



QUESTIONS AND ANSWERS

PROVISION OF INTERNET AND VPNS SOLUTION

BID NO – 2607S

<i>Item no.</i>	<i>Question</i>	<i>Response</i>
1.	Please advise if we can continue to bid if we only have one ICASA licence which is Electronic Communication Network Services (ECNS) and not the Electronic Communication Services (ECS).	Both ECNS and ECS Licences must be provided
2.	Vox Telecommunications Pty Ltd is in the process of responding to the above-mentioned tender that are accurate, During the briefing session it was requested for the updated GPS coordinates that are accurate. Can the Coordinates be shared with Vox.	Kindly refer to Specification document CP_TSSTAN_080 on page 6 of 9 Section 9: List of Locations provided on City Power website and eTender Portal.
3.	Please provide us with a High-Level Network Architecture Diagram	See attached High-Level Network Architecture Diagram
4.	Please provide a High-level network topology for the current City Power Data Access and Internet network?	The service provider must provide City power with a proposal. See point no.3 for High-Level Network Architecture Diagram

	a. Please indicate all Access Data links types (VPN/MPLS/Internet), Routers, Firewalls which should be replaced?	
5.	Please provide GPS locations of all Sites for feasibility verification for alternate routes where needed.	Kindly refer to Specification document CP_TSSTAN_080 on page 6 of 9 Section 9: List of Locations provided on City Power website and eTender Portal.
6.	Please confirm where in the current Bill of Quantities Bidder should insert costing Once Off Pricing for Project Management Services? a. Please insert an additional line under Pricing Once Off 1.18 Project Management?	Please include it in your total costs
7.	Please confirm where in the current Bill of Quantities Bidder should insert costing for the Recurring Monthly Charges for Managed Servicer for the Proposed solution? a. Please insert an additional line under Pricing Recurring Monthly Cost 2.16 Management Monitoring SLA?	Please include it in your total costs
8.	Please confirm if City Power will continue to Manage and Monitor the current Firewall/s for the internet service?	Yes
9.	Please confirm should Microwave is not feasible as an alternative/secondary link for Midrand due to Line-of-site – would City Power consider alternates like Satellite?	No
10.	Please confirm if Bidders are permitted to propose an alternative solution like SDWAN for consideration after completing and complying with the primary bid requirements?	Alternative proposal will be considered after the initial Proposal based on what is required on the Bid documents