



**CLARIFICATION QUESTIONS AND ANSWERS**

<b>TENDER DESCRIPTION</b>	<b>FOR THE PROVISION OF TECHNICAL SERVICES ON A MIGRATION FROM SAP ECC6 TO SAP S/4HANA FOR TRANSNET CORPORATE CENTER (TCC) FOR A PERIOD OF TWELVE (12) MONTHS.</b>
<b>RFP NUMBER</b>	<b>TCC/2024/01/0002/54684/RFP</b>

**BATCH 2 - CLARIFICATION QUESTIONS AND TRANSNET RESPONSES**

<b>No:</b>	<b>CLARIFICATION QUESTIONS</b>	<b>TRANSNET RESPONSE</b>
1	Humbly requesting extension on submission deadline, as we are still waiting for clarification responses to come in.	Refer to the response in Batch 1 which is published on the National Treasury e-tender portal and Transnet e-tender portal.  The closing date has been extended to 14 July 2025.
2	Can Transnet please share the questions and answers that was asked by the potential vendors that is looking at responding to this RFP for transparency and Clarification purposes.	Refer to Batch 1 responses which is published on the National Treasury e-tender portal and Transnet e-tender portal.
3	Is there any consideration for the extension for this RFP deadline as previously requested in attached email sent on the 08 06 2025.06.19	Refer to the response in Batch 1 which is published on the National Treasury e-tender portal and Transnet e-tender portal.  The closing date has been extended to 14 July 2025.



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4	Which systems in the landscape should be considered for the migration? The RFP notes the OD systems, FAS (EHP5, and EHP 8). So is it three landscapes that needs to be converted with brownfields	The systems to be converted are for TCC SAP ECC6 ECC6 EHP8 (for FAS) ECC6 EHP8 (Dev) ECC6 EHP8 (QA) ECC6 EHP8 (PRD)
5	How many systems in the OD landscape, is it only one DEV.QAS,PRD, or multiple?	Refer to the above (no 6)
6	What about other ERP systems in the landscape, ie. Sandbox, PreDev, Pre-Production, is it also part of scope for Brownfields?	No, (Pre-Dev,Pre-Prod) are out of scope. These will be created by ourselves after the upgrade. You may want to start the upgrade by creating a sandbox which will then be re-purposed after implementation.
7	The RFP indicates that Flex GL has been implemented. Can you confirm whether Flex GL, is implemented with document splitting?	Transnet Property - Flexible Real Estate (Incl. Municipal Account Management Solution). Document Splitting is activated. (Using leading ledger (AIS))
8	The RFP indicates that SAP Licensing and Landscape (Assume Rise) is excluded from the required response. Can the submission therefore just state any specific landscape (infrastructure) requirements and assumptions, which will be provided by TCC?	Transnet owns the SAP S4HANA licenses and also has the OEM license and maintenance support. TCC will provide the MS AZURE infrastructure where the different environment will be hosted.
9	Does TCC have L3 Processes for all core business processes? If so can this please be made available to us?	No; we don't have at this stage; will be able to indicate this during project requirements workshops.



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10	What is the expectation to perform a Brownfields (like-for-like) conversion, and then business process re-engineering, or alignment to standard best practices?	Brownfields (like-for-like) conversion
11	The Explore phase states "Fit-Gap" workshops, which are typically associated with a Greenfields project in the Private Cloud space. What is the exact TCC requirement for "Fit-gap" workshops in a Brownfields project?	Using the provided readiness reports or additional discovery tools to provide recommendations /advise on the new S4HANA features that replaces ECC6 old features.
12	Kindly advise if you have received the below email sent last week Thursday, 12 June 2025?	Refer to the response in Batch 1.
13	Does Transnet already have Azure footprint, If yes, please specify the primary and DR regions.	YES; we are using Liquid Intelligent Technologies and MS Azure as our cloud partners.
14	We assume that MS Azure foundation setup is available already and the same will be utilized for this project, please confirm.	Yes that is correct.
15	Azure infrastructure provisioning for the systems part of this RFP will be in scope of supplier.	No; Azure infrastructure provisioning for the systems part is out of scope.



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16	Please confirm if any automation setup is available to be utilized for infrastructure provisioning in Azure.	Our service providers (MSoft and Liquid Intelligent Technologies) will take care of this.
17	Please confirm if Azure infrastructure managed services (post migration) are also in scope	No; this will be provided by our hyperscale partners (Microsoft and LIT-Liquid Intelligent Technologies)
18	Please confirm the Availability, RTO & RPO requirements for non-prod & Prod SAP systems getting hosted in Azure	This has already been provided to our cloud hyperscalers partners > you don't have to cater for these.
19	Please confirm if Transnet owns the licenses for OS.	Which (OS) operating system in particular?
20	Client Reference letters , Request for Transnet to consider alternative proof of customer engagement by way of a customer reference that has been approved by customer and available on a public source such as TCS website etc. This is due to TCS needing to be compliant with customer data due to data privacy requires as per POPIA and GDPR. Please do note that this alternate references has been accepted by other Public Sector and State Owned Entities such as Eskom and CoCT. We request Transnet allow this consideration. I have attached some examples of	We want this on the company letterhead and signed by the particular company business owner. We will not consider websites for this.



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	<p>reference formats by other PS and SoE's recently Please advise if this would be sufficient to comply with the customer reference requirement</p> <p><b>TCS Case Studies</b></p> <p><b>1. Australian major Power distribution company</b></p> <table border="1"> <tr> <td data-bbox="256 493 321 604"><b>Customer Profile</b></td> <td data-bbox="321 493 824 604">Company Name: A major operator of the electrical distribution network for New South Wales, Australia. Company Size: 5,000+ Number of users : 1M+ Implementation scope: platform setup, Design, Design, development, Testing, Support, and maintenance Implementation duration: 12 Months+</td> </tr> <tr> <td data-bbox="256 604 321 653"><b>Business Challenge</b></td> <td data-bbox="321 604 824 653"> <ul style="list-style-type: none"> <li>The Customer aims to centralize the Integration Platform</li> <li>Building integration platform supporting the company's Digital transformation</li> <li>Follow the API First approach and Micro-service Architecture</li> </ul> </td> </tr> <tr> <td data-bbox="256 653 321 779"><b>Solution &amp; Services</b></td> <td data-bbox="321 653 824 779">                     Designed a Robust, Scalable and Highly Available Middle-ware platform with secured Authentication models, data encryption and governance policies                     <ol style="list-style-type: none"> <li>Developed interfaces integrating with External systems for Vehicle location tracking involving multiple applications to sync live data to backend applications</li> <li>Interface for Duress alert notification from field workers to help centers</li> <li>Integrated with SAP SuccessFactors for real time employee data synchronization</li> <li>Secured integration to Operational Technology applications (ADMS &amp; SCADA).</li> <li>APIfication of business services</li> </ol> </td> </tr> <tr> <td data-bbox="256 779 321 846"><b>Business Benefits</b></td> <td data-bbox="321 779 824 846"> <b>Technology:</b> IBM webMethods Integration Server, webMethods API Management Platform.                     <ul style="list-style-type: none"> <li>Centralize Integration platform avoiding multiple ad hoc applications.</li> <li>Elevate integration processes, enhance security, and optimize cost efficiencies</li> <li>Build an API marketplace for Customer</li> </ul> </td> </tr> <tr> <td data-bbox="256 846 321 940"><b>Customer Reference</b></td> <td data-bbox="321 846 824 940">                     Name: Pratik Das                      Contact Number: +27 635536983                      Email: pratik.d1@tcs.com                      Note: As a matter of privacy and courtesy to our customers, we request that the reference be placed through us. We will organize all the logistics in terms of timings, conference call facilities and others.                 </td> </tr> </table>	<b>Customer Profile</b>	Company Name: A major operator of the electrical distribution network for New South Wales, Australia. Company Size: 5,000+ Number of users : 1M+ Implementation scope: platform setup, Design, Design, development, Testing, Support, and maintenance Implementation duration: 12 Months+	<b>Business Challenge</b>	<ul style="list-style-type: none"> <li>The Customer aims to centralize the Integration Platform</li> <li>Building integration platform supporting the company's Digital transformation</li> <li>Follow the API First approach and Micro-service Architecture</li> </ul>	<b>Solution &amp; Services</b>	Designed a Robust, Scalable and Highly Available Middle-ware platform with secured Authentication models, data encryption and governance policies <ol style="list-style-type: none"> <li>Developed interfaces integrating with External systems for Vehicle location tracking involving multiple applications to sync live data to backend applications</li> <li>Interface for Duress alert notification from field workers to help centers</li> <li>Integrated with SAP SuccessFactors for real time employee data synchronization</li> <li>Secured integration to Operational Technology applications (ADMS &amp; SCADA).</li> <li>APIfication of business services</li> </ol>	<b>Business Benefits</b>	<b>Technology:</b> IBM webMethods Integration Server, webMethods API Management Platform. <ul style="list-style-type: none"> <li>Centralize Integration platform avoiding multiple ad hoc applications.</li> <li>Elevate integration processes, enhance security, and optimize cost efficiencies</li> <li>Build an API marketplace for Customer</li> </ul>	<b>Customer Reference</b>	Name: Pratik Das Contact Number: +27 635536983 Email: pratik.d1@tcs.com Note: As a matter of privacy and courtesy to our customers, we request that the reference be placed through us. We will organize all the logistics in terms of timings, conference call facilities and others.	
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