

3RD CLARIFICATION

TRIM/2026/05/0918/5325/RFP FOR THE PROVISION OF RAIL NETWORK PROTECTION SERVICES (RNPS) AT TRANSNET RAIL INFRASTRUCTURE MANAGER (TRIM) DEPOTS WITHIN THE NORTH CORRIDOR FOR A PERIOD OF TWELVE (12) MONTHS.

Topic	Issue Identified	Clarification Question	TRIM Response
Shutdown dates	Annexure A states July 2026, while the tender closes in September 2026 and Pricing Schedule states July 2027.	Confirm the correct year and dates for both shutdowns.	- January 2027 (09 days); and - July 2027 (12 days).
Personnel totals	The relationship between 553-foot patrollers and 222 Grade B officers is unclear.	Confirm whether these are separate, overlapping or differently graded resource categories.	- The 222 x Grade B Officers and 553 x foot patrollers are separate categories. - Armed Grade B Officers are drivers in task teams, tactical teams, and crime prevention teams. - The 553-foot patrollers are unarmed Grade C Officers deployed in the rail servitude.
Drone evidence	The RFP requires certificates for all UAS to be deployed and separately commits to 25 drones.	Confirm whether 25 identified and registered UAS are required at bid submission.	Yes, confirmed. Bidders must submit certificates for 25 x UAS.
Control room	A functional 24/7 control room must be within the North Corridor.	Confirm acceptable province/location and whether national NOC redundancy is acceptable.	- Any province within the North Corridor. - Bidders who have a NOC are still required to have a 24/7 functional control room at any province within the North Corridor as stipulated in the RFP.
Vehicle composition	A total of 116 vehicles is required, but the complete type of allocation is not consolidated.	Provide authoritative vehicle-type and deployment schedule.	Golela to Stanger 92 x Single Cab LDV2.0L - 10000 kms with vehicle tracking for 2-Man Task Teams. 6 x Double cab LDV 4x4 2.0.l + Canopy (10 000 kms with vehicle tracking for equestrian teams. 6 x Single cab LDV 2.0.l + Canopy (10 000 kms with vehicle tracking for K9 teams. 23 X Single Cab LDV 2.0L + Canopy (5 000km with vehicle tracking) for drone teams. Branch lines 92 x Single Cab LDV2.0L - 10000 kms with vehicle tracking for 2-Man Task Teams. Keynote: Refer to the price schedules for a detailed breakdown of resources per shift.
K9 distribution	Overall requirement is six K9 units; pricing allocations appear inconsistent.	Confirm exact K9 quantities and locations.	6 x K9 units are required at Springs depot (Welgedacht). - Quantity has been corrected on the price schedule to align with the quantity in the scope of works.
Firearm mix	Baseline is 276 firearms, but handgun/shotgun/rifle mix is not clearly consolidated.	Confirm required firearm mix by deployment type and site.	Depots and Golela to Stanger 133 x 9mm 52 x rifles 46 x shotguns

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Branch lines

- 26 x handguns
- 13 x rifles
- 13 x shotguns

Keynote

- Refer to the pricing schedule for deployment per site/depot

Route names	Several branch-line location names are truncated or potentially misspelled in the pricing schedule.	Issue an authoritative location and deployment schedule.	The location of item highlighted in yellow will be confirmed at site handover during contract initiation. Bidders must price as per the branch line allocation provided) • Welgedacht, Pennyville, Springs, Selpark, Daggafontein, Road Bend, Dunnottor, Sub Nigel, Servaas, Nigel. • Springs, Largo, Endicott, Toevlug, Devon, Kelty, Eendrag, Leslie, Oban, Kinross, Leven, Trichardt. • Trichardt, Granary, Baanbreker, Kenia, Emma's View, Mooisand, Bethal, Eerstegeluk, Kippie, Hamelfontein. • Hamelfontein, Carolina. • Carolina, Witrand, Longview, Albion, Carltchiew, Consol, Breyten. • Breyten, Voorslag,Torbanite, Buhrmans Tafelkop Ermelo. • Breyten, Estancia, Koringkraal, Mooivlei, Davel. • Davel,Buhrmans Tafelkop, Meppel, Burgerspan, Koolbank, Liefgekoven, Lothair. • Tendeka, Boomaler, Hlobane. • Vryheid Glencore Line. • Broodsnyersplaas, Middelburg Mine • Saaiwater - • Goedgevonden mine • Northam,Skoongesig. • Brits,Pendoring,Atlanta Keynote • Refer to the pricing schedule for deployment schedule.
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KPI attachment	Scope says KPI matrix must be signed and returned; no clearly identified KPI matrix is in the pack.	Confirm whether a KPI returnable is missing and provide it if applicable.	• Clause 8.1.1 was captured incorrectly and is updated as follows: • “The successful bidder shall enter into and sign off a Key Performance Indicator (KPI) agreement with TRIM upon award. • No KPI matrix returnable is required at the tender submission stage.”
Incident timelines	Requirements refer to TRIM notification in 1 hour, SAPS in 6 hours and other wording of 12 hours.	Confirm the contractual reporting sequence and applicable maximum timelines.	• Incident reporting to TRIM - within One (1) hour after the discovery of the incidents as per clause 7.9 of the scope of works. • Incident reporting to SAPS - 6 hours as per clause 8.6.1 of the scope of works. • Clause 20.9 of the scope of works - All incidents relating to the discharge of firearms by the security officer must be reported to the Controlling Officer immediately and followed by a written report in the prescribed format within 12 (twelve) hours of the occurrence of such incident. • Clause 25.1 - A detailed written report of all such incidents, events or accidents shall be presented to the Client within 12 (twelve) hours after the incident, event, or accident.
Site risk data	Resource allocation covers extensive linear infrastructure without site-level risk data.	Confirm whether site visits, crime baselines and asset-risk profiles will be provided.	• The site risk assessment will not be provided. • Clause 9.7 of the scope of works - The SSP shall conduct service specific security risk assessment for the TRIM sites. • No crime baseline and asset-risk profiles will be provided. Bidders must make a provision for their own assessments based on the pricing schedule. • No compulsory site visits will be conducted.
Proof of Presence		Can TRIM please advise how we must move forward with the lease agreement 12-month validity requirement of this RFP. Lease agreements are put in place long before this Transnet tender came out and it is an unfair statement to request bidders to submit lease agreements that fit the 12-month validity narrative of the tender/RFP. How can bidders and TRIM find central ground around this issue?	• The request for a 12-month lease agreement remains a requirement for TRIM. • This stems from the lessons learned on previous contracts whereby bidders failed to extend their leases post contract award causing operational disruptions
SHE Questionnaire and Documents		Should we complete and submit the SHE Questionnaire and supporting documents with the submission on 15.09.2026? neither the tender or portal make provision for where	• SHE questionnaire to be submitted under essential documents tab.

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this must be uploaded (with regards to the 5 tabs on the new portal)

Pricing	Pricing Refer to page 27 of 53 of the RFP document – item j states prices quoted would be kept firm and fixed.	Please confirm the following: 1.1 Are we to quote fixed and include the upcoming March 2027 increases in our rate? If yes, please confirm the anticipated contract start date so we can fix from contract start date to the end date anniversary? 1.2 Or do we cost current and an increase will be applied March each year as per legislation?	- Prices must be firm and fixed for the duration of the contract (12-months). - The anticipated contract start date is 01 December 2026. Therefore, the 12-month fixed period is 01 December 2026 to 30 November 2027. - Bidders must include a provision for the anticipated March 2027 legislated increase within their price for the period 01 March 2027 to 30 November 2027. - No separate increase will be granted in March 2027.
Operational Expectancy		Can you please advise if this contract for the DEPOTS include actual railway line patrols?	Yes. The foot patrollers will be deployed in the rail servitude and the Tactical Teams will be a force multiplier to them.
Urban Area Cost VS Rural	Please confirm if we are to quote Urban (Area 1) or Rural (Area 3) rates for this tender?	2.1 If we are to quote for both urban and rural, please confirm which site need to be urban, and which need to be Rural?	- For this tender, ALL sites must be quoted at PSIRA Area 1 (Urban) rates. - This is due to operational requirements which require rotation and movement of staff between sites. - To ensure compliance with PSIRA and the Basic Conditions of Employment Act (BCEA), Area 1 is the applicable minimum.
Polygraphs	Please confirm if polygraphs are required only on an as and when required bases when the need arises?	3.1 Or if regular polygraphs are required. If so, how many are required on a monthly basis?	- Polygraph tests are not required on a routine / monthly basis. - Polygraphs will be required on an as-and-when required basis only, informed by an investigative requirement. - No additional payment will be made by TRIM for polygraph tests. Bidders must factor this operational risk into their pricing. - As indicated in the scope of works: 38.5 All costs associated with the polygraph examination, including examiner fees, travel, and administrative charges, shall be for the account of the SSP. 38.6 TRIM shall not be liable for any costs arising from polygraph testing under this clause.
Armed and Unarmed	4.1 Which posts are armed?	4.1 Which posts are armed?	Not all posts are armed.

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security officers

4.2 or are all posts armed; we note on page 5 of 48 of the scope of works the quantity for firearm is 276. How is this accounted for with the posts?

4.2 or are all posts armed; we note on page 5 of 48 of the scope of works the quantity for firearms is 276. How is this accounted for with the posts?

- 553 x foot patrollers are unarmed Grade C officers deployed in the rail servitude.
- Armed posts are Task Teams, Tactical Teams, Crime Prevention teams, Drone Teams, equestrian teams and 9K teams.

Depots and Golela to Stanger

- 133 x 9mm
- 52 x rifles
- 46 x shotguns

Branch lines

- 26 x handguns
- 13 x rifles
- 13 x shotguns

- Refer to the pricing schedule for deployment per site/depot
- Based on the breakdown above, The total number of firearms will increased from 276 to 283 in the addendum.

Branch line foot patrollers

- How many of the foot patrollers need to be armed or are they all unarmed? Please provide the split if there are armed and unarmed foot patrollers.

- The foot patrollers are not armed. All foot patrollers are unarmed Grade C officers deployed in the rail servitude.
- Armed posts are Task Teams, Tactical Teams, Drone Teams, K9 Teams, Equestrian Teams, and Crime Prevention Teams.
- For Branch lines only – Crime prevention Teams are armed as follows:
 - ✓ 26 x 9mm handguns
 - ✓ 13 x shotguns
 - ✓ 13 x rifles

Refer to the team compositions in the scope of works and pricing schedule for full firearm breakdown for depots and branch lines.

2-Man Task Team Vehicle

- Please confirm that only 1 vehicle is required in the 2-man task team. Please confirm which vehicle we should provide for? Single- or Double Cab?

- One vehicle is required per 2-man task team. The same vehicle will be used for both day and night shift.
- Single Cab LDV2.0L - 10000 kms with vehicle tracking for 2-Man Task Teams.

Keynote:

- **Refer to the team composition and price schedules for a detailed breakdown of resources per shift.**

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4-Man Task Team Vehicle	• Please confirm that only 1 vehicle is required in the 4-man task team?	• One vehicle is required per 2-man task team. The same vehicle will be used for both day and night shift. • Double cab LDV 4x4 2.0.l + Canopy (10 000 kms with vehicle tracking. • Keynote: • Refer to the team composition and price schedules for a detailed breakdown of resources per shift.
Dogs	• Is the requirement for the working dog to be DH5 trained?	• Yes. TRIM requires a DH5 trained working dog for operational reasons.
Portal issues	• I am emailing you the below because we just cannot get into the new tender portal, which by itself causes a problem for concern. This is what we get every time we try to log in: (I have tried with a network cable and with the wifi, both unsuccessful which indicates it is not a problem on our side)	• The issue was escalated to systems and data department and they have assured that the issue has been attended to.
Shutdown resources	We note there are 225 Grade C Day shift and 225 Grade C night shift. When we check this against the pricing schedule we don't see where the 225 come from. When calculating the posts for the 4 man team on the pricing schedule we cant 168 posts day shift and 168 posts night shift and this 168 makes up the 42 Grade A and 126 Grade B. Please advise.	• Your observation and analysis are correct. • The task team composition in the scope of works illustrates: ✓ 1 x Grade "A" (Armed) security officer who is also a driver; and ✓ 3 x Grade B (Armed) security officers. • According to the shutdown price schedule, there are: ✓ 21 4-man task teams during day shift; and ✓ 21 x 4-man task teams during night shift. • Arithmetic reveals the following for one shutdown: ✓ Grade A - 21 teams x 1 = 21 Grade A officers for Day shift; ✓ Grade A - 21 teams x 1 = 21 Grade A officers for Night Shift; ✓ Grade B - 21 teams x 3 = 63 Grade B officers for Day shift; ✓ Grade B - 21 teams x 3 = 63 Grade B officers for Night shift; • Therefore, the total number of Grade A and B officers required for shutdown 1: ✓ 21 X 2 = 42; and ✓ 63 x 2 = 126. ✓ 42 + 126 = 168 (84 x Day and 84 x night shift officers combined) • Therefore, the total number of Grade A and B officers required for shutdown 2: ✓ 21 X 2 = 42; and

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✓ $63 \times 2 = 126$.

✓ $42 + 126 = 168$ (84 x Day and 84 x night shift officers combined)

- The numbers will be updated and aligned accordingly on the scope of works.
- The shutdown pricing schedule will be updated to include the foot patrollers.

Are Grade A and B required for Day and Night posts?

- Yes. Please refer to the team composition in the scope of works and price schedule for a breakdown per shift.

Page 6 of 48 of the scope of works – it shows 17 single cabs. However, the pricing schedule shows double cabs. Please advise.

- Single cabs are for 2-man task teams required for Crime Prevention, Equestrian teams, K9 teams, and Drone teams; and
- Double cabs are for the 4-man task teams required for the shutdowns.
- The 17 x single cabs will be deleted from the updated scope of works to avoid confusion.

Page 6 of 48 of the scope of works – Confirm how the 9mm firearms & revolvers of 117 are calculated,

- A 4-man Task Team composition in the scope of works is made up of the following firearm types:
 - ✓ 4 x 9mm handguns
 - ✓ 2 x Shot guns
 - ✓ 1 x Rifle
 - ✓
- There are 21 x 4-Man Task Teams required during Day and Night Shifts.
- Arithmetic reveals the following based on team composition and price schedule:
 - ✓ 84 x 9mm
 - ✓ 42 x shotguns
 - ✓ 21 rifles.
- In total there are 147 firearms (Combination of 9mm handgun, shot gun, and rifle) required per shutdown.
- The number of each firearm type will be updated accordingly in the addendum.

Please advise what the 143 combination of 9mm handgun, shot gun, and rifle are.

- A 4-man Task Team composition in the scope of works is made up of the following firearm types:
 - ✓ 4 x 9mm handguns
 - ✓ 2 x Shot guns
 - ✓ 1 x Rifle
- There are 21 x 4-Man Task Teams required during Day and Night Shifts.
- Arithmetic reveals the following based on team composition and price schedule:
 - ✓ 84 x 9mm

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- ✓ 42 x shotguns
- ✓ 21 rifles.

- In total there are 147 firearms (Combination of 9mm handgun, shot gun, and rifle) required per shutdown.
- The number of each firearm type and a combination total thereof will be updated accordingly in the addendum.

Refer page 12 of 48 of the SOW item 9.5 - Please confirm if we are to provide a Supervisor/ Area Managers over and above the scope set out in the pricing schedule.

- Clause 9.5 - The SSP shall provide the Supervisors/Area Manager (Grade A and/or B) per area, section, and site to ensure compliance in line with the specification and Service Level Agreement (SLA).
- The Grade A and/or B Security Officers required in the pricing schedule are the required Area Managers. Therefore, there is no need for provision of Supervisors/Aea Managers over and above the scope of works.

Please confirm for normal operations are the Grade B's Crime Prevention Officers 2-Man Crew?

- Yes. Refer to team composition of 2-Man and 4-Man Task Teams for clarity.

With regards to the question above, are all other posts Grade C?

- No.
- The 4-man Task Team has Grade A posts.
- Majority of the posts are Grade C.

Please confirm if all Officer are to undergo the following:

- ✓ Pre-employment medicals.
- ✓ Exit medicals.
- ✓ First AID Training
- ✓ Basic fire fighting
- ✓ Criminal Clearance/Pre-employment

- Yes.

Refer pricing schedule – K9 Tactical Services. We note under Springs Debot, states K9 x 4 and 8 x Security. Please confirm if the 4 x K9 are dogs only and the 8 x security officers are handlers.

- Yes.
- The number of dogs will increase to 6 in the addendum.
- The 8 x security officers are dog handlers.

Is the Grade A the only post who is required to be DH5 and Grade B is not.

- Yes.
- Refer to the K9 team composition in the SOW.

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Please confirm if we are to provide a DH5 Patrol Dog or does this have to be a Narcotics or explosives DH5 Dog?

- Yes.
- A DH5 dog is trained to detect substances or follow human scent trail or search and rescue.
- It can also sniff narcotics, explosives, copper/cable theft, drugs, mandrax, dagga hidden on persons or bags along the rail line.
- Handler must have PSIRA Certificate plus Certified Dog Handler DH5 certificate.

Crime Prevention with Vehicle:
Please confirm if each post must consist of 2 officers for e.g. if the quantity required is 15, we are to provide 30 officers (per line item, per shift)?
Please provide specifications for the vehicles required for the 2 man team.
Kindly provide the estimated monthly mileage for the vehicle required for the 2 man team?
Refer to Broodsnyplaas – Are we to provide 2 x 2 man team in a vehicle plus 2 x equestrian?

- Yes.
- A 2-Man team composition is illustrated in the Scope Of Works as follows:
 - ✓ Grade "B" (Armed) (1 x officer during Night Shift and 1 x officer during day shift)
 - ✓ Grade "C" (Armed)(1 x officer during Night Shift and 1 x officer during day shift)
- If 15 teams are required per shift, the number of officers (2) will be 30.
- Single Cab LDV2.0L – 10 000 kms with vehicle tracking for 2-Man Task Teams.
- 2 and 2 Equestrian services at Broodsnyersplaas mean:
 - ✓ 2 x 2-Man Task Team vehicle; and
 - ✓ 2 x Equestrian services.

Please confirm if provision will be made on site to erect dog kennels on site and that the service dogs will be kept on Transnet sites?

- Yes.
- A suitable site will be availed at Transnet's sites following a bidder's assessment and TRIM's approval.

Please confirm if the SP will be providing adequate stabling of the horses on site. Will Transnet make provision for the SP to erect and install stables on site?

- Yes.
- A suitable site will be availed at Transnet's sites following a bidder's assessment and TRIM's approval.

Pricing schedule – Please confirm the following:
Total VAT Exclusive – are we to insert the annual totals for each section here?
Shutdown totals – Please confirm if we are providing an annual total for both shutdown sections? When I say annual, I mean this figure is for the shutdown only but gets calculated to this 12 month contract?

- Yes. Insert the total cost for the entire section in the "Total VAT exclusive tab".
- Shutdown occurs on two occasions annually as illustrated below:
 - ✓ January 2027 (09 days); and
 - ✓ July 2027 (12 days).
- The bidders are required to provide the shutdown costs separately for the duration of each shutdown.
- Clause 3.13 - Accordingly, the SSP shall, for the duration of each shutdown period, deploy additional security personnel over and above the baseline establishment. The

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number of additional officers and deployment plan shall be demobilized upon resumption of normal rail operations at the end of each shutdown period.

Please confirm if we are only to supply equipment as stipulated in table 3 to 12? Or do we include those mentioned on page 5 of the SOW under point 3.9?

- Supply equipment and resources as stipulated in the pricing schedules.
- The tables in the scope of work illustrate the total number of resources and team compositions only.

With reference to question 27 above, if we are to cost that equipment noted on page 5 of the SOW (that does not reflect on the tables) please provide quantities. For e.g. metal detectors, belly scope, and cellphones?

- Supply equipment and resources as stipulated in the pricing schedules.
- The tables in the scope of work illustrate the total number of resources and team compositions only.

We note the SOW states horses and K9 as and when required but they form part of the scope. Please advise?

- The horses and K9 are included in the scope of works as they are required at some sites and not the entire section.
- They may also be required at other sides on an ad hoc arrangement. Hence they are included in the scope of works.

Drones and protector Armed Guard:
Please confirm if each post consists of 2 people (one pilot and one Armed Grade C)?
Could We get specs and a job description of the drones?

- The drone team needs two people as illustrated in the drone team composition on SOW. The resources required are:
 - ✓ 1 x PSIRA Grade C Pilot; and
 - ✓ 1 x Grade "C" (Armed) with side arm 9mm or 35sp with spare rounds for holding capacity.

Please confirm how many fixed wing drones are required?

- 25 x rotor wing drones are required.
- 0 x fixed wing drones are required.

Please confirm how many rotor wing drones are required of the 25?

- Each team must have all resources, equipment, and vehicles as illustrated in the drone team composition in the SOW.

With reference to 30.1 above is the team 1 x pilot, 1 x officer, 1 x drone, plus 1 x vehicle?

So at Empangeni Depot for e.g. there are 5 x night shift, these should be 5 teams of what I mentioned previously, which is 1 x pilot, 1 x officer, 1 x drone, plus 1 x vehicle?

For this tender, are we required to provide performance security /surety/guarantee. If yes, please confirm the percentage value?

- No.

Does the fixed drone team consist of 2 people or 3?

- The fixed drone team needs two people as per the technical specifications. The resources required are:

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- ✓ 1 x PSIRA Grade C Pilot; and
- ✓ 1 x Grade "C" (Armed) with side arm 9mm or 35sp with spare rounds for holding capacity.

Refer to the drone team composition in the SOW for details other resources required in the drone team.

If we are to still show these rates for ad hoc. Where do we show it as there is no provision made. Please advise.

- A separate ad hoc pricing schedule will be shared via an addendum.
- Bidders should not include ad hoc rates in the current pricing schedule.

Please confirm if we are to cot motorcycles and combis, if yes where do we account for this?

- The motorcycles are not included in the current pricing schedule. They will be included in a separate ad hoc pricing schedule to be shared via Addendum.
- The transportation of all personnel to and from the place of work remains the sole responsibility of the service provider. Transnet will not pay for suspect and staff transportation or reimburse any costs associated with suspect and staff commuting. The vehicles required by Transnet in terms of this tender are for operational security purposes only. The service provider's vehicles must, however, comply with all other operational and SHE specifications.
- In accordance with the Criminal Procedure Act 51 of 1977, a service provide is not permitted to transport apprehended suspects.
- The safety, security, and human rights of an apprehended person must be maintained until handover to SAPS for transportation to the nearest police station.

Please advise if any or all of the posts are required to be NKP? If not all, which posts are to be NKP?

- Where applicable.
- All security officers deployed to NKP declared sites must be NKP registered as per Clause 11.1 in the SOW - The security officers provided in terms of this agreement shall, for the duration of this agreement be registered with PSIRA and where applicable, with the National Key Points Secretariat (NKPS) in terms of the NKPS3.2 and any other body required by any applicable law.

Refer page 43 of 48 of SOW, table 8 states unarmed foot patrollers composition. However, the table has grade C (Armed). Please advised?

- Your observation is correct.
- The SOW will be corrected in the addendum.

Please confirm if the pilot and security officer in the drone team are required to work 8 hours, or is it just the pilot?

- Both the pilot and security officer are required to work 8 hours, 7 days a week (Day/Night).

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- Drone batteries last 60 min each and be sufficient for shift- either have sufficient or have charging unit must last 8 hours shift

Please confirm is all other posts are required to work 7-day 12 hours, apart from the drone team.

- Yes.
- All other teams work 12 hours, 7 days a week (Day/Night).

If any other post are required to work less than 7 days and less than 12 hours, please specify

- No.
- Apart from the drone team which works 8 hours, all other posts are required to work 7 days a week, 12 hours per shift.

Please confirm if the drone team works 7 days o week?

- Yes.
- The drone teams are required during day and shifts, and 7 days a week.

Is the shutdown team required for 12 hours a day for the 7 day and 12-day shutdown?

- The shutdown teams are required 24 hours a day (12 hours day shift and 12 hours night shift) for the duration of the shutdown.

We note the working sheet (Excel) has a column with Annual Cost but the portal does not. Please advise?

- Total Annual cost will automatically calculate when the rates are captured. Bidder to ensure that the rates captured on TDPS are annual rates for that line items as the system will multiply the annual rate provided (per resource) with the quantity.

"The following seems incorrect as the tender states 60 Days? Please advise:
Q. How long will the service provider be given as a takeover period?

- A Minimum will be 30 days to ensure that all necessary processes like recruitment, vetting and screening are completed." As indicated in the scope of works and during the tender briefing, the SSP will be responsible to secure the corridor from contract commencement date.