

CLARIFICATION QUESTIONS AND ANSWERS – Batch 2

TITLE : Maintenance and Minor Refurbishment of Mechanical Conveyor Machinery – Baggage Handling System

TENDER NUMBER: CTIA7995/2025/RFP

DATE: 17th March 2026

IMPORTANT: Tenderers may be required to acknowledge this Q&A in their tender submission in the table for RECORD OF ADDENDA TO TENDER DOCUMENTS

No.	Questions:	Answers:
1.	<ul style="list-style-type: none"> ➤ Site Supervisor <ul style="list-style-type: none"> ○ <u>Option A</u> <ul style="list-style-type: none"> ▪ The supervisor will he/she require a minimum of N5 Electrical or Mechanical engineering OR Millwright, Fitter or Electrician SAQA accredited trade test OR any OHS training certificate. ○ <u>Option B</u> <ul style="list-style-type: none"> ▪ The supervisor will he/she require a minimum of N5 Electrical or Mechanical engineering AND Millwright, Fitter or Electrician SAQA accredited trade test AND any OHS training certificate. ○ OHS training certificate <p>The following is vague. Can you confirm if a SHE Rep qualification will be sufficient or is SHE Officer preferred?</p>	<p>The supervisor will require a minimum of N5 Electrical or Mechanical engineering</p> <p>Must have either Trade test Millwright, Fitter or Electrician SAQA accredited trade test</p> <p>And MUST have any OHS training certificate.</p>
2.	<p>Technician</p> <ul style="list-style-type: none"> a. Will an electrical trade test be also acceptable for the technician position? 	<p>The Technician will require a minimum of N4 Electrical or Mechanical engineering</p> <p>Must have either Trade test Millwright, Fitter or Electrician SAQA accredited trade test</p>



3.	<p>Assistant</p> <p>a. Will ACSA also accept a Senior Certificate for the Qualification on assistant?</p>	Yes
4.	<p>➤ Tools</p> <ul style="list-style-type: none"> ○ Please can ACSA specify what diagnostic and software tools will be required or the maintenance? <small>**All rates for all activities including diagnostic and repair shall include all required tools, software, hardware and all applicable specialized tools and software, hardware and consumables) Onus is on the contractor to price correctly</small> ○ <ul style="list-style-type: none"> ▪ The above extraction refers to required tools, software, hardware etc. Is this only applicable to the ASI addressing tools or also S7 plc software? ○ Belt Splicing <ul style="list-style-type: none"> ▪ Will this be done by 3rd party contractor, or will it be the responsibility of the service provider to have the equipment as part of his required tools? (Finger cutter and Belt splicing machine/cooker) 	Generic / negotiated on award
5.	<p>The following table from NEC is different from the Tender document. Which criteria will be used for evaluation purposes?</p> <p>Site Supervisor and Technician does not refer to Theoretical qualifications for example Site Supervisor N5 Electrical or Mechanical engineering?</p> <p>Assistant only refers to N2 mechanical / electrical?</p>	<p>Please refer to the Functionality Stage – ALL rubrics in this stage specifically pertain to Company Experience, Resource Education/Qualification and Experience – Please read the requirements in detail and respond to the requirements</p> <p>All three resource's</p> <p>Provide certificate</p> <p>Either will be accepted</p>



		<p>Stages below explain the gated/hurdled evaluation process :</p> <table border="1"> <thead> <tr> <th data-bbox="1279 344 1438 424">Stage 1</th> <th data-bbox="1438 344 1568 424">Stage 2</th> <th data-bbox="1568 344 1704 424">Stage 3</th> <th data-bbox="1704 344 1830 424">Stage 4</th> <th data-bbox="1830 344 1957 424">Stage 5</th> <th data-bbox="1957 344 2116 424">Stage 6</th> </tr> </thead> <tbody> <tr> <td data-bbox="1279 424 1438 826">Test for Responsiveness As per Clause C3.8</td> <td data-bbox="1438 424 1568 826">Mandatory Requirements</td> <td data-bbox="1568 424 1704 826">Evaluate on functionality or the technical aspect of the bid.</td> <td data-bbox="1704 424 1830 826">Evaluate price and Preference</td> <td data-bbox="1830 424 1957 826">Post tender negotiations, if applicable.</td> <td data-bbox="1957 424 2116 826">Security Vetting, if deemed necessary</td> </tr> </tbody> </table>	Stage 1	Stage 2	Stage 3	Stage 4	Stage 5	Stage 6	Test for Responsiveness As per Clause C3.8	Mandatory Requirements	Evaluate on functionality or the technical aspect of the bid.	Evaluate price and Preference	Post tender negotiations, if applicable.	Security Vetting, if deemed necessary
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6.	<p>7. Under Capex projects.</p> <p>a. The below extraction refers to Capex provisions</p> <p>Capex Provision</p> <ul style="list-style-type: none"> The service provider will be required, from time to time, to replace equipment deemed replacement through the Capex provisions in the contract. <p>When Capex is used, ACSA's policy on capitalization, including any required warranties and bc</p> <p>i.</p> <p>ii. Will the bonds be handled separately on the basis the project does commence during the maintenance contract, or will this be required to be quoted and will it be the for the full Carousel Replacement budget?</p>	Yes												
8.	<p>9. Pricing</p> <p>a. The value on provisional sum for spares of R 5 400 000.00 is inclusive of service provider mark up? Must this line not be used for provisional sum of spares + Mark-up = Provisional sum for contract value?</p>	<p>The Addendum has been issued – please refer to www.etenders.gov.za</p>												



	<p>b. Please can and addendum be issued for the below extract on the pricing?</p> <table border="1" data-bbox="542 384 1265 630"> <thead> <tr> <th>Fixed Cost</th> <th>Annual escalation</th> <th>Rand</th> </tr> </thead> <tbody> <tr> <td colspan="2">SUB-TOTAL TABLE F</td> <td>R</td> </tr> <tr> <td colspan="2">Sub-total C- Provisional sum for spares</td> <td></td> </tr> <tr> <td colspan="2">Sub-total D- Refurbishment Projects for BHS controls</td> <td></td> </tr> <tr> <td colspan="2" style="text-align: right;">Total excluding VAT</td> <td></td> </tr> <tr> <td colspan="2" style="text-align: right;">VAT @ 16%</td> <td></td> </tr> <tr> <td colspan="2" style="text-align: right;">Total including VAT</td> <td></td> </tr> <tr> <td colspan="2" style="text-align: right;">Grand Total (to be carried to the Form of Offer and Acceptance C 1.1)</td> <td>R</td> </tr> </tbody> </table> <p>i. The VAT is @ 16% and not 15%?</p>	Fixed Cost	Annual escalation	Rand	SUB-TOTAL TABLE F		R	Sub-total C- Provisional sum for spares			Sub-total D- Refurbishment Projects for BHS controls			Total excluding VAT			VAT @ 16%			Total including VAT			Grand Total (to be carried to the Form of Offer and Acceptance C 1.1)		R	<p>15 % V.A.T – please use the addendum for completion</p>
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10.	<p>Maintenance</p> <p>a. Planned Maintenance</p> <p>i. Will ACSA consider 24H00 maintenance staff presence to ensure check-in and sorter maintenance can be performed after operational hours to ensure a minimum operational disruption for planned maintenance?</p>	<p>The contract is output based therefore the service provider must make determination of this and ensure the KPIs and SLA are met at all times</p>																								
11.	<p>Response Times</p> <p>100% of all after hour breakdowns shall be responded to within 15 minutes. Response measured as the time taken from reporting the call, to the technician arriving at the rele equipment.</p> <p>a.</p> <p>i. The response time can only be met if a technician is on site 24 hours a day? Can we plan and roster for 24H00 operations for maintenance activities?</p>	<p>45–60 minutes response times after hours</p>																								

12.	<p>Barricades and lighting</p> <p>a. Can we please have a sample of the hoarding that will be required or the quarterly an yearly maintenance that will be used at the re-claim carousels?</p>	<p>This will be discussed in detail at award during the risk register meetings as the contract starts after the signing of the contract.</p>
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