

Technical evaluation criteria for Annual service, calibration, repair and supply of spares for PAMAS SBSS particle count analyser for a period 5 years

Mandatory Requirements						
<i>Supplier is the OEM, if not the OEM, a recent letter from the OEM for the being the authorised reseller and distributor must be submitted. Expiry date should be indicated on the letter. Proof that the Supplier will provide the aftercare support for the duration of the contract should be submitted.</i>						
<i>The Supplier must be trained by the OEM for service/calibration and repairs (certificate of Service Technicians can be used as proof).</i>						
Company Experience	WEIGHT					
The Supplier must provide proof of doing the service/repairs on similar equipment (Previous order number can be used as proof of experience,	30%	0% No submission	10% 1x Eskom order numbers or 1x order numbers of other company's	15% 2x Eskom order number, 2x other company's order number	25% 4x Eskom order number, 4x other company's order number	30% 6x Eskom order number, 6x other company's order number

reference contacts if not in Eskom)						
Company Experience						
Supplier should provide an inventory list of original spares and consumables to be used (list to be sent)	30%	0% No list submitted				30% List of all original consumables and original spares for the instrument submitted
Supplier should provide proof of ISO 11171 competency training for their Technicians	40%	0% No Proof submitted				40% Proof submitted

Total weight: 100%

Minimum qualifying score: 70%