



## **REQUEST FOR INFORMATION FROM SERVICE PROVIDERS, PUBLIC AND PRIVATE SECTOR ENTITIES TOWARDS THE ESTABLISHMENT OF PERFORMANCE BASED CONTRACT DATABASE TO ADDRESS NON-REVENUE WATER IN MUNICIPALITIES**

### **Background**

One of the major challenges faced by municipalities in South Africa compared to other countries is the management of non-revenue water (NRW). The current state of NRW as published by Department of Water and Sanitation in March 2022 is at 45% as per the National Water Balance. The Water Research Commission (WRC) has therefore partnered with the South African Government Local Government Association (SALGA) to request for information from National and International service providers to signal their eagerness and or desire to be part of a Performance Based Contract (PBC) database in which municipalities can access as one of the mechanisms(s) of addressing NRW.

South African Municipalities are addressing NRW through a number of intervention(s). These interventions include amongst other pipe replacements, water savings consumer awareness campaign, pressure management, repairs and maintenance, use of drone technology etc. Furthermore, stakeholders such as waterboards, SALGA and MISA are also supporting municipalities with a number of interventions. Some of the interventions includes training of municipal officials in the management of non-revenue water with the support of expertise from Japan International Cooperation Agency, deployment of Water Use Efficiency Model, pressure management, GIS Integrated Vaal River Dashboard (dam and reservoir levels). Essentially, it's all hand on deck by the sector to ensure NRW is being addressed.

SALGA in partnership with the WRC seeks to explore the opportunities of service providers, public and private sector entities in supporting municipalities in addressing and or supplementing their efforts and or initiatives in curbing NRW. The primary objective is to create a database and or one stop in which municipalities can access solutions of potential service providers in addressing NRW through Performance Based Contract(s). It is envisioned that the PBC could be one of the interventions(s) municipalities can utilise with private or public sector entities to address NRW spin offs to improve service delivery at municipalities.



## **Request for Information Requirements**

Details on the request for information are available on the Water Research Commission's website: - [www.wrc.org.za](http://www.wrc.org.za) /[Research Opportunities](http://www.wrc.org.za/Research%20Opportunities)

## **Submission deadline and Queries**

All submissions and queries should be addressed to Ms Hlengiwe Cele, Stakeholder Manager, at the Water Research Commission email [hlengiwec@wrc.org.za](mailto:hlengiwec@wrc.org.za) Cell: 067 260 1011 and copy William Moraka, email [wmoraka@salga.org.za](mailto:wmoraka@salga.org.za) Cell: 082 308 5519 no later than **Friday , 21 April 2023**. Kindly note that submissions received after the closing date will not be considered.