

SPECIFICATIONS FOR ONLINE SURVEY PLATFORM

BACKGROUND

The HSRC impact centre has been using the services of RESEARCH.net / SurveyMonkey to develop online surveys and integrate this with a datafree solution to enable free access to HSRC online data collection. The various research projects carry the cost of these surveys data usage on a reverse-billed bases.

To enable this technology, the use of an online survey software tool is required. To date the Impact Centre has been using the above-mentioned tool to deliver the services required.

FUNCTIONALITY:

- **Secure data access and login process to secure data**

- **Run multiple surveys simultaneously**
 - **Surveys needs to be customisable and full layout and design capabilities need to be included (Custom logo, colors, and survey URL)**
 - **Demonstrate evidence of Survey questions should include open and closed ended as well as multiple choice and text / numeric responses. There should also be question types for rating scales, interactive sliders, hierarchical drop-down menus, and image-based questions.**
 - **Automated reporting of tables and charts to be incorporated in existing software available**
 - **Demonstrate evidence of Routing and branch-logic to be incorporated into the survey design process and software capabilities**
 - **Demonstrate evidence of Quota-based sampling and other sample types to be integrated and managed automatically (based on user requirements)**
 - **Demonstrated Integration on all desktop and mobile operating systems**
 - **Live online data filtering for analysis**
 - **Export data in multiple formats (CSV, PDF, PPT, SPSS, XLS)**
 - **Survey implementation in multiple languages**

- **Evidence of working with datafree and zero-costing services to ensure HSRC surveys are accessible at no cost to the public.**

- **User management and team collaboration capabilities to enable more efficient working using online surveying tools**

- **Demonstratable Secure Data sharing using weblinks to view data collection progress and reports (without editing / downloading data)**

Contact Persons

SCM related and quotes to be sent- ynondlazi@hsrc.ac.za Tell : 012 302 2179

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Closing date for quotes- 08/07/2022 12:00PM