



INXUBA YETHEMBA

• UMASIPALA WASEKHAYA / PLAASLIKE MUNISIPALITEIT / LOCAL MUNICIPALITY •



INVITATION TO TENDER

Bid No. and Description	Closing Date and Time	Evaluation	Contacts
BID NO. IYM02/01/2024T SUPPLY, INSTALLATION, AND MAINTENANCE OF A COMPLAINTS MANAGEMENT SYSTEM FOR A PERIOD OF THREE (3) YEARS NOTICE NO: 05/2024	12 pm on 26 th February 2023	The bids will be evaluated on the 80/20 preferential points system. Points will be allocated as follows: <ul style="list-style-type: none">• 80 points = price• 20 points = specific goal Breakdown of the allocation for specific goals: <ul style="list-style-type: none">• Locality = 10 points• 100% Black-owned business = 10 points	For SCM enquires please contact Mrs. L. Ntloko at 048 8015061 or lnntloko@iym.gov.za , for Technical enquires please contact Mr. S Yose at 0640164864 or siphosihleyose@gmail.com

Bid documents may be obtained at a non-refundable cost of R300.00 from the cashier, no. 1 JA Calata Street, Cradock, 5880 from the Cashier operating hours are from 09h30 to 16h00 or via EFT using the banking details provided.

Account name: Inxuba Yethemba Local Municipality
Bank: FNB
Account No: 51980028125
Account Type: Cheque
Branch Code: 210218
Reference: Bid no followed by 4 zeros

Bids in a sealed envelope clearly marked with the relevant **Bid No and Description** must be placed in the Bid box at the Registry Office during office hours at No. 1 JA Calata Street, Cradock, 5880, before closing time where bids will be opened.

Prospective bidders must be registered on the Central Supplier Database (CSD). Failure to comply shall render the bid null and void. Failure to submit any compulsory document(s) shall render the bid null and void.

No late, incomplete, facsimile or email bids will be accepted for consideration. The only or lowest bid received shall not necessarily be accepted.

Mr M.W. Mbebe, Municipal Manager