

RFP/TSW01/202-2023: PROPOSAL FOR COMPILATION OF A GRAP COMPLIANT ASSET REGISTER FOR FINANCIAL YEAR 2022-2023 and 2023-2024

Proposals are hereby invited from suitably accredited service providers to assist Tswelopele Local Municipality to compile GRAP Compliant Asset Register for a period of 2 years, 2022-2023 and 2023-2024 financial years (oversight on auditor General enquiries and Audit, training relevant personnel and compiling GRAP Compliant Asset Register).

Proposals marked Fixed Assets Register" for the attention of the Municipal Manager must be submitted in a sealed envelope marked "RFP/TSW01/2023-2024": PROPOSAL FOR COMPILATION OF A GRAP COMPLIANT ASSET REGISTER FOR FINANCIAL YEAR 2022-2023 and 2023-2024 and be deposited in the tender box located at Tswelopele Local Municipality no later than Friday, 21 April 2023 at 12H00 at the following physical address: Tswelopele Local Municipality Offices, 01 Bosman Street, Civic Centre, Bultfontein, 9670.

The proposal will be evaluated and adjudicated in line with the approved Supply Chain Management Policy of the municipality using the following: Bidders will first be evaluated on functionality to determine their responsiveness and sustainability to the municipal/tender requirements and lastly, bidders will be evaluated stage 2 - 80/20 preference point system (80 points = price and 20 points = Specific Goals) in line with the Preferential Procurement Regulations, 2022.

Terms of reference will be placed on www.tswelopele.gov.za and etender Portal www.etenders.gov.za on the 06th April 2023 Proposals also which are late or submitted by facsimile or electronically will not be accepted. The municipality does not bind itself to accept the lowest or any proposal and reserves the right to accept any proposal either wholly or a part thereof or to disclose reasons for their decision.

Enquiries can be directed to T Makoko (Manager: Assets and Payroll) and T Madika (Asset Management Practitioner) during office hours at 051 8531111.

TJ. MATYESINI

Acting Municipal Manager

TERMS OF REFERENCE / SCOPE FOR THE PROPOSALS

1. OVERALL OBJECTIVES

- 1.1. In awarding this proposal, the Tswelopele Local Municipality expects to, at minimum, achieve the following objectives:
 - 1.1.1. Compile Fixed Asset Register (FAR)] for a period of 2 years (2022/23 and 2023/24) financial years that fully complies with the applicable Generally Recognized Accounting Practice (GRAP) standards;
 - 1.1.2. Improved audit evidence and well prepared audit files in line with the National Treasury guidelines;
 - 1.1.3. Skills transfer to key employees within municipality who will be seconded to the project;
- 1.2. Prospective Service Provider (PSP) must demonstrate specific experience in providing the services required by Tswelopele Municipality with regard to FAR preparation. Furthermore, PSPs must demonstrate that they have a proven track record in compiling FAR for municipalities, more specifically for local municipalities.

2. REQUIRED DOCUMENTS

- 2.1. PSP are requested to submit the following documents together with the proposals:
 - 2.1.1. Certified copy of the company registration certificate / CK Forms / Certificate of Incorporation (certified by SAPS or a duly authorized person / body) reflecting active members (except for sole-traders and partnerships) must be attached;
 - 2.1.2. Valid company Tax Clearance Certificate must be attached (CSD Pin maybe requested at a later stage and PSP are advised to ensure continuous compliance with CSD on tax matters;

- 2.1.3. A valid Broad Based Black Economic Empowerment Certificate or sworn affidavit [in cases where PSP wants to claim BBBEEA points];
- 2.1.4. Evidence that municipal rates and taxes or municipal charges owed by the preferred bidder or any of its directors to the municipality or municipal entity or any other municipal are not in arrears for more than three months. (Circular 62), in terms of lease agreement, proof that the municipal charges owed on the premises are not in arrears for more than 90 days must be attached, lease agreement alone will not be accepted.
- 2.1.5. A company profile including details and reference of where similar work has been undertaken, in Municipalities of the similar capacity (specifically local municipalities);
- 2.1.6. A company profile including details and reference of experience working with AMS 360 for minimum 3 years, in Municipalities of the similar capacity (specifically local municipalities);
- 2.1.7. Reference letters [from various municipalities] in that confirms that the officials to be seconded to the project have compiled FAR must be attached for the purpose of claiming points for functionality.
- 2.1.8. MBD forms submission is a requirement and such forms are obtainable on the Municipal Website [www.tswelopele.gov.za Home Supply Chain–MBD Forms (i.e. MBD 1, MBD 2, MBD 3.1, MBD 3.2, MBD 3.3, MBD 4, MBD 6.1, MBD 7.1, MBD 7.2 and MBD 9)]
- 2.2. Proposals submitted must include a project plan in the form of a Gantt Chart detailing key activities and tasks with key milestones and projected dates of delivery, taking into account legislated dates.
- 2.3. It is the intention of the Municipality to finalize the evaluation / adjudication processes and issue an appointment letter by 02 May 2023. As such project plan must be considered from this date. However, PSP must indicate the time frame for each

deliverable as monitoring compliance with the schedule will be based on the number hours/days allocated per deliverable;

- 2.4. PSP must develop a Gantt Chart in line with the legislated dates for submission of AFS to the Auditor General.
- 2.5. PSP must indicate the Team that will be seconded to this project by at least indicating their names; qualifications and relevant experience in terms of similar assignments / projects (please take note that this team must be available on full time basis from date of appointment till conclusion of the audit). Summarized Curriculum Vitae of officials to be seconded to this project must be submitted together with the proposal, specifically highlighting where similar work has been undertaken;
- 2.6. Assessment will be done on an individual basis as far as experience is concerned (i.e., the employee to be assigned to the project to eliminate the instances where a company with a good track record on this assignment, assign individuals/employees with limited experience to the municipality). Experience of a company [as a juristic person] will also be considered as methodologies used by the company in previous similar work maybe vested in the company.
- 2.7. Detailed skills transfer program for the purpose of skills transfer to municipal officials who will be seconded to this project. At a minimum, the Municipality will avail relevant officials for the purpose of skills transfer on all asset's deliverable.

3. OTHER IMPORTANT MATTERS

- 3.1. Only one proposal per PSP will be considered;
- 3.2. Should the need arise, your company will also be expected to present its proposal to the Municipality at the date, time and place which will be determined by the municipality should your company be short-listed. Travelling cost to this effect will be borne by the PSP [and shall not form part of the reimbursement];
- 3.3. If your company is successful, it will be expected to enter into a Service Level Agreement with the Municipality, prior to commencement of the work. The Municipality reserves the right to cancel the appointment made with a Service Provider who is not

willing to conclude a Service Level Agreement with the Municipality in this regard. It is specifically recorded that the terms of appointment are those of the municipality and as such the agreement to be concluded will be provided by the municipality;

- 3.4. No faxed or e-mailed proposals will be accepted and the municipality is not bound to accept the lowest proposal and reserves the right to accept the proposal wholly or partially;
- 3.5. PSPs who are not registered on the Central Supplier Database are urged to urgently register as such [non-registration will lead to disqualification] and should further update their status on regular basis [especially regarding tax matters];
- 3.6. Failure to comply with the above-mentioned conditions may invalidate your proposal.

4. SCOPE OF WORK

- 4.1. The scope of the work entails review/compilation/updating of the Fixed Asset Register for the 2022/23 and 2023/24 financial year to ensure that FAR meets all the assertions on assets (i.e., ownership, existence, completeness; valuation, etc.);
 - The successful Service Provider for FAR component will be responsible for providing AFS disclosures regarding assets.
- 4.2. The project will entail detailed analysis and correction of specific problems (i.e., misallocations, known-errors, etc.);
- 4.3. Review of the financial records and assistance with adjusting journals to ensure accuracy / correctness of the Trial Balance figures;
- 4.4. Assist with the year-end stock count (including Game / Livestock which is situated in both Bultfontein and Hoopstad);
- 4.5. The draft FAR must be ready by Wednesday, 16th August 2023 for a detailed presentation to the relevant stakeholders in the municipality and for submission to the municipality to consolidate into the AFS;

- 4.6. The draft FAR must be ready by Wednesday, 23th August 2023 for submission to the Audit Committee/Internal Audit Unit for review;
 - NB The service provider will be required to submit cover letter addressed to the municipality by the Reviewer of the FAR attesting to the accuracy of the Fixed Asset Register based on information made available by the municipality and that any errors identified by him/her and municipality have been corrected to his/her satisfaction. This is done as they may be tendencies by some Service Providers not to thoroughly review the FAR before submission to auditors with the intention of effecting corrections during audit.
- 4.7. FAR (including notes, workings and schedules) will have to be compiled / done using AMS360 software which will be provided by the municipality. Therefore, it is essential that PSP is well conversant with this software. See evaluation criteria on this aspect under functionality assessment;
- 4.8. Municipality uses AMS 360 to compile their FAR. Therefore, it is essential that PSP is well conversant with this software.
- 4.9. Compilation of an audit files for 2022/23 in line with National Treasury guidelines;
- 4.10. Addressing audit queries raised by Auditor General during audit (that is on the 2022/23 and 2023/24 FAR respectively) and adjust accordingly where necessary / as agreed upon with the AGSA;
- 4.11. Detailed skills transfer program for the purpose of skills transfer to municipal officials who will be seconded to this project.

5. ALLOCATION OF HOURS TO THE PROJECT

5.1. The municipality has noted instances of Service Providers allocating very limited hours [which results in lower costing for the project at the submission stage] on projects of

this nature. However, such hours get exhausted during the implementation phase and Service Providers raise additional invoices based on the extra hours. The extra hours result in the tendered amount [which was used to determine the lowest acceptable tender] being exceeded. Thus, the possibility of irregular expenditure exists.

- 5.2. Thus, it is important that PSP focus the total costs of providing the service. For example, with a submission at a cost of R750 000, PSP will be expected to provide the required services at a cost of up to R750 000 [irrespective of the number of hours utilized].
- 5.3. Note should be taken that the proposal may be awarded only in May. Therefore, it is expected that the PSP's allocate adequate resources towards the project. It is a tendency of PSP to allocate resources that tend to be over-committed with other projects elsewhere which in turn cause serious delays on submission of information.

6. COSTING AND EVALUATION OF THE PROPOSAL

6.1. PSPs are requested to follow the model below so that proposals can easily be comparable:

Part 1: Fixed Assets (excl. AFS)	Rxxx xxx
VAT (where applicable)	R xx xxx
Total	Rxxx xxx
Disbursements	R xx xxx
Total cost	Rxxx xxx

- 6.2. Disbursements / travelling costs shall be kept to actual costs (up to maximum of 10% of the Total). The onus rest with the PSP to provide original proof of expenditure. Failure to prove actual expenditure may result in the claim being rejected.
- 6.3. The proposal must also include cost for 'provision on landfill sites'; deeds download; etc. in their total costs. PSP will be expected to share the complete set of information regarding the 'deeds download' so to minimize costs/duplication on related services such as valuation roll.

- 6.4. PSP must provide the total cost of the project and not provide estimates as this makes it difficult to compare prices during evaluation. For example, a PSP who quote R750 000 and then indicate/states that "additional hours will be billed at actual costs" [to which cost to such hours cannot be determined at the evaluation stage will be eliminated]. Thus, if PSP quote R750 000, the project must be executed fully at the maximum cost of R750 000. Therefore, if the total price for the services cannot be determined at the evaluation stage, PSP will be regarded as non-responsive and be eliminated.
- 6.5. For each and every invoice submitted, the Municipality will retain 10% of the invoice value [excluding VAT]. This amount will be paid out accordingly after submission of the 'close-out report'. This will exclude costs claimed at actual costs such as deeds download.
- 6.6. It should be noted that the 10% retention will also be used as part for consequence management. In this regard, the retention may not be paid out at the end of the project should there be obvious errors in the audit report qualifications (if any) that could been avoided if due care and diligence was exercised by the PSP. The retention maybe used to correct such discrepancies by the appointed Service Provider or another Service Provider [where the appointed Service Provider is unable to do so].
- 6.7. Travelling / claim for kilometers must be quoted at the rates as provided by the Department of Transport on a month-to month basis for 'private vehicles.
- 6.8. Criteria to determine functionality will entail: qualification and skills based on project personnel's curriculum vitae; reference of similar work / general experience in compilation of FAR; experience in compiling FAR specifically for local municipality; methodology of compiling the FAR, preparation of the audit file and skills transfer plan; etc. [the full details are entailed in the latter part of this section].
- 6.9. All invoices will be accompanied by a Progress Report and the Municipality has up to 30 days to make payment (from date of receipt of invoice and not from invoice date as Service Provider sometimes fail to submit invoices on time);

- 6.10. PSP will be subjected to functionality and technical capability / ability of the PSP to perform / render the required services successfully. PSPs who scores less than 70% at this stage will not qualify for the next stage;
- 6.11. The municipality understands that companies [as juristic persons] do not compile FAR but the individual employees [natural person] compile FAR. Accordingly, major emphasis will be on the individual employees to be seconded to the project. This is to guard against companies which have a proven track record over the years, to which there is no more adequate skills/personnel to sustain such. Nonetheless, the municipality also understand that companies [juristic person] may hold methodologies that have proven to be successful into FAR compilation. Accordingly, such will also be considered in the evaluation/adjudication.

7.1. FUNCTIONALITY AND EVALUATION OF THE PROPOSAL

- 7.1. The following is the evaluation criteria for functionality on the FAR Component
- 7.2. The following projects will be undertaken and prospective PSP will have to engage a Professional Engineer on them with regard for Fixed Asset Register/unbundling.
- 7.2.1. Construction of Water Reticulation in Phahameng/Bultfontein Ext 10 (426 sites) R 5 557 418.59
- 7.2.2. Upgrading of bulk water supply in Hoopstad (Phase 3) R 14 860 067.08
- 7.2.3. Upgrading of bulk water supply in Hoopstad (Phase 4) R 20 728 692.27
- 7.2.4. Upgrading of bulk water supply in Bultfontein (Phase 3) R 17 174 110.58
- 7.2.5. Construction of Sewer Reticulation in Phahameng/Bultfontein Ext 10 (426 sites) R 13 974 254.31
- 7.2.6. Refurbishment of pump station in Phahameng R 11 552 958.79
- 7.2.7 Fencing of Waste Water Treatment Plant in Tikwana (Hoopstad) R 1 986 976.61

	EVALUATION CRITE	RIA ON FUNCTIONALITY F	OF	R ANNUAL FINANCIAL ST	ATEMENTS C	OMPILATION
	CRITERIA	OBJECTIVE		POINTS ALLOCATION	WEIGHT	MAX. SCORE
1.	Qualification and skills based on Project Personnel's CV [individuals to be seconded to	To award the compilation of the FAR to experienced Companies / Individuals with the view of producing	-	1 point for a Jnr Engineer/consultant	20	100
	Tswelopele Municipality]	credible set of FAR that comply with GRAP requirements [thereby eliminate material adjustments	-	2 points for 2 Jnr Engineer/Consultants;	40	
		during the audit]	-	3 points for 1 Professional Engineer/Consultant	60	
			-	4 Points for a Professional Engineer & 1 or 2 Jnr Engineer/ Consultants	80	
			-	5 points for 2 or more Professional Engineer/Consultant.	100	
		I details of the officials/consultant to be	sec	onded to this project. Main focus must	be on the qualifica	tion and experience in
cor	mpilation of Fixed Asset Register for	local municipalities.				
2.	Reference to similar work / general experience in compilation of FAR for local municipality in the last five years.	To ensure that the appointed Service Provider/Individual has adequate track record/experience in	-	1 Point: Compiled FAR for 1 entity / one financial year	20	100

CRITERIA	OBJECTIVE	POINTS ALLOCATION	WEIGHT	MAX. SCORE
[NB: this is specifically to the	compilation of FAR for local municipalities	- 2 Points: Compiled FAR for 2 entities / two financial years	40	
officials to be seconded to the project]. Attach reference letters which confirm that the officials to		- 3 Points: Compiled FAR for 3 entities / three financial years	60	
has compiled FAR for entity in concern [contact details must be		- 4 Points: Compiled FAR for 4 entities / four financial years	80	
provided for the relevant entity].		- 5 Points: Compiled FAR for 5 and more entities / more than five financial years	100	
NB: The municipality is using Munsoft (FMS) as its main financial system and A	MS360 for Asset Management therefore I	t's important that t	he consultant to be seconded
to the project possess an 'above average	ge' knowledge of the system to retrieve	reports from the systems		
3. Knowledge and experience in using the information technology systems [Munsoft Financial	To ensure that companies/individuals with knowledge ito of using the Munsoft Financial System and	1 Point: having compiled FAR for one financial year where both systems [Munsoft & AMS360]	10	50
System, CaseWare System and AMS 360]	CaseWare System as these are critical.	were used.		

CRITERIA	OBJECTIVE	POINTS ALLOCATION	WEIGHT	MAX. SCORE
		systems [Munsoft & AMS360] were used.		
		 5 Points: having compiled FAR for three financial years where both systems [Munsoft & AMS360] were used. 	50	
to Audit Committee; Internal Audit Unit	•	ofrastructure; Investment Property; Commu. At minimum, PSP must use the line item 021/22 AFS for Tswelopele].	-	•
4. Time schedule with clear deadlines ito the deliverables (including adequate allocation of hours during the	To award the proposal to companies/individuals who will meet/archive critical due dates to ensure that FAR are submitted on	- 1 Point: For companies / individuals who indicate at a minimum number of hours per component of the FAR	15	75
implementation/compilation phase)	time to Audit Committee / Internal Audit Unit and Auditor General.	 2 Points: allocating sufficient time for review of the draft set of FAR by their Professional Engineer 	30	
		- 3 Points: finalising FAR te enable review by Audit Committee and	45	
		 Internal Audit Unit, 4 Points: making provision for submission of the FAR by the instructed date 	60	

CRITERIA	OBJECTIVE	POINTS ALLOCATION	WEIGHT	MAX. SCORE
		- 5 Points: Review by a Professional		
		Engineer who has compiled FAR	75	
		for local municipalities [5 entities		
		or Financial Years] in the last 5		
		years		
the Reviewer must be submitted with p	proposal as this will form part of the evalu	•	·	
5. Review of the FAR by a qualified	To ensure that FAR is reviewed by an	- 1 Point: Review by a Professional	15	75
Professional Engineer other than	independent person [qualified	Engineer who has compiled FAR		
the person who compiled the	professional Engineer to minimise	for local municipalities [1 Entity or		
EAD		4.6		
FAR who has compiled/reviewed	material errors[adjustment during	1 financial year] in the last 5 years		
FAR for local municipalities in the	the audit] thereby ensuring/	, , ,	30	
•	- ,	- 2 Point: Review by a Professional	30	
FAR for local municipalities in the	the audit] thereby ensuring/	- 2 Point: Review by a Professional Engineer who has compiled FAR	30	
FAR for local municipalities in the	the audit] thereby ensuring/	- 2 Point: Review by a Professional Engineer who has compiled FAR for local municipalities [2 Entities	30	
FAR for local municipalities in the	the audit] thereby ensuring/	- 2 Point: Review by a Professional Engineer who has compiled FAR for local municipalities [2 Entities or 2 financial years] in the last 5	30	
FAR for local municipalities in the	the audit] thereby ensuring/	- 2 Point: Review by a Professional Engineer who has compiled FAR for local municipalities [2 Entities	30	
FAR for local municipalities in the	the audit] thereby ensuring/	- 2 Point: Review by a Professional Engineer who has compiled FAR for local municipalities [2 Entities or 2 financial years] in the last 5	30 45	
FAR for local municipalities in the	the audit] thereby ensuring/	2 Point: Review by a Professional Engineer who has compiled FAR for local municipalities [2 Entities or 2 financial years] in the last 5 years		

CRITERIA	OBJECTIVE	POINTS ALLOCATION	WEIGHT	MAX. SCORE
		or 3 financial years] in the last 5 years		
		- 4 Points: Review by a Professional Engineer who has compiled FAR for local municipalities [4 Entities or 4 financial years] in the last 5 years	60	
		5 Points: Review by a Professional Engineer who has compiled FAR for local municipalities [5 Entities or 5 financial years] in the last 5 years	75	
Preparation of the audit file for FAR in line with National Treasury guidelines		- Maximum 1 Point: For making reference to providing an Audit File	25	50
	such/FAR are submitted to AGSA.	- Maximum 3 Points: Points for making reference to Audit File; providing a detailed methodology on the audit file and committing to	50	

CRITERIA	OBJECTIVE	POINTS ALLOCATION	WEIGHT	MAX. SCORE
		provide and electronic audit file to		
		AGSA/Municipality.		
		ne compilation of the FAR process [rather	than at the end of t	he compilation process
nis has in many cases led to submission	on of FAR without supporting documents	5].		
. Skills transfer plan to municipal	To ensure that there is skills transfer	- Maximum of 1 point: For making	20	50
employees [including a workshop	to municipal employees to reduce	reference to how skills transfer will		
post the submission of the FAR to	dependency on outsourcing	be done		
address the skills deficiencies		- Maximum of 3 points: For making	30	
that would have been identified		reference to how skills transfer will		
by the Service Provider during		be done and making reference to		
the compilation process].		specific areas of skills transfer		
		[informed by gap analysis]		
		- Maximum of 5 points: For making		
		reference to how skills transfer will	50	
		be done; making reference to		
		specific areas of skills transfer		
		[informed by gap analysis] and for		
		a detailed skills plan with clear		
		timelines.		

NB: The municipality will allocate officials [per component: Infrastructure; Investment Property; Community; etc] to the appointed consultants to whom capacity building and skills transfer must be done. Therefore, each invoice from the consultants relating to such components must be accompanied by a signed representation by a municipal official that such municipal official has received training on such aspects/areas.

8. CLOSING DATE AND TIME

- 8.1. Closing date and time will be as per the "Request for proposals" as advertised in the newspapers / website / attached to this document;
- 8.2. Failure to adhere to the timeframe indicated above will invalidate your proposal;
- 8.3. Proposal marked Fixed Asset Register for the attention of the Municipal Manger must be submitted in a sealed envelope marked --- and be deposited in the tender box located at Tswelopele Local Municipality's office situated at 01 Bosman street, Civic Centre, Bultfontein,9670;
- 8.4. The tender box is accessible between 08H00 16H00 during normal working office hours (Monday Friday) [submission over the weekends and public holidays is discouraged]
- 8.5. No acknowledgement of receipt shall be done as proposals must be deposited into the tender box[do not submit to municipal officials]

9. CONTRACTUAL AND REPORTING ARRANGEMENTS

9.1. Management of the tasks listed above will be managed as per the description in the relevant Service Level Agreement to be concluded and signed between the municipality and the successful service provider;

- 9.2. project, the successful service provider will work with designated Project Sponsor from the municipality including municipal officials who will be seconded to the project for the purpose of skills transfer;
- 9.3. Service Providers must identify a Project Manager that will be duly mandated to represent the successful service provider during the duration of the contract, who will serve as liaison between the Service Provider and the municipality;

Note should be taken that the municipality is the one appointing the Service Provider and that such appointment is subjected to the successful Service Provider concluding a Service Level Agreement with the municipality. The terms and conditions of appointment [including consequence management] will be discussed with the successful Service Provider [and where there is no agreement in this regard, the municipality reserves the right to consider appointing an alternative Service Provider who will undertake provision of these services under the same terms and conditions].

10. REPORTS

- 10.1. Progress reports will be submitted every week by Friday [or Monday] from the date of appointment until the end of August 2023 [or till submission date] when the FAR is submitted;
- 10.2. Progress report should compare the actual performance against the planned performance as detailed in the project plan to determine if the process in on track to meet the agreed upon time frames [deadlines];
- 10.3. Ad hoc reports may be requested by the Municipal Manager / Chief Financial Officer / Directors at given time during the duration of the project;

10.4. Close-out Report will be required as determined in Service Level Agreements, immediately after the FAR register is submitted to the AGSA in August 2023 [this report must highlight the risk areas identified and recommendations on how such should be managed during the audit period] and Final Close-out Report must be submitted to the municipality immediately after the Audit Report [audit opinion] has been issued by AGSA at the end of November 2020 [this should include recommendations on how the municipality can maintain/improve the audit outcome that would have been issued by AGSA].

11. CONTRIBUTION BY THE MUNICIPALITY

- 11.1. The municipality will provide working space for the successful Service Provider;
- 11.2. Provide the relevant information and access to key officials to enable the successful Service Provider to complete their tasks;
- 11.3. Make available staff to be seconded to the project for skills transfer purposes.
- 11.4. The municipality will not be making available the management report and Fixed Asset Register to any PSP's as requested by some of PSP's [as requested by some PSP due to risk factors associated with such documents being in the public domain. Only the signed audit report and Audited Annual Financial Statements will be made available. The later are already in the public domain[Municipal website inside the annual report. Final MR and FAR will only be shared with the successful Service Provider.

(NB: full details regarding the obligations of the successful service provider and that of the municipality will be included in the Service Level Agreement).

TJ Matyesini
Acting Municipal Manager
Date: