

REQUEST FOR PROPOSALS : ATNS/RFP10/06/2026/27/IT_SOC_Sof_2025_310					
APPOINTMENT OF A SERVICE PROVIDER FOR THE IMPLEMENTATION, OPERATION AND MAINTENANCE OF A SECURITY OPERATIONS CENTRE (SOC) FOR A PERIOD OF FIVE (5) YEARS.					
Number	Question/Clarity Date	Name of the Company	Paragraph No. Bid Document	Questions	Response
1	16 September 2026	Icon Information Systems (Pty) Ltd	Letter	"confirm in writing that our bid will not be disqualified or excluded from evaluation on the ground of non-attendance at the compulsory briefing session held on 11 September 2026."	1. Attendance of the compulsory briefing session forms part of the published mandatory requirements. 2. Compliance with mandatory requirements will be assessed during the formal bid evaluation process. 3. ATNS is unable to provide advance confirmation regarding the responsiveness or qualification of any bidder prior to evaluation
2	16 September 2026	Icon Information Systems (Pty) Ltd	Letter	"alternatively, and without conceding paragraph 3 above, arrange an alternative briefing opportunity for our office, or provide our office with the minutes, presentation materials, and any questions and answers arising from the 11 September 2026 session, together with confirmation that our office may proceed to submit a fully compliant bid on that basis;"	1. The compulsory briefing session was formally rescheduled through an addendum published to all prospective bidders. 2. All bidders were afforded an equal opportunity to attend the rescheduled briefing session. 3. ATNS is unable to provide an alternative briefing session or substitute mechanism for satisfying a mandatory tender requirement.
3	16 September 2026	Icon Information Systems (Pty) Ltd	Letter	"should ATNS nonetheless intend to disqualify or exclude our bid on this ground, furnish written reasons for that decision in terms of section 5 of PAJA prior to the closing date, so as to afford our office a reasonable opportunity to respond or to seek appropriate relief before the tender process is finalised".	1. No decision has been made regarding its bid. 2. The bid evaluation process has not yet been concluded. 3. ATNS is therefore unable to furnish reasons for a decision that has not yet been taken.
4	16 September 2026	Icon Information Systems (Pty) Ltd	Letter	"acknowledge receipt of this letter in writing within five (5) working days"	1. ATNS formally acknowledge receipt of the bidder's correspondence and advise that the contents thereof have been considered
5	17 September 2026	Gijima	10.1 (Point 1) 10.2 [a] d	Which Microsoft E5 subscriptions/licences are currently subscribed to, and which E5 security capabilities are enabled and actively deployed (e.g., Defender XDR, Defender for Endpoint, Defender for Office 365, Defender for Identity, Microsoft Sentinel, Entra ID P2, Purview)?	Microsoft 365 E5. Microsoft Sentinel is not deployed.
6	17 September 2026	Gijima	10.1 (Point 1) 10.2 [a] d	Please confirm number of workstations and servers (windows and Linux) on the ATNS domain.	Approximately 1500
7	17 September 2026	Gijima	10.1 (Point 1) 10.2 [a] d	Do you currently have an XDR solution in place? If so, please specify what is deployed.	We have an XDR solution but we can only disclose to the successful bidder after contracting
8	17 September 2026	Gijima	3.3.2 & 10.1 (Point 3) and 10.2 (Point 7)	The references in column 8, imply the need for an OT security threat detection solution for the CNS and ATM systems. Please clarify whether the requirement for monitoring CNS and ATM systems is intended to encompass (a) OT network traffic threat detection (i.e. a new solution), or (b) integration with your existing OT security monitoring platform (please confirm what that is).	The requirement is the capability to detect threats in existing OT systems. Describing technologies available to onboard OT systems should be adequate for responding to the bid.
9	17 September 2026	Gijima	3.3.2	If the answer to the previous question is (a), then the following questions should be answered please.	
10	17 September 2026	Gijima	3.3.2 and 10.1 (Point 3) and 10.2 (Point 7)	What security monitoring is currently performed on the CNS/ATM environments?	The requirement is a SIEM capable of onboarding OT systems for security monitoring. The environment is currently monitored but exact details will be disclosed to the successful bidder.
11	17 September 2026	Gijima	3.3.2 and 10.1 (Point 3) and 10.2 (Point 7)	Please provide the vendors, versions, quantities and locations of CNS and ATM systems in scope.	This information cannot be provided for security reasons.
12	17 September 2026	Gijima	3.3.2 and 10.1 (Point 3) and 10.2 (Point 7)	Please provide a high-level architecture/network diagram showing the CNS/ATM environments and IT/OT network boundaries.	Network architecture diagrams can only be shared with successful bidders after contracting for security reasons.
13	17 September 2026	Gijima	3.3.2 and 10.1 (Point 3) and 10.2 (Point 7)	What system/security logs and telemetry are generated by the CNS/ATM environments, and what mechanisms are available for exporting them?	The systems we need should be able to collect security logs from IT and OT systems. The greater the number of log collection mechanisms supported, the better.
14	17 September 2026	Gijima	3.3.2 and 10.1 (Point 3) and 10.2 (Point 7)	Can passive network monitoring via SPAN/TAP be implemented within the CNS/ATM environments?	Passive monitoring is preferred and can be implemented.
15	17 September 2026	Gijima	3.3.2 and 10.1 (Point 3) and 10.2 (Point 7)	For the CNS/ATM environment, which areas require local ingestion vs. centralized ingestion.	The SIEM should be centralised. All logs should be shipped to a centralised SIEM
16	22 September 2026	Hosi Technologies	Volume 1A	Where are the ATNS data centres located, and how many sites will be monitored?	2 data centres, 9 sites
17	22 September 2026	Hosi Technologies	Volume 1A	What is the average and peak WAN/link bandwidth between monitored sites and data centres?	ATNS has adequate bandwidth for log collection.
18	22 September 2026	Hosi Technologies	Volume 1A	What is the expected Events Per Second (EPS) and daily log ingestion volume for the SOC solution?	This statistic is not available.
19	22 September 2026	Hosi Technologies	Volume 1A	How many IT and OT assets are expected to be onboarded to the SOC?	approximately 1500
20	22 September 2026	Hosi Technologies	Volume 1A	Will ATNS provide the virtual machines, compute, storage, and backup infrastructure, or should these be included in the proposal?	Compute and Storage infrastructure should be included in the proposal
21	22 September 2026	Hosi Technologies	Volume 1A	What is the required log retention period for operational, security, and forensic data?	Long-term archival for 5 years. 30 days of hot storage and 90 days of cold storage.
22	22 September 2026	Hosi Technologies	Volume 1A	Which third-party integrations are required (e.g., firewalls, IDS/IPS, EDR/XDR, IAM, ticketing systems, vulnerability management tools)?	Tool names cannot be disclosed
23	22 September 2026	Hosi Technologies	Volume 1A	Which OT/CNS/ATM systems are required to be monitored by the SOC solution?	System names cannot be disclosed. Your response should focus on describing OT monitoring capabilities.
24	22 September 2026	Hosi Technologies	Volume 1A	Is log forwarding supported on the CNS/ATM systems? If so, what log formats and protocols are available (e.g., Syslog, API, agent-based, file export)?	Syslog, API, agent-based, file export
25	22 September 2026	Hosi Technologies	Volume 1A	Can ATNS provide a high-level OT network architecture showing network zones, locations, and key integration points for SOC onboarding?	Network architecture diagrams cannot be provided for security reasons
26	30 September 2026	Wire Speed Systems	Volume 1A	Could you kindly provide an indication of the approximate number of IP addresses or IP-enabled assets within the ATNS network? This information will assist us in determining the scope of the environment and aligning our proposed solution accordingly.	Approximately 1500