

ANNEXURE A

The following table contains the minimum key project resources required in terms of their roles, quantities, outputs/deliverables, qualifications and certifications, and experience.

- Bidders are required to submit CVs, qualifications and certifications for the key project resources listed below.

No.	Mandatory Role	Minimum Qualifications & Certification	Minimum Experience	Did you attach the required documents (Indicate Yes or No)
1	Solution / Project Delivery Manager	3-year diploma or NQF level 6 in Information Technology, Computer Sciences, Informatics, Commerce or Engineering AND Professional Certification in Project Management (PRINCE2, Scrum, PMP or any Agile certification)	10+ years in Project Management, 7+ years of which must be in project managing Applications development and implementation projects	
2	Lead Developer	3-year diploma or NQF level 6 in Information Technology, Computer Sciences, Informatics, Commerce or Engineering AND Guidewire Certified Professional or ACE	<ul style="list-style-type: none"> 7 years' experience in software development Should have a minimum of 3 years' experience in Guidewire Claims Centre and have delivered at least 1 end-to-end Insurance Claims product 	
3	Solutions Architect	3-year diploma or NQF level 6 in Information Technology, Computer Sciences, Informatics, Commerce or Engineering AND TOGAF or Related Architecture Certification	<ul style="list-style-type: none"> 7 years' experience as a Software Developer, Maintenance/support Should have a minimum of 3 years in the capacity of a Solutions Architect Minimum 1 year working as a solution architect in the Guidewire solution 	
4	Business Analyst	3-year diploma or NQF level 6 in Information Technology, Computer Sciences, Informatics, Commerce or Engineering AND Business Analysis Certification	<ul style="list-style-type: none"> Relevant 5 years' experience in business analysis within the Insurance Industry. 	
5	Associate Developer	3-year diploma or NQF level 6 in Information Technology, Computer Sciences, Informatics, Commerce or Engineering AND Guidewire Certification Certified Specialist or Professional or ACE	<ul style="list-style-type: none"> Minimum 3 years' experience as an application developer within the Insurance Industry Minimum 2 years in applications support within the Insurance Industry. 	

6	Senior Performance Tester	3-year diploma NQF level 6 in Information Technology, Computer Sciences, Informatics, Commerce or Engineering AND ISTQB Certification (Foundation level or higher). <i>A performance testing certificate will be an added advantage.</i>	<ul style="list-style-type: none"> • Minimum 5 years' experience in performance testing 	
7	Senior Automation Tester	3-year diploma NQF level 6 in Information Technology, Computer Sciences, Informatics, Commerce or Engineering AND ISTQB Certification (Foundation level or higher). <i>An automation testing certificate will be an added advantage.</i>	<ul style="list-style-type: none"> • Minimum 5 years' experience in performance testing 	
8	Oracle/Amazon RDS for Oracle Database Administrator	3-year diploma NQF level 6 in Information Technology, Computer Sciences, Informatics, Commerce or Engineering AND Professional Certification in Administration of <ul style="list-style-type: none"> • Oracle 	<ul style="list-style-type: none"> • 5+ years' experience in Database Administration • 5+ years of experience in Database Query Development, Replication, Clustering and Mirroring • Preferably Oracle support on Guidewire Solution 	
9	Apache Tomcat Administrator	3-year diploma NQF level 6 in Information Technology, Computer Sciences, Informatics, Commerce or Engineering	<ul style="list-style-type: none"> • Minimum 3 years' experience in maintenance and support of Apache Tomcat environment • Minimum 3 years in administration, configuration and deployment of web applications 	
10	Microsoft Azure Data Factory (ADF) developer	3-year diploma or NQF level 6 in Information Technology, Computer Sciences, Informatics, Commerce or Engineering AND Microsoft Certified: Azure Data Engineer Associate and Microsoft Certified: DevOps Engineer	<ul style="list-style-type: none"> • Relevant 4 – 7 years' experience in application development & support 	
11	Microsoft Azure Synapse developer/Administrator	3-year diploma or NQF level 6 in Information Technology, Computer Sciences, Informatics, Commerce or Engineering AND	<ul style="list-style-type: none"> • Relevant 4 – 7 years' experience in application development & support 	

		Microsoft Certified: Azure Data Engineer Associate and Microsoft Certified: DevOps Engineer		
12	Microsoft Power BI developer	3-year diploma or NQF level 6 in Information Technology, Computer Sciences, Informatics, Commerce or Engineering AND Microsoft Certified: Microsoft Power BI Data, Microsoft Certified: DevOps Engineer	<ul style="list-style-type: none"> • Relevant 4 – 7 years' experience in application development & support 	
13	Applications Administrator	3-year diploma or NQF level 6 in Information Technology, Computer Sciences, Informatics, Commerce or Engineering	<ul style="list-style-type: none"> • Minimum 2 years' experience in application environment 	