



**PSJLM-CORP-2025/26-11 CALL FOR PROPOSALS FOR THE SUPPLY, INSTALLATION, AND MAINTENANCE OF VOIP TELEPHONE SYSTEM, INTERNET, AND VPN HOSTING FOR THE PERIOD OF THREE (03) YEARS.**

**POR T ST JOHN'S MUNICIPALITY**



**BID NO: PSJLM-CORP-2025/26-11**

**DESCRIPTION: CALL FOR PROPOSALS FOR THE SUPPLY, INSTALLATION, AND MAINTENANCE OF VOIP TELEPHONE SYSTEM, INTERNET, AND VPN HOSTING FOR THE PERIOD OF THREE (03) YEARS.**

**CLOSING DATE: 09 FEBRUARY 2026**

---

**Issued by:**

The Municipal Manager  
Port St Johns Local Municipality  
Port St Johns  
5120  
Tel.No: (047) 564 1207/8

**Prepared by:**

Budget and Treasury Office  
Port St Johns Local Municipality  
Port St Johns  
5120  
Tel.No: (047) 564 1207/8

---

**NAME OF BIDDER**

**Email Address:** \_\_\_\_\_

**Contact Number:** \_\_\_\_\_

**CSD Number:** \_\_\_\_\_

**Amount:** \_\_\_\_\_



**PSJLM-CORP-2025/26-11 CALL FOR PROPOSALS FOR THE SUPPLY, INSTALLATION,  
AND MAINTENANCE OF VOIP TELEPHONE SYSTEM, INTERNET, AND VPN HOSTING FOR THE PERIOD OF  
THREE (03) YEARS.**

<b>TENDER CHECKLIST</b>		
<b>PLEASE ENSURE THAT THE FOLLOWING FORMS HAVE BEEN DULY COMPLETED AND SIGNED AND THAT ALL DOCUMENTS AS REQUESTED, ARE ATTACHED TO THE TENDER DOCUMENT:</b>		
<b>PLEASE CHECK:</b>	<b>YES</b>	<b>NO</b>
That you have read all the pages of the tender document.		
That you have the <b>authority to Sign a Bid</b> and the resolution is attached.		
That you have completed ALL the forms required to be completed in <b>NON-ERASEABLE INK</b>		
That your arithmetic calculation in the pricing schedule is correct.		
That you have attached ALL necessary documentation relating to the composition of the tendering entity, i.e.		
(a) Company registration documents naming the shareholders and directors / members of the company, close corporation etc		
(b) Joint venture agreement, if tendering entity is a joint venture		
That all supporting schedules, documents, proof of experience and other information required (if functionality is applicable) are attached.		
That the <b>COMPLETE</b> tender document is submitted.		
That the <b>FORM OF OFFER</b> is completed in full and signed.		
That all the Municipal Bidding Documents are duly completed and signed.		
That <b>ALL</b> returnable documents are submitted.		
Ensure that your tender is submitted by <b>11H00AM</b> on the closing date of the tender		

**CERTIFICATION**

I, the undersigned (full name)....., certify that the information furnished on this checklist is true and correct.

Signed: ..... Date: .....

Name: ..... Position: .....

Tenderer: .....



**PSJLM-CORP-2025/26-11 CALL FOR PROPOSALS FOR THE SUPPLY, INSTALLATION, AND MAINTENANCE OF  
VOIP TELEPHONE SYSTEM, INTERNET, AND VPN HOSTING FOR THE PERIOD OF THREE (03) YEARS.**

**-INDEX-**

<b>THE TENDER</b>	
<b>Number</b>	<b>Heading</b>
Section 1	Tender notice and invitation to tender
Section 2	Standard conditions of tender
Section 3	Registration on the National Treasury Central Supplier Database
Section 4	Tender evaluation criteria
Section 5	Returnable documents and schedules
<b>THE CONTRACT</b>	
<b>Number</b>	<b>Heading</b>
Section 1	Scope of Work
Section 2	Pricing schedule
Section 3	Form of offer and acceptance
Section 4	Schedule of variations to the bid
Section 5	Special conditions of contract
Section 6	General conditions of contract



## PSJLM-CORP-2025/26-11 CALL FOR PROPOSALS FOR THE SUPPLY, INSTALLATION, AND MAINTENANCE OF VOIP TELEPHONE SYSTEM, INTERNET, AND VPN HOSTING FOR THE PERIOD OF THREE (03) YEARS.

### SECTION 1: TENDER NOTICE AND INVITATION TO TENDER

Port St Johns Local Municipality hereby invites bids for the project listed below:

<b>Tender Number</b>	PSJLM-CORP -2025/26-11
<b>Description</b>	Call for proposals for the supply, installation, and maintenance of VOIP telephone system, internet, and VPN hosting for the period of three (03) years.
<b>Contract Period</b>	Three Years
<b>Briefing session</b>	19 January 2026, PSJ Town Hall @ 09:00am

A compulsory briefing/clarification meeting with representatives of the Municipality will take place on the date(s), time(s) and venue(s).

Bid documents should be downloaded on the e-Tender portal ([www.etenders.gov.za](http://www.etenders.gov.za)) alternatively on the Port St Johns website ([www.psjmunicipality.gov.za](http://www.psjmunicipality.gov.za)).

Bids must be completed in black ink, enclosed in a sealed envelope clearly marked with the **“Tender number, tender name and description”**, and deposited in the Tender Box, Reception Area (Municipal Town Hall), ERF 257 Main Street, Port St Johns not later than **11H00am on Monday, 09 February 2026**.

It must be expressly understood that the Municipality accepts no responsibility for ensuring that bid submissions sent by courier or post, or delivered in any other way, are deposited in the Tender Box. It is therefore preferable for the bidder to ensure that its bid submission is placed in the Tender Box by its own staff or representative(s).

#### RETURNABLE DOCUMENTS TO BE SUBMITTED WITH THE BID:

- Copy of business registration documents, as issued by CIPC.
- Certified copy of identity documents of directors/ shareholders/ partners / members.
- Original Valid Tax Clearance Certificate or a Confirmation of Tax Validity with the pin issued by SARS.

#### EVALUATION OF BIDS IN TERMS OF THE PREFERENTIAL PROCUREMENT POLICY FRAMEWORK REGULATIONS, 2022:

Bids will be evaluated in three stages, namely:

- Stage 1- Mandatory Requirements
- Stage 2- Functionality
- Stage 3 - Price and specific goals



**PSJLM-CORP-2025/26-11 CALL FOR PROPOSALS FOR THE SUPPLY, INSTALLATION, AND MAINTENANCE OF VOIP TELEPHONE SYSTEM, INTERNET, AND VPN HOSTING FOR THE PERIOD OF THREE (03) YEARS.**

Bidders who fail to comply with the requirements in Stage 1 will not be evaluated further in Stages 2. Only Bidders who score a minimum of 70 points in Stage 2 will not proceed to be evaluated further in Stage 3.

<b>MINIMUM CONDITIONS OF TENDER</b>	
<b>Stage 2</b>	<b>Weight</b>
• Experience	50
• Accreditation	10
• Skills and Expertise	25
• Methodology	15
<b>Stage 3</b>	
• Price	80
• Specific goals	20
<b>TOTAL</b>	<b>100</b>

Tenders may only be submitted on tender documentation issued. No alterations may be made to the tender documentation. No late, faxed, e-mailed, telephonic or other electronically transmitted submissions will be accepted. Should a bidder commit any corrupt or fraudulent act during the bidding process, its tender shall be disqualified.

The Municipality reserves the right to extend the tender advert period at its own discretion, by notice published in the Daily Dispatch Newspaper; the e-Tender Publication Portal, and by notice sent to all parties who attend the briefing session, if any.

Bids will remain valid for a period of 90 days after the closing date of the bid. Enquiries can be directed as follow:

Type of Enquiry	Contact Person	Contact Number	Email Address
Technical	Mr S. Fono	071 898 0657	<a href="mailto:sfono@psjmunicipality.gov.za">sfono@psjmunicipality.gov.za</a>
Supply Chain Management	Ms S. Mtshamba	060 982 3014	<a href="mailto:smtshamba@psjmunicipality.gov.za">smtshamba@psjmunicipality.gov.za</a>

***Enquiries can be made from Monday to Friday between 08H00-13H00 and 13H30-16H30 and such enquiries will not be entertained five days before the tender closes.***



**PSJLM-CORP-2025/26-11 CALL FOR PROPOSALS FOR THE SUPPLY, INSTALLATION, AND MAINTENANCE OF VOIP TELEPHONE SYSTEM, INTERNET, AND VPN HOSTING FOR THE PERIOD OF THREE (03) YEARS.**

Tenders will be evaluated in terms of the Supply Chain Management policy of the Port St Johns Municipality. The lowest tender will not necessarily be accepted, and the Municipality reserves the right to accept the whole or part of any tender or not to consider any tender not suitably endorsed. An 80/20-point system shall apply where 80 points are allocated for price and 20points allocated for specific goals as follows:

<b>The specific goals allocated points in terms of this tender</b>	<b>Number of points allocated (80/20 system)</b>	<b>Number of points claimed (80/20 system)</b>
Promotion of enterprises from the Port St Johns Region	10	
Promotion of 51% Black-Owned Enterprise	10	

**Tenderers must submit copies of all supporting documents necessary to prove conformance with Specific Goal criteria listed above to be eligible for Specific Goal points.**

**M. Ngxekana**

**Acting Municipal Manager**



**PSJLM-CORP-2025/26-11 CALL FOR PROPOSALS FOR THE SUPPLY, INSTALLATION, AND MAINTENANCE OF VOIP TELEPHONE SYSTEM, INTERNET, AND VPN HOSTING FOR THE PERIOD OF THREE (03) YEARS.**

## **SECTION 2: STANDARD CONDITIONS OF TENDER**

**BIDDERS ARE REQUIRED TO FAMILIARIZE THEMSELVES WITH THE TENDERING CONDITIONS AND PROCEDURES DETAILED IN THIS SECTION.**

1. No tender will be considered unless it is submitted on this Port St Johns bid document. Under no circumstances whatsoever may this bid document be retyped or redrafted.
2. The whole, original bid document as issued by Port St Johns District Municipality must be completed. A tender will be considered invalid and will not be accepted, if any part of this bid document is not submitted.
3. The bidder is advised to check the number of pages and to satisfy him/herself that none are missing or duplicated.
4. Bids submitted must be complete in all respects.
5. Telephonic, telegraphic, telex, facsimile or emailed tender offers will not be accepted, unless stated otherwise in these tender conditions.
6. Bid submissions must be properly deposited, on or before the closing date and time of the tender, in the **Tender Box** located at ERF 257, Main Street, Port St Johns.
7. **Each bid shall be lodged in a separate sealed envelope, with the name and address of the bidder, the bid number and closing date indicated on the envelope. The envelope shall not contain documents relating to any bid other than that shown on the envelope. If this provision is not complied with, such bids may be rejected as being invalid.**
8. Port St Johns Municipality accepts no responsibility for ensuring that tenders are placed in the correct tender box, and should a tender be placed in the incorrect tender box, it will not be accepted.
9. No bid sent through the post will be considered if it is received after the closing date and time stipulated in the bid documentation, and proof of posting will not be accepted as proof of delivery.
10. Bids received after the closing time and/or date shall not be considered.
11. Bidders will be responsible for all costs associated with the preparation and submissions of their bids.
12. The bid must be signed by a person duly authorised to do so.
13. Any alterations made to the bid document must be initialed by the person or persons authorised to sign the bid document. The use of correcting fluid is prohibited.



## **PSJLM-CORP-2025/26-11 CALL FOR PROPOSALS FOR THE SUPPLY, INSTALLATION, AND MAINTENANCE OF VOIP TELEPHONE SYSTEM, INTERNET, AND VPN HOSTING FOR THE PERIOD OF THREE (03) YEARS.**

14. Bids will be opened in public, as soon as possible after the closing time of the bid. Where practical, bid prices will be read out at the time of opening bids.

### **15. National Treasury Central Supplier Database**

15.1 Bidders must be registered on the National Treasury Central Supplier Database ('CSD') and must provide their CSD supplier number in their bid submission.

15.2 The municipality will verify on the CSD, the following information relating to bidders –

15.2.1 business registration, including details of directorship and membership;

15.2.2 bank account information;

15.2.3 tax compliance status;

15.2.4 identity documents of directors, members or trustees, as the case may be;

15.2.5 tender defaulters and restrictions status;

15.2.6 whether the bidder has any directors, managers, principal shareholders or stakeholders in the service of the state.

15.3 Bidders must ensure that their information on the CSD is up to date and correct.

### **16. Tax compliance status**

16.1 Bidders must ensure that their tax matters are in order. No award will be made to any bidder whose tax matters have been declared to be in order by the South African Revenue Services (SARS).

16.2 Each party to a joint venture, consortium or partnership must comply with the above requirement.

### **17. Bid validity period**

17.1 The validity period for the bid is ninety (90) days from the close of the bid.

17.2 All bids submitted shall remain valid, irrevocable and open for acceptance by the Municipality within the validity period, or such extended period as may be applicable.

17.3 If the bid validity period expires on a Saturday, Sunday or public holiday, the bid offer shall remain valid and open for acceptance until the closure of business on the following working day.

17.4 The bid offer may not be amended during the aforesaid bid validity period.

17.5 Where required, the Municipality may request all bidders to agree to the extension of the validity period on the same terms and conditions as the original bid, or such amended terms and conditions as may be allowed by the Municipality.



## **PSJLM-CORP-2025/26-11 CALL FOR PROPOSALS FOR THE SUPPLY, INSTALLATION, AND MAINTENANCE OF VOIP TELEPHONE SYSTEM, INTERNET, AND VPN HOSTING FOR THE PERIOD OF THREE (03) YEARS.**

17.6 A request for a bid validity extension request will be done in writing, before the expiry of the original validity period.

### **18. Withdrawal or modification of a tender prior to closing time**

18.1 Tenderers may withdraw their tender before the tender closes.

18.2 Insofar as a modification will affect the information that will be made available at the public opening, the Municipality shall have the authority to make such information from the submissions available to the other tenderers.

### **19. Withdrawal of a tender after the closing time**

Tenderers may withdraw their tender submission before the tender is awarded provided that they do so in writing, and ensure that such withdrawal reaches the Municipality and the Municipality confirms receipt in writing before the tender is awarded. The tender as modified will be considered as the tenderer's offer.

### **20. Prequalification criteria**

20.1 Prequalification criteria may be applied to the tender to advance designated groups.

20.2 Should prequalification criteria be applicable to this tender, the basis of such criteria will be detailed in Section 4 of this document.

### **21. Tender evaluation**

21.1 Tenders will be evaluated in accordance with the tender evaluation criteria stipulated in this document.

21.2 Tenders will be evaluated for price and preference using the 80/20 preference points system.

21.3 Unless otherwise stated in this document, a contract will be concluded with the bidder who complies with the tender evaluation criteria, and scores the highest total price and preferences.

### **22. Test for tender responsiveness**

#### **22.1 Invalid tenders**

Tenders shall be invalid if –

- (a) The tender document is completed in non-erasable ink;
- (b) The form of offer is not completed and signed by the bidder;
- (c) In a two-envelope system, a bidder fails to submit both a technical proposal and a separate, sealed financial offer;
- (d) The bidder has been listed on the National Treasury's Register for Tender Defaulters in terms of the Prevention and Combating of Corrupt Activities Act, No. 12 of 2004, or has been listed on the National Treasury's List of Restricted Suppliers and who is therefore prohibited from doing business with the public sector;
- (e) The bidder is /has been restricted from doing business with the Municipality.



## **PSJLM-CORP-2025/26-11 CALL FOR PROPOSALS FOR THE SUPPLY, INSTALLATION, AND MAINTENANCE OF VOIP TELEPHONE SYSTEM, INTERNET, AND VPN HOSTING FOR THE PERIOD OF THREE (03) YEARS.**

### **22.2 Non-responsive tenders**

Tenders will be held to be non-responsive and eliminated from further consideration in the following circumstances –

- (a) The tender does not comply with the tendering procedures, where such procedures have been indicated as mandatory.
- (b) The tender does not comply with the prequalification criteria for the tender, if any, or the tender evaluation criteria, including any minimum conditions of tender criteria.
- (c) Where there are material deviations from, or qualifications to the tender, which in the Municipality's opinion would –
  - (i) detrimentally affect the scope, quality or performance of the services or supply identified in the scope of services;
  - (ii) significantly change the Municipality's or the bidder's risks and responsibilities under the contract, or
  - (iii) affect the competitive position of the bidder, or other bidders presenting responsive tenders, if it were to be rectified.
- (d) The bid will be declared non-responsive in the event that the bidder's tax matters, as verified on the government Central Supplier Database, are shown not to be in order, and the bidder fails to ensure that its tax matters are in order within such timeframe as may be required by Port St Johns Municipality in writing.

### **23. Clarification of the tender offer after submission**

The bidder must provide clarification of its tender offer in response to a request to do so from the Municipality during the bid evaluation or adjudication stages. This may include providing a breakdown of rates or prices and correction of arithmetical errors by the adjustment of certain rates or item prices (or both). No change in the competitive position of bidders or substance of the tender offer may be sought, offered, or permitted.

### **24. Inspections, tests and analyses**

The bidder shall, at the request of the Municipality, provide access during working hours to its business premises, or any other specified premises, for any inspections, tests and analyses as required in this document.

### **25. Samples**

Where applicable, samples shall be provided strictly in accordance with the instructions stipulated in this bid document.

### **26. Pricing the tender offer**

Bidders must –



## **PSJLM-CORP-2025/26-11 CALL FOR PROPOSALS FOR THE SUPPLY, INSTALLATION, AND MAINTENANCE OF VOIP TELEPHONE SYSTEM, INTERNET, AND VPN HOSTING FOR THE PERIOD OF THREE (03) YEARS.**

- 26.1 Include in the rates, prices, and the tendered total of the prices (if any) all duties, taxes (including Value Added Tax (VAT), and other levies applicable.
- 26.2 Provide rates and prices that are fixed for the duration of the contract and not subject to adjustment except as specified in this tender document.
- 26.3 State the rates and prices in Rand unless instructed otherwise.

### **27. Imbalance in tendered rates or prices**

If the Municipality declares any rate or price to be unacceptably high or low, the tenderer shall be requested to provide evidence to support the tendered rate or price. If the Municipality remains unsatisfied with the rate or price, it may propose to the tenderer an amended rate or price together with counterbalancing change(s) elsewhere in the Pricing Schedule such that the tender sum remains unchanged. Should the tenderer refuse to amend his / her tender as proposed by the Municipality, his / her tender may be regarded as non-responsive.

### **28. Inducements, gifts, rewards and other abuses of the supply chain management system**

- 28.1 No bidder may directly or indirectly commit any fraudulent act during the tender process or abuse the supply chain management system of the Municipality.
- 28.2 Should a bidder be found to have committed fraud or abused the supply chain management system, its bid will be rejected, any existing contract between it and the Municipality will be cancelled, and any other remedies available to the Municipality as provided for in the Supply Chain Management Regulations or other relevant legislation shall be imposed, including blacklisting.

### **29. Alternative offers**

Alternative offers may be considered, provided that a bid free of qualifications and strictly in accordance with the tender document is also submitted. The Municipality shall not be bound to consider alternative bid offers.

### **30. Objections, complaints, queries and disputes / Appeals in terms of Section 62 of the Municipal Systems Act**

#### **30.1 Objections, complaints, queries and disputes**

Persons aggrieved by decisions or actions taken by the Municipality in the implementation of the supply chain management system, or any matter arising from a contract awarded in terms of the supply chain management system may, within 14 days of the decision or action, lodge a written objection or complaint or query or dispute against the decision or action.

#### **30.2 Section 62 appeals**

- (a) In terms of section 62 of the Systems Act, a person whose rights are affected by a decision taken by a political structure, political office bearer, councilor or staff member of a municipality in terms of a power or duty delegated or sub-delegated by a delegating authority, may appeal against that decision by giving written notice of the appeal and reasons to the Accounting Officer within 21 days of the date of notification of the decision.



**PSJLM-CORP-2025/26-11 CALL FOR PROPOSALS FOR THE SUPPLY, INSTALLATION, AND MAINTENANCE OF VOIP TELEPHONE SYSTEM, INTERNET, AND VPN HOSTING FOR THE PERIOD OF THREE (03) YEARS.**

- (b) An appeal shall contain the following:
  - (i) The reasons and/or grounds for the appeal;
  - (ii) The manner in which the appellant's rights have been affected;
  - (iii) The remedy sought by the appellant.

**30.3 Lodging of appeals, objections, complaints, queries and disputes relating to this tender**

Appeals, objections, complaints, requests for information, queries and disputes must be submitted in writing to the Office of the Municipal Manager, ERF 257, Main Street, Port St Johns Municipality.



**PSJLM-CORP-2025/26-11 CALL FOR PROPOSALS FOR THE SUPPLY, INSTALLATION, AND MAINTENANCE OF VOIP TELEPHONE SYSTEM, INTERNET, AND VPN HOSTING FOR THE PERIOD OF THREE (03) YEARS.**

### **SECTION 3: REGISTRATION ON CENTRAL SUPPLIER DATABASE**

1. In terms of National Treasury MFMA Circular No. 81, Accounting Officers of Municipalities are required to encourage their prospective suppliers to register on the Central Supplier Database ('CSD').
2. Bidders may apply for online registration, using the following website link: [www.csd.gov.za](http://www.csd.gov.za).
3. Bidders must register on CSD. **FAILURE TO REGISTER BEFORE THE CLOSE OF THIS TENDER WILL RESULT IN THE DISQUALIFICATION OF THE BIDDER'S TENDER**



## **SECTION 4: TENDER EVALUATION CRITERIA**

**Bids will be evaluated in three stages, namely:**

- Stage 1- Mandatory requirements.
- Stage 2 – Functionality
- Stage 3 - Price and Specific Goals

### **1. SPECIAL CONDITIONS OF CONTRACT / MANDATORY REQUIREMENTS**

**Non-submission of the following documents will render the bid as non-responsive, and such bidder will be disqualified and not proceed to be evaluated further to stage 2 (functionality)**

#### **RETURNABLE DOCUMENTS TO BE SUBMITTED WITH THE BID:**

- Copy of business registration documents, as issued by CIPC.
- Certified copy of identity documents of directors/ shareholders/ partners / members.
- Original Valid Tax Clearance Certificate or a Confirmation of Tax Validity with the pin issued by SARS.

#### **MANDATORY REQUIREMENTS**

- Attach proof of registration with CSD.
- Attach joint Venture Agreement or Consortium Agreement signed and initialled on each page (if applicable).
- Attach proof of latest municipal rates and taxes statement of the bidder and each company director indicating that rates and taxes are not in arrears for more than 3 months.

**OR**

- Attach a confirmation of address and exemption letter where the bidder and each company directors operate and/or reside in an area where rates and taxes and service charges are not billed.

**OR**

- Attach a copy of a valid lease agreement where the bidder is leasing the property they are operating from.
- Attach a copy of a valid lease agreement where each company director is leasing the property they are residing in.
- The bidder must provide a letter confirming allocation or ownership of IP addresses by Regional Registry (AFRINIC). Failure to submit proof of IP address allocation will lead to immediate disqualification. Bidder must be in possession of ICASA license. Failure to submit valid ICASA license will lead to immediate disqualification.



**PSJLM-CORP-2025/26-11 CALL FOR PROPOSALS FOR THE SUPPLY, INSTALLATION, AND MAINTENANCE OF VOIP TELEPHONE SYSTEM, INTERNET, AND VPN HOSTING FOR THE PERIOD OF THREE (03) YEARS.**

- Bidder be ISO 9001:2015 certified or have contracted in-house certified service provider. Failure to meet this requirement will lead to immediate disqualification.
- Bidder must be a member of Internet Service Provider Association (ISPA). Failure to submit valid ISPA membership certificate will lead to immediate disqualification.
- Bidder must submit a draft Service Level Agreement on a letter head with contact details and must be signed also stating 98% Uptime or minimum downtime of 8 hour per month.
- Port St John Local Municipality reserves the right not to appoint the lowest bidder.

**Only bidders who meet all the requirements of stage 1 will proceed to be evaluated further in stage 2**

**STAGE 2- QUALITY/ FUNCTIONALITY ASSESSMENT**

Points will be allocated for the Following Criteria	Evidence required (This must not be ambiguous)	Maximum Score
<b>Experience</b>	<b>50</b>	
Submit at least Five (5) appointment and reference letters in supplying, installing and maintaining cloud-based IP telephone system. The letters must be on the relevant letterhead and signed by the referring organization.	<p>Ten points per appointment and reference letter.</p> <ul style="list-style-type: none"> <li>• Five or more appointments and reference letters attached = <b>50 points</b></li> <li>• Four appointment and reference letters attached = <b>40 points</b></li> <li>• Three appointment and reference letters attached = <b>30 points</b></li> <li>• Two or less appointments and reference letters attached = <b>00 Points.</b></li> </ul>	<b>50</b>
<b>ACCREDITATION</b>		<b>10</b>
Original Equipment Manufacturer OEM) Letter or Certificate as a reseller or distributor or Partner	<p><b>OEM for VoIP Solution</b></p> <ul style="list-style-type: none"> <li>• Partnership certificate attached = <b>05 Points</b></li> <li>• Failure to attach partnership certificate = <b>0 Points</b></li> </ul> <p><b>OEM for Firewall</b></p> <ul style="list-style-type: none"> <li>• Partnership certificate attached = <b>05 Points</b></li> <li>• Failure to attach partnership certificate = <b>0 Points</b></li> </ul>	



Skill and Expertise	25
<p><b>Attach CVs and certified copies not older 6 months for all qualifications for Team leader &amp; members.</b></p> <p><b>Project team members must be certified with the following certificates:</b></p> <p>A team leader must have a minimum of NQF Level 7 qualification (SAQA Approved) in Information Technology (Computer Science) and project management certificate with 8-10 years' experience.</p> <p>Two or more team members must have a minimum of NQF Level 6 qualification (SAQA Approved) in Information Technology (Computer Science) and project management certificate with 3-5 years' experience.</p> <p>Two or more team members must be registered to Networking certification (preferable Cisco Certified Network Associate (CCNA))</p> <p>Two or more team members must be Certified in Wireless Networking certification (preferable Cisco Wireless certification) and must be registered to cabling certification. (preferable Molex or Krone Certification)</p> <p>Two or more team members CCIE Routing and Switching or CCNP Routing and Switching or CCNA Routing and Switching</p> <p>CCNP Collaboration or CCNA Datacentre</p> <p>CCNA Voice</p> <p>CCIE Security or CCNA Security or Fortinet Certified Professional (FCP) or Fortinet Certified Solution Specialist (FCSS) or Fortinet Certified Expert (FCX)</p> <p><b>(Project team Leader with the above qualifications = 15 Points)</b></p> <p>(Project team Leader without qualifications = 0 Points)</p> <p><b>(Two or more project team members with the above qualifications = 10 Points)</b></p> <p>(Project team members without qualifications = 0 Points)</p>	



<b>Project implementation Methodology</b>		<b>15</b>
Approach and methodology in managing this project should include.	<p><b>Detailed downtime response = 05 Points</b></p> <ul style="list-style-type: none"> <li>• Less than 8 Hours = <b>05 points</b></li> <li>• 9 to 24 hours = <b>03 points</b></li> <li>• More than 24 hours = <b>00 points</b></li> </ul> <p><b>Project Implementation Plan with clear deliverables</b></p> <p><b>(Gantt chart) and Project take on forms = 05 points</b></p> <ul style="list-style-type: none"> <li>• Gantt Chart and Project Take on forms = 05 Points</li> <li>• Gantt Chart or Project Take on forms = 03 Points</li> <li>• Poor = 0 Points</li> </ul> <p><b>Network Diagram = 05 points</b></p> <ul style="list-style-type: none"> <li>• Including all Sites with correct Breakout speeds = 05 Points</li> <li>• Including all sites = 03 Points</li> <li>• Poor = 0 Points</li> </ul>	
<b>Total Points</b>		<b>100</b>

Only bidders who score a minimum of 70 points on functionality will be evaluated further on Price and Specific Goals. The maximum score for functionality shall be 100, distributed as follows:

### STAGE 3– PRICE AND SPECIFIC GOALS

The procedure for Stage 3 of evaluation will be as follows:

a) **PRICE:** ..... **80**  
 b) **SPECIFIC GOALS:** ..... **20**

#### Points Awarded for Price (Ps)

A total of 80 points will be awarded to the Tenderer on the following basis:

$$Ps = 80 \left( 1 + \frac{Pt - P_{min}}{P_{min}} \right)$$

Where

Ps = Points scored for price of tender under consideration

Pt = Price of tender under consideration

Pmin = Price of lowest acceptable tender



**PSJLM-CORP-2025/26-11 CALL FOR PROPOSALS FOR THE SUPPLY, INSTALLATION, AND MAINTENANCE OF VOIP TELEPHONE SYSTEM, INTERNET, AND VPN HOSTING FOR THE PERIOD OF THREE (03) YEARS.**

**Points awarded for specific goals**

In terms of Regulation 4(2); 5(2); 6(2) and 7(2) of the Preferential Procurement Regulations, preference points must be awarded for specific goals stated in the tender. For the purposes of this tender the tenderer will be allocated points based on the goals stated in the table below as may be supported by proof/ documentation stated in the conditions of this tender. Specific goals for the tender and points claimed are indicated per the table below:

<b>The specific goals allocated points in terms of this tender</b>	<b>Number of points allocated (80/20 system)</b>	<b>Number of points claimed (80/20 system)</b>
The promotion of Enterprises from the Port St Johns Region.	10	
The promotion of 51% Black-Owned enterprises	10	

**Tenderers must submit copies of all supporting documents necessary to prove conformance with Specific Goal criteria listed above in order to be eligible for Specific Goal points.**



POR T ST JOHNS  
MUNICIPALITY

**PSJLM-CORP-2025/26-11 CALL FOR PROPOSALS FOR THE SUPPLY, INSTALLATION, AND MAINTENANCE OF VOIP TELEPHONE SYSTEM, INTERNET, AND VPN HOSTING FOR THE PERIOD OF THREE (03) YEARS.**

**SECTION 5: RETURNABLE DOCUMENTS AND SCHEDULES**

**RETURNABLE DOCUMENTS**

Bidders must submit the following documentation with their tenders:

No.	Returnable document	Compulsory (Yes /No)	Non-submission will render Tender non-responsive (Yes / No)
1.	Business registration documents	YES	YES (if proof of its business status and registration cannot be verified on CSD), non-submission will forfeit specific goals points
2.	Current Rates clearance statement of the company and each individual director which is not older than 90 days	YES	YES
3.	Certified copy of identity documents of directors / shareholders / partners / members, as the case may be	YES	YES (if cannot be verified on CSD),
4.	Signed joint venture or consortium agreement	YES (if applicable)	YES (if applicable)
5.	A company profile with employee skills matrix	YES	NO (However non-submission will affect minimum conditions of tender)
6.	Proof of membership with Motor Vehicle Security Association of South Africa (VESA)	YES	YES



**PSJLM-CORP-2025/26-11 CALL FOR PROPOSALS FOR THE SUPPLY, INSTALLATION, AND MAINTENANCE OF VOIP TELEPHONE SYSTEM, INTERNET, AND VPN HOSTING FOR THE PERIOD OF THREE (03) YEARS.**

**RETURNABLE SCHEDULES**

All returnable schedules below must be completed by the bidding entity, those schedules which are not applicable to it in which case the bidding entity must indicate which schedules are not applicable.

Bidders must complete the following returnable schedules:

No.	Returnable schedule	Compulsory (Yes /No)	Non-submission will render Tender non- responsive (Yes / No)
1.	Confirmation of registration on the National Treasury Central Supplier Database ( <b>Schedule A</b> )	YES	YES
2.	Authority of bid signatory ( <b>Schedule B</b> )	YES	YES
3.	Briefing session / site inspection certificate ( <b>Schedule C</b> )	YES (if applicable)	YES (if applicable)
4.	Municipal Bidding Documents ( <b>Schedule D</b> )		
4.1	MBD 1 – Invitation to bid	YES	NO
4.2	MBD 4 - Declaration form confirming the bidder is not in the service of the state	YES	YES
4.3	MBD 5 - Declaration for procurement above R10 million	YES (if applicable)	YES (if applicable)
4.4	MBD 6.1 - Preference points claim form	YES	YES
4.5	MBD 8 - Declaration of bidders' past supplychain management practices	YES	YES
4.6	MBD 9 - Declaration of independent bid determination	YES	YES
5.	Form of offer ( <b>The Contract: Section 3</b> )	YES	YES



POR T ST JOHNS  
MUNICIPALITY

**PSJLM-CORP-2025/26-11 CALL FOR PROPOSALS FOR THE SUPPLY, INSTALLATION, AND MAINTENANCE OF VOIP  
TELEPHONE SYSTEM, INTERNET, AND VPN HOSTING FOR THE PERIOD OF THREE (03) YEARS.**

**SCHEDULE A – CONFIRMATION OF REGISTRATION OF BIDDER ON CENTRAL SUPPLIER**

**DATABASE (CSD)**

BIDDER NAME	REGISTERED ON CSD? (YES/NO)	CSD SUPPLIER NUMBER

Bidders are required to register as suppliers on the National Treasury Central Supplier Database (CSD) prior to submission of this bid, and provide their CSD supplier number in the table above.

It is the responsibility of bidders to ensure that this requirement is complied with. In the case of Joint Ventures and Consortia, this requirement will apply to each party to the Joint Venture or Consortium.

**BIDDER'S SIGNATURE:** .....



POR T ST JOHNS  
MUNICIPALITY

**PSJLM-CORP-2025/26-11 CALL FOR PROPOSALS FOR THE SUPPLY, INSTALLATION, AND MAINTENANCE OF VOIP  
TELEPHONE SYSTEM, INTERNET, AND VPN HOSTING FOR THE PERIOD OF THREE (03) YEARS.**

**SCHEDULE B: AUTHORITY OF BID SIGNATORY**

Signatory for companies shall confirm their authority hereto by attaching a duly signed and dated copy of the relevant resolution of the board of directors to this form or on company letter head.

An example is given below:

"By resolution of the board of directors passed at a meeting held on \_\_\_\_\_

Mr/Ms \_\_\_\_\_, whose signature appears below, has been duly authorised to

sign all documents in connection with the tender for Contract No. \_\_\_\_\_

and any Contract which may arise there from on behalf of (Block Capitals) \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_

SIGNED ON BEHALF OF THE COMPANY: \_\_\_\_\_

IN HIS/HER CAPACITY AS: \_\_\_\_\_

DATE: \_\_\_\_\_

SIGNATURE OF SIGNATORY: \_\_\_\_\_

**WITNESSES:**

DIRECTOR (NAMES)		SIGNATURE	
DIRECTOR (NAMES)		SIGNATURE	

If you cannot complete this form, attach a separate sheet (in a company letter head, project specific and signed by all directors):



POR T ST JOHNS  
MUNICIPALITY

**PSJLM-CORP-2025/26-11 CALL FOR PROPOSALS FOR THE SUPPLY, INSTALLATION, AND MAINTENANCE OF VOIP  
TELEPHONE SYSTEM, INTERNET, AND VPN HOSTING FOR THE PERIOD OF THREE (03) YEARS.**

**SCHEDULE C: TENDER BRIEFING / SITE INSPECTION CERTIFICATE**

Note: This certificate is only to be completed if applicable to the tender.

**CERTIFICATE OF ATTENDANCE**

THIS IS TO CERTIFY THAT ..... (NAME) ON BEHALF OF .....

..... (BIDDING ENTITY), ATTENDED THE OFFICIAL TENDER

BRIEFING SESSION AND / OR SITE INSPECTION ON ..... (DATE) AT .....

..... (VENUE).

I FURTHER CERTIFY THAT I AM SATISFIED WITH THE DESCRIPTION OF THE SERVICES TO BE PERFORMED AND THE EXPLANATIONS (IF ANY) GIVEN TO ME BY THE MUNICIPALITY'S REPRESENTATIVES. I AM ALSO FAMILIAR WITH THE MANNER IN WHICH THE SERVICES ARE TO BE PERFORMED UNDER THE INTENDED CONTRACT.

**BIDDER / AUTHORISED REPRESENTATIVE  
(PRINT NAME)**

**SIGNATURE**

.....  
**DATE**

**MUNICIPAL REPRESENTATIVE  
(PRINT NAME)**

**SIGNATURE**

.....  
**DATE**

PORT ST JOHNS  
MUNICIPALITY

**PSJLM-CORP-2025/26-11 CALL FOR PROPOSALS FOR THE SUPPLY, INSTALLATION, AND MAINTENANCE OF VOIP TELEPHONE SYSTEM, INTERNET, AND VPN HOSTING FOR THE PERIOD OF THREE (03) YEARS.**

**SCHEDULE D: MUNICIPAL BIDDING DOCUMENTS (MBDs)**

**PART A  
INVITATION TO BID**

MBD 1

<b>YOU ARE HEREBY INVITED TO BID FOR REQUIREMENTS OF PORT ST JOHNS MUNICIPALITY</b>					
BID NUMBER:	PSJLM -CORP -2025/26-11	CLOSING DATE:	09 FEBRUARY 2026	CLOSING TIME:	11.00AM
<b>DESCRIPTION:</b> CALL FOR PROPOSALS FOR THE SUPPLY, INSTALLATION AND MAINTENANCE OF VOIP TELEPHONE SYSTEM, INTERNET, AND VPN HOSTING FOR THE PERIOD OF THREE (03) YEARS.					

**BID RESPONSE DOCUMENTS MAY BE DEPOSITED IN THE BID BOX SITUATED AT:**

RECEPTION AREAS (MUNICIPAL TOWN HALL)
PORT ST JOHNS MUNICIPALITY
ERF 257, MAIN STREET
PORT ST JOHNS
5120

<b>SUPPLIER INFORMATION</b>				
NAME OF BIDDER				
POSTAL ADDRESS				
STREET ADDRESS				
TELEPHONE NUMBER	CODE		NUMBER	
CELLPHONE NUMBER				
FACSIMILE NUMBER	CODE		NUMBER	
E-MAIL ADDRESS				
VAT REGISTRATION NUMBER				
TAX COMPLIANCE STATUS	TCS PIN:		CSD No:	
BUSINESS REGISTRATION DOCUMENTS	YesNo		STATEMENT OF RATES AND TAXES	Yes No
<b>[BUSINESS REGISTRATION DOCUMENTS AND STATEMENT OF RATES AND TAXES] MUST BE SUBMITTED IN ORDER TO QUALIFY FOR PREFERENCE POINTS]</b>				
ARE YOU THE ACCREDITED REPRESENTATIVE IN SOUTH AFRICA FOR THE GOODS /SERVICES /WORKS OFFERED?	Yes	No [IF YES ENCLOSURE PROOF]	ARE YOU A FOREIGN BASED SUPPLIER FOR THE GOODS /SERVICES /WORKS OFFERED?	Yes No [IF YES, ANSWER PART B:3]
TOTAL NUMBER OF ITEMS OFFERED			TOTAL BID PRICE	R
SIGNATURE OF BIDDER	.....		DATE	
CAPACITY UNDER WHICH THIS BID IS SIGNED				
<b>BIDDING PROCEDURE ENQUIRIES MAY BE DIRECTED TO:</b>		<b>TECHNICAL INFORMATION MAY BE DIRECTED TO:</b>		
DEPARTMENT	Supply Chain Management	CONTACT PERSON	S. Fono	
CONTACT PERSON	S. Mtshamba	TELEPHONE NUMBER	071 898 0657	
TELEPHONE NUMBER	060 982 3014	FACSIMILE NUMBER	N/A	
FACSIMILE NUMBER	N/A	E-MAIL ADDRESS	<a href="mailto:smtshamba@psjmunicipality.gov.za">smtshamba@psjmunicipality.gov.za</a>	
EMAIL ADDRESS	<a href="mailto:smtshamba@psjmunicipality.gov.za">smtshamba@psjmunicipality.gov.za</a>			



**PSJLM-CORP-2025/26-11 CALL FOR PROPOSALS FOR THE SUPPLY, INSTALLATION, AND MAINTENANCE OF VOIP TELEPHONE SYSTEM, INTERNET, AND VPN HOSTING FOR THE PERIOD OF THREE (03) YEARS.**

**PART B**

**TERMS AND CONDITIONS FOR BIDDING**

**MBD1**

**1. BID SUBMISSION:**

- 1.1. BIDS MUST BE DELIVERED BY THE STIPULATED TIME TO THE CORRECT ADDRESS. LATE BIDS WILL NOT BE ACCEPTED FOR CONSIDERATION.
- 1.2. ALL BIDS MUST BE SUBMITTED ON THE OFFICIAL FORMS PROVIDED-(NOT TO BE RE-TYPED) OR ONLINE**
- 1.3. THIS BID IS SUBJECT TO THE PREFERENTIAL PROCUREMENT POLICY FRAMEWORK ACT AND THE PREFERENTIAL PROCUREMENT REGULATIONS, 2017, THE GENERAL CONDITIONS OF CONTRACT (GCC) AND, IF APPLICABLE, ANY OTHER SPECIAL CONDITIONS OF CONTRACT.

**2. TAX COMPLIANCE REQUIREMENTS**

- 2.1 BIDDERS MUST ENSURE COMPLIANCE WITH THEIR TAX OBLIGATIONS.
- 2.2 BIDDERS ARE REQUIRED TO SUBMIT THEIR UNIQUE PERSONAL IDENTIFICATION NUMBER (PIN) ISSUED BY SARS TO ENABLE THE ORGAN OF STATE TO VIEW THE TAXPAYER'S PROFILE AND TAX STATUS.
- 2.3 APPLICATION FOR THE TAX COMPLIANCE STATUS (TCS) CERTIFICATE OR PIN MAY ALSO BE MADE VIA E-FILING. IN ORDER TO USE THIS PROVISION, TAXPAYERS WILL NEED TO REGISTER WITH SARS AS E-FILERS THROUGH THE WEBSITE WWW.SARS.GOV.ZA.
- 2.4 FOREIGN SUPPLIERS MUST COMPLETE THE PRE-AWARD QUESTIONNAIRE IN PART B: 3.
- 2.5 BIDDERS MAY ALSO SUBMIT A PRINTED TCS CERTIFICATE TOGETHER WITH THE BID.
- 2.6 IN BIDS WHERE CONSORTIA / JOINT VENTURES / SUB-CONTRACTORS ARE INVOLVED; EACH PARTY MUST SUBMIT A SEPARATE TCS CERTIFICATE / PIN / CSD NUMBER.
- 2.7 WHERE NO TCS IS AVAILABLE BUT THE BIDDER IS REGISTERED ON THE CENTRAL SUPPLIER DATABASE (CSD), A CSD NUMBER MUST BE PROVIDED.

**3. QUESTIONNAIRE TO BIDDING FOREIGN SUPPLIERS**

3.1. IS THE ENTITY A RESIDENT OF THE REPUBLIC OF SOUTH AFRICA (RSA)?	YES <input type="checkbox"/>	NO <input type="checkbox"/>
3.2. DOES THE ENTITY HAVE A BRANCH IN THE RSA?	YES <input type="checkbox"/>	NO <input type="checkbox"/>
3.3. DOES THE ENTITY HAVE A PERMANENT ESTABLISHMENT IN THE RSA?	YES <input type="checkbox"/>	NO <input type="checkbox"/>
3.4. DOES THE ENTITY HAVE ANY SOURCE OF INCOME IN THE RSA?	YES <input type="checkbox"/>	NO <input type="checkbox"/>
3.5. IS THE ENTITY LIABLE IN THE RSA FOR ANY FORM OF TAXATION?	YES <input type="checkbox"/>	NO <input type="checkbox"/>

**IF THE ANSWER IS "NO" TO ALL OF THE ABOVE, THEN IT IS NOT A REQUIREMENT TO REGISTER FOR A TAX COMPLIANCE STATUS SYSTEM PIN CODE FROM THE SOUTH AFRICAN REVENUE SERVICE (SARS) AND IF NOT REGISTER AS PER 2.3 ABOVE.**

**NB: FAILURE TO PROVIDE ANY OF THE ABOVE PARTICULARS MAY RENDER THE BID INVALID.  
NO BIDS WILL BE CONSIDERED FROM PERSONS IN THE SERVICE OF THE STATE.**

SIGNATURE OF BIDDER: \_\_\_\_\_

CAPACITY UNDER WHICH THIS BID IS SIGNED: \_\_\_\_\_

DATE: \_\_\_\_\_



## **PSJLM-CORP-2025/26-11 CALL FOR PROPOSALS FOR THE SUPPLY, INSTALLATION, AND MAINTENANCE OF VOIP TELEPHONE SYSTEM, INTERNET, AND VPN HOSTING FOR THE PERIOD OF THREE (03) YEARS.**

**MBD 4**

### **DECLARATION OF INTEREST**

1. No bid will be accepted from persons in the service of the state<sup>1</sup>.
2. Any person, having a kinship with persons in the service of the state, including a blood relationship, may make an offer or offers in terms of this invitation to bid. In view of possible allegations of favouritism, should the resulting bid, or part thereof, be awarded to persons connected with or related to persons in service of the state, it is required that the bidder or their authorised representative declare their position in relation to the evaluating/adjudicating authority.
3. In order to give effect to the above, the following questionnaire must be completed and submitted with the bid.

3.1 Full Name of bidder or his or her representative:.....

3.2 Identity Number: .....

3.3 Position occupied in the Company (director, trustee, shareholder<sup>2</sup>):

.....

3.4 Company Registration Number: .....

3.5 Tax Reference Number: .....

3.6 VAT Registration Number: .....

3.7 The names of all directors / trustees / shareholders members, their individual identity numbers and state employee numbers must be indicated in paragraph 4 below.

3.8 Are you presently in the service of the state? ..... **YES / NO**

3.8.1 If yes, furnish particulars.....

.....

<sup>1</sup> MSCM Regulations: "in the service of the state" means to be –

- (a) a member of –
  - (i) any municipal council;
  - (ii) any provincial legislature; or
  - (iii) the national Assembly or the national Council of provinces;
- (b) a member of the board of directors of any municipal entity;
- (c) an official of any municipality or municipal entity;
- (d) an employee of any national or provincial department, national or provincial public entity or constitutional institution within the meaning of the Public Finance Management Act, 1999 (Act No.1 of 1999);
- (e) a member of the accounting authority of any national or provincial public entity; or
- (f) an employee of Parliament or a provincial legislature.

<sup>2</sup> "Shareholder" means a person who owns shares in the company and is actively involved in the management of the company or business and exercises control over the company.



**PSJLM-CORP-2025/26-11 CALL FOR PROPOSALS FOR THE SUPPLY, INSTALLATION, AND MAINTENANCE OF VOIP TELEPHONE SYSTEM, INTERNET, AND VPN HOSTING FOR THE PERIOD OF THREE (03) YEARS.**

3.9 Have you been in the service of the state for the past twelve months? ..... **YES / NO**

3.9.1 If yes, furnish particulars.....

.....

3.10 Do you have any relationship (family, friend, other) with persons in the service of the state and who may be involved with the evaluation and or adjudication of this bid? ..... **YES / NO**

3.10.1 If yes, furnish particulars .....

.....

3.11 Are you, aware of any relationship (family, friend, other) between any other bidder and any persons in the service of the state who may be involved with the evaluation and or adjudication of this bid? ..... **YES / NO**

3.11.1 If yes, furnish particulars.....

.....

3.12 Are any of the company's directors, trustees, managers, principle shareholders or stakeholders in service of the state? ..... **YES / NO**

3.12.1 If yes, furnish particulars .....

.....

3.13 Are any spouse, child or parent of the company's directors, trustees, managers, principle shareholders or stakeholders in service of the state? ..... **YES / NO**

3.13.1 If yes, furnish particulars.....

.....

3.14 Do you or any of the directors, trustees, managers, principle shareholders, or stakeholders of this company have any interest in any other related companies or business whether or not they are bidding for this contract?..... **YES / NO**

3.14.1 If yes, furnish particulars .....

.....



POR T ST JOHNS  
MUNICIPALITY  
OUR MUNICIPALITY OUR PEOPLE

**PSJLM-CORP-2025/26-11 CALL FOR PROPOSALS FOR THE SUPPLY, INSTALLATION, AND MAINTENANCE OF VOIP  
TELEPHONE SYSTEM, INTERNET, AND VPN HOSTING FOR THE PERIOD OF THREE (03) YEARS.**

4. Full details of directors / trustees / members / shareholders.

Full name	Identity number	State employee number

.....

**Signature**

.....

**Date**

.....

**Capacity**

.....

**Name of Bidder**



**PSJLM-CORP-2025/26-11 CALL FOR PROPOSALS FOR THE SUPPLY, INSTALLATION, AND MAINTENANCE OF VOIP TELEPHONE SYSTEM, INTERNET, AND VPN HOSTING FOR THE PERIOD OF THREE (03) YEARS.**

**MBD 5**

**DECLARATION FOR PROCUREMENT ABOVE R10 MILLION (ALL APPLICABLE TAXES INCLUDED)**

For all procurement expected to exceed R10 million (all applicable taxes included), bidders must complete the following questionnaire:

NO.	QUESTION	ANSWER (TICK WHICH RESPONSE IS APPLICABLE)	
		YES	NO
1.	Are you by law required to prepare annual financial statements?		
1.1	If yes, submit audited annual financial statements for the past three years or since the date of establishment if established during the last 3 years.		

NO.	QUESTION	ANSWER (TICK WHICH RESPONSE IS APPLICABLE)	
		YES	NO
2.	Do you have any outstanding undisputed commitments for municipal services towards any municipality for more than 3 months or any other service provider in respect of which payment is overdue for more than 30 days?		
2.1	If no, this serves to certify that the bidder has no undisputed commitments for municipal services towards any municipality for more than 3 months or other service provider in respect of which payment is overdue for more than 30 days.		
2.2	If yes, provide details: ..... ..... .....		

NO.	QUESTION	ANSWER (TICK WHICH RESPONSE IS APPLICABLE)	
		YES	NO
3.	Has any contract been awarded to you by an organ of state during the past five years, including particulars of any material non-compliance or dispute concerning the execution of such contract?		



**PSJLM-CORP-2025/26-11 CALL FOR PROPOSALS FOR THE SUPPLY, INSTALLATION, AND MAINTENANCE OF VOIP TELEPHONE SYSTEM, INTERNET, AND VPN HOSTING FOR THE PERIOD OF THREE (03) YEARS.**

3.1	If yes, provide details: ..... ..... .....		
NO.	QUESTION	ANSWER (TICK WHICH RESPONSE IS APPLICABLE)	
		YES	NO
4.	Will any portion of the goods or services be sourced from outside the Republic, and if so, what portion, and whether any portion of payment from the municipality is expected to be transferred outside of the Republic?		
4.1	If yes, provide details: ..... ..... .....		

**CERTIFICATION**

I, THE UNDERSIGNED (NAME) ..... CERIFY THAT THE INFORMATION FURNISHED ON THIS DECLARATION FORM IS CORRECT.

I ACCEPT THAT THE STATE MAY ACT AGAINST ME SHOULD THIS THIS DECLARATION PROVE TO BE FALSE.

.....  
Signature

.....  
Date

.....  
Position

.....  
Name of Bidder



## **PSJLM-CORP-2025/26-11 CALL FOR PROPOSALS FOR THE SUPPLY, INSTALLATION, AND MAINTENANCE OF VOIP TELEPHONE SYSTEM, INTERNET, AND VPN HOSTING FOR THE PERIOD OF THREE (03) YEARS.**

### **MBD 6.1**

#### **PREFERENCE POINTS CLAIM FORM IN TERMS OF THE PREFERENTIAL PROCUREMENT REGULATIONS 2022**

This preference form must form part of all tenders invited. It contains general information and serves as a claim form for preference points for specific goals.

**NB: BEFORE COMPLETING THIS FORM, TENDERERS MUST STUDY THE GENERAL CONDITIONS, DEFINITIONS AND DIRECTIVES APPLICABLE IN RESPECT OF THE TENDER AND PREFERENTIAL PROCUREMENT REGULATIONS, 2022**

---

#### **1. GENERAL CONDITIONS**

1.1 The following preference point systems are applicable to invitations to tender:

- the 80/20 system for requirements with a Rand value of up to R50 000 000 (all applicable taxes included); and
- the 90/10 system for requirements with a Rand value above R50 000 000 (all applicable taxes included).

1.2 **To be completed by the organ of state**

- a) The applicable preference point system for this tender is the **80/20** preference point system.
- b) The **80/20 preference point system** will be applicable in this tender. The lowest acceptable tender will be used to determine the accurate system once tenders are received.

1.3 Points for this tender (even in the case of a tender for income-generating contracts) shall be awarded for:

- (a) Price; and
- (b) Specific Goals.

1.4 **To be completed by the organ of state:**

The maximum points for this tender are allocated as follows:

	<b>POINTS</b>
<b>PRICE</b>	80
<b>SPECIFIC GOALS</b>	20
<b>Total points for Price and SPECIFIC GOALS</b>	<b>100</b>

1.5 Failure on the part of a tenderer to submit proof or documentation required in terms of this tender to claim points for specific goals with the tender, will be interpreted to mean that preference points for specific goals are not claimed.



**PSJLM-CORP-2025/26-11 CALL FOR PROPOSALS FOR THE SUPPLY, INSTALLATION, AND MAINTENANCE OF VOIP TELEPHONE SYSTEM, INTERNET, AND VPN HOSTING FOR THE PERIOD OF THREE (03) YEARS.**

1.6 The organ of state reserves the right to require of a tenderer, either before a tender is adjudicated or at any time subsequently, to substantiate any claim in regard to preferences, in any manner required by the organ of state.

## 2. DEFINITIONS

- (a) **“tender”** means a written offer in the form determined by an organ of state in response to an invitation to provide goods or services through price quotations, competitive tendering process or any other method envisaged in legislation;
- (b) **“price”** means an amount of money tendered for goods or services, and includes all applicable taxes less all unconditional discounts;
- (c) **“rand value”** means the total estimated value of a contract in Rand, calculated at the time of bid invitation, and includes all applicable taxes;
- (d) **“tender for income-generating contracts”** means a written offer in the form determined by an organ of state in response to an invitation for the origination of income-generating contracts through any method envisaged in legislation that will result in a legal agreement between the organ of state and a third party that produces revenue for the organ of state, and includes, but is not limited to, leasing and disposal of assets and concession contracts, excluding direct sales and disposal of assets through public auctions; and
- (e) **“the Act”** means the Preferential Procurement Policy Framework Act, 2000 (Act No. 5 of 2000).

### 3. FORMULAE FOR PROCUREMENT OF GOODS AND SERVICES

### 3.1. POINTS AWARDED FOR PRICE

### 3.1.1 THE 80/20 OR 90/10 PREFERENCE POINT SYSTEMS

A maximum of 80 or 90 points is allocated for price on the following basis:

$$Ps = 80 \left(1 - \frac{Pt - P_{min}}{P_{min}}\right) \text{ or } Ps = 90 \left(1 - \frac{Pt - P_{min}}{P_{min}}\right)$$

Where

Ps =

Pt = Price of tender under consideration

$R_{min}$  = Price of lowest acceptable tender

**TERMS FOR DISPOSAL OR LEASING OF SITE**

## **6.2. FORMULAE FOR DISPOSAL OR LEASING OF STATE ASSETS AND INCOME GENERATING PROCUREMENT POINTS AWARDED FOR PRICE**

A maximum of 80 or 90 points is allocated for price on the following basis:

$$Ps = 80 \left( 1 + \frac{Pt - P_{max}}{P_{max}} \right) \text{ or } Ps = 90 \left( 1 + \frac{Pt - P_{max}}{P_{max}} \right)$$



## PSJLM-CORP-2025/26-11 CALL FOR PROPOSALS FOR THE SUPPLY, INSTALLATION, AND MAINTENANCE OF VOIP TELEPHONE SYSTEM, INTERNET, AND VPN HOSTING FOR THE PERIOD OF THREE (03) YEARS.

Where

Ps = Points scored for price of tender under consideration

Pt = Price of tender under consideration

Pmax = Price of highest acceptable tender

### 4. POINTS AWARDED FOR SPECIFIC GOALS

4.1. In terms of Regulation 4(2); 5(2); 6(2) and 7(2) of the Preferential Procurement Regulations, preference points must be awarded for specific goals stated in the tender. For the purposes of this tender the tenderer will be allocated points based on the goals stated in table 1 below as may be supported by proof/ documentation stated in the conditions of this tender:

4.2. In cases where organs of state intend to use Regulation 3(2) of the Regulations, which states that, if it is unclear whether the 80/20 or 90/10 preference point system applies, an organ of state must, in the tender documents, stipulate in the case of—

(a) an invitation for tender for income-generating contracts, that either the 80/20 or 90/10 preference point system will apply and that the highest acceptable tender will be used to determine the applicable preference point system; or

(b) any other invitation for tender, that either the 80/20 or 90/10 preference point system will apply and that the lowest acceptable tender will be used to determine the applicable preference point system,

then the organ of state must indicate the points allocated for specific goals for both the 90/10 and 80/20 preference point system.

**Table 1: Specific goals for the tender and points claimed are indicated per the table below.**

**(Note to organs of state: Where either the 90/10 or 80/20 preference point system is applicable, corresponding points must also be indicated as such.**

**Note to tenderers: The tenderer must indicate how they claim points for each preference point system.)**

The specific goals allocated points in terms of this tender	Number of points allocated (80/20 system)	Number of points claimed (80/20 system)
The promotion of Enterprise from the Port St Johns Region.	10	
The promotion of 51% Black-Owned Enterprises	10	

### DECLARATION WITH REGARD TO COMPANY/FIRM

4.3. Name of company/firm.....

4.4. Company registration number: .....



## **PSJLM-CORP-2025/26-11 CALL FOR PROPOSALS FOR THE SUPPLY, INSTALLATION, AND MAINTENANCE OF VOIP TELEPHONE SYSTEM, INTERNET, AND VPN HOSTING FOR THE PERIOD OF THREE (03) YEARS.**

### **4.5. TYPE OF COMPANY/ FIRM**

- Partnership/Joint Venture / Consortium
- One-person business/sole proprietor
- Close corporation
- Public Company
- Personal Liability Company
- (Pty) Limited
- Non-Profit Company
- State Owned Company

[TICK APPLICABLE BOX]

**4.6. I, the undersigned, who is duly authorised to do so on behalf of the company/firm, certify that the points claimed, based on the specific goals as advised in the tender, qualifies the company/ firm for the preference(s) shown and I acknowledge that:**

- i) The information furnished is true and correct;
- ii) The preference points claimed are in accordance with the General Conditions as indicated in paragraph 1 of this form;
- iii) In the event of a contract being awarded as a result of points claimed as shown in paragraphs 1.4 and 4.2, the contractor may be required to furnish documentary proof to the satisfaction of the organ of state that the claims are correct;
- iv) If the specific goals have been claimed or obtained on a fraudulent basis or any of the conditions of contract have not been fulfilled, the organ of state may, in addition to any other remedy it may have –
  - (a) disqualify the person from the tendering process;
  - (b) recover costs, losses or damages it has incurred or suffered as a result of that person's conduct;
  - (c) cancel the contract and claim any damages which it has suffered as a result of having to make less favourable arrangements due to such cancellation;
  - (d) recommend that the tenderer or contractor, its shareholders and directors, or only the shareholders and directors who acted on a fraudulent basis, be restricted from obtaining business from any organ of state for a period not exceeding 10 years, after the *audi alteram partem* (hear the other side) rule has been applied; and
  - (e) forward the matter for criminal prosecution, if deemed necessary.

**SIGNATURE(S) OF TENDERER(S)**

**SURNAME AND NAME:** .....

**DATE:** .....

**ADDRESS:** .....



**PSJLM-CORP-2025/26-11 CALL FOR PROPOSALS FOR THE SUPPLY, INSTALLATION, AND MAINTENANCE OF VOIP TELEPHONE SYSTEM, INTERNET, AND VPN HOSTING FOR THE PERIOD OF THREE (03) YEARS.**

**MBD 7.1**

## **CONTRACT FORM - RENDERING OF SERVICES**

**THIS FORM MUST BE FILLED IN DUPLICATE BY BOTH THE SERVICE PROVIDER (PART 1) AND THE PURCHASER (PART 2). BOTH FORMS MUST BE SIGNED IN THE ORIGINAL SO THAT THE SERVICE PROVIDER AND THE PURCHASER WOULD BE IN POSSESSION OF ORIGINALLY SIGNED CONTRACTS FOR THEIR RESPECTIVE RECORDS.**

### **PART 1 (TO BE FILLED IN BY THE BIDDER)**

1. I hereby undertake to supply all or any of the goods and/or services described in the attached bidding documents to (name of institution)..... in accordance with the requirements and specifications stipulated in bid number..... at the price/s quoted. My offer/s remain binding upon me and open for acceptance by the purchaser during the validity period indicated and calculated from the closing time of bid.
2. The following documents shall be deemed to form and be read and construed as part of this agreement:
  - (i) Bidding documents, *viz*
    - Invitation to bid;
    - Proof of Tax Compliance Status;
    - Pricing schedule(s);
    - Technical Specification(s);
    - Preference claim form for Preferential Procurement in terms of the Preferential Procurement Regulations;
    - Declaration of interest;
    - Declaration of bidder's past SCM practices;
    - Certificate of Independent Bid Determination;
    - Special Conditions of Contract;
  - (ii) General Conditions of Contract; and
  - (iii) Other (specify)
3. I confirm that I have satisfied myself as to the correctness and validity of my bid; that the price(s) and rate(s) quoted cover all the goods and/or works specified in the bidding documents; that the price(s) and rate(s) cover all my obligations and I accept that any mistakes regarding price(s) and rate(s) and calculations will be at my own risk.
4. I accept full responsibility for the proper execution and fulfilment of all obligations and conditions devolving on me under this agreement as the principal liable for the due fulfillment of this contract.
5. I declare that I have no participation in any collusive practices with any bidder or any other person regarding this or any other bid.
6. I confirm that I am duly authorised to sign this contract.

NAME (PRINT) .....

CAPACITY .....

SIGNATURE .....

NAME OF FIRM .....

DATE .....

### **WITNESSES**

1 .....

2. .....

DATE:.....



**PSJLM-CORP-2025/26-11 CALL FOR PROPOSALS FOR THE SUPPLY, INSTALLATION, AND MAINTENANCE OF VOIP TELEPHONE SYSTEM, INTERNET, AND VPN HOSTING FOR THE PERIOD OF THREE (03) YEARS.**

**MBD 7.1**

**CONTRACT FORM - RENDERING OF SERVICES**

**PART 2 (TO BE FILLED IN BY THE PURCHASER)**

1. I..... in my capacity as.....  
accept your bid under reference number .....dated.....for the supply of goods/services indicated hereunder and/or further specified in the annexure(s).
2. An official order indicating delivery instructions is forthcoming.
3. I undertake to make payment for the goods/services delivered in accordance with the terms and conditions of the contract, within 30 (thirty) days after receipt of an invoice accompanied by the delivery note.

ITEM NO.	PRICE (ALL APPLICABLE TAXES INCLUDED)	BRAND	DELIVERY PERIOD	TOTAL PREFERENCE POINTS CLAIMED	POINTS CLAIMED FOR EACH SPECIFIC GOAL
4.					

I confirm that I am duly authorized to sign this contract.

SIGNED AT .....ON.....

NAME (PRINT) .....

SIGNATURE .....

OFFICIAL STAMP



WITNESSES	
1.	.....
2.	.....
DATE .....	



## PSJLM-CORP-2025/26-11 CALL FOR PROPOSALS FOR THE SUPPLY, INSTALLATION, AND MAINTENANCE OF VOIP TELEPHONE SYSTEM, INTERNET, AND VPN HOSTING FOR THE PERIOD OF THREE (03) YEARS.

MBD 8

### DECLARATION OF BIDDER'S PAST SUPPLY CHAIN MANAGEMENT PRACTICES

- 1 This Municipal Bidding Document must form part of all bids invited.
- 2 It serves as a declaration to be used by municipalities and municipal entities in ensuring that when goods and services are being procured, all reasonable steps are taken to combat the abuse of the supply chain management system.
- 3 The bid of any bidder may be rejected if that bidder, or any of its directors have:
  - a. abused the municipality's / municipal entity's supply chain management system or committed any improper conduct in relation to such system;
  - b. been convicted for fraud or corruption during the past five years;
  - c. willfully neglected, reneged on or failed to comply with any government, municipal or other public sector contract during the past five years; or
  - d. been listed in the Register for Tender Defaulters in terms of section 29 of the Prevention and Combating of Corrupt Activities Act (No 12 of 2004).
- 4 In order to give effect to the above, the following questionnaire must be completed and submitted with the bid.

Item	Question	Yes	No
4.1	<p>Is the bidder or any of its directors listed on the National Treasury's Database of Restricted Suppliers as companies or persons prohibited from doing business with the public sector?</p> <p>(Companies or persons who are listed on this Database were informed in writing of this restriction by the Accounting Officer/Authority of the institution that imposed the restriction after the <i>audi alteram partem</i> rule was applied).</p> <p><b>The Database of Restricted Suppliers now resides on the National Treasury's website (<a href="http://www.treasury.gov.za">www.treasury.gov.za</a>) and can be accessed by clicking on its link at the bottom of the home page.</b></p>	<input type="checkbox"/>	<input type="checkbox"/>
4.1.1	If so, furnish particulars:		
4.2	<p>Is the bidder or any of its directors listed on the Register for Tender Defaulters in terms of section 29 of the Prevention and Combating of Corrupt Activities Act (No 12 of 2004)?</p> <p><b>The Register for Tender Defaulters can be accessed on the National Treasury's website (<a href="http://www.treasury.gov.za">www.treasury.gov.za</a>) by clicking on its link at the bottom of the home page.</b></p>	<input type="checkbox"/>	<input type="checkbox"/>



**PSJLM-CORP-2025/26-11 CALL FOR PROPOSALS FOR THE SUPPLY, INSTALLATION, AND MAINTENANCE OF VOIP TELEPHONE SYSTEM, INTERNET, AND VPN HOSTING FOR THE PERIOD OF THREE (03) YEARS.**

4.2.1	If so, furnish particulars:		
4.3	Was the bidder or any of its directors convicted by a court of law (including a court of law outside the Republic of South Africa) for fraud or corruption during the past five years?	Yes <input type="checkbox"/>	No <input type="checkbox"/>
4.3.1	If so, furnish particulars:		
Item	Question	Yes	No
4.4	Does the bidder or any of its directors owe any municipal rates and taxes or municipal charges to the municipality / municipal entity, or to any other municipality / municipal entity, that is in arrears for more than three months?	Yes <input type="checkbox"/>	No <input type="checkbox"/>
4.4.1	If so, furnish particulars:		
4.5	Was any contract between the bidder and the municipality / municipal entity or any other organ of state terminated during the past five years on account of failure to perform on or comply with the contract?	Yes <input type="checkbox"/>	No <input type="checkbox"/>
4.7.1	If so, furnish particulars:		

**CERTIFICATION**

I, THE UNDERSIGNED (FULL NAME) ..... CERTIFY THAT THE INFORMATION FURNISHED ON THIS DECLARATION FORM IS TRUE AND CORRECT.

I ACCEPT THAT, IN ADDITION TO CANCELLATION OF A CONTRACT, ACTION MAY BE TAKEN AGAINST ME SHOULD THIS DECLARATION PROVE TO BE FALSE.

.....  
Signature

.....  
Date

.....  
Position

.....  
Name of Bidder



**PSJLM-CORP-2025/26-11 CALL FOR PROPOSALS FOR THE SUPPLY, INSTALLATION, AND MAINTENANCE OF VOIP TELEPHONE SYSTEM, INTERNET, AND VPN HOSTING FOR THE PERIOD OF THREE (03) YEARS.**

**MBD 9**

**CERTIFICATE OF INDEPENDENT BID DETERMINATION**

I, the undersigned, in submitting the accompanying bid:

**PSJLM-CORP-2025/26-11 CALL FOR PROPOSALS FOR THE SUPPLY, INSTALLATION, AND MAINTENANCE OF VOIP TELEPHONE SYSTEM, INTERNET, AND VPN HOSTING FOR THREE (03) YEARS**

in response to the invitation for the bid made by:

**Port St Johns Municipality**

do hereby make the following statements that I certify to be true and complete in every respect:

I certify, on behalf of: \_\_\_\_\_ that:

(Name of Bidder)

1. I have read and I understand the contents of this Certificate;
2. I understand that the accompanying bid will be disqualified if this Certificate is found not to be true and complete in every respect;
3. I am authorized by the bidder to sign this Certificate, and to submit the accompanying bid, on behalf of the bidder;
4. Each person whose signature appears on the accompanying bid has been authorized by the bidder to determine the terms of, and to sign, the bid, on behalf of the bidder;
5. For the purposes of this Certificate and the accompanying bid, I understand that the word "competitor" shall include any individual or organization, other than the bidder, whether or not affiliated with the bidder, who:
  - (a) has been requested to submit a bid in response to this bid invitation;
  - (b) could potentially submit a bid in response to this invitation, based on their qualifications, abilities or experience; and
  - (c) provides the same goods and services as the bidder and/or is in the same line of business as the bi



**PSJLM-CORP-2025/26-11 CALL FOR PROPOSALS FOR THE SUPPLY, INSTALLATION, AND MAINTENANCE OF VOIP TELEPHONE SYSTEM, INTERNET, AND VPN HOSTING FOR THE PERIOD OF THREE (03) YEARS.**

**MBD 9**

6. The bidder has arrived at the accompanying quotation independently from, and without consultation, communication, agreement or arrangement with any competitor. However communication between partners in a joint venture or consortium<sup>3</sup> will not be construed as collusive bidding.
7. In particular, without limiting the generality of paragraphs 6 above, there has been no consultation, communication, agreement or arrangement with any competitor regarding:
  - (a) prices;
  - (b) geographical area where product or service will be rendered (market allocation)
  - (c) methods, factors or formulas used to calculate prices;
  - (d) the intention or decision to submit or not to submit, a bid;
  - (e) the submission of a bid, which does not meet the specifications and conditions of this invitation; or
  - (f) submitting a bid with the intention not to win the bid.
8. In addition, there have been no consultations, communications, agreements or arrangements with any competitor regarding the quality, quantity, specifications and conditions or delivery particulars of the products or services to which this bid invitation relates.
9. The terms of the accompanying bid have not been, and will not be, disclosed by the bidder, directly or indirectly, to any competitor, prior to the date and time of the official bid opening or of the awarding of the bid.

<sup>3</sup> Joint venture or Consortium means an association of persons for the purpose of combining their expertise, property, capital, efforts, skill and knowledge in an activity for the execution of a contract.



**PSJLM-CORP-2025/26-11 CALL FOR PROPOSALS FOR THE SUPPLY, INSTALLATION, AND MAINTENANCE OF VOIP TELEPHONE SYSTEM, INTERNET, AND VPN HOSTING FOR THE PERIOD OF THREE (03) YEARS.**

**MBD 9**

10. I am aware that, in addition and without prejudice to any other remedy provided to combat any restrictive practices related to bids and contracts, bids that are suspicious will be reported to the Competition Commission for investigation and possible imposition of administrative penalties in terms of section 59 of the Competition Act No 89 of 1998 and or may be reported to the National Prosecuting Authority (NPA) for criminal investigation and or may be restricted from conducting business with the public sector for a period not exceeding ten (10) years in terms of the Prevention and Combating of Corrupt Activities Act No 12 of 2004 or any other applicable legislation.

.....  
Signature

.....  
Date

.....  
Position

.....  
Name of Bidder



PSJLM-CORP-2025/26-11 CALL FOR PROPOSALS FOR THE SUPPLY, INSTALLATION, AND MAINTENANCE  
OF VOIP TELEPHONE SYSTEM, INTERNET, AND VPN HOSTING FOR THE PERIOD OF THREE (03) YEARS.

## **SCHEDULE F – SCHEDULE OF PREVIOUS EXPERIENCE**

Provide the following information on relevant previous experience (indicate specifically projects of similar or larger size and/or which is similar with regard to type of work).

**Name of Tenderer.....**

**Date:** .....

**Signature:** .....

**Full name of signatory:** .....



**PSJLM-CORP-2025/26-11 CALL FOR PROPOSALS FOR THE SUPPLY, INSTALLATION, AND MAINTENANCE OF VOIP TELEPHONE SYSTEM, INTERNET, AND VPN HOSTING FOR THE PERIOD OF THREE (03) YEARS.**

**SCHEDULE G – SCHEDULE OF CURRENT PROJECTS**

Provide the following information on current projects. **This information is material to the award of the Contract.**

<b>Description</b>	<b>Value (R) VAT excluded</b>	<b>Date Appointed</b>	<b>Reference</b>		
			<b>Name</b>	<b>Organization</b>	<b>Tel no</b>

**Name of Tenderer:** .....

**Date:** .....

**Signature:** .....

**Full name of signatory:** .....



**PSJLM-CORP-2025/26-11 CALL FOR PROPOSALS FOR THE SUPPLY, INSTALLATION, AND MAINTENANCE  
OF VOIP TELEPHONE SYSTEM, INTERNET, AND VPN HOSTING FOR THE PERIOD OF THREE (03) YEARS.**

# **THE CONTRACT**



## PSJLM-CORP-2025/26-11 CALL FOR PROPOSALS FOR THE SUPPLY, INSTALLATION, AND MAINTENANCE OF VOIP TELEPHONE SYSTEM, INTERNET, AND VPN HOSTING FOR THE PERIOD OF THREE (03) YEARS.

### SECTION 1: SCOPE OF WORK

#### 2. Project Description

The Municipality hereby invites suitably qualified service providers for the supply, Installation and maintenance of VoIP telephone system, Internet and VPN hosting for the period of three (3) years.

#### 3. Project Background

The municipality has six (6) sites namely: Main office and five remote sites (Townhall, Traffic Department, Finance, Corporate services prefab, Engineering prefab and Workshop). The network connection to these remote sites is very poor and vulnerable exposing the municipality's digital assets to many attacks, which can cause unauthorized access leading to loss of data.

#### 4. Scope of Work/Deliverables

- 4.1. Supply, installation and configuration of new 39 VoIP telephone devices, support 10/100/1000 Ethernet with an option to increase the number of devices as and when needs arise.
- 4.2. Migrate municipality telephone numbers, Ten (10) direct numbers.
- 4.3. Supply, installation and configuration of softphone software that will connect 20 devices with an option to increase the number of devices as and when needs arise.
- 4.4. Provide training for the for the VoIP solution, ICT Officials
- 4.5. Provide network monitoring tool with Auto call logging system.
- 4.6. Internet breakout for each site
- 4.7. Provide onsite support for 36 Months
- 4.8. The service is expected to be highly accessible and reliable, with an overall uptime of no less than 98%.
- 4.9. The bidder shall provide the necessary hardware and other services required to setup the Internet connection and VoIP services.
- 4.10. A dedicated, leased line of a minimum bandwidth of 150Mbps Internet breakout. This connection will primarily be used for internet browsing, and VoIP.
- 4.11. Ensure provided services are monitored 24/7/365 from operations centre that is manned by competent technical staff.
- 4.12. Monthly reports must be provided to PSJ LM's ICT staff. The reports must include as a minimum: uptime; downtime; utilization; and performance against Service Level Agreement Targets
- 4.13. Provide a Telephone Management system for the VoIP System equipment and teleconference solution.
- 4.14. The VoIP System Telephone Management must generate monthly telephone bills per user, Manage User



**PSJLM-CORP-2025/26-11 CALL FOR PROPOSALS FOR THE SUPPLY, INSTALLATION, AND MAINTENANCE OF VOIP TELEPHONE SYSTEM, INTERNET, AND VPN HOSTING FOR THE PERIOD OF THREE (03) YEARS.**

consumption, Produce User Reports to name a few.

- 4.15. All users must be migrated to the VoIP system solution, all calls must be free when calling internally and remote offices.
- 4.16. All necessary hardware, cabling, software and other services (required for the Internet service and VoIP solution) to work, should be provided and the set-up cost should be included in the proposal.
- 4.17. Provide a network diagram of the implemented solution
- 4.18. Provide a clear fault reporting and escalation plan including the change management process plan.
- 4.19. Provide a detailed clear project plan on the implementation of the project
- 4.20. 25 % of the bandwidth to be allocated to voice for each site.

## **5. Product Specification**

### **Site Requirements**

<b>NO.</b>	<b>SITE NAME</b>	<b>NO OF USERS</b>	<b>REQUIRED BANDWIDTH</b>	<b>Primary ACCESS MEDIUM</b>
1.	Main Building	80	50 Mbps	WAN Link Microwave/Fibre
2.	Finance	45	30 Mbps	WAN Link Microwave/Fibre
3.	Town hall	25	20 Mbps	WAN Link Microwave/Fibre
4.	Workshop	5	10 Mbps	WAN Link Microwave/Fibre
5.	Corporate services prefab	25	20Mbps	WAN Link Microwave/Fibre
6.	Prefab Engineering	20	20Mbps	WAN Link Microwave/Fibre

<b>Internet Solution</b>				
<b>NO.</b>	<b>SITE NAME</b>	<b>NO OF USERS</b>	<b>REQUIRED BANDWIDTH</b>	<b>Primary ACCESS MEDIUM</b>
8.	Internet Break Out	200	150 Mbps symmetrical (Uncapped)	WAN Link Microwave/Fibre
9.	VPN Client	50		WAN Link Microwave/Fibre



## **PSJLM-CORP-2025/26-11 CALL FOR PROPOSALS FOR THE SUPPLY, INSTALLATION, AND MAINTENANCE OF VOIP TELEPHONE SYSTEM, INTERNET, AND VPN HOSTING FOR THE PERIOD OF THREE (03) YEARS.**

**Handsets to be provided for the allocated areas are categorized as per below; 1 X Main Building Reception Phone(Switchboard) with Expansion Module**

### **6. Functionality/Capability**

- 6.1. Program 14 physical keys per module, 28 keys with “second page” in software
- 6.2. Keys present up to 14 characters when active, enhancing user accuracy in call handling
- 6.3. Two graphical, backlit, high-resolution colour displays makes viewing easy
- 6.4. Get status of available staff with Busy Lamp Field (BLF) support
- 6.5. View both voice message and missed call counts on the display
- 6.6. One-, two-, and three-module configurations expand scalability and extend IP phone investment
- 6.7. Power options include Power over Ethernet (POE) and a local power cube
- 6.8. The Power Save Plus option reduces power consumption in off-hours

### **7. 10 X Standard IP Phone Functionality/Capability**

- 7.1. Four line and programmable feature keys enable quick access to telephony features and staff
- 7.2. High-resolution, graphical grayscale display makes viewing easier
- 7.3. Dedicated fixed keys\*\* ease communications for increased efficiency
- 7.4. Built-in speakerphone adds freedom with hands-free communications
- 7.5. Wideband for enhanced audio clarity is supported with a handset, speaker, or a headset
- 7.6. Line keys, Soft-keys, Two-way navigation and select keys, Hold/Resume, Transfer and Conference keys, Executive features of up to a minimum of 6 Members Teleconference.
- 7.7. Messaging, Service and Directory keys
- 7.8. Standard keypads
- 7.9. Volume control toggle key
- 7.10. Voicemail

### **8. 28 X Standard Phone Functionality/Capability**

- 8.1. Single-line IP phone with support for up to two concurrent calls
- 8.2. Graphical 128 x 32-pixel monochrome display with a two-way navigation button
- 8.3. Full duplex speakerphone for flexibility with hands-free communications



## **PSJLM-CORP-2025/26-11 CALL FOR PROPOSALS FOR THE SUPPLY, INSTALLATION, AND MAINTENANCE OF VOIP TELEPHONE SYSTEM, INTERNET, AND VPN HOSTING FOR THE PERIOD OF THREE (03) YEARS.**

- 8.4. Fixed keys for common telephony features: hold, redial, transfer, and mute
- 8.5. Foldable, single-position display stand to simplify wall-mount deployments.

### **8. FEATURES**

- Alternate Numbers
- One Number
- Busy Lamp Field
- Call Forwarding Always
- Call Forwarding Busy
- Call Forwarding No Answer
- Call Forwarding Not Reachable
- Call Forwarding Selective
- Calling Line ID
- Delivery
- Call Notify
- Call Return
- Call Transfer
- Call Waiting
- Calling Line ID
- Delivery Blocking
- Communication Barring-User Control
- Directed Call Pickup
- Directed Call Pickup with Barge-in
- Do Not Disturb
- Last Number Redial
- Multiple Call Arrangement
- N-Way Call
- Priority Alert
- Push to Talk
- Selective Call Acceptance
- Selective Call Rejection
- Shared Call Appearance 15
- Speed Dial 100
- Speed Dial 8



## **PSJLM-CORP-2025/26-11 CALL FOR PROPOSALS FOR THE SUPPLY, INSTALLATION, AND MAINTENANCE OF VOIP TELEPHONE SYSTEM, INTERNET, AND VPN HOSTING FOR THE PERIOD OF THREE (03) YEARS.**

- Three-Way Calling
- Voice Messaging User
- CRM Integration API API Outlook Integration
- Mobile Client P Soft Client
- Presence
- Messaging
- Call Monitor/Barge
- Call Screening
- Remote Terminal
- Multi Terminal
- Basic Call Recording
- Zero-Touch Provisioning

### **9. INDOOR WIRELESS ACCESS POINTS**

- 9.1. 15 X Access Points
- 9.2. 2.4 GHz Band with Speeds of up to 300 Mbps
- 9.3. Range of up 50 to 100 meters
- 9.4. Sleek wall and Ceiling Mount Design
- 9.5. Passive Power over Ethernet

### **10. SWITHING & ROUTING**

- 10.1.1. X 3 24 POE Switch and X 5 48 POE Switch
- 10.1.2. Core router & Configuration to connect all sites
- 10.1.3. Firewall (FortiGate-40F Hardware plus 3 Year 24x7 FortiCare and FortiGuard) (Incl. Line Monitoring and Policy Configuration)
- 10.1.4. X200 Data Points (Network Points)
- 10.1.5. VPN Creation (Incl. Line Monitoring)

### **SECTION 2: PRICING SCHEDULE**

Submit a formal written proposal.



**PSJLM-CORP-2025/26-11 CALL FOR PROPOSALS FOR THE SUPPLY, INSTALLATION, AND MAINTENANCE  
OF VOIP TELEPHONE SYSTEM, INTERNET, AND VPN HOSTING FOR THE PERIOD OF THREE (03) YEARS.**

**Pricing instructions:**

- (i) The bidder's price offer shall be valid for 90 days from the closing date of this tender, or for such extended period as may be requested by the municipality and accepted by the bidder.
- (ii) The rates and prices submitted by the bidder must be entered into the pricing schedule above.
- (iii) No deviations from the pricing schedule will be permitted, except where indicated separately in the Schedule of Variations from Goods and Services.
- (iv) The bid price must be inclusive of VAT, where the bidder is a registered VAT vendor.
- (v) VAT must be calculated at 15% in line with statutory amendments to the VAT rate.
- (vi) The prices will be fixed for the duration of the contract.
- (vii) Transport costs will be calculated per AA rates and the calculation will start within the Jurisdiction of Port St Johns Local Municipality.
- (viii) Should there be a discrepancy between the total bid amount in the pricing schedule, and that in the form of offer, the price in the form of offer will take precedence. Where there is a discrepancy between the amount in figures and the amount in words, the amount in words will govern.

**Negotiations with successful bidders**

- Where the bid price submitted by a bidder is not market related, the municipality may not award the contract to that bidder but may negotiate a market related price.
- If a market related price cannot be negotiated with the bidder scoring the highest points, a market related price may be negotiated with the bidder scoring the second highest points, or the negotiation team may opt to cancel the tender.
- If a market related price cannot be reached with the bidder scoring the second highest points, a market related price may be negotiated with the bidder scoring the third highest points, or the negotiation team may opt to cancel the tender.
- If a market related price cannot be reached with the bidder scoring the third highest points, the tender must be cancelled.

.....  
**Name of bidder**

.....  
**Signature**

.....  
**Bidder's stamp**

.....  
**Date**



**PSJLM-CORP-2025/26-11 CALL FOR PROPOSALS FOR THE SUPPLY, INSTALLATION, AND MAINTENANCE  
OF VOIP TELEPHONE SYSTEM, INTERNET, AND VPN HOSTING FOR THE PERIOD OF THREE (03) YEARS.**

**SECTION 3: FORM OF OFFER AND ACCEPTANCE**

**PART 1 (OFFER TO BE COMPLETED BY THE BIDDER)**

Port St Johns Municipality, has solicited offers to enter into a contract for the procurement of:

**PSJLM-CORP-2025/26-11 CALL FOR PROPOSALS FOR THE SUPPLY, INSTALLATION, AND MAINTENANCE  
OF VOIP TELEPHONE SYSTEM, INTERNET, AND VPN HOSTING FOR THE PERIOD OF THREE (03) YEARS**

I, the bidder, has examined the documents listed in the tender data and addenda thereto as listed in the returnable schedules, and by submitting this offer has accepted the conditions of tender.

By the representative of the tenderer, deemed to be duly authorized, signing this part of this form of offer and acceptance, the tenderer offers to perform all of the obligations and liabilities of the bidder under the contract including compliance with all its terms and conditions according to their true intent and meaning for an amount to be determined in accordance with the conditions of contract identified in the contract data.

**THE OFFERED TOTAL OF THE PRICES INCLUSIVE OF VALUE ADDED TAX IS**

words);

R..... (in figures) (or other suitable wording)

..... Rand (in words)

By signing this part of the form of offer and acceptance, the Municipality accepts the bidder's offer. In consideration thereof, the Municipality shall pay the appointed supplier the amount due in accordance with PART 1 of this offer and acceptance. Acceptance of the bidder's offer shall form an agreement between Port St Johns Municipality and the bidder upon the terms and conditions contained in this agreement and in the contract that is the subject of this agreement

Signature

Date:

.....

Name

.....

Capacity

.....

For the  
tenderer:

.....

*(Insert name and address of organisation)*

Name &  
signature of  
witness

.....

Date



## PSJLM-CORP-2025/26-11 CALL FOR PROPOSALS FOR THE SUPPLY, INSTALLATION, AND MAINTENANCE OF VOIP TELEPHONE SYSTEM, INTERNET, AND VPN HOSTING FOR THE PERIOD OF THREE (03) YEARS.

### ACCEPTANCE

By signing this part of this Form of Offer and Acceptance, Port St Johns Municipality accepts the tenderer's Offer. In consideration thereof, the *Employer* shall pay the bidder the amount due in accordance with the *conditions of contract* identified in the Contract Data. Acceptance of the tenderer's Offer as it only relates to **rates**, shall form an agreement between the *Employer* and the tenderer upon the terms and conditions contained in this project and any contract signed is the subject to the conditions of the project.

The terms of the contract, are contained in:

Agreements and Contract Data, (which includes this Form of Offer and Acceptance)

Pricing Data

Scope of Work

Site information and drawings and documents (or parts thereof), which may be incorporated by reference into the above listed Parts.

Deviations from and amendments to the documents listed in the Tender Data and any addenda thereto listed in the Returnable Schedules as well as any changes to the terms of the Offer agreed by the tenderer and the *Employer* during this process of offer and acceptance, are contained in the Schedule of Deviations attached to and forming part of this Form of Offer and Acceptance. No amendments to or deviations from said documents are valid unless contained in this Schedule.

The tenderer shall within two weeks of receiving a completed copy of this agreement, including the Schedule of Deviations (if any), contact the *Employer's* agent (whose details are given in the Contract Data) to arrange the delivery of any securities, bonds, guarantees, proof of insurance and any other documentation to be provided in terms of the *conditions of contract* identified in the Contract Data. Failure to fulfil any of these obligations in accordance with those terms shall constitute a repudiation of this agreement.

Notwithstanding anything contained herein, this agreement comes into effect on the date when the tenderer receives one fully completed original copy of this document, including the Schedule of Deviations (if any). Unless the tenderer (now *Contractor*) within five working days of the date of such receipt notifies the *Employer* in writing of any reason why he cannot accept the contents of this agreement, this agreement shall constitute a binding contract between the Parties.

Signature: \_\_\_\_\_

Name(s): \_\_\_\_\_

Capacity: Municipal Manager

For the Employer: Port St Johns Municipality

Name and Address of the employer: ERF257, Main Street, Port St Johns



#### **SECTION 4: SCHEDULE OF VARIATIONS TO THE BID**

Should the Bidder wish to make any departure from or modification to the conditions of contract, specifications, pricing schedule, quantities, drawings or to qualify the bid in any way, he/she shall indicate the proposals clearly hereunder.

**SIGNATURE OF THE BIDDER:**.....

**DATE:** \_\_\_\_\_



## PSJLM-CORP-2025/26-11 CALL FOR PROPOSALS FOR THE SUPPLY, INSTALLATION, AND MAINTENANCE OF VOIP TELEPHONE SYSTEM, INTERNET, AND VPN HOSTING FOR THE PERIOD OF THREE (03) YEARS.

### SECTION 5: GENERAL CONDITIONS OF CONTRACT

The contract between the Municipality and the appointed bidder will be administered in terms of the **General Conditions of Contract 2010 (National Treasury)**.

#### GOVERNMENT PROCUREMENT: GENERAL CONDITIONS OF CONTRACT July 2010

##### NOTES

The purpose of this document is to:

- (i) Draw special attention to certain general conditions applicable to government bids, contracts and orders; and
- (ii) To ensure that clients be familiar with regard to the rights and obligations of all parties involved in doing business with government.

In this document words in the singular also mean in the plural and vice versa and words in the masculine also mean in the feminine and neuter.

#### General Conditions of Contract

##### 1. Definitions

The following terms shall be interpreted as indicated:

- 1.1 **“Closing time”** means the date and hour specified in the bidding documents for the receipt of bids.
- 1.2 **“Contract”** means the written agreement entered into between the purchaser and the supplier, as recorded in the contract form signed by the parties, including all attachments and appendices thereto and all documents incorporated by reference therein.
- 1.3 **“Contract price”** means the price payable to the supplier under the contract for the full and proper performance of his contractual obligations.
- 1.4 **“Corrupt practice”** means the offering, giving, receiving, or soliciting of anything of value to influence the action of a public official in the procurement process or in contract execution.
- 1.5 **“Countervailing duties”** are imposed in cases where an enterprise abroad is subsidized by its government and encouraged to market its products internationally.
- 1.6 **“Country of origin”** means the place where the goods were mined, grown or produced or from which the services are supplied. Goods are produced when, through manufacturing, processing or substantial and major assembly of components, a commercially recognized new product results that is substantially different in basic characteristics or in purpose or utility from its components.
- 1.7 **“Day”** means calendar day.
- 1.8 **“Delivery”** means delivery in compliance of the conditions of the contract or order.
- 1.9 **“Delivery ex stock”** means immediate delivery directly from stock actually on hand.
- 1.10 **“Delivery into consignees store or to his site”** means delivered and unloaded in the specified store or depot or on the specified site in compliance with the conditions of the contract or order, the supplier bearing all risks and charges involved until the supplies are so delivered and a valid receipt is obtained.
- 1.11 **“Dumping”** occurs when a private enterprise abroad market its goods on own initiative in the RSA

at lower prices than that of the country of origin and which have the potential to harm the local industries in the RSA.

- 1.12 **"Force majeure"** means an event beyond the control of the supplier and not involving the supplier's fault or negligence and not foreseeable. Such events may include, but is not restricted to, acts of the purchaser in its sovereign capacity, wars or revolutions, fires, floods, epidemics, quarantine restrictions and freight embargoes.
- 1.13 **"Fraudulent practice"** means a misrepresentation of facts in order to influence a procurement process or the execution of a contract to the detriment of any bidder, and includes collusive practice among bidders (prior to or after bid submission) designed to establish bid prices at artificial non-competitive levels and to deprive the bidder of the benefits of free and open competition.
- 1.14 **"GCC"** means the General Conditions of Contract.
- 1.15 **"Goods"** means all of the equipment, machinery, and/or other materials that the supplier is required to supply to the purchaser under the contract.
- 1.16 **"Imported content"** means that portion of the bidding price represented by the cost of components, parts or materials which have been or are still to be imported (whether by the supplier or his subcontractors) and which costs are inclusive of the costs abroad, plus freight and other direct importation costs such as landing costs, dock dues, import duty, sales duty or other similar tax or duty at the South African place of entry as well as transportation and handling charges to the factory in the Republic where the supplies covered by the bid will be manufactured.
- 1.17 **"Local content"** means that portion of the bidding price which is not included in the imported content provided that local manufacture does take place.
- 1.18 **"Manufacture"** means the production of products in a factory using labour, materials, components and machinery and includes other related value-adding activities.
- 1.19 **"Order"** means an official written order issued for the supply of goods or works or the rendering of a service.
- 1.20 **"Project site,"** where applicable, means the place indicated in bidding documents.
- 1.21 **"Purchaser"** means the organization purchasing the goods.
- 1.22 **"Republic"** means the Republic of South Africa.
- 1.23 **"SCC"** means the Special Conditions of Contract.
- 1.24 **"Services"** means those functional services ancillary to the supply of the goods, such as transportation and any other incidental services, such as installation, commissioning, provision of technical assistance, training, catering, gardening, security, maintenance and other such obligations of the supplier covered under the contract.
- 1.25 **"Written"** or **"in writing"** means handwritten in ink or any form of electronic or mechanical writing.

## **2. Application**

- 2.1 These general conditions are applicable to all bids, contracts and orders including bids for functional and professional services, sales, hiring, letting and the granting or acquiring of rights, but excluding immovable property, unless otherwise indicated in the bidding documents.
- 2.2 Where applicable, special conditions of contract are also laid down to cover specific supplies, services or works.
- 2.3 Where such special conditions of contract are in conflict with these general conditions, the special conditions shall apply.

## **3. General**

- 3.1 Unless otherwise indicated in the bidding documents, the purchaser shall not be liable for any expense incurred in the preparation and submission of a bid. Where applicable a non-refundable fee for documents may be charged.
- 3.2 With certain exceptions, invitations to bid are only published in the Government Tender Bulletin. The Government Tender Bulletin may be obtained directly from the Government Printer, Private Bag X85, Pretoria 0001, or accessed electronically from [www.treasury.gov.za](http://www.treasury.gov.za)

## **4. Standards**

- 4.1 The goods supplied shall conform to the standards mentioned in the bidding documents and specifications.

## **5. Use of Contract Documents and information; inspection.**

- 5.1 The supplier shall not, without the purchaser's prior written consent disclose the contract, or any provision thereof, or any specification, plan, drawing, pattern, sample, or information furnished by or on behalf of the purchaser in connection therewith, to any person other than a person employed by the supplier in the performance of the contract. Disclosure to any such employed person shall be made in confidence and shall extend only so far as may be necessary for purposes of such performance.
- 5.2 The supplier shall not, without the purchaser's prior written consent, make use of any document or information mentioned in GCC clause 5.1 except for purposes of performing the contract.
- 5.3 Any document, other than the contract itself mentioned in GCC clause 5.1 shall remain the property of the purchaser and shall be returned (all copies) to the purchaser on completion of the supplier's performance under the contract if so required by the purchaser.
- 5.4 The supplier shall permit the purchaser to inspect the supplier's records relating to the performance of the supplier and to have them audited by auditors appointed by the purchaser, if so required by the purchaser.

## **6. Patent rights**

- 6.1 The supplier shall indemnify the purchaser against all third-party claims of infringement of patent, trademark, or industrial design rights arising from use of the goods or any part thereof by the purchaser.

## **7. Performance Security**

- 7.1 Within thirty (30) days of receipt of the notification of contract award, the successful bidder shall furnish to the purchaser the performance security of the amount specified in SCC.
- 7.2 The proceeds of the performance security shall be payable to the purchaser as compensation for any loss resulting from the supplier's failure to complete his obligations under the contract.
- 7.3 The performance security shall be denominated in the currency of the contract, or in a freely convertible currency acceptable to the purchaser and shall be in one of the following forms:
  - (a) a bank guarantee or an irrevocable letter of credit issued by a reputable bank located in the purchaser's country or abroad, acceptable to the purchaser, in the form provided in the bidding documents or another form acceptable to the purchaser; or
  - (b) a cashier's or certified cheque.
- 7.4 The performance security will be discharged by the purchaser and returned to the supplier not later than thirty (30) days following the date of completion of the supplier's performance obligations under the contract, including any warranty obligations, unless otherwise specified in SCC.

## **8. Inspections, tests and analyses**

- 8.1 All pre-bidding testing will be for the account of the bidder.
- 8.2 If it is a bid condition that supplies to be produced or services to be rendered should at any stage during production or execution or on completion be subject to inspection, the premises of the bidder, or contractor shall be open, at all reasonable hours, for inspection by a representative of the Department or an organization acting on behalf of the Department.
- 8.3 If there are no inspection requirements indicated in the bidding documents and no mention is made in the contract, but during the contract period it is decided that inspections shall be carried out, the purchaser shall itself make the necessary arrangements, including payment arrangements with the testing authority concerned.
- 8.4 If the inspections, tests and analyses referred to in clauses 8.2 and 8.3 show the supplies to be in accordance with the contract requirements, the cost of the inspections, tests and analyses shall be defrayed by the purchaser.
- 8.5 Where the supplies or services referred to in clauses 8.2 and 8.3 do not comply with the contract requirements,

irrespective of whether such supplies or services are accepted or not, the cost in connection with these inspections, tests or analyses shall be defrayed by the supplier.

- 8.6 Supplies and services which are referred to in clauses 8.2 and 8.3 and which do not comply with the contract requirements may be rejected.
- 8.7 Any contract supplies may on or after delivery be inspected, tested or analyzed and may be rejected if found not to comply with the requirements of the contract. Such rejected supplies shall be held at the cost and risk of the supplier who shall, when called upon, remove them immediately at his own cost and forthwith substitute them with supplies which do comply with the requirements of the contract. Failing such removal the rejected supplies shall be returned at the suppliers cost and risk. Should the supplier fail to provide the substitute supplies forthwith, the purchaser may, without giving the supplier further opportunity to substitute the rejected supplies, purchase such supplies as may be necessary at the expense of the supplier.
- 8.8 The provisions of clauses 8.4 to 8.7 shall not prejudice the right of the purchaser to cancel the contract on account of a breach of the conditions thereof, or to act in terms of Clause 23 of GCC.

## **9. Packing**

- 9.1 The supplier shall provide such packing of the goods as is required to prevent their damage or deterioration during transit to their final destination, as indicated in the contract. The packing shall be sufficient to withstand, without limitation, rough handling during transit and exposure to extreme temperatures, salt and precipitation during transit, and open storage. Packing, case size and weights shall take into consideration, where appropriate, the remoteness of the goods' final destination and the absence of heavy handling facilities at all points in transit.
- 9.2 The packing, marking, and documentation within and outside the packages shall comply strictly with such special requirements as shall be expressly provided for in the contract, including additional requirements, if any, specified in SCC, and in any subsequent instructions ordered by the purchaser.

## **10. Delivery and documents**

- 10.1 Delivery of the goods shall be made by the supplier in accordance with the terms specified in the contract. The details of shipping and/or other documents to be furnished by the supplier are specified in SCC.
- 10.2 Documents to be submitted by the supplier are specified in SCC.

## **11. Insurance**

- 11.1 The goods supplied under the contract shall be fully insured in a freely convertible currency against loss or damage incidental to manufacture or acquisition, transportation, storage and delivery in the manner specified in the SCC.

## **Transportation**

- 11.2 Should a price other than an all-inclusive delivered price be required, this shall be specified in the SCC.

## **12. Incidental Services**

- 12.1 The supplier may be required to provide any or all of the following services, including additional services, if any, specified in SCC:
  - (a) performance or supervision of on-site assembly and/or commissioning of the supplied goods;
  - (b) furnishing of tools required for assembly and/or maintenance of the supplied goods;
  - (c) furnishing of a detailed operations and maintenance manual for each appropriate unit of the supplied goods;
  - (d) performance or supervision or maintenance and/or repair of the supplied goods, for a period of time agreed by the parties, provided that this service shall not relieve the supplier of any warranty obligations under this

contract; and

- (e) training of the purchaser's personnel, at the supplier's plant and/or on-site, in assembly, start-up, operation, maintenance, and/or repair of the supplied goods.

12.2 Prices charged by the supplier for incidental services, if not included in the contract price for the goods, shall be agreed upon in advance by the parties and shall not exceed the prevailing rates charged to other parties by the supplier for similar services.

### **13. Spare parts**

13.1 As specified in SCC, the supplier may be required to provide any or all of the following materials, notifications, and information pertaining to spare parts manufactured or distributed by the supplier:

- (a) such spare parts as the purchaser may elect to purchase from the supplier, provided that this election shall not relieve the supplier of any warranty obligations under the contract; and
- (b) in the event of termination of production of the spare parts:
  - (i) Advance notification to the purchaser of the pending termination, in sufficient time to permit the purchaser to procure needed requirements; and
  - (ii) following such termination, furnishing at no cost to the purchaser, the blueprints, drawings, and specifications of the spare parts, if requested.

### **14. Warranty**

14.1 The supplier warrants that the goods supplied under the contract are new, unused, of the most recent or current models, and that they incorporate all recent improvements in design and materials unless provided otherwise in the contract. The supplier further warrants that all goods supplied under this contract shall have no defect, arising from design, materials, or workmanship (except when the design and/or material is required by the purchaser's specifications) or from any act or omission of the supplier, that may develop under normal use of the supplied goods in the conditions prevailing in the country of final destination.

14.2 This warranty shall remain valid for twelve (12) months after the goods, or any portion thereof as the case may be, have been delivered to and accepted at the final destination indicated in the contract, or for eighteen (18) months after the date of shipment from the port or place of loading in the source country, whichever period concludes earlier, unless specified otherwise in SCC.

14.3 The purchaser shall promptly notify the supplier in writing of any claims arising under this warranty.

14.4 Upon receipt of such notice, the supplier shall, within the period specified in SCC and with all reasonable speed, repair or replace the defective goods or parts thereof, without costs to the purchaser.

14.5 If the supplier, having been notified, fails to remedy the defect(s) within the period specified in SCC, the purchaser may proceed to take such remedial action as may be necessary, at the supplier's risk and expense and without prejudice to any other rights which the purchaser may have against the supplier under the contract.

### **15. Payment**

15.1 The method and conditions of payment to be made to the supplier under this contract shall be specified in SCC.

15.2 The supplier shall furnish the purchaser with an invoice accompanied by a copy of the delivery note and upon fulfillment of other obligations stipulated in the contract.

15.3 Payments shall be made promptly by the purchaser, but in no case later than thirty (30) days after submission of an invoice or claim by the supplier.

15.4 Payment will be made in Rand unless otherwise stipulated in SCC.

## **16. Prices**

16.1 Prices charged by the supplier for goods delivered and services performed under the contract shall not vary from the prices quoted by the supplier in his bid, with the exception of any price adjustments authorized in SCC or in the purchaser's request for bid validity extension, as the case may be.

## **17. Contract Amendments**

17.1 No variation in or modification of the terms of the contract shall be made except by written amendment signed by the parties concerned.

## **18. Assignment**

18.1 The supplier shall not assign, in whole or in part, its obligations to perform under the contract, except with the purchaser's prior written consent.

## **19. Subcontracts**

19.1 The supplier shall notify the purchaser in writing of all subcontracts awarded under this contracts if not already specified in the bid. Such notification, in the original bid or later, shall not relieve the supplier from any liability or obligation under the contract.

## **20. Delays in the supplier's performance**

20.1 Delivery of the goods and performance of services shall be made by the supplier in accordance with the time schedule prescribed by the purchaser in the contract.

20.2 If at any time during performance of the contract, the supplier or its subcontractor(s) should encounter conditions impeding timely delivery of the goods and performance of services, the supplier shall promptly notify the purchaser in writing of the fact of the delay, its likely duration and its cause(s). As soon as practicable after receipt of the supplier's notice, the purchaser shall evaluate the situation and may at his discretion extend the supplier's time for performance, with or without the imposition of penalties, in which case the extension shall be ratified by the parties by amendment of contract.

20.3 No provision in a contract shall be deemed to prohibit the obtaining of supplies or services from a national department, provincial department, or a local authority.

20.4 The right is reserved to procure outside of the contract small quantities or to have minor essential services executed if an emergency arises, the supplier's point of supply is not situated at or near the place where the supplies are required, or the supplier's services are not readily available.

20.5 Except as provided under GCC Clause 25, a delay by the supplier in the performance of its delivery obligations shall render the supplier liable to the imposition of penalties, pursuant to GCC Clause 22, unless an extension of time is agreed upon pursuant to GCC Clause 21.2 without the application of penalties.

20.6 Upon any delay beyond the delivery period in the case of a supplies contract, the purchaser shall, without canceling the contract, be entitled to purchase supplies of a similar quality and up to the same quantity in substitution of the goods not supplied in conformity with the contract and to return any goods delivered later at the supplier's expense and risk, or to cancel the contract and buy such goods as may be required to complete the contract and without prejudice to his other rights, be entitled to claim damages from the supplier.

## **21. Penalties**

21.1 Subject to GCC Clause 25, if the supplier fails to deliver any or all of the goods or to perform the services within the period(s) specified in the contract, the purchaser shall, without prejudice to its other remedies under the contract, deduct from the contract price, as a penalty, a sum calculated on the delivered price of the delayed goods or unperformed services using the current prime interest rate calculated for each day of the delay until actual delivery or performance. The purchaser may also consider termination of the contract pursuant to GCC Clause 23.

## **22. Termination for default**

22.1 The purchaser, without prejudice to any other remedy for breach of contract, by written notice of default sent to the supplier, may terminate this contract in whole or in part:

- (a) if the supplier fails to deliver any or all of the goods within the period(s) specified in the contract, or within any extension thereof granted by the purchaser pursuant to GCC Clause 21.2;
- (b) if the Supplier fails to perform any other obligation(s) under the contract; or
- (c) if the supplier, in the judgment of the purchaser, has engaged in corrupt or fraudulent practices in competing for or in executing the contract.

22.2 In the event the purchaser terminates the contract in whole or in part, the purchaser may procure, upon such terms and in such manner as it deems appropriate, goods, works or services similar to those undelivered, and the supplier shall be liable to the purchaser for any excess costs for such similar goods, works or services. However, the supplier shall continue performance of the contract to the extent not terminated.

22.3 Where the purchaser terminates the contract in whole or in part, the purchaser may decide to impose a restriction penalty on the supplier by prohibiting such supplier from doing business with the public sector for a period not exceeding 10 years.

22.4 If a purchaser intends imposing a restriction on a supplier or any person associated with the supplier, the supplier will be allowed a time period of not more than fourteen (14) days to provide reasons why the envisaged restriction should not be imposed. Should the supplier fail to respond within the stipulated fourteen (14) days the purchaser may regard the intended penalty as not objected against and may impose it on the supplier.

22.5 Any restriction imposed on any person by the Accounting Officer / Authority will, at the discretion of the Accounting Officer / Authority, also be applicable to any other enterprise or any partner, manager, director or other person who wholly or partly exercises or exercised or may exercise control over the enterprise of the first-mentioned person, and with which enterprise or person the first-mentioned person, is or was in the opinion of the Accounting Officer / Authority actively associated.

22.6 If a restriction is imposed, the purchaser must, within five (5) working days of such imposition, furnish the National Treasury, with the following information:

- (i) the name and address of the supplier and / or person restricted by the purchaser;
- (ii) the date of commencement of the restriction;
- (iii) the period of restriction; and
- (iv) the reasons for the restriction.

These details will be loaded in the National Treasury's central database of suppliers or persons prohibited from doing business with the public sector.

22.7 If a court of law convicts a person of an offence as contemplated in sections 12 or 13 of the Prevention and Combating of Corrupt Activities Act, No. 12 of 2004, the court may also rule that such person's name be endorsed on the Register for Tender Defaulters. When a person's name has been endorsed on the Register, the person will be prohibited from doing business with the public sector for a period not less than five years and not more than 10 years. The National Treasury is empowered to determine the period of restriction and each case will be dealt with on its own merits. According to section 32 of the Act the Register must be open to the public. The Register can be perused on the National Treasury website.

## **23. Anti-dumping and countervailing duties and rights**

23.1 When, after the date of bid, provisional payments are required, or antidumping or countervailing duties are imposed, or the amount of a provisional payment or anti-dumping or countervailing right is increased in respect of any dumped or subsidized import, the State is not liable for any amount so required or imposed, or for the amount of any such increase. When, after the said date, such a provisional payment is no longer required or any such anti-dumping or countervailing right is abolished, or where the amount of such provisional payment

or any such right is reduced, any such favourable difference shall on demand be paid forthwith by the contractor to the State or the State may deduct such amounts from moneys (if any) which may otherwise be due to the contractor in regard to supplies or services which he delivered or rendered, or is to deliver or render in terms of the contract or any other contract or any other amount which may be due to him.

## **24. Force Majeure**

- 24.1 Notwithstanding the provisions of GCC Clauses 22 and 23, the damages, or termination for default if and to the extent that his delay in performance or other failure to perform his obligations under the contract is the result of an event of force majeure.
- 24.2 If a force majeure situation arises, the supplier shall promptly notify the purchaser in writing of such condition and the cause thereof. Unless otherwise directed by the purchaser in writing, the supplier shall continue to perform its obligations under the contract as far as is reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the force majeure event.

## **25. Termination for insolvency**

- 25.1 The purchaser may at any time terminate the contract by giving written notice to the supplier if the supplier becomes bankrupt or otherwise insolvent. In this event, termination will be without compensation to the supplier, provided that such termination will not prejudice or affect any right of action or remedy which has accrued or will accrue thereafter to the purchaser.

## **26. Settlement of Disputes**

- 26.1 If any dispute or difference of any kind whatsoever arises between the purchaser and the supplier in connection with or arising out of the contract, the parties shall make every effort to resolve amicably such dispute or difference by mutual consultation.
- 26.2 If, after thirty (30) days, the parties have failed to resolve their dispute or difference by such mutual consultation, then either the purchaser or the supplier may give notice to the other party of his intention to commence with mediation. No mediation in respect of this matter may be commenced unless such notice is given to the other party.
- 26.3 Should it not be possible to settle a dispute by means of mediation, it may be settled in a South African court of law.
- 30.4 Mediation proceedings shall be conducted in accordance with the rules of procedure specified in the SCC.
- 30.5 Notwithstanding any reference to mediation and/or court proceedings herein,
  - (a) the parties shall continue to perform their respective obligations under the contract unless they otherwise agree; and
  - (b) the purchaser shall pay the supplier any monies

## **27. Limitation of liability**

- 27.1 Except in cases of criminal negligence or willful misconduct, and in the case infringement pursuant to Clause 6;
  - (a) the supplier shall not be liable to the purchaser, whether in contract, tort, or otherwise, for any indirect or consequential loss or damage, loss of use, loss of production, or loss of profits or interest costs, provided that this exclusion shall not apply to any obligation of the supplier to pay penalties and/or damages to the purchaser; and
  - (b) the aggregate liability of the supplier to the purchaser, whether under the contract, in tort or otherwise, shall not exceed the total contract price, provided that this limitation shall not apply to the cost of repairing or replacing defective equipment.

## **28. Governing Language**

28.1 The contract shall be written in English. All correspondence and other documents pertaining to the contract that is exchanged by the parties shall also be written in English.

## **29. Applicable Law**

29.1 The contract shall be interpreted in accordance with South African laws, unless otherwise specified in SCC.

## **30. Notices**

30.1 Every written acceptance of a bid shall be posted to the supplier concerned by registered or certified mail and any other notice to him shall be posted by ordinary mail to the address furnished in his bid or to the address notified later by him in writing and such posting shall be deemed to be proper service of such notice.

30.2 The time mentioned in the contract documents for performing any act after such aforesaid notice has been given, shall be reckoned from the date of posting of such notice

## **31. Taxes and duties**

31.1 A foreign supplier shall be entirely responsible for all taxes, stamp duties, license fees, and other such levies imposed outside the purchaser's country.

31.2 A local supplier shall be entirely responsible for all taxes, duties, license fees, etc., incurred until delivery of the contracted goods to the purchaser.

31.3 No contract shall be concluded with any bidder whose tax matters are not in order. Prior to the award of a bid the Department must be in possession of a tax clearance certificate, submitted by the bidder. This certificate must be an original issued by the South African Revenue Services.

## **32. National Industrial Participation (NIP) Programme**

32.1 The NIP Programme administered by the Department of Trade and Industry shall be applicable to all contracts that are subject to the NIP obligation.

## **34. Prohibition of Restrictive practices**

34.1 In terms of section 4 (1) (b) (iii) of the Competition Act No. 89 of 1998, as amended, an agreement between, or concerted practice by, firms, or a decision by an association of firms, is prohibited if it is between parties in a horizontal relationship and if a bidder (s) is / are or a contractor(s) was / were involved in collusive bidding (or bid rigging).

34.2 If a bidder(s) or contractor(s), based on reasonable grounds or evidence obtained by the purchaser, has / have engaged in the restrictive practice referred to above, the purchaser may refer the matter to the Competition Commission for investigation and possible imposition of administrative penalties as contemplated in the Competition Act No. 89 of 1998.

34.3 If a bidder(s) or contractor(s), has / have been found guilty by the Competition Commission of the restrictive practice referred to above, the purchaser may, in addition and without prejudice to any other remedy provided for, invalidate the bid(s) for such item(s) offered, and / or terminate the contract in whole or part, and / or restrict the bidder(s) or contractor(s) from conducting business with the public sector for a period not exceeding ten (10) years and / or claim damages from the bidder(s) or contractor(s) concerned.