

Mandatory requirement:

Supplier must be accredited according to ISO17025 standard – must produce SANAS schedule of accreditation/ certificate.

Detailed technical evaluation criteria.

Criteria that will be used to score each tender:	Proof to be submitted	Allocation	Scores	Max Score
On Site calibration and maintenance	The supplier to provide proof that they will be able to do calibration and maintenance on all Petroleum Sciences site as stated on the scope of work.	On site services confirmed on a document or company letter head	15%	15%
		No on-site services confirmed on company letter head	0%	
Accessibility of spares and consumables	Supplier confirms accessibility of spares/parts as per the scope of work based on maintenance required.	Detailed List of spares according to the tender requirements-100%	10%	10%
		Detailed List of spares according to the tender requirements-80%	5%	
		Detailed List of spares according to the tender requirements-70%	0%	
After supply of service support using original spares	Commitment to provide after service support using the OEM spares, an agent must obtain proof of commitment of support from OEM	Commitment to provide after service support using the OEM spares	15%	15%
		No commitment to provide after service support using the OEM spares	0%	
Turnaround times	Commitment to respond to the request/support within 48hrs of receiving purchase order number.	Commitment to respond to the request/support within 48hrs of receiving purchase order number.	15%	15%
		Commitment to respond to the request/support within 72hrs of receiving purchase order number.	10%	
		Commitment to respond to the request/support more than 72hrs	5%	

Competencies on IFT maintenance and calibration	Provide a resume and competency certificate on IFT maintenance and calibration.	Provide a resume and competency certificate on IFT maintenance and calibration	20%	20%
		Only competency certificate on IFT maintenance and calibration	10%	
		No resume and competency certificate on IFT maintenance and calibration	0%	
Calibration certificate	Calibration certificate meeting the requirements according to scope	Example of calibration certificate	10%	10%
		No example of calibration certificate	0%	
Experience on working with IFT	Supplier to provide reference of the previous work indicating at least 3years experience of working with IFT. E.g. Purchase order or any other relevant proof	3 x references	15%	15%
		2 x references	10%	
		Less than 2 references	0%	
		Total		100%
		Threshold		75%

Threshold = 75%