

REQUEST FOR PROPOSALS

EVENT TICKETING ADMINISTRATION AND RELATED SERVICES (NMBS TP 01/26-27)

NAME OF BIDDER :

CSD SUPPLIER NO. : MAAA.....

COMPANY REGISTRATION NO.:

CONTACT PERSON :

TELEPHONE NO. :

EMAIL ADDRESS :

PHYSICAL ADDRESS :

.....

.....

.....

.....

REQUEST FOR PROPOSALS (RFP)

EVENT TICKETING ADMINISTRATION AND RELATED SERVICES

(NMBS TP 01/26-27)

The Nelson Mandela Bay Stadium (NMBS), operated by the Mandela Bay Development Agency (MBDA), a municipal entity of the Nelson Mandela Bay Municipality (NMBM) and acting as its development agent, hereby invites suitably qualified and interested service providers to submit proposals for Event Ticketing Administration and Related Services for the Nelson Mandela Bay Stadium.

The NMBS wishes to partner with a ticketing services provider with a national footprint to provide ticketing services related to printing, verification and distribution to the public. Furthermore, the ticketing service provider should have an extensive reach and relationship with various outlets for increased presence and visibility.

This RFP is directed at and the envisaged for the provision of the following services, listed in components as an all-inclusive package of services provided by the successful single service provider:

- | | | |
|---------------|--------------|---|
| 1.1.1. | Component 1: | Ticketing Administration Services – NMBS and all its sub entities / divisions |
| 1.1.2. | Component 2: | Events Management and related services |
| 1.1.3. | Component 3: | Digital Services and online campaign/events services offering |
| 1.1.4. | Component 4: | Sport / Stadium Specialized Services |
| 1.1.5. | Component 5: | National ticketing location and distribution sites |

Prospective bidders can obtain the electronic RFP documents containing tender requirements from the **MBDA website, alternatively request via email to publictenders@mbda.co.za quoting (NMBS TP 01/26-27)** in the subject line as well as company contact details, from **Friday, 28 August 2026**. The last date for queries on this tender shall be **Friday, 18 September 2026. No further queries shall be responded to after this date.**

A **compulsory briefing session** will be held at the Mandela Bay Development Agency offices, Corner Lower Valley Road & South Union Street, Gqeberha, alternatively bidders can join via Microsoft teams on **Monday, 07 September 2026 at 14h00**. The onus is on bidders to ensure that they join on time. Prospective bidders **joining the meeting after 14:15 will not be allowed to tender.**

The link to the MS Teams meeting is below:

<https://teams.microsoft.com/meet/374667436464363?p=m43B0ZwDUTOXFFGNLg>

Meeting ID: 374 667 436 464 363

Passcode: j38dd9pY

The closing date and time is **Monday, 28 September 2026 at 12h00**; whereafter tenders will be publicly opened via Microsoft Teams.

Bidders **MUST** submit one (1) original hard copy clearly marked “EVENT TICKETING ADMINISTRATION AND RELATED SERVICES” in a sealed envelope and placed in the MBDA tender box, marked “NMBS TP 01/26-27”, on the 1st Floor, Tramways Building, Corner Lower Valley Road & South Union Street, Central, Port Elizabeth. One (1) electronic copy must be uploaded onto the MBDA Vendor Portal by **Monday, 28 September 2026 at 12h00**. If it is not possible to upload and submit the electronic copy via the vendor portal, the bidder must submit a copy on **USB**. **Bid submissions must only be submitted on bid documentation provided by the MBDA.**

FAILURE TO SUBMIT THE ORIGINAL HARD COPY AND THE ELECTRONIC COPY VIA THE VENDOR PORTAL OR USB WILL LEAD TO NON-RESPONSIVENESS. LATE, INCOMPLETE, EMAILED OR FAXED BIDS WILL NOT BE CONSIDERED.

MBDA Office hours are Monday to Friday 08h00 to 16h30. No late, incomplete or facsimile bids will be accepted for consideration. The only or lowest bid received shall not necessarily be accepted. MBDA reserves the right to accept part or the full bid.

Please contact Pamela Govender for queries or additional information during office hours at **041 811 8200** or email publictenders@mbda.co.za (please quote reference number **NMBS TP 01/26-27** on subject line)

PLEASE NOTE

1. NO BIDS WILL BE CONSIDERED FROM:

1.1 PERSONS IN THE SERVICE OF THE STATE (AS DEFINED IN REGULATION 1 OF THE LOCAL GOVERNMENT: MUNICIPAL SUPPLY CHAIN MANAGEMENT REGULATIONS).

1.2 BIDDER WHO IS OR WAS INVOLVED AS A CONSULTANT IN THE PREPARATION OR IMPLEMENTATION OF THE PROJECT. THE SAME APPLIES TO AN ENTERPRISE OR AN INDIVIDUAL THAT IS CLOSELY CONNECTED TO THE BIDDER UNDER A COMPANY OR GROUP OR SIMILAR BUSINESS LINK, OR TO SEVERAL ENTERPRISES OR INDIVIDUALS OR ASSOCIATED GROUPS.

TABLE OF CONTENTS

	Page No.
ANNEXURE A Advertisement	2
MBD 1 Form Invitation to Bid (MBD1)	5
PART 1 Interpretation and Definitions	6
PART 2 Conditions of Bid	11
PART 3 Terms of Reference (Specifications)	13
Annexure B – Functionality Criteria	
Annexure B1 Functionality Evaluation Table	25
PART 4 Annexure C Pricing Schedule (MBD 3.1)	33
Annexure D Proof of BBBEE status	35
Annexure E Affidavit – Natural Person	37
Annexure F Affidavit – Juristic Person	39
Annexure G Declaration of Interest (MBD 4)	41
Annexure H Preference points claim form in terms of the preferential procurement regulations 2022 (MBD 6.1)	45
Annexure I Declaration of Bidders Past SCM Practices (MBD 8)	50
Annexure J Certificate of independent Bid determination (MBD 9)	52
PART 5 General Requirements	54
PART 6 Bid form and important conditions	61
Annexure K Bid Checklist	65

INVITATION TO BID (MBD 1)

YOU ARE HEREBY INVITED TO SUBMIT A PROPOSAL FOR RENDERING EVENT TICKETING ADMINISTRATION AND RELATED SERVICES (NMBS TP 01/26-27)

BID NUMBER: NMBS TP 01/26-27 **CLOSING DATE:** 28 SEPTEMBER 2026 **CLOSING TIME:** 12H00

THE SUCCESSFUL BIDDER WILL BE REQUIRED TO FILL IN AND SIGN A WRITTEN CONTRACT FORM

BID DOCUMENTS TOGETHER WITH THE ELECTRONIC COPY MUST BE DEPOSITED IN THE CORRECT BID BOX SITUATED AT:

MBDA Tender Box on the 1st Floor, Tramways Building, Corner Lower Valley Road & South Union Street, Central, Gqeberha.

THE ELECTRONIC BID DOCUMENT MUST BE UPLOADED ON THE MBDA VENDOR PORTAL VIA <https://remote.mbda.co.za/> OR A COPY SUBMITTED ON USB WITH THE ORIGINAL TENDER DOCUMENT. It must be noted that the hard copy document must be submitted.

Bidders should ensure that bids are delivered timeously to the correct address and placed in the **CLEARLY MARKED NMBS TP 01/26-27** bid box. If the bid is late, or if it is deposited in the incorrect bid box it will not be accepted for consideration.

The physical bids may be submitted during office hours, namely 08H00 to 16H30 Monday to Friday.

ALL BIDS MUST BE SUBMITTED ON THE OFFICIAL TENDER DOCUMENTATION PROVIDED BY THE MBDA.

THIS BID IS SUBJECT TO THE PREFERENTIAL PROCUREMENT POLICY FRAMEWORK ACT AND THE PREFERENTIAL PROCUREMENT REGULATIONS, 2022, THE GENERAL CONDITIONS OF CONTRACT (GCC) AND, IF APPLICABLE, ANY OTHER SPECIAL CONDITIONS OF CONTRACT

NB: NO BIDS WILL BE CONSIDERED FROM PERSONS IN THE SERVICE OF THE STATE (*as defined in Regulation 1 of the Local Government: Municipal Supply Chain Management Regulations*)

PART 1

INTERPRETATION AND DEFINITIONS:

- 2.1 In this Request for Proposals–
 - 2.1.1 Clause headings are for convenience and are not to be used in its interpretation;
 - 2.1.2 unless the context indicates a contrary intention and expression which denotes –
 - 2.1.2.1 Any gender includes the other genders;
 - 2.1.2.2 a natural person includes a juristic person and visa versa;
 - 2.1.2.3 the singular includes the plural and visa versa.
- 2.2 Unless the context clearly indicates otherwise, the following words shall have the following meanings in this Agreement –
 - 2.2.1 **“Act”** means the Preferential Procurement Policy Framework Act, 2000 (Act No. 5 of 2000)
 - 2.2.2 **“Applicable Legislation”** means any other legislation applicable to municipal supply chain management, including –
 - 2.2.2.1 the Preferential Procurement Policy Framework Act, 2000 (Act No. 5 of 2000) and the Preferential Procurement Regulations, 2017 promulgated thereunder;
 - 2.2.2.2 the Broad-Based Black Economic Empowerment Act, 2003 (Act No. 53 of 2003);
 - 2.2.2.3 the Construction Industry Development Board Act, 2000 (Act No.38 of 2000);
 - 2.2.2.4 the Local Government: Municipal Systems Act, 2000 (Act No. 32 of 2000);
 - 2.2.2.5 the Local Government: Municipal Finance Management Act, 2003 (Act No. 56 of 2003) and the Municipal Supply Chain Management Regulations promulgated thereunder;
 - 2.2.3 **“Applicant”** means any person or entity, who receives and/or responds to this Request for Proposals;
 - 2.2.4 **“B-BBEE”** means broad-based black economic empowerment as defined in Section 1 of the Broad-Based Black Economic Empowerment Act;
 - 2.2.5 **“B-BBEE status level of contributor”** means the B-BBEE status of an entity in terms of a code of good practice on black economic empowerment issued in terms of Section 9(1) of the Broad-Based Black Economic Empowerment Act;

- 2.2.6 **“black people”** has the meaning assigned to it in Section 1 of the Broad-Based Black Economic Empowerment Act namely Africans, Coloureds and Indians:
- 2.2.6.1 who are citizens of the Republic of South Africa by birth or decent; or
 - 2.2.6.2 who became citizens of the Republic of South Africa by naturalization before 27 April 1994, or on or after 27 April 1994 and who would have been entitled to acquire citizenship by naturalization prior to that date;
- 2.2.7 **“Broad-Based Black Economic Empowerment Act”** means the Broad-Based Black Economic Empowerment Act, 2003 (Act No. 53 of 2003);
- 2.2.8 **“consortium or joint venture”** means an association of persons for the purpose of combining their expertise, property, capital, efforts, skill and knowledge in an activity for the execution of a contract;
- 2.2.9 **“EME”** means an exempted micro-enterprise in terms of a code of good practice on black economic empowerment issued in terms of Section 9(1) of the Broad-Based Black Economic Empowerment Act and, for the purposes hereof, an enterprise with an annual Total Revenue of R10 million or less;
- 2.2.10 **“in the service of the state”** means to be –
- 2.2.10.1 a member of –
 - 2.2.10.1.1 any municipal council;
 - 2.2.10.1.2 any provincial legislature; or
 - 2.2.10.1.3 the National Assembly or the National Council of Provinces.
 - 2.2.10.2 a member of the board of directors of any municipal entity;
 - 2.2.10.3 an official of any municipality or municipal entity;
 - 2.2.10.4 an employee of any national or provincial department, national or provincial public entity or constitutional institution within the meaning of the Public Finance Management Act, 1999 (Act No.1 of 1999);
 - 2.2.10.5 an executive member of the accounting authority of any national or provincial public entity; or
 - 2.2.10.6 an employee of Parliament or a provincial legislature;

- 2.2.11 **“Request for Proposals”** means this Request for Proposals;
- 2.2.12 **“MBDA”** means the Mandela Bay Development Agency and all its managed sites as a municipal entity established by the NMBMM;
- 2.2.13 **“NMBMM”** means the Nelson Mandela Bay Metropolitan Municipality;
- 2.2.14 **“proof of B-BBEE status level of contributor”** means:
- 2.2.14.1 The B-BBEE status level certificate issued by an authorised body or person; or
 - 2.2.14.2 A sworn Affidavit as prescribed in the B-BBEE Codes of Good Practice in respect of an EME or QSE.
- 2.2.15 **“QSE”** means a qualifying small business enterprise in terms of a code of good practice on black economic empowerment issued in terms of Section 9(1) of the Broad-Based Black Economic Empowerment Act and, for the purposes hereof, a Measured Entity with an annual Total Revenue of between R10 million and R50 million;
- 2.2.16 **“SCMP”** means the Supply Chain Management Policy of the MBDA;
- 2.2.17 **“Services”** means the services reflected on Annexure “A” hereto.
- 2.2.18 **“accredited authority”** means the South African National Accreditation System established by section 3 of the Accreditation for Conformity Assessment, Calibration and Good Laboratory Practice Act, 2006 (Act No. 19 of 2006);

THE FOLLOWING PARTICULARS MUST BE FURNISHED (FAILURE TO DO SO MAY RESULT IN YOUR BID BEING DISQUALIFIED)
--

NAME OF BIDDER.....

POSTAL ADDRESS

STREET ADDRESS.....

CONTACT NAME:

TELEPHONE NUMBER:

CELL PHONE NUMBER:

FACSIMILE:

E-MAIL ADDRESS:

VAT REGISTRATION NUMBER.....

CENTRAL SUPPLIER DATABASE (CSD) NUMBER: MAAA

NELSON MANDELA BAY SUPPLIER DATABASE REFERENCE NUMBER:

BIDDERS MUST BE SUCCESSFULLY REGISTERED ON THE CENTRAL SUPPLIER DATABASE (CSD) PRIOR TO SUBMITTING THE BID.

FOR REGISTRATION ON THE CSD BIDDERS CAN GO TO THE FOLLOWING WEBSITE: www.csd.gov.za.

- | | | |
|-----------|---|-----------------|
| 1. | HAS A VALID MUNICIPAL BILLING CLEARANCE BEEN ATTACHED | YES / NO |
| 2. | HAS PROOF OF REGISTRATION WITH THE CONSTRUCTION INDUSTRY DEVELOPMENT BOARD BEEN ATTACHED? | YES / NA |
| 3. | HAS A B-BBEE STATUS LEVEL VERIFICATION CERTIFICATE OR SWORN AFFIDAVIT BEEN ATTACHED? | YES / NO |

IF YES, WHO WAS THE CERTIFICATE ISSUED BY?

- ☐ ACCOUNTING OFFICER AS CONTEMPLATED IN THE CLOSE CORPORATION ACT (CCA)
- ☐ A VERIFICATION AGENCY ACCREDITED BY THE SOUTH AFRICAN NATIONAL ACCREDITATION SYSTEM (SANAS)
- ☐ A REGISTERED AUDITOR
- ☐ COMMISSIONER OF OATH

(Tick applicable box)

A CERTIFIED VALID COPY OF A B-BBEE STATUS LEVEL VERIFICATION CERTIFICATE OR SWORN AFFIDAVIT MUST BE SUBMITTED. FAILURE TO SUBMIT WILL RESULT IN ZERO (0) POINTS SCORED.

5. BIDS WITH A VALUE OF MORE THAN R10 MILLION (VAT INCLUDED) ARE REQUIRED TO SUBMIT FINANCIAL STATEMENTS FOR THE PAST THREE YEARS OR SINCE ESTABLISHMENT, IF ESTABLISHED DURING THE PAST THREE YEARS.
6. BIDS MAY BE CONSIDERED NON-RESPONSIVE IF THE BID HAS NOT BEEN COMPLETED IN FULL. BIDS SHALL BE CONSIDERED NON-RESPONSIVE IF ALL THE COMPULSORY DOCUMENTS HAVE NOT BEEN INCLUDED IN THE BID SUBMITTED.
7. ALL PAGES OF THE BID DOCUMENT MUST BE INITIALED BY THE BIDDER.
8. ALL PRICES WILL BE EVALUATED INCLUSIVE OF VAT.

SIGNATURE OF BIDDER

DATE

CAPACITY UNDER WHICH THIS BID IS SIGNED

.....

TOTAL BID PRICE – PLEASE REFER TO THE PRICING SCHEDULE (SCHEDULE C)

ANY ENQUIRIES REGARDING THE BIDDING PROCEDURE MAY BE DIRECTED TO:

Department: Supply Chain Management

Contact Person: Mrs Pamela Govender

Tel: 041 811 8200

Email: publictenders@mbda.co.za

PROJECT MANAGER:

Mrs. Zizipho Makwabe

PART 2 - CONDITIONS OF BID

1. GENERAL REQUIREMENTS

- 1.1 The MBDA wishes to invite service providers to submit proposals for the **EVENT TICKETING ADMINISTRATION AND RELATED SERVICES (NMBS TP 01/26-27)**.
- 1.2 The bidder is required to furnish full details requested on the bid forms. All prices shall be exclusive of Value Added Tax.
- 1.3 The bidder is requested to furnish all relevant information not entertained on the form of bids under separate cover which shall form part of the bid.

2. CONTACT PERSON FOR QUERIES

Name : Mrs. Pamela Govender
Telephone: 041 811 8200
Email : publictenders@mbda.co.za

3. TERMS AND CONDITIONS

3.1 Confidentiality

All materials, specifications, service level requirements, detailed information and everything else supplied with this request for the bid remains the property of the MBDA and may be recalled if deemed necessary.

With reference to the POPI Act that came into effect, please note the MBDA is in the process of ensuring compliance to the POPI Act. At this point, all personal information will be treated with the strictest confidentiality and will not be used for any unnecessary processing not related to the tender in question. All information is stored in a locked and access-controlled room with access to a few staff. The premises are monitored by cameras.

3.2 Contractual Obligations

The request for the bid does not constitute a contract nor does it create an obligation on the part of the MBDA to purchase services, products or equipment from any vendor submitting a bid.

3.3 Response to Questions

Where appropriate, questions should be answered explicitly by providing specific details requested. Bidders selecting to omit any of the required information or who do not follow the specified format will be disqualified from the bid process.

Should additional information be required by the MBDA, bidders may be approached to provide more details, including aspects not specifically covered in this request for bids.

Please ensure that the documentation required is completed in full and signed, **failure to complete the RFP document in full, placement of signature where required, and commissioning may render the bid non-responsive.**

3.4 Ambiguities

It must be noted that if there are any ambiguities found in this bid document, it is the responsibility of the Main Applicant to clarify any such ambiguities before the closing of queries.

PART 3
THE REQUIRED SERVICES AND SCOPE OF WORK

1. INTRODUCTION:

The Nelson Mandela Bay Stadium (NMBS), operated by the Mandela Bay Development Agency (NMBS), a municipal entity of the Nelson Mandela Bay Municipality (NMBM) and acting as its development agent, invites suitably qualified and interested service providers to submit proposals for rendering of Event Ticketing Administration and related services for the Nelson Mandela Bay Stadium with the objective of appointing a suitably qualified and experienced ticketing service provider.

2. OBJECTIVES:

The objective of this Request for Proposals (RFP) is for the Nelson Mandela Bay Stadium (NMBS) to appoint a suitably qualified and experienced ticketing service provider to provide Event Ticketing Administration and Related Services. The appointed service provider will be responsible for delivering a reliable, secure and efficient ticketing solution for events hosted at the Stadium, including ticket sales, online ticketing, ticket distribution, verification, access control, reporting, reconciliation and customer support.

The service provider should have the necessary technical capabilities, operational capacity and industry experience to effectively manage ticketing requirements for events of varying sizes and complexity, thereby supporting the NMBS in delivering a professional and seamless experience for event organisers, spectators and other stakeholders.

2.1. This RFP comprises of five (5) linked components. The event ticketing administration service provider contract period is envisaged for a period of twelve (12) months with an option to renew for a further two (2) twelve (12) months, provided that the successful event ticketing service provider complies with all terms and conditions as well as performance objectives contained in the agreement.

2.2. This RFP is directed at and the envisaged for the provision of the following services, listed in components as an all-inclusive package of services provided by the successful single service provider:

- | | |
|----------------------------|---|
| 2.2.1. Component 1: | Ticketing Administration Services – NMBS and all its sub entities / divisions |
| 2.2.2. Component 2: | Events Management and related services |
| 2.2.3. Component 3: | Digital Services and online campaign/events services offering |
| 2.2.4. Component 4: | Sport / Stadium Related Services |
| 2.2.5. Component 5: | National ticketing location and distribution sites |

3. SCOPE OF WORK:

The NMBS wishes to appoint a suitably qualified and experienced service provider for the provision of Event Ticketing Administration and Related Services. The appointed service provider should demonstrate the necessary technical capabilities, operational capacity, industry experience and commitment to delivering reliable, efficient and customer-focused ticketing services. The service provider will be required to provide a comprehensive range of ticketing-related services, including ticket sales and administration, online ticketing, ticket distribution, ticket verification, access control, reporting, reconciliation and customer support, as well as any other related services required to support events hosted at the Nelson Mandela Bay Stadium.

Interested Ticketing Administration Service Providers are invited to submit proposals in accordance with the requirements and specifications set out below.

- 3.1.** Commission on ticket sales will be negotiated and agreed upon, prior to the signing of the service level agreement.
- 3.2.** Ticketing System and Infrastructure requirement:
 - 3.3.1 The ticketing system should be able to allow multiple scans of the same ticket, for example the entry at the outer gate to confirm legitimacy of the ticket, secondly access into a specific area such as stand access points, suite or ramp access etc.
 - 3.3.2 The scanners must be able to read in and out without having to reconfigure turnstiles each time. The outer gates must be anti-pass back.
 - 3.3.3 Level 2 turnstiles need to be bi-directional, and be able to be made free flow from a central point.
 - 3.3.4 The counting system must be live, real time and linked with the VOC.
 - 3.3.5 There must be a service plan with back-up and support included in the contract, spares kept locally and be replaceable immediately with swap outs.
 - 3.3.6 There needs to be match day support depending on size of expected crowd.
 - 3.3.7 Software costs must be included in the tendered price.
 - 3.3.8 The system must also include back up in case of power failure.
 - 3.3.9 Handheld scanners must form part of the package.
 - 3.3.10 Training of Stadium staff to form part of the package.
 - 3.3.11 Scanners and turnstiles must be able to process a minimum amount of 1000 spectators per hour into the Stadium, as per SANS 10366.
 - 3.3.12 Access to tickets must be country wide and not restricted to limited outlets.
 - 3.3.13 Electronic tickets will become the norm, so sufficient security measures need to be implemented to prevent copying of E Tickets.
 - 3.3.14 Access to tickets must be achievable by all and not restricted by language or any other boundary.
 - 3.3.15 Tickets should be available across various platforms such as banking apps, Cell Phone Service Providers, Stadium web pages and various other platforms if possible.

(All should be connected to a central control system). It is a requirement that the proposed system be fully integrable.

- 3.3.16 The ticketing partner must be able to set-up and manage social distancing layouts with regard to ticket sales, this would only be possible if seating is reserved only.
- 3.3.17 Home print tickets should not be allowed as it lends to ticket fraud.
- 3.3.18 The printed complimentary ticket system would become a thing of the past. Tickets can only be given to specific individuals that qualify as per paying patrons.
- 3.3.19 New scanners will be needed at all entry points into the Stadium, including perimeter gates, stand access points, ramp entrances and suite entrances.
- 3.3.20 The system should be able to incorporate cash less sales at kiosks and bars etc as a further development.
- 3.3.21 The ticketing system must also be linked to parking entrances for effective parking control.
- 3.3.22 The same system should also be able to control access for working staff as well (almost an accreditation control)
- 3.3.23 Must be a combination of Automated IT processes and activities, from logging tickets through to issue management.
- 3.3.24 Must allow end users to submit tickets, engage in chat, track ticket history, and use a knowledge base.
- 3.3.25 Must have a knowledge base with how-to solutions for use by both system admins and end users.
- 3.3.26 Must be able to securely resolve end-user issues from anywhere in the country - remote control capabilities
- 3.3.27 Must be integrated with endpoint technology to be able to see all assets on our network – hardware and software including mobile devices – and their attributes.
- 3.3.28 Must be able to generate detailed reports on sales performance, service quality, assets, project tasks, and any other related reports required.
- 3.3.29 Must have pre-built integration capability
- 3.3.30 Must have Multi-channel accessibility
- 3.3.31 Must support multiple languages
- 3.3.32 Full customization - Our ticket management system should be fully integrated into your brand
- 3.3.33 Must offer Personalised ticket pages - The more we know about each customer, the better the service we will be able to provide. When a new query is created, agents must be able to access the entire history of the user, from which issues they had in the past to how they were or are being handled. Not having to ask the same question twice will save time and nurture our customer base loyalty.

3.3. Ticketing staff related cost for event shall be on a quotation and purchase order basis.

3.4. The service provider must have an International footprint – proof of such footprint must be

submitted with the tender submission.

- 3.5.** The service provider must be Knowledge based - A comprehensive knowledge base is the backbone of a strong customer support service. Offering quick answers through a searchable content database will result in happier customers and a lower amount of support requests.
- 3.6.** The service provider must be Customer experience oriented - The optimal ticket management system should allow us to improve our customers' complete experience. It's not just about offering them the correct answers, but being with them every step of the way, and making sure that they receive what they need in a comfortable and quick manner.
- 3.7.** The service provider must have Marketing capabilities – The system provider must be able to drive marketing campaigns through the system to ensure the NMB Stadium activities/events and well marketed within the database and beyond.
- 3.8.** Provide any other related event ticketing services as may be required by the NMBS

4. COMPONENTS:

Below are the listed minimum requirements for each component. It must be noted that the successful service provider (sponsorship partner) must keep abreast of new trends, capabilities, technology and innovations related to ticketing services in order to improve the service offerings.

4.1. COMPONENT 1: Ticketing Administration Services – NMBS and all its sub entities/divisions

- 4.1.1.** Printing and provision of match/event tickets in accordance with event requirements and timelines
- 4.1.2.** Administration of ticketing systems for each event, including event creation, ticket categories, pricing, seating allocations and ticket inventory management
- 4.1.3.** Provision of real-time ticket sales and attendance information, including daily, weekly, monthly and annual ticketing reports.
- 4.1.4.** Ticket sales administration through online and approved physical ticketing channels.
- 4.1.5.** Ticket verification and validation at designated Stadium access points, including the management of duplicate, invalid or fraudulent tickets.
- 4.1.6.** Reconciliation of tickets issued, tickets sold, complimentary tickets, cancelled/refunded tickets and actual event attendance.
- 4.1.7.** Provision of technical and operational support to NMBS before, during and after events
- 4.1.8.** Management and administration of ticketing-related customer queries, including ticket purchases, collection, refunds, exchanges and access-related enquiries

4.2. COMPONENT 2: Events Management and Related Services

- 4.2.1.** Sourcing of events related ticketing logistics and distribution points

- 4.2.2. Provide manpower in staging of NMBS supported or initiated events
- 4.2.3. Sourcing, Printing and Production of match/event related tickets
- 4.2.4. Any other logistical supports services related to successful hosting of events

4.3. COMPONENT 3: Digital Ticketing and Online Services

- 4.3.1. Provide and maintain a secure online ticketing platform for Stadium events.
- 4.3.2. Set up and manage online events, including ticket prices, categories, seating and ticket availability.
- 4.3.3. Enable customers to purchase and receive tickets online and through mobile devices.
- 4.3.4. Integrate the ticketing system with Stadium access control and ticket scanners.
- 4.3.5. Provide real-time information on ticket sales, ticket availability and event attendance.
- 4.3.6. Provide electronic tickets, QR codes and other secure digital ticketing options
- 4.3.7. Provide technical support before, during and after events.
- 4.3.8. Provide regular ticketing and attendance reports to the NMBS.
- 4.3.9. Ensure that customer information and ticketing transactions are handled securely and in accordance with applicable legislation.
- 4.3.10. Provide and deploy, at the service provider's own cost, suitable Wi-Fi boosters, signal enhancement equipment and/or connectivity solutions required to support the ticketing system and scanning devices during event days
- 4.3.11. Ensure that all required connectivity equipment is tested and operational prior to the commencement of each event and that technical support is available throughout the event.

4.4. COMPONENT 4: Sport / Stadium Related Services

- 4.4.1. Event-day ticketing support and on-site ticketing services
- 4.4.2. Provision and management of ticket scanners and access control equipment.
- 4.4.3. Management of ticketing access points, including perimeter gates, stand access points, ramps and suites.
- 4.4.4. Ticket validation and verification to prevent duplicate, invalid or fraudulent ticket use
- 4.4.5. Provision of trained ticketing personnel and technical staff for events, where required
- 4.4.6. Management of complimentary, staff, VIP and hospitality tickets.
- 4.4.7. Provision of event-day attendance figures and access-control reports.
- 4.4.8. Post-event ticket reconciliation and reporting.
- 4.4.9. Coordination with NMBS event operations and security teams to ensure smooth spectator access.
- 4.4.10. Provision of emergency or contingency ticketing solutions in the event of system failure
- 4.4.11. Support for high-capacity sporting and entertainment events hosted at the Stadium.

4.5. COMPONENT 5: National Ticketing Location and Distribution Sites

- 4.5.1. Provide access to a national network of ticket sales and distribution outlets
- 4.5.2. Establish and manage ticket sales and collection points at suitable locations.

- 4.5.3. Provide online and physical ticket purchasing and collection options.
- 4.5.4. Ensure sufficient ticket distribution points for major Stadium events.
- 4.5.5. Provide information on ticket sales and distribution through each approved outlet.
- 4.5.6. Where required, recommend additional ticketing outlets or distribution channels to improve public access to tickets

5. MINIMUM REQUIREMENTS.

- a) Bidders must provide at least three (03) contactable reference letters from previous clients on the clients letterhead.
- b) A portfolios of evidence of relevant work to at least three (03) components done during the last 10 years for key clients.

FAILURE TO SUBMIT SUCH EVIDENCE WILL DEEM YOUR BID NON-RESPONSIVE.

6. FUNCTIONALITY EVALUATION

- 6.1. Bids will be assessed against functionality criteria as per Annexure “B” of this RFP document.
- 6.2. All responses to this Request for Proposals (RFP) shall be evaluated in terms of the Functionality Criteria Score Sheet annexed hereto marked Annexure “B” where applicable, documentation supporting the criteria in the relevant Annexure must be supplied. In addition, Annexure “B1” is to be completed by all Applicants.
- 6.3. To the extent that it is referred to in Annexure “B”, each Applicant shall prepare and submit a portfolio of experience and methodology relating to each component. In respect of the Methodology the Applicant shall respond to the following scenarios for each component:

6.3.1. Ticketing Administration Services

Scenario - NMBS is hosting a major sporting event with an expected attendance of 30,000 spectators. Tickets will be sold online and through physical outlets across different categories - general tickets, VIP/hospitality and complimentary tickets. Tickets must be available within a short period, with accurate ticket allocation, distribution and efficient access control on event day – Bidder needs to demonstrate how they would manage the ticketing process from event preparation through to event-day operations and post-event reconciliation.

Please provide the following:

- a) A detailed explanation of the bidder’s proposed ticketing service, how it will manage the process from event preparation to post-event reconciliation, and the benefits to NMBS Stadium operations.

6.3.2. Events Management and Related Services

Scenario: NMBS has postponed or cancelled a major Stadium event due to unforeseen circumstances. Tickets have already been sold through online and physical ticketing channels. Customers are contacting the ticketing provider for information regarding the postponement/cancellation, refunds and the use of their existing tickets. – Bidder needs to explain how they would manage: Communication with customers about the cancellation or postponement; Refund requests and processing timelines; Tickets retained for a rescheduled event; issued tickets and their revalidation; Customer queries and complaints; Customer service channels and Reports to NMBS on refunds, ticket transfers and outstanding queries.

Please provide the following:

- a) Detail your methodology and approach to managing event cancellations or postponements, including customer communication, refunds, ticket revalidation, customer queries and reporting to NMBS Stadium.

6.3.3. Digital Ticketing and Online Services

Scenario - The online ticketing platform experiences connectivity problems shortly before a major Stadium event, affecting ticket sales and access to digital tickets – Bidder needs to demonstrate: Backup systems to resolve problem, own connectivity/Wi-Fi solution, offline functionality and technical support on event day

Please provide the following:

- a) Provide details of a recent assignment demonstrating your experience in managing ticketing technology and connectivity challenges at a major event, including the approach, technical solutions, outcomes achieved and client references

6.3.4. Sport / Stadium Related Services

Scenario - On event day, a large number of spectators arrive at the same time and several scanners experience problems. – Bidder needs to demonstrate: Adequate staffing, gate management, technical support, crowd flow, escalation and resolution.

Please provide the following:

- a) Provide details of a recent sports or commercial event where you managed high spectator volumes and ticketing/access control challenges, including staffing, gate management, technical support, crowd flow, escalation and resolution.

6.3.5. National Ticketing Location and Distribution Sites

Scenario - NMBS needs to make tickets available nationally for high-profile events. Bidder needs to demonstrate: Physical outlets, online channels, ticket collection and accessibility.

Please provide the following:

- a) Provide details of your national ticket distribution network, including physical outlets, online channels, ticket collection options and accessibility, with relevant references.

6.4. Any response scoring less than **70 points out of 100** for functionality will not be an acceptable response.

7. OTHER LEGISLATIVE AND REGULATORY FRAMEWORK REQUIREMENTS

The appointed service provider must comply with all applicable legislation, including but not limited to:

- Municipal Finance Management Act (MFMA), Act 56 of 2003.
- Preferential Procurement Policy Framework Act (PPPFA), Act 5 of 2000.
- Broad-Based Black Economic Empowerment Act (B-BBEE), Act 53 of 2003.
- National Treasury Regulations and cost containment measures.
- Supply Chain Management (**SCM**) Policy of the MBDA.

8. CONTRACT PERIOD

The contract will be for a period of **twelve (12) months with the option of renewing for a further two (2) twelve (12) months period** at the sole discretion of the MBDA.

9. LOCATION

The MBDA's operations are based in Gqeberha/ Kariega.

ANNEXURE "B"

FUNCTIONALITY CRITERIA SCORE SHEET
EVENT TICKETING ADMINISTRATION AND RELATED SERVICES

FUNCTIONALITY CRITERIA	Points
1. Relevant Experience & Track Record Bidders must demonstrate relevant experience in respect of <u>at least three COMPONENTS</u> - Ticketing / Online / Sports/ Advertising/ Events services requested. a) +10 years or more in all five (5) components 46 b) +10 years or more in at least four (4) components 42 c) +10 years or more in at least three (3) components 40 d) +5– 10 years in all five (5) components 36 e) +5–10 years in at least four (4) components 32 f) +5– 10 years in at least three (3) components 30 g) 1– 5 years in all five (5) components 28 h) 1–5 years in at least four (4) components 25 i) 1–5 years in at least three (3) components Name(s) of traceable reference, portfolios of evidence of work done, reference letters indicating start and end dates with contact details must be provided, failing which this functionality criteria will not be considered, and zero points scored. Please complete Annexure B1 attached. <u>Failure to submit relevant experience for at least three (3) components will result in zero points scored.</u>	50
2. Methodology and Approach to the Services (scenario based on each component, reference to be made to 6.3.1 – 6.3.5) 2.1 Ticketing Administration Services Please provide a detailed breakdown of service offering and how it will benefit the Nelson Mandela Bay Stadium operations. The response should include practical scenarios and explain how the bidder would handle each situation, including the processes, resources and systems they would use 2.2 Events Management and related services On one page please detail your methodology and approach to events management as part of the service offering. The response should include practical scenarios and explain how the bidder would manage	30 6 6

FUNCTIONALITY CRITERIA	Points
potential operational challenges that may arise before, during and after an event. 2.3 Digital Services and online campaign/events service offering Please provide the following: 2.3.1 Provide your own company case study on your most recent Digital engagement assignment. The methodology must clearly demonstrate the type of event and event successfulness, your approach, skill sets used and demonstrable outcomes and results achieved. Please provide references.	6
2.4 Sport / Stadium Related Services Please provide the following: 2.4.1 The methodology must demonstrate the service provider's approach to delivering effective ticketing services within a stadium environment. The methodology should address event-day operations, ticket scanning and access control, staffing and deployment, technical support, connectivity, crowd management, fraud and duplicate ticket prevention, contingency arrangements, coordination with NMBS and post-event ticket reconciliation and reporting. 2.4.2 The case study must clearly demonstrate the brief, your approach, or insights used and demonstrable outcomes and results achieved. Please provide references.	6
2.5 National Ticketing Location and Distribution Sites Please provide the following: 2.5.1 Detailed geographical outlay of ticketing distribution sites and locations. Please provide references. 2.5.2 Please indicate the number, location and accessibility of the sites and provide references or supporting evidence confirming the availability of these distribution points A maximum of 6 points may be scored under each criterion. Bidders must ensure they submit sufficient information and evidence in order to score the maximum points per criterion.	6

FUNCTIONALITY CRITERIA	Points
<i>Scoring guide for each of the five (05) components, based on the scenario provided in 6.3:</i> - 6 points – Bidder submitted a detailed comprehensive submission demonstrating extensive relevant experience, a detailed methodology and a clear understanding of NMBS's ticketing requirements - 3 points – Bidder submitted an acceptable submission demonstrating a clear methodology, relevant portfolio and good understanding of the requirements. - 0 points – No submission or methodology submitted not linked to the scenarios.	
3. Operational Capacity 3.1 Customer Service Capacity - Call-center details, operating hours, number of agents, contact numbers, channels such as email/WhatsApp/web support, customer service process, escalation procedure and evidence of capacity to handle high-volume event periods. a) Documented process for handling ticket queries, complaints, refunds, cancellations and escalations. b) Evidence of dedicated support during events, including escalation procedures for urgent ticketing problems. c) Operating Hours: Availability of 24/7 support or extended hours. d) Dedicated Account Manager: Assigned support staff specifically allocated to the event organiser for rapid escalation. e) Multi-Channel Access: Provision of support across phone, email, WhatsApp live chat, and social media. 3.2 Ticketing Staff – Bidders must provide an organogram of the proposed project team, indicating the number of personnel dedicated to the contract, their roles and relevant ticketing/event experience. a) Demonstrates a well-resourced team with suitably qualified personnel and extensive relevant experience. b) Demonstrates an adequately resourced team with relevant experience. c) Limited staffing/resources or limited relevant experience d) No evidence submitted or proposed resources are inadequate.	20 10 3 3 1 2 1 10 10 6 2 0
TOTAL	100

MINIMUM FUNCTIONALITY SCORING IS 70/100

INFORMATION REQUIRED FOR FUNCTIONALITY EVALUATION

The information required must be submitted in the following format:

COMPANY EXPERIENCE:

1. Number of years' service provider has been operating and providing similar services in respect of Event Ticketing Administration and Related Services as requested by the MBDA

No of years

2. List of relevant or similar of a similar nature in respect of Event Ticketing Administration and related services rendered by the Main Applicant

	Project Name and Description of services provided	Project Value in R	Contract period (Start – end date)	Institution	Contact person and number for reference purposes
RELATED SERVICES RENDERED: EVENT TICKETING ADMINISTRATION AND RELATED SERVICES					
1.					
					
					
2.					
					
					
3.					
					
					
4.					
					
					
5.					
					
					

Where more space is required, the Applicant to provide additional information on a separate page, using the above format, with their proposal and reference it accordingly.

AUTHORITY FOR SIGNATORY

Indicate the status of the tenderer by ticking the appropriate box hereunder. The tenderer must complete the certificate set out below for the relevant category.

A Company	B Partnership	C Joint Venture	D Sole Proprietor	E Close Corporation	F Other (Specify)

A. CERTIFICATE FOR COMPANY

I,, Chairperson of the board of directors of hereby confirm that by resolution of the board (copy attached) taken on, Mr/Ms

acting in the capacity of (Position in the Enterprise), and who will sign as follows: be, and is hereby, authorized to sign the Bid/Tender, and any and all documents and/or correspondence in connection with this tender and any contract resulting from it on behalf of the company.

Witness 1 Signature:

Witness 2 Signature:

Chairperson's Signature:

Date:

Name	Capacity	Signature	Date

Note:

This resolution must be signed by all the Directors/Members/Partners of the Bidding Enterprise.

Should the number of Directors/Members/Partners exceed the space available above, additional names and signatures must be supplied on a separate page.

B. CERTIFICATE FOR PARTNERSHIP

We, the undersigned, being the key partners in the business trading as:
 hereby authorize
 Mr/Ms, acting in the capacity of
 (Position in the Enterprise), and who will sign as follows: be, and
 is hereby, authorized to sign the Bid/Tender, and any and all documents and/or correspondence in
 connection with this tender and any contract resulting from it on behalf of the partnership.

Name	Capacity	Signature	Date

Note:

This resolution must be signed by all the Directors/Members/Partners of the Bidding Enterprise.

Should the number of Directors/Members/Partners exceed the space available above, additional names and signatures must be supplied on a separate page.

C. CERTIFICATE FOR JOINT VENTURE OR CONSORTIA

We, the undersigned, are submitting this tender offer in Joint Venture/Consortium and hereby authorize Mr/Ms, acting in the capacity of (Position in the Enterprise), and who will sign as follows: be, and is hereby, authorized to sign the Bid/Tender, and any and all documents and/or correspondence in connection with this tender and any contract resulting from it on behalf of the Joint Venture/Consortium.

This authorisation is evidenced by the **attached power of attorney** signed by legally authorized signatories of all the partners to the Joint Venture/Consortium.

Name of firm	Address	Percentage of contract value	Authorising signature, name and capacity

D. CERTIFICATE FOR SOLE PROPRIETOR

I,, hereby confirm that I am the sole owner of
the business trading as:

Witness 1 signature:

Witness 2 signature:

Sole proprietor's signature:

Date:

E. CERTIFICATE FOR CLOSE CORPORATION

We, the undersigned, being the key members in the business trading as:

..... hereby authorize

Mr/Ms acting in the capacity of

..... (Position in the Enterprise), and who will sign as follows:

..... be, and is hereby, authorized to sign the Bid/Tender, and

any and all documents and/or correspondence in connection with this tender and any contract

resulting from it on behalf of the Close Corporation.

Name:	Address:	Signature:	Date:

NOTE:

This resolution must be signed by all the Directors/Members/Partners of the Bidding Enterprise.

Should the number of Directors/Members/Partners exceed the space available above, additional names and signatures must be supplied on a separate page.

F. OTHER (SPECIFY)

We, the undersigned, being the key members in the business trading as:

..... hereby authorize

Mr/Ms acting in the capacity of

..... (Position in the Enterprise), and who will sign as follows:

..... be, and is hereby, authorized to sign the Bid/Tender, and

any and all documents and/or correspondence in connection with this tender and any contract

resulting from it on behalf of the _____.

Name:	Address:	Signature:	Date:

NOTE:

This resolution must be signed by all the Directors/Members/Partners/Other of the Bidding Enterprise.

Should the number of Directors/Members/Partners/Other exceed the space available above, additional names and signatures must be supplied on a separate page.

**PART 4 –PRICING SCHEDULE
FIRM PRICES (PURCHASES) (MBD 3.1)**

Name of Bidder:

Bid Number: **NMBS TP 01/26-27**

Closing Time: **12H00**

Closing Date: **28 SEPTEMBER 2026**

TENDER WILL BE VALID FOR 120 CALENDAR DAYS

BID PRICE IN RSA CURRENCY

** (ALL APPLICABLE TAXES INCLUDED)

Please include the detailed cost breakdown as part of your proposal.

PLEASE NOTE:

- This Annexure **must** be completed.
- All amounts in the table to exclude Value Added Tax

Description	Rate
A single, all-inclusive hourly rate fixed for a year.	
Proposed mark-up percentage on ticketing-related operational costs, including applicable staffing, technical support and other approved pass-through costs	%
A proposed mark-up percentage on approved ticketing-related operational costs.	%
Any additional costs associated with refunds, ticket exchanges, technical support, reporting and reconciliation	
Confirmation that no additional or undisclosed charges will be levied without prior written approval from the Stadium.	

Please note:

1. Applicants must quote an hourly fee for the first year; in year two and three the annual increase shall be based on the Consumer Price Index (CPI) prevailing at the anniversary of the contract and negotiated by the parties.
2. Payment of invoices shall be made within 30 days of receipt of a valid invoice and satisfactory completion of the relevant phase (s) of the work.
3. Prices are to be quoted exclusive of VAT.
4. The successful bidder/s shall on a monthly basis undergo a performance review by the MBDA that will assess the service provider's performance. If the successful bidder/s are underperforming on a continuous basis, or not meeting the service level required as per the

contract, the service provider will be issued with a written notification of such poor service. Continued poor performance could result in the termination of the contract.

PROOF OF B-BBEE STATUS LEVEL OF CONTRIBUTOR
FAILURE TO SUBMIT WILL RESULT IN ZERO (0) POINTS SCORED.

**THE SUCCESSFUL APPLICANT WILL BE REQUIRED TO SUBMIT THE FOLLOWING
DOCUMENTATION PRIOR TO AWARD**

- 1. Municipal Billing Clearance Certificate OR Lease Agreement OR Statement of Account**
- 2. Valid Tax Clearance Compliance Status**
- 3. CSD Report**
- 4. MBDA e-tender supplier registration – www.mbda.co.za. Click on "Tenders", Formal and scroll down to register on portal.**
- 5. Relevant Declarations and affidavits**

CENTRAL SUPPLIER DATABASE & MBDA VENDOR PORTAL

REGISTRATION INSTRUCTIONS

In accordance with MBDA Supply Chain Management policy a Business, that wishes to do business with MBDA, must register on the National Treasury Central Supplier Database (CSD) and the MBDA E-tender system.

Below is the link to register on CSD:

<https://secure.csd.gov.za/Account/Register>

Click on "REGISTER" and follow the prompts.

REGISTER FOR E-TENDERS AND GET DOWN TO BUSINESS

Introducing the MBDA E-Tender system. A safe, convenient, and easily accessible opportunity to do business. The tender process is now pandemic proof!

Follow these steps to get started:



Go to **www.mbda.co.za** to register and view available tenders.



Once you have completed and submitted your tender you will receive a tracking number and confirmation. It's that simple.

For more info email publictenders@mbda.co.za or call 041 811 8200.

Take advantage of online E-Tenders for safe and secure access to the latest business opportunities in Nelson Mandela Bay.



AFFIDAVIT – NATURAL PERSON

I, the undersigned,

Identity Number:

do hereby make oath and state that:

1. I am the Applicant in respect of the attached Application and all information/documentation submitted on behalf of the Applicant in connection with the Application is true and correct.
2. I am not aware of any actual or likely conflict of interest which I may have in respect of the transaction to which the response pertains nor am I in the Service of the State as referred to in the MBDA's Supply Chain Management Policy. (delete if not applicable and furnish details of such conflict of interest)
3. My SARS Income Tax Reference Number is

4. My SARS VAT Registration Number is

5. I have no outstanding tax obligations, or I have made arrangements to meet my outstanding tax obligations to the South African Revenue Services and a certificate of the South African Revenue Services is attached hereto in this regard.
6. I have not been convicted for fraud or corruption within a 5 (five) year period prior to date hereof.
7. I am / am not **(delete whichever is not applicable)** engaged in any Government or Local Government contract awarded within 5 (five) years prior to date hereof.
8. I am / am not **(delete whichever is not applicable)** in arrears in respect of any charges payable in terms of Section 118 of the Municipal Systems Act. (If in arrears, a copy of a document evidencing satisfactory arrangements made with the NMBMM is to be annexed).
9. ***I acknowledge that should any information attested to herein be false, such false statement shall entitle the MBDA to terminate any agreement to which this submission relates.***

10. *The Applicant acknowledges that should any information attested to herein be false, such false statement shall entitle the MBDA to terminate any agreement to which this submission relates.*

APPLICANTS SIGNATURE

DATE

I CERTIFY that the Deponent has acknowledged that he/she knows and understands the contents of this Affidavit which was signed and sworn to before me at _____ this _____ day of _____ 20____.

COMMISSIONER OF OATHS

NOTE: ANY STATEMENT WHICH IS NOT APPLICABLE IS TO BE DELETED.

AFFIDAVIT – JURISTIC PERSON

I, the undersigned,

Identity Number:

do hereby make oath and state that:

I am a duly authorized representative of:

Entity Name: _____

Entity Registration No.: _____

the Applicant in respect of the attached Application.

1. All information/documentation submitted on behalf of the Applicant in connection with the Application is true and correct.
2. The Applicant's registered office is

3. The Applicant's principal place of business is

4. The Applicant has no actual or likely conflict of interest in respect of the transaction for which the response pertains nor is the Applicant in the Service of the State as referred to in the MBDA's Supply Chain Management Policy. (delete if not applicable and furnish details of such conflict of interest)
5. The Applicant's SARS Income Tax Reference Number is

6. The Applicant's SARS VAT Registration Number is

7. The Applicant has no outstanding tax obligations, or the Applicant has made arrangements to meet its outstanding tax obligations to the South African Revenue Services and a certificate of the South African Revenue Services is attached hereto in this regard.
8. The Applicant and/or its officials have not been convicted for fraud or corruption within a 5 (five) year period prior hereto.
9. The Applicant is / is not **(delete whichever is not applicable)** engaged in any Government or Local Government contract awarded within 5 (five) years prior to date hereof.
10. The Applicant is / is not **(delete whichever is not applicable)** in arrears in respect of any charges payable in terms of Section 118 of the Municipal Systems Act. (If in arrears, a copy

of a document evidencing satisfactory arrangements made with the NMBMM is to be annexed)

- 11. *The Applicant acknowledges that should any information attested to herein be false, such false statement shall entitle the MBDA to terminate any agreement to which this submission relates.***

APPLICANT SIGNATURE

DATE

I CERTIFY that the Deponent has acknowledged that he/she knows and understands the contents of this Affidavit which was signed and sworn to before me at _____ this _____ day of _____ 20____.

COMMISSIONER OF OATHS

NOTE: ANY STATEMENT WHICH IS NOT APPLICABLE IS TO BE DELETED.

Declaration of Interest (MBD4)

1. No Bid will be accepted from persons in the service of the state¹.
2. Any person, having a kinship with persons in the service of the state, including a blood relationship, may make an offer or offers in terms of this invitation to Bid. In view of possible allegations of favouritism, should the resulting Bid, or part thereof, be awarded to persons connected with or related to persons in service of the state, it is required that the Bidder or their authorised representative declare their position in relation to the evaluating/adjudicating authority.
3. **In order to give effect to the above, the following questionnaire must be completed and submitted with the Bid.**

3.1. Full Name of Bidder or his or her representative:

3.2. Identity Number:

3.3. Position occupied in the Company (director, trustee, shareholder²):

3.4. Company Registration Number:

3.5. Tax Reference Number:

3.6. VAT Registration Number:

3.7. The names of all directors / trustees / shareholders members, their individual identity numbers and state employee numbers must be indicated in paragraph 4 below.

3.8. Are you presently in the service of the state? **YES / NO**

3.8.1. If yes, furnish particulars.

.....

¹MSCM Regulations: "in the service of the state" means to be –

(a) a member of –

- (i) any municipal council;
- (ii) any provincial legislature; or
- (iii) the national Assembly or the national Council of provinces;

(b) a member of the board of directors of any municipal entity;

(c) an official of any municipality or municipal entity;

(d) an employee of any national or provincial department, national or provincial public entity or

constitutional institution within the meaning of the Public Finance Management Act, 1999 (Act No.1 of 1999);

- (e) a member of the accounting authority of any national or provincial public entity; or
- (f) an employee of Parliament or a provincial legislature.

² Shareholder” means a person who owns shares in the company and is actively involved in the management of the company or business and exercises control over the company.

3.9. Have you been in the service of the state for the past twelve months? **YES / NO**

3.9.1 If yes, furnish particulars.....

3.10 Do you have any relationship (family, friend, other) with persons in the service of the state and who may be involved with the evaluation and or adjudication of this Bid? **YES / NO**

3.10.1 If yes, furnish particulars.....

.....

3.11 Are you, aware of any relationship (family, friend, other) between any other Bidder and any persons in the service of the state who may be involved with the evaluation and or adjudication of this Bid? **YES / NO**

3.11.1 If yes, furnish particulars

.....

3.12 Are any of the company’s directors, trustees, managers, principle shareholders or stakeholders in service of the state? **YES / NO**

3.12.1 If yes, furnish particulars.....

.....

3.13 Are any spouse, child or parent of the company’s directors trustees, managers, principle shareholders or stakeholders in service of the state? **YES / NO**

3.13.1 If yes, furnish particulars.....

.....

3.14 Do you or any of the directors, trustees, managers, principle shareholders, or stakeholders of this company have any interest in any other related companies or business whether or not they are Bidding for this contract. **YES / NO**

3.14.1 If yes, furnish particulars.....

- 3.15 Are you or any of the directors, trustees, managers, principle shareholders, or stakeholders of this company an advisor or consultant contracted with the NMBMM or the MBDA **YES / NO**

3.14.1 If yes, furnish particulars.....

.....

4. Full details of directors / trustees / members / shareholders.

Full Name	Identity Number	State Employee Number

.....
Signature

.....
Date

In the presence of:

1.

2.

CERTIFICATION OF CORRECTNESS

I, THE UNDERSIGNED (NAME)

CERTIFY THAT THE INFORMATION FURNISHED ON THIS DECLARATION FORM IS CORRECT.

I ACCEPT THAT THE STATE MAY ACT AGAINST ME SHOULD THIS DECLARATION PROVE TO BE FALSE

Signature.....

Date.....

.....
Position

.....
Name of Bidder

**PREFERENCE POINTS CLAIM FORM IN TERMS OF THE PREFERENTIAL PROCUREMENT
REGULATIONS 2022**

This preference form must form part of all tenders invited. It contains general information and serves as a claim form for preference points for specific goals.

NB: BEFORE COMPLETING THIS FORM, TENDERERS MUST STUDY THE GENERAL CONDITIONS, DEFINITIONS AND DIRECTIVES APPLICABLE IN RESPECT OF THE TENDER AND PREFERENTIAL PROCUREMENT REGULATIONS, 2022

1. GENERAL CONDITIONS

1.1 The following preference point systems are applicable to invitations to tender:

- the 80/20 system for requirements with a Rand value of up to R50 000 000 (all applicable taxes included); and
- the 90/10 system for requirements with a Rand value above R50 000 000 (all applicable taxes included).

1.2 **To be completed by the organ of state**

- a) The applicable preference point system for this tender is the 80/20 preference point system.

1.3 Points for this tender (even in the case of a tender for income-generating contracts) shall be awarded for:

- (a) Price; and
(b) Specific Goals.

1.4 **To be completed by the organ of state:**

The maximum points for this tender are allocated as follows:

	POINTS
PRICE	80
SPECIFIC GOALS	20
Total points for Price and SPECIFIC GOALS	100

- 1.5 Failure on the part of a tenderer to submit proof or documentation required in terms of this tender to claim points for specific goals with the tender, will be interpreted to mean that preference points for specific goals are not claimed.
- 1.6 The organ of state reserves the right to require of a tenderer, either before a tender is adjudicated or at any time subsequently, to substantiate any claim in regard to preferences, in any manner required by the organ of state.

2. DEFINITIONS

- (a) **“tender”** means a written offer in the form determined by an organ of state in response to an invitation to provide goods or services through price quotations, competitive tendering process or any other method envisaged in legislation;
- (b) **“price”** means an amount of money tendered for goods or services, and includes all applicable taxes less all unconditional discounts;
- (c) **“rand value”** means the total estimated value of a contract in Rand, calculated at the time of bid invitation, and includes all applicable taxes;
- (d) **“the Act”** means the Preferential Procurement Policy Framework Act, 2000 (Act No. 5 of 2000).

3. FORMULAE FOR PROCUREMENT OF GOODS AND SERVICES

3.1. POINTS AWARDED FOR PRICE

3.1.1 THE 80/20 PREFERENCE POINT SYSTEMS

A maximum of 80 points is allocated for price on the following basis:

$$Ps = 80 \left(1 - \frac{Pt - P_{min}}{P_{min}} \right)$$

Where

Ps = Points scored for price of tender under consideration

Pt = Price of tender under consideration

Pmin = Price of lowest acceptable tender

B-BBEE Status Level of Contributor	Number of Points
1	10
2	9
3	7
4	6
5	4
6	3
7	2
8	1
Non-compliant Contributor	0

4. POINTS AWARDED FOR SPECIFIC GOALS

4.1. In terms of Regulation 4(2); 5(2); 6(2) and 7(2) of the Preferential Procurement Regulations, preference points must be awarded for specific goals stated in the tender. For the purposes of this tender the tenderer will be allocated points based on the goals stated in table 1 below as may be supported by proof/ documentation stated **in table 1 below**:

4.2.

Table 1: Specific goals for the tender and points claimed are indicated per the table below.

Note to tenderers: The tenderer to indicate how they claim points for each preference point system. This verified

The specific goals allocated points in terms of this tender	Points allocation	Number of points allocated (80/20 system) (To be completed by the organ of state)	Number of points claimed (80/20 system) (To be completed by the tenderer)	Required proof for specific goals claimed
B-BBEE status contributor	10			B-BBEE certificate confirming B-BBEE level status contribution
Enterprise located within the Nelson Mandela Bay municipal area	5			Detailed CSD registration report demonstrating supplier address information together with municipal statement of account or lease agreement or billing clearance certificate

Enterprise owned by women	3			Detailed CSD registration report / detailed B-BBEE certificate demonstrating women ownership
Enterprise owned by black youth	2			Detailed CSD registration report / detailed B-BBEE certificate demonstrating black youth ownership
TOTAL POINTS	20			

DECLARATION WITH REGARD TO COMPANY/FIRM

4.3. Name of company/firm.....

4.4. Company registration number:

4.5. TYPE OF COMPANY/ FIRM

- ☐ Partnership/Joint Venture / Consortium
- ☐ One-person business/sole propriety
- ☐ Close corporation
- ☐ Public Company
- ☐ Personal Liability Company
- ☐ (Pty) Limited
- ☐ Non-Profit Company
- ☐ State Owned Company

[TICK APPLICABLE BOX]

4.6. I, the undersigned, who is duly authorised to do so on behalf of the company/firm, certify that the points claimed, based on the specific goals as advised in the tender, qualifies the company/ firm for the preference(s) shown and I acknowledge that:

- i) The information furnished is true and correct;
- ii) The preference points claimed are in accordance with the General Conditions as indicated in paragraph 1 of this form;
- iii) In the event of a contract being awarded as a result of points claimed as shown in paragraphs 1.4 and 4.2, the contractor may be required to furnish documentary proof to the satisfaction of the organ of state that the claims are correct;
- iv) If the specific goals have been claimed or obtained on a fraudulent basis or any of the conditions of contract have not been fulfilled, the organ of state may, in addition to any other remedy it may have –

- (a) disqualify the person from the tendering process;

- (b) recover costs, losses or damages it has incurred or suffered as a result of that person's conduct;
- (c) cancel the contract and claim any damages which it has suffered as a result of having to make less favourable arrangements due to such cancellation;
- (d) recommend that the tenderer or contractor, its shareholders and directors, or only the shareholders and directors who acted on a fraudulent basis, be restricted from obtaining business from any organ of state for a period not exceeding 10 years, after the *audi alteram partem* (hear the other side) rule has been applied; and

.....

SIGNATURE(S) OF TENDERER(S)

SURNAME AND NAME:

DATE:

ADDRESS:

.....

DECLARATION OF BIDDER'S PAST SUPPLY CHAIN MANAGEMENT PRACTICES (MBD 8)

- 1 This Municipal Bid Document must form part of all Bid invited.
- 2 It serves as a declaration to be used by municipalities and municipal entities in ensuring that when goods and services are being procured, all reasonable steps are taken to combat the abuse of the supply chain management system.
- 3 The Bid of any Bidder may be rejected if that Bidder, or any of its directors have:
 - a. abused the municipality's / municipal entity's supply chain management system or committed any improper conduct in relation to such system;
 - b. been convicted for fraud or corruption during the past five years;
 - c. willfully neglected, reneged on or failed to comply with any government, municipal or other public sector contract during the past five years; or
 - d. been listed in the Register for Bid Defaulters in terms of section 29 of the Prevention and Combating of Corrupt Activities Act (No 12 of 2004).
- 4 **In order to give effect to the above, the following questionnaire must be completed and submitted with the Bid.**

Item	Question	Yes	No
4.1	Is the Bidder or any of its directors listed on the National Treasury's Database of Restricted Suppliers as companies or persons prohibited from doing business with the public sector? (Companies or persons who are listed on this Database were informed in writing of this restriction by the Accounting Officer/Authority of the institution that imposed the restriction after the <i>audi alteram partem</i> rule was applied). The Database of Restricted Suppliers now resides on the National Treasury's website(www.treasury.gov.za) and can be accessed by clicking on its link at the bottom of the home page.	Yes ☐	No ☐
4.1.1	If so, furnish particulars:		
4.2	Is the Bidder or any of its directors listed on the Register for Bid Defaulters in terms of section 29 of the Prevention and Combating of Corrupt Activities Act (No 12 of 2004)? The Register for Bid Defaulters can be accessed on the National Treasury's website (www.treasury.gov.za) by clicking on its link at the bottom of the home page.	Yes ☐	No ☐

4.2.1	If so, furnish particulars:		
4.3	Was the Bidder or any of its directors convicted by a court of law (including a court of law outside the Republic of South Africa) for fraud or corruption during the past five years?	Yes ☐	No ☐
4.3.1	If so, furnish particulars:		
Item	Question	Yes	No
4.4	Does the Bidder or any of its directors owe any municipal rates and taxes or municipal charges to the municipality / municipal entity, or to any other municipality / municipal entity, that is in arrears for more than three months?	Yes ☐	No ☐
4.4.1	If so, furnish particulars:		
4.5	Was any contract between the Bidder and the municipality / municipal entity or any other organ of state terminated during the past five years on account of failure to perform on or comply with the contract?	Yes ☐	No ☐
4.7.1	If so, furnish particulars:		

CERTIFICATION

I, THE UNDERSIGNED (FULL NAME)

CERTIFY THAT THE INFORMATION FURNISHED ON THIS DECLARATION FORM TRUE AND CORRECT.

I ACCEPT THAT, IN ADDITION TO CANCELLATION OF A CONTRACT, ACTION MAY BE TAKEN AGAINST ME SHOULD THIS DECLARATION PROVE TO BE FALSE.

.....
Signature

.....
Date

.....
Position

.....
Name of Bidder

CERTIFICATE OF INDEPENDENT BID DETERMINATION (MBD9)

I, the undersigned, in submitting the accompanying Proposal in relation to **EVENT TICKETING ADMINISTRATION AND RELATED SERVICES NMBS TP 11/26-27** hereby make the following statements that I certify to be true and complete in every respect:

I certify, on behalf of: _____ that:
(Name of Applicant)

1. I have read and I understand the contents of this Certificate;
2. I understand that the accompanying Proposal will be disqualified if this Certificate is found not to be true and complete in every respect;
3. I am authorized by the Applicant to sign this Certificate, and to submit the accompanying proposal, on behalf of the Applicant;
4. Each person whose signature appears on the accompanying Proposal has been authorized by the Applicant to determine the terms of, and to sign, the Proposal, on behalf of the Applicant;
5. For the purposes of this Certificate and the accompanying Proposal, I understand that the word "competitor" shall include any individual or organization, other than the Applicant, whether or not affiliated with the Applicant, who:
 - (a) has been requested to submit a Proposal in response to this RFP;
 - (b) could potentially submit a proposal in response to this RFP, based on their qualifications, abilities or experience; and
 - (c) provides the same goods and services as the Applicant and/or is in the same line of business as the Applicant.
6. The Applicant has arrived at the accompanying Proposal independently from, and without consultation, communication, agreement or arrangement with any competitor. However, communication between partners in a joint venture or consortium will not be construed as collusive bidding.
7. In particular, without limiting the generality of paragraphs 6 above, there has been no consultation, communication, agreement or arrangement with any competitor regarding:
 - (a) prices;
 - (b) methods, factors or formulas used to calculate prices;
 - (c) the intention or decision to submit or not to submit, a Proposal;
 - (d) the submission of a Proposal which does not meet the specifications and conditions of the Proposal; or

- (e) submitting a Proposal with the intention not to win the award.
8. In addition, there have been no consultations, communications, agreements or arrangements with any competitor regarding the quality, quantity, specifications and conditions or delivery particulars of the improvements to which this Proposal relates.
 9. The terms of the accompanying Proposal have not been, and will not be, disclosed by the Applicant, directly or indirectly, to any competitor, prior to the date and time of the official opening of proposals or the awarding of the contract.
 10. The Applicant (including any individual Applicant), and no member of the Applicant (if the Applicant is a Close Corporation), and no director and/or shareholder of the Applicant (if the Applicant is a Company), and no Trustee and/or beneficiary of the Applicant (if the Applicant is a Trust), and no person, including juristic persons (and including such juristic person's members, directors and/or shareholders, trustees and/or beneficiaries) having an interest in any Joint Venture Vehicle or Consortium constituting the Applicant has any interest in any competitor.
 11. I am aware that, in addition and without prejudice to any other remedy provided to combat any restrictive practices related to bids, proposals and contracts, proposals that are suspicious will be reported to the Competition Commission for investigation and possible imposition of administrative penalties in terms of section 59 of the Competition Act No. 89 of 1998 and or may be reported to the National Prosecuting Authority (NPA) for criminal investigation and or may be restricted from conducting business with the public sector for a period not exceeding ten (10) years in terms of the Prevention and Combating of Corrupt Activities Act No. 12 of 2004 or any other applicable legislation.

Signature Date

Name of Applicant

PART 5

GENERAL REQUIREMENTS

1. The service provider is required to furnish full details requested on the tender forms. All rates tendered shall be inclusive of Value Added Tax at the prevalent rate but will be evaluated INCLUSIVE OF VAT.

1.1. The company should employ suitably trained and qualified personnel, with proof of their qualifications.

1.2. The bidder is requested to furnish all the relevant information not entertained on the form of bid under separate cover which shall form part of the bid.

2. COMPETENCY REQUIREMENTS

The service provider should have expertise and experience in conducting studies of a similar nature to the services requested by the MBDA.

3. COMPLETENESS OF THE BID INFORMATION

The MBDA may request clarification or additional information regarding any aspect of the bid. The applicant must supply the requested information within 48 hours after the request has been made.

4. TERMINATION FOR DEFAULT

The client, without prejudice to any other remedy for breach of contract, by written notice of default sent to the service provider, may terminate this contract in whole or in part:

- a) if the service provider fails to deliver any or all of the goods within the period(s) specified in the contract, or within any extension thereof granted by the client;
- b) if the service provider fails to perform any other obligation(s) under the contract; or
- c) If the service provider, in the judgement of the client, has engaged in corrupt or fraudulent practices in competing for or in executing the contract.

In the event the client terminates the contract in whole or in part, the client may procure, upon such terms and in such manner as it deems appropriate, goods, works or services similar to those undelivered, and the service provider shall be liable to the client for any excess costs for such similar goods, works or services. However, the service provider shall continue performance of the contract to the extent not terminated.

5. EVALUATION CRITERIA

The evaluation of this Bid will be conducted in the following:

5.1 Assessment of functionality

The assessment of functionality will be done in terms of the evaluation criteria. A Bid will be

disqualified if it fails to meet the minimum threshold of for functionality as per the Bid invitation and will not proceed to the 2nd stage of evaluation. All responses to this Request for Proposals shall be evaluated in terms of the Functionality Criteria Score Sheet annexed hereto marked Annexure “B” which is to be completed by all Applicants and, documentation supporting each criteria in the relevant Annexure must be supplied.

Functionality Criteria

Criteria	Score
1. Relevant Experience & Track Record	50
2. Methodology and Approach to Services	30
3. Operational Capacity	20
TOTAL	100

MINIMUM FUNCTIONALITY SCORE FOR CRITERIA IS 70/100

5.2 Preference points systems

Only those qualifying Bids will be evaluated in terms of the 80/20 preference points systems, where the 80 will be used for price (VAT inclusive) and the 20 for points awarded for specific goals as follows:

The following formula shall be used to calculate the points out of 80 for price inclusive of all applicable taxes:

$$P_s = 80 \left(1 - \frac{P_t - P_{min}}{P_{min}} \right)$$

Where

P_s = Points scored for price of tender under consideration;
 P_t = price of tender under consideration; and
 P_{min} = price of lowest acceptable tender.

B-BBEE Status Level of Contributor	Number of Points
1	10
2	9
3	7
4	6
5	4

6	3
7	2
8	1
Non-compliant Contributor	0

5.3 POINTS AWARDED FOR SPECIFIC GOALS

5.3.1 In terms of Regulation 4(2); 5(2); 6(2) and 7(2) of the Preferential Procurement Regulations, preference points must be awarded for specific goals stated in the tender. For the purposes of this tender the tenderer will be allocated points based on the goals stated in table 1 below as may be supported by proof/ documentation stated in **table 1 below**:

Table 1: Specific goals for the tender and points claimed are indicated per the table below.

Note to tenderers: *The tenderer to indicate how they claim points for each preference point system. This verified*

The specific goals allocated points in terms of this tender	Points allocation	Number of points allocated (80/20 system) (To be completed by the organ of state)	Number of points claimed (80/20 system) (To be completed by the tenderer)	Required proof for specific goals claimed
B-BBEE status contributor	10			B-BBEE certificate confirming B-BBEE level status contribution
Enterprise located within the Nelson Mandela Bay municipal area	5			Detailed CSD registration report demonstrating supplier address information together with municipal statement of account or lease agreement or billing clearance certificate
Enterprise owned by women	3			Detailed CSD registration report / detailed B-BBEE certificate demonstrating women ownership

Enterprise owned by black youth	2			Detailed CSD registration report / detailed B-BBEE certificate demonstrating black youth ownership
TOTAL POINTS	20			

5.4 An Applicant failing to submit proof of B-BBEE status level of contributor will score zero(0).

5.5 An Applicant will not be awarded points for B-BBEE status level of contributor if the response indicates that the Applicant intends subcontracting more than 25% of the value of the contract to any other person not qualifying for at least the points that the Applicant qualifies for, unless the intended subcontractor is an EME that has the capability to execute the subcontract.

5.6 The points scored by an Applicant for specific goals will be added to the points scored for price.

5.7 The points scored will be rounded off to the nearest two decimal places.

5.8 the contract shall be awarded to the Applicant scoring the highest points.

5.9 If the price offered by an Applicant scoring the highest points is not market related, the MBDA may not award the contract to that Applicant.

5.10 The MBDA may:

5.10.1 negotiate a market related price with the Applicant scoring the highest points or cancel the RFP;

5.10.2 if the Applicant does not agree to a market related price, negotiate a market related price with the Applicant scoring the second highest points or cancel the RFP;

5.10.3 if the Applicant scoring the second highest points does not agree to a market related price, negotiate a market related price with the Applicant scoring the third highest points or cancel the RFP.

5.10.4 If a market related price is not agreed, the MBDA will cancel the RFP.

6 COMPULSORY SUB-CONTRACTING

This Request for Proposals is not subject to subcontracting as a condition of tender.

7 SUBMISSION OF PROPOSALS

Proposals should be submitted in a sealed envelope, clearly marked **“EVENT TICKETING ADMINISTRATION AND RELATED SERVICES (NMBS TP 01/26-27). One (1) electronic copy must be uploaded onto the MBDA Vendor Portal by Monday, 28 September 2026 before the closing time (12h00) of the bid, if the electronic upload is not possible the bidder must submit a copy on USB.**

FAILURE TO SUBMIT THE ORIGINAL HARD COPY AS WELL AS AN ELECTRONIC COPY VIA THE VENDOR PORTAL OR USB WILL DEEM THE BID NON-RESPONSIVE. Where after, Bids will be opened via Microsoft Teams. Late, telephonic, faxed and emailed electronic bids will not be accepted.

8 RETURNABLES:

The following documents must be submitted with the Applicant’s Application:

8.1 Applications to be signed by an agent or consortium/joint venture member must be accompanied by a duly authorized power of attorney/resolution and those signed on behalf of a Company, Close Corporation or Trust, must be accompanied by a certified extract of the Company’s, Close Corporation’s or Trust’s minutes in terms of which such signature is authorized.

8.2 Applications to be submitted by a Company require certified copies of:

8.2.1 The Company’s Memorandum and Articles/MOI;

8.2.2 The Company’s current CIPC Certificate reflecting the Company’s current Directors;

8.3 Applications to be submitted by a Close Corporation require certified copies of:

8.3.1 The Close Corporation’s Founding Statement and all amending Founding Statements; or

8.3.2 A currently dated CIPC Certificate reflecting the Members of the Close Corporation;

8.4 Applications to be submitted by a Trust require certified copies of:

8.4.1 The Trust Deed and any amendments thereto;

8.4.2 The Trust’s Letters of Authority and endorsements thereto;

8.5 Applications to be submitted by a Partnership require certified copies of:

8.5.1 The applicable Partnership Agreement;

8.5.2 The Identity Document or Registration Document of each partner.

8.6 Applications to be submitted by a Natural Person require a certified copy of the persons ID.

8.6.1 Each Applicant shall note the functionality criteria score sheet annexed hereto marked Annexure “B” read with “B1” and, where applicable, documentation supporting each criteria in the relevant Annexure must be supplied. Failure to submit Annexure “B” and “B1” and such proof shall render an Application unacceptable.

8.6.2 Each Applicant will not be required to complete Annexures “C” hereto.

8.7 Each Applicant shall submit a certified copy of its proof of B-BBEE status level of contributor which shall be marked Annexure “D”. Failure to submit will result in zero (0) points scored.

8.8 Each Applicant shall submit a sworn statement in accordance with either Annexure “E” (for natural persons) or “F” (for Juristic persons) hereto.

8.9 Each Applicant must complete and submit either Annexure “G” hereto given Paragraph 44 of the Supply Chain Management Policy of the MBDA which provides that:

8.9.1 Irrespective of the procurement process followed, no award may be made to a person:

8.9.2 who is in the service of the state;

8.9.3 if that person is not a natural person, of which any director, manager, principal shareholder or stakeholder is a person in the service of the state; or

8.9.4 a person who is an advisor or consultant contracted with the MBDA.

8.10 Each Applicant shall complete and submit the Certificate of Independent Bid Determination annexed hereto marked Annexure I.

8.11 Each Applicant shall submit proof that it is registered on the National Treasury Central Supplier Database (CSD).

8.12 Each Applicant shall submit a valid SARS Tax Clearance status issued in respect of Good Standing.

8.13 Proof of its VAT registration number.

8.14 All Applicants should furnish proof that all amounts due to the Nelson Mandela Bay Metropolitan Municipality by the Applicant, it’s Directors, Members, Trustees or Partners are up to date or that arrangements have been made in respect thereof. Applicants whose address or registered office is not within the jurisdiction of the Nelson Mandela Bay Metropolitan Municipality should furnish proof that all

amounts due to the local authority in whose jurisdiction their address or registered office is situated are up to date or that arrangements have been made in respect.

- 8.15** Have proof of registration of its SANAS/ The inspection body accreditation of South Africa, if applicable.
- 8.16** Have a certificate of registration in terms of the Compensation for Occupational Injuries and Diseases Act 130 of 1993.
- 8.17** Details of services provided by the Applicant to any organ of state in the last five (5) years.

Part 6
Bid Form and Important Conditions

- 1 I/We hereby Bid to supply all of the supplies and/or to render all or any of the services described in the attached documents to the MANDELA BAY DEVELOPMENT AGENCY on the terms and conditions and in accordance with the specifications stipulated in the Bid documents (and which shall be taken as part of, and incorporated into, this Bid) at the prices and on the terms regarding time for delivery and/or execution inserted therein.

- 2 I/We agree that:
 - (a) the offer herein shall remain binding upon me/us and open for acceptance by the Bid Adjudication Committee during the validity period indicated and calculated from the closing time of the Bid;

 - (b) this Bid and its acceptance shall be subject to the terms and conditions contained in the General Conditions of contract and Preference Certificate with which I am/we are fully acquainted;

 - (c) if I/we withdraw my/our Bid within the period for which I/we have agreed that the Bid should remain open for acceptance, or fail to fulfill the contract when called upon to do so, the MBDA may without prejudice to its other rights, agree to the withdrawal of my/or Bid or cancel the contract that may have been entered into between me/us and the MBDA and I/we will then pay to the MBDA any additional expense incurred either to accept any less favorable Bid or fresh Bidders have to be invited, the additional expenditure incurred by the invitation of fresh Bid and by the subsequent acceptance of any less favorable Bid, the MBDA shall also have the right to recover such additional expenditure by set-off against moneys which may be due or become to me/us under this or any other Bid or contract or against any guarantee or deposit that have been furnished by me/us or on my/our behalf for the due fulfillment of this or any other Bid or contract and pending the ascertainment of the amount of such additional expenditure to retain such moneys, guarantee or deposit as security for any loss the MBDA may sustain by reason of my/our default;

 - (d) the law of the Republic of South Africa shall govern the contract created by the acceptance of my/our Bid and that I/we choose domicilium citandi et executandi in the Republic (full address).

- 3 I/We furthermore confirm that I/we have satisfied myself/ourselves as to the correctness and validity of my/our Bid, that the price(s) and rate(s) quoted cover all the work/items(s) in these documents; and that the price(s) and rate(s) cover all my/our obligations under a resulting contract. I/we accept that any mistakes regarding price(s) and calculations will be at my/our risk.

- 4 I/we hereby accept full responsibility for the proper execution and fulfillment of all obligations and conditions devolving on me/us under this agreement as the Principal(s) liable for the due fulfillment of this contract.

5 I/We agree that any action from this contract in all respects be instituted against me/us and I/we hereby undertake to satisfy fully any sentence or judgment which may be pronounced against me/us as a result of such action.

6 I/We declare that I/we have participation / no participation in the submission of any other offer for the supplies/service described in the attached documents. If in the affirmative, state name(s) or Bid (s) involved.

.....

7 Are you duly authorized to sign the Bid?

***YES / NO**

8 Has the Declaration of Interest been duly completed and included with the other Bid forms?

***YES / NO**

****Delete whichever is not applicable***

SIGNATURE (S) OF BIDDER OR ASSIGNEE(S)

DATE:.....

Please complete the following in block letters

Capacity and particulars of the authority
under which this Bid is signed

.....

Name of Bidder

.....

Postal Address

.....

Telephone number(s)

.....

Facsimile number(s)

.....

Bid Number

.....

Name of contact person

.....

IMPORTANT CONDITIONS

1. Failure on the part of the Bidder to sign this Bid form and thus to acknowledge and accept the conditions in writing or to complete the attached forms, questionnaires and specifications in all respects, may invalidate the Bid.
2. Bids should be submitted on the official forms and should not be qualified by the Bidder's own conditions of Bid. Failure to comply with these requirements or to renounce specifically the Bidder's own conditions of Bid, when called upon to do so may invalidate the Bid.
3. If any of the conditions on this Bid form are in conflict with any special conditions, stipulations or provisions incorporated in the Bid, such special conditions, stipulations or provisions shall apply.
4. This Bid is subject to the Supply Chain Management Regulations and the General Conditions and Procedures and subsequent amendments thereto and re-issues thereof.
5. This Request for Proposals forms part of the official Supply Chain Management Processes of the MBDA and in the event of any conflict between the SCMP and the Applicable Legislation, the provisions of the Applicable Legislation shall prevail.
6. Late and incomplete Proposals will not be accepted. The only or lowest Proposal will not necessarily be accepted and the MBDA reserves the right to accept the whole or any portion of a Proposal, or not to make an award.
7. **Posted, e-mailed, or faxed applications will not be accepted.**
8. Receipt by the MBDA of the Applicant's response shall not in any manner whatsoever oblige the MBDA to enter into any negotiations or to enter into any contract with the Applicant and any award made in terms of this RFP shall be subject to an agreement being concluded between the Applicant and the MBDA on terms and conditions acceptable to the Accounting Officer of the MBDA.
9. MBDA accepts no liability for any loss incurred by any person(s) due to events or actions taken as a consequence of the preparation and dissemination of this Request for Proposals.
10. Any costs and/or expenses incurred by any Applicant in submitting its response shall be for the exclusive account of the Applicant and the MBDA shall not be liable in this respect whatsoever.

11. The Applicant acknowledges and agrees that it shall have no claim or claims whatsoever against the MBDA and/or the NMBMM, including claims for damages whether direct, indirect or consequential, arising from and/or pursuant to and/or in relation to the submission by the Applicant of its response pursuant to the Applicant having been invited to submit same in terms of this documentation.
12. Any Applicant:

 having a conflict of interest in respect of the transaction for which the response is submitted or in the Service of the State; and/or

 having been convicted for fraud or corruption within a five-year period prior to the submission of its response; and/or

 who has willfully neglected, reneged on or has failed to comply with a government or local government contract within a five-year period of the submission of its response; and/or

 has outstanding tax obligations to the South African Revenue Services in respect of which arrangements have not been made; and/or

 is in arrear in respect of charges payable to the NMBMM in terms of Section 118 of the Municipal Systems Act and has failed to make suitable arrangements to settle such arrears;

 shall be barred from applying.
13. Failure to provide all information required in this Request for Proposals will result in the application not being considered.
14. The Applicant acknowledges that this Request for Proposals for it to submit a response to the MBDA as constituted by this document, does not confer on the Applicant any legal right or entitlement or legitimate expectation in relation to the MBDA and the Applicant acknowledges that this Request for Proposals similarly does not impose or create any obligation on the MBDA to be discharged in favour of the Applicant.
15. **No verbal and / or telephonic queries and clarifications will be entertained by the MBDA and must be made in writing and will be responded to accordingly. The MBDA reserves the right to circulate the questions and answers to all registered Applicants in the form of a bulletin. All queries and clarifications are to be addressed to publictenders@mbda.co.za, the tender reference number NMBS TP 01/26-27 must clearly be stated subject line. The cut-off date for such queries and clarifications will be close of business on **Friday, 18 September 2026**.**

Bid Check List

MBDA Individual bid documents will have the typical bid check list as an attachment. This list is to assist all bidders to submit complete bids.

Bidders are to check the following points before the submission of their bid:

Tick

- | | |
|---|--------------------------|
| 1. All pages of the bid document have been read and initialed by the bidder. | ☐ |
| 2. All pages requiring information have been completed in black ink. | ☐ |
| 3. The Pricing Schedule has been checked for arithmetic correctness. | ☐ |
| 4. All sections requiring information have been completed. | ☐ |
| 5. The bidder has submitted the following documentation, e.g. | |
| - BBBEE Certificate or Sworn Affidavit (original or certified copy) | ☐ |
| - Valid Tax clearance status | ☐ |
| - Full CSD supplier report | ☐ |
| - Valid Municipal Billing Clearance Certificate (original or certified copy) | ☐ |
| - Bids with a value of more than R10 million (VAT Incl.) are required to submit the financial statements for the past three years or since establishment, if established during the past three years. | ☐ |
| - MBDA e-tender supplier registration | ☐ |