

QUALITY REQUIREMENTS

	ENQUIRY / CONTRACT No:		
	ENQUIRY / CONTRACT DESCRIPTION	The Service Provider will have to provide Transport service for normal day workers to and from Matla Power Station to Middelburg Eskom Distribution Customer Network Centre (CNC) for a period of 5 years.	
	CLAUSES OF 240-105658000 SPECIFICATION	CLAUSE DESCRIPTION	INDICATE WITH AN (X)
SECTION B (ESKOM)	CLAUSE 3	PRE-CONTRACT AWARD QUALITY REQUIREMENTS	X
	CLAUSE 4	(*Select Only Applicable Category). NB: Not more than one category must	
		Category 1 (refer to clause 3.5.2 of 240-105658000)	-
		Category 2 (refer to clause 3.5.3 of 240-105658000)	-
		Category 3 (refer to clause 3.5.4 of 240-105658000)	X
		Category 4 (refer to clause 3.5.5 of 240-105658000)	-
	CLAUSE 5	Main Supplier and Sub-supplier Capability and Capacity Assessment (refer to clause 3.6 of 240-105658000)	-
		POST-CONTRACT AWARD	
		Contract Execution (refer to clause 3.7.1 of 240-105658000)	X
	CLAUSE 6	Supplier Quality Performance Monitoring Phase (refer to clause 3.7.2 of 240-105658000)	X
		STANDARD CONDITIONS	
		Eskom Rights of Access (refer to clause 3.8.1 of 240-105658000)	X
		Eskom Rights to Information (refer to clause 3.8.2 of 240-105658000)	X
		Preservation (refer to clause 3.8.3 of 240-105658000)	X
		Quality Audits Related Conditions (refer to clause 3.8.4 of 240-105658000)	X
Management of Nonconformities and Nonconforming Outputs Identified by Eskom (refer to clause 3.8.5 of 240-105658000)		X	
SPECIAL PROCESSES (REFER TO CLAUSE 3.8.6 OF 240-105658000)	X		

	CLAUSES OF ISO 9001 STANDARD	ISO 9001 STANDARD	INDICATE WITH AN (X)	QUALITY PRINCIPAL	ISO 9001 STANDARD	INDICATE WITH AN (X)
SECTION C (ESKOM)	CLAUSE 4	Context of the	X	PRINCIPAL	Customer focus	X
	CLAUSE 5	Leadership	X	PRINCIPAL	Leadership	X
	CLAUSE 6	Planning	X	PRINCIPAL	Engagement of	X
	CLAUSE 7	Support	X	PRINCIPAL	Process approach	X
	CLAUSE 8	Operation	X	PRINCIPAL	Improvement	X
	CLAUSE 9	Performance Evaluations	X	PRINCIPAL E 6	Evidence based decision making	X
	CLAUSE 10	Improvement	X	PRINCIPAL	Relationship	X
SECTION D (ESKOM)	ESKOM'S QUALITY REPRESENTATIVE	NAME		DESIGNATION	DATE	SIGNATURE
				Officer QA	02 February 2026	
SECTION E (TENDER)	TENDERER'S QUALITY REPRESENTATIVE	NAME		DESIGNATION	DATE	SIGNATURE



Supplier Quality Management: Tender Returnables Documents	List of	Unique Identifier	240-12248652
		Revision	7
		Effective Date	2022/01/26
		Specification	240-105658000

Category 3 : Quality Requirements	Deliverables to be evaluated indicator = 1
SECTION A : Quality Management System Requirements ISO 9001 Objective evidence of documented QMS that is not certified but complies with ISO 9001	
	Apply =1
A.1 QMS Manual or a document that defines and describes the QMS and its scope	1
A.2 Quality Policy Approved by top management.	1
A.3 Quality Objectives Approved by top management.	1
A.4 Control of documented information (i.e. document and record control) Clause 7.5 of ISO 9001:2015	1
A.5 Documented information for Control of nonconforming outputs Clause 8.7 of ISO 9001:2015	1
A.6 Documented information for Nonconformity and Corrective action Clause 10.2 of ISO 9001:2015	1
A.7 Documented information for Internal audit Clause 9.2 of ISO 9001:2015	1
Section A Score Option 2	7

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SECTION B : Evidence of QMS in operation (Tender Quality Requirements -Ref 240-105658000)	
	Apply =1
B.1 Documented information for defined roles, responsibilities and authorities - Organization chart and Responsibility matrix (must include but not limited to quality management function/role) (Clause 5.3 of ISO 9001:2015)	1
B.2 Documented information for Control of Externally Provided Processes, Products and Services - Must include criteria for evaluation, selection, monitoring of performance, and re-evaluation of external providers (Clause 8.4 of ISO 9001:2015)	1
Section B Score	2
SECTION C: Contract Quality Plan Requirements (Ref 240-105658000 and 240-109253698). Draft Contract Quality Plan specific to the scope of work as described in the tender documents (Ref ISO 10005)	
	Apply (Yes=1)
NB! Draft Contract/Project Quality Plan has important QA deliverables	1
Section C Score	1
SECTION D: Quality Control Plan Requirements (Ref 240-105658000 or 240-109253302) QCP /Checklist/ ITP (Quality Control Plans) as per Scope of Works (Ref ISO 10005)	
	Apply = 1
NB! Draft/ Example of an Inspection and Test Plan (ITP) or Quality Control Plan (QCP) on similar and/ or previous work done	1
Section D Score	1

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SECTION E: User defined additional Requirements & miscellaneous (Ref 240-105658000)	
Customer specific requirements & other standards and required can be listed and evaluated here	
	Apply (Yes=1)
E.1 Form A is completed and signed.	1
E.2 Add other requirements (if applicable) as per the scope of work and/ or specification	1
Section E Score	2
NAME OF ESKOM REPPRESENTATIVE	Officer QA
DATE ISSUED	02-Feb-26
PROJECT: TENDER TITLE	The Service Provider will have to provide Transport service for normal day workers to and from Matla Power Station to Middelburg Eskom Distribution Customer Network Centre (CNC) for a period of 5 years.
SIGNATURE	

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