
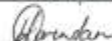


NEC 3 Term Services Contract**QUALITY REQUIREMENTS- Category 4**

To establish an enabling Agreement for the provision of Substation Building Maintenance Services and Tower Foundation repairs on ‘as and when’ required basis in Empangeni and Pietermaritzburg areas in KwaZulu Natal Operating Unit- Central East Operating Cluster for a period of thirty-six (36) months.

ENQUIRY NUMBER	: E1374DXKZNOU
TENDERER NAME	: _____
TENDER CLOSING DATE	: 31 July 2025 at 10h00

	Supplier Quality Management: List of Tender Returnables Documents	Unique Identifier	240-12248662
		Revision	7
		Effective Date	2022/01/26
		Specification	240-105658000
Category 4 : Quality Requirements		Deliverables to be evaluated indicator = 1	
SECTION A : Quality Management System Requirements ISO 9001 Objective evidence of documented QMS that is not certified but complies with ISO 9001			
		Apply =1	
A.1 Quality Method statement based on scope (Method Statement Template-Ref 240-126469599)		1	
A.2 Quality Policy Approved by top management.		1	
A.4 Control of documented information (i.e. document and record control) Clause 7.5 of ISO 9001:2015		1	
A.6 Documented information for Nonconformity and Corrective action Clause 10.2 of ISO 9001:2015		1	
A.7 Documented information for Internal audit Clause 9.2 of ISO 9001:2015		1	
Section A Score Option 2		5	
SECTION B : Evidence of QMS in operation (Tender Quality Requirements -Ref 240-105658000)			
		Apply =1	
B.1 Documented information for defined roles, responsibilities and authorities - Organization chart and Responsibility matrix (must include but not limited to quality management function/role) (Clause 5.3 of ISO 9001:2015)		1	
B.2 Documented information for Control of Externally Provided Processes, Products and Services - Must include criteria for evaluation, selection, monitoring of performance, and re-evaluation of external providers (Clause 8.4 of ISO 9001:2015)		1	
Section B Score		2	
SECTION E: User defined additional Requirements & miscellaneous (Ref 240-105658000) Customer specific requirements & other standards and required can be listed and evaluated here			
		Apply (Yes=1)	
E.1 Form A is completed and signed.		1	
Section E Score		1	
NAME OF Eskom REPRESENTATIVE		D.Govindan	
DATE ISSUED		08/05/2024	
PROJECT: TENDER TITLE		Substation Maintenance	
SIGNATURE			

A.1

QMS Manual or a document that defines and describes the QMS and its scope or Quality Method statement based on the scope

A.2

Quality Policy Approved by Top Management

A.4

Control of documented
information (i.e. document
and record control)
Clause 7.5 of ISO 9001:2015

A.6

Documented information for Nonconformity and Corrective action

Clause 10.2 of ISO 9001:2015

A.7

**Documented information for
Internal audit**

Clause 9.2 of ISO 9001:2015

B.1

B.1 Documented information
for defined roles,
responsibilities and authorities
- Organization chart and
Responsibility matrix (must
include but not limited to
quality management
function/role)
(Clause 5.3 of ISO 9001:2015)

B.2

Documented information for
Control of Externally Provided
Processes, Products and
Services - Must include
criteria for evaluation,
selection, monitoring of
performance, and re-
evaluation of external
providers


(Clause 8.4 of ISO 9001:2015)

SECTION E : User defined additional Requirements & miscellaneous



Form A Tender &
Contract Quality Requ

	(FORM A)	Document Identifier	240-68099512	Rev	9
	TENDER & CONTRACT QUALITY REQUIREMENTS FOR 240-105658000 AND QUALITY REQUIREMENTS FOR ISO 9001 STANDARD	Effective Date	January 2022		
		Review Date	January 2027		

SECTION A (TENDERER)	ENQUIRY/ CONTRACT No:						
	ENQUIRY/ CONTRACT DESCRIPTION	Substation Maintenance					
SECTION B (ESKOM)	CLAUSES OF 240-105658000 SPECIFICATION	CLAUDE DESCRIPTION				INDICATE WITH AN (X) AS APPLICABLE OR (-) IF NOT APPLICABLE	
	CLAUSE 3	PRE-CONTRACT AWARD QUALITY REQUIREMENTS				X	
	CLAUSE 4	<i>(Select Only Applicable Category). NB: Not more than one category must be selected. Also indicate whether site assessment is applicable.</i> Category 1 (refer to clause 3.5.2 of 240-105658000)				-	
		Category 2 (refer to clause 3.5.3 of 240-105658000)				-	
		Category 3 (refer to clause 3.5.4 of 240-105658000)				-	
		Category 4 (refer to clause 3.5.5 of 240-105658000)				X	
		Main Supplier and Sub-supplier Capability and Capacity Assessment (refer to clause 3.6 of 240-105658000)				-	
	CLAUSE 5	POST-CONTRACT AWARD					
		Contract Execution (refer to clause 3.7.1 of 240-105658000)				X	
	CLAUSE 6	Supplier Quality Performance Monitoring Phase (refer to clause 3.7.2 of 240-105658000)				X	
		STANDARD CONDITIONS					
		Eskom Rights of Access (refer to clause 3.8.1 of 240-105658000)				X	
		Eskom Rights to Information (refer to clause 3.8.2 of 240-105658000)				X	
		Preservation (refer to clause 3.8.3 of 240-105658000)				X	
		Quality Audits Related Conditions (refer to clause 3.8.4 of 240-105658000)				X	
		Management of Nonconformities and Nonconforming Outputs Identified by Eskom (refer to clause 3.8.5 of 240-105658000)				X	
		SPECIAL PROCESSES (REFER TO CLAUSE 3.8.6 OF 240-105658000)				X	
	SECTION C (ESKOM)	CLAUSES OF ISO 9001 STANDARD	ISO 9001 STANDARD CLAUDE DESCRIPTION	INDICATE WITH AN (X) AS APPLICABLE OR (-) IF NOT APPLICABLE	QUALITY PRINCIPLES	ISO 9001 STANDARD PRINCIPLE DESCRIPTION	INDICATE WITH AN (X) AS APPLICABLE OR (-) IF NOT APPLICABLE
		CLAUSE 4	Context of the Organisation	X	PRINCIPLE 1	Customer focus	X
CLAUSE 5		Leadership	X	PRINCIPLE 2	Leadership	X	
CLAUSE 6		Planning	X	PRINCIPLE 3	Engagement of people	X	
CLAUSE 7		Support	X	PRINCIPLE 4	Process approach	X	
CLAUSE 8		Operation	X	PRINCIPLE 5	Improvement	X	
CLAUSE 9		Performance Evaluations	X	PRINCIPLE 6	Evidence based decision making	X	
CLAUSE 10		Improvement	X	PRINCIPLE 7	Relationship Management	X	
SECTION D (ESKOM)	ESKOM'S QUALITY REPRESENTATIVE	NAME	DESIGNATION	DATE	SIGNATURE		
		Denise Govindan	Senior Advisor: BIPM	08/05/2024			
SECTION E (TENDERER)	TENDERER'S QUALITY REPRESENTATIVE	NAME	DESIGNATION	DATE	SIGNATURE		

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