



SITA SOC Ltd, 459 Tsitsa Street, Erasmuskloof, Pretoria, South Africa • PO Box 26100, Monument Park, 0105, South Africa
Tel: +27 12 482 3000 • Fax +27 12 367 5151 • Reg. No 1999/001899/30 • www.sita.co.za

Our Ref: RFB 3242-2026
Enquiries: Nonhle Mkhwanazi
Tel: +27 12 367 3383
Date: 28 May 2026

REQUEST FOR BID

PROSPECTIVE BIDDERS

RFB 3242-2026/ RFB 378012: REQUEST FOR BID FOR THE PROCUREMENT OF A QUEUE MANAGEMENT SYSTEM FOR THE WESTERN CAPE GOVERNMENT

Bidders are invited to submit tender for RFB 3242-2026

The **Publication Date** for the RFB is **28 May 2026**, with a non-compulsory virtual briefing session on **05 June 2026 at 10:00 am teams link below:**

<https://teams.microsoft.com/meet/3638559014347?p=n77kjMiSWk8CJIYt2A> the briefing session will include a training session on how to respond on the SITA ERP portal.

The **closing date** for RFB submission is **22 June 2026** at 11:00am.

1. Notes to the bidders:

Bidders must ensure they are registered on the Central Supplier Database and that all its company details have been updated on the CSD.

The following will apply for this Bid:

- **CLOSING OF BIDS** - Bidders must submit their Bid responses at https://suppliers.sita.co.za/OA_HTML/AppsLocalLogin.jsp
- **BID PRICING SCHEDULE** - Bidders will complete the bid pricing schedule in the Excel spreadsheet format provided.

Bidders must submit their bid response as follows and must tick in the box to confirm if the bid response is submitted as such:

Manner of submission	Bidder to tick ✓ to indicate that the bid response has been submitted in this sequence
The SITA-Supplier Oracle ERP portal is accessible on the URL link as follows: https://suppliers.sita.co.za/OA_HTML/AppsLocalLogin.jsp	

All queries to this bid must be submitted in writing to the following email address: nonhle.mkhwanazi@sita.co.za

Yours sincerely

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Athini Ndungane
Procurement Manager (Acting)
CC/ Tender office

Non-Executive Directors:

Ms Sedzani Mudau (Chairperson), Mr Willie Vukela, Mr Willie Mathebula, Adv. Johannes Collen Weapond,
Mr Omega Shelembe

Executive Directors:

Mr Magatho Mello (Managing Director), Ms Carmen Le Grange (Interim Chief Financial Officer)

Company Secretary:

Ms. B Laka