

	Tender Questions and Answers	Document Identifier	240-7124948	Rev	1
		Effective Date	01 April 2023		
		Review Date	April 2031		

To whom it may concern	Date	27 August 2026
	Enquiries	Seela Pillay
	E-mail address	Seela.pillay@eskom.co.za

Dear Sir/Madam

Request for Enquiry Number	E3302DXKZNOU
Description / Project Title	The establishment of an enabling agreement with a panel of 20 service providers for the provision of auditing, capturing, disconnections, reconnections and replacement of prepaid, faulty and tampered meters with smart meters for the Central East Cluster (Kwa-Zulu Natal Operating Unit and Free State Operating Unit) on an 'as and when' required basis for a period of thirty-six (36) months.
Tender Questions Closing Date	14 September 2026

Item	Questions	Answers	Clarity Published Dates
1.	1. NEC3 main Option — Option A or Option C The Contract Data provided by the Employer states that the conditions of contract are the core clauses and the clauses for main Option A: Priced contract with price list. Section C2.1 of the Pricing Data is, however, headed "Pricing assumptions: Option C" and sets out the Option C mechanism, including that the Price List is used only as a means of arriving at a target price and that work done is paid for at Defined Cost plus the Fee. Part C1.2b also provides entry fields for Options A, C and E.	Please note that the amended NEC3 Term Services Contract has been uploaded and now reflects the correct Option A contract data.	27 August 2026

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	These produce materially different tendered amounts and different payment outcomes. Please confirm: a) which main Option applies to this contract; b) whether payment will be assessed on the Prices in the Price List, or on Defined Cost plus the Fee; and c) if Option C applies, where the Contractor is to state the Fee percentage and the share ranges, and what data the Employer requires for the Contractor's share percentages.		
2.	Vehicle requirement — minimum number and points allocation Technical Criteria contain three statements that we are unable to reconcile: a) Stage 1 Mandatory Criteria require a minimum of one owned roadworthy 4x2 LDV vehicle; b) Stage 2 clause 2.2 allocates 1 x 4x2 LDV = 10 and 1 staff vehicle = 5, but states the total as 10; and c) clause 5 Vehicle Requirements requires a minimum of 2 x	Addendum 1 was uploaded addressing this query	27 August 2026
3.	Kindly advise our office in respect of the technical section(mandatory & functional criteria): Are the contractors allowed to provide authorisations from other operating units outside of Kwa-Zulu Natal.	Yes Either authorization from any OU or ORHVS/ LVOR certificates	27 August 2026
4.	We kindly ask for an extension of the closing date , reason that some of the regulated training we did them few years ago and the Validation Certificates were not a thing, we have contacted the service provider to ask for one , the feedback that we got is that they will do ask Eskom to share Validation Certificate but it	Addendum 2 has been uploaded extending the closing date to the 18 th September 2026	27 August 2026

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	can take a week or 2 for Eskom to them back , and then they can be able to share with us		
5.	Is a COID letter submission a mandatory requirement/gatekeeper at tender submission date? Will you be automatically disqualified if you don't submit at Tender closing date?	No, submission of COID certificate is not a mandatory requirement / gatekeeper at tender submission date. No, you will not be disqualified if you do not submit at tender closing date.	27 August 2026
6.	Please may we request an extension on the tender closing date. The clarification meeting was only on the 14 th August, and the closing day on the 4 th September, which is a short timeframe.	Addendum 2 has been uploaded extending the closing date to the 18 th of September 2026	27 August 2026
7.	As per the item below, please confirm if the Baseline Risk Assessment and Method Statement is going to be uploaded to the tender bulletin? 4 Risk Assessment procedure / Method Statement. Baseline Risk Assessment (Provided by the Client)	The tenderer shall submit its own method statement/procedure. The client baseline risk assessment will be provided on work allocation.	27 August 2026
8.	Please this is to ask on TECHNICAL PART ON MANDATORY CRITERIA. 1.Work on Energized Lv L306 Certificates is the same as Operate on low voltage networks LVOP 001 Certificate?	No these are two different certificates • LVOP 001 Operating on LV network • L3E06 is performing work on LV energized basically its LV Live work procedures	27 August 2026
9.	The vehicle that we use on our mandatory submission, can we use the same vehicle on functional submission?	No, as is written on the tender documents that mandatory resources are not for scoring. Resources submitted for Mandatory will not be used for scoring.	27 August 2026

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10.	On the commercial folder where it says attach the invitation to tender, do we have to attach all the pages of the invitation to tender or only the pages that we filled.	Kindly note all pages need to be attached	
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