Information Security Services:

Cyber Security Supply Chain Management

Group IT requires a new Enabling Agreement with a service provider providing specific specialised Professional Services (various skills) across Group IT.

The enabling agreement for Information Technology Professional Services will ensure that the current constraints in IT capacity and skills do not delay the execution of IT security services while improving Operational Technology Cyber security controls.

The services include the evaluation of the cyber security risk of supply chain by applying appropriate controls to manage cyber risks. The scope shall include the evaluation of hardware, software, and services of suppliers on how they will fit into Eskom's existing environment with the evaluation of the overall impact on the cyber security posture and operation. The provider is to evaluate the third-party service for compliance against South African legislation. The scope includes the supply a Cyber Security Supply Chain Management tool that will be used by Eskom for the duration of the service. The services are application to both Information Technology and Operational Technology domains.

The services required are listed in the table below:

Third-Party Assessment and Monitoring	- Identify controls that have been defined to address security risks - Identify measures in place to protect Eskom from risks. - Develop dashboards and reports from the assessment - Activities on third-party: - On-site security assessment - Security Processes Audit - Vulnerability Assessment and Penetration Testing (where possible)
Minimum Cyber Security Requirements	- Define the acceptable standards that vendors and suppliers must satisfy (taking into consideration the legal, contractual, and regulatory requirements). - Perform Audit and Assessment of third-party
Evaluate Service Level Agreements	Define the minimum performances that the vendor/service provider is obligated to meet.
Cyber Security Supply Chain Management System	- Supply a system that will be used to evaluate Eskom's suppliers and vendors including their products and services as well as provide auditing and assessment capabilities with support for a minimum of 30 concurrent End-Users. - The system should be user customisable without programming. - The system must support user roles and permissions applied to the system and data.

	• The system shall be able to migrate the data for long-term retention or migration at the end of the service period.
Training	• Online Training to be provided for the use of the tool during the service period.

	Provision of Professional Services for Group IT	

1. FUNCTIONAL TECHNICAL CRITERIA

1.1. Technical evaluation criteria Information Security Services

IT Security Services Information Security			
Evaluation criteria	**Weighting, Panel**	**Source of Evidence**	**Score**
Company's capability experience in the Cyber Supply Chain Management	**35%**	**Provide a list of services offered related to services listed in the scope of work** Provide evidence of previous work	
Third-Party Assessment and Monitoring	35%		
Minimum Security Requirements	35%		
Evaluate Service Level Agreement	15%		
Cyber Supply Chain Management System	15%	**Provide details of the system to be used including features and capabilities.**	
Proven track record of third-party security management	**35%**	**Provide a reference letter from the tenderer's customer indicating the work completed** *The reference letter must include the following items:* • *Name of the person writing the letter, his/her job title and signature.* • *Company address, email, phone number, date* • *The type of services rendered and the duration*	
<1	0%		
1 ≤ 2	17.5%		
>2, ≤ 5 projects	24.5%		
>5 projects	35%		
Number of certified IT and OT individuals for Cyber Supply Chain Management	**20%**	**Provide certified copies of IT security certificates for the proposed personnel**	
<1	0%		
1 ≤ 2	12%		
> 2, < 5	16%		
≥ 5	20%		
Relevance to experience in the third-party assessment and monitoring	**10%**	**Provide reference letter(s) of experience related to Cyber Supply Chain Management**	
Years of experience on Cyber Supply Chain management: <1	0%		
Years of experience on Cyber Supply Chain management: 2 <5	4%		
Years of experience on Cyber Supply Chain management: >5 <8	7%		
Years of experience on Cyber Supply Chain management: >8	10%		
TOTAL	100%		
THRESHOLD	**75%**		

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