



BID

Bid No: SCMU7-22/23-0010		
Bid Description	APPOINTMENT OF SERVICE PROVIDER TO RENDER CLEANING AND GYGIENE SERVICES AT THE DEPARTMENT OF COOPERATIVE GOVERNANCE AND TRADITIONAL AFFAIRS FOR A DURATION OF THREE (3) YEARS.	
Contact Persons/s:		
Technicalities on Terms of Reference	Name:	Ms. Y. Melani / Mr. L. Ralushe
	Telephone No.	040 940 7165 / 040 940 7093
Bid Procedures:	Name:	Miss B. Aplom / Mr T. Nchukana
	Telephone No.	040- 940 7033 / 040 940 7022
Compulsory Briefing Session:	CoGTA (EC Disaster centre)	18 January 2023 @ 10h00
Venue	Main Building	2nd Floor Boardroom
Bid Closing: Time & Date	Date and Time	02 February 2023 @ 11H00
	Conditions	<ol style="list-style-type: none"> 1. Quotation must be returned in one sealed envelope and be clearly marked, with the above bid number, description and Department of Cooperative Govt and Trad. Affairs 2. The SBD forms and all other forms relating to this bid must be completed and signed in the original black ink. 3. Forms with photocopied signatures or other such reproduction may be rejected. 4. Bids by telegraph, facsimile, electronically or other similar apparatus will not be acceptable for consideration. <p>NB. Bidders should ensure that bids are delivered timeously to the correct address. If the bid is late, it will not be accepted for consideration.</p>

PART A INVITATION TO BID

YOU ARE HEREBY INVITED TO BID FOR REQUIREMENTS OF THE DEPT OF COOPERATIVE GOVERNANCE AND TRADITIONAL AFFAIRS					
BID NUMBER:	SCMU 7-22/23-0010	CLOSING DATE:	02 FEBRUARY 2023	CLOSING TIME:	11H00
DESCRIPTION	APPOINTMENT OF SERVICE PROVIDER TO RENDER CLEANING AND GYGIENE SERVICES AT THE DEPARTMENT OF COOPERATIVE GOVERNANCE AND TRADITIONAL AFFAIRS FOR A DURATION OF THREE (3) YEARS.				
THE SUCCESSFUL BIDDER WILL BE REQUIRED TO FILL IN AND SIGN A WRITTEN CONTRACT FORM (SBD7.2).					
BID RESPONSE DOCUMENTS MAY BE DEPOSITED IN THE BID BOX SITUATED AT (STREET ADDRESS) <i>Departmental Bid Box at the main entrance, foyer.</i>					
Tyamzashe Building					
Phalo Avenue					
Bisho					
5605					
SUPPLIER INFORMATION					
NAME OF BIDDER					
POSTAL ADDRESS					
STREET ADDRESS					
TELEPHONE NUMBER	CODE		NUMBER		
CELLPHONE NUMBER					
FACSIMILE NUMBER	CODE		NUMBER		
E-MAIL ADDRESS					
VAT REGISTRATION NUMBER					
		TCS PIN:		OR	CSD No:
B-BBEE STATUS LEVEL VERIFICATION CERTIFICATE [TICK APPLICABLE BOX]		<input type="checkbox"/> Yes		B-BBEE STATUS LEVEL SWORN AFFIDAVIT	<input type="checkbox"/> Yes
		<input type="checkbox"/> No			<input type="checkbox"/> No
IF YES, WHO WAS THE CERTIFICATE ISSUED BY?					
AN ACCOUNTING OFFICER AS CONTEMPLATED IN THE CLOSE CORPORATION ACT (CCA) AND NAME THE APPLICABLE IN THE TICK BOX		<input type="checkbox"/>	AN ACCOUNTING OFFICER AS CONTEMPLATED IN THE CLOSE CORPORATION ACT (CCA)		
		<input type="checkbox"/>	A VERIFICATION AGENCY ACCREDITED BY THE SOUTH AFRICAN ACCREDITATION SYSTEM (SANAS)		
		<input type="checkbox"/>	A REGISTERED AUDITOR		
			NAME:		
[A B-BBEE STATUS LEVEL VERIFICATION CERTIFICATE/SWORN AFFIDAVIT(FOR EMEs& QSEs) MUST BE SUBMITTED IN ORDER TO QUALIFY FOR PREFERENCE POINTS FOR B-BBEE]					
ARE YOU THE ACCREDITED REPRESENTATIVE IN SOUTH AFRICA FOR THE GOODS /SERVICES /WORKS OFFERED?		<input type="checkbox"/> Yes	<input type="checkbox"/> No	ARE YOU A FOREIGN BASED SUPPLIER FOR THE GOODS /SERVICES /WORKS OFFERED?	<input type="checkbox"/> Yes <input type="checkbox"/> No
		[IF YES ENCLOSE PROOF]			[IF YES ANSWER PART B:3 BELOW]
SIGNATURE OF BIDDER			DATE	
CAPACITY UNDER WHICH THIS BID IS SIGNED (Attach proof of authority to sign this bid; e.g. resolution of directors, etc.)					
TOTAL NUMBER OF ITEMS OFFERED		TOTAL BID PRICE (ALL INCLUSIVE)			
BIDDING PROCEDURE ENQUIRIES MAY BE DIRECTED TO:			TECHNICAL INFORMATION MAY BE DIRECTED TO:		
DEPARTMENT/ PUBLIC ENTITY	COGTA EC		CONTACT PERSON	Ms. Y. Melani / Mr. L. Ralushe	
CONTACT PERSON	Thembani Nchukana/ Busisiwe Aplom		TELEPHONE NUMBER	040 940 7587 / 040 940 7578	
TELEPHONE NUMBER	040 -940 7022/040 940 7033		FACSIMILE NUMBER		
E-MAIL ADDRESS	thembani.nchukana@eccogta.gov.za / busisiwe.aplom@eccogta.gov.za		E-MAIL ADDRESS	yolisa.melani@eccogta.gov.za / lazola.ralushe@eccogta.gov.za	
FACSIMILE NUMBER					

PART B TERMS AND CONDITIONS FOR BIDDING

1. BID SUBMISSION:

- 1.1. BIDS MUST BE DELIVERED BY THE STIPULATED TIME TO THE CORRECT ADDRESS. LATE BIDS WILL NOT BE ACCEPTED FOR CONSIDERATION.
- 1.2. ALL BIDS MUST BE SUBMITTED ON THE OFFICIAL FORMS PROVIDED– (NOT TO BE RE-TYPED) OR ONLINE
- 1.3. BIDDERS MUST REGISTER ON THE CENTRAL SUPPLIER DATABASE (CSD) TO UPLOAD MANDATORY INFORMATION NAMELY: (BUSINESS REGISTRATION/ DIRECTORSHIP/ MEMBERSHIP/IDENTITY NUMBERS; TAX COMPLIANCE STATUS; AND BANKING INFORMATION FOR VERIFICATION PURPOSES). B-BBEE CERTIFICATE OR SWORN AFFIDAVIT FOR B-BBEE MUST BE SUBMITTED TO BIDDING INSTITUTION.
- 1.4. WHERE A BIDDER IS NOT REGISTERED ON THE CSD, MANDATORY INFORMATION NAMELY: (BUSINESS REGISTRATION/ DIRECTORSHIP/ MEMBERSHIP/IDENTITY NUMBERS; TAX COMPLIANCE STATUS MAY NOT BE SUBMITTED WITH THE BID DOCUMENTATION. B-BBEE CERTIFICATE OR SWORN AFFIDAVIT FOR B-BBEE MUST BE SUBMITTED TO BIDDING INSTITUTION.
- 1.5. THIS BID IS SUBJECT TO THE PREFERENTIAL PROCUREMENT POLICY FRAMEWORK ACT 2000 AND THE PREFERENTIAL PROCUREMENT REGULATIONS, 2017, THE GENERAL CONDITIONS OF CONTRACT (GCC) AND, IF APPLICABLE, ANY OTHER LEGISLATION OR SPECIAL CONDITIONS OF CONTRACT.

2. TAX COMPLIANCE REQUIREMENTS

- 2.1 BIDDERS MUST ENSURE COMPLIANCE WITH THEIR TAX OBLIGATIONS.
- 2.2 BIDDERS ARE REQUIRED TO SUBMIT THEIR UNIQUE PERSONAL IDENTIFICATION NUMBER (PIN) ISSUED BY SARS TO ENABLE THE ORGAN OF STATE TO VIEW THE TAXPAYER'S PROFILE AND TAX STATUS.
- 2.3 APPLICATION FOR TAX COMPLIANCE STATUS (TCS) OR PIN MAY ALSO BE MADE VIA E-FILING. IN ORDER TO USE THIS PROVISION, TAXPAYERS WILL NEED TO REGISTER WITH SARS AS E-FILERS THROUGH THE WEBSITE WWW.SARS.GOV.ZA.
- 2.4 BIDDERS MAY ALSO SUBMIT A PRINTED TCS TOGETHER WITH THE BID.
- 2.5 IN BIDS WHERE CONSORTIA / JOINT VENTURES / SUB-CONTRACTORS ARE INVOLVED, EACH PARTY MUST SUBMIT A SEPARATE PROOF OF TCS / PIN / CSD NUMBER.
- 2.6 WHERE NO TCS IS AVAILABLE BUT THE BIDDER IS REGISTERED ON THE CENTRAL SUPPLIER DATABASE (CSD), A CSD NUMBER MUST BE PROVIDED.

3. QUESTIONNAIRE TO BIDDING FOREIGN SUPPLIERS

- | | |
|--|--|
| 3.1. IS THE BIDDER A RESIDENT OF THE REPUBLIC OF SOUTH AFRICA (RSA)? | <input type="checkbox"/> YES <input type="checkbox"/> NO |
| 3.2. DOES THE BIDDER HAVE A BRANCH IN THE RSA? | <input type="checkbox"/> YES <input type="checkbox"/> NO |
| 3.3. DOES THE BIDDER HAVE A PERMANENT ESTABLISHMENT IN THE RSA? | <input type="checkbox"/> YES <input type="checkbox"/> NO |
| 3.4. DOES THE BIDDER HAVE ANY SOURCE OF INCOME IN THE RSA? | <input type="checkbox"/> YES <input type="checkbox"/> NO |

IF THE ANSWER IS "NO" TO ALL OF THE ABOVE, THEN, IT IS NOT A REQUIREMENT TO OBTAIN A TAX COMPLIANCE STATUS / TAX COMPLIANCE SYSTEM PIN CODE FROM THE SOUTH AFRICAN REVENUE SERVICE (SARS) AND IF NOT REGISTER AS PER 2.3 ABOVE.

NB: FAILURE TO PROVIDE ANY OF THE ABOVE PARTICULARS MAY RENDER THE BID INVALID.

PRICING SCHEDULE
(Professional Services)

NAME OF BIDDER:	BID NO.: SCMU7-22/23-0010
CLOSING TIME 11:00.....	CLOSING DATE: 02 February 2023

OFFER TO BE VALID FOR 120 DAYS FROM THE CLOSING DATE OF BID.

ITEM NO	DESCRIPTION	BID PRICE IN RSA CURRENCY ** (ALL APPLICABLE TAXES INCLUDED)
---------	-------------	---

1. The accompanying information must be used for the formulation of proposals.
2. Bidders are required to indicate a ceiling price based on the total estimated time for completion of all phases and including all expenses inclusive of all applicable taxes for the project. R.....

3. PERSONS WHO WILL BE INVOLVED IN THE PROJECT AND RATES APPLICABLE (CERTIFIED INVOICES MUST BE RENDERED IN TERMS HEREOF)

4. PERSON AND POSITION	HOURLY RATE	DAILY RATE
.....	R.....

5. PHASES ACCORDING TO WHICH THE PROJECT WILL BE COMPLETED, COST PER PHASE AND MAN-DAYS TO BE SPENT

.....	R..... days

5.1 Travel expenses (specify, for example rate/km and total km, class of airtravel, etc). Only actual costs are recoverable. Proof of the expenses incurred must accompany certified invoices.

DESCRIPTION OF EXPENSE TO BE INCURRED	RATE	QUANTITY	AMOUNT
.....	R.....
.....	R.....
.....	R.....
.....	R.....

TOTAL: R.....

** "all applicable taxes" includes value- added tax, pay as you earn, income tax, unemployment insurance contributions and skills development levies.

Name of Bidder:

5.2 Other expenses, for example accommodation (specify, eg. Three star hotel, bed and breakfast, telephone cost, reproduction cost, etc.). On basis of these particulars, certified invoices will be checked for correctness. Proof of the expenses must accompany invoices.

DESCRIPTION OF EXPENSE TO BE INCURRED	RATE	QUANTITY	AMOUNT
.....	R.....
.....	R.....
.....	R.....
.....	R.....
TOTAL: R.....			

6. Period required for commencement with project after acceptance of bid

7. Estimated man-days for completion of project

8. Are the rates quoted firm for the full period of contract? *YES/NO

9. If not firm for the full period, provide details of the basis on which adjustments will be applied for, for example consumer price index.

*[DELETE IF NOT APPLICABLE]

Any enquiries regarding bidding procedures may be directed to the –

DEPARTMENT OF COOPERATIVE GOVERNANCE AND TRADITIONAL AFFAIRS
TYAMZASHE BUILDING
PHALO AVENUE
5605

Miss B. Aplom / Mr T. Nchukana

Tel: 040 940 7033 / 040 940 7022

Or for technical information –

Ms. Y. Melani & Mr. L. Ralushe

Tel: 040 940 7165 / 040 940 7242 & 040 940 7093

BIDDER'S DISCLOSURE

1. PURPOSE OF THE FORM

Any person (natural or juristic) may make an offer or offers in terms of this invitation to bid. In line with the principles of transparency, accountability, impartiality, and ethics as enshrined in the Constitution of the Republic of South Africa and further expressed in various pieces of legislation, it is required for the bidder to make this declaration in respect of the details required hereunder.

Where a person/s are listed in the Register for Tender Defaulters and / or the List of Restricted Suppliers, that person will automatically be disqualified from the bid process.

2. Bidder's declaration

2.1 Is the bidder, or any of its directors / trustees / shareholders / members / partners or any person having a controlling interest¹ in the enterprise, employed by the state? **YES/NO**

2.1.1 If so, furnish particulars of the names, individual identity numbers, and, if applicable, state employee numbers of sole proprietor/ directors / trustees / shareholders / members/ partners or any person having a controlling interest in the enterprise, in table below.

Full Name	Identity Number	Name of State institution

2.2 Do you, or any person connected with the bidder, have a relationship

¹ the power, by one person or a group of persons holding the majority of the equity of an enterprise, alternatively, the person/s having the deciding vote or power to influence or to direct the course and decisions of the enterprise.

with any person who is employed by the procuring institution? **YES/NO**

2.2.1 If so, furnish particulars:

.....
.....

2.3 Does the bidder or any of its directors / trustees / shareholders / members / partners or any person having a controlling interest in the enterprise have any interest in any other related enterprise whether or not they are bidding for this contract? **YES/NO**

2.3.1 If so, furnish particulars:

.....
.....

3 DECLARATION

I, _____ the _____ undersigned, (name)..... in submitting the accompanying bid, do hereby make the following statements that I certify to be true and complete in every respect:

- 3.1 I have read and I understand the contents of this disclosure;
- 3.2 I understand that the accompanying bid will be disqualified if this disclosure is found not to be true and complete in every respect;
- 3.3 The bidder has arrived at the accompanying bid independently from, and without consultation, communication, agreement or arrangement with any competitor. However, communication between partners in a joint venture or consortium² will not be construed as collusive bidding.
- 3.4 In addition, there have been no consultations, communications, agreements or arrangements with any competitor regarding the quality, quantity, specifications, prices, including methods, factors or formulas used to calculate prices, market allocation, the intention or decision to submit or not to submit the bid, bidding with the intention not to win the bid and conditions or delivery particulars of the products or services to which this bid invitation relates.
- 3.4 The terms of the accompanying bid have not been, and will not be, disclosed by the bidder, directly or indirectly, to any competitor, prior to the date and time of the official bid opening or of the awarding of the contract.
- 3.5 There have been no consultations, communications, agreements or arrangements made by the bidder with any official of the procuring

² Joint venture or Consortium means an association of persons for the purpose of combining their expertise, property, capital, efforts, skill and knowledge in an activity for the execution of a contract.

institution in relation to this procurement process prior to and during the bidding process except to provide clarification on the bid submitted where so required by the institution; and the bidder was not involved in the drafting of the specifications or terms of reference for this bid.

- 3.6 I am aware that, in addition and without prejudice to any other remedy provided to combat any restrictive practices related to bids and contracts, bids that are suspicious will be reported to the Competition Commission for investigation and possible imposition of administrative penalties in terms of section 59 of the Competition Act No 89 of 1998 and or may be reported to the National Prosecuting Authority (NPA) for criminal investigation and or may be restricted from conducting business with the public sector for a period not exceeding ten (10) years in terms of the Prevention and Combating of Corrupt Activities Act No 12 of 2004 or any other applicable legislation.

I CERTIFY THAT THE INFORMATION FURNISHED IN PARAGRAPHS 1, 2 and 3 ABOVE IS CORRECT.

I ACCEPT THAT THE STATE MAY REJECT THE BID OR ACT AGAINST ME IN TERMS OF PARAGRAPH 6 OF PFMA SCM INSTRUCTION 03 OF 2021/22 ON PREVENTING AND COMBATING ABUSE IN THE SUPPLY CHAIN MANAGEMENT SYSTEM SHOULD THIS DECLARATION PROVE TO BE FALSE.

.....
Signature	Date
.....
Position	Name of bidder

**PREFERENCE POINTS CLAIM FORM IN TERMS OF THE PREFERENTIAL
PROCUREMENT REGULATIONS 2017**

This preference form must form part of all bids invited. It contains general information and serves as a claim form for preference points for Broad-Based Black Economic Empowerment (B-BBEE) Status Level of Contribution

NB: BEFORE COMPLETING THIS FORM, BIDDERS MUST STUDY THE GENERAL CONDITIONS, DEFINITIONS AND DIRECTIVES APPLICABLE IN RESPECT OF B-BBEE, AS PRESCRIBED IN THE PREFERENTIAL PROCUREMENT REGULATIONS, 2017.

1. GENERAL CONDITIONS

1.1 The following preference point systems are applicable to all bids:

- the 80/20 system for requirements with a Rand value of up to R50 000 000 (all applicable taxes included); and
- the 90/10 system for requirements with a Rand value above R50 000 000 (all applicable taxes included).

1.2

- a) The value of this bid is estimated to **exceed/not exceed** R50 000 000 (all applicable taxes included) and therefore the **.....** preference point system shall be applicable; or
- b) Either the 80/20 or 90/10 preference point system will be applicable to this tender (*delete whichever is not applicable for this tender*).

1.3 Points for this bid shall be awarded for:

- (a) Price; and
- (b) B-BBEE Status Level of Contributor.

1.4 The maximum points for this bid are allocated as follows:

	POINTS
PRICE	
B-BBEE STATUS LEVEL OF CONTRIBUTOR	
Total points for Price and B-BBEE must not exceed	100

1.5 Failure on the part of a bidder to submit proof of B-BBEE Status level of contributor together with the bid, will be interpreted to mean that preference points for B-BBEE status level of contribution are not claimed.

1.6 The purchaser reserves the right to require of a bidder, either before a bid is adjudicated or at any time subsequently, to substantiate any claim in regard to preferences, in any manner required by the purchaser.

B-BBEE Status Level of Contributor	Number of points (90/10 system)	Number of points (80/20 system)
1	10	20
2	9	18
3	6	14
4	5	12
5	4	8
6	3	6
7	2	4
8	1	2
Non-compliant contributor	0	0

5. BID DECLARATION

5.1 Bidders who claim points in respect of B-BBEE Status Level of Contribution must complete the following:

6. B-BBEE STATUS LEVEL OF CONTRIBUTOR CLAIMED IN TERMS OF PARAGRAPHS 1.4 AND 4.1

6.1 B-BBEE Status Level of Contributor: . =(maximum of 10 or 20 points)
(Points claimed in respect of paragraph 7.1 must be in accordance with the table reflected in paragraph 4.1 and must be substantiated by relevant proof of B-BBEE status level of contributor.

7. SUB-CONTRACTING

7.1 Will any portion of the contract be sub-contracted?

(Tick applicable box)

YES	<input type="checkbox"/>	NO	<input type="checkbox"/>
-----	--------------------------	----	--------------------------

7.1.1 If yes, indicate:

- What percentage of the contract will be subcontracted.....%
- The name of the sub-contractor.....
- The B-BBEE status level of the sub-contractor.....
- Whether the sub-contractor is an EME or QSE

(Tick applicable box)

YES	<input type="checkbox"/>	NO	<input type="checkbox"/>
-----	--------------------------	----	--------------------------

- Specify, by ticking the appropriate box, if subcontracting with an enterprise in terms of Preferential Procurement Regulations,2017:

Designated Group: An EME or QSE which is at least 51% owned by:	EME √	QSE √
Black people		
Black people who are youth		
Black people who are women		
Black people with disabilities		
Black people living in rural or underdeveloped areas or townships		
Cooperative owned by black people		

Black people who are military veterans		
OR		
Any EME		
Any QSE		

8. DECLARATION WITH REGARD TO COMPANY/FIRM

8.1 Name of company/firm:.....

8.2 VAT registration number:.....

8.3 Company registration number:.....

8.4 TYPE OF COMPANY/ FIRM

- Partnership/Joint Venture / Consortium
- One person business/sole propriety
- Close corporation
- Company
- (Pty) Limited

[TICK APPLICABLE BOX]

8.5 DESCRIBE PRINCIPAL BUSINESS ACTIVITIES

.....

8.6 COMPANY CLASSIFICATION

- Manufacturer
- Supplier
- Professional service provider
- Other service providers, e.g. transporter, etc.

[TICK APPLICABLE BOX]

8.7 Total number of years the company/firm has been in business:.....

8.8 I/we, the undersigned, who is / are duly authorised to do so on behalf of the company/firm, certify that the points claimed, based on the B-BBE status level of contributor indicated in paragraphs 1.4 and 6.1 of the foregoing certificate, qualifies the company/ firm for the preference(s) shown and I / we acknowledge that:

- i) The information furnished is true and correct;
- ii) The preference points claimed are in accordance with the General Conditions as indicated in paragraph 1 of this form;
- iii) In the event of a contract being awarded as a result of points claimed as shown in paragraphs 1.4 and 6.1, the contractor may be required to furnish documentary proof to the satisfaction of the purchaser that the claims are correct;
- iv) If the B-BBEE status level of contributor has been claimed or obtained on a

fraudulent basis or any of the conditions of contract have not been fulfilled, the purchaser may, in addition to any other remedy it may have –

- (a) disqualify the person from the bidding process;
- (b) recover costs, losses or damages it has incurred or suffered as a result of that person's conduct;
- (c) cancel the contract and claim any damages which it has suffered as a result of having to make less favourable arrangements due to such cancellation;
- (d) recommend that the bidder or contractor, its shareholders and directors, or only the shareholders and directors who acted on a fraudulent basis, be restricted by the National Treasury from obtaining business from any organ of state for a period not exceeding 10 years, after the *audi alteram partem* (hear the other side) rule has been applied; and
- (e) forward the matter for criminal prosecution.

WITNESSES

1.

2.

.....
SIGNATURE(S) OF BIDDERS(S)

DATE:

ADDRESS

.....

.....

THE NATIONAL TREASURY

Republic of South Africa



GOVERNMENT PROCUREMENT: GENERAL CONDITIONS OF CONTRACT

July 2010

GOVERNMENT PROCUREMENT
GENERAL CONDITIONS OF CONTRACT
July 2010

NOTES

The purpose of this document is to:

- (i) Draw special attention to certain general conditions applicable to government bids, contracts and orders; and
- (ii) To ensure that clients be familiar with regard to the rights and obligations of all parties involved in doing business with government.

In this document words in the singular also mean in the plural and vice versa and words in the masculine also mean in the feminine and neuter.

- The General Conditions of Contract will form part of all bid documents and may not be amended.
- Special Conditions of Contract (SCC) relevant to a specific bid, should be compiled separately for every bid (if applicable) and will supplement the General Conditions of Contract. Whenever there is a conflict, the provisions in the SCC shall prevail.

TABLE OF CLAUSES

1. Definitions
2. Application
3. General
4. Standards
5. Use of contract documents and information; inspection
6. Patent rights
7. Performance security
8. Inspections, tests and analysis
9. Packing
10. Delivery and documents
11. Insurance
12. Transportation
13. Incidental services
14. Spare parts
15. Warranty
16. Payment
17. Prices
18. Contract amendments
19. Assignment
20. Subcontracts
21. Delays in the supplier's performance
22. Penalties
23. Termination for default
24. Dumping and countervailing duties
25. Force Majeure
26. Termination for insolvency
27. Settlement of disputes
28. Limitation of liability
29. Governing language
30. Applicable law
31. Notices
32. Taxes and duties
33. National Industrial Participation Programme (NIPP)
34. Prohibition of restrictive practices

General Conditions of Contract

1. Definitions

1. The following terms shall be interpreted as indicated:
 - 1.1 "Closing time" means the date and hour specified in the bidding documents for the receipt of bids.
 - 1.2 "Contract" means the written agreement entered into between the purchaser and the supplier, as recorded in the contract form signed by the parties, including all attachments and appendices thereto and all documents incorporated by reference therein.
 - 1.3 "Contract price" means the price payable to the supplier under the contract for the full and proper performance of his contractual obligations.
 - 1.4 "Corrupt practice" means the offering, giving, receiving, or soliciting of any thing of value to influence the action of a public official in the procurement process or in contract execution.
 - 1.5 "Countervailing duties" are imposed in cases where an enterprise abroad is subsidized by its government and encouraged to market its products internationally.
 - 1.6 "Country of origin" means the place where the goods were mined, grown or produced or from which the services are supplied. Goods are produced when, through manufacturing, processing or substantial and major assembly of components, a commercially recognized new product results that is substantially different in basic characteristics or in purpose or utility from its components.
 - 1.7 "Day" means calendar day.
 - 1.8 "Delivery" means delivery in compliance of the conditions of the contract or order.
 - 1.9 "Delivery ex stock" means immediate delivery directly from stock actually on hand.
 - 1.10 "Delivery into consignees store or to his site" means delivered and unloaded in the specified store or depot or on the specified site in compliance with the conditions of the contract or order, the supplier bearing all risks and charges involved until the supplies are so delivered and a valid receipt is obtained.
 - 1.11 "Dumping" occurs when a private enterprise abroad market its goods on own initiative in the RSA at lower prices than that of the country of origin and which have the potential to harm the local industries in the

RSA.

- 1.12 "Force majeure" means an event beyond the control of the supplier and not involving the supplier's fault or negligence and not foreseeable. Such events may include, but is not restricted to, acts of the purchaser in its sovereign capacity, wars or revolutions, fires, floods, epidemics, quarantine restrictions and freight embargoes.
- 1.13 "Fraudulent practice" means a misrepresentation of facts in order to influence a procurement process or the execution of a contract to the detriment of any bidder, and includes collusive practice among bidders (prior to or after bid submission) designed to establish bid prices at artificial non-competitive levels and to deprive the bidder of the benefits of free and open competition.
- 1.14 "GCC" means the General Conditions of Contract.
- 1.15 "Goods" means all of the equipment, machinery, and/or other materials that the supplier is required to supply to the purchaser under the contract.
- 1.16 "Imported content" means that portion of the bidding price represented by the cost of components, parts or materials which have been or are still to be imported (whether by the supplier or his subcontractors) and which costs are inclusive of the costs abroad, plus freight and other direct importation costs such as landing costs, dock dues, import duty, sales duty or other similar tax or duty at the South African place of entry as well as transportation and handling charges to the factory in the Republic where the supplies covered by the bid will be manufactured.
- 1.17 "Local content" means that portion of the bidding price which is not included in the imported content provided that local manufacture does take place.
- 1.18 "Manufacture" means the production of products in a factory using labour, materials, components and machinery and includes other related value-adding activities.
- 1.19 "Order" means an official written order issued for the supply of goods or works or the rendering of a service.
- 1.20 "Project site," where applicable, means the place indicated in bidding documents.
- 1.21 "Purchaser" means the organization purchasing the goods.
- 1.22 "Republic" means the Republic of South Africa.
- 1.23 "SCC" means the Special Conditions of Contract.
- 1.24 "Services" means those functional services ancillary to the supply of the goods, such as transportation and any other incidental services, such as installation, commissioning, provision of technical assistance, training, catering, gardening, security, maintenance and other such

obligations of the supplier covered under the contract.

1.25 “Written” or “in writing” means handwritten in ink or any form of electronic or mechanical writing.

2. Application

2.1 These general conditions are applicable to all bids, contracts and orders including bids for functional and professional services, sales, hiring, letting and the granting or acquiring of rights, but excluding immovable property, unless otherwise indicated in the bidding documents.

2.2 Where applicable, special conditions of contract are also laid down to cover specific supplies, services or works.

2.3 Where such special conditions of contract are in conflict with these general conditions, the special conditions shall apply.

3. General

3.1 Unless otherwise indicated in the bidding documents, the purchaser shall not be liable for any expense incurred in the preparation and submission of a bid. Where applicable a non-refundable fee for documents may be charged.

3.2 With certain exceptions, invitations to bid are only published in the Government Tender Bulletin. The Government Tender Bulletin may be obtained directly from the Government Printer, Private Bag X85, Pretoria 0001, or accessed electronically from www.treasury.gov.za

4. Standards

4.1 The goods supplied shall conform to the standards mentioned in the bidding documents and specifications.

5. Use of contract documents and information; inspection.

5.1 The supplier shall not, without the purchaser’s prior written consent, disclose the contract, or any provision thereof, or any specification, plan, drawing, pattern, sample, or information furnished by or on behalf of the purchaser in connection therewith, to any person other than a person employed by the supplier in the performance of the contract. Disclosure to any such employed person shall be made in confidence and shall extend only so far as may be necessary for purposes of such performance.

5.2 The supplier shall not, without the purchaser’s prior written consent, make use of any document or information mentioned in GCC clause 5.1 except for purposes of performing the contract.

5.3 Any document, other than the contract itself mentioned in GCC clause 5.1 shall remain the property of the purchaser and shall be returned (all copies) to the purchaser on completion of the supplier’s performance under the contract if so required by the purchaser.

5.4 The supplier shall permit the purchaser to inspect the supplier’s records relating to the performance of the supplier and to have them audited by auditors appointed by the purchaser, if so required by the purchaser.

6. Patent rights

6.1 The supplier shall indemnify the purchaser against all third-party claims of infringement of patent, trademark, or industrial design rights arising from use of the goods or any part thereof by the purchaser.

7. Performance security

- 7.1 Within thirty (30) days of receipt of the notification of contract award, the successful bidder shall furnish to the purchaser the performance security of the amount specified in SCC.
- 7.2 The proceeds of the performance security shall be payable to the purchaser as compensation for any loss resulting from the supplier's failure to complete his obligations under the contract.
- 7.3 The performance security shall be denominated in the currency of the contract, or in a freely convertible currency acceptable to the purchaser and shall be in one of the following forms:
 - (a) a bank guarantee or an irrevocable letter of credit issued by a reputable bank located in the purchaser's country or abroad, acceptable to the purchaser, in the form provided in the bidding documents or another form acceptable to the purchaser; or
 - (b) a cashier's or certified cheque
- 7.4 The performance security will be discharged by the purchaser and returned to the supplier not later than thirty (30) days following the date of completion of the supplier's performance obligations under the contract, including any warranty obligations, unless otherwise specified in SCC.

8. Inspections, tests and analyses

- 8.1 All pre-bidding testing will be for the account of the bidder.
- 8.2 If it is a bid condition that supplies to be produced or services to be rendered should at any stage during production or execution or on completion be subject to inspection, the premises of the bidder or contractor shall be open, at all reasonable hours, for inspection by a representative of the Department or an organization acting on behalf of the Department.
- 8.3 If there are no inspection requirements indicated in the bidding documents and no mention is made in the contract, but during the contract period it is decided that inspections shall be carried out, the purchaser shall itself make the necessary arrangements, including payment arrangements with the testing authority concerned.
- 8.4 If the inspections, tests and analyses referred to in clauses 8.2 and 8.3 show the supplies to be in accordance with the contract requirements, the cost of the inspections, tests and analyses shall be defrayed by the purchaser.
- 8.5 Where the supplies or services referred to in clauses 8.2 and 8.3 do not comply with the contract requirements, irrespective of whether such supplies or services are accepted or not, the cost in connection with these inspections, tests or analyses shall be defrayed by the supplier.
- 8.6 Supplies and services which are referred to in clauses 8.2 and 8.3 and which do not comply with the contract requirements may be rejected.
- 8.7 Any contract supplies may on or after delivery be inspected, tested or

analyzed and may be rejected if found not to comply with the requirements of the contract. Such rejected supplies shall be held at the cost and risk of the supplier who shall, when called upon, remove them immediately at his own cost and forthwith substitute them with supplies which do comply with the requirements of the contract. Failing such removal the rejected supplies shall be returned at the suppliers cost and risk. Should the supplier fail to provide the substitute supplies forthwith, the purchaser may, without giving the supplier further opportunity to substitute the rejected supplies, purchase such supplies as may be necessary at the expense of the supplier.

8.8 The provisions of clauses 8.4 to 8.7 shall not prejudice the right of the purchaser to cancel the contract on account of a breach of the conditions thereof, or to act in terms of Clause 23 of GCC.

9. Packing

9.1 The supplier shall provide such packing of the goods as is required to prevent their damage or deterioration during transit to their final destination, as indicated in the contract. The packing shall be sufficient to withstand, without limitation, rough handling during transit and exposure to extreme temperatures, salt and precipitation during transit, and open storage. Packing, case size and weights shall take into consideration, where appropriate, the remoteness of the goods' final destination and the absence of heavy handling facilities at all points in transit.

9.2 The packing, marking, and documentation within and outside the packages shall comply strictly with such special requirements as shall be expressly provided for in the contract, including additional requirements, if any, specified in SCC, and in any subsequent instructions ordered by the purchaser.

10. Delivery and documents

10.1 Delivery of the goods shall be made by the supplier in accordance with the terms specified in the contract. The details of shipping and/or other documents to be furnished by the supplier are specified in SCC.

10.2 Documents to be submitted by the supplier are specified in SCC.

11. Insurance

11.1 The goods supplied under the contract shall be fully insured in a freely convertible currency against loss or damage incidental to manufacture or acquisition, transportation, storage and delivery in the manner specified in the SCC.

12. Transportation

12.1 Should a price other than an all-inclusive delivered price be required, this shall be specified in the SCC.

13. Incidental services

13.1 The supplier may be required to provide any or all of the following services, including additional services, if any, specified in SCC:

- (a) performance or supervision of on-site assembly and/or commissioning of the supplied goods;
- (b) furnishing of tools required for assembly and/or maintenance of the supplied goods;
- (c) furnishing of a detailed operations and maintenance manual for each appropriate unit of the supplied goods;

- (d) performance or supervision or maintenance and/or repair of the supplied goods, for a period of time agreed by the parties, provided that this service shall not relieve the supplier of any warranty obligations under this contract; and
- (e) training of the purchaser's personnel, at the supplier's plant and/or on-site, in assembly, start-up, operation, maintenance, and/or repair of the supplied goods.

13.2 Prices charged by the supplier for incidental services, if not included in the contract price for the goods, shall be agreed upon in advance by the parties and shall not exceed the prevailing rates charged to other parties by the supplier for similar services.

14. Spare parts

14.1 As specified in SCC, the supplier may be required to provide any or all of the following materials, notifications, and information pertaining to spare parts manufactured or distributed by the supplier:

- (a) such spare parts as the purchaser may elect to purchase from the supplier, provided that this election shall not relieve the supplier of any warranty obligations under the contract; and
- (b) in the event of termination of production of the spare parts:
 - (i) Advance notification to the purchaser of the pending termination, in sufficient time to permit the purchaser to procure needed requirements; and
 - (ii) following such termination, furnishing at no cost to the purchaser, the blueprints, drawings, and specifications of the spare parts, if requested.

15. Warranty

15.1 The supplier warrants that the goods supplied under the contract are new, unused, of the most recent or current models, and that they incorporate all recent improvements in design and materials unless provided otherwise in the contract. The supplier further warrants that all goods supplied under this contract shall have no defect, arising from design, materials, or workmanship (except when the design and/or material is required by the purchaser's specifications) or from any act or omission of the supplier, that may develop under normal use of the supplied goods in the conditions prevailing in the country of final destination.

15.2 This warranty shall remain valid for twelve (12) months after the goods, or any portion thereof as the case may be, have been delivered to and accepted at the final destination indicated in the contract, or for eighteen (18) months after the date of shipment from the port or place of loading in the source country, whichever period concludes earlier, unless specified otherwise in SCC.

15.3 The purchaser shall promptly notify the supplier in writing of any claims arising under this warranty.

15.4 Upon receipt of such notice, the supplier shall, within the period specified in SCC and with all reasonable speed, repair or replace the defective goods or parts thereof, without costs to the purchaser.

15.5 If the supplier, having been notified, fails to remedy the defect(s) within the period specified in SCC, the purchaser may proceed to take

such remedial action as may be necessary, at the supplier's risk and expense and without prejudice to any other rights which the purchaser may have against the supplier under the contract.

- 16. Payment**
- 16.1 The method and conditions of payment to be made to the supplier under this contract shall be specified in SCC.
- 16.2 The supplier shall furnish the purchaser with an invoice accompanied by a copy of the delivery note and upon fulfillment of other obligations stipulated in the contract.
- 16.3 Payments shall be made promptly by the purchaser, but in no case later than thirty (30) days after submission of an invoice or claim by the supplier.
- 16.4 Payment will be made in Rand unless otherwise stipulated in SCC.
- 17. Prices**
- 17.1 Prices charged by the supplier for goods delivered and services performed under the contract shall not vary from the prices quoted by the supplier in his bid, with the exception of any price adjustments authorized in SCC or in the purchaser's request for bid validity extension, as the case may be.
- 18. Contract amendments**
- 18.1 No variation in or modification of the terms of the contract shall be made except by written amendment signed by the parties concerned.
- 19. Assignment**
- 19.1 The supplier shall not assign, in whole or in part, its obligations to perform under the contract, except with the purchaser's prior written consent.
- 20. Subcontracts**
- 20.1 The supplier shall notify the purchaser in writing of all subcontracts awarded under this contracts if not already specified in the bid. Such notification, in the original bid or later, shall not relieve the supplier from any liability or obligation under the contract.
- 21. Delays in the supplier's performance**
- 21.1 Delivery of the goods and performance of services shall be made by the supplier in accordance with the time schedule prescribed by the purchaser in the contract.
- 21.2 If at any time during performance of the contract, the supplier or its subcontractor(s) should encounter conditions impeding timely delivery of the goods and performance of services, the supplier shall promptly notify the purchaser in writing of the fact of the delay, its likely duration and its cause(s). As soon as practicable after receipt of the supplier's notice, the purchaser shall evaluate the situation and may at his discretion extend the supplier's time for performance, with or without the imposition of penalties, in which case the extension shall be ratified by the parties by amendment of contract.
- 21.3 No provision in a contract shall be deemed to prohibit the obtaining of supplies or services from a national department, provincial department, or a local authority.
- 21.4 The right is reserved to procure outside of the contract small quantities or to have minor essential services executed if an emergency arises, the

supplier's point of supply is not situated at or near the place where the supplies are required, or the supplier's services are not readily available.

21.5 Except as provided under GCC Clause 25, a delay by the supplier in the performance of its delivery obligations shall render the supplier liable to the imposition of penalties, pursuant to GCC Clause 22, unless an extension of time is agreed upon pursuant to GCC Clause 21.2 without the application of penalties.

21.6 Upon any delay beyond the delivery period in the case of a supplies contract, the purchaser shall, without canceling the contract, be entitled to purchase supplies of a similar quality and up to the same quantity in substitution of the goods not supplied in conformity with the contract and to return any goods delivered later at the supplier's expense and risk, or to cancel the contract and buy such goods as may be required to complete the contract and without prejudice to his other rights, be entitled to claim damages from the supplier.

22. Penalties

22.1 Subject to GCC Clause 25, if the supplier fails to deliver any or all of the goods or to perform the services within the period(s) specified in the contract, the purchaser shall, without prejudice to its other remedies under the contract, deduct from the contract price, as a penalty, a sum calculated on the delivered price of the delayed goods or unperformed services using the current prime interest rate calculated for each day of the delay until actual delivery or performance. The purchaser may also consider termination of the contract pursuant to GCC Clause 23.

23. Termination for default

23.1 The purchaser, without prejudice to any other remedy for breach of contract, by written notice of default sent to the supplier, may terminate this contract in whole or in part:

- (a) if the supplier fails to deliver any or all of the goods within the period(s) specified in the contract, or within any extension thereof granted by the purchaser pursuant to GCC Clause 21.2;
- (b) if the Supplier fails to perform any other obligation(s) under the contract; or
- (c) if the supplier, in the judgment of the purchaser, has engaged in corrupt or fraudulent practices in competing for or in executing the contract.

23.2 In the event the purchaser terminates the contract in whole or in part, the purchaser may procure, upon such terms and in such manner as it deems appropriate, goods, works or services similar to those undelivered, and the supplier shall be liable to the purchaser for any excess costs for such similar goods, works or services. However, the supplier shall continue performance of the contract to the extent not terminated.

23.3 Where the purchaser terminates the contract in whole or in part, the purchaser may decide to impose a restriction penalty on the supplier by prohibiting such supplier from doing business with the public sector for a period not exceeding 10 years.

23.4 If a purchaser intends imposing a restriction on a supplier or any

person associated with the supplier, the supplier will be allowed a time period of not more than fourteen (14) days to provide reasons why the envisaged restriction should not be imposed. Should the supplier fail to respond within the stipulated fourteen (14) days the purchaser may regard the intended penalty as not objected against and may impose it on the supplier.

- 23.5 Any restriction imposed on any person by the Accounting Officer / Authority will, at the discretion of the Accounting Officer / Authority, also be applicable to any other enterprise or any partner, manager, director or other person who wholly or partly exercises or exercised or may exercise control over the enterprise of the first-mentioned person, and with which enterprise or person the first-mentioned person, is or was in the opinion of the Accounting Officer / Authority actively associated.
- 23.6 If a restriction is imposed, the purchaser must, within five (5) working days of such imposition, furnish the National Treasury, with the following information:
- (i) the name and address of the supplier and / or person restricted by the purchaser;
 - (ii) the date of commencement of the restriction
 - (iii) the period of restriction; and
 - (iv) the reasons for the restriction.

These details will be loaded in the National Treasury's central database of suppliers or persons prohibited from doing business with the public sector.

- 23.7 If a court of law convicts a person of an offence as contemplated in sections 12 or 13 of the Prevention and Combating of Corrupt Activities Act, No. 12 of 2004, the court may also rule that such person's name be endorsed on the Register for Tender Defaulters. When a person's name has been endorsed on the Register, the person will be prohibited from doing business with the public sector for a period not less than five years and not more than 10 years. The National Treasury is empowered to determine the period of restriction and each case will be dealt with on its own merits. According to section 32 of the Act the Register must be open to the public. The Register can be perused on the National Treasury website.

24. Anti-dumping and countervailing duties and rights

- 24.1 When, after the date of bid, provisional payments are required, or anti-dumping or countervailing duties are imposed, or the amount of a provisional payment or anti-dumping or countervailing right is increased in respect of any dumped or subsidized import, the State is not liable for any amount so required or imposed, or for the amount of any such increase. When, after the said date, such a provisional payment is no longer required or any such anti-dumping or countervailing right is abolished, or where the amount of such provisional payment or any such right is reduced, any such favourable difference shall on demand be paid forthwith by the contractor to the State or the State may deduct such amounts from moneys (if any) which may otherwise be due to the contractor in regard to supplies or services which he delivered or rendered, or is to deliver or render in terms of the contract or any other contract or any other amount which

may be due to him

25. Force Majeure

- 25.1 Notwithstanding the provisions of GCC Clauses 22 and 23, the supplier shall not be liable for forfeiture of its performance security, damages, or termination for default if and to the extent that his delay in performance or other failure to perform his obligations under the contract is the result of an event of force majeure.
- 25.2 If a force majeure situation arises, the supplier shall promptly notify the purchaser in writing of such condition and the cause thereof. Unless otherwise directed by the purchaser in writing, the supplier shall continue to perform its obligations under the contract as far as is reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the force majeure event.

26. Termination for insolvency

- 26.1 The purchaser may at any time terminate the contract by giving written notice to the supplier if the supplier becomes bankrupt or otherwise insolvent. In this event, termination will be without compensation to the supplier, provided that such termination will not prejudice or affect any right of action or remedy which has accrued or will accrue thereafter to the purchaser.

27. Settlement of Disputes

- 27.1 If any dispute or difference of any kind whatsoever arises between the purchaser and the supplier in connection with or arising out of the contract, the parties shall make every effort to resolve amicably such dispute or difference by mutual consultation.
- 27.2 If, after thirty (30) days, the parties have failed to resolve their dispute or difference by such mutual consultation, then either the purchaser or the supplier may give notice to the other party of his intention to commence with mediation. No mediation in respect of this matter may be commenced unless such notice is given to the other party.
- 27.3 Should it not be possible to settle a dispute by means of mediation, it may be settled in a South African court of law.
- 27.4 Mediation proceedings shall be conducted in accordance with the rules of procedure specified in the SCC.
- 27.5 Notwithstanding any reference to mediation and/or court proceedings herein,
- (a) the parties shall continue to perform their respective obligations under the contract unless they otherwise agree; and
 - (b) the purchaser shall pay the supplier any monies due the supplier.

28. Limitation of liability

- 28.1 Except in cases of criminal negligence or willful misconduct, and in the case of infringement pursuant to Clause 6;
- (a) the supplier shall not be liable to the purchaser, whether in contract, tort, or otherwise, for any indirect or consequential loss or damage, loss of use, loss of production, or loss of profits or interest costs, provided that this exclusion shall not apply to any obligation of the supplier to pay penalties and/or damages to the purchaser; and

- (b) the aggregate liability of the supplier to the purchaser, whether under the contract, in tort or otherwise, shall not exceed the total contract price, provided that this limitation shall not apply to the cost of repairing or replacing defective equipment.
- 29. Governing language** 29.1 The contract shall be written in English. All correspondence and other documents pertaining to the contract that is exchanged by the parties shall also be written in English.
- 30. Applicable law** 30.1 The contract shall be interpreted in accordance with South African laws, unless otherwise specified in SCC.
- 31. Notices** 31.1 Every written acceptance of a bid shall be posted to the supplier concerned by registered or certified mail and any other notice to him shall be posted by ordinary mail to the address furnished in his bid or to the address notified later by him in writing and such posting shall be deemed to be proper service of such notice
- 31.2 The time mentioned in the contract documents for performing any act after such aforesaid notice has been given, shall be reckoned from the date of posting of such notice.
- 32. Taxes and duties** 32.1 A foreign supplier shall be entirely responsible for all taxes, stamp duties, license fees, and other such levies imposed outside the purchaser's country.
- 32.2 A local supplier shall be entirely responsible for all taxes, duties, license fees, etc., incurred until delivery of the contracted goods to the purchaser.
- 32.3 No contract shall be concluded with any bidder whose tax matters are not in order. Prior to the award of a bid the Department must be in possession of a tax clearance certificate, submitted by the bidder. This certificate must be an original issued by the South African Revenue Services.
- 33. National Industrial Participation Programme (NIP)** 33.1 The NIP Programme administered by the Department of Trade and Industry shall be applicable to all contracts that are subject to the NIP obligation.
- 34 Prohibition of Restrictive practices** 34.1 In terms of section 4 (1) (b) (iii) of the Competition Act No. 89 of 1998, as amended, an agreement between, or concerted practice by, firms, or a decision by an association of firms, is prohibited if it is between parties in a horizontal relationship and if a bidder (s) is / are or a contractor(s) was / were involved in collusive bidding (or bid rigging).
- 34.2 If a bidder(s) or contractor(s), based on reasonable grounds or evidence obtained by the purchaser, has / have engaged in the restrictive practice referred to above, the purchaser may refer the matter to the Competition Commission for investigation and possible imposition of administrative penalties as contemplated in the Competition Act No. 89 of 1998.

- 34.3 If a bidder(s) or contractor(s), has / have been found guilty by the Competition Commission of the restrictive practice referred to above, the purchaser may, in addition and without prejudice to any other remedy provided for, invalidate the bid(s) for such item(s) offered, and / or terminate the contract in whole or part, and / or restrict the bidder(s) or contractor(s) from conducting business with the public sector for a period not exceeding ten (10) years and / or claim damages from the bidder(s) or contractor(s) concerned.



Province of the
EASTERN CAPE
COOPERATIVE GOVERNANCE
& TRADITIONAL AFFAIRS

TERMS OF REFERENCE

~~APPOINTMENT OF A SERVICE PROVIDER TO RENDER CLEANING AND HYGIENIC SERVICES AT~~
~~THE DEPARTMENT OF COOPERATIVE GOVERNANCE AND TRADITIONAL AFFAIRS FOR A~~
~~DURATION OF THREE (3) YEARS~~

TENDER NUMBER: SCMU7-22/23-0010

NAME OF BIDDER

18 JANUARY 2023

COMPULSORY BRIEFING SESSION _____

TIME: 10H00

CLOSING DATE: 02 FEBRUARY 2023

TIME: 11H00

Tyamzashe Building
Phalo Avenue
Private Bag X0035
Bhisho
5605

APPOINTMENT OF A SERVICE PROVIDER TO RENDER CLEANING AND HYGIENIC SERVICES AT THE DEPARTMENT OF COOPERATIVE GOVERNANCE AND TRADITIONAL AFFAIRS FOR A DURATION OF THREE (3) YEARS: TENDER NUMBER: SCMU7-22/23-0010

1. PURPOSE OF THIS SPECIFICATION

The Eastern Cape Department of Cooperative Governance and Traditional Affairs (hereafter referred to as "CoGTA" or "the Department") seeks to appoint a service provider on a three-year contract to render cleaning and hygienic services in the Department.

This document details and incorporates, as far as possible, the scope of work for the potential bidder required by the Cooperative Governance and Traditional Affairs (CoGTA).

This specification does not constitute an offer to do business with the Department, but merely serves as an invitation to bidder(s) to submit proposals for the required goods.

2. BACKGROUND AND OBJECTIVES

The acquiring of the cleaning contract is to provide a clean, healthy working environment which is in line with the Occupational Health and Safety Act (OHSA).

3. LEGISLATIVE ENVIRONMENT

3.1. Tax Legislation

- 3.1.1. It is a condition of this bid that the tax matters of the successful bidder are in order, or that an arrangement has been made with South African Revenue Service (SARS) to meet the bidder's tax obligations.
- 3.1.2. The Tax Compliance status requirements are also applicable to foreign bidders / individuals who wish to submit bids.
- 3.1.3. Bidders are required to be registered on the Central Supplier Database and the department shall verify the bidder's tax compliance status through the Central Supplier Database.
- 3.1.4. Where Consortia / Joint Ventures / Sub-contracting are involved, each party must be registered on the Central Supplier Database and their tax compliance status will be verified through the Central Supplier Database.

3.2. Procurement Legislation

COGTA has a detailed evaluation methodology premised on Treasury Regulation 16A3 promulgated under Section 76 of the Public Finance Management Act, 1999 (Act, No. 1 of 1999), the Preferential Procurement Policy Framework Act 2000 (Act, No.5 of 2000) and the Broad-Based Black Economic Empowerment Act, 2003 (Act, No. 53 of 2003).

3.3. Local Economic Development Procurement Framework

In its procurement processes, CoGTA employs contents of the Framework of Local Economic Development (LED)

4. TIMELINE OF THE BID PROCESS

The period of validity is 120 days.

APPOINTMENT OF A SERVICE PROVIDER TO RENDER CLEANING AND HYGIENIC SERVICES AT THE DEPARTMENT OF COOPERATIVE GOVERNANCE AND TRADITIONAL AFFAIRS FOR A DURATION OF THREE (3) YEARS: TENDER NUMBER: SCMU7-22/23-0010

The project timeframes of this bid are set out below:

Activity	Due Date
Compulsory briefing sessionat 10:00
Bid closing dateat 11:00

All dates and times in this bid are South African standard time.

5. ~~CONTACT AND COMMUNICATION~~

- 5.1. Please refer all SCM enquiries to Ms B. Aplom at 040 940 7033; Busisiwe aplom@eccogta.gov.za and Mr T. Nchukana at 040 940 7022; ~~Thembani nchukana@eccogta.gov.za~~ during normal office hours viz. 08:00 – 16:30 Monday to Thursday and 08:00 – 16:00 on Friday. Bidder(s) must reduce all telephonic enquiries to writing and send to the above email addresses.
- 5.2. All technical enquiries to Mr Lazola.Ralushe at 040 9407093, Lazola.Ralushe@eccogta.gov.za Ms Y. Melani 940 7165; Yolisa.Melani@eccogta.gov.za during normal office hour's viz. 08:00 – 16:30 Mondays to Thursday and 08:00 – 16:00 on Friday. Bidder(s) must reduce all telephonic enquiries to writing and send to the above email address.
- 5.3. No communication by the Bidder(s) to an official or a person acting in an advisory capacity for COGTA in respect of this tender is not allowed between the closing date and the award of the bid.
- 5.4. Whilst all due care has been taken in connection with the preparation of this bid, COGTA makes no representations or warranties that the content of the bid or any information communicated to or provided to Bidder(s) during the bidding process is, or will be, accurate, current or complete. COGTA, its employees and advisors will not be liable with respect to any information communicated which may not be accurate, current or complete.
- 5.5. If Bidder(s) finds or reasonably believes it has found any discrepancy, ambiguity, error or inconsistency in this bid or any other information provided by COGTA (other than minor clerical matters), the Bidder(s) must promptly notify COGTA in writing of such discrepancy, ambiguity, error or inconsistency in order to afford COGTA an opportunity to consider what corrective action is necessary (if any).
- 5.6. Any actual discrepancy, ambiguity, error or inconsistency in the bid or any other information provided by COGTA will, if possible, be corrected and provided to all Bidder(s) without attribution to the Bidder(s) who provided the written notice.
- 5.7. All persons including Bidder(s) obtaining or receiving the bid and any other information in connection with the Bid or the Tendering process must keep the contents of the Bid and other such information confidential, and not disclose or use the information except as required for the purpose of developing a proposal in response to this Bid.

6. LATE BIDS

Bids received after the closing date and time, at the address indicated in the bid documents, will not be accepted for consideration and where practicable, will be returned unopened to the Bidder(s).

APPOINTMENT OF A SERVICE PROVIDER TO RENDER CLEANING AND HYGIENIC SERVICES AT THE DEPARTMENT OF COOPERATIVE GOVERNANCE AND TRADITIONAL AFFAIRS FOR A DURATION OF THREE (3) YEARS: TENDER NUMBER: SCMU7-22/23-0010

7. COUNTER CONDITIONS

Bidders' attention is drawn to the fact that amendments to any of the Bid Conditions or setting of counter conditions by Bidders or qualifying any Bid Conditions will result in the invalidation of such bids.

8. FRONTING

8.1. Government supports the spirit of broad based black economic empowerment and recognizes that real empowerment can only be achieved through individuals and businesses conducting themselves in accordance with the Constitution and in an honest, fair, equitable, transparent and legally compliant manner. Against this background the Government condemn any form of fronting.

8.2. The Government, in ensuring that Bidders conduct themselves in an honest manner will, as part of the bid evaluation processes, conduct or initiate the necessary enquiries/investigations to determine the accuracy of the representation made in bid documents. Should any of the fronting as contained in the Guidelines on Complex Structures and Transactions and Fronting, issued by the Department of Trade and Industry, be established during such enquiry / investigation, the onus will be on the Bidder / contractor to prove that fronting does not exist. Failure to do so within a period of 14 days from date of notification may invalidate the bid / contract and may also result in the restriction of the Bidder /contractor to conduct business with the state for a period not exceeding ten years, in addition to any other remedies COGTA may have against the Bidder / contractor concerned.

9. SUPPLIER DUE DILIGENCE

COGTA reserves the right to conduct supplier due diligence prior to final award or at any time during the contract period. This may include site visits and requests for additional information.

10. SUBMISSION OF PROPOSALS

10.1. Bid documents may either be posted to The Department of Cooperative Governance and Traditional Affairs, P/Bag X0035, Bhisho, 5605 (preferably registered mail) OR placed in the tender box situated at the Department's main entrance foyer at Tryamzashe Building, Bhisho OR couriered to the aforesaid address not later than 11h00, on after which the tender box will be opened in public.

Completed bid documents must be submitted in a sealed envelope (one envelope), clearly marked:

"APPOINTMENT OF A SERVICE PROVIDER TO RENDER CLEANING AND HYGIENIC SERVICES AT THE DEPARTMENT OF COOPERATIVE GOVERNANCE AND TRADITIONAL AFFAIRS FOR A DURATION OF THREE (3) YEARS"

10.2. Bid documents will only be considered if received by COGTA on or before the closing date and time, regardless of the method used to send or deliver such documents to COGTA.

10.3. Bidders are requested to initial each page of the tender document.

APPOINTMENT OF A SERVICE PROVIDER TO RENDER CLEANING AND HYGIENIC SERVICES AT THE DEPARTMENT OF COOPERATIVE GOVERNANCE AND TRADITIONAL AFFAIRS FOR A DURATION OF THREE (3) YEARS: TENDER NUMBER: SCMU7-22/23-0010

10.4. A compulsory briefing session will be held as follows:

Date

Time: 10:00

Venue: Bisho Tyamzashe building, 2nd floor boardroom

11. DURATION OF THE CONTRACT

The successful bidder will be appointed for a period of three (3) years.

12. SCOPE OF WORK

~~The service provider will be responsible to provide cleaning, fumigation and hygienic services as detailed under work plan.~~

12.1. WORKPLAN

Prospective bidders must submit together with their bid proposal a complete detailed work plan in line with the outlined plan. The work plan should detail exactly how the project will be carried out taking into consideration the scope of work. The work plan must address the following items:

- How duties will be carried out, managed, and monitored for compliance in terms of the scope of work.
- Control procedures and mechanisms put in place in order to monitor performance.

GUIDELINES FOR THE SCOPE OF WORK

GENERAL CLEANING REQUIREMENTS OF ALL THE AREAS INCLUDE:

- a. Stairs
- b. Toilets,
- c. Lifts
- d. Passages,
- e. Windows,
- f. Foyers
- g. Fumigation of all buildings specified in this document at least twice a year
- h. Deep cleaning of carpets for all offices at least once a year
- i. Supply SABS approved cleaning materials and two-ply toilet paper
- j. Deep cleaning of all toilets, floors, the walls, lifts and stone tiles around the lifts, on a weekly basis.
- k. Cleaning of floors including glass doors in all the main entrances of the CoGTA.
- l. Clean all the balcony's belonging to Department once a month.
- m. Clean all the small rooms next to toilets.
- n. Ensure that the cleaning of passages is prioritised and is done daily before 08:00

12.1.1. HYGIENE SERVICES - SUPPLY OF SANITARY BINS AND REMOVAL OF SANITARY WASTE

APPOINTMENT OF A SERVICE PROVIDER TO RENDER CLEANING AND HYGIENIC SERVICES AT THE DEPARTMENT OF COOPERATIVE GOVERNANCE AND TRADITIONAL AFFAIRS FOR A DURATION OF THREE (3) YEARS: TENDER NUMBER: SCMU7-22/23-0010

- a. Provision of sanitary bins to all female toilets
- b. Removal of sanitary contents and incineration on weekly basis
- c. Replacement of sanitary packets and new bin liners weekly
- d. Replacement of antibacterial powder or any other disinfectant on weekly basis

NOTE: The suitable service provider to do this service must be approved to remove and dispose such kind of waste.

12.1.2. RESTROOMS AND WASHROOMS

a. Daily

- Clean and sanitise with disinfectant all bowls, basins vanities and urinals.
- Scrub, clean and disinfect floors.
- Report to the relevant official any water leaks, malfunctions or defects including faulty tap washers, flush valves, cisterns, faulty lights and obvious damage to building fabric immediately you become aware.
- Provide a dustbin for toilets
- Hourly monitoring for toilets and passages
- Signing of monitoring register in the toilets to record cleaning intervals
- Replace toilets papers when necessary.

b. Every second Week

- Place 500 ml of approved drain cleaner liquid or granules into each urinal outlet in strict accordance with the manufacturer's instructions. This is to be done on Friday after hours.
- Refill hand soap
- Emptying and cleaning of sanitary bins.

12.1.3. STAIRS AND LIFTS

a. Every Second Day

- Clean and maintain corridor, step according to finish. Vacuum clean trappers' mats and clean mat recesses.
- Clean and blow out lift door grooves.
- Polish and clean lift mirrors.
- Wipe light switches.
- Dust light fittings.

12.1.4. FOYERS AND ENTRANCES

b. Daily

APPOINTMENT OF A SERVICE PROVIDER TO RENDER CLEANING AND HYGIENIC SERVICES AT THE DEPARTMENT OF COOPERATIVE GOVERNANCE AND TRADITIONAL AFFAIRS FOR A DURATION OF THREE (3) YEARS: TENDER NUMBER: SCMU7-22/23-0010

- Scrub tiled floor.
- Wipe/Dust & clean reception furniture.
- Wipe Skirting on passages
- Dust picture/mirror frames.

PROSPECTIVE BIDDERS MUST RENDER CLEANING AND HYGIENIC SERVICES IN THE UNDER MENTIONED AREAS:

Table 1 – LAYOUT OF RESTROOMS

Floor	Toilets	Hand Dryers	Air Freshener Units	Soap Dispenser	Sanitary Bins	Urinal basins
MAIN BUILDING (TYAMZASHE)						
Ground Floor						
Male	1	1	1	1	-	2
Female	5	5	5	5	5	-
Disabled	1	1	1	1	1	-
1st Floor						
Male	1	1	1	1	-	1
Female	1	1	1	1	2	-
1st Floor						
Male	1	1	1	1	1	1
Female	1	1	1	1	2	-
2nd Floor						
Male	10	10	10	10	-	4
Female	4	4	4	4	8	-
3 rd. Floor						
Male	4	4	4	4	-	4
Female	4	4	4	4	8	
4th Floor						
Male	2	2	2	2	-	2
Female	2	2	2	2	4	

APPOINTMENT OF A SERVICE PROVIDER TO RENDER CLEANING AND HYGIENIC SERVICES AT THE DEPARTMENT OF COOPERATIVE GOVERNANCE AND TRADITIONAL AFFAIRS FOR A DURATION OF THREE (3) YEARS: TENDER NUMBER: SCM U7-22/23-0010

PHALO HOUSE						
Ground Floor						
Male	6	6	6	6	-	-
Female	6	6	6	6	6	-
First Floor						
Male	4	4	4	4	-	4
Female	4	4	4	4	8	-

DISASTER MANAGEMENT CENTRE						
Male	2	2	2	2	-	2
Female	2	2	2	2	2	-
BISHO BUSINESS VILLAGE (UNIT 7)						
Male	1	1	1	1	-	-
Female	1	1	1	1	1	-
UNIT 11						
Male	1	1	1	1	-	-
Female	1	1	1	1	1	-
UNIT 13						
Male	1	1	1	1	-	-
Female	1	1	1	1	1	-
HOUSE OF TRADITIONAL LEADERS						
First Floor 2 Male 2 Female	4	4	4	4	-	4
Ground Floor 2 Female 2 Male	4	4	4	4	4	-
GLOBAL LIFE						
Male	2					
Female	2					
PALM SQUARE						
Ground Floor Male	4	4	4	4	-	2

APPOINTMENT OF A SERVICE PROVIDER TO RENDER CLEANING AND HYGIENIC SERVICES AT THE DEPARTMENT OF COOPERATIVE GOVERNANCE AND TRADITIONAL AFFAIRS FOR A DURATION OF THREE (3) YEARS: TENDER NUMBER: SCMU7-22/23-0010

Female	4	4	4	4	2	-
1st Floor						
Male	4	4	4	4	-	2
Female	4	4	4	4	2	-

TABLE 2 - CLEANING MATERIAL AND EQUIPMENT REQUIRED

NO.	DESCRIPTION
1.	<p>DISINFECTANTS</p> <p>Disinfectant liquid of the coal-tar type shall comply with SABS 47. Disinfectants containing stabilized chlorine shall comply with SABS 643. Detergent-disinfectants based on stabilized inorganic chlorine compound shall comply with SABS 1032. Disinfectants for use in automatic dispensers to toilets and urinals shall comply with SABS 459.</p>
2.	<p>CLEANING AGENTS</p> <p>Ammoniated liquid detergent cleaners to comply with SABS 1225. Acidic lavatory bowl cleaner in powder or granule form shall comply with SABS 1256 and liquid cleaner for sanitary ware shall comply with SABS 1257. Dish washing liquid must be of an acceptable standard SABS 825. Handy Andy, Pine Gel</p>
3.	<p>TOILET SEAT DISPENSERS</p> <p>Toilet seat wipes (Not any form of liquid) with dispenser in each Women Compartment of the lady's toilets.</p>
4.	<p>SANITARY TOWEL RECEPTACLES</p> <p>Receptacles must be attractive in appearance, compact as possible and constructed in such a manner that the interior of the receptacles cannot be seen when the lid is in the open position. The lid of the receptacle must be conveniently placed and when closed must completely seal the receptacle. The receptacle must contain deodorizing agents that will effectively prevent germs and odour. One such receptacle shall be provided in WC compartment of the ladies' toilets. Receptacles required and to be serviced every forth nightly and as when required.</p>
5.	<p>TOILET PAPERS</p> <p>Double ply perforated white, each roll 350 sheet and the size 100 mm x 110 mm is required</p>
6.	<p>DEO BLOCKS</p> <p>To be available in all urinal basins and comply with the SABS approved</p>
7.	<p>FLOOR FINISHES</p> <p>Vinyl tiles, sheet vinyl and linoleum flooring, shall be cleaned with an approved water based floor stripper complying with SABS 1224 and two coats of an approved polymer metalized floor sealer complying with SABS 1042 applied in accordance with the manufacturer's instructions. Tile,</p>

APPOINTMENT OF A SERVICE PROVIDER TO RENDER CLEANING AND HYGIENIC SERVICES AT THE DEPARTMENT OF COOPERATIVE GOVERNANCE AND TRADITIONAL AFFAIRS FOR A DURATION OF THREE (3) YEARS: TENDER NUMBER: SCMU7-22/23-0010

	granite, terrazzo floors and glazed surfaces are to be cleaned with approved detergents complying with SABS 525.
8.	WALL TILES All wall tiles in toilets and kitchens to be cleaned with cleaning agent.
9.	AIR FRESHNERS Refill Air freshener (aerosol) in each toilet and set to dispense every 10 minutes.

PARTICULARS OF CLEANING FREQUENCY TO BE ADHERED TO BY THE CONTRACTOR

A	FLOOR SURFACE	
	Cleaning required	Frequency
1	Vinyl	
	(a) Clean and seal	Initially
	(b) Sweep	Daily
	(c) Burnish	Weekly
	(d) Strip and re-coat	Initially and every 6 months thereafter
2	Terrazzo/ Concrete	
	(a) Sweep	Daily
	(b) Damp mop (with squeegee)	Daily
	(c) Scrub	As necessary but not less than once a month
	(d) Buff	As necessary but not less than once a month
	(e) Brush edges	Two times weekly, or more frequently if necessary
	(f) Stain removal	As necessary but not less than once a month
	(g) Shampoo and steam clean	As and when required but at least once per year
3.	STOREROOMS/ARCHIVES	
	As for floor surfaces	Weekly
B	4. WINDOWS	Two Times A Year
	(a) Wash (clean) windows both sides	
	(b) Dust interiors sills	
	(c) Wipe down sills	
D	6. TOILETS AND WASHROOMS	
	(a) As for vinyl surfaces	once a day
	(b) Disinfectant	Daily Ensure cleanliness at all times

APPOINTMENT OF A SERVICE PROVIDER TO RENDER CLEANING AND HYGIENIC SERVICES AT THE DEPARTMENT OF COOPERATIVE GOVERNANCE AND TRADITIONAL AFFAIRS FOR A DURATION OF THREE (3) YEARS: TENDER NUMBER: SCMU7-22/23-0010

		a) Clean and sanitize basins, bowls and urinals	Twice daily
		b) Clean mirrors	Daily
		c) Hand Basins to be cleaned with ammoniated liquid cleaner	Daily
		d) Toilet Paper	Check two times daily and replenish when necessary
		e) Toilet soap(liquid)	Check daily and replenish when necessary
		f) Air Freshener	Check daily and replenish when necessary
		g) Toilet seat wipes	Check daily and replenish when necessary
		h) Sanor sanitary system	Check daily and replenish when necessary
E	7.	HYGIENE SERVICES	
		a) Sanitary waste removal	Only for Female Toilets every second week
F	8.	FOYER AND ENTERANCE HALLS	
		a) Sweep all entrance steps, clean doormats	Daily
		b) Clean walls.	Weekly
		c) Damp mop step and entrance lobbies	Daily
		d) Clean floors and vacuum carpets/mats	Daily
		e) Clean glass door at entrances.	Daily
G	9.	LIFTS	
		a) Clean/sweep interior and door tracks	Daily
		b) Clean exterior doors	Weekly
H	10.	STAIRS AND STAIRWELLS	
		a) Dust balustrades and fitting	Daily
		b) Sweep stairs, landings, treads and risers	Daily
		c) Wash	Weekly
I	11.	PEST CONTROL /FUMIGATION	4 times a year (Quarterly)
		Fumigation of offices, passages, storerooms, kitchens, basement and guard-houses	
		a) Bait Box Tamperproof	Quarterly
		b) Fleas Treatment	Quarterly
		c) Rodent, mouse and Cockroach Treatment	Quarterly and as when a need arises
J	12.	DEEP CLEANING / WASHING OF ALL OFFICE CARPETS	
		a) Deep cleaning of all office carpets	Twice a year

APPOINTMENT OF A SERVICE PROVIDER TO RENDER CLEANING AND HYGIENIC SERVICES AT THE DEPARTMENT OF COOPERATIVE GOVERNANCE AND TRADITIONAL AFFAIRS FOR A DURATION OF THREE (3) YEARS: TENDER NUMBER: SCMU7-22/23-0010

13. MINIMUM REQUIREMENTS

- 13.1. A minimum of three (3) completed contracts with a duration of two (2) years awarded within the past ten (10) years in the cleaning service industry. Letters of reference in the client's letterhead with fixed land line contact numbers must be provided. The letter should entail the following:
- (a) Value of contract
 - (b) Duration
- 13.2. Proof of disposal certificate from waste (SHE BINS) removal company. (If another institution certificate is submitted, provide proof of agreement to support the arrangement)
- 13.3. Prospective bidder must provide a proof of financial viability in the form of any of the following:
- ✓ An overdraft facility with a minimum of R200 000 available.
 - ✓ Audited financial statements for those service providers that are compelled to have audited financial statements in terms of the companies act. Provide the following information for verification of the Public Interest Score Factors:
 - The average number of employees of the company during the financial year;
 - The total third-party liability of the company, at the financial year end (Full amount);
 - Total turnover during the financial year (Full amount);
 - Total number of individuals with a direct or indirect beneficial interest in the company e.g. Shareholders;
 - ✓ An agreement confirming financial support from an accredited financial institution (guaranteed funding).
 - ✓ Stamped Bank statement of at least 6 months confirming available funds of R200 000
- 13.4. Prospective bidders must submit valid certified copies of accreditation to the cleaning company.
- 13.5. Proof of certified valid registration document/s from the Dept. of Labour for all labour related laws.
- 13.6. **NB: Non submission of the aforementioned documents will lead to disqualification of the bid.**

14. SUPPORT, MONITORING AND REPORTING

- 14.1. The project Management Steering Committee shall be established for monitoring of the project.
- 14.2. It is expected that the service provider will work closely with the end user (Project Manager) of the Department.

15. SECURITY IDENTIFICATION OF EMPLOYEES

- 15.1. The bidder must supply each employee with an identification card. The card must contain the following information:
- 15.1.1. The name of the firm (contractor) with contact numbers
 - 15.1.2. Name of employee
 - 15.1.3. Signature of the employee
- 15.2. The card must be worn so as to be visible at all times whilst on the premises of the Department. The bidder must have sufficient control over the permits to prevent any unauthorized use thereof. A list of names of all employees who are to be employed on this contract must be furnished in writing to the Chief Director: Corporate Services at least a week before the commencement of

APPOINTMENT OF A SERVICE PROVIDER TO RENDER CLEANING AND HYGIENIC SERVICES AT THE DEPARTMENT OF COOPERATIVE GOVERNANCE AND TRADITIONAL AFFAIRS FOR A DURATION OF THREE (3) YEARS: TENDER NUMBER: SCMU7-22/23-0010

this contract. It is the responsibility of the prospective bidder to immediately notify this department in writing if there are any replacements, prior to such taking place.

- 15.3. At no time may the bidder or his / her affiliates give any information with regard to any Government activities to the public or news media.
- 15.4. In order to ensure the quality of service rendered and to exercise control over the employees of the bidder, it is expected of the contractor to have a supervisor present on the premises during the execution of the service referred to in the agreements.
- 15.5. The bidder must appoint at least 15 Cleaners including the Supervisor

16. EVALUATION AND SELECTION CRITERIA

COGTA has set minimum standards (Gates) that a bidder needs to meet in order to be evaluated and selected as a successful bidder. The minimum standards consist of the following:

Administrative Requirements (Gate 0)	Technical Evaluation Criteria (Gate 1)	Price and B-BBEE Evaluation (Gate 2)
Bidders must submit all documents as outlined in paragraph 16.1 (Table 1) below. Only bidders that comply with ALL these criteria will proceed to Gate 1.	Bidder(s) are required to achieve a minimum of 70 points out of 100 points to proceed to Gate 2 (Price and BEE).	Bidder(s) will be evaluated out of 100 points and Gate 2 will only apply to bidder(s) who have met and exceeded the threshold of 70 points.

16.1. Gate 0: Administrative Requirements

Without limiting the generality of COGTA's other critical requirements for this Bid, bidder(s) must submit the documents listed in Table 1 below. All documents must be completed and signed by the duly authorised representative of the prospective bidder(s). During this phase Bidders' response will be evaluated based on compliance with the listed administration and mandatory bid requirements. The bidder(s) proposal will be disqualified for non-submission of any of the documents.

Table 1: Documents that must be submitted for Pre-qualification

Document that must be submitted	Non-submission will result in disqualification	
Invitation to Bid – SBD 1	YES	Complete and sign the supplied pro-forma document
Tax Status	YES	i. Proof of Registration on the Central Supplier Database ii. In the event where the Bidder submits a hard copy of the Tax Clearance Certificate, the CSD verification outcome will take precedence.
Pricing Schedule (SBD 3.3)	YES	Submit full details of the pricing proposal.
Declaration of Interest – SBD 4	YES	Complete and sign the supplied pro forma document

APPOINTMENT OF A SERVICE PROVIDER TO RENDER CLEANING AND HYGIENIC SERVICES AT THE DEPARTMENT OF COOPERATIVE GOVERNANCE AND TRADITIONAL AFFAIRS FOR A DURATION OF THREE (3) YEARS: TENDER NUMBER: SCMU7-22/23-0010

Preference Point Claim Form – SBD 6.1	YES	Complete and sign the supplied pro forma document
BBBEE Status Level Contribution Certificate	NO	Non-submission and non-certification will lead to a zero (0) score on BBBEE
Registration on Central Supplier Database (CSD)	YES	Bidders must be registered as a service provider on the Central Supplier Database (CSD). If you are not registered proceed to complete the registration of your company prior to submitting your proposal. Visit https://secure.csd.gov.za/ to obtain your vendor / supplier number. Submit proof of registration:-
A minimum of three (3) completed contracts with a duration of two (2) years awarded within the past ten (10) years in the cleaning service industry	YES	Provide proof in a form of a reference letter in a client's letter head with contactable fixed land line telephone /contact numbers and a contact person. The bidder must also have successfully completed three cleaning and hygienic service contracts in the past 10 years
Financial viability	YES	Prospective bidder must provide a proof of financial viability in the form of any of the following: <ul style="list-style-type: none"> ✓ An overdraft facility with a minimum of R200 000 available. ✓ Audited financial statements for those service providers that are compelled to have audited financial statements in terms of the companies act. Provide the following information for verification of the Public Interest Score Factors: <ul style="list-style-type: none"> - The average number of employees of the company during the financial year; - The total third-party liability of the company, at the financial year end (Full amount); - Total turnover during the financial year (Full amount); - Total number of individuals with a direct or indirect beneficial interest in the company e.g. Shareholders; ✓ An agreement confirming financial support from an accredited financial institution (guaranteed funding). ✓ Stamped Bank statement of at least 6 months confirming available funds of R200 000
Disposal Certificate	YES	Proof of disposal certificate from waste (SHE BINS) removal company. (If another institution certificate is submitted, provide proof of agreement to support the arrangement)

APPOINTMENT OF A SERVICE PROVIDER TO RENDER CLEANING AND HYGIENIC SERVICES AT THE DEPARTMENT OF COOPERATIVE GOVERNANCE AND TRADITIONAL AFFAIRS FOR A DURATION OF THREE (3) YEARS: TENDER NUMBER: SCMU7-22/23-0010

Registration at Department of Labour	YES	Certified copies of document/s must be submitted
---	------------	--

16.2. Gate 1: Evaluation Criteria for functionality = 100 points

Criteria	Sub criteria	Max score	Evidence required
A minimum of three (3) completed contracts with a duration of two (2) years awarded within the past ten (10) years in the cleaning service industry	More than seven projects = 100% Four to Seven projects = 80% of 30 Three projects = 70% of 30	30	Letters of reference in the client's letterhead with fixed land line contact numbers must be provided.
A step-by-step methodology	Fully detailed methodology aligned to the scope of work with clear time frames	20	Attach the implementation plan
Financial Viability	Proof of financial viability with a minimum of R200 000	30	See sub-paragraph 13.3
Location of the service provider	Service providers residing and operating in the Eastern Cape = 100% Service providers residing and operating outside the Eastern Cape = 60% of 20	20	Proof of existence in a form of municipal bill on the bidder's name or lease agreement supported by municipal bill of the landlord
Total		100	
Minimum qualifying score		70	

Only Bidders that have met the Administrative Requirement in (Gate 0) will be evaluated in Gate 1 Evaluation for functionality. Functionality will be scored as follows:

- i. Functionality – Bidders will be evaluated out of 100 points and are required to achieve minimum threshold of 70 points.
- ii. The bidder must be equal or above 70 points in order to proceed to Gate 2 for Price and BBBEE evaluations.

16.3. Gate 2: Price and BBBEE Evaluation (80+20) = 100 points

Only Bidders that have met the 70-point threshold in Gate 1 will be evaluated in Gate 2 for price and BBBEE. Price and BBBEE will be evaluated as follows:

In terms of regulation 6 of the Preferential Procurement Regulations pertaining to the Preferential Procurement Policy Framework Act, 2000 (Act 5 of 2000), responsive bids will be adjudicated on the 80/20-preference point system in terms of which points are awarded to bidders on the basis of:

- 16.3.1. The bid price (maximum 80 points)
- 16.3.2. B-BBEE status level of contributor (maximum 20 points)

APPOINTMENT OF A SERVICE PROVIDER TO RENDER CLEANING AND HYGIENIC SERVICES AT THE DEPARTMENT OF COOPERATIVE GOVERNANCE AND TRADITIONAL AFFAIRS FOR A DURATION OF THREE (3) YEARS; TENDER NUMBER: SCMU7-22/23-0010

1. Stage 1 – Price Evaluation (80 Points)

This following formula will be used to calculate the points for price:

Criteria	Points
Price Evaluation	80
$P_s = 80 \left(1 - \frac{P_t - P_{min}}{P_{min}} \right)$	

Where

P_s = Points scored for comparative price of bid under consideration

P_t = Comparative price of bid under consideration

P_{min} = Comparative price of lowest acceptable bid

2. Stage 2 – BBEE Evaluation (20 Points)

BBEE Points allocation

A maximum of 20 points may be allocated to a bidder for attaining their B-BBEE status level of contributor in accordance with the table below:

B-BBEE Status Level of Contributor	Number of Points
1	20
2	18
3	14
4	12
5	8
6	6
7	4
8	2
Non-compliant contributor	0

B-BBEE points will be allocated to bidders on submission of the following documentation or evidence:

- A duly completed Preference Point Claim Form: Standard Bidding Document (SBD 6.1); and
- B-BBEE Certificate {Original or certified copy (originally certified)}.

Joint Ventures, Consortiums and Trusts

A trust, consortium or joint venture, will qualify for points for their B-BBEE status level as a legal entity, provided that the entity submits their B-BBEE status level certificate.

APPOINTMENT OF A SERVICE PROVIDER TO RENDER CLEANING AND HYGIENIC SERVICES AT THE DEPARTMENT OF COOPERATIVE GOVERNANCE AND TRADITIONAL AFFAIRS FOR A DURATION OF THREE (3) YEARS: TENDER NUMBER: SCMU7-22/23-0010

A trust, consortium or joint venture will qualify for points for their B-BBEE status level as an unincorporated entity, provided that the entity submits their consolidated B-BBEE scorecard as if they were a group structure and that such a consolidated B-BBEE scorecard is prepared for every separate bid.

Bidders must submit concrete proof of the existence of joint ventures and/or consortium arrangements. COGTA will accept agreements signed by both parties as acceptable proof of the existence of a joint venture and/or consortium arrangement.

The joint venture and/or consortium agreements must clearly set out the roles and responsibilities of the Lead Partner and the joint venture and/or consortium party. The agreement must also clearly identify the Lead Partner, who shall be given the power of attorney to bind the other party/parties in respect of matters pertaining to the joint venture and/or consortium arrangement.

Points scored will be rounded off to two decimal places

17. GENERAL CONDITIONS OF CONTRACT

Any award made to a bidder(s) under this bid is conditional, amongst others, upon –

- 17.1. The bidder(s) accepting the terms and conditions contained in the General Conditions of Contract as the minimum terms and conditions upon which COGTA is prepared to enter into a contract with the successful Bidder(s).
- 17.2. The bidder submitting the General Conditions of Contract to COGTA together with its bid, duly signed by an authorised representative of the bidder.

18. SPECIAL CONDITIONS OF THIS BID

- 18.1. The quotation price is to be in South African currency and must include value-added tax, where applicable and must include disbursements.
- 18.2. COGTA reserves the right not to accept any of the submitted quotations. The lowest, or only quotation, will not necessarily be accepted.
- 18.3. The Department will not be liable to reimburse any costs incurred by the contractor during the proposal process.
- 18.4. Penalties will be applied in respect of late completion of work defined in the final contract provided that the delay is attributed on the part of the service provider.
- 18.5. If the raw material or input to be used for a specific item is not available locally, bidders should obtain written approval from the DTI and a copy of the authorisation letter must be submitted together with the bid at the closing date and time.
- 18.6. The service provider:
 - i. Undertakes to act as an independent contractor in respect of the work.
 - ii. Shall exercise all reasonable skill, care and diligence in the execution of the work and shall carry out all its obligations in accordance with professional standards.
 - iii. Shall, in all professional matters, act as a faithful adviser to the Department.

APPOINTMENT OF A SERVICE PROVIDER TO RENDER CLEANING AND HYGIENIC SERVICES AT THE DEPARTMENT OF COOPERATIVE GOVERNANCE AND TRADITIONAL AFFAIRS FOR A DURATION OF THREE (3) YEARS: TENDER NUMBER: SCMU7-22/23-0010

- iv. Shall be deemed to have satisfied itself as to the correctness and sufficiency of the rates and prices set out in the contract for the work to be rendered.
 - v. Shall, whenever so required by the representative, furnish the representative with particulars in writing regarding the Service Provider's arrangement for the execution of the work. Should the parties be of the opinion that the proposal submitted by the Service Provider does not ensure, inter alia, the completion of the work within a stipulated time for completion, the representative shall have the right to request that the proposal be amended to his/her satisfaction.
 - vi. Shall attend meetings with officials whenever required to do so by the representative for the purpose of obtaining information or advice in regard to the work and assignments or any matters arising there from in connection therewith.
 - vii. Shall not have the power or authority to enter into any contracts or otherwise to bind or incur any liability on behalf of the Department.
- 18.7. All documents, database or any other material in any format prepared by the Service Provider in relation to the work shall be delivered to the Department immediately upon the Department's request.
- 18.8. The Service Provider shall not attempt to recruit employees of the department during the execution of the contract or any part thereof.
- 18.9. The department undertakes to pay the service provider within (30) days from the date of receipt of the correct invoice.
- 18.10. The department shall not enter into a contract where a company has directors, partners, or employees who are employed by the state.
- 18.11. No late, faxed, electronically transmitted, photocopied, incomplete, copies or unsigned bids will be accepted.
- 18.12. All the submitted documents must be completed in full and signed where necessary
- 18.13. All service providers enlisted by National Treasury in the restricted service provider's register will not be considered.
- 18.14. Completed bid documents must be submitted in a sealed envelope (one envelope).
- 18.15. Products and industrial equipment supplied and utilized should be of a high quality preferably SABS approved cleaning chemicals and products must be used and supplied during the execution of this contract.
- 18.16. During the execution of the contract, if the product and equipment supplied and utilized are not to satisfaction, the department reserves the right to request the service provider to immediately provide better quality products. If the service provider fails to comply with the request, the department reserves the right to cancel the contract
- 18.17. Staff must always be dressed in well-maintained corporate clothing, which will easily identify them as employees of the contractor.
- 18.18. Original invoices must be submitted on a monthly basis once services have been rendered and not prior, stipulating the bid number and order number on a monthly basis. Payment will be done as prescribed by the PFMA.

APPOINTMENT OF A SERVICE PROVIDER TO RENDER CLEANING AND HYGIENIC SERVICES AT THE DEPARTMENT OF COOPERATIVE GOVERNANCE AND TRADITIONAL AFFAIRS FOR A DURATION OF THREE (3) YEARS: TENDER NUMBER: SCMU7-22/23-0010

- 18.19. Within seven (7) days from the commencement of the contract, the prospective bidder will be required to sign a service level agreement with the department.
- 18.20. Price bidding structure: Prospective bidders must provide a detailed cost breakdown in respect of labour for the general cleaning, according to the expected deliverables. Bidders have to also submit firm prices, in accordance with the sectoral determination as no increase of price will be considered during the term of the contract.
- 18.21. Bidders must comply with all the applicable Occupational Health and Safety Act, Act No 85 of 1993 and Labour Relations Act, Act NO 66 of 1995.

COGTA reserves the right:

To award this tender to a bidder that did not score the highest total number of points, only in accordance with section 2(1)(f) of the PPPFA (Act 5 of 2000)

- a. To negotiate with one or more preferred bidder(s) identified in the evaluation process, regarding any terms and conditions, including price without offering the same opportunity to any other bidder(s) who has not been awarded the status of the preferred bidder(s).
- b. To correct any mistakes at any stage of the tender that may have been in the Bid documents or occurred at any stage of the tender process.
- c. To cancel and/or terminate the tender process at any stage, including after the Closing Date and/or after tenders have been evaluated and/or after the preferred bidder(s) have been notified of their status as such.

NB: Failure to comply with the above requirements may lead to disqualification.

19. CONFLICT OF INTEREST, CORRUPTION AND FRAUD

- 19.1. COGTA reserves its right to disqualify any bidder who either itself or any of whose members or directors.
 - 19.1.1. engages in any collusive tendering, anti-competitive conduct, or any other similar conduct, including but not limited to any collusion with any other bidder in respect of the subject matter of this bid.
 - 19.1.2. seeks any assistance, other than assistance officially provided by a Government Entity, from any employee, advisor or other representative of a Government Entity in order to obtain any unlawful advantage in relation to procurement or services provided or to be provided to a government entity.
 - 19.1.3. makes or offers any gift, gratuity, anything of value or other inducement, whether lawful or unlawful, to any of COGTA's officers, directors, employees, advisors or other representatives.
 - 19.1.4. makes or offers any gift, gratuity, anything of any value or other inducement, to any Government Entity's officers, directors, employees, advisors or other representatives in order to obtain any unlawful advantage in relation to procurement or services provided or to be provided to a Government Entity.
 - 19.1.5. accepts anything of value or an inducement that would or may provide financial gain, advantage or benefit in relation to procurement or services provided or to be provided to a Government Entity.

APPOINTMENT OF A SERVICE PROVIDER TO RENDER CLEANING AND HYGIENIC SERVICES AT THE DEPARTMENT OF COOPERATIVE GOVERNANCE AND TRADITIONAL AFFAIRS FOR A DURATION OF THREE (3) YEARS: TENDER NUMBER: SCMU7-22/23-0010

- 19.1.6. pays or agrees to pay to any person any fee, commission, percentage, brokerage fee, gift or any other consideration, that is contingent upon or results from, the award of any tender, contract, right or entitlement which is in any way related to procurement or the rendering of any services to a Government Entity.
- 19.1.7. has in the past engaged in any matter referred to above; or
- 19.1.8. Has been found guilty in a court of law on charges of fraud and/or forgery, regardless of whether or not a prison term was imposed and despite such bidder, member or director's name not specifically appearing on the List of Tender Defaulters kept at National Treasury.

20. PREPARATION COSTS

The Bidder will bear all its costs in preparing, submitting and presenting any response or Tender to this bid and all other costs incurred by it throughout the bid process. Furthermore, no statement in this bid will be construed as placing COGTA, its employees or agents under any obligation whatsoever, including in respect of costs, expenses or losses incurred by the bidder(s) in the preparation of their response to this bid.

21. INDEMNITY

If a bidder breaches the conditions of this bid and, as a result of that breach, COGTA incurs costs or damages (including, without limitation, the cost of any investigations, procedural impairment, repetition of all or part of the bid process and/or enforcement of intellectual property rights or confidentiality obligations), then the bidder indemnifies and holds COGTA harmless from any and all such costs which COGTA may incur and for any damages or losses COGTA may suffer.

22. PRECEDENCE

This document will prevail over any information provided during any briefing session whether oral or written, unless such written information provided, expressly amends this document by reference.

23. LIMITATION OF LIABILITY

A bidder participates in this bid process entirely at its own risk and cost. COGTA shall not be liable to compensate a bidder on any grounds whatsoever for any costs incurred or any damages suffered as a result of the Bidder's participation in this Bid process.

24. TAX COMPLIANCE

No tender shall be awarded to a bidder who is not tax compliant. COGTA reserves the right to withdraw an award made, or cancel a contract concluded with a successful bidder in the event that it is established that such bidder was in fact not tax compliant at the time of the award or has submitted a fraudulent Tax Clearance Certificate to COGTA, or whose verification against the Central Supplier Database (CSD) proves non-compliant. COGTA further reserves the right to cancel a contract with a successful bidder in the event that such bidder does not remain tax compliant for the full term of the contract.

APPOINTMENT OF A SERVICE PROVIDER TO RENDER CLEANING AND HYGIENIC SERVICES AT THE DEPARTMENT OF COOPERATIVE GOVERNANCE AND TRADITIONAL AFFAIRS FOR A DURATION OF THREE (3) YEARS: TENDER NUMBER: SCMU7-22/23-0010

25. TENDER DEFAULTERS AND RESTRICTED SUPPLIERS

No tender shall be awarded to a bidder whose name (or any of its members, directors, partners or trustees) appear on the Register of Tender Defaulters kept by National Treasury, or who have been placed on National Treasury's List of Restricted Suppliers. COGTA reserves the right to withdraw an award, or cancel a contract concluded with a Bidder should it be established, at any time, that a bidder has been blacklisted with National Treasury by another government institution.

26. GOVERNING LAW

South African law governs this bid and the bid response process. The bidder agrees to submit to the exclusive jurisdiction of the South-African courts in any dispute of any kind that may arise out of or in connection with the subject matter of this bid, the bid itself and all processes associated with the bid.

27. CONFIDENTIALITY

Except as may be required by operation of law, by a court or by a regulatory authority having appropriate jurisdiction, no information contained in or relating to this bid or a bidder's tender(s) will be disclosed by any bidder or other person not officially involved with COGTA's examination and evaluation of a Tender. No part of the bid may be distributed, reproduced, stored or transmitted, in any form or by any means, electronic, photocopying, recording or otherwise, in whole or in part except for the purpose of preparing a Tender. This bid and any other documents supplied by COGTA remain proprietary to COGTA and must be promptly returned to COGTA upon request together with all copies, electronic versions, excerpts or summaries thereof or work derived therefrom.

Throughout this bid process and thereafter, bidder(s) must secure COGTA's written approval prior to the release of any information that pertains to (i) the potential work or activities to which this bid relates; or (ii) the process which follows this bid. Failure to adhere to this requirement may result in disqualification from the bid process and civil action.

28. COGTA PROPRIETARY INFORMATION

Bidder will on their bid cover letter make declaration that they did not have access to any COGTA proprietary information or any other matter that may have unfairly placed that bidder in a preferential position in relation to any of the other bidder(s).

29. AVAILABILITY OF FUNDS

Should funds no longer be available to pay for the execution of the responsibilities of this tender, COGTA may terminate the Agreement at its own discretion or temporarily suspend all or part of the services by notice to the successful bidder who shall immediately make arrangements to stop the performance of the services and minimize further expenditure: Provided that the successful bidder shall thereupon be entitled to payment in full for the services delivered, up to the date of cancellation or suspension.



END-USER

02/12/2022

DATE

APPOINTMENT OF A SERVICE PROVIDER TO RENDER CLEANING AND HYGIENIC SERVICES AT THE DEPARTMENT OF COOPERATIVE GOVERNANCE AND TRADITIONAL AFFAIRS FOR A DURATION OF THREE (3) YEARS: TENDER NUMBER: SCMU7-22/23-0010



CHAIRPERSON OF BID SPECIFICATION COMMITTEE

02/12/2022

DATE

RECOMMENDED / ~~NOT RECOMMENDED~~



MRS MATHUMBU
ACTING DIRECTOR: SUPPLY CHAIN MANAGEMENT

02 December 2022

DATE

RECOMMENDED / ~~NOT RECOMMENDED~~



MR M. ZITHA
ACTING CHIEF FINANCIAL OFFICER

05/12/2022

DATE

APPROVED / ~~NOT APPROVED~~



MR A. FANI
HEAD OF DEPARTMENT
DEPARTMENT OF COOPERATIVE GOVERNANCE AND TRADITIONAL AFFAIRS

06/12/2022
DATE