

**ANNEXURE 11: SAMPLE PLAN INFRASTRUCTURE OBSERVATIONS**

| <b>OBSERVATION DESCRIPTION</b>                                   | <b>MONTHLY OBSERVATIONS</b> |                   |                   |                   |                   |                   |                   |                   |                   |
|--|-----------------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|
|  | <b>ORTIA</b>                | <b>CTIA</b>       | <b>KSIA</b>       | <b>UTN</b>        | <b>KIM</b>        | <b>BFN</b>        | <b>ELS</b>        | <b>PLZ</b>        | <b>GRJ</b>        |
| ACSA Terminal Infrastructure Observations                        | 4                           | 4                 | 4                 | 2                 | 2                 | 2                 | 2                 | 2                 | 2                 |
| ACSA Landside-Parking Observations                               | 4                           | 4                 | 4                 | 2                 | 2                 | 2                 | 2                 | 2                 | 2                 |
| ACSA Landside - Roadside Observations                            | 4                           | 4                 | 4                 | 2                 | 2                 | 2                 | 2                 | 2                 | 2                 |
| ACSA Cargo Common Use Infrastructure Observations                | N/A                         | N/A               | N/A               | 1                 | N/A               | N/A               | N/A               | 1                 | 1                 |
| Airfield Observations (Ground Handling) International Arrivals   | 4 per stakeholder           | 4 per stakeholder | 4 per stakeholder | N/A               | N/A               | N/A               | N/A               | N/A               | N/A               |
| Airfield Observations (Ground Handling) International Departures | 4 per stakeholder           | 4 per stakeholder | 4 per stakeholder | N/A               | N/A               | N/A               | N/A               | N/A               | N/A               |
| Airfield Observations (Ground Handling) Domestic Arrivals        | 4 per stakeholder           | 4 per stakeholder | 4 per stakeholder | 1 per stakeholder | 1 per stakeholder | 1 per Stakeholder | 1 per stakeholder | 1 per stakeholder | 1 per stakeholder |
| Airfield Observations (Ground Handling) Domestic Departures      | 4 per stakeholder           | 4 per stakeholder | 4 per stakeholder | 1 per stakeholder | 1 per stakeholder | 1 per stakeholder | 1 per stakeholder | 1 per stakeholder | 1 per stakeholder |
| Business Accounts - Retails                                      | 1 per shop                  | 1 per shop        | 1 per shop        | 1 per shop        | 1 per shop        | 1 per shop        | 1 pershop         | 1 pershop         | 1 per shop        |

|                                       |                   |                   |                   |                   |                   |                   |                   |                   |                   |
|---------------------------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|
| Business Accounts - Food and Beverage | 1 per shop        | 1 per shop        | 1 per shop        | 1 per shop        | 1 per shop        | 1 per shop        | 1 per shop        | 1 per shop        | 1 per shop        |
| Business Accounts - Banks             | 1 per shop        | 1 per shop        | 1 per shop        | 1 per shop        | 1 per shop        | 1 per shop        | 1 per shop        | 1 per shop        | 1 per shop        |
| Ground Transportation                 | 1 per stakeholder | 1 per stakeholder | 1 per stakeholder | 2 per stakeholder | 2 per stakeholder | 2 per stakeholder | 2 per stakeholder | 2 per stakeholder | 2 per stakeholder |
| Airline Arrival Observations          | 1 per stakeholder | 1 per stakeholder | 1 per Stakeholder | 1 per stakeholder | 1 per stakeholder | 1 per stakeholder | 1 per stakeholder | 1 per stakeholder | 1 per Stakeholder |
| Airline Arrival Observations          | 1 per stakeholder | 1 per stakeholder | 1 per Stakeholder | 1 per stakeholder | 1 per stakeholder | 1 per stakeholder | 1 per stakeholder | 1 per stakeholder | 1 per Stakeholder |