

RFB 3197-2025: SUPPLY, DESIGN, CONFIGURATION AND INSTALLATION TO UPGRADE THE CURRENT NETWORK INFRASTRUCTURE SWITCHES AND WI-FI INCLUDING MAINTENANCE AND SUPPORT FOR A PERIOD OF FIVE (5) YEARS FOR THE DEPARTMENT OF TOURISM

<u>No</u>	<u>QUESTIONS</u>	<u>ANSWERS</u>
1	<p>we kindly request clarification on the following items relating to the requirement for “2 x 48 GbE Core Chassis”:</p> <p>Chassis Type (Modular vs. Fixed Configuration): Could you please confirm whether a physical modular chassis is required (with separate, swappable main control units and line cards), or whether a fixed-configuration chassis with built-in 48 ports is acceptable, where redundancy is achieved through virtual chassis or stacking?</p>	<p>A physical modular chassis is required NOT virtual.</p>
2	<p>Uplink Requirements:</p> <p>Please advise on the required uplink speeds and quantities for the core switches (e.g. 4? 10G SFP+, 2? 40G QSFP+, 100G, etc.).</p>	<p>10G SFP+ 2XCore Switch</p>
3	<p>Port Media Type:</p> <p>For the 48 Gigabit Ethernet ports, do you require Copper (RJ45) interfaces or Fibre (SFP) interfaces?</p>	<p>Users will be connected through Copper (RJ45) and Up links to core with Fibre (SFP) interfaces</p>
6	<p>Power Requirements:</p> <p>Is Power over Ethernet (PoE) required on the core switch ports, or is data-only connectivity sufficient?</p>	<p>Power over Ethernet (PoE) is not a requirement on the core switch ports</p>

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7	Software / Licensing Requirements: Please confirm whether advanced routing capabilities are required (e.g. OSPF, BGP, VRF), necessitating an Advanced Routing License, or whether standard Layer 3 functionality will be sufficient.	Advanced Routing License is a requirement
8	The pricing schedule mentions a User Authentication Server. How many users or licenses should we plan for?	500 Users for Authentication
9	Is high availability (HA) required for the authentication server?	Yes, High availability is a requirement
10	What type of authentication is required for corporate users and guest users?	For corporate users must use AD credentials Guests can either use tokens or any means of authentication except AD credentials
11	Regarding the edge switches, the specification calls for a 48-port switch with 370W PoE. Please confirm whether this is correct, or if the switch should fully support PoE across all ports with 740W.	Accesses switches that support PoE power budget \geq 370W capable for WIFI 7
12	Please note that whether we use a 370W PoE or 740W PoE switch, not all features of the required Wi-Fi 7 (4x4) access points will be enabled, as the proposed access points require UBT power.	UBT is not a requirement
13	The total number of concurrent users	500 Users for Authentication

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14	The total number of named users	500 Users for Authentication
15	Any projected user growth over the five (5) year contract period This information will enable us to size the licensing correctly and ensure full compliance with the technical and commercial requirements of the bid.	500 Users for Authentication, user growth will be planned at a later stage as and when required
16	The total number of concurrent users	500 Users for Authentication
17	The total number of named users	500 Users for Authentication
18	Any projected user growth over the five (5) year contract period	500 Users for Authentication, user growth will be planned at a later stage as and when required
19	<p>While reviewing the wireless and network management requirements in RFB 3197-2025, we noted that the specification includes the following components simultaneously:</p> <ul style="list-style-type: none"> • WiFi 7 Access Points with advanced AI radio capabilities • Two hardware-based WiFi controllers pre-licensed for 32 APs • An on-site Network Monitoring Server specified to host an NMS and SD-WAN controller with extensive wireless analytics and machine learning features <p>These requirements appear to describe different wireless management architectures.</p>	<p>WiFi 7 solution is expected to be managed primarily via a controller-based architecture</p> <p>Network Monitoring Server will be for network reporting, live traffic analytics, traffic statistics on switches and access points, To be used for</p>

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	<p>Modern WiFi 7 deployments are typically centrally managed through an AI-driven management platform, while hardware controllers represent a traditional architecture, and the specified on-site NMS/SD-WAN server suggests a carrier-grade or centralized network analytics platform. To ensure that we propose a solution fully aligned with the Department’s intended design, could you please clarify:</p> <ol style="list-style-type: none"> 1. Whether the WiFi 7 solution is expected to be managed primarily via a controller-based architecture, or via a centralized AI/cloud-managed platform, and 2. What the intended role of the on-site Network Monitoring Server is in relation to the wireless environment (e.g., monitoring only, full wireless management, SD-WAN control, or integration with existing systems)? 	<p>Network Management System (NMS) and SD-WAN controller</p>													
20	<p>Regarding the use of Hardware based controllers, is there a requirement for tunnelling user traffic for enhanced security or all you need is a centralized wireless setup? If our NMS can perform the below features without the use of dedicated controllers, can we exclude the controller and perform this from NMS since our proposed NMS support this?</p> <table border="1" data-bbox="280 1093 1393 1391"> <thead> <tr> <th data-bbox="280 1093 488 1161">WI-FI 7 Wireless Controller</th> <th data-bbox="488 1093 1310 1161">Description</th> <th data-bbox="1310 1093 1393 1161">QTY</th> </tr> </thead> <tbody> <tr> <td data-bbox="280 1161 488 1391" rowspan="5">AC's</td> <td data-bbox="488 1161 1310 1198">Hardware-based controller supporting up to 512 APs</td> <td data-bbox="1310 1161 1393 1391" rowspan="5">2</td> </tr> <tr> <td data-bbox="488 1198 1310 1235">Comes pre-licensed for 32 APs</td> </tr> <tr> <td data-bbox="488 1235 1310 1272">Smart roaming, hierarchical QoS, application-aware scheduling</td> </tr> <tr> <td data-bbox="488 1272 1310 1308">Dedicated security chip, and centralized AI radio calibration</td> </tr> <tr> <td data-bbox="488 1308 1310 1345">Dual power supply support</td> </tr> <tr> <td data-bbox="280 1345 488 1391"></td> <td data-bbox="488 1345 1310 1391">10GE uplinks for high-performance backhaul</td> <td data-bbox="1310 1345 1393 1391"></td> </tr> </tbody> </table>	WI-FI 7 Wireless Controller	Description	QTY	AC's	Hardware-based controller supporting up to 512 APs	2	Comes pre-licensed for 32 APs	Smart roaming, hierarchical QoS, application-aware scheduling	Dedicated security chip, and centralized AI radio calibration	Dual power supply support		10GE uplinks for high-performance backhaul		<p>The requirement is Hardware based controllers not NMS (NMS won't be considered)</p> <p>WI-FI 7 Controllers Hardware-based Controller Supporting up to 512 Aps is a requirement. Bidders need to quote for only 32 AP licensing</p>
WI-FI 7 Wireless Controller	Description	QTY													
AC's	Hardware-based controller supporting up to 512 APs	2													
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21	All you need is to manage the WIFI 7 locally and be able to configure two SSIDs without issues right?	Yes
22	<p>Environment/migration</p> <ol style="list-style-type: none"> 1. Will you be able to provide current network diagrams/configs (VLANs, IP plan, routing, trunks, STP), or will we perform discovery during implementation? 2. What are the required maintenance windows and acceptable downtime (per floor, server farm, and core)? 3. Please confirm the current firewall/router make/model and any planned changes during this project. 	<ol style="list-style-type: none"> 1 Will perform discovery during implementation 2 Normally downtime or cutover happens between Friday to Sunday depending on the environment. 3 CISCO
23	<p>Switching / optics/cabling</p> <ol style="list-style-type: none"> 1. "All floor switches must be stacked.": Is physical stacking required, or are virtual stacking/MLAG-type redundancy solutions acceptable? 2. For the 30 x 48-port PoE access switches with 4 x 10G SFP+ uplinks: must all uplink ports be populated with optics, or only those used? 	<ol style="list-style-type: none"> 1. Physical stacking required and redundancy solutions acceptable. 2. In some instances 4 x 10G SFP+ uplinks must all be populated with optics. The preference is 4 x 10G SFP+ uplinks as per

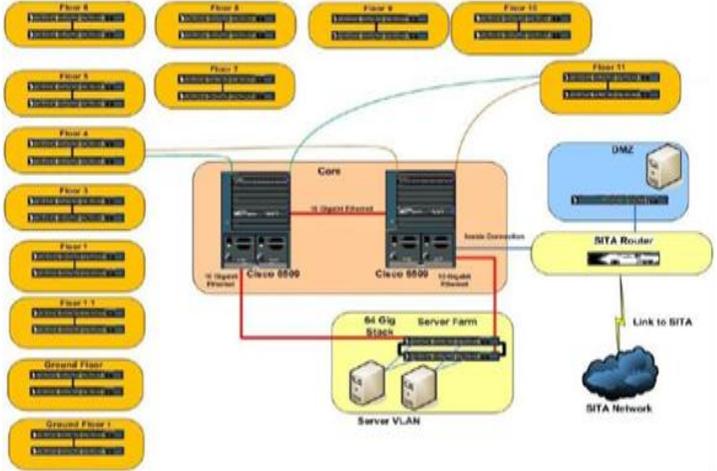
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	<ol style="list-style-type: none"> 3. Optics quantities: Do transceiver counts represent total units, and do they include both ends of each link? 4. Fibre type and connectors: please confirm OM3/OM4 MMF vs SMF, connector types (LC/SC), and typical floor-to-core distances. 5. Fibre patch leads: please confirm required lengths and connector types. 	<p>Table 2: Technical Hardware Specifications Requirements</p> <ol style="list-style-type: none"> 3. Bidders to quote as per quantities on the pricing schedule 4. Fibre type: OM3/OM4 MMF connectors depending on the bidders proposed solution, most recent switches are LC-LC 5. 3M... Connectors depending on the bidders proposed solution, most recent switches are LC-LC
24	<p>Wi-Fi/controllers</p> <ol style="list-style-type: none"> 1. 32 APs: is this a fixed quantity, or may bidders propose adjustments based on survey/heatmaps to achieve compliant coverage? 2. Controllers: is an HA pair (active/standby) required, and what does “separate cabinets” mean in practice (separate racks vs separate enclosures)? 3. Wi-Fi uplink MACsec: please confirm whether MACsec must be implemented on AP uplinks and any key-management expectations. 4. WIPS/rogue detection: Should WIPS be enabled in detection-only or enforcement/containment mode? 	<ol style="list-style-type: none"> 1. -32 AP’s - This is the fixed quantity, heatmaps will be done by the awarded service provider not at this stage. 2. separate racks (two racks) not one rack 3. Yes, Vendors must comply with all mandatory specifications. Equivalent solutions will be evaluated based on exact feature alignment and compliance. 4. Vendors must comply with all mandatory specifications. Equivalent solutions will be

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		evaluated based on exact feature alignment and compliance.
25	<p>Servers/monitoring / authentication</p> <ol style="list-style-type: none"> 1. Monitoring server and user authentication server: are these required as new physical servers supplied by us, and what OS/licensing responsibilities apply? 2. Monitoring scope: please specify required features (SNMP, syslog, NetFlow/sFlow, config backup, reporting) and any preferred/mandatory platform. 	<ol style="list-style-type: none"> 1. For authentication, Bidder’s proposed solution sever, physical/Virtual supplied by the service provider. The solution must be able to integrate with AD for WIFI Users to authentication 2. The monitoring server must be onsite physical hardware (SNMP, syslog, NetFlow/sFlow, config backup, reporting) and any preferred/mandatory platform.
26	<p>Support / SLA</p> <ol style="list-style-type: none"> 1. Please define “mission critical incident” for this site and confirm whether the 1-hour MTTR refers to service restoration/workaround or full hardware replacement. 	<ol style="list-style-type: none"> 1. The entire network collapsed, users unable to log-in, core switch faulty, W/C controller faulty, any incident affecting couple of users operations.

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<p>27</p>	<p>Network Topology & Site Information</p> <ul style="list-style-type: none"> - Can SITA provide the latest logical or physical network topology diagram to assist with detailed design planning? - Are there any additional remote sites beyond Tourism House (Pretoria) that may fall within future scope extensions? 	 <p>This request only for Tourism House (Pretoria)</p>
<p>28</p>	<p>Cabling & Infrastructure Assumptions</p> <ul style="list-style-type: none"> - Should bidders assume existing structured cabling and fibre infrastructure is fit for reuse, or must allowances be made for new cabling supply and installation where required? - Are there specific rack space, power, or cooling constraints in the server room and server farm that bidders should factor into the solution design? 	<ol style="list-style-type: none"> 1. No allowances for new cabling supply and installation, Bidders to quote as per pricing schedule. 2. Bidders to quote as per pricing schedule, no specific rack space, power, or cooling constraints in the server room and server farm that bidders should factor into the solution design.
<p>29</p>	<p>OEM & Migration Requirements</p>	<p>No preferred OEM platforms, this is open brand, any compliant solution/OEM. Vendors</p>

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	<p>3. Given the migration from CISCO to an alternative solution, are there preferred OEM platforms, or will any compliant SDN-capable enterprise solution be considered?</p> <p>4. Are bidders required to submit OEM authorization or partnership letters as part of mandatory technical compliance?</p>	<p>must comply with all mandatory specifications. Equivalent solutions will be evaluated based on exact feature alignment and compliance.</p> <p>Yes, bidders required to submit OEM authorization or partnership letters</p>
30	<p>Wireless Deployment & RF Planning</p> <p>5. Will SITA provide existing Wi-Fi heatmaps, or should bidders conduct and submit a new RF site survey and coverage design?</p> <p>6. Are there specific minimum throughput, concurrency, or density targets expected for Wi-Fi 7 coverage areas?</p>	<p>The awarded service provider will be required to do heat maps (bidders conduct and submit a new RF site survey and coverage design).</p> <p>Yes, WI-FI 7 is a requirement for this BID.</p>
31	<p>Network Monitoring & Authentication Servers</p> <p>7. Will the Network Monitoring Server and User Authentication Server be required to integrate with existing enterprise tools (e.g., Active Directory, SIEM, SOC, or NMS platforms)?</p> <p>8. Are there preferred monitoring platforms or vendor solutions, or is the selection left to the bidder provided technical compliance is met?</p>	<p>Yes... For authentication, Bidder's proposed solution sever, physical/Virtual supplied by the service provider. The solution must be able to integrate with AD for WIFI Users to authentication</p> <p>No preferred monitoring platforms, this is open brand... monitoring platforms must be physical onsite tool, technical compliance must be met and aligned to the Table 2: Technical Hardware Specifications Requirements. Vendors must comply with all mandatory specifications.</p>

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		Equivalent solutions will be evaluated based on exact feature alignment and compliance.
32	<p>Implementation & Acceptance Criteria</p> <p>9. Are bidders expected to submit a detailed phased migration and cutover plan, especially considering business continuity during the CISCO migration?</p> <p>10. Can SITA confirm the acceptance testing criteria and sign-off process following deployment and commissioning?</p>	<p>No detailed phased migration and cutover plan... this will only be required at the project implementation phase with the awarded service provider</p> <p>Yes, SITA confirm the acceptance testing criteria and sign-off process following deployment and commissioning</p>
33	How long should the Fibre patch leads be?	3M
34	<p>Maintenance, SLA & Support Model</p> <p>Beyond the stated MTTR timelines, are there defined on-site vs remote support expectations under the five-year support period?</p>	No onsite tech will be required from the Service provider... The Client will be doing first line support, SITA second line support and Service provider third line support for any issues that cannot be resolved within.
35	Are bidders expected to include on-site spares, standby equipment, or hot-swap replacement stock as part of SLA compliance?	No. The equipment's must come with warranty, next business day support for any replacements.
36	Based on line Item 1.4 above - Please specify if Dept of Tourism has a specific requirement and solution in mind for this request?	Bidders to align their solution as on Table 2: Technical Hardware Specifications

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		Requirements also to note that the solution must be on-prem.
37	Based on line Item 1.5 above – Please elaborate on this requirement, specification, type of authentication and offering?	This refers to Authentication server that must be integrated with AD accounts for WIFI connections authentication.
38	What type of Fiber cable do you need? and do you need installation?	3M Fibre patch leads from the patch panel to the switch
39	In reference to the below can further details be provided as to what makes up the 3 phases please? The sentence is incomplete	Bidders to ignore the three (3) phases... The sentence should reads “ The service provider to supply, install, and configure the switch and wireless network infrastructure.”
40	Can details be provided for the expected SLA for the maintenance and support.	No onsite tech from the service provider is required. 1 st line support – The Client 2 nd line support – SITA Technical team 3 rd Line support – Service provider for any issues that may not be resolved within. 4.3.1.3 Services and Performance Metrics (a) The bidder is responsible to provide the following services as specified in the Service Breakdown Structure (SBS): (i) Operational MTTResolve: Response and Repair Times - The Bidder must perform corrective maintenance within predefined response and repair times. Maximum Time To

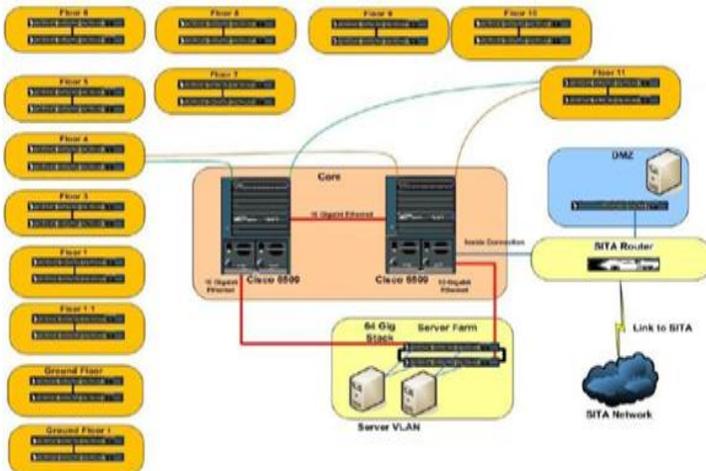
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		Repair in all cases (Full-Service Agreement) will be sixteen (16) working hours for all incidents. (ii) Mission Critical MTTResolve: Response and Repair Times - The Bidder must perform corrective maintenance within predefined response and repair times. Maximum Time To Repair in all mission critical cases (Full-Service Agreement) will be one (1) working hour incidents.
41	Will there be a requirement for the service provider to provide onsite HW break fix services.	All new equipment's must be covered under five years warranty, no onsite HW breakfix services
42	To assess the requirement for the seamless integration, can details of the current routers, firewalls and Unified Communication devices please be provided.	SD WAN - Huawei
43	Fibre Patch Leads: Please give more details of the requirement and the type required <ul style="list-style-type: none"> • How long fibre leads? • Single Mode or Multi Mode leads? 	3M Multi Mode
44	Under RFB 2468-2021, awarded to In2IT, SITA has implemented iMaster, a multi-tenant SD-WAN Controller. This controller is essential for securely and cost-effectively hosting multiple departments on the same SD-WAN infrastructure. It provides logical isolation and independent control portals for each department.	That is not part of the requirement as per tasking letter received by SITA from the Client Department of Tourism.

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	One of the requirements for the Network Management System (NMS) for this tender states that “NMS will be used for Network Management System (NMS) and SD-WAN controller”. However, if SITA has already implemented a multi-tenant SD-WAN controller on the WAN backbone, why does the Department of Tourism need to own its own dedicated SD-WAN controller?	User Authentication Server must be integrated with AD to connect WIFI users using their AD credentials to authenticate.
45	How many users will the required User Authentication Server support?	500 Users... User Authentication Server must be integrated with AD to connect WIFI users using their AD credentials to authenticate.
46	Mention was made in briefing session of the requirement for 40/100G ports on server farm switches but there are no 40/100G SFPs in BOQ to connect to core switches	1.9 on the pricing schedule, 10G is the minimum requirements
47	The server farm switches mention stacking, this would require vPC and additional 40/100G SFPs and a vPC keep alive link which is not catered for in the BoQ	Bidders are allowed to provide their recommended solution and Vendors must comply with all mandatory specifications. Equivalent solutions will be evaluated based on exact feature alignment and compliance.
48	What connectivity is going to be used between the 2 core switches as stacking is mentioned in Table 1, will it be VSL and would 40G SFPs with a healing link be required or will 2 of the 32 10G copper stacking cables in BoQ be used for SVL link however there is no healing link in BoQ	10G copper stacking cables is sufficient as a minimum requirement alternatively bidders may provide their recommended solution
49	Will floor plans be shared for the AP placement or will this only be done with the selected integrator	Floor Plans will be shared with the awarded service provider

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50	Is there any diagrams available of the intended implementation to cross reference BoQ	<p>Yes, current network diagram is on the spec</p> 
51	Checking BoQ, 30 x 48 port PoE switches requested however the table 1 only accounts for 28, are 2 spare	Bidders to abide by the quantity specified on pricing schedule and Bid Spec
52	Table 2 also references 2 X 24 10GBE High End switches and 10 Additional 10G SFP (Spares) however these are not in the pricing schedule, the High End switch for server farm references a 48 port switch, should it be 24 ports	They are on the pricing schedule 1.3
53	The 100 fibre patch leads, are these single or multi mode and what is the length	3M Multimode
54	For the installation of the APs, is this a single building with multiple floor in a carpeted office space or will some APs be in a warehouse	this a single building with multiple floor in a carpeted office space
55	Are all the APs reachable with a standard height ladder or is specialist equipment i.e. a cherry picker required	all the APs reachable with a standard height ladder
56	Will installation of the new infrastructure take place during office hours, after hours or over weekends	during office hours, after hours and over weekends, project managers and the Client will

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		determine depending on the building accessibility.
57	Is there sufficient rack space to install the new infrastructure in parallel with the current network or must the existing infrastructure first be de-installed	In some instances there will be sufficient rack space to install the new infrastructure (Server room) in parallel with the current network and in some the existing infrastructure will first be de-installed especially in the floor cabinets. To be determined during the project implementation.
58	As part of the project must the old infrastructure be de-installed as this is not mentioned	This will form part of the project planning and implementation to the awarded service provider.
59	4.3.1.3 - Services and Performance Metrics: The requirement can be addressed with a Maintenance and support contract. Is the Service Provider expected to replace and configure replaced devices back to its original state even though this is managed by DoT/SITA?	Yes, the service provider is expected to replace and configure replaced devices within the 5 years maintenance and support... Client 1st line support, SITA 2nd line support and The service provider as the 3rd line support.
60	Does the quantities in the Pricing Schedule include spares to address hardware failures or it assumed that the Service Provider includes the suitable OEM Maintenance agreement in the pricing?	All devices must come with 5 years' OEM warranty for future software upgrades and possible replacement where necessary.
61	OEM Maintenance is typically paid in advanced, is DoT/SITA expecting to pay this monthly?	Paid in advance on the first year as part of the once off project implementation and for the remaining years will be paid monthly or as agreements made with SITA during the project meetings.

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62	<p>The pricing schedule lists:-</p> <table border="1" data-bbox="277 288 1151 667"> <tr> <td>Core, Server Farm and Access Switches</td> </tr> <tr> <td>2 X 48 GBE Core Chassis Switches + Core Switches Main Control Units</td> </tr> <tr> <td>48-Port GE PoE+ (802.3at compliant) with 4 x 10GE SFP+ Uplink Ports</td> </tr> <tr> <td>2 X 48 10GBE High End Server Switch Farm switches</td> </tr> <tr> <td>On-Prem Network Monitoring Server with Management Solution</td> </tr> </table> <p>And</p> <table border="1" data-bbox="277 807 1151 1043"> <tr> <td>WI-FI Infrastructure</td> </tr> <tr> <td>WI-FI 7 Controllers Hardware-based Controller Supporting up to 512 APs</td> </tr> <tr> <td>WI-FI 7 Access Points Tri-radio, 5 GHz (4x4 MIMO)</td> </tr> </table> <p>The maintenance section of the pricing schedule lists:-</p> <table border="1" data-bbox="277 1184 1151 1367"> <tr> <td>Five (5) Year Hardware Warranty on Core Switches</td> </tr> <tr> <td>Five (5) Year Hardware Warranty on Access Switches</td> </tr> <tr> <td>Five (5) Year Hardware Warranty on All WI-FI Controller and AP's</td> </tr> </table>	Core, Server Farm and Access Switches	2 X 48 GBE Core Chassis Switches + Core Switches Main Control Units	48-Port GE PoE+ (802.3at compliant) with 4 x 10GE SFP+ Uplink Ports	2 X 48 10GBE High End Server Switch Farm switches	On-Prem Network Monitoring Server with Management Solution	WI-FI Infrastructure	WI-FI 7 Controllers Hardware-based Controller Supporting up to 512 APs	WI-FI 7 Access Points Tri-radio, 5 GHz (4x4 MIMO)	Five (5) Year Hardware Warranty on Core Switches	Five (5) Year Hardware Warranty on Access Switches	Five (5) Year Hardware Warranty on All WI-FI Controller and AP's	<p>The Five (5) Year Hardware Warranty on the 2 X 48 10GBE High End Server Switch Farm switches pricing must be added on the access switches. (All equipment must come with 5 years warranty).</p>
Core, Server Farm and Access Switches													
2 X 48 GBE Core Chassis Switches + Core Switches Main Control Units													
48-Port GE PoE+ (802.3at compliant) with 4 x 10GE SFP+ Uplink Ports													
2 X 48 10GBE High End Server Switch Farm switches													
On-Prem Network Monitoring Server with Management Solution													
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Five (5) Year Hardware Warranty on All WI-FI Controller and AP's													

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	<p>Five (5) Year Hardware Warranty on the Network Monitoring Server</p> <p>Five (5) Year Hardware Warranty on the Proposed Autentication Server</p>		
	<p>Where do we put the Five (5) Year Hardware Warranty on the 2 X 48 10GBE High End Sever Switch Farm switches? Do we have to create another line for these switches on the pricing schedule ? Under the maintenance section, there should be another line for 2 X 48 10GBE High End Sever Switch Farm switches</p>		
63	<p>The BOM asks for 178 10G SFP's , however , those only cover the hardware and not the 10 additional you asked for. So should we quote on 178 or 188?</p>	<p>Bidders to quote as to what is on the pricing schedule. Additions will be catered for as scope expansion as and when required during the project implimentation.</p>	
64	<p>Are you accepting Cisco solutions or do you intend migration away from Cisco as you specify on pg 4, Section 2. Scope of Bid</p>	<p>Any solution from any OEM is accepted</p>	
65	<p>x. Migration strategy from CISCO to any proposed solution.</p>	<p>Any solution from any OEM is accepted</p>	
66	<p>If we propose a solution for which we are not a reseller but our Disti partner is will you accept their OEM letter and relevant customer reference?</p>	<p>No... The mandatory requirements should be achieved fully as per mandatory requirement by the accredited service provider as a partner/reseller/distributor for the supply of LAN Switch and WIFI Infrastructure.</p>	
67	<p>Will you accept references from our technical solutions resources since they may propose a brand we are not skilled in but they are?</p>	<p>No... The mandatory requirements should be achieved fully as per mandatory requirement by the accredited service provider as a</p>	

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		partner/reseller/distributor for the supply of LAN Switch and WIFI Infrastructure.
68	If we want to submit more than one solution, how do we do so?	Bidders must submit only one solution that aligns to the Technical Bid Spec requirements not two solution.
69	<p>We note that there is an error in the “RFB 3197-2025 Pricing Schedule” spreadsheet. The cell T46 is meant to reflect the total bid price – products plus the Maintenance and Support for 5 years.</p> <p>In the spreadsheet provided the cell T45 is the total products plus the Maintenance and Support for 5 years for years 2 to 5. The 1st year is omitted in the sum for the Maintenance and Support for 5 years.</p>	<p>Bidders to note that T46 includes T45 the remaining Four (4) years maintenance and support whereby the first year will be paid as part of the once off payment of the project implementation.</p> <p>There is nothing wrong with the formulas on the pricing schedule with regard to the maintenance and support and SITA advice bidders to table their costing on the new revised pricing schedule.</p> <p>first year will be paid as part of the once off payment of the project implementation.</p>
70	<p>With regards to the 100x patch leads, which of the following is required?</p> <ul style="list-style-type: none"> • Multi-Mode? • Single Mode? • LC-LC? • SC-SC? • LC-SC? 	<p>Multi-Mode</p> <p>LC-LC newer version connectors</p>

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	Also, regarding the pricing schedule. Column U is referencing to Column T which does not have a formula. Can you please assist us with clarity on that.	Bidders to pay attention to only Column T for their costing.
71	If BNI goes with Cisco as a response for RFB 3197-2025 , will the attached SITA Product Certificate for the UCS-C220 series server be sufficient for the SNS-3815 ISE appliance? Cisco does not have a certificate for SNS-3815 ISE appliance, there is a SITA cert for the UCS-C220 series server on which it is based.	Yes, the certification will be accepted.