

Clarification Questions

1. Clarify how the 1.5% rebate will be applied to a 4 week assignment given the reference of an average over each quarter?

Please see extract from RFP below: Page 24 of 45, Section 2.3

2.3 The Service provider guarantees that it will achieve a 95% [ninety-five per cent] service level on the following measures:

a) Random checks on compliance with quality/quantity/specifications

b) On-time delivery

If the Service provider does not achieve this level as an average over each quarter, Transnet will receive a 1.5% [one and a half per cent] rebate

Please note this is a standard clause that applies on our 12 months or more contracts. For short-term contracts like in this case, Transnet and the winning bidder will align on contracting issues including that of penalties.

2. Does participation in this project preclude us from participating in any future downstream projects?

No