

Annexure B – Evaluation Criteria

Evaluation Criteria			
Phase 1: Mandatory Evaluation Criteria		Yes	No
1.	Bidders must provide the certification for the cloud environments being utilized as being certified in the ISO/IEC 27001.		
2.	Company, its directors and employees agree to be vetted by Airports Company South Africa (ACSA).		
No.	Phase 2: Functional / Technical Criteria	Max	Min
1.	Implementation Plan for Property Manager Solution (Cloud)	20	15
	<p>The Bidder shall provide the Implementation Plan for the Property Manager solution in alignment to the implementation timelines.</p> <p>The Implementation Plan must indicate the following key milestones:</p> <ol style="list-style-type: none"> Executive Overview Major Tasks or Milestones Implementation timelines Development approach Testing Approach for all required test such as Unit, Functional, Performance, Stress and Vulnerability The Implementation Plan must bear evidence of a complete Project Management Life Cycle 	20	15

	<p>7. Reporting areas and mechanism/s and the frequency thereof during project implementation.</p> <ul style="list-style-type: none"> • If all the criteria number 1 to 7 set out above is evident in the Bidder's submission and the solution is delivered in a maximum of 6 months. [20] • If all the criteria number 1 to 7 set out above is evident in the Bidder's submission and the solution is delivered within 6 to 12 months. [15] • If all the criteria number 1 to 7 set out above is evident in the Bidder's submission and the solution is delivered in more than 12 months. [0] 			
2.	Company Experience in a Property Manager Solution implementation, support, and maintenance	40	30	
	<p>The Bidder has provided 3 reference letter(s) from clients describing their experience in implementing, support and maintenance of a Property Manager Solution.</p> <p>The letter(s) needs to encompass all eight (8) of the following capabilities:</p> <ol style="list-style-type: none"> 1. Lease Creation 2. Lease Management 3. Billing and Scheduling 4. Property Management 5. BI and Reporting 6. Integration 7. Data Cleansing and Migration 8. Budgeting <ul style="list-style-type: none"> • If the bidder provides >3 Reference letters. Each letter should have all 8 capabilities [40] • If the bidder provides = 3 Reference letters. Each letter should have all 8 capabilities [30] • If the bidder provides <3 Reference letters.[0] 	40	30	

	<p>The letter must include:</p> <ul style="list-style-type: none"> • Client letterhead • Company name • Type of capability implemented. • Support and maintenance • Contact person, email and number. • Contract duration • Issue date • Signed by client's authorised official. 			
3.	Solution Architecture	40	30	
	<p>The Bidder needs to provide the Solution Architecture detailing the solution components and a Data Centre Tier certificate. The following must be included in the proposed Solution Architecture Design:</p> <ol style="list-style-type: none"> 1) Solution Overview 2) Solution Architecture (including all components that form part of the solution) 3) Integration <ul style="list-style-type: none"> • Integration with MS Outlook • Integration with Active Directory (Microsoft) • Integration with ERP system (e.g. Oracle Payables; Oracle Receivables) 			

	<ul style="list-style-type: none"> Integration with SharePoint (website and document storage) Retail Transaction Management Solution; EAM and GIS. <p>4) Hosting Environment</p> <p>5) Security</p> <p>6) Data Protection</p> <p>7) High-Availability</p> <p>8) Archiving</p> <p>9) Disaster Recovery</p> <ul style="list-style-type: none"> If all the components (1 to 9) set out above is evident in the proposed Solution Architecture. And the Bidder has provided an external Data Centre Tier certificate confirming tier 3 level. [40]. If all the components (1 to 9) set out above is evident in the proposed Solution Architecture Design. And the Bidder has provided an external Data Centre Tier certificate confirming tier 2 level. [30]. The bidder failing to meet the criteria set above. [0]. 	40	30
Total		100	75
Phase 3: Demo – Live (No PowerPoint Slides)			
The successful bidder may be required to demonstrate all 8 capabilities of the Property Manager solution as defined in the scope of work document			
Is the requirement met?		Yes	No
1. Lease Creation			
2. Lease Management			
3. Billing and Scheduling			
4. Property Management			

5. BI and Reporting			
6. Integration			
7. Data Cleansing and Migration			
8. Budgeting			