

SOUTH AFRICAN NATIONAL ROADS AGENCY SOC LIMITED

CONTRACT: SANRAL HO 1025/58700/2023/01R

RFT: THE APPOINTMENT OF A SERVICE PROVIDER TO PROVIDE A CASE MANAGEMENT SYSTEM TO MANAGE SANRAL'S FRAUD HOTLINE

T1.1 TENDER NOTICE AND INVITATION TO TENDER

The South African National Roads Agency SOC Limited (SANRAL) invites tenders for THE APPOINTMENT OF A SERVICE PROVIDER TO PROVIDE A CASE MANAGEMENT SYSTEM TO MANAGE SANRAL'S FRAUD HOTLINE

Only tenderers who are registered on the CSD at the tender closing date and meet the mandatory technical requirement (as stated in clause 4.1.1 of the Tender Data are eligible to tender).

There is no sub-contracting to Designated groups requirements for this project.

TENDER DOCUMENTS

Tender documents are available from Wednesday, 31 January 2024 at no cost in electronic format downloadable from the SANRAL's website by following the link https://www.nra.co.za/sanral-tenders/status?region_id=national. Tenderers must have access to Microsoft © Office 2013 and Acrobat Adobe © 9.0 or similar compatible software.

Tenderers must submit, via email, the duly completed Form A2 Certificate of Intention to Submit a Tender prior to 07 February 2024. Failure to submit this certificate would result in the tenderer not receiving addenda or additional issued information and may result in the tenderer being non-responsive, if "any material amendment/s" contained in the addenda or additional information is not included in the tender offer/submission.

TENDERER'S MEETING

No clarification meeting.

A tenderer's clarification briefing presentation is available to download from the SANRAL website by the following link https://www.nra.co.za/sanral-tenders/status?region_id=national

CLOSING TIME AND DATE, COMPLETION AND DELIVERY OF TENDERS

The closing time for receipt of tenders is 11:00 on Wednesday, 06 March 2024.

Telegraphic, telephonic, telex, e-mail, facsimile, and late tenders will not be accepted.

Tenders may only be submitted in the format as stated in the Tender Data.

Requirements for completing, sealing, addressing, delivery, opening and assessment of tenders are stated in the Tender Data.

Queries relating to issues arising from these documents may be addressed to the Procurement Office:

e-mail: ProcurementHO12@sanral.co.za