

REQUEST FOR QUOTATION

Form No: RW SCM 00016 F

Revision No: 10

Effective Date: 1 Aug 2024

BID NUMBER:	10416687	CLOSING DATE:	02 December 2025	CLOSING TIME:	23:30
DESCRIPTION:	Service Vereeniging Main Building as well as Lethabo Intake KONE ELEVATORS as per legal requirements (November 2025 to December 2028)				
NON- COMPULSORY BRIEFING SESSION DATE AND TIME	N/A	BRIEFING SESSION VENUE	N/A		
ISSUE DATE	25 November 2025				

BIDDING PROCEDURE ENQUIRIES MAY BE DIRECTED TO:				
BUYER SOURCING MANAGER				
CONTACT PERSON	Simangele Maseko	CONTACT PERSON	Mpolokeng Mtimkulu	
TELEPHONE NUMBER	011 682 7251	TELEPHONE NUMBER	011 682 7251	
E-MAIL ADDRESS (Submissions must be made to this address)	smaseko@randwater.co.za	E-MAIL ADDRESS	mpmtimku@randwater.co.za	

	SUPPLIER INFORMATION						
NAME OF BIDDER							
POSTAL ADDRESS							
STREET ADDRESS							
TELEPHONE NUMBER	CODE			NUMBER			
CELLPHONE NUMBER							
FACSIMILE NUMBER	CODE			NUMBER			
E-MAIL ADDRESS 1							
E-MAIL ADDRESS 2							
VAT REGISTRATION NUMBER			CIDB	GRADING			
SUPPLIER COMPLIANCE STATUS	TAX COMPLIANCE SYSTEM PIN:			TRAL SUPPLIER ABASE No:	MAAA		
B-BBEE STATUS LEVEL VERIFICATION	[TICK APPLICAL	BLE BOX]	LEVE	EE STATUS EL SWORN DAVIT	[TICK APPLIC	CABLE BOX]	
CERTIFICATE	□Yes	□No	(EME	s and QSEs)	□Yes	□No	

BID SUBMISSION:

- Bids must be submitted by the stipulated time to the email address stipulated above. Late bids will not be accepted for consideration.
- All bids must be submitted on the official forms provided (not to be re-typed) or in the manner prescribed in the bid document.
- No bids will be considered from persons in the service of the state, companies with directors who are persons in the service of the state, or close corporations with members / persons in the service of the state."
- Rand Water will provide any clarifications / addenda / extension of closing date by no later than one (1) calendar

day before the closing date.		

1. SCOPE OF WORK

1.1. **DESCRIPTION**

Scope Of Work

KONE Modular based maintenance#

Modular Based Maintenance (MBM) is a KONE Global Modular based maintenance method. Maintenance activities (modular) are based on different technical characteristics of the equipment including environment and usage levels. The service meets all local legal requirements and standards. The Modules are designed to pay particular attention to the vital areas in a timely manner at each visit. MBM has been developed in order to maximize the Safety and Reliability of the equipment for the user.

KONE Customer Care Centre#

Customer has 24 hour access to our National KONE Customer Care Centre that ensures support for Customers and End users whenever needed. The Care Centre is resourced by KONE trained staff in order to deal with requests in a prompt efficient manner. Customer and end users can report any failures and faults to their equipment. This will then trigger response requests for Call-outs, Entrapment Rescue Service and other maintenance activities.

Call-out Service

Call-out Service is designed to solve unexpected equipment failure, equipment stoppage or erratic operation, requiring the immediate attention of a KONE Technician. The call-out service is included in the contract price. Service Repairs

Service Repair repairs a multifunction or a damaged or broken component in the equipment. KONE Technicians can perform Service Repairs even before the equipment's operation is disrupted by identifying service repair needs during the maintenance visits. Repairs are included in the contract price.

Entrapment Rescue Service

Entrapment Rescue Service assures building end-user safety and restores passenger satisfaction with professional actions in an entrapment situation. Entrapment Rescue Service is designed to release an entrapped passenger quickly and safely. The KONE emergency procedure ensures that the engineer is immediately dispatched in order to minimize our response time to the elevator entrapment situation.

NB: From November 2025 to December 2028

- 1. Main Building Lift (01/L4859)
- 2. Lethabo Lift (01/L4832)

NB: These inspections and service shall be carried out on a monthly basis, including minor repairs.

2. AWARDING STRATEGY

The maximum number of suppliers to be awarded this RFQ is one.

3. EVALUATION CRITERIA

The RFQ will be evaluated based on the criterion below:

3.1. Test for Responsiveness/ Pre- qualification

Responses that fail to meet pre-qualifying criteria stipulated will not be further evaluated.

3.2. FUNCTIONALITY CRITERIA

3.2.1. The functionality evaluation criteria are as follows:

	ADJUDICATION CRITERIA	WEIGHT
1.	Previous Related Experience (Similar to current RFQ Scope/Work) The rating of this item is based on a four-point scale: • None = 0 % - No submission • Weak = 33.3% - 1 Company reference • Moderate = 66.7% - 2 Company references • Good = 100% - 3 Company references	25
2.	 Human Resource Capacity Adjudicated based on Human Resource Capacity Schedule required for the execution of the scope of work. The purpose is to establish an overall picture of the company's human resource capacity and ability to undertake the work. The rating of this item is based on a four-point scale: None = 0 % - No submission Weak = 33.3% - Company organogram not reflecting the resource needs for the scope of work Moderate = 66.7% - Company organogram partially addressing the resource needs for the scope of work Good = 100% - Company organogram adequately addressing the resource needs for the scope of work 	25
3.	Equipment Resource Capacity Adjudicated based on Equipment Resource Capacity (Plant, Equipment, vehicles, computers, software's etc.) The purpose is to establish an overall picture of the company's equipment resource capacity and ability to undertake the work and will therefore be services/goods specific. The rating of this item is based on a four-point scale: None = 0 % - No submission Weak = 33.3% - Minimal capacity in relation to the scope Moderate = 66.7% - Capacity meets the scope requirements with some gaps Good = 100% - Capacity meets the scope requirements	25
4.	Work Breakdown / Schedule / Project Programme Aligned with Contractual requirements, credible and acceptable The rating of this item is based on a four-point scale: • None = 0 % - No submission • Weak = 33.3% - The work breakdown/ schedule / project programme is submitted but is unclear. • Moderate = 66.7% - The work breakdown/ schedule / project programme is submitted and has some indication of the duration.	25

		ADJUDICATION CRITERIA	WEIGHT
		Good = 100% - The work breakdown/ schedule / project programme is submitted and has a clear indication of the duration and delivery date.	
ТОТА	\L		100

Responses are required to meet a minimum of 70 percent to be further evaluated.

3.3. PREFERENTIAL POINT SYSTEM

The (80/20) Preferential Point System will be used to evaluate price and specific goal on received written price quotations. Where 80 will be allocated for Price and 20 for the Specific goals.

3.3.1. PRICING SCHEDULE

The Supplier must complete the following pricing schedule:

	MILESTONES / LINE ITEMS	Estimated delivery period (where applicable)	UNIT PRICE (where applicable)	QUANTITY (where applicable)	COSTING
1.	Annexture B 2 yearly Inspection Main Building and Lethabo			4	
2.	Inspection and service of Main Building And Lethabo Lifts November 2025			2	
3.	Inspection and service of Main Building And Lethabo Lifts December 2025			2	
4.	Inspection and service of Main Building And Lethabo Lifts January 2026			2	
5.	Inspection and service of Main Building And Lethabo Lifts February 2026			2	
6.	Inspection and service of Main Building And Lethabo Lifts March 2026			2	
7.	Inspection and service of Main Building And Lethabo Lifts April 2026			2	
8.	Inspection and service of Main Building And Lethabo Lifts May 2026			2	
9.	Inspection and service of Main Building And Lethabo Lifts June 2026			2	
10.	Inspection and service of Main Building And Lethabo Lifts July 2026			2	

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	MILESTONES / LINE ITEMS	Estimated delivery period (where applicable)	UNIT PRICE (where applicable)	QUANTITY (where applicable)	COSTING
11.	Inspection and service of Main Building And Lethabo Lifts August 2026			2	
12.	Inspection and service of Main Building And Lethabo Lifts September 2026			2	
13.	Inspection and service of Main Building And Lethabo Lifts October 2026			2	
14.	Inspection and service of Main Building And Lethabo Lifts November 2026			2	
15.	Inspection and service of Main Building And Lethabo Lifts December 2026			2	
16.	Inspection and service of Main Building And Lethabo Lifts January 2027			2	
17.	Inspection and service of Main Building And Lethabo Lifts February 2027			2	
18.	Inspection and service of Main Building And Lethabo Lifts March 2027			2	
19.	Inspection and service of Main Building And Lethabo Lifts April 2027			2	
20.	Inspection and service of Main Building And Lethabo Lifts May 2027			2	
21.	Inspection and service of Main Building And Lethabo Lifts June 2027			2	
22.	Inspection and service of Main Building And Lethabo Lifts July 2027			2	
23.	Inspection and service of Main Building And Lethabo Lifts August 2027			2	
24.	Inspection and service of Main Building And Lethabo Lifts September 2027			2	
25.	Inspection and service of Main Building And Lethabo Lifts October 2027			2	
26.	Inspection and service of Main Building And Lethabo Lifts November 2027			2	
27.	Inspection and service of Main Building And Lethabo Lifts December 2027			2	
28.	Inspection and service of Main Building And Lethabo Lifts January 2028			2	
29.	Inspection and service of Main Building And Lethabo Lifts February 2028			2	
30.	Inspection and service of Main Building And Lethabo Lifts March 2028			2	

	MILESTONES / LINE ITEMS	Estimated delivery period (where applicable)	UNIT PRICE (where applicable)	QUANTITY (where applicable)	COSTING
31.	Inspection and service of Main Building And Lethabo Lifts April 2028			2	
32.	Inspection and service of Main Building And Lethabo Lifts May 2028			2	
33.	Inspection and service of Main Building And Lethabo Lifts June 2028			2	
34.	Inspection and service of Main Building And Lethabo Lifts July 2028			2	
35.	Inspection and service of Main Building And Lethabo Lifts August 2028			2	
36.	Inspection and service of Main Building And Lethabo Lifts September 2028			2	
37.	Inspection and service of Main Building And Lethabo Lifts October 2028			2	
38.	Inspection and service of Main Building And Lethabo Lifts November 2028			2	
39.	Inspection and service of Main Building And Lethabo Lifts December 2028			2	
40.					
41.					
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VAT					
	L [VAT INCLUDED]				

Failure to price all items will result to disqualification

3.3.1. SPECIFIC GOALS

Rand Water specific goals is to empower previously disadvantaged designated groups. This specific goal will be evaluated and measured by using the SANAS accredited B-BBEE certificate or sworn affidavit for QSE or EME or the dtic B-BBEE certificate.

Points will be awarded to a bidder for attaining the B-BBEE status level of contribution in accordance with the table below:

B-BBEE Status Level of Contributor	Number of points
1	20
2	18
3	14
4	12
5	8
6	6
7	4

B-BBEE Status Level of Contributor	Number of points
8	2
Non-compliant contributor	0

Bidders will not be disqualified from the bidding process for not submitting a SANAS accredited B-BBEE certificate or sworn affidavit for QSE or EME or the dtic B-BBEE certificate substantiating the B-BBEE status level of contribution or is a non-compliant contributor. Such a bidder will score zero (0) out of maximum of 20 for B-BBEE.

4. RETURNABLE DOCUMENTS

4.1 Returnable Document/s Used for Scoring

Failure to provide all Returnable Documents used for purposes of scoring a RFQ, by the closing date and time of this RFQ will not result in a disqualification. However, Bidders will receive an automatic score of zero for the applicable evaluation criterion.

- 4.1.1 B-BBEE Status Level Verification Certificate (SANAS Approved) / Sworn Affidavit (For EMEs& QSEs)/
 the dtic B-BBEE Certificate
- 4.1.2 Functionality evaluation supporting documents.

4.2 Essential Returnable Documents

- 4.2.1 Completed and signed SBD 4 Form (Declaration of Interest)
- 4.2.2 Company Resolution Letter (proof of authority).
- 4.2.3 Letter of Good Standing (COIDA)

BIDDER'S DISCLOSURE

1. PURPOSE OF THE FORM

Any person (natural or juristic) may make an offer or offers in terms of this invitation to bid. In line with the principles of transparency, accountability, impartiality, and ethics as enshrined in the Constitution of the Republic of South Africa and further expressed in various pieces of legislation, it is required for the bidder to make this declaration in respect of the details required hereunder.

Where a person/s are listed in the Register for Tender Defaulters and / or the List of Restricted Suppliers, that person will automatically be disqualified from the bid process.

2. Bidder's declaration

- 2.1 Is the bidder, or any of its directors / trustees / shareholders / members / partners or any person having a controlling interest¹ in the enterprise, employed by the state?

 YES/NO
- 2.1.1 If so, furnish particulars of the names, individual identity numbers, and, if applicable, state employee numbers of sole proprietor/ directors / trustees / shareholders / members/ partners or any person having a controlling interest in the enterprise, in table below.

Full Name	Identity Number	Name institution	of	State

2.2	Do you, or any person connected with the bidder, have a relationship with any person who is employed by the procuring institution? YES/NO				
2.2.1	If so, furnish particulars:				
2.3	Does the bidder or any of its directors / trustees / shareholders / members / partners or any person having a controlling interest in the enterprise have any interest in any other related enterprise whether or not they are bidding for this contract? YES/NO				
2.3.1	If so, furnish particulars:				

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¹ the power, by one person or a group of persons holding the majority of the equity of an enterprise, alternatively, the person/s having the deciding vote or power to influence or to direct the course and decisions of the enterprise.

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Position

ECLARATION	
, , ,	in submitting the lowing statements that I certify to be true and complete in every
complete in every respect; The bidder has arrived at the accomplete communication, agreement or arrangement partners in a joint venture or consortium ² with addition, there have been no consultate competitor regarding the quality, quantity, used to calculate prices, market allocation bidding with the intention not to win the bid at to which this bid invitation relates. The terms of the accompanying bid have	oanying bid independently from, and without consultation, ent with any competitor. However, communication between
any official of the procuring institution in relaprocess except to provide clarification on the	nications, agreements or arrangements made by the bidder with ation to this procurement process prior to and during the bidding the bid submitted where so required by the institution; and the ne specifications or terms of reference for this bid.
practices related to bids and contracts, to Commission for investigation and possible the Competition Act No 89 of 1998 and or no criminal investigation and or may be restricted.	ejudice to any other remedy provided to combat any restrictive pids that are suspicious will be reported to the Competition imposition of administrative penalties in terms of section 59 of may be reported to the National Prosecuting Authority (NPA) for ted from conducting business with the public sector for a period e Prevention and Combating of Corrupt Activities Act No 12 of
I ACCEPT THAT THE STATE MAY REJECT OF PFMA SCM INSTRUCTION 03 OF 2021/2	RNISHED IN PARAGRAPHS 1, 2 and 3 ABOVE IS CORRECT. THE BID OR ACT AGAINST ME IN TERMS OF PARAGRAPH 6 OF ON PREVENTING AND COMBATING ABUSE IN THE SUPPLY THIS DECLARATION PROVE TO BE FALSE.
Signature	Date

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Name of bidder

² Joint venture or Consortium means an association of persons for the purpose of combining their expertise, property, capital, efforts, skill and knowledge in an activity for the execution of a contract.

5. GENERAL TERMS AND CONDITIONS

The following terms and conditions shall apply to the award. The Supplier agrees to adhere to the terms and conditions

5.1 **DEFINITIONS**

In the General Conditions of Purchase, the terms below shall have the following meanings, unless it is inconsistent with the context of the Purchase Order:

> "PURCHASE means the order between Rand Water and the ORDER"

> > Supplier:

"DELIVERY" means delivery in accordance with the

conditions of the Purchase Order at the stated

delivery point; means any services, equipment, goods, items "SUPPLIES"

or materials to be delivered by the Supplier in terms of the Purchase

Order;

"SUPPLIER"

means the party appointed by Rand Water and with whom Rand Water places the Purchase Order.

5.2. FIXED PRICE

The price stated in the Purchase Order shall be regarded as fixed and is invariable and not subject to adjustments unless otherwise agreed between the parties in writing.

5.3. **DELIVERY TIME OR DATE**

The delivery time or date stated in the Purchase Order shall be regarded as fixed and the Supplier shall adhere strictly thereto. Rand Water reserves the right to cancel any order issued if delivery is not made as agreed and the Supplier will not be entitled to any cancellation fees

5.4. PURCHASE ORDER

- In terms of this order Rand Water undertakes to procure, 5.4.1. and the Supplier undertakes to supply the products and/or services as contained on the Purchase Order. This however, does not prohibit Rand Water to procure additional products/services, and or to procure the same/similar products/services, from any other Supplier.
- 5.4.2. The Purchase Order number stated in the Order shall be indicated clearly on all documentation to be issued by either party to the other.

5.5. CANCELLATION OF ORDER

- Should the Supplier fail to deliver the goods at the time agreed to, or should it not comply with any other essential condition of the Purchase Order, Rand Water shall be entitled in writing to cancel the Purchase Order, without any adverse cost implications for Rand Water.
- 5.5.2. The aforesaid cancellation shall not prevent Rand Water from exercising any of its rights available in terms of the Purchase Order.

5.6. DISPATCH OF SUPPLIES

Rand Water shall not be responsible for any risk in and to the goods before delivery of such goods has taken place.

5.7. SPECIFICATIONS

- The Supplier shall ensure that the service to be rendered 5.7.1. shall in all respects be in accordance with the requirements and stipulations set out in the Purchase Order. All materials and consumable items if applicable shall be new and unused, unless otherwise agreed to in writing.
- Rand Water shall be entitled to return any goods with 5.7.2. defects or deviations from the agreed specification within 7 days after date of delivery and will not be liable for any cost.

5.8. **GUARANTEE**

Save for consumables, the Supplier guarantees the workmanship and materials and any components thereof will be free of any defects for a period of at least 12 (twelve) months after the acceptance thereof by Rand Water, reasonable wear and tear will be accepted.

5.9. PAYMENT

5.12. FORCE MAJEURE

Any Force Majeure event experienced by the Supplier that is likely to affect the timeous delivery of any items on the Purchase Order shall be communicated to Rand Water in writing within forty-eight (48) hours of the Supplier becoming aware of such circumstance. Force Majeure event means:

- a. natural disasters
- b. war, act of foreign enemies
- riot, civil commotion
- d. strike, lockout, other labour disturbance (including those involving the Supplier's employees) or

any other circumstances beyond the control of the Supplier and which in the absence of this paragraph will operate to frustrate the timeous delivery of the item and/or service.

5 13 WARRANTY

- The Supplier warrants that all goods and Services supplied under this Purchase Order will be in accordance with all contract requirements 5 13 1 and free from defects or inferior materials, equipment, and workmanship for twelve (12) months after final acceptance of the goods
- If Rand Water finds the warranted goods or Services need to be repaired, changed or re-performed, Rand Water shall so inform the Supplier in writing and the Supplier shall promptly and without expense to Rand Water replace or satisfactorily correct the goods or Services. 5.13.2.
- 5.13.3. Any goods, services or parts thereof so corrected, shall also be subject to the provisions of this Clause, and the warranties for such goods, Services or part thereof shall be for twelve (12) months from the date of Rand Water's final acceptance of such corrected goods or Services. 5.13.4.

The Supplier further warrants the goods/services will meet and are suitable for the purpose intended. These warranties shall survive inspection, acceptance, and payment. Goods/services that do not conform to the above warranties may, at any time within 12 months after delivery to Rand Water, be rejected and returned to the Supplier, and if Rand Water has incurred any expenses as a result thereof, Rand Water will be entitled to recover same from the Supplier.

5.14. TERMINATION FOR CONVENIENCE

Rand Water reserves the right, at any time, in its own best interest, and without liability, to terminate a Purchase Order in whole or in part, by written notice of termination for convenience to the Supplier. If the Purchase Order is so terminated, then, within thirty (30) days following the Supplier's receipt of the termination notice, the Supplier shall submit a claim for equitable adjustment. If the termination involves only services, Rand Water shall be obligated to pay only for services performed satisfactorily before the termination date.

5.15. TERMINATION FOR DEFAULT

Rand Water may, without liability, and in addition to any other rights or remedies provided herein or by law, terminate a Purchase Order in whole or in part by written notice of default if the Supplier:

- fails to deliver in terms of the Purchase Order or perform the services within the time specified;
- fails to make sufficient progress with the work, thereby endangering completion of performance within the time b) specified; or
- fails to comply with any of the other instructions, terms, or c) conditions. Rand Water's right to terminate for default may be exercised if the Supplier does not cure the failure within ten (10) days after receiving the notice of such failure.

5.16. AMENDMENT OF ORDER

- No amendment or variations to the Purchase Order shall 5.16.1. be permitted without the written approval of Rand Water.
- No price adjustments shall be accepted unless stipulated 5.16.2. in the quotation document received. The Supplier shall be obliged to supply the goods and services on the quoted prices, if the Purchase Order was placed within valid time of quotation.

5.17. CESSION OF CONTRACTS

The Supplier may not, cede, delegate, relinquish or transfer to anyone his rights and/or obligations without the prior written consent of Rand Water.

5.18. **DISPUTE RESOLUTION**

All disputes between the parties shall, when all efforts to resolve such dispute by negotiation have failed shall be resolved by way of arbitration under the auspices of the Arbitration Foundation of Southern Africa ("AFSA") as per AFSA's rules, in Sandton, Johannesburg. Either party shall however be entitled to proceed to the South Gauteng High Court (to which jurisdiction the parties hereby consent) for any urgent, interim or interdictory relief, as that party may deem necessary in the circumstances in order to protect its rights or interests under a Purchase Order or these terms and conditions.

Rand Water does not allow advance payments to the Supplier.

- 5.9.1. Payment of an invoice shall not prevent Rand Water from subsequently disputing all or any of the fees in good faith whether during or after the term of the Purchase Order.
- 5.9.2. Payments shall be effected within 30 days after submission of monthly statement.
- 5.9.3. Rand Water shall endeavour to make payment within 30 days from date of monthly statement, date of the aforesaid monthly statement should reflect the last day of the month wherein the services being invoiced were rendered.

5.10. LIABILITY FOR COSTS, DAMAGES OR EXPENSES

Rand Water may deduct all costs, damages or expenses, or any other amount for which the Supplier is liable in terms of the Purchase Order, from moneys due to or becoming due to the Supplier in terms of any subsequent Purchase Orders or the contract between the Supplier and Rand Water. Rand Water is herewith irrevocably and *in rem suam* authorized.

5.11. PENALTY AND PERFORMANCE CLAUSE

- 5.11.1. Should the Supplier fail to perform and make delivery in terms of the Purchase Order, exception of Force Majeure specified in Clause 8.13, Rand Water shall be entitled to impose a penalty, which shall be deducted from the payment statement. The imposition of such penalty shall no relieve the Supplier from its obligation to complete the services or from any of its obligations and liabilities under the Purchase Order.
- 5.11.2. Every day, following the day on which a Failure arose ("day 1"), that a Failure persists without being rectified, shall be deemed a new incidence of a Failure for which the Supplier shall incur a penalty deduction.

5.19. DOMICILIUM CITANDI ET EXECUTANDI AND NOTICES

- 5.19.1. The Parties hereto respectively choose as their domicilium citandi et executandi for all purposes of, and in connection with this Agreement, the physical addresses as they appear on the Purchase Order.
- 5.19.2. Any notice to be given hereunder shall be given in writing and may be given either personally (i.e. per hand or courier) or may be sent by registered post and addressed to the relevant party at its domicilium or to such other address as shall be notified in writing by either of the parties to the other from time to time. Any notice given by registered post shall be deemed to have been served on the expiry of 7 (seven) calendar days after same is posted. Any notice delivered personally shall be deemed to have been served at the time of delivery.

5.20. LAW

The Purchase Order shall be governed and interpreted in accordance with the law of the Republic of South Africa and shall be subject to the jurisdiction of the South African courts to which the Supplier hereby irrevocably submits but without prejudice to Rand Water's right to take proceedings against the Supplier in other jurisdictions.

SIGNED at	on	
For and on behalf of Supplier		
Who warrants being duly authorised		
Name:	Designation:	