



QUESTIONS FOR BID 2596GS

Bid Description: Data Centre Maintenance

No:	Questions	Responses
1.	Do you have the serial number for the generator at City Power Reuven?	<p>Yes.</p> <p>Reuven/Head Office:</p> <p>Block A Generator S/N: Y50496*U589330Y Block B Data Centre Generator S/N: CD6068T706916</p> <p>Roodepoort/DR Site Generator S/N: YB37524*U780660H</p>
2.	Where does the ATS sit on the generator at Reuven?	Inside the generator. It is a New Way Power Systems. Model: NWBC1201
3.	Does the Mobile container at Roodepoort use an android cooler?	No. It uses NetCol5000-A In-row air-cooled smart cooling
4.	Can you clarify the exact scope of maintenance – does it cover only hardware (UPS, cooling, cabling, racks) or also IT systems (servers, storage, network equipment)?	It covers everything from point number 4 to 11 on the specification. Please refer to the specification for more details.
5	Are suppliers expected to supply spare parts and consumables, or will City Power provide them?	Yes, suppliers must provide. Refer to point 8 on the specification.
6.	Does the scope include both preventative and corrective maintenance?	Yes.

7.	How many data centre sites are covered under this contract, and what are their approximate sizes/capacities?	Two Data Centre sites. Access to facilities was granted during the 2-day briefing sessions to all bidders to check sizes/capacities.
8.	Are suppliers expected to perform after-hours and weekend maintenance without additional cost, or will this be treated as overtime/call-outs?	Yes. It will be treated as callouts. Refer to point number 4.1.10 on the specification.
9.	Do you expect the generator at Reuven to be maintained or replaced?	Maintained.
10.	How long has the data centre at Roodepoort been out of service and why do you want to service a centre that is non-running?	It's not out of service, there is still equipment in the old Data Centre that needs to be maintained/repared.