

# Petroleum Agency SA

## EXPLORE SOUTH AFRICA



### DESCRIPTION:

**APPOINTMENT OF A SERVICE PROVIDER TO PROVIDE CLOUD-BASED SECURITY INFORMATION AND EVENT MANAGEMENT (SIEM) SOLUTION.**

**TENDER REFERENCE NUMBER:** PASA-T-2025-10

**ISSUED DATE:** 21 FEBRUARY 2025

**CLOSING DATE OF THE TENDER:** 25 MARCH 2025 AT 12:00

**TENDER VALIDITY PERIOD:** 120 DAYS FROM THE CLOSING DATE

**NON-COMPULSORY BRIEFING SESSION:** NONE

**ELECTRONIC SUBMISSIONS:** [tender@petroleumagencyvsa.com](mailto:tender@petroleumagencyvsa.com)

**ADDRESS:** PETROLEUM AGENCY SA  
FIRST FLOOR HERONS PLACE  
HERON CLOSE  
CENTURY CITY  
7441



**TABLE OF CONTENT**

|  |           |
|--|-----------|
| <b>SECTION I: INVITATION TO TENDER .....</b>             | <b>3</b>  |
| <b>SECTION II: TENDER FORM.....</b>                      | <b>4</b>  |
| <b>SECTION III: INSTRUCTION TO BIDDERS.....</b>          | <b>6</b>  |
| <b>SECTION IV: GENERAL CONDITIONS OF CONTRACT .....</b>  | <b>10</b> |
| <b>SECTION V: SPECIFICATIONS.....</b>                    | <b>21</b> |
| <b>SECTION VI: TENDER EVALUATION PROCESS.....</b>        | <b>29</b> |
| <b>SECTION VII: SPECIAL CONDITIONS TO CONTRACT .....</b> | <b>35</b> |

## SECTION I: INVITATION TO TENDER

Tender Name: **Appointment of a service provider to provide a cloud-based security information and event management (SIEM) solution.**

Tender Reference: **PASA-T-2025-10**

1. Petroleum Agency SA is inviting bids from service providers for: **Appointment of a service provider to provide a cloud-based security information and event management (SIEM) solution.**
2. The tender information is available at no cost, interested bidders can download the tender from the website [www.petroleumagencyrsa.com](http://www.petroleumagencyrsa.com) , SCNET and National Treasury e-Tender portal.
3. Prices quoted should be inclusive of all taxes, must be in South African Rand currency (ZAR), and shall remain valid for one hundred twenty (120) days from the closing date of the tender. Quotations in foreign currency shall be converted to Rand value for cost evaluation.
4. There will be no compulsory briefing session.
5. The closing date for submissions is **25 March 2025 at 12:00 pm.**
6. There will be no public opening of bids. Feedback will be provided by e-mail to the respective bidders.

## SECTION II: TENDER FORM

Dear Sir/Madam,

**RE: Appointment of a service provider to provide cloud-based security information and event management (SIEM) solution.**

**Tender: PASA-T-2025-10**

I have read the conditions of the tender and do hereby offer to tender for the: **Appointment of a service provider to provide a cloud-based security information and event management (SIEM) solution** with the said terms and conditions for the total tendered contract sum of:

..... (Inclusive/ Exclusive of VAT).

In words ..... (Inclusive / Exclusive of VAT)

I, the undersigned, have read the tender document number..... I further represent and warrant that I am empowered and duly authorized to execute this tender on behalf of the tenderer and this offer will remain in effect for at least one hundred and twenty (120) days from the closing date of the tender.

I, the undersigned, understand that Petroleum Agency SA is not bound to accept the lowest offer nor will any expenses incurred by the tenderer in connection with preparing and submitting this tender be borne by Petroleum Agency SA.

### **SIGNATURE OF THE BIDDER**

\_\_\_\_\_  
Signature(s) of Bidder or assignees(s)

\_\_\_\_\_  
Date

\_\_\_\_\_  
Name of Signing Person

\_\_\_\_\_  
Capacity

Name of Bidder (Company Name): \_\_\_\_\_

**Postal Address of the bidder:**

.....  
.....  
.....

**Full Street Address of the bidder:**

.....  
.....  
.....  
.....

Telephone Number: \_\_\_\_\_

Fax Number: \_\_\_\_\_

E-Mail Address: \_\_\_\_\_

## **SECTION III: INSTRUCTIONS TO BIDDERS**

### **1. ELIGIBLE BIDDERS**

#### **1.1 Purpose**

**1.1.1** The purpose of this invitation to tender is to solicit proposals from potential bidders for the **appointment of a service provider to provide a cloud-based security information and event management (SIEM) solution.**

**1.1.2** Bidders involved in fraudulent or corrupt practices as well as bidders barred by National Treasury from participating in public procurement shall not be eligible.

#### **1.2 Acceptance of Request for Proposal**

The bidder's participation in the bidding process is deemed to constitute acknowledgement and acceptance by the bidder of the terms and conditions contained in this tender document.

#### **1.3 Preparation Costs**

The Bidder will bear all its costs in preparing, submitting and presenting any response or Tender to this bid and all other costs incurred by it throughout the bid process. Furthermore, no statement in this bid will be construed as placing Petroleum Agency SA, its employees or agents under any obligation whatsoever, including in respect of costs, expenses or losses incurred by the bidder(s) in the preparation of their response to this bid.

#### **1.4 Invitation not an offer**

This tender does not constitute an offer to do business with Petroleum Agency SA but merely serves to facilitate a requirement-based decision process.

#### **1.5 Clarification of Tender Information**

Prospective bidders making enquiries on the tender information may notify Petroleum Agency SA by e-mail only at the e-mail address indicated in the Invitation to Tender.

#### **1.6 Language**

The tender prepared by the bidder, including correspondences and documents relating to the tender by the bidder and the Agency shall be written in English language.

#### **1.7 Pricing**

**1.7.1** The bidder shall indicate on the price schedule the relevant unit prices and the total tender price under contract.

**1.7.2** Prices quoted by the bidder should be inclusive of all taxes; in South African Rand currency and shall remain fixed during the term of the contract unless otherwise agreed by both parties.

**1.7.3** Petroleum Agency SA will not be held responsible for any delay or loss of documents in transit.

**1.7.4** Products or services offered should conform to Petroleum Agency SA specifications.

## **1.8 Bid Validity**

- 1.8.1 Bids shall remain valid for a period of one hundred and twenty (120) days after the closing date of the tender.
- 1.8.2 Petroleum Agency SA shall reject a tender valid for a shorter period.

## **1.9 Closing Date and address for submissions**

- 1.9.1 The deadline for the submission of the bids is at **12:00 PM on 25 March 2025**.

Bids can either be submitted electronically to [tender@petroleumagencyrsa.com](mailto:tender@petroleumagencyrsa.com) or alternatively, bids can be submitted to the physical address, Petroleum Agency SA, First Floor Herons Place, Heron Close, Century City Cape Town, South Africa.

**Bidders submitting proposal via SCNET should copy**  
[tender@petroleumagencyrsa.com](mailto:tender@petroleumagencyrsa.com)

- 1.9.2 Bids received after the closing date and time will not be accepted for consideration.

## **1.10 Supplier Due Diligence**

Petroleum Agency SA reserves the right to conduct supplier due diligence prior to final award on the contract. This may include site visits.

## **1.11 Awarding of Contract**

Petroleum Agency SA will award the contract to the successful bidder subject to proven relevant experience providing the required services including the ability to deliver effective and reliable services that has also been determined to be the most economically advantageous tender. The successful tenderer shall not be insolvent, in dissolution, bankrupt or in the process of being wound up and is not the subject of legal proceedings relating to the foregoing.

## **1.12 Agency Discretion**

- 1.12.1 Petroleum Agency SA reserves the right to cancel the tendering process and reject all tenders at any time, whether before or after the Tender Closing Date without attracting any liability.
- 1.12.2 Petroleum Agency SA is not bound to accept the lowest price(s) quotation.

## **1.13 Validity of Information**

- 1.13.1 Petroleum Agency SA has made reasonable efforts to ensure accuracy in compiling this tender document. However, neither Petroleum Agency, nor its employees or agents will be held liable to the bidder or any third party for any inaccuracy or omission in the tender or in respect of any additional information Petroleum Agency SA may provide to the bidder as part of the tendering process.
- 1.13.2 The Bidder is deemed to have examined this tender and any other information supplied by Petroleum Agency SA to the bidder and to have satisfied itself as to the correctness and sufficiency of such before submitting its proposal.

## **2. TAX COMPLIANCE REQUIREMENTS**

### **2.1 Taxation**

- 2.1.1 Bidders must ensure compliance with their tax obligations.
- 2.1.2 Bidders are required to submit their unique personal identification number (pin) issued by SARS to enable the organ of state to verify the taxpayer's profile and tax status.
- 2.1.3 Application for tax compliance status (TCS) pin may be made via e-filing through the SARS website [www.sars.gov.za](http://www.sars.gov.za)
- 2.1.4 Bidders may also submit a printed TCS certificate together with the bid.
- 2.1.5 In bids where consortia/ joint ventures / sub-contractors are involved, each party must submit a separate TCS certificate / pin / CSD number.
- 2.1.6 Where no TCS pin is available but the bidder is registered on the Central Supplier Database (CSD), a CSD number must be provided.

### **2.2 Procurement Legislation**

Petroleum Agency SA has a detailed evaluation methodology premised on Treasury Regulation 16A3 promulgated under Section 76 of the Public Finance Management Act, 1999 (Act, No. 1 of 1999), the Preferential Procurement Policy Framework Act 2000 (Act, No.5 of 2000) and the Broad-Based Black Economic Empowerment Act, 2003 (Act, No. 53 of 2003).

## **3. BRIEFING SESSION**

None.

## **4. CONTACT AND COMMUNICATION**

- 4.1 A nominated official of the bidder(s) can make enquiries in writing, via email [tender@petroleumagency.co.za](mailto:tender@petroleumagency.co.za).
- 4.2 Any communication to an official or a person acting in an advisory capacity for Petroleum Agency SA in respect of the bid between the closing date and the award of the bid by the Bidder(s) is discouraged.
- 4.3 All communication between the Bidder(s) and Petroleum Agency SA must be done in writing.
- 4.4 If Bidder(s) finds or reasonably believes it has found any discrepancy, ambiguity, error or inconsistency in this bid or any other information provided by Petroleum Agency SA (other than minor clerical matters), the Bidder(s) must promptly notify Petroleum Agency SA in writing of such discrepancy, ambiguity, error or inconsistency in order to afford Petroleum Agency SA an opportunity to consider what corrective action is necessary (if any).



4.5 Any actual discrepancy, ambiguity, error or inconsistency in the bid or any other information provided by Petroleum Agency SA will, if possible, be corrected and provided to all Bidder(s) without attribution to the Bidder(s) who provided the written notice.

4.6 All persons (including Bidder(s)) obtaining or receiving the bid and any other information in connection with the Bid or the Tendering process must keep the contents of the Bid and other such information confidential, and not disclose or use the information except as required for the purpose of developing a proposal in response to this Bid.

**5. COUNTER CONDITIONS**

Bidders' attention is drawn to the fact that amendments to any of the Bid Conditions or setting of counter conditions by Bidders or qualifying any Bid Conditions will result in the invalidation of such bids.

**6. FRONTING**

6.1 Government supports the spirit of broad based black economic empowerment and recognizes that real empowerment can only be achieved through individuals and businesses conducting themselves in accordance with the Constitution and in an honest, fair, equitable, transparent and legally compliant manner. Against this background, the Government condemn any form of fronting.

6.2 The Government, in ensuring that Bidders conduct themselves in an honest manner will, as part of the bid evaluation processes, conduct or initiate the necessary enquiries/investigations to determine the accuracy of the representation made in bid documents. Should any of the fronting indicators as contained in the Guidelines on Complex Structures and Transactions and Fronting, issued by the Department of Trade and Industry, be established during such enquiry / investigation, the onus will be on the Bidder / contractor to prove that fronting does not exist. Failure to do so within a period of fourteen (14) days from date of notification may invalidate the bid / contract and may also result in the restriction of the Bidder /contractor to conduct business with the public sector for a period not exceeding ten years, in addition to any other remedies Petroleum Agency SA may have against the Bidder / contractor concerned.

## **SECTION IV: GENERAL CONDITIONS OF CONTRACT**

### **TABLE OF CLAUSES**

1. Definitions
2. Application
3. General
4. Standards
5. Use of contract documents and information; inspection
6. Patent rights
7. Performance security
8. Inspections, tests and analysis
9. Packing
10. Delivery and documents
11. Insurance
12. Transportation
13. Incidental services
14. Spare parts
15. Warranty
16. Payment
17. Prices
18. Contract amendments
19. Assignment
20. Subcontracts
21. Delays in the supplier's performance
22. Penalties
23. Termination for default
24. Dumping and countervailing duties
25. Force Majeure
26. Termination for insolvency
27. Settlement of disputes
28. Limitation of liability
29. Governing language
30. Applicable law
31. Notices
32. Taxes and duties
33. National Industrial Participation Programme (NIPP)
34. Prohibition of restrictive practices

## 1. Definitions

The following terms shall be interpreted as indicated:

- 1.1 "Closing time" means the date and hour specified in the bidding documents for the receipt of bids.
- 1.2 "Contract" means the written agreement entered into between the purchaser and the supplier, as recorded in the contract form signed by the parties, including all attachments and appendices thereto and all documents incorporated by reference therein.
- 1.3 "Contract price" means the price payable to the supplier under the contract for the full and proper performance of this contractual obligation.
- 1.4 "Corrupt practice" means the offering, giving, receiving, or soliciting of anything of value to influence the action of a public official in the procurement process or in contract execution.
- 1.5 "Countervailing duties" are imposed in cases where an enterprise abroad is subsidized by its government and encouraged to market its products internationally.
- 1.6 "Country of origin" means the place where goods were mined, grown or produced or from which the services are supplied. Goods are produced when, through manufacturing, processing or substantial and major assembly of components, a commercially recognized new product results that is substantially different in basis characteristics or in purpose or utility from its components.
- 1.7 "Day" means calendar day.
- 1.8 "Delivery" means delivery in compliance of the conditions of the contract or order.
- 1.9 "Delivery ex stock" means immediate delivery directly from stock actually on hand.
- 1.10 "Delivery into consignee's store or to his site" means delivered and unloaded in the specified store or depot or on the specified site in compliance with the conditions of the contract or order, the supplier bearing all risks and charges involved until the supplies are so delivered and a valid receipt is obtained.
- 1.11 "Dumping" occurs when a private enterprise abroad markets its good on own initiative in the RSA at lower prices than that of the country of origin and which have the potential to harm the local industries in the RSA.
- 1.12 "Force majeure" means an event beyond the control of the supplier and not involving the supplier's fault or negligence and not foreseeable. Such events may include, but is not restricted to, acts of the purchaser in its sovereign capacity, wars or resolutions, fires, floods, epidemics, quarantine restrictions and freight embargoes.

- 1.13 "Fraudulent practice" means a misrepresentation of facts in order to influence a procurement process or the execution of a contract to the detriment of any bidder and includes collusive practice among bidders (prior to or after bid submission) designed to establish bid prices at artificial non-competitive levels and to deprive the bidder of the benefits of free and open competition.
- 1.14 "GCC" mean the General Conditions of Contract.
- 1.15 "Good" means all of the equipment, machinery, and/or other materials that the supplier is required to supply to the purchaser under the contract.
- 1.16 "Imported content" means that portion of the bidding price represented by the cost of components, parts or materials which have been or are still to be imported (whether by the supplier or his subcontractors) and which costs are inclusive of the costs abroad, plus freight and other direct importation costs such as landing costs, dock dues, import duty, sales duty or other similar tax or duty at the South African place of entry as well transportation and handling charges to the factory in the Republic where the supplies covered by the bid will be manufactured.
- 1.17 "Local content" means that portion of the bidding price, which is not included in the imported content provided that local manufacture does take place.
- 1.18 "Manufacture" means the production of products in a factory using labour, materials components and machinery and includes other related value-adding activities.
- 1.19 "Order" means an official written order issued for the supply of goods or works or the procuring of a service.
- 1.20 "Project site" where applicable, means the place indicated in bidding documents.
- 1.21 "Purchaser" means the organization purchasing the goods.
- 1.22 "Republic" means the Republic of South Africa.
- 1.23 "SCC" means the Special Conditions of Contract.
- 1.24 "Services" means those functional services ancillary to the supply of the goods, such as transportation and any other incidental services, such as installation, commissioning, provision of technical assistance, training, catering, gardening, security, maintenance and other such obligations of the supplier covered under the contract.
- 1.25 "Written" or "in writing" means handwritten in ink or any form of electronic or mechanical writing.

## **2. Application**

- 2.1 These general conditions are applicable to all bids, contracts and orders including bids for functional and professional services, sales, hiring, letting and the granting or acquiring of rights, but excluding immovable property, unless otherwise indicated in the bidding documents.
- 2.2 Where applicable, special conditions of contract are also laid down to cover specific supplies, services or works.
- 2.3 Where such special conditions of contract are in conflict with these general conditions, the special shall apply.
- 2.4 Bidders are obliged to comply with the GCC and SCC where relevant to their submission.

## **3. General**

Unless otherwise indicated in the bidding documents, the purchaser shall not be liable for any expense incurred in the preparation and submission of a bid. Where applicable a non-refundable fee for documents may be charged.

## **4. Standards**

The goods supplied shall conform to the standards mentioned in the bidding documents and specifications.

## **5. Use of contracts documents and information**

- 5.1 The supplier shall not, without the purchaser's prior written consent, disclose the contract, or any provision thereof, or any specification, plan, drawing, pattern, sample or information furnished by or on behalf of the purchaser in connection therewith, to any person other than a person employed by the supplier in the performance of the contract. Disclosure to any such employed person shall be made in confidence and shall extend only as far as may be necessary for purposes of such performance.
- 5.2 The supplier shall not, without the purchaser's prior written consent, make use of any document or information mentioned in GCC clause 5.1 except for purposes of performing the contract.
- 5.3 Any document, other than the contract itself mentioned in GCC clause 5.1 shall remain the property of the purchaser and shall be returned (all copies) to the purchaser on completion of the supplier's performance under the contract if so required by the purchaser.
- 5.4 The supplier shall permit the purchaser to inspect the supplier's records relating to the performance of the supplier and to have them audited by auditors appointed by the purchaser, if so required by the purchaser.

## **6. Patent rights**

- 6.1 The supplier shall indemnify the purchaser against all third-party claims of infringement of patent, trademark, or industrial design rights arising from use of the goods or any part thereof by the purchaser.

## **7. Performance Security**

- 7.1 Within thirty (30) days of receipt of the notification of contract award, the successful bidder shall furnish to the purchaser the performance security of the amount specified in GCC.

- 7.2 The proceeds of the performance security shall be payable to the purchaser as compensation for any loss resulting from the supplier's failure to complete his obligations under the contracts
- 7.3 The performance security shall be denominated in the currency of the contract, or in freely convertible currency acceptable to the purchaser and shall be in one of the following:
- (a) a bank guarantee or an irrevocable letter of credit issued by a reputable bank located in the purchaser's country or abroad, acceptable to the purchaser, in the form provided in the bidding documents or another form acceptable to the purchaser; or
  - (b) a cashier's or certified cheque.
- 7.4 The performance security will be discharged by the purchaser and returned to the supplier not later than thirty (30) days following the date of completion of the supplier's performance obligations under the contract, including any warranty obligations, unless otherwise specified in SCC.

## **8. Inspections, tests and analyses**

- 8.1 All pre-bidding testing will be for the account of the bidder.
- 8.2 If it is a bid condition that supplies to be produced or services to be procured should at any stage during production or execution or on completion be subject to inspection, the premises of the bidder or contractor shall be open, at all reasonable hours, for inspection by a representative of the Company or an organization acting on behalf of the Company.
- 8.3 If there are no inspection requirements indicated in the bidding documents and no mention is made in the contract, but during the contract period, it is decided that inspections shall be carried out, the purchaser shall itself make the necessary arrangements, including payments arrangements with the testing authority concerned.
- 8.4 If the inspection, test and analyses referred to in clauses 8.2 and 8.3 show the supplies to be in accordance with the contract requirements, the cost of the inspections, tests and analyses shall be defrayed by the purchaser.
- 8.5 Where the supplies or services referred to in clauses 8.2 and 8.3 do not comply with the contract requirements, irrespective of whether such supplies or services are accepted or not, the cost in connection with these inspections, tests or analyses shall be defrayed by the supplier.
- 8.6 Supplies and services, which are, referred to in clauses 8.2 and 8.3 and which do not comply with the contract requirements, may be rejected.
- 8.7 Any contract supplies may, on or after delivery, be inspected; tested or analyzed and may be rejected if found not to comply with the requirements of the contract. Such rejected supplies shall be held at the cost and risk of the supplier who shall, when called upon, remove them immediately at his own cost and forthwith substitute them with supplies which do comply with the requirements of the contract. Failing such removal, the rejected supplies shall be returned at the suppliers' cost and risk. Should the supplier fail to provide the substitute supplies forthwith, the purchaser may without giving the supplier further opportunity to substitute the rejected supplies purchase such supplies as may be necessary at the expense of the supplier.
- 8.8 The provisions of clauses 8.4 to 8.7 shall not prejudice the right of the purchaser to cancel the contract on account of a breach of the conditions thereof, or to act in terms of Clause 23 of GCC.

## **9. Packing**

- 9.1 The supplier shall provide such packing of the goods as is required to prevent their damage or deterioration during transit to their final destination, as indicated in the contract. The packing shall be sufficient to withstand, without limitation, rough handling during transit and exposure to extreme temperatures, salt and precipitations during transit, and open storage. Packing, case size and weights shall take into consideration, where appropriate, the remoteness of the goods' final destination and the absence of heavy handling facilities at all points in transit.
- 9.2 The packing, marking and documentation within and outside the packages shall comply strictly with such special requirements as shall be expressly provided for in the contract, including additional requirements, if any, specified in SCC, and in any subsequent instructions ordered by the purchaser.

## **10. Delivery and documents**

Delivery of the goods shall be made by the supplier in accordance with the terms specified in the contract. The details of shipping and/or other documents to be furnished by the supplier are specified in SCC.

## **11. Insurance**

The goods supplied under the contract shall be fully insured in a freely convertible currency against loss or damage incidental to manufacture or acquisition, transportation, storage and delivery in the manner specified in the SCC.

## **12. Transportation**

Should a price other than an all-inclusive delivered price be required, this shall be specified in the SCC.

## **13. Incidental services**

- 13.1 The supplier may be required to provide any or all of the following services, including additional services, if any specified in SCC:
- (a) performance or supervision of on-site assembly and/or commissioning of the supplied goods;
  - (b) furnishing of tools required for assembly and/or maintenance of the supplied goods;
  - (c) furnishing of a detailed operations and maintenance manual for each appropriate unit of the supplied goods;
  - (d) performance or supervision or maintenance and/or repair of the supplied goods, for a period of time agreed by the parties, provided that this service shall not relieve the supplier of any warranty obligations under this contract; and
  - (e) training of the purchaser's personnel, at the supplier's plant and/or on-site, in assembly, start-up, operation, maintenance, and/or repair of the supplied goods.
- 13.2 Prices charged by the supplier for incidental services, if not included in the contract price for the goods, shall be agreed upon in advance by the parties and shall not exceed the prevailing rates charged to other parties by the supplier for similar services.

## **14. Spare parts**

- 14.1 As specified in SCC, the supplier may be required to provide any or all of the following materials, notifications, and information pertaining to spare parts manufactured or distributed by the supplier:

- (a) such spare parts as the purchaser may elect to purchase from the supplier, provided that this election shall not relieve the supplier of any warranty obligations under the contract; and
- (b) in the event of termination of production of the spare parts:
  - (i) Advance notification to the purchaser of the pending termination, in sufficient time to permit the purchaser to procure needed requirements; and
  - (ii) Following such termination, furnishing at no cost to the purchaser, the blueprints, drawings and specifications of the spare parts, if requested.

## **15. Warranty**

- 15.1 The supplier warrants that the goods supplied under the contract are new, unused, of the most recent or current models and that they incorporate all recent improvements in design and materials unless provided otherwise in the contract. The supplier further warrants that all goods supplied under this contract shall have no defect, arising from design, materials, or workmanship (except when the design and/or material is required by the purchaser's specifications) or from any act or omission of the supplier, that may develop under normal use of the supplied goods in the conditions prevailing in the country of final destination.
- 15.2 This warranty shall remain valid twelve (12) months after the goods, or any portion thereof as the case may be, have been delivered to and accepted at the final destination indicated in the contract, or for eighteen (18) months after the date of shipment from the port or place of loading in the source country, whichever period concludes earlier, unless specified otherwise in SCC.
- 15.3 The purchaser shall promptly notify the supplier in writing of any claims arising under this warranty.
- 15.4 Upon receipt of such notice, the supplier shall, with the period specified in SCC and with all reasonable speed, repair or replace the defective goods or parts thereof, without costs to be purchaser.
- 15.5 If the supplier, having been notified, fails to remedy the defect(s) within the period specified in SCC, the purchaser may proceed to take such remedial action as may be necessary, at the supplier's risk and expense and without prejudice to any other rights which the purchaser may have against the supplier under the contract.

## **16. Payment**

- 16.1 The method and conditions of payment to be made to the supplier under this contract shall be specified in SCC.
- 16.2 The supplier shall furnish the purchaser with an invoice accompanied by a copy of the delivery note and upon fulfilment of other obligations stipulated in the contract.
- 16.3 Payments shall be made promptly by the purchaser, but in no case later than thirty (30) days after submission of an invoice or claim by the supplier.
- 16.4 Payment will be made in Rand unless otherwise stipulated in SCC.

## **17. Prices**

Prices charged by the supplier for goods delivered and services performed under the contract shall not vary from the prices quoted by the supplier in his bid, with the exception of any price adjustments authorized in SCC or in the purchaser's request for bid validity extension, as the case may be.



**18. Contract Amendments**

No variation in or modification of the terms of the contract shall be made except by written amendment signed by the parties concerned.

**19. Assignment**

The supplier shall not assign, in whole or in part, its obligations to perform under the contract, except with the purchaser's prior written consent.

**20. Subcontracts**

The supplier shall notify the purchaser in writing of all subcontracts awarded under this contract if not already specified in the bid. Such notification, in the original bid or later, shall not relieve the supplier from any liability or obligation under the contract.

**21. Delays in the supplier's performance**

- 21.1 Delivery of the goods and performance of services shall be made by the supplier in accordance with the time schedule prescribed by the purchaser in the contract.
- 21.2 If at any time during performance of the contract, the supplier or its subcontractor(s) should encounter conditions impeding timely delivery of the goods and performance of services, the supplier shall promptly notify the purchaser in writing of the fact of the delay, its likely duration and its cause(s). As soon as practicable after receipt of the supplier's notice, the purchaser shall evaluate the situation and may at his discretion extend the supplier's time for performance, with or without the imposition of penalties, in which case the extension shall be ratified by the parties by amendment of contract.
- 21.3 No provision in a contract shall be deemed to prohibit the obtaining of supplies or services from a national department, provincial department, or local authority.
- 21.4 The right is reserved to procure outside of the contract small quantities or to have minor essential services executed if an emergency arises, the supplier's point of supply is not situated at or near the place where the supplies are required, or the supplier's services are not readily available.
- 21.5 Except as provided under GCC clause 25, a delay by the supplier in the performance of its delivery obligations shall procure the supplier liable to the imposition of penalties, pursuant to GCC clause 22, unless an extension of time is agreed upon pursuant to GCC clause 21.2 without the application of penalties.
- 21.6 Upon any delay beyond the delivery period in the case of a supplies contract, the purchaser shall, without cancelling the contract, be entitled to purchase supplies of a similar quality and up to the same quantity in substitution of the goods not supplied in conformity with the contract and to return any goods delivered later at the supplier's expense and risk, or to cancel the contract and buy such goods as may be required to complete the contract and without prejudice to his other rights, be entitled to claim damages from the supplier.

**22. Penalties**

Subject to GCC clause 25, if the supplier fails to deliver any or all of the goods or to perform the services within the period(s) specified in the contract, the purchaser shall, without prejudice to its other remedies under the contract, deduct from the contract price, as a penalty, a sum calculated on the delivered price of the delayed goods or unperformed services using the current prime interest rate calculated for each day of the delay until actual delivery or

performance. The purchaser may also consider termination of the contract pursuant to GCC clause 23.

### **23. Termination for default**

- 23.1 The purchaser, without prejudice to any other remedy for breach of contract, by written notice of default sent to the supplier, may terminate this contract in whole or in part:
- (a) if the supplier fails to deliver any or all of the goods within the period(s) specified in the contract, or within any extension thereof granted by the purchaser pursuant to GCC clause 21.2;
  - (b) if the supplier fails to perform any other obligation(s) under the contract; or if the supplier, in the judgment of the purchaser, has engaged in corrupt or fraudulent practices in competing for or in executing the contract.
- 23.2 In the event the purchaser terminates the contract in whole or in part, the purchaser may procure, upon such terms and in such manner as it deems appropriate, goods, works or services similar to those undelivered, and the supplier shall be liable to the purchaser for any excess costs for such similar goods, works or services. However, the supplier shall continue performance of the contract to the extent not terminate.

### **24. Anti-dumping and countervailing duties and rights**

When, after the date of bid, provisional payments are required, or anti-dumping or countervailing duties are imposed, or the amount of a provisional payment or anti-dumping or countervailing right is increased in respect of any dumped or subsidized import, the State is not liable for any amount so required or imposed, or for the amount of any such increase. When, after the said date, such a provisional payment is no longer required or any such anti-dumping or countervailing right is abolished, or where the amount of such provisional payment or any such right is reduced, any such favorable difference shall on demand be paid forthwith by the contractor to the State may deduct such amounts from moneys (if any) which may otherwise be due to the contractor in regard to supplies or services which he delivered or procured, or is to deliver or procure in terms of the contract or any other contract or any other amount which may be due to him.

### **25. Force Majeure**

- 25.1 Notwithstanding the provisions of GCC clauses 22 and 23, the supplier shall not be liable for forfeiture or its performance security, damages or termination for default if and to the extent that his delay in performance or other failure to perform his obligations under the contract is the result of an event of force majeure.
- 25.2 If a force majeure situation arises, the supplier shall promptly notify the purchaser in writing of such condition and the cause thereof. Unless otherwise directed by purchaser in writing, the supplier shall continue to perform its obligations under the contract as far as is reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the force majeure event.

### **26. Termination for insolvency**

The purchaser may at any time terminate the contract by giving written notice to the supplier if the supplier becomes bankrupt or otherwise insolvent. In this event, termination will be without compensation to the supplier, provided that such termination will prejudice or affect any right of action or remedy, which has accrued or will accrue thereafter to the purchaser.

## **27. Settlement of Disputes**

- 27.1 If any dispute or difference of any kind whatsoever arises between the purchaser and the supplier in connection with or arising out of the contract, the parties shall make every effort to resolve amicably such dispute or difference by mutual consultation.
- 27.2 If, after thirty (30) days, the parties have failed to resolve their dispute or difference by mutual consultation, then either the purchaser or the supplier may give notice to the other party of his intention to commence with mediation. No mediation in respect of this matter may be commenced unless such notice is given to the other party.
- 27.3 Should it not be possible to settle a dispute by means of mediation, it may be settled in a South African court of law.
- 27.4 Mediation proceedings shall be conducted in accordance with the rules or procedure specified in the SCC.
- 27.5 Notwithstanding any reference to mediation and/or court proceedings herein,
- (a) the parties shall continue to perform their respective obligations under the contract unless they otherwise agree; and
  - (b) the purchaser shall pay the supplier any monies due the supplier.

## **28. Limitation of liability**

- 28.1 Except in cases of criminal negligence or willful misconduct, and in the case of infringement pursuant to clause 6;
- (a) the supplier shall not be liable to the purchaser, whether in contract, tort, or otherwise, for any indirect or consequential loss or damage, loss or use, loss of production, or loss of profits or interest costs, provided that this exclusion shall not apply to any obligation of the supplier to pay penalties and/or damages to the purchaser; and
  - (b) the aggregate liability of the supplier to the purchaser, whether under the contract, in tort or otherwise, shall not exceed the total contract price, provided that this limitation shall not apply to the cost of repairing or replacing defective equipment.

## **29. Governing language**

The contract shall be written in English. All correspondence and other documents pertaining to the contract that is exchanged by the parties shall also be written in English.

## **30. Applicable law**

The contract shall be interpreted in accordance with South African laws, unless otherwise specified in SCC.

## **31. Notices**

- 31.1 Every written acceptance of a bid shall be posted to the supplier concerned by registered or certified mail and any other notice to him shall be posted by ordinary mail to the address furnished in his bid or to the address notified later by him in writing and such posting shall be deemed to be proper service of such notice.
- 31.2 The time mentioned in the contract documents for performing any act after such aforesaid notice has been given, shall be reckoned from the date of posting of such notice

### **32. Taxes and duties**

- 32.1 A foreign supplier shall be entirely responsible for all taxes, stamp duties, license fees, and other such levies imposed outside the purchaser's country.
- 32.2 A local supplier shall be entirely responsible for all taxes, duties, license fees, etc., incurred until delivery of the contracted goods to the purchaser.
- 32.3 No contract shall be concluded with any bidder whose tax matters are not in order. Prior to the award of a bid the Company must be in possession of a tax clearance certificate, submitted by the bidder. This certificate must be an original issued by the South African Revenue Services.

### **33. National Industrial Participation (NIP) Programmer**

The NIP Programme administered by the Department of Trade and Industry shall be applicable to all contracts that are subject to the NIP obligation.

### **34. Prohibition of Restrictive practices**

- 34.1 In terms of section 4 (1) (b) (iii) of the Competition Act No. 89 of 1998, as amended, an agreement between, or concerted practice by, firms, or a decision by an association of firms, is prohibited if it is between parties in a horizontal relationship and if a bidder (s) is / are or a contractor(s) was / were involved in collusive bidding (or bid rigging).
- 34.2 If a bidder(s) or contractor(s), based on reasonable grounds or evidence obtained by the purchaser, has / have engaged in the restrictive practice referred to above, the purchaser may refer the matter to the Competition Commission for investigation and possible imposition of administrative penalties as contemplated in the Competition Act No. 89 of 1998.
- 34.3 If a bidder(s) or contractor(s), has / have been found guilty by the Competition Commission of the restrictive practice referred to above, the purchaser may, in addition and without prejudice to any other remedy provided for, invalidate the bid(s) for such item(s) offered, and / or terminate the contract in whole or part, and / or restrict the bidder(s) or contractor(s) from conducting business with the public sector for a period not exceeding ten (10) years and / or claim damages from the bidder(s) or contractor(s) concerned.

## SECTION V: SPECIFICATIONS

### 1. INTRODUCTION

#### **Organisation and Overview:**

The “South African Agency for Promotion of Petroleum Exploration and Exploitation (SOC) Limited” known as “Petroleum Agency SA” is the designated agency in terms of section 70 of the Minerals and Petroleum Resources Development Act, (Act 28 of 2002). Petroleum Agency SA promotes onshore and offshore petroleum exploration for production, and optimal development thereof on behalf of the Government of the Republic of South Africa.

Petroleum Agency SA (the Agency) also regulates exploration and production activities and acts as the custodian of the national petroleum exploration and production database. Also, when the need arises, Petroleum Agency SA carries out strategic research projects to advise the ministries of minerals and energy on matters related to the sustainable development of Oil and Gas in the country.

For more information on the company, you can visit our current website: [www.petroleumagencysa.com](http://www.petroleumagencysa.com).

Petroleum Agency SA has a staff complement of about 90 people and it operates from its only offices that are based at:

Heron Place  
Heron Crescent  
Century City  
Cape Town  
7441

### 2. PURPOSE:

Petroleum Agency South Africa (PASA) invites proposals from qualified service providers and or vendors for the supply, installation, and management of a Cloud-based Security Information and Event Management (SIEM) solution for an initial period of twelve (12) months. The solution must enhance PASA’s security posture, enable effective monitoring of ICT assets, and support compliance with industry standards and regulations. The proposed SIEM solution must be capable of integrating with PASA’s existing ICT infrastructure, ensuring seamless monitoring of security events, and providing real-

time alerting and reporting functionalities. This RFQ document includes details about the project, PASA's existing ICT infrastructure, the scope of work, technical requirements, and the evaluation criteria.

## **2.1 The objectives for PASA in procuring a SIEM are:**

### **2.1.1 Real-time Threat Detection:**

Detect security events and incidents in real-time, allowing organizations to respond quickly to potential threats.

### **2.1.2. Incident Response and Management:**

Automating the detection and alerting of security incidents, and enabling quicker, more informed responses by security teams.

### **2.1.3 Centralised Log Management:**

Aggregating logs from multiple sources (network devices, servers, applications, etc.) into a central platform, making it easier to manage, analyse, and store log data.

### **2.1.4 Compliance Monitoring and Reporting:**

Facilitate compliance with regulatory requirements by tracking, recording, and reporting on security activities and controls.

### **2.1.5 Forensic Analysis and Investigation:**

Enabling post-incident investigations by providing a historical record of security events, allowing security teams to analyse the root cause of incidents.

### **2.1.6 Proactive Threat Hunting:**

Using the SIEM platform to proactively search for signs of malicious activity, even before it results in a breach.

### **2.1.7. Improved Situational Awareness:**

Offering a centralized view of the security posture, providing real-time dashboards, and alerts that help security teams monitor and assess the state of the network.

### **2.1.8 Operational Efficiency:**

Automating the collection, normalization, and analysis of logs, reducing the manual workload and improving operational efficiency.

### 3. EXISTING INFRASTRUCTURE INFORMATION:

Petroleum Agency SA's (PASA) current ICT infrastructure is built around a **hybrid model**, providing a combination of both on-premises and cloud-based resources to meet organisational needs. Below is a breakdown of the key components of this infrastructure:

#### 3.1 Cloud and On-Premises Infrastructure

3.1.1 **Hybrid Environment:** PASA operates a hybrid cloud setup with a blend of on-premises servers and cloud-based Software-as-a-Service (SaaS) platforms.

##### 3.1.2 On-Premises Servers:

- 3.1.2.1 **VMware vSphere Environment:** Manages and virtualizes PASA's on-premises server resources, running various Windows Virtual Machines (VMs) for application hosting and internal services.
- 3.1.2.2. **Citrix Virtual Desktop Infrastructure (VDI):** Enables virtualized desktop environments, providing Geology and Geophysics Team with secure, remote access to their high-end workstations which they utilise for Data Interpretation.

##### 3.1.3 Cloud-Based SaaS Platforms:

**Microsoft 365:** Deployed for enterprise-level communication, collaboration, and productivity, providing services like Identity and Access Management, email, file sharing, and business applications (e.g., Azure AD, Microsoft Exchange, SharePoint, Teams, and OneDrive).

#### 3.2 End-user Devices:

PASA supports a range of endpoints, including desktop PCs and laptops, primarily running Windows operating systems. These devices connect to both on-premises and cloud-based systems to facilitate everyday business functions.

#### 3.3. Network Infrastructure:

PASA maintains an internal network with switches and routers to facilitate seamless communication and resource access across its premises.

#### 3.4 Security Infrastructure:

- 3.4.1 **Firewall:** To control inbound and outbound network traffic based on predetermined security rules, protecting against unauthorised access.
- 3.4.2 **Intrusion Detection and Prevention Systems (IDS/IPS):** Monitor and analyse network traffic for signs of malicious activity or policy violations, providing real-time alerts and responses to potential security breaches.
- 3.4.3 **Antivirus Systems:** Deployed across all endpoints to detect and mitigate threats such as malware and ransomware, helping safeguard against malicious software.

- 3.4.4 **Patch Management Systems:** Ensures that all systems are regularly updated with security patches and software fixes to mitigate vulnerabilities.

## **4. SECURITY INFORMATION AND EVENT MANAGEMENT (SIEM) REQUIREMENTS**

### **4.1 Must-have capabilities**

The SIEM solution must provide the following critical features to ensure effective security management:

#### **4.1.1 Real-Time Data Collection and Analysis**

- 4.1.1.1 Ability to ingest logs from a variety of sources (firewalls, routers, servers, endpoints, applications, cloud services).
- 4.1.1.2 Real-time event collection, correlation, and analysis from heterogeneous systems.

#### **4.1.2 Cloud Integration and Scalability**

- 4.1.2.1 Full support for cloud-native environments (Microsoft Azure) for cloud service monitoring.
- 4.1.2.2 Cloud-based architecture with automatic scalability for growing data volumes.

#### **4.1.3 Automated Threat Detection**

- 4.1.3.1 Advanced correlation rules and use cases for detecting potential threats.
- 4.1.3.2 Integration with threat intelligence feeds to improve threat detection.

#### **4.1.4 Incident Management and Response**

- 4.1.4.1 Incident detection with automated response workflows.
- 4.1.4.2 Integration with IT service management (ITSM) tools.
- 4.1.4.3 Support for automatic ticket creation and alert escalation.

#### **4.1.5 Data Retention and Compliance Reporting**

- 4.1.5.1 Pre-built compliance reports.
- 4.1.5.2 Customisable reporting for audit trails and security events.
- 4.1.5.3 Continuous monitoring to ensure compliance with regulatory standards.

#### **4.1.6 Centralised Log Management**

- 4.1.6.1 Centralised storage for logs, including both historical and real-time data
- 4.1.6.2 Compliance with data retention requirements for logs.
- 4.1.6.3 Encryption of logs both in transit and at rest.



#### **4.1.7 User and Entity Behavior Analytics (UEBA)**

Monitoring of user activities and identification of anomalous behaviour that could indicate insider threats or compromised accounts.

#### **4.1.8 Alerting and Notification**

4.1.8.1 Customisable alert thresholds and automated notifications

4.1.8.2 Integration with email, SMS, and other communication channels for alert notifications.

#### **4.1.9 Basic Forensics and Investigation Tools**

Capabilities to perform root cause analysis by reviewing historical log data, facilitating detailed investigation after incidents occur.

### **4.2 Standard capabilities**

The following features are expected in the SIEM solution, providing an optimal, industry-standard security monitoring environment:

#### **4.2.1 Dashboards and Visualisation**

4.2.1.1 Intuitive, customisable dashboards for real-time monitoring.

4.2.1.2 Visual representations of security events, incidents, and system health metrics.

#### **4.2.2 Customizable Analytics and Reporting**

4.2.2.1 The ability to create custom security reports tailored to organisational needs

4.2.2.2 Advanced data analysis and custom reporting capabilities.

#### **4.2.3 Security Event Correlation**

4.2.3.1 Correlation of security events from multiple devices and applications to identify patterns and threats.

4.2.3.2 Support for common standards such as Common Event Format (CEF), Log Event Extended Format (LEEF), and Syslog.

#### **4.2.4 Threat Intelligence Integration**

4.2.4.1 Integration with external threat intelligence sources for updated threat data feeds.

4.2.4.2 Enrichment of security events with external threat intelligence data.

#### **4.2.5 API Integration**

4.2.5.1 Open API to integrate with third-party systems and tools.

4.2.5.2 Integration with other security solutions, such as firewalls, IDS/IPS, EDR, and IAM systems.

#### **4.2.6 User Role Management and Access Control**

4.2.6.1 Role-based access control (RBAC) for users and administrators.

4.2.6.2 Support for granular permissions and audit logging of user activities.

#### **4.2.7 Vulnerability Management Integration**

4.2.7.1 Integration with vulnerability scanning tools to correlate vulnerabilities with SIEM data.

4.2.7.2 Automated alerting based on identified vulnerabilities.

#### **4.2.8 Cloud-native Security Monitoring**

4.2.8.1 Support for monitoring SaaS platforms, IaaS, and PaaS services.

4.2.8.2 Ability to aggregate and normalise cloud service logs for central analysis.

#### **4.2.9 Advanced Forensics and Investigation Tools**

4.3.1.1 Built-in tools for deeper investigation into security events and incidents.

4.3.1.2 Support for forensic analysis of historical logs.

#### **4.2.10 Integration with Security Automation and Orchestration Tools (SOAR)**

4.3.2.1 Seamless integration with Security Orchestration, Automation, and Response (SOAR) solutions.

4.3.2.2 Ability to automate workflows for incident management and remediation.

#### **4.3.3 Advanced Machine Learning for Predictive Threat Intelligence**

Machine learning models that can predict potential threats based on historical data and trends.

#### **4.3.4 Endpoint Detection and Response (EDR) Integration**

Integration with EDR tools for a more comprehensive detection of endpoint-related threats, enabling deeper visibility and response capabilities.

#### **4.3.5 Data Loss Prevention (DLP) Integration**

Integration with DLP tools to help detect and prevent data leaks or the unauthorized sharing of sensitive information.

### **4.4 Non-functional requirements:**

#### **4.4.1 Security and Data Privacy**

The SIEM system itself must adhere to the highest security standards to ensure that the collected data is protected from tampering and unauthorised access. It should include features like encryption, access control, and secure data transmission.

#### 4.4.2 Performance and Scalability

4.4.3.1 The SIEM system must be capable of real-time data processing, analysis, and event correlation with minimal latency. It should provide near-instantaneous detection and response capabilities for security incidents.

4.4.2.2 The SIEM system should be able to handle increasing volumes of data as the organization grows, without compromising performance.

#### 4.4.3 Data Retention and Storage

The SIEM system should have a defined data retention policy and be able to store large amounts of log data securely for an extended period, in compliance with regulatory requirements.

#### 4.4.4 Auditability and Compliance Performance

The SIEM system should support auditing and ensure that all actions taken within the system (e.g., log access, configuration changes, alerts triggered) are tracked for compliance purposes.

## 5 PROPOSAL SUBMISSION REQUIREMENTS

Service Providers are invited to submit a comprehensive proposal that includes the following:

### 5.1 Technical Proposal

5.1.1 Detailed Description of the proposed SIEM solution.

5.1.2 Explanation of how the solution meets the **must-have capabilities standard capabilities** and **non-functional requirements**.

5.1.3 Description of optional features or capabilities that would enhance the solution  
Implementation methodology, including deployment timelines and milestones.

### 5.2 Training and Support

5.2.1 Training plan for PASA's staff, including user guides and administration documentation

5.2.2 Details of post-implementation support, including incident management and system maintenance.

### 5.3 Pricing Proposal

5.3.1 Detailed cost breakdown, including licensing, implementation, and ongoing support costs.

5.3.2 Detailed costs for annual or multi-year support/maintenance services

5.3.3 Any additional costs that may apply, including subscription fees for software or ongoing updates.

## SECTION VI: TENDER EVALUATION PROCESS

### 1 PHASE 1

#### Administrative Evaluation Criteria

Initial Screening Process: At this phase bidder's responses are reviewed to check if bidders have responded according to PASA Tender documents document.

| Required Documents   | Non-submission may result in disqualification |   |
|--|---|---|
| SBD1- Invitation to Bid  | <b>Yes</b>                                    | Must be completed and signed  |
| SBD4 - Declaration of Interest   | <b>Yes</b>                                    | Must be completed and signed  |
| SBD6.1- Preference Claim Form and Certified copy of B- BBEE Certificate or Affidavit   | <b>No</b>                                     | Non-submission will lead to zero (0) score on specific goals.<br><br>"In instances where there are inconsistencies in a BBEE AFFIDAVIT received i.e. percentages not tying up, we will award zero points on specific goals" |
| Central Supplier Database (CSD) Registration Summary. (Vendors with no local presence must complete the vendor questionnaire). | <b>No</b>                                     | The service provider must be registered on the CSD. If not registered visit <a href="https://secure.csd.gov.za">https://secure.csd.gov.za</a> to complete the process prior to submission of proposal.                      |
| Valid Tax Compliance Status (TCS) Pin or printed TCS report  | <b>No</b>                                     | PASA will not award any bid to a bidder who is not tax compliant.   |
| Pricing Proposal   | <b>Yes</b>                                    | Submit a full detailed price proposal   |
| Company Profile  | <b>No</b>                                     | Service provider to submit the company profile  |

***The Agency reserves the right to reject any bid applications found to be incomplete or illegible.***

## 2. PHASE 2

### Mandatory Evaluation

| No. | Mandatory   | Comply | Not Comply |
|-----|---|--------|------------|
| 2.1 | <p><b>The bidder must have at least one of the following valid Certifications within their team:</b></p> <ol style="list-style-type: none"><li>1. Certified Information Systems Security Professional (CISSP),</li><li>2. Certified Cloud Security Professional (CCSP)</li><li>3. Offensive Security Certified Professional (OSCP),</li><li>4. Certified Ethical Hacker (CEH),</li><li>5. Certified Information System Auditor (CISA),</li><li>6. Certified Information Security Manager (CISM)</li><li>7. ISO 27001 (Information Security Management System)</li><li>8. SOC 2 Type II (Service Organization Control 2)</li></ol> <p>Vendor specific certifications will be considered where the proposed SIEM solution is from the same vendor</p> |        |            |
|     | <b>Substant Substantiate/Comments</b>   |        |            |

### 3. PHASE 3

#### Technical Evaluation Criteria

Bidders will be evaluated based on the technical evaluation criteria outlined below. A minimum technical threshold of **70%** is required. Please note that any bidder who does not meet the **70%** threshold will be disqualified and will not proceed to further evaluation.

| Technical Information   | Scoring | Proof of documents | Weighting Percentage |
|---|---------|--------------------|----------------------|
| <b>3.1</b> A comprehensive and clearly articulated technical proposal that outlines how the proposed solution meets the must-have capabilities, standard capabilities and non-functional requirements. The proposal should include detailed technical specifications of the SIEM solution, the implementation methodology, deployment timelines, and key milestones.  |         |                    |                      |
| <b>Excellent:</b><br>The proposal is comprehensive, well-structured, and clearly articulated. The solution fully meets or exceeds all the must-have capabilities, standard capabilities and non-functional requirements.<br>The technical specifications of the SIEM solution are highly detailed and provide clear, specific insights into how the solution will be implemented and optimised.<br>The implementation methodology is clearly defined with a realistic and well-structured timeline, highlighting critical milestones and ensuring alignment with the overall project objectives.<br>The solution demonstrates innovative features or significant added value beyond the minimum requirements.<br>There are no significant gaps or ambiguities in the proposal, and the bidder has thoroughly addressed all areas. | 5       | Technical proposal | 50%                  |
| <b>Above Average:</b><br>The proposal is clear and structured but may have minor issues in detail or clarity. The solution adequately meets all the must-have capabilities, standard capabilities and non-functional requirements with a few areas for improvement. The technical specifications of the SIEM solution are well-defined, though there may be slight gaps in explaining some features or technical details. The implementation methodology is clear, with a well-organised timeline and most of the key milestones identified. The bidder provides a solid approach, but it may lack some degree of depth or innovation compared to the highest standards.<br>The proposal generally addresses all areas but may require minor clarifications or additional information.  | 4       |                    |                      |

|  |   |  |  |
|--|---|--|--|
| <p><b>Satisfactory:</b></p> <p>The proposal is clear but may lack depth in some areas, requiring further clarification or refinement. The solution meets the must-have capabilities, standard capabilities and non-functional requirements at a basic level, but some key requirements may not be fully addressed or are partially lacking.</p> <p>The technical specifications of the SIEM solution are somewhat generic or high-level, with limited detail on implementation and functionality. The implementation methodology and deployment timelines are provided but may be incomplete or lacking in specificity. Some key milestones may be unclear or not well-defined.</p> <p>The proposal is adequate but may lack innovation or clarity in certain aspects. There are some minor gaps or ambiguities that would need further clarification.</p> | 3 |  |  |
| <p><b>Below Average:</b></p> <p>The proposal is unclear, poorly structured, or lacks necessary detail in several areas. The solution partially meets the must-have capabilities, standard capabilities and non-functional requirements, but with significant gaps or deficiencies. The technical specifications of the SIEM solution are vague or incomplete, and it is unclear how the solution will be implemented. The implementation methodology is either unclear or lacks a detailed timeline and milestones, or the proposed approach does not align well with the overall requirements.</p> <p>Key sections of the proposal may be missing, or responses are insufficiently addressed. Major gaps exist in meeting the requirements or there is a significant lack of detail in how the solution will function.</p>                                | 2 |  |  |
| <p><b>Below Average:</b></p> <p>The proposal is unclear, incomplete, or poorly organized, making it difficult to assess the solution. The solution does not meet the must-have capabilities, standard capabilities and non-functional requirements in a satisfactory manner. The technical specifications of the SIEM solution are either missing or highly vague, and there is no clear plan for how the solution will be implemented. The implementation methodology, deployment timelines, and milestones are either not provided or are insufficiently defined, making it impossible to evaluate the feasibility of the solution. The proposal fails to address key requirements or provide adequate supporting details.</p>   | 1 |  |  |

|   |          |  |  |
|---|----------|--|--|
| The solution may lack critical functionality, innovation, or alignment with the project objectives. |          |  |  |
| <b>No Technical proposal submitted by the bidder</b>  | <b>0</b> |  |  |

| Technical Information   | Scoring  | Proof of documents               | Weighting Percentage |
|---|----------|----------------------------------|----------------------|
| <b>3.2 Project Team Expertise:</b>  |          |                                  |                      |
| <ul style="list-style-type: none"> <li>Exceptional expertise in SIEM implementations, backed by extensive hands-on experience particularly with the proposed solution or similar solutions.</li> <li>Measurement: 10+ years of combined experience, with the team holding at least more than two certifications as outlined in the Mandatory Requirements.</li> </ul> | <b>5</b> | <b>CV's of the proposed team</b> | <b>30%</b>           |
| <ul style="list-style-type: none"> <li>Solid expertise in SIEM implementations, particularly with the proposed solution or similar solutions</li> <li>Measurement: 7 - 9 years of combined experience, with the team holding at least two of the certifications as outlined in the Mandatory Requirements.</li> </ul>   | <b>4</b> |                                  |                      |
| <ul style="list-style-type: none"> <li>Moderate experience expertise in SIEM implementations, particularly with the proposed solution or similar solutions</li> <li>Measurement: 3 – 6 years of combined experience, with the team holding at least one of the certifications as outlined in the Mandatory Requirements.</li> </ul>                                   | <b>3</b> |                                  |                      |
| <ul style="list-style-type: none"> <li>Basic SIEM experience, and their experience with the solution proposed may be minimal or unproven.</li> <li>Measurement: Less than 2 years of experience in SIEM implementations</li> </ul>  | <b>2</b> |                                  |                      |
| <ul style="list-style-type: none"> <li>Minimal to no relevant experience in SIEM implementations.</li> <li>Measurement: One year or less of experience in SIEM implementations</li> </ul>   | <b>1</b> |                                  |                      |
| <b>No information provided</b> on the experience of the proposed team.  | <b>0</b> |                                  |                      |



| Technical Information   | Scoring | Proof of documents  | Weighting Percentage |
|---|---------|---------------------|----------------------|
| <b>3.3 Bidder's Experience in similar projects.</b><br>Please provide reference letters as proof for similar services or work done in the past<br><b>The reference letter(s) signed by the client must be on the client's letterhead and include the company name, contact person, and contact details (Email and telephone number)</b> |         |                     |                      |
| 5 or more relevant reference letters  | 5       | Reference letter(s) | 20%                  |
| 4 relevant reference letters  | 4       |                     |                      |
| 3 relevant reference letters  | 3       |                     |                      |
| 2 relevant reference letters  | 2       |                     |                      |
| 1 relevant reference letter   | 1       |                     |                      |
| Irrelevant or no reference letter submitted   | 0       |                     |                      |

#### 4. PHASE 4

##### Price and Specific Goals

| Evaluation Criteria | Final Weighted Scores |
|---------------------|-----------------------|
| Price               | 80                    |
| Specific goals      | 20                    |
| <b>TOTAL SCORE:</b> | <b>100</b>            |

All bids that meet the minimum 70% threshold will be evaluated further on preference point system

| Evaluation Criteria                 | Points (20) |
|-------------------------------------|-------------|
| Black ownership                     | 12          |
| 30% or more black women ownership   | 5           |
| Any % ownership of designated group | 3           |
| <b>TOTAL SCORE:</b>                 | <b>20</b>   |

- Black ownership: 100% black full owned entities will score full 12 points
- Black ownership between 75%-99% will score 8 points
- Less than 75% but above 50% will score 6 points

## **SECTION VII: SPECIAL CONDITIONS TO CONTRACT**

### **1. SPECIAL CONDITIONS OF THIS BID**

**Petroleum Agency SA** reserves the right:

- 1.1. To award this tender to a bidder that did not score the highest total number of points, only in accordance with section 2(1) (f) of the PPPFA (Act 5 of 2000).
- 1.2. To negotiate with one or more preferred bidder(s) identified in the evaluation process, regarding any terms and conditions, including price without offering the same opportunity to any other bidder(s) who has not been awarded the status of the preferred bidder(s).
- 1.3. To accept part of a tender rather than the whole tender.
- 1.4. To carry out site inspections, product evaluations or explanatory meetings in order to verify the nature and quality of the services offered by the bidder(s), whether before or after adjudication of the Bid.
- 1.5. To correct any mistakes at any stage of the tender that may have been in the Bid documents or occurred at any stage of the tender process.
- 1.6. To cancel and/or terminate the tender process at any stage, including after the Closing Date and/or after presentations have been made, and/or after tenders have been evaluated and/or after the preferred bidder(s) have been notified of their status as such.
- 1.7. Award to multiple bidders based either on size or geographic considerations.

### **2. PETROLEUM AGENCY SA REQUIRES BIDDER(S) TO DECLARE**

In the Bidder's Technical response, bidder(s) are required to declare the following:

- 2.1. Confirm that the bidder(s) is to: –
  - a. Act honestly, fairly, and with due skill, care and diligence, in the interests of Petroleum Agency SA;
  - b. Have and employ effectively the resources, procedures and appropriate technological systems for the proper performance of the services.
  - c. Act with circumspection and treat Petroleum Agency SA fairly in a situation of conflicting interests.
  - d. Comply with all applicable statutory or common law requirements applicable to the conduct of business;
  - e. Make adequate disclosures of relevant material information including disclosures of actual or potential own interests, in relation to dealings with Petroleum Agency SA;
  - f. Avoidance of fraudulent and misleading advertising, canvassing and marketing;
  - g. To conduct their business activities with transparency and consistently uphold the interests and needs of Petroleum Agency SA as a client before any other consideration; and
  - h. To ensure that any information acquired by the bidder(s) from Petroleum Agency SA will not be used or disclosed unless the written consent of the client has been obtained to do so.

### **3. CONFLICT OF INTEREST, CORRUPTION AND FRAUD**

3.1. Petroleum Agency SA reserves its right to disqualify any bidder who either itself or any of its members, directors or members of senior management etc.

- a. engages in any collusive tendering, anti-competitive conduct, or any other similar conduct, including but not limited to any collusion with any other bidder in respect of the subject matter of this bid;
- b. seeks any assistance, other than assistance officially provided by a Government Entity, from any employee, advisor or other representative of a Government Entity in order to obtain any unlawful advantage in relation to procurement or services provided or to be provided to a Government Entity;
- c. makes or offers any gift, gratuity, anything of value or other inducement, whether lawful or unlawful, to any of Petroleum Agency SA's officers, directors, employees, advisors or other representatives;
- d. makes or offers any gift, gratuity, anything of any value or other inducement, to any Government Entity's officers, directors, employees, advisors or other representatives in order to obtain any unlawful advantage in relation to procurement or services provided or to be provided to a Government Entity;
- e. accepts anything of value or an inducement that would or may provide financial gain, advantage or benefit in relation to procurement or services provided or to be provided to a Government Entity;
- f. pays or agrees to pay to any person any fee, commission, percentage, brokerage fee, gift or any other consideration, that is contingent upon or results from, the award of any tender, contract, right or entitlement which is in any way related to procurement or the rendering of any services to a Government Entity;
- g. has in the past engaged in any matter referred to above; or
- h. has been found guilty in a court of law on charges of fraud and/or forgery, regardless of whether or not a prison term was imposed and despite such bidder, member or director's name not specifically appearing on the List of Tender Defaulters kept at National Treasury.

### **4. MISREPRESENTATION DURING THE LIFECYCLE OF THE CONTRACT**

- 4.1. The bidder should note that the terms of its Tender will be incorporated in the proposed contract by reference and that Petroleum Agency SA relies upon the bidder's Tender as a material representation in making an award to a successful bidder and in concluding an agreement with the bidder.
- 4.2. It follows therefore that misrepresentations in a Tender may give rise to service termination and a claim by Petroleum Agency SA against the bidder notwithstanding the conclusion of the Service Level Agreement between Petroleum Agency SA and the bidder for the provision of the Service in question. In the event of a conflict between the bidder's proposal and the Service Level Agreement concluded between the parties, the Service Level Agreement will prevail.

### **5. INDEMNITY**

If a bidder breaches the conditions of this bid and, as a result of that breach, Petroleum Agency SA incurs costs or damages (including, without limitation, the cost of any investigations,

procedural impairment, repetition of all or part of the bid process and/or enforcement of intellectual property rights or confidentiality obligations), then the bidder indemnifies and holds Petroleum Agency SA harmless from any and all such costs which Petroleum Agency SA may incur and for any damages or losses Petroleum Agency SA may suffer.

**6. PRECEDENCE**

This document will prevail over any information provided during any briefing session whether oral or written, unless such written information provided, expressly amends this document by reference.

**7. LIMITATION OF LIABILITY**

A bidder participates in this bid process entirely at its own risk and cost. Petroleum Agency SA shall not be liable to compensate a bidder on any grounds whatsoever for any costs incurred or any damages suffered because of the Bidder's participation in this Bid process.

**8. TAX COMPLIANCE**

No tender shall be awarded to a bidder who is not tax compliant. Petroleum Agency SA reserves the right to withdraw an award made, or cancel a contract concluded with a successful bidder in the event that it is established that such bidder was in fact not tax compliant at the time of the award, or has submitted a fraudulent Tax Clearance Certificate to Petroleum Agency SA, or whose verification against the Central Supplier Database (CSD) proves non-compliant. Petroleum Agency SA further reserves the right to cancel a contract with a successful bidder in the event that such bidder does not remain tax compliant for the full term of the contract.

**9. TENDER DEFAULTERS AND RESTRICTED SUPPLIERS**

No tender shall be awarded to a bidder whose name (or any of its members, directors, partners or trustees) appear on the Register of Tender Defaulters kept by National Treasury, or who have been placed on National Treasury's List of Restricted Suppliers. Petroleum Agency SA reserves the right to withdraw an award, or cancel a contract concluded with a Bidder should it be established, at any time, that a bidder has been blacklisted with National Treasury by another government institution.

**10. GOVERNING LAW**

South African law governs this bid and the bid response process. The bidder agrees to submit to the exclusive jurisdiction of the South African courts in any dispute of any kind that may arise out of or in connection with the subject matter of this bid, the bid itself and all processes associated with the bid.

**11. RESPONSIBILITY FOR SUB-CONTRACTORS AND BIDDER'S PERSONNEL**

A bidder is responsible for ensuring that its personnel (including agents, officers, directors, employees, advisors and other representatives), its sub-contractors (if any) and personnel of its sub-contractors comply with all terms and conditions of this bid. In the event that Petroleum Agency SA allows a bidder to make use of sub-contractors, such sub-contractors will at all times remain the responsibility of the bidder and Petroleum Agency SA will not under any circumstances be liable for any losses or damages incurred by or caused by such sub-contractors.

## **12. CONFIDENTIALITY**

- 12.1 Except as may be required by operation of law, by a court or by a regulatory authority having appropriate jurisdiction, no information contained in or relating to this bid or a bidder's tender(s) will be disclosed by any bidder or other person not officially involved with Petroleum Agency SA's examination and evaluation of a Tender.
- 12.2 No part of the bid may be distributed, reproduced, stored or transmitted, in any form or by any means, electronic, photocopying, recording or otherwise, in whole or in part except for the purpose of preparing a Tender.
- 12.3 This bid and any other documents supplied by Petroleum Agency SA remain proprietary to Petroleum Agency SA and must be promptly returned to Petroleum Agency SA upon request together with all copies, electronic versions, excerpts or summaries thereof or work derived there from.
- 12.4 Throughout this bid process and thereafter, bidder(s) must secure Petroleum Agency SA's written approval prior to the release of any information that pertains to (i) the potential work or activities to which this bid relates; or (ii) the process, which follows this bid. Failure to adhere to this requirement may result in disqualification from the bid process and civil action.

## **13. PETROLEUM AGENCY SA PROPRIETARY INFORMATION**

Bidder will on their bid cover letter make declaration that they did not have access to any Petroleum Agency SA proprietary information or any other matter that may have unfairly placed that bidder in a preferential position in relation to any of the other bidder(s).

## **14. AVAILABILITY OF FUNDS**

Should funds no longer be available to pay for the execution of the responsibilities of this bid (PASA-T-2025-10), the Petroleum Agency SA may terminate the Agreement at its own discretion or temporarily suspend all or part of the services by notice to the successful bidder who shall immediately make arrangements to stop the performance of the services and minimize further expenditure: Provided that the successful bidder shall thereupon be entitled to payment in full for the services delivered, up to the date of cancellation or suspension.