

## ANNEXURE H

DESCRIPTION: PROCUREMENT OF REMOTELY PILOTED AIRCRAFT (RPAS) / UNMANNED AERIAL VEHICLE (UAV) SERVICES, WHICH INCLUDE RELATED INFRASTRUCTURE, RESOURCES, OPERATION AND SOFTWARE REQUIRED TO PROVIDE THE SERVICE NATIONALLY FOR A PERIOD YEAR (12 MONTHS)

### Evaluation of Tender : Risk Management plans

Tender Description: PROCUREMENT OF REMOTELY PILOTED AIRCRAFT (RPAS) / UNMANNED AERIAL VEHICLE (UAV) SERVICES, WHICH INCLUDE RELATED INFRASTRUCTURE, RESOURCES, OPERATION AND SOFTWARE REQUIRED TO PROVIDE THE SERVICE NATIONALLY FOR A PERIOD OF 1 YEAR (12 MONTHS)

#### 1. Business continuity plan

**Business Continuity Management : The objective is to ensure continuity of the service provision to TFR in case on any interruptions which may arise from the tenderer's site aligned to applicable standards**

##### The following criteria to be included:

- Emergency operating procedures
- Business Continuity invocation action
- Project recovery resources
- Business / Supplier Contact list
- Emergency Contact

Business Continuity plan contains Emergency Operating Procedures, Business continuity invocation action, Project recovery resources , Business / Supplier contact list Emergency contacts

#### 2. Business Impact Analysis

- Identification of critical processes within the project
- Recovery Time Objective in case of any interruption that may arise
- Recovery Strategy: how will the supplier recover
- Operational dependencies eg: Operational equipments,telephones etc. needed to ensure continuity
- Alternative supply of equipment and/ or supply of extra staff
- Battle box ( It comprises of all necessary documentation,equipments required for continuity )

Business Impact Analysis contains Identification of critical processes within the project, Recovery Time Objective, Recovery Strategy, Operational dependencies, Alternative supply of equipment and/or supply of extra staff, Battle box.

#### 3. Risk Assessment for the project / Operational Risks: The identified Risks should be based on the scope of works

- Identification of risks of service interruption during the project
- Risk Analysis methodology
- Ranking of the Risks
- Mitigation of the identified risks
- Responsible person

Risk Register contains Identification of risks of service interruption during the project ,Risk Analysis methodology, Ranking of the Risks, Mitigation of the identified risks and Responsible person

#### Environment Monitoring, Training and Reporting

Monitoring techniques and reporting of both accidents and incidents