

## **Terms of Reference**

Number of delegates: 2

Method of delivery: Online

NQF Level: 5

## Content:

• Facilities Management in Context

- Leadership and Strategy
- Policies and Processes: Communication and Implementation
- Maintenance, Life Cycles and Budgeting
- Managing Projects and Stakeholders
- Tendering and Contract Management
- Compliance and Occupational Health & Safety
- Technology, Systems and Processes for Business Continuity