsible for market conduct regulation and supervision of the financial services industry. The objectives of the FSCA are to enhance and support the efficiency and integrity of financial markets, to protect financial customers by promoting their fair treatment by financial institutions, as well as providing financial customers with financial education. The FSCA is a Schedule 3A Public Entity, in terms of the Public Finance Management Act (PFMA).
- 1.2 The vision of the FSCA is to ensure an efficient financial sector where customers are informed and treated fairly and its mission is to ensure a fair and stable financial market, where consumers are informed and protected, and where those that jeopardize the financial well-being of consumers are held accountable. Visit the FSCA website, www.fsca.co.za for further information about the FSCA.
- 1.3 The FSCA operates from offices in Pretoria at Riverwalk Office Park; 41 Matroosberg Road; Ashlea Gardens Extension 6; Menlo Park; Pretoria.
- 1.4 Bidders are hereby invited for appointment of a service provider to provide Reputation Management services. The contract will commence on 31 March 2022 or earlier.
- 1.5 All information, including personal information collected during this process will be treated as confidential, and processed in line with the FSCA Privacy Policy. For more information on how your personal information is processed and how you can exercise your rights in term of applicable information privacy laws, please visit the Privacy Policy on www.fsca.co.za.
- 1.6 This bid is subject to the Preferential Procurement Policy Framework Act No. 5 of 2000 and the Preferential Procurement Regulations, 2017, the Broad-Based Black Economic Empowerment Act, the General Conditions of Contract (GCC) and, if applicable, any other special conditions of contract. Where, however, the special conditions of contract conflict with the general conditions of contract, the special conditions of contract prevail.

2. Briefing session

2.1 A non-compulsory briefing session will be held on 14 December 2021 at 11h00 for a maximum of 1 hour. A Microsoft Teams link will be provided on the FSCA website.

ISSUE DATE	Thursda	PAGE 4 OF 47		
FSCA FRANCIA Inter Custom Authority	TITLE	FSCA202122-T010 [PROVISION OF REPUTATION MANAGEMENT SERVICES] [PUBLISHED]	INITIAL HERE →	BIDDER'S INITIALS

PROVISION OF REPUTATION MANAGEMENT SERVICES



2.2 THE FSCA WILL NOT BE COMPELLED TO REPEAT ANY ISSUES ALREADY COVERED TO LATECOMERS, NOR OPEN THE BRIEFING SESSION REGISTER ONCE THE SESSION IS CONCLUDED AND THE REGISTER CLOSED.

3. Bid enquiries and questions

3.1 Enquiries relating to minor administrative issues with reference to the bid may be directed to:

Nobusi Mazwai / Jessie Myanga Supply Chain Management Unit Tel no.: (012) 367 7847 / 422 5179

E-mail: tenders@fsca.co.za

- 3.2 All questions relating to the contents of the bid (conditions, rules, terms of reference etc.) must be forwarded in writing via email to tenders@fsca.co.za by not later than **11 January 2022**. Questions received after this date will not be entertained.
- 3.3 All questions must reference specific paragraph numbers, where applicable.
- 3.4 All enquiries (received on or before the closing date for enquiries) will be consolidated and the FSCA will publish one response document on the FSCA website (www.fsca.co.za) within three (3) working days after the date in indicated in paragraph 3.2.
- 3.5 No requests for information shall be made to any other person or place particularly not to the existing provider of this service.

4. Bid submission

- 4.1 Bid documents may either be posted (preferably by registered mail) or placed in the bid box or couriered to the physical address. Bids submitted by means of e-mail, telex facsimile, electronic or similar means shall not be considered.
- 4.2 Complete documents with supporting annexures shall be packaged, sealed, clearly marked and submitted strictly as follows:

Bid No	FSCA2021/22-T010
Bid Name	PROVISION OF REPUTATION MANAGEMENT SERVICES

4.3 The FSCA requires two (2) printed copies, one (1) original and one (1) copy and one electronic copy (in electronic storage media, preferably a CD or flash drive/memory stick) in PDF format all bound in a sealed envelope marked as stated in paragraph 4.2.

ISSUE DATE	ISSUE DATE Thursday, 02 December 2021			
FSCA Flaced factor Contact Actions	TITLE	FSCA202122-T010 [PROVISION OF REPUTATION MANAGEMENT SERVICES] [PUBLISHED]	INITIAL HERE →	BIDDER'S INITIALS

PROVISION OF REPUTATION MANAGEMENT SERVICES



4.4 Bids must be properly packaged and deposited on or before the closing date and before the closing time in the bid box situated at the reception area of the FSCA. The physical address of the FSCA is as follows:

Financial Sector Conduct Authority
Riverwalk Office Park, Block B
41 Matroosberg Road (Corner Garsfontein and Matroosberg Roads)
Ashlea Gardens, Extension 6
Menlo Park
Pretoria, 0081

GPS Coordinates				
Latitude	-25.7843344			
Longitude	28.268365			

4.5 Bid documents may also be posted (preferably by registered mail) to:

PO Box 35655 Menlo Park Pretoria 0102

- 4.6 Bid documents will only be considered if received by the FSCA on or before the closing date and time, regardless of the method used to send or deliver such documents to the FSCA.
- 4.7 Late submissions will not be accepted.
- 4.8 Bidders must initial each page of the bid document on the bottom right-hand corner.

5. Pricing schedule

- 5.1 Only fixed prices in South African Rands (ZAR) will be accepted.
- 5.2 A pricing schedule must be submitted on a separate sheet from the technical proposal for ease of evaluation.
- 5.3 The pricing schedule must be submitted adjacent to the SBD 3.3 form in the bid proposal. **NB: Pricing must be aligned.**
- 5.4 For comparative purposes, all bidders must use 4.5% as their rate of increase for years 2, 3 and 4.
- 5.5 The contract price for this bid will be subject to annual escalation of prevailing Consumer Price Index (CPI) at the anniversary date of the agreement, i.e. CPI rate preceding the anniversary date as published by Statistics South Africa.

ISSUE DATE	ATE Thursday, 02 December 2021			
FSCA Fracted feature Conduct Authority	TITLE	FSCA202122-T010 [PROVISION OF REPUTATION MANAGEMENT SERVICES] [PUBLISHED]	INITIAL HERE →	BIDDER'S INITIALS

PROVISION OF REPUTATION MANAGEMENT SERVICES



B. DEFINITIONS

6. Definitions

- 6.1 Unless inconsistent with or expressly indicated otherwise by the context:
 - 6.1.1 **FSCA** shall mean the Financial Sector Conduct Authority or any successor in title.
 - 6.1.2 **Contractor** shall mean the successful bidder whose bid has been accepted by the FSCA and shall include the bidders's personal representatives.
 - 6.1.3 **Contract** shall include the General Conditions of Contract and Special Conditions of Contract, the specifications including any schedules attached to the specifications, and any agreement entered into in terms of these Special Conditions of Contract.
 - 6.1.4 **Service** shall mean the provision of Reputation Management services.
 - 6.1.5 **Person** includes any company incorporated or registered as such under any law, any body of persons corporate or unincorporated, any trust, person, firm or company shall include an authorised employee or agent of such person.
- 6.2 Except where the context indicates otherwise, in this document the singular includes the plural, and with reference to gender, the one includes the other.

ISSUE DATE	Thursda	Thursday, 02 December 2021				
FSCA Flantid fortir Coden Addition	TITLE	FSCA202122-T010 [PROVISION OF REPUTATION MANAGEMENT SERVICES] [PUBLISHED]	INITIAL HERE →	BIDDER'S INITIALS		

PROVISION OF REPUTATION MANAGEMENT SERVICES



C. BID RULES

7. Capabilities and experience of bidders

7.1 Bidders are required to provide all information as necessary to demonstrate their capabilities and experience regarding the requested services.

8. Form of bid

- 8.1 The bid shall be signed and witnessed on the form of bid incorporated herein. The schedule of services shall be fully priced in South African Rand to show the total amount of the bid and shall be signed. The certificates, schedules and forms contained in this document shall be completed and signed by the bidder in blue or black ink.
- 8.2 **Please note**: No correction fluid such as Tippex or similar product is allowed. All changes must be scratched out and a signature next to each change
- 8.3 Where the space provided in the bound document is insufficient, separate schedules may be drawn up in accordance with the prescribed formats. These schedules shall be bound with a suitable contents page and submitted with the bid documents.

9. Signing of bid

9.1 The bid must be signed by a person who is duly authorised to do so.

10. Bid all inclusive

10.1 The bidder must provide an all-inclusive fee statement in the bid.

11. Alterations to bid documents

11.1 No unauthorised alteration or addition shall be made to the form of bid, to the schedule of quantities of services to be rendered or to any other part of the bid documents. If any such alteration or addition is made or if the schedule of quantities of services to be rendered, or other schedules or certificates are not properly completed, such submission may be disqualified.

12. Qualifications on bid

12.1 Bids submitted in accordance with this bid document shall be without any qualifications.

ISSUE DATE	Thursda	ay, 02 December 2021		PAGE 8 OF 47
FSCA Financial Interest Conduct Authority	TITLE	FSCA202122-T010 [PROVISION OF REPUTATION MANAGEMENT SERVICES] [PUBLISHED]	INITIAL HERE →	BIDDER'S INITIALS

PROVISION OF REPUTATION MANAGEMENT SERVICES



13. FSCA's rights

- 13.1 The FSCA is entitled to amend any bid conditions, bid validity period, bid specifications, or extend the bid's closing date, all before the bid closing date. The FSCA reserves the right to extend the bid validity period before its expiry period. All bidders, to whom the bid documents have been issued and where the FSCA have record of such bidders, may be advised in writing of such amendments in good time and any such changes will also be posted on the FSCA's website under the relevant bid information. All prospective bidders should, therefore, ensure that they visit the website regularly and before they submit their bid response to ensure that they are kept updated on any amendments in this regard.
- 13.2 The FSCA reserves the right not to accept the lowest priced bid or any bid in part or in whole.
- 13.3 The FSCA reserves the right to the award this bid subjected to price negotiation with the preferred tenderers.
- 13.4 The FSCA reserves the right to award this bid as a whole or in part.
- 13.5 The FSCA reserves the right to conduct site visits at bidder's corporate offices and/or at client sites if so required.
- 13.6 The FSCA reserves the right to consider the guidelines and prescribed hourly remuneration rates for consultants as provided in the National Treasury Instruction Note 02 of 2016/2017: Cost Containment Measures, where relevant.
- 13.7 The FSCA reserves the right to request all relevant information, agreements and other documents to verify information supplied in the bid response. The bidder hereby gives consent to the FSCA to conduct background checks on the bidding entity and any of its directors/trustees/shareholders/members.

14. Undertaking by bidder

- 14.1 By submitting a bid in response to this bid, the bidder will be taken to have offered to render all or any of the services described in the bid response submitted by it to the FSCA on the terms and conditions and in accordance with the specifications stipulated in this bid document.
- 14.2 The bidder shall prepare for a possible presentation should the FSCA require such and the bidder shall be notified thereof in good time before the actual presentation date. Such presentation may include a practical demonstration of products or services as called for in this bid.
- 14.3 The bidder agrees that the offer contained in its bid shall remain binding upon him and receptive for acceptance by the FSCA during the bid validity period indicated in this document and calculated from the bid closing date. Its

ISSUE DATE	ATE Thursday, 02 December 2021			
FSCA Fracted feature Conduct Authority	TITLE	FSCA202122-T010 [PROVISION OF REPUTATION MANAGEMENT SERVICES] [PUBLISHED]	INITIAL HERE →	BIDDER'S INITIALS

PROVISION OF REPUTATION MANAGEMENT SERVICES



acceptance shall be subject to the terms and conditions contained in this bid document read with the bid.

- 14.4 The bidder furthermore confirms that they have satisfied themselves as to the correctness and validity of their bid response; that the price(s) and rate(s) quoted cover all the work/item(s) specified in the bid response documents; and that the price(s) and rate(s) cover all their obligations under a resulting contract for the services contemplated in this bid; and that they accepts that any mistakes regarding price(s) and calculations will be at their risk.
- 14.5 The successful bidder accepts full responsibility for the proper execution and fulfilment of all obligations and conditions devolving on them under the supply agreement and Service Level Agreement (SLA) to be concluded with the FSCA, as the principal(s) liable for the due fulfilment of such contract.
- 14.6 The bidder accepts that all costs incurred in the preparation, presentation and demonstration of the solution offered by it shall be for the account of the bidder. All supporting documentation and manuals submitted with this bid will become FSCA property unless otherwise stated by the bidder/s at the time of submission.

15. Central supplier database

15.1 The FSCA will not award any bid to a supplier who is not registered as a prospective supplier on the Central Supplier Database (CSD) as required in terms of National Treasury Circular No. 3 of 2015/2016 and National Treasury SCM Instruction Note 4 of 2016/2017.

16. Supplier performance management

- 16.1 Supplier Performance Management is viewed by the FSCA as a critical component in ensuring it acquires value for money and maintains good supplier relations between the FSCA and all its suppliers.
- 16.2 The successful bidder shall upon receipt of written notification of an award, be required to conclude an SLA with the FSCA (where applicable), which will form an integral part of the supply agreement. The SLA will serve as a tool to measure, monitor and assess the supplier's performance and ensure effective delivery of service, quality and value-add to the FSCA's business.
- 16.3 The successful bidder will be required to comply with the above conditions and provide a scorecard on how their product/service offering is being measured to achieve the objectives of this condition.

17. Cancellation of contract

17.1 If the FSCA becomes aware or is satisfied that any person (including an employee, partner, director or shareholder of the bidder or a person acting on behalf of or with the knowledge of the bidder), firm or company; amongst others:

ISSUE DATE	Thursda	ay, 02 December 2021		PAGE 10 OF 47
FSCA Placed Inter- Content Authority	TITLE	FSCA202122-T010 [PROVISION OF REPUTATION MANAGEMENT SERVICES] [PUBLISHED]	INITIAL HERE →	BIDDER'S INITIALS

PROVISION OF REPUTATION MANAGEMENT SERVICES



- 17.1.1 is executing a contract with the FSCA unsatisfactorily,
- 17.1.2 has in any manner been involved in a corrupt act or provided a gift or remuneration in relation to any officer or employee of the FSCA, in connection with obtaining or executing a contract,
- 17.1.3 has acted in bad faith, in a fraudulent manner or committed an offence in obtaining or executing a contract,
- 17.1.4 has in any manner influenced or attempted to influence the awarding of an FSCA's bid,
- 17.1.5 has when advised that his bid has been accepted, given notice of his inability to execute or sign the contract or to furnish any security required,
- 17.1.6 has engaged in any anti-competitive behaviour, including having entered into any agreement or arrangement, whether legally binding or not, with any other person or company to refrain from bidding for this contract, or relating to the bid price to be submitted by either party,
- 17.1.7 has disclosed to any other person, any information relating to this bid, except where disclosure, in confidence, was necessary to obtain quotations required for the preparation of the bid,

the FSCA may, in addition to any other legal recourse, which it may have, cancel the contract between the FSCA and such a person, firm or company and/or resolve that no bid from such a person will be favourably considered for a period, as prescribed by the National Treasury.

17.2 Any restriction imposed upon any person shall apply to any other person with which such a person is actively associated.

18. Applicable laws

- 18.1 The laws of the Republic of South Africa shall be applicable to each contract created by the acceptance of a bid and each bidder shall indicate an address in the Republic and specify it in the bid as his *domicilium citandi* et executandi where any legal process may be served on him.
- 18.2 Each bidder shall accept the jurisdiction of the courts of the Republic of South Africa.

19. Reasons for disqualification of bid

19.1 The FSCA reserves the right to disqualify any unacceptable bid as defined in the PPPFA Act and such disqualification may take place without prior notice to

ISSUE DATE	Thursda	ay, 02 December 2021		PAGE 11 OF 47
FSCA Fracted feature Conduct Authority	TITLE	FSCA202122-T010 [PROVISION OF REPUTATION MANAGEMENT SERVICES] [PUBLISHED]	INITIAL HERE →	BIDDER'S INITIALS

PROVISION OF REPUTATION MANAGEMENT SERVICES



the offending bidder. The grounds for disqualification amongst others could include the following:

- 19.1.1 bidders who submit incomplete information and documentation as specified in the requirements of this bid document;
- 19.1.2 bidders who submit information that is fraudulent, factually untrue or inaccurate:
- 19.1.3 bidders who receive information not available to other potential bidders through any means;
- 19.1.4 bidders who do not comply with mandatory requirements, if stipulated in the bid document:
- 19.1.5 bidders who fail to attend a compulsory briefing session and sign bid register, if stipulated in the bid advert and/ or in this bid document; and/or
- 19.1.6 bidders who fail to comply with FICA (Financial Intelligence Centre Act) requirements (where applicable).

20. Delegation of authority

20.1 The FSCA may delegate any power vested in it by virtue of these Terms of Reference to an officer or employee of the FSCA.

21. Bid rules are binding

21.1 The bid rules as well as the instructions given in the official bid notice shall be binding on all bidders submitting bid applications for the service or services set out in the bid document.

22. Language of contract

22.1 The bid documents are drafted in English and any contract, which originates from the acceptance of the bid, will be interpreted and construed in English.

ISSUE DATE	Thursda	ıy, 02 December 2021		PAGE 12 OF 47
FSCA Fixacial lotter Cushed Authority	TITLE	FSCA202122-T010 [PROVISION OF REPUTATION MANAGEMENT SERVICES] [PUBLISHED]	INITIAL HERE →	BIDDER'S INITIALS



D. TERMS OF REFERENCE

23. **Objectives**

- 23.1 The broad objectives of this bid include:
 - 23.1.1 To provide bidders with adequate information to understand and respond to the FSCA's requirements to appoint a service provider to provide professional Reputation Management Services to the FSCA for a period of 48 months. The appointment is subject to annual performance review.
 - 23.1.2 To ensure uniformity in the responses received from each prospective service provider.
 - 23.1.3 To provide a structured framework for the evaluation of proposals.

24. **Background**

- The FSCA's Communication and Language Services Department has identified 24.1 a need to procure the services of a contractor to provide Reputation Management Services including Media and Public Relations. Coverage in the news media and brand perceptions of the organisation are a critical aspect of its ability to fulfil its mandate as a regulator of the financial services industry.
- This is in support of the organisation's communication strategic goals to maintain its integrity by monitoring, assessing and developing strategies that will manage its coverage in the news, build relationships with the media, raise awareness of its various campaigns and initiatives, while continuously adapting to changes affecting the industry.
- 24.3 To build and maintain a positive brand image of the FSCA through Public Relations, the Communication and Language Services Department hereby requires a reputable and suitable service provider to provide reputationmanagement services for a period of 48 months subject to an annual performance review.
- The appointed service provider will also be responsible to counter any negative 24.4 news coverage, founded or otherwise, that may dent the image and reputation of the FSCA.

25. Purpose of the request for bid

The purpose of this bid is to appoint a service provider to provide Reputation 25.1 Management Services including Media and Public Relations to the organisation for a period of 48 months subject to annual performance review.

ISSUE DATE	Thursda	ay, 02 December 2021		PAGE 13 OF 47
FSCA Fracted feature Conduct Authority	TITLE	FSCA202122-T010 [PROVISION OF REPUTATION MANAGEMENT SERVICES] [PUBLISHED]	INITIAL HERE →	BIDDER'S INITIALS

PROVISION OF REPUTATION MANAGEMENT SERVICES



26. Scope of work

- 26.1 The successful bidder will be required to:
 - 26.1.1 Proactively manage and promote the organisation's positive image through competent Public Relations strategies.
 - 26.1.2 Profile the organisation and its key spokespeople in the media.
 - 26.1.3 Identify appropriate thought-leadership opportunities, generate content and coordinate the soliciting of other contributions.
 - 26.1.4 Undertake strategic media buying on behalf of the organisation as and when required.
 - 26.1.5 Identify and secure regular one-on-one relationship building engagements with influential journalists and relevant stakeholder groups.
 - 26.1.6 Provide social media support, including the monitoring of social media content.
 - 26.1.7 Conduct reputation-linked research of interest, including brand audits, media and reputation audits to assess public and stakeholder perceptions.
 - 26.1.8 Provide crisis management services which must entail:
 - 26.1.8.1 Reviewing and improving the existing crisis management strategy.
 - 26.1.8.2 Reviewing and improving the existing media policy.
 - 26.1.8.3 Workshop sessions to assess potential risks, develop mitigation interventions, key messages and communication strategies.
 - 26.1.9 Generate and produce content to position the organisation and improve brand equity.
 - 26.1.10 Facilitate training to key spokespeople/staff covering the: Theory (basic principles of communication, crisis management and general application of Public Relations strategies) and Simulation (at an appropriate location/under suitable conditions) of practical scenarios for candidates to solve and receive assessments and evaluations.
- 26.2 The service provider shall report in the following manner:
 - 26.2.1 Submit comprehensive progress reports on a monthly basis.

ISSUE DATE	Thursda	ay, 02 December 2021		PAGE 14 OF 47
FSCA FRANCIS INSTE	TITLE	FSCA202122-T010 [PROVISION OF REPUTATION MANAGEMENT SERVICES] [PUBLISHED]	INITIAL HERE →	BIDDER'S INITIALS

PROVISION OF REPUTATION MANAGEMENT SERVICES



- 26.2.2 Attend all formal status meetings monthly with the FSCA's designated Communications Officer(s) and additional operational meetings as required.
- 26.2.3 Set up weekly teleconferences for important updates.
- 26.2.4 Submit post-campaign reviews, analysis and any necessary interventions and revisions to the implementation strategy.
- 26.2.5 Visibly demonstrate coverage received by the organisation as a direct result of the service provider's efforts or interventions.
- 26.2.6 Compile and submit qualitative and statistical data on the number of engagements on the online and offline media platforms.
- 26.2.7 Deliver any media clips or samples (in hard or soft copy, or as requested) to accompany analytical reports on the organisation's media coverage.
- 26.2.8 Provide insightful reports on any developments that may impact media policy, public relations and communication strategies at large.

27. Bid Conditions

27.1 The successful bidder must sign a non-disclosure agreement with the FSCA. The service provider will be assessed annually according to agreed KPIs for satisfactory performance. Failure to meet agreed KPIs may lead to the contract being terminated.

28. Bid evaluation

28.1 The proposals will be evaluated as follows:

28.1.1 Evaluation Stage One: Compliance

Compliance with administrative requirements stated in the Standard Bidding Documents and the mandatory requirements as listed in paragraph 32 below. In this evaluation stage, all bidders that fail to provide the required information and documentation, will be disqualified from further evaluation.

28.1.2 Evaluation Stage Two: Functional evaluation (Desktop evaluation)

In this evaluation stage, bidders are expected to obtain a minimum of 80 out of 100 points to proceed to the next evaluation stage. Failure to obtain the prescribed minimum points will automatically disqualify the bid offer from proceeding to the next evaluation stage.

ISSUE DATE	Thursda	y, 02 December 2021	PAGE 15 OF 47	
FSCA FRANCIS INSECTION FRANCIS	TITLE	FSCA202122-T010 [PROVISION OF REPUTATION MANAGEMENT SERVICES] [PUBLISHED]	INITIAL HERE →	BIDDER'S INITIALS

PROVISION OF REPUTATION MANAGEMENT SERVICES



28.1.3 Evaluation Stage Three: Functional evaluation (Presentation and demonstration)

In this evaluation stage, bidders are required to obtain a minimum of 80 out of 100 to proceed to the next evaluation stage. Failure to obtain the prescribed minimum points will automatically disqualify the bid offer from proceeding to the next evaluation stage.

28.1.4 Evaluation Stage Four: Preference Point System

The 80/20 preference point system shall be applicable to this phase, where 80 points represent maximum obtainable points for the lowest acceptable price, and 20 points represents the B-BBEE level status. Points will be awarded to a bidder for attaining the B-BBEE status level of contribution in accordance with the table as listed in the bid documentation.

28.1.5 Evaluation Stage Five: Site Inspection

At the FSCA's discretion, a site inspection may be conducted at the selected bidders' premises with the objective of verifying information as contained in their respective bid documents. Should it be discovered during a site inspection or presentation that the information submitted by the bidder is inconsistent with what is on their current premises of business, such bidders may be disqualified.

ISSUE DATE	Thursda	Thursday, 02 December 2021				
FSCA Facial form	TITLE	FSCA202122-T010 [PROVISION OF REPUTATION MANAGEMENT SERVICES] [PUBLISHED]	INITIAL HERE →	BIDDER'S INITIALS		





29. Functional evaluation (Desktop)

- 29.1 The bid/proposal will be evaluated for functionality and be rated as follows:
 - 29.1.1 Values: 0=Poor 1=Below average, 2=Average, 3=Good, 4=Very Good, 5=Excellent

Table1

ITEM	DESCRIPTION	DETAILED DESCRIPTION	RATING	SUB- WEIGHT	WEIGHT	
	A.1. Bidders will be required to provide a physical and	A.1.1. Bidder did not provide portfolio of evidence	0			
A. Capability	electronic portfolio of Reputation Management projects demonstrating at least three (3) case studies on how the bidder has successfully managed brand reputations in the last five (5) years from the closing date of this bid. A.2. Bidders must also demonstrate technical and professional experience. Provide case studies that demonstrate competence in different aspects of Reputation Management. Experience in the financial	electronic portfolio of Reputation Management projects demonstrating at least three (3) case studies on how the bidder has successfully managed brand reputations in the last five (5) years from the	at evidence of their successful projects, which demonstrated technical and professional capabilities of reputation management but has less than three relevant case studies.	1-3		30
		A.1.3. Bidder submitted portfolio of evidence of their successful projects with at least three (case studies but did not sufficiently demonstrate capability of the bidder to manage the reputation of the FSCA.	1-3			

ISSUE DATE	Thursday, 02	December 2021		PAGE 17 OF 47
FSCA FRANCIS force Coalest Authority	TITLE	FSCA202122-T010 [PROVISION OF REPUTATION MANAGEMENT SERVICES] [PUBLISHED]	INITIAL HERE →	BIDDER'S INITIALS

PROVISION OF REPUTATION MANAGEMENT SERVICES



ITEM	DESCRIPTION	DETAILED DESCRIPTION	RATING	SUB- WEIGHT	WEIGHT
	services sector will be an added advantage.	A.1.4. Bidder submitted portfolio of evidence with three (3) or more of successful case studies which demonstrated sufficient knowledge of the financial sector, and the capability to manage the reputation of the FSCA.	4-5		
		B.1.1. Bidder did not submit any information required.	0		
B. Capacity	B.1. Provide a company profile of the bidder, detailing the number of years of experience in providing reputation management services to	B.1.2. Bidder provided company profile of less than five (5) years' experience in reputation management and submitted detailed CVs of key	20	40	
	corporate and public sector clients. Bidders must submit detailed CVs of key role players.	B.1.3. Bidder provided detailed company profile with at least five (5) or more years' experience in providing reputation management services and submitted detailed CVs of key role players.	3-5	20	

ISSUE DATE	Thursday, 02	nursday, 02 December 2021			
FSCA Faculat Authority	TITLE	FSCA202122-T010 [PROVISION OF REPUTATION MANAGEMENT SERVICES] [PUBLISHED]	INITIAL HERE →	BIDDER'S INITIALS	

PROVISION OF REPUTATION MANAGEMENT SERVICES



ITEM	DESC	CRIPTION	DETAILED DESCRIPTION	RATING	SUB- WEIGHT	WEIGHT
	B.2.	Provide three (3) signed	B.2.1. No reference letters provided that meet expectations.	0		
		contactable reference letters on clients' letterhead for previous similar work done in the	B.2.2. Bidder provided less than three (3) contactable reference letters from the clients.	1-3	20	
		last five (5) years.	B.2.3. Bidder provided three (3) or more contactable reference letters from the clients	4-5		
			C.1.1. Bidder did not submit a proposal.	0		
C. Methodology	C.1.	Submit a proposal that details the methodology, timelines and milestones of the bidder in providing	C.1.2. Bidder submitted a proposal with detailed methodology, timelines and/ or milestones but did not illustrate full capability to render the services.	1-2		30
		the services	C.1.3. Bidder submitted a proposal with detailed methodology, with timelines and/ or milestones which demonstrate their full capability to render the required services.	3-5		
Total	•					100

ISSUE DATE	Thursday, 02	ursday, 02 December 2021		
FSCA FRANCIA Interest Conduct Authority	TITLE	FSCA202122-T010 [PROVISION OF REPUTATION MANAGEMENT SERVICES] [PUBLISHED]	INITIAL HERE →	BIDDER'S INITIALS



30. Functional evaluation (Presentation)

- 30.1 Bidder(s) will be required to do a presentation to the FSCA
- 30.2 Bidder(s) to prove their capability whereby the FSCA's decision would be final.
- 30.3 Presentation dates and times will be communicated to the bidders who have passed functionality evaluation desktop in due course.
- 30.4 Bidder(s) invited to the presentation will be expected to present at least one (1) case study of how they have successfully rendered a similar service to a recognisable company. Furthermore, they should demonstrate in the pitch how they will manage the reputation of the organisation effectively.
- 30.5 Functionality criteria on the presentation to the FSCA Executive Committee by shortlisted bidders are as follows:
 - 30.5.1 Values: 0=Poor 1=Below average, 2=Average, 3=Good, 4=Very Good, 5=Excellent

Table2

ITEM	EVALUATION CRITERIA	DETAILED DESCRIPTION	RATING	WEIGHT
A.	Understanding of the FSCA and the financial services regulatory landscape.	A.1. Thorough understating of the role of the FSCA and the financial services industry and regulatory landscape.	0-5	30
B.	Methodology	B.1. The proposed tried and tested approach and methodology of managing the reputation of the FSCA. Demonstrate tools and processes needed to assess and measure the reputation of the FSCA, and a thorough knowledge of the financial sector.	0-5	50
C.	Success evaluation criteria	C.1. A clear plan of how the success of the reputation management plan will be measured.	0-5	20
TOTAL				100

ISSUE DATE	Thursday, 02	rsday, 02 December 2021						
FSCA Fundations Contact Authory	TITLE	FSCA202122-T010 [PROVISION OF REPUTATION MANAGEMENT SERVICES] [PUBLISHED]	INITIAL HERE →	BIDDER'S INITIALS				



31. Preference point system

31.1 The formula below will be used to calculate the preference procurement points for price:

$$Ps = 80 \left(1 - \frac{Pt - Pmin}{Pmin} \right)$$

31.2 Where

Ps = Points scored for comparative price of bid under consideration Pt = Comparative price of bid or offer under consideration

Pmin = Comparative price of lowest acceptable bid

- 31.3 Depending on the bidder's level of broad-based black economic empowerment contribution, a maximum of 20 points may be allocated to a bidder. The points scored by a bidder for broad-based black economic empowerment contribution will be added to the preference procurement points allocated for price.
- 31.4 The table below reflects the number of points to be allocated to a bidder based on broad-based black economic empowerment contribution:

Table 1

B-BBEE Status Level of Contributor	Number of points (80/20 system)
1	20
2	18
3	14
4	12
5	8
6	6
7	4
8	2
Non-compliant contributor	0

- 31.5 Bidders are required to submit proof of B-BBEE Status Level of contributor. Proof includes valid B-BBEE Status Level Verification Certificates or certified copies of sworn affidavits together with their bidders or price quotations, to substantiate their B-BBEE rating claims
- 31.6 Bidders who did not submit their B-BBEE Status Level Verification Certificates/certified copies of sworn affidavits or who are non-compliant contributors to B-BBEE do not qualify for preference points for B-BBEE but

ISSUE DATE	Thursda	Thursday, 02 December 2021				
FSCA Fractal feeter Coalest Audionry	TITLE	FSCA202122-T010 [PROVISION OF REPUTATION MANAGEMENT SERVICES] [PUBLISHED]	INITIAL HERE →	BIDDER'S INITIALS		

PROVISION OF REPUTATION MANAGEMENT SERVICES



Table 2

should not be disqualified from the bidding process unless if the FSCA has stipulated a specific B-BBEE Status Level as pre-qualification criteria in terms of Regulation 4; and the bidder does not meet this requirement. In this instance, the FSCA must disqualify such bidder as having submitted an unacceptable bid.

- 31.7 A consortium or joint venture (including unincorporated consortia and joint ventures) must submit a consolidated B-BBEE Status Level Verification Certificate for every separate bid
- 31.8 Bidders must ensure that their B-BBEE Status Level Verification Certificates submitted are issued by the following agencies:
 - 31.8.1 Bidders who qualify as Exempted Micro Enterprise (EMEs):
 - 31.8.1.1 Verification agencies accredited by SANAS; or
 - 31.8.1.2 A Sworn affidavit signed by the EME representative and attested by a Commissioner of oaths.

32. Standard bidding documents

32.1 The following compulsory additional information are required. Failure to complete, and supply any of these documents might lead to disqualification from this bid:

	i abie 2
Invitation to bid	SBD 1
Pricing Schedule	SBD 3.3
Declaration of Interest	SBD 4
Preference Points Claim Form for Preferential Procurement Regulations 2017 (including a valid B-BBEE Status Level Verification Certificate) Should a bidder not complete and sign the SBD6.1, the bidder will be allocated 0 points for B-BBEE.	SBD 6.1
Declaration: Abuse of Supply Chain Management Systems	SBD 8
Certificate of Independent Bid Determination	SBD 9

33. Timeline of the bid process

33.1 The period of validity of the bid and the withdrawal of offers, after the closing date and time are 90 days, expiring on 18 April 2022. The project timeframes of this bid are set out below:

ISSUE DATE	Thursda	ay, 02 December 2021		PAGE 22 OF 47
FSCA Flancial finite Conhect Authority	TITLE	FSCA202122-T010 [PROVISION OF REPUTATION MANAGEMENT SERVICES] [PUBLISHED]	INITIAL HERE →	BIDDER'S INITIALS

PROVISION OF REPUTATION MANAGEMENT SERVICES



Table 3

STAGE	DESCRIPTION OF STAGE	ESTIMATED COMPLETION DATE
1.	Advertisement of bid on Government e- tender portal / print media / Tender Bulletin	02 December 2021
2.	Briefing session	14 December 2021
3.	Questions relating to bid from bidder(s)	11 January 2022
4.	Bid closing date	18 January 2022
5.	Compliance: Bid Evaluation Committee	25 January 2022
6.	Functional Evaluation: (Desktop evaluation)	15 February 2022
7.	Preference Point System: Bid Evaluation Committee	25 February 2022
8.	Bid Adjudication: Bid Adjudication Committee	03 March 2022
9.	Notification of the outcome to the bidders	10 March 2022

- 33.2 All dates and times in this bid are South African Standard Time.
- 33.3 Any time or date in this bid is subject to change at the FSCA's discretion. The establishment of a time or date in this bid does not create an obligation on the part of the FSCA to take any action or create any right in any way for any bidder to demand that any action be taken on the date established. The bidder accepts that, if the FSCA extends the deadline for bid submission (the Closing Date) for any reason, the requirements of this bid otherwise apply equally to the extended deadline.

	PAGE 23 OF 47				
	FSCA Flancid Inter Control Authority	TITLE	FSCA202122-T010 [PROVISION OF REPUTATION MANAGEMENT SERVICES] [PUBLISHED]	INITIAL HERE →	BIDDER'S INITIALS

SERVICES

PROVISION OF REPUTATION MANAGEMENT



STANDARD BIDDING DOCUMENTS

Standard Bidding Document (SBD 1)

PART A INVITATION TO BID

CONDUCT AUTHOR	INVITED TO BID	FOR REQUIR	REMENTS OF TH	1E F	INANCIAL S	ECTOR
BID NUMBER: FS	CA2021/22-T0010	CLOSING DATE:	18 January 202	22	CLOSING TIME:	11H00
DESCRIPTION PR	OVISION OF REPU	TATION MAN	AGEMENT SER	VICE	S	
BID RESPONSE DO ADDRESS)	CUMENTS MAY BE	DEPOSITED	IN THE BID BOX	SIT	JATED AT (S	STREET
Riverwalk Office Pa	rk, Block B					
41 Matroosberg Roa	ad (Corner Garsfon	tein and Matr	oosberg Roads)			
Ashlea Gardens, Ex	· · · · · · · · · · · · · · · · · · ·	ark				
Pretoria, South Afric	ca, 0081					
BIDDING PROCEDU	RE AND TECHNICA	AL ENQUIRIE	S MAY BE DIRE	CTE	ОТО	
DEPARTMENT	Supply Chain Mar	nagement De	partment			
FACSIMILE NUMBER	Not applicable					
E-MAIL ADDRESS TELEPHONE	tenders@fsca.co.z					
NUMBER	012 422 / 159 / 012	2 307 7047				
SUPPLIER INFORMA	ATION					
NAME OF BIDDER						
POSTAL ADDRESS						
ADDICESS						
STREET						
ADDRESS						
TELEPHONE NUMBER	CODE		NUMBER			
CELLPHONE NUMBER	CODE		NUIVIDER			

ISSUE DATE	DATE Thursday, 02 December 2021					
FSCA Flactal form	TITLE	FSCA202122-T010 [PROVISION OF REPUTATION MANAGEMENT SERVICES] [PUBLISHED]	INITIAL HERE →	BIDDER'S INITIALS		

PROVISION OF REPUTATION MANAGEMENT SERVICES



FACSIMILE	CODE			NUMBER			
NUMBER	CODE			NUMBER			
E-MAIL ADDRESS							
VAT REGISTRATION NUMBER							
SUPPLIER	TAX			CENTRAL			
COMPLIANCE STATUS	COMPLIANCE SYSTEM PIN:		OR	SUPPLIER DATABASE No:		MAAA	
B-BBEE STATUS	TICK APPLICAE	 F	R-RR	EE STATUS		ICK APPL	ICABLE
LEVEL	BOX1	<i></i>		L SWORN	ι.	BOX	
VERIFICATION			AFFII	DAVIT		_	_
CERTIFICATE	Yes	No				es [No
[A B-BBEE STATUS QSEs) MUST BE SU							
BBEE1	DENIII IED IN ORDI	EK IU	QUAL	IFT FOR PREFE	IKEN	CE POIN	IS FUR B-
ARE YOU THE ACCREDITED REPRESENTATIVE IN SOUTH AFRICA FOR THE GOODS /SERVICES /WORKS OFFERED?	☐Yes No [IF YES ENCLOSE PROOF]		FORI SUPI THE /SER /WOI	YOU A EIGN BASED PLIER FOR GOODS VICES RKS ERED?	QUE		□No WER THE AIRE
QUESTIONNAIRE TO	D BIDDING FOREIG	SN SUF	PPLIEF	RS			
IS THE ENTITY A REDOES THE ENTITY HE DOES THE ENTITY HE DOES THE ENTITY HE IS THE ENTITY LIABLE IF THE ANSWER IS REGISTER FOR A AFRICAN REVENUE	HAVE A BRANCH IN HAVE A PERMANE HAVE ANY SOURC ILE IN THE RSA FO "NO" TO ALL OF TAX COMPLIANC	N THE NT EST E OF II R ANY THE A E STA	RSA? TABLIS NCOM FORM ABOVE TUS S	SHMENT IN THE E IN THE RSA? M OF TAXATION? E, THEN IT IS NO SYSTEM PIN CO	RSA?	YE PREQUIRE	NO N

ISSUE DATE	PAGE 25 OF 47			
FSCA Flactal letter Flactal	TITLE	FSCA202122-T010 [PROVISION OF REPUTATION MANAGEMENT SERVICES] [PUBLISHED]	INITIAL HERE →	BIDDER'S INITIALS

PROVISION OF REPUTATION MANAGEMENT SERVICES



PART B TERMS AND CONDITIONS FOR BIDDING

1. BID SUBMISSION:

- 1.1.BIDS MUST BE DELIVERED BY THE STIPULATED TIME TO THE CORRECT ADDRESS. LATE BIDS WILL NOT BE ACCEPTED FOR CONSIDERATION.
- 1.2. ALL BIDS MUST BE SUBMITTED ON THE OFFICIAL FORMS PROVIDED— (NOT TO BE RE-TYPED) OR IN THE MANNER PRESCRIBED IN THE BID DOCUMENT.
- 1.3. THIS BID IS SUBJECT TO THE PREFERENTIAL PROCUREMENT POLICY FRAMEWORK ACT, 2000 AND THE PREFERENTIAL PROCUREMENT REGULATIONS, 2017, THE GENERAL CONDITIONS OF CONTRACT (GCC) AND, IF APPLICABLE, ANY OTHER SPECIAL CONDITIONS OF CONTRACT.
- 1.4. THE SUCCESSFUL BIDDER WILL BE REQUIRED TO FILL IN AND SIGN A WRITTEN CONTRACT FORM (SBD7).

2. TAX COMPLIANCE REQUIREMENTS

- 2.1 BIDDERS MUST ENSURE COMPLIANCE WITH THEIR TAX OBLIGATIONS.
- 2.2 BIDDERS ARE REQUIRED TO SUBMIT THEIR UNIQUE PERSONAL IDENTIFICATION NUMBER (PIN) ISSUED BY SARS TO ENABLE THE ORGAN OF STATE TO VERIFY THE TAXPAYER'S PROFILE AND TAX STATUS.
- 2.3 APPLICATION FOR TAX COMPLIANCE STATUS (TCS) PIN MAY BE MADE VIA E-FILING THROUGH THE SARS WEBSITE <u>www.sars.gov.za</u>.
- 2.4 BIDDERS MAY ALSO SUBMIT A PRINTED TCS CERTIFICATE TOGETHER WITH THE BID.
- 2.5 IN BIDS WHERE CONSORTIA / JOINT VENTURES / SUB-CONTRACTORS ARE INVOLVED, EACH PARTY MUST SUBMIT A SEPARATE TCS CERTIFICATE / PIN / CSD NUMBER.
- 2.6 WHERE NO TCS PIN IS AVAILABLE BUT THE BIDDER IS REGISTERED ON THE CENTRAL SUPPLIER DATABASE (CSD), A CSD NUMBER MUST BE PROVIDED.
- 2.7 NO BIDS WILL BE CONSIDERED FROM PERSONS IN THE SERVICE OF THE STATE, COMPANIES WITH DIRECTORS WHO ARE PERSONS IN THE SERVICE OF THE STATE, OR CLOSE CORPORATIONS WITH MEMBERS PERSONS IN THE SERVICE OF THE STATE."

NB: FAILURE TO PRO BID INVALID.	VIDE / OR COMPLY WITH ANY OF THE ABOVE PARTICULARS MAY RENDER THE
SIGNATURE OF BI	DDER:
	WHICH THIS BID IS SIGNED:
DATE:	

ISSUE DATE	Thursda	ıy, 02 December 2021		PAGE 26 OF 47
FSCA Fiscal Inter-Code Authority	TITLE	FSCA202122-T010 [PROVISION OF REPUTATION MANAGEMENT SERVICES] [PUBLISHED]	INITIAL HERE →	BIDDER'S INITIALS

SERVICES

PROVISION OF REPUTATION MANAGEMENT



Standard Bidding Document (SBD 3.3)

PRICING SCHEDULE (Professional Services)

	NAME OF BIDDER: CLOSING TIME: 11:00 am	BID NO.: FSCA2021/22-T010 CLOSING DATE: 18 January 2022							
C	OFFER TO BE VALID FOR 90 DAYS FROM T	FFER TO BE VALID FOR 90 DAYS FROM THE CLOSING DATE OF BID.							
П	TEM NO DESCRIPTION	BID PRICE IN RSA CURRENCY **(ALL APPLICABLE TAXES INCLUDED)							
1	. The accompanying information must be used for of proposals.	or the formulation							
2	. Bidders are required to indicate a ceiling price to on the total estimated time for completion of all and including all expenses inclusive of all applicable taxes for the project.								
3	. PERSONS WHO WILL BE INVOLVED IN THE RATES APPLICABLE (CERTIFIED INVOICES RENDERED IN TERMS HEREOF)								
4	. PERSON AND POSITION	HOURLY RATE DAILY RATE							
		R							
		R							
		R							
		R							
5	. PHASES ACCORDING TO WHICH THE PROJ COMPLETED, COST PER PHASE AND MAN- SPENT								
		R days							
		R days							
		R days							
		R days							

ISSUE DATE	Thursda	y, 02 December 2021	PAGE 27 OF 47	l	
FSCA Floated factor Control factor C	TITLE	FSCA202122-T010 [PROVISION OF REPUTATION MANAGEMENT SERVICES] [PUBLISHED]	INITIAL HERE →	BIDDER'S INITIALS	

6.

7.

8.

9.

PROVISION OF REPUTATION MANAGEMENT SERVICES



5.1 Travel expenses (specify, for example rate/km and tot actual costs are recoverable. Proof of the expenses invoices.			
DESCRIPTION OF EXPENSE TO BE INCURRED AMOUNT	RATI	E QUAN	ITITY
			R
			R
			R
	TOTAL: R.		
** "all applicable taxes" includes value- added tax, pay a unemployment insurance fund contributions and skil			
5.2 Other expenses, for example accommodation (spectoreakfast, telephone cost, reproduction cost, etc.). On invoices will be checked for correctness. Proof of the expenses.	basis of th	ese particu	lars, certified
DESCRIPTION OF EXPENSE TO BE INCURRED AMOUNT	RATI	E QUAN	ITITY
			R
			R
			R
	TOTAL: R		
Period required for commencement with project after acceptance of bid			
Estimated man-days for completion of project			
Are the rates quoted firm for the full period of contract?			*YES/NO
If not firm for the full period, provide details of the basis on we for example consumer price index.	vhich adjustr	ments will b	e applied for,
y enquiries regarding bidding procedures may be directe	ed to the –		

Supply Chain Management Unit

Email address: tenders@fsca.co.za

ISSUE DA	ATE	Thursday, 02 December 2021				PAGE 28 OF 47		
♣ F	SCA	TITLE	FSCA202122-T010 [PROVI MANAGEMENT SERVICES] [PU		OF	REPUTATION	INITIAL HERE →	BIDDER'S INITIALS

PROVISION REPUTATION **MANAGEMENT** OF **SERVICES**



Standard Bidding Document (SBD 4)

DECLARATION OF INTEREST

- 1. Any legal person, including persons employed by the state¹, or persons having a kinship with persons employed by the state, including a blood relationship, may make an offer or offers in terms of this invitation to bid (includes a price quotation, advertised competitive bid, limited bid or proposal). In view of possible allegations of favouritism, should the resulting bid, or part thereof, be awarded to persons employed by the state, or to persons connected with or related to them, it is required that the bidder or his/her authorised representative declare his/her position in relation to the evaluating/adjudicating authority where
 - the bidder is employed by the state; and/or

- the legal person on whose behalf the bidding document is signed, has a relationship with persons/a person who are/is involved in the evaluation and or adjudication of the bid(s), or where it is known that such a relationship exists between the person or persons for or on whose behalf the declarant acts and persons who are involved with the evaluation and or adjudication of the bid.
- 2. In order to give effect to the above, the following questionnaire must be completed and submitted with the bid.

2.1	Full Name of bidder or his or her representative:
2.2	Identity Number:
2.3	Position occupied in the Company (director, trustee, shareholder²) :
2.4	Company Registration Number:
2.5	Tax Reference Number:
2.6	VAT Registration Number:

2.6.1 The names of all directors / trustees / shareholders / members, their individual identity numbers, tax reference numbers and, if applicable, employee / persal numbers must be indicated in paragraph 3 below.

1"State" means -

- (a) any national or provincial department, national or provincial public entity or constitutional institution within the meaning of the Public Finance Management Act, 1999 (Act No. 1 of 1999);
- (b) any municipality or municipal entity;
- (c) provincial legislature;
- (d) national Assembly or the national Council of provinces; or
- (e) Parliament.

²"Shareholder" means a person who owns shares in the company and is actively involved in the management of the enterprise or business and exercises control over the enterprise.

PROVISION OF REPUTATION MANAGEMENT SERVICES



SBD 4

DECLARATION OF INTEREST (continuation)

2.7	Are you or any person connected with the bidder presently employed by the state?			TICK APPLICABLE			
				NO			
2.7.1	If so, furnish the following particulars:						
	Name of person / director / trustee / shareholder/ member: Name of state institution at which you or the person connected to the bidder is employed:						
	Position occupied in the state institution:						
	Any other particulars:						
2.7.2	If you are presently employed by the state, did you obtain the appropriate authority to undertake remunerative	TICK	TICK APPLICABLE				
	Work outside employment in the public sector?			NO			
		L					
2.7.2.1	If yes, did you attach proof of such authority to the ? bid document?	Т	TICK APPLICABLE				
			YES	NO			
	(Note: Failure to submit proof of such authority, where applicable, may result in the disqualification of the bid.	_					
2.7.2.2	If no, furnish reasons for non-submission of such proof:						
2.8	Did you or your spouse, or any of the company's Directors /trustees /shareholders /members or their spouse	TI	TICK APPLICABLE				
	conduct business with the state in the previous twelve months?	_	YES	NO			
2.8.1.	If so, furnish particulars:	L					
	·						

ISSUE DATE	Thursda	ay, 02 December 2021		PAGE 30 OF 47
FSCA Flactal form	TITLE	FSCA202122-T010 [PROVISION OF REPUTATION MANAGEMENT SERVICES] [PUBLISHED]	INITIAL HERE →	BIDDER'S INITIALS

PROVISION OF REPUTATION MANAGEMENT SERVICES



<u>SBD 4</u>

DECLARATION OF INTEREST (continuation)

2.9	Do you or any person cor		TICK APPLICABLE				
	have any relationship (fan employed by the s evaluation and or adjudica	tate and who may be inv		YES		NO	
2.9.1.	If so, furnish particulars:	······································					
2.10	Are you, or any person co		TICK AF	PL	ICABLE		
	bidder and any person en involved with the evaluation	may be	YES		NO		
2.10.1.	If so, furnish particulars:						
2.11	Do you or any of the dir members of the company	TICK A	PPL	ICABLE			
	related companies whethe contract?	er or not they are bidding	for this	YES		NO	
	If so, furnish particulars:	trustees / members / sh	areholders.				
	Full Name	Identity Number	Personal T Reference Number	er Nu	mbe	Employee er / Number	

ISSUE DATE	Thursda	ay, 02 December 2021		PAGE 31 OF 47
FSCA Francial feature Conduct Auditory	TITLE	FSCA202122-T010 [PROVISION OF REPUTATION MANAGEMENT SERVICES] [PUBLISHED]	INITIAL HERE →	BIDDER'S INITIALS

Position

PROVISION OF REPUTATION MANAGEMENT SERVICES



DECLARATION					
I, THE UNDERSIGNED (NAME)					
Signature		Date			

ISSUE DATE	Thursda	ny, 02 December 2021		PAGE 32 OF 47
FSCA FISCA Flavorial forting	TITLE	FSCA202122-T010 [PROVISION OF REPUTATION MANAGEMENT SERVICES] [PUBLISHED]	INITIAL HERE →	BIDDER'S INITIALS

Name of bidder

PROVISION OF REPUTATION MANAGEMENT SERVICES



Standard Bidding Document (SBD 6.1)

PREFERENCE POINTS CLAIM FORM IN TERMS OF THE PREFERENTIAL PROCUREMENT REGULATIONS 2017

This preference form must form part of all bids invited. It contains general information and serves as a claim form for preference points for Broad-Based Black Economic Empowerment (B-BBEE) Status Level of Contribution

NB: BEFORE COMPLETING THIS FORM, BIDDERS MUST STUDY THE GENERAL CONDITIONS, DEFINITIONS AND DIRECTIVES APPLICABLE IN RESPECT OF B-BBEE, AS PRESCRIBED IN THE PREFERENTIAL PROCUREMENT REGULATIONS, 2017.

1. GENERAL CONDITIONS

- 1.1 The following preference point systems are applicable to all bids:
 - the 80/20 system for requirements with a Rand value of up to R50 000 000 (all applicable taxes included); and
 - the 90/10 system for requirements with a Rand value above R50 000 000 (all applicable taxes included).
 - (a) The value of this bid is estimated to not exceed R50 000 000 (all applicable taxes included) and therefore the 80/20 preference point system shall be applicable; or
 - (b) The 80/20 preference point system will be applicable to this tender.
- 1.3 Points for this bid shall be awarded for:
 - (a) Price; and

1.2

- (b) B-BBEE Status Level of Contributor.
- 1.4 The maximum points for this bid are allocated as follows:

	POINTS
PRICE	80
B-BBEE STATUS LEVEL OF CONTRIBUTOR	20
Total points for Price and B-BBEE must not exceed	100

- 1.5 Failure on the part of a bidder to submit proof of B-BBEE Status level of contributor together with the bid, will be interpreted to mean that preference points for B-BBEE status level of contribution are not claimed.
- 1.6 The purchaser reserves the right to require of a bidder, either before a bid is adjudicated or at any time subsequently, to substantiate any claim in regard to preferences, in any manner required by the purchaser.

ISSUE DATE	Thursda	Thursday, 02 December 2021		PAGE 33 OF 47
FSCA Fracted feature Conduct Authority	TITLE	FSCA202122-T010 [PROVISION OF REPUTATION MANAGEMENT SERVICES] [PUBLISHED]	INITIAL HERE →	BIDDER'S INITIALS

PROVISION SERVICES

OF REPUTATION

MANAGEMENT



SBD 6.1

PREFERENCE POINTS CLAIM FORM IN TERMS OF THE PREFERENTIAL PROCUREMENT REGULATIONS 2017 (continuation)

2. DEFINITIONS

- (a) **"B-BBEE"** means broad-based black economic empowerment as defined in section 1 of the Broad-Based Black Economic Empowerment Act;
- (b) "B-BBEE status level of contributor" means the B-BBEE status of an entity in terms of a code of good practice on black economic empowerment, issued in terms of section 9(1) of the Broad-Based Black Economic Empowerment Act;
- (c) "bid" means a written offer in a prescribed or stipulated form in response to an invitation by an organ of state for the provision of goods or services, through price quotations, advertised competitive bidding processes or proposals;
- (d) "Broad-Based Black Economic Empowerment Act" means the Broad-Based Black Economic Empowerment Act, 2003 (Act No. 53 of 2003);
- (e) "EME" means an Exempted Micro Enterprise in terms of a code of good practice on black economic empowerment issued in terms of section 9 (1) of the Broad-Based Black Economic Empowerment Act;
- (f) "functionality" means the ability of a tenderer to provide goods or services in accordance with specifications as set out in the tender documents.
- (g) "prices" includes all applicable taxes less all unconditional discounts;
- (h) "proof of B-BBEE status level of contributor" means:
 - 1) B-BBEE Status level certificate issued by an authorized body or person;
 - 2) A sworn affidavit as prescribed by the B-BBEE Codes of Good Practice;
 - 3) Any other requirement prescribed in terms of the B-BBEE Act:
 - "QSE" means a qualifying small business enterprise in terms of a code of good practice on black economic empowerment issued in terms of section 9 (1) of the Broad-Based Black Economic Empowerment Act;
- (j) "rand value" means the total estimated value of a contract in Rand, calculated at the time of bid invitation, and includes all applicable taxes;

3. POINTS AWARDED FOR PRICE

3.1 THE 80/20 OR 90/10 PREFERENCE POINT SYSTEMS

A maximum of 80 or 90 points is allocated for price on the following basis:

80/20 or 90/10

$$Ps = 80\left(1 - \frac{Pt - P\min}{P\min}\right)$$
 or $Ps = 90\left(1 - \frac{Pt - P\min}{P\min}\right)$

PROVISION OF REPUTATION MANAGEMENT SERVICES



SBD 6.1

PREFERENCE POINTS CLAIM FORM IN TERMS OF THE PREFERENTIAL PROCUREMENT REGULATIONS 2017 (continuation)

Where

Ps = Points scored for price of bid under consideration

Pt = Price of bid under consideration

Pmin = Price of lowest acceptable bid

4. POINTS AWARDED FOR B-BBEE STATUS LEVEL OF CONTRIBUTOR

4.1 In terms of Regulation 6 (2) and 7 (2) of the Preferential Procurement Regulations, preference points must be awarded to a bidder for attaining the B-BBEE status level of contribution in accordance with the table below:

B-BBEE Status Level of Contributor	Number of points (90/10 system)	Number of points (80/20 system)
1	10	20
2	9	18
3	6	14
4	5	12
5	4	8
6	3	6
7	2	4
8	1	2
Non-compliant contributor	0	0

ISSUE DATE	Thursda	Thursday, 02 December 2021		PAGE 35 OF 47
FSCA Francis funce: Contact Authority	TITLE	FSCA202122-T010 [PROVISION OF REPUTATION MANAGEMENT SERVICES] [PUBLISHED]	INITIAL HERE →	BIDDER'S INITIALS

PROVISION OF REPUTATION MANAGEMENT SERVICES



SBD 6.1

PREFERENCE POINTS CLAIM FORM IN TERMS OF THE PREFERENTIAL PROCUREMENT REGULATIONS 2017 (continuation)

5.	BID DECLARATION				
5.1	Bidders who claim points in respect of B-BBEE Status Level of Contribution must complete the following:				
6.	B-BBEE STATUS LEVEL OF CONTRIBUTOR CLAIMED IN 1.4 AND 4.1	TERMS OF PA	ARAGRAPHS		
6.1	B-BBEE Status Level of Contributor: =(ma	ximum of 10 or	20 points)		
	(Points claimed in respect of paragraph 7.1 must be in according paragraph 4.1 and must be substantiated by relevant procontributor.				
7.	SUB-CONTRACTING				
7.1	Will any portion of the contract be sub-contracted?				
	(Tick applicable box)				
	YES NO				
7.1.1	If yes, indicate:				
	 iii) The B-BBEE status level of the sub-contractor				
	Designated Group: An EME or QSE which is at last 51% owned by:	EME √	QSE		
	Black people	,	<u> </u>		
	Black people who are youth				
	Black people who are women		_		
	Black people with disabilities				
	Black people living in rural or underdeveloped areas or townships				
	Cooperative owned by black people				
	Black people who are military veterans				
	OR				
	Any EME				
	Any QSE				

ISSUE DATE	Thursda	Thursday, 02 December 2021		
FSCA FRANCIS INDEE Content Authority	TITLE	FSCA202122-T010 [PROVISION OF REPUTATION MANAGEMENT SERVICES] [PUBLISHED]	INITIAL HERE →	BIDDER'S INITIALS

PROVISION SERVICES

OF REPUTATION MANAGEMENT



SBD 6.1

PREFERENCE POINTS CLAIM FORM IN TERMS OF THE PREFERENTIAL PROCUREMENT REGULATIONS 2017 (continuation)

8.	DECLARATION WITH REGARD TO COMPANY/FIRM
8.1	Name of company/firm:
8.2	VAT registration number:
8.3	Company registration number:
8.4	TYPE OF COMPANY/ FIRM
	 □ Partnership/Joint Venture / Consortium □ One-person business/sole propriety □ Close corporation □ Company □ (Pty) Limited [TICK APPLICABLE BOX]
8.5	DESCRIBE PRINCIPAL BUSINESS ACTIVITIES
	COMPANY CLASSIFICATION
	 □ Manufacturer □ Supplier □ Professional service provider □ Other service providers, e.g. transporter, etc. [TICK APPLICABLE BOX]
8.6	Total number of years the company/firm has been in business:
8.7	I/we, the undersigned, who is / are duly authorised to do so on behalf of the company/firm, certify that the points claimed, based on the B-BBE status level of contributor indicated in paragraphs 1.4 and 6.1 of the foregoing certificate, qualifies the company/ firm for the preference(s) shown and I / we acknowledge that:
	i) The information furnished is true and correct;
	 ii) The preference points claimed are in accordance with the General Conditions as indicated in paragraph 1 of this form;

ISSUE DATE	Thursda	Thursday, 02 December 2021		
FSCA FRANCIS INSECTION FRANCIS	TITLE	FSCA202122-T010 [PROVISION OF REPUTATION MANAGEMENT SERVICES] [PUBLISHED]	INITIAL HERE →	BIDDER'S INITIALS

PROVISION OF REPUTATION MANAGEMENT SERVICES



- iii) In the event of a contract being awarded as a result of points claimed as shown in paragraphs 1.4 and 6.1, the contractor may be required to furnish documentary proof to the satisfaction of the purchaser that the claims are correct;
- iv) If the B-BBEE status level of contributor has been claimed or obtained on a fraudulent basis or any of the conditions of contract have not been fulfilled, the purchaser may, in addition to any other remedy it may have
 - (a) disqualify the person from the bidding process;
 - (b) recover costs, losses or damages it has incurred or suffered as a result of that person's conduct;
 - (c) cancel the contract and claim any damages which it has suffered as a result of having to make less favourable arrangements due to such cancellation:
 - (d) recommend that the bidder or contractor, its shareholders and directors, or only the shareholders and directors who acted on a fraudulent basis, be restricted by the National Treasury from obtaining business from any organ of state for a period not exceeding 10 years, after the audi alteram partem (hear the other side) rule has been applied; and
 - (e) forward the matter for criminal prosecution.

WITNESSES	
1	SIGNATURE(S) OF BIDDERS(S)
	DATE:
	ADDRESS
2	

PROVISION OF REPUTATION MANAGEMENT SERVICES



EXAMPLE OF SWORN AFFIDAVIT TO BE USED

SWORN AFFIDAVIT - B-BBEE EXEMPTED MICRO ENTERPRISE - GENERAL

I, the undersigned,

Full name & Surname	
Identity number	

Hereby declare under oath as follows:

- 1. The contents of this statement are to the best of my knowledge a true reflection of the facts.
- 2. I am a Member / Director / Owner of the following enterprise and am duly authorised to act on its behalf:

Enterprise Name:	
Trading Name (If	
Applicable):	
Registration Number:	
Enterprise Physical	
Address:	
Type of Entity (CC,	
(Pty) Ltd, Sole Prop	
Nature of Business:	
Definition of "Black	As per the Broad-Based Black Economic Empowerment Act 53
People"	of 2003 as Amended by Act No 46 of 2013 "Black People" is a
	generic term which means Africans, Coloureds and Indians –
	(a) who are citizens of the Republic of South Africa by birth
	or descent; or
	(b) who became citizens of the Republic of South Africa by
	naturalisation-
	i. before 27 April 1994; or
	ii. on or after 27 April 1994 and who would have
	been entitled to acquire citizenship by
	naturalization prior to that date;"

ISSUE DATE	Thursda	ay, 02 December 2021		PAGE 39 OF 47
FSCA Financial inser- Control Authority	TITLE	FSCA202122-T010 [PROVISION OF REPUTATION MANAGEMENT SERVICES] [PUBLISHED]	INITIAL HERE →	BIDDER'S INITIALS

PROVISION OF REPUTATION MANAGEMENT SERVICES



Definition of "Black Designated Groups"	"Black Designated Groups means:		
	(a)	unemployed black people not attending and not required by law to attend an educational institution and not awaiting admission to an educational institution;	
	(b)	Black people who are youth as defined in the National Youth Commission Act of 1996;	
	(c)	Black people who are persons with disabilities as defined in the Code of Good Practice on employment of people with disabilities issued under the Employment Equity Act;	
	(d)	Black people living in rural and under developed areas;	

- 3. I hereby declare under Oath that:
- The Enterprise is _____% Black Owned as per Amended Code Series 100 of the Amended Codes of Good Practice issued under section 9 (1) of B-BBEE Act No 53 of 2003 as Amended by Act No 46 of 2013,
- The Enterprise is ____% Black Female Owned as per Amended Code Series 100 of the Amended Codes of Good Practice issued under section 9 (1) of B-BBEE Act No 53 of 2003 as Amended by Act No 46 of 2013,
- The Enterprise is ____% Black Designated Group Owned as per Amended Code Series 100 of the Amended Codes of Good Practice issued under section 9 (1) of B-BBEE Act No 53 of 2003 as Amended by Act No 46 of 2013,
- Black Designated Group Owned % Breakdown as per the definition stated above:
 - Black Youth % = %
 - Black Disabled % = %
 - Black Unemployed % = _____%
 - Black People living in Rural areas % = %
 - Black Military Veterans % = %
- Based on the Financial Statements/Management Accounts and other information available on the latest financial year-end of__, the annual Total Revenue was R10,000,000.00 (Ten Million Rands) or less
- Please Confirm on the below table the B-BBEE Level Contributor, by ticking the applicable box.

100% Black Owned	Level One (135% B-BBEE procurement recognition level)	
At least 51% Black Owned	Level Two (125% B-BBEE procurement recognition level)	
Less than 51% Black Owned	Level Four (100% B-BBEE procurement recognition level)	

ISSUE DATE	Thursda	ay, 02 December 2021	PAGE 40 OF 47	
FSCA Flantid funer Cablet Authory	TITLE	FSCA202122-T010 [PROVISION OF REPUTATION MANAGEMENT SERVICES] [PUBLISHED]	INITIAL HERE →	BIDDER'S INITIALS

PROVISION OF REPUTATION MANAGEMENT SERVICES



- 4. I know and understand the contents of this affidavit and I have no objection to take the prescribed oath and consider the oath binding on my conscience and on the Owners of the Enterprise which I represent in this matter.
- 5. The sworn affidavit will be valid for a period of 12 months from the date signed by commissioner.

	Deponent Signature:	
	Date:	
Demonstration and Ooth a		

Commissioner of Oaths
Signature & stamp

PROVISION OF REPUTATION MANAGEMENT SERVICES



Standard Bidding Document (SBD 8)

DECLARATION OF BIDDER'S PAST SUPPLY CHAIN MANAGEMENT PRACTICES

- 1 This Standard Bidding Document must form part of all bids invited.
- 2 It serves as a declaration to be used by institutions in ensuring that when goods and services are being procured, all reasonable steps are taken to combat the abuse of the supply chain management system.
- 3 The bid of any bidder may be disregarded if that bidder, or any of its directors have
 - a. abused the institution's supply chain management system;
 - b. committed fraud or any other improper conduct in relation to such system; or
 - c. failed to perform on any previous contract.
- In order to give effect to the above, the following questionnaire must be completed and submitted with the bid.

Item	Question	Yes	No
4.1	Is the bidder or any of its directors listed on the National Treasury's Database of Restricted Suppliers as companies or persons prohibited from doing business with the public sector? (Companies or persons who are listed on this Database were informed in writing of this restriction by the Accounting Officer/Authority of the institution that imposed the restriction after the audi alteram partem rule was applied). The Database of Restricted Suppliers now resides on the National Treasury's website (www.treasury.gov.za)	Yes	No
	and can be accessed by clicking on its link at the bottom of the home page.		
	4.1.1 If so, furnish particulars:		
4.2	Is the bidder or any of its directors listed on the Register for Tender Defaulters in terms of section 29 of the Prevention and Combating of Corrupt Activities Act (No 12 of 2004)? The Register for Tender Defaulters can be accessed on the National Treasury's website (www.treasury.gov.za) by clicking on its link at the bottom of the home page.	Yes	No
	4.2.1 If so, furnish particulars:		

ISSUE DATE	Thursda	ay, 02 December 2021		PAGE 42 OF 47
FSCA Francial feature Conduct Auditory	TITLE	FSCA202122-T010 [PROVISION OF REPUTATION MANAGEMENT SERVICES] [PUBLISHED]	INITIAL HERE →	BIDDER'S INITIALS

PROVISION OF REPUTATION MANAGEMENT SERVICES



	Item	Question	Yes	No
	4.3	Was the bidder or any of its directors convicted by a	Yes	No
		court of law (including a court outside of the Republic		
		of South Africa) for fraud or corruption during the past		
		five years?		
	4.4	Was any contract between the bidder and any organ	Yes	No
		of state terminated during the past five years on		
		account of failure to perform on or comply with the		
		contract?		
		4.4.1 If so, furnish particulars:		
	LINDED	CIONED (FILL NAME)		
		SIGNED (FULL NAME)		
		T THE INFORMATION FURNISHED ON THIS DECLARA	TION FORM	15 TRUE AND
CORR	ECI.			
1 4 0 0 1	EDT TUA	T, IN ADDITION TO CANCELLATION OF A CONTRACT	A CTION M	AV DE TAKEN
		SHOULD THIS DECLARATION PROVE TO BE FALSE.	, ACTION IVI	AT DE TAKEN
AGAIN	NOI ME	SHOULD THIS DECLARATION PROVE TO BE FALSE.		
Signat	hura		Date	
Signal	uie		Date	
Positi			Name of Pi	ddor
Position	on		Name of Bi	dder

ISSUE DATE	Thursda	Thursday, 02 December 2021			
FSCA Flantid finite Calculat Authority	TITLE	FSCA202122-T010 [PROVISION OF REPUTATION MANAGEMENT SERVICES] [PUBLISHED]	INITIAL HERE →	BIDDER'S INITIALS	

PROVISION SERVICES

OF

REPUTATION

MANAGEMENT



Standard Bidding Document (SBD 9)

CERTIFICATE OF INDEPENDENT BID DETERMINATION

- 1. This Standard Bidding Document (SBD) must form part of all bids¹ invited.
- 2. Section 4 (1) (b) (iii) of the Competition Act No. 89 of 1998, as amended, prohibits an agreement between, or concerted practice by, firms, or a decision by an association of firms, if it is between parties in a horizontal relationship and if it involves collusive bidding (or bid rigging).² Collusive bidding is a *pe se* prohibition meaning that it cannot be justified under any grounds.
- 3. Treasury Regulation 16A9 prescribes that accounting officers and accounting authorities must take all reasonable steps to prevent abuse of the supply chain management system and authorizes accounting officers and accounting authorities to:
 - a. disregard the bid of any bidder if that bidder, or any of its directors have abused the institution's supply chain management system and or committed fraud or any other improper conduct in relation to such system.
 - b. cancel a contract awarded to a supplier of goods and services if the supplier committed any corrupt or fraudulent act during the bidding process or the execution of that contract.
- 4. This SBD serves as a certificate of declaration that would be used by institutions to ensure that, when bids are considered, reasonable steps are taken to prevent any form of bid rigging.
- 5. In order to give effect to the above, the attached Certificate of Bid Determination (SBD 9) must be completed and submitted with the bid:

I, the undersigned, in submitting the accompanying bid:

(Bid Number and Description)		

ISSUE DATE	Thursda	ıy, 02 December 2021		PAGE 44 OF 47
FSCA Financial India Conduct Authority	TITLE	FSCA202122-T010 [PROVISION OF REPUTATION MANAGEMENT SERVICES] [PUBLISHED]	INITIAL HERE →	BIDDER'S INITIALS

¹ Includes price quotations, advertised competitive bids, limited bids and proposals.

² Bid rigging (or collusive bidding) occurs when businesses, that would otherwise be expected to compete, secretly conspire to raise prices or lower the quality of goods and / or services for purchasers who wish to acquire goods and / or services through a bidding process. Bid rigging is, therefore, an agreement between competitors not to compete SBD 9

PROVISION OF REPUTATION MANAGEMENT SERVICES



<u>SBD 9</u>

CERTIFICATE OF INDEPENDENT BID DETERMINATION (continuation)

in response to the invitation for the bid made by:		
(Name of Institution)		
do hereby make the following statements that I certify to be true and complete respect:	e in eve	∍ry
I certify, on behalf of:(Name of Bidder)	that:	

- 1. I have read and I understand the contents of this Certificate;
- 2. I understand that the accompanying bid will be disqualified if this Certificate is found not to be true and complete in every respect;
- 3. I am authorized by the bidder to sign this Certificate, and to submit the accompanying bid, on behalf of the bidder;
- 4. Each person whose signature appears on the accompanying bid has been authorized by the bidder to determine the terms of, and to sign the bid, on behalf of the bidder;
- 5. For the purposes of this Certificate and the accompanying bid, I understand that the word "competitor" shall include any individual or organization, other than the bidder, whether or not affiliated with the bidder, who:
 - (a) has been requested to submit a bid in response to this bid invitation;
 - (b) could potentially submit a bid in response to this bid invitation, based on their qualifications, abilities or experience; and
 - (c) provides the same goods and services as the bidder and/or is in the same line of business as the bidder.

ISSUE DATE	Thursday, 02 December 2021			PAGE 45 OF 47
FSCA Francial inster Caulant Authority	TITLE	FSCA202122-T010 [PROVISION OF REPUTATION MANAGEMENT SERVICES] [PUBLISHED]	INITIAL HERE →	BIDDER'S INITIALS

PROVISION OF REPUTATION MANAGEMENT SERVICES



<u>SBD 9</u>

CERTIFICATE OF INDEPENDENT BID DETERMINATION (continuation)

- 6. The bidder has arrived at the accompanying bid independently from, and without consultation, communication, agreement or arrangement with any competitor. However communication between partners in a joint venture or consortium³ will not be construed as collusive bidding.
- 7. In particular, without limiting the generality of paragraphs 6 above, there has been no consultation, communication, agreement or arrangement with any competitor regarding:
 - (a) prices;
 - (b) geographical area where product or service will be rendered (market allocation)
 - (c) methods, factors or formulas used to calculate prices;
 - (d) the intention or decision to submit or not to submit, a bid;
 - (e) the submission of a bid which does not meet the specifications and conditions of the bid; or
 - (f) bidding with the intention not to win the bid.
- 8. In addition, there have been no consultations, communications, agreements or arrangements with any competitor regarding the quality, quantity, specifications and conditions or delivery particulars of the products or services to which this bid invitation relates.
- 9. The terms of the accompanying bid have not been, and will not be, disclosed by the bidder, directly or indirectly, to any competitor, prior to the date and time of the official bid opening or of the awarding of the contract.
 - ³ Joint venture or Consortium means an association of persons for the purpose of combining their expertise, property, capital, efforts, skill and knowledge in an activity for the execution of a contract.
- 10. I am aware that, in addition and without prejudice to any other remedy provided to combat any restrictive practices related to bids and contracts, bids that are suspicious will be reported to the Competition Commission for investigation and possible imposition of administrative penalties in terms of section 59 of the Competition Act No 89 of 1998 and or may be reported to the National Prosecuting Authority (NPA) for criminal investigation and or may be restricted from conducting business with the public sector for a period not exceeding ten (10) years in terms of the Prevention and Combating of Corrupt Activities Act No 12 of 2004 or any other applicable legislation.

Signature	Date
Position	Name of Bidder

PROVISION OF REP SERVICES

OF REPUTATION MANAGEMENT



E. ADMINISTRATIVE CHECKLIST

Hereunder is a checklist to ensure that the bid document is complete in terms of administrative compliance. Please ensure that the following forms have been completed and signed and that all documents, as requested, are attached to the tender document.

ITE M	DOCUMENT REFERENCE		ACTION TO BE TAKEN	YES/ NO
1.	SBD 1	Invitation to bid	Is the form duly competed and signed?	
2.	SBD 3.1	Pricing Schedule	Is the form duly competed and signed?	
3.	SBD 4	Declaration of Interest	Is the form duly competed and signed?	
4.	SBD 6.1	Preference Points Claim Form for Preferential Procurement Regulations 2017	Is the form duly competed, B-BBEE points claimed and form signed?	
5.	B-BBEE s	tatus level verification certificate	Is proof of B-BBEE Status level of contributor attached?	
6.	SBD 8	Declaration: Abuse of Supply Chain Management Systems	Is the form duly completed and signed?	
7.	SBD 9	Certificate of Independent Bid Determination	Is the form duly completed and signed?	
8.	Tender submission		Two (2) printed copies (one original original and one copy) submitted? One (1) electronic copy submitted?	

I, the undersigned (name)		
ertify that the information furnished on this checklist is true and correct.		
Signature	Date	
Position	Name of Bidder	

ISSUE DATE	Thursda	hursday, 02 December 2021		
FSCA Francial Series Conduct Auditory	TITLE	FSCA202122-T010 [PROVISION OF REPUTATION MANAGEMENT SERVICES] [PUBLISHED]	INITIAL HERE →	BIDDER'S INITIALS