**RFI SPECIFICATION** 

COVER PAGE (SUMMARY)

**BIDDERS MUST SUBMIT ANNEXURE 1 TOGETHER WITH THE INVITATION TO BID DOCUMENT**

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| **RFI No:** | **RFI 2682/2022** |
| **Description** | **Request For Information (RFI) To Submit A Proposal For An Enterprise Vulnerability Management Tool** |
| **Publication Date** | **11 November 2022** |
| **Virtual Vendor Briefing Session** | **A Non-Compulsory Virtual Briefing Session will be held as follows:**  **Date: 18 November 2022**  **Time: 11h00 am (South African Time)**  **Venue: Online (Teams)**  **Link:** [Click here to join the meeting](https://teams.microsoft.com/l/meetup-join/19%3ameeting_ZWQwNTdhZmQtNDYzYS00Yjc0LWI5NjgtN2JlMDUyYzEyMjkz%40thread.v2/0?context=%7b%22Tid%22%3a%2248cd5724-88c7-48c3-a665-945436edd7fc%22%2c%22Oid%22%3a%22d16c4658-8ada-4d14-9384-5a456245c314%22%7d) |
| **Closing Date for questions / queries** | **01 December 2022** |
| **Proposal Submission Address** | **Proposals will be accepted electronically via the following email address:** [**tenders@sita.co.za**](mailto:tenders@sita.co.za) |
| **RFI Closing Details and Address** | **Date: 05 December 2022**  **Time: 11h00 am (South African Time)**  **Email:** [**tenders@sita.co.za**](mailto:tenders@sita.co.za) |
| **RFI Validity Period** | **N/A** |

**PROSPECTIVE RESPONDENTS MUST REGISTER ON NATIONAL TREASURY’S CENTRAL SUPPLIER DATABASE PRIOR TO SUBMITTING RESPONSES.**

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1. INTRODUCTION

# PURPOSE AND BACKGROUND

## PURPOSE

The purpose of this Request for Information (RFI) is to invite suppliers (hereinafter referred to as “bidders”) to submit information on **Enterprise Vulnerability Management** solution that can be deployed within the client’s network. This RFI is solely for information gathering purpose and NOT to make a selection or an award. The information collected in this fashion will not be used to lead to sourcing from one supplier only nor will it be used to write the ultimate specification in a matter that would suit just one specific supplier.

SITA is gathering information on what enterprise vulnerability management solutions are available in the market, what specifications the products have, the availability of the products in the market place, and the possible indicative pricing and timing of delivery of such solution, for the deployment of a vulnerability management solution for the client.

## BACKGROUND

SITA ISS is responsible for ensuring protection of government information systems against a number of threats. SITA seeks industry to provide enterprise vulnerability management solution as a service for the client. The solution needs to be centrally managed and with capabilities to monitor, identify, prioritize and fix vulnerabilities efficiently.

In order to achieve a condition of security of government information systems, implementation of security mechanisms is priority. It is for this reason that this RFI is submitted to seek for an appropriate vulnerability security solution that will enhance current security of government information systems.

The focus of this RFI is on an enterprise vulnerability management solution which is easy to deploy and maintain and will enable SITA to identify, evaluate, remediate and report on security vulnerabilities across the client in different systems and the software that runs on them.

## Objective

The respondents to the Request for Information (RFI) are requested to submit detailed

information of enterprise vulnerability management solutions as per the specification.

# Confidentiality

1. The information contained in this document is of a confidential nature, and must only be used for purposes of responding to this RFI. This confidentiality clause extends to all respondent(s) or associates whom you may decide to involve in preparing a response to this RFI.
2. For purposes of this process, the term “confidential information” shall include all technical and business information, including, without limiting the generality of the foregoing, all secret knowledge and information (including any and all financial, commercial, market, technical, functional and scientific information, and information relating to a party’s strategic objectives and planning and its past, present and future research and development), technical, functional and scientific requirements and specifications, data concerning business relationships, demonstrations, processes, machinery, know-how, architectural information, information contained in a party’s software and associated material and documentation, plans, designs and drawings and all material of whatever description, whether subject to or protected by copyright, patent or trademark, registered or un-registered, or otherwise disclosed or communicated before or after the date of this process.
3. The receiving party shall not, during the period of validity of this process, or at any time thereafter, use or disclose, directly or indirectly, the confidential information of SITA or the client (even if received before the date of this process) to any person whether in the employment of the receiving party or not, who does not take part in the performance of this process.
4. The receiving party shall take all such steps as may be reasonably necessary to prevent SITA and the client confidential information coming into the possession of unauthorised third parties. In protecting the receiving party’s confidential information, SITA and the client shall use the same degree of care, but no less than a reasonable degree of care, to prevent the unauthorised use or disclosure of the confidential information as the receiving party uses to protect its own confidential information.
5. Any documentation, software or records relating to confidential information of SITA or the client, which comes into the possession of the receiving party during the period of validity of this process or at any time thereafter or which has so come into its possession before the period of validity of this process:
   1. Shall be deemed to form part of the confidential information of SITA or the client;
   2. Shall be deemed to be the property of SITA or the client;
   3. Shall not be copied, reproduced, published or circulated by the receiving party unless and to the extent that such copying is necessary for the performance of this process and all other processes as contemplated in; and
   4. Shall be surrendered to SITA or the client on demand, and in any event on the termination of the investigations and negotiations, and the receiving party shall not retain any extracts.

# Precedence of documents

* 1. This RFI consists of a number of sections. Where there is a contradiction in terms between the clauses, phrases, words, stipulations or terms and herein referred to generally as stipulations in this RFI and the stipulations in any other document attached hereto, or the RFI submitted hereto, the relevant stipulations in this RFI shall take precedence.
  2. Where this RFI is silent on any matter, the relevant stipulations addressing such matter and which appears in the SITA Procurement Policy and Procedures shall take precedence. RFI shall refrain from incorporating any additional stipulations in its RFI submitted in terms hereof other than in the form of a clearly marked recommendation that SITA may in its sole discretion elect to import or to ignore. Any such inclusion shall not be used for any purpose of interpretation unless it has been so imported or acknowledged by SITA.
  3. It is acknowledged that all stipulations in the SITA Procurement Policy and Procedures are not equally applicable to all matters addressed in this RFI. It however remains the exclusive domain and election of SITA as to which of these stipulations are applicable and to what extent. The bidders are hereby acknowledging that the decision of SITA in this regard is final and binding. The onus to enquire and obtain clarity in this regard rests with the bidders. The bidders shall take care to restrict its enquiries in this regard to the most reasonable interpretations required to ensure the necessary consensus.

# Briefing and information session

* + 1. A Non-compulsory virtual briefing session will be held on 18 November 2022.
    2. Bidders who respond to this RFI may be requested to give an oral presentation.

# Submission of documents

* 1. Bidders shall submit RFI response in accordance with the prescribed manner of submissions as specified below.
  2. RFI responses must be submitted electronically to SITA at [Tenders@sita.co.za](mailto:Tenders@sita.co.za) on or before 05 December 2022 not later than 11h00 South African Standard Time (UTC+2).
  3. Respondents are requested to complete their responses in electronic format, in the spaces provided for answers within this document.
  4. All additions to the information documents i.e. appendices, supporting documentation, photographs, technical specifications and other support documentation covering suggested solutions etc. shall be submitted as part of this RFI. No product information or company profiles will be considered.
  5. No information shall be accepted by SITA if submitted in any manner other than as prescribed above.
  6. SITA will not be liable for any costs incurred by the respondents in the preparation of response to this RFI. The preparation of responses will be made without obligation to accept any of the suggestions included in any response, or to discuss the reasons why such suggestions were accepted or rejected.

# TECHNICAL INFORMATION REQUEST ON VULNERABILITY MANAGEMENT SOLUTION

1. In the submission to the Request for Information (RFI) the responded are requested to submit detailed information including costing model on two options for the implementation of the enterprise vulnerability management solution. Detailed information (architecture) for the implementation of the solution must be included with the following options.
   1. Option to install the enterprise vulnerability solution in a WAN environment to monitor and manage ± 35 000 nodes without saturating the bandwidth.
   2. An option to install the solution on servers per site (9 sites) and have a client software to manage vulnerabilities from those sites.

The following are compulsory features which must be compulsory to the solution.

| **Feature** | **Must** | **Must Not** |
| --- | --- | --- |
| Microsoft Windows Based | 🗹 |  |
| GUI | 🗹 |  |
| Scan Configuration & Tuning | 🗹 |  |
| Scan Scheduling & Maintenance | 🗹 |  |
| Scan Parameters and Criteria | 🗹 |  |
| Vulnerability identification | 🗹 |  |
| Remediation/mitigation | 🗹 |  |
| Standard Reports | 🗹 |  |
| Custom Reports | 🗹 |  |
| On-Demand Scans | 🗹 |  |
| Discovery Scans & Reports | 🗹 |  |
| Agent Based | 🗹 |  |
| Authenticated Scanning Support | 🗹 |  |
| Vulnerability Management Support | 🗹 |  |
| Management Dashboard | 🗹 |  |
| Offline Product Update | 🗹 |  |
| AWS Support |  | 🗹 |
| Internet connection |  | 🗹 |
| Artificial Intelligence & Machine Learning | 🗹 |  |

**Software Maintenance and Support Options**

All required licencing must be clearly stipulated in the proposal, providing the following options:

|  |  |  |  |
| --- | --- | --- | --- |
| **Feature** | **Validity Period Options** | | |
| Software Support and Maintenance | 12 Months 🗹 | 24 Months 🗹 | 36 Months 🗹 |

### INTEROPERABILITY

The enterprise vulnerability management solution must adhere to the government MIOS. It will be used to scan and identify vulnerabilities from different devices, operating systems, application, database software, etc.

### SPECIAL REQUIREMENTS

SITA requires a proposal that will detail options available to update the vulnerability scanner database. SITA reserves a right to or not request the responders to make presentation of their solutions proposals.

### TRAINING

The Responder must include all details on the training and/or skills transfer availability on the proposed vulnerability management solution.

# Contact details

The following contact details are applicable:

1. For general enquiries contact [Lunathi.Mqalo@sita.co.za](mailto:Lunathi.Mqalo@sita.co.za)
2. For technical enquiries contact [Sibonelo.Mathebula@sita.co.za](mailto:Sibonelo.Mathebula@sita.co.za) and [Kinny.Mcaba@sita.co.za](mailto:Kinny.Mcaba@sita.co.za)
3. Terms and definitions

# ABBREVIATIONS

ICT Information and Communication Technology

SITA State Information Technology Agency

1. DEFINITIONS

|  |  |
| --- | --- |
| “Must” | Indicates a mandatory action which is subject to verification. |
| “Must not” | Indicates a prohibited action which is subject to verification. |