

UMUZIWABANTU LOCAL MUNICIPALITY



DIRECTORATE: BUDGET & TREASURY OFFICE

TENDER NUMBER: UMUZ/03/2026

**SUPPLY, DELIVERY, INSTALLATION & COMMISSIONING OF ONLINE HOSTED
PREPAYMENT STS VENDING & REVENUE MANAGEMENT SYSTEM**

CLOSING DATE: 22 MAY 2026 TIME: 12:00

NAME OF BIDDER :

ADDRESS :
.....

CONTACT NUMBER :

FAX NUMBER :

BID PRICE (INCL.VAT) :

Issued by:
BUDGET AND TRESUARY OFFICE
SUPPLY CHAIN MANAGEMENT UNIT
10 MURCHISON STREET,
HARDING
4680

Enquires:
Tel : 039 433 3500/67
Fax : 039 433 1208
Email : Indawonde@umuziwabantu.gov.za

CHECKLIST

No	Document	Responsive (Yes/No; N/A)
1.	Company Profile	
2.	MBD 1	
3.	Company Registration (CIPC) and Company Documents	
4.	Original valid B-BBEE Status Verification or Certified copies	
5.	Confirmation of Residential Address or Business Address	
6.	SARS Registration and Valid SARS Pin	
7.	Proof of Registration from Central Supplier Database (CSD)	
8.	VAT Registration Certificate if applicable	
9.	CV and ID Copies	
10.	Proof of Qualification	
11.	Signed Joint Venture Agreement (where applicable)	
12.	Current and completed projects with contactable references and values	
13.	Proposal with Methodology and Approach	
14.	Skill Transfer Plan	
15.	MBD 4 – Declaration of Interest	
16.	MBD 6.1 – PPPF Regulations 2022	
17.	MBD 8 – Declaration of Bidders Supply Chain Practices	
18.	MBD 9 – Certificate of Independence	
19.	Declaration of other Business Interest	

UMUZIWABANTU LOCAL MUNICIPALITY

BID NO. UMUZ/03/2026

**PROVISION OF PREPAID ELECTRICITY VENDING
TO UMUZIWABANTU MUNICIPALITY FOR 36
MONTHS**

BID INVITATION

1. TENDER NOTICE



UMUZIWABANTU MUNICIPALITY

INVITATION FOR BIDS

Umuziwabantu hereby invites Bids from suitable qualified and experienced service provider to provide services to the municipality.

Name	Tender No	Tender Amount	Closing date
PROVISION OF PREPAID ELECTRICITY VENDING FOR 36 MONTHS	UMUZ/03/2026	R 500.00	22 May 2026 at 12:00

All Bid documents are obtainable from **21st of April to the 30th of April 2026 between 09:00 and 15:30 (bid documents need to be reserved prior to the purchase if they will be collected on briefing session day and no documents will be sold on the briefing day)** at the Finance (SCM) offices at the Municipal Buildings, 10 Murchison Street, Harding, 4680, at a non-refundable payment of R500.00. Bid documents can also be downloaded on Municipal website: www.umuziwabantu.gov.za & www.etenders.gov.za

Invalid or non-submission of the following documents will render the Tenderer disqualified.

1. Municipal Rates and Service Charges Statements where the company is located to confirm Municipal rates are not in arrears for more than 90 days or;
2. Attach valid lease agreement if the company is leasing the office space.
3. MBD 1, 4, 8, 9 all applicable forms included in the document.
4. Attach affidavit if the account is under your parents, siblings, grandparents, and you are not paying any Municipal rates.
Copy of marriage certificate if Municipal account is under your spouse
5. Joint Venture Agreement if the company has entered into a joint venture and specifying the name of the signatory in the JV.
6. Entity's copy of Registration with the Registrar of Companies, Close Corporation
7. Bidders must be registered on the Central Supplier Database (CSD) attach proof of Registration

80/20 Preference Points System of 2022 will be used in Evaluation.

SPECIFIC GOALS	POINTS	Verification Document
1. 100% ownership by black South African;	10	CICP documents and sworn Affidavits
2. At least 51% ownership by black South African;	8	CICP documents and sworn Affidavits
3. 25% - 50% ownership by black South African;	2	CICP documents and sworn Affidavits
Total points	20	

Bids must be deposited in the bid box at the Finance (SCM) offices at the Municipal Buildings, 10 Murchison

Street, Harding, 4680, before closing date and time. Telegraphic, telefax, or faxed bids will not be considered and late bids will not be accepted. All tenders must be valid for 120 days after tender closing.

BID ENQUIRIES

Bid enquiries are to be addressed to:

Mr L Ndawonde (SCM Manager) at telephone number :- 039 433 3550

Mr I Ogle (Manager Income) UMUZ/03/2026 :- 039 433 3550

Umuziwabantu Local Municipality is not bound to accept the lowest bid, and it reserves the right to accept whole or part of any bid or not to consider any bid not suitably endorsed or to reject any or the entire bid without stating the reasons thereof.

MR T.P CELE
MUNICIPAL MANAGER

PART A – MBD 1 INVITATION TO BID

YOU ARE HEREBY INVITED TO BID FOR REQUIREMENTS OF THE (UMUZIWABANTU LOCAL MUNICIPALITY)					
BID NUMBER:	UMUZ/03/2026	CLOSING DATE:	22 MAY 2026	CLOSING TIME:	12:00
DESCRIPTION	PROVISION OF PREPAID ELECTRICITY VENDING FOR 36 MONTHS				
THE SUCCESSFUL BIDDER WILL BE REQUIRED TO FILL IN AND SIGN A WRITTEN CONTRACT FORM (MBD7).					
BID RESPONSE DOCUMENTS MAY BE DEPOSITED IN THE OFFICIAL BID BOX SITUATED AT Main Office, 10 MURCHISON STREET, HARDING, 4680					
SUPPLIER INFORMATION					
NAME OF BIDDER					
POSTAL ADDRESS					
STREET ADDRESS					
TELEPHONE NUMBER	CODE		NUMBER		
CELLPHONE NUMBER					
FACSIMILE NUMBER	CODE		NUMBER		
E-MAIL ADDRESS					
VAT REGISTRATION NUMBER					
TAX COMPLIANCE STATUS	TCS PIN:		OR	CSD No:	
B-BBEE STATUS LEVEL VERIFICATION CERTIFICATE [TICK APPLICABLE BOX]	<input type="checkbox"/> Yes <input type="checkbox"/> No		B-BBEE STATUS LEVEL SWORN AFFIDAVIT	<input type="checkbox"/> Yes <input type="checkbox"/> No	
[A B-BBEE STATUS LEVEL VERIFICATION CERTIFICATE/ SWORN AFFIDAVIT (FOR EMES & QSEs) MUST BE SUBMITTED IN ORDER TO QUALIFY FOR PREFERENCE POINTS FOR B-BBEE]					
ARE YOU THE ACCREDITED REPRESENTATIVE IN SOUTH AFRICA FOR THE GOODS /SERVICES /WORKS OFFERED?	<input type="checkbox"/> Yes <input type="checkbox"/> No [IF YES ENCLOSE PROOF]		ARE YOU A FOREIGN BASED SUPPLIER FOR THE GOODS /SERVICES /WORKS OFFERED?	<input type="checkbox"/> Yes <input type="checkbox"/> No [IF YES, ANSWER PART B:3]	
TOTAL NUMBER OF ITEMS OFFERED			TOTAL BID PRICE	R	
SIGNATURE OF BIDDER			DATE		
CAPACITY UNDER WHICH THIS BID IS SIGNED					
BIDDING PROCEDURE ENQUIRIES MAY BE DIRECTED TO:			TECHNICAL INFORMATION MAY BE DIRECTED TO:		
DEPARTMENT	FINANCE		CONTACT PERSON	Mr. I Ogle	
CONTACT PERSON	MR. M.L Ndawonde		TELEPHONE NUMBER	039 433 3500	
TELEPHONE NUMBER	039 433 3565		FACSIMILE NUMBER	039 433 1208	
FACSIMILE NUMBER	039 433 1208		E-MAIL ADDRESS	iogle@umuziwabantu.gov.za	
E-MAIL ADDRESS	Indawonde@umuziwabantu.gov.za				

PART B TERMS AND CONDITIONS FOR BIDDING

1. BID SUBMISSION:

- 1.1. BIDS MUST BE DELIVERED BY THE STIPULATED TIME TO THE CORRECT ADDRESS. LATE BIDS WILL NOT BE ACCEPTED FOR CONSIDERATION.
- 1.2. **ALL BIDS MUST BE SUBMITTED ON THE OFFICIAL FORMS PROVIDED-(NOT TO BE RE-TYPED) OR ONLINE**
- 1.3. THIS BID IS SUBJECT TO THE PREFERENTIAL PROCUREMENT POLICY FRAMEWORK ACT AND THE PREFERENTIAL PROCUREMENT REGULATIONS, 2017, THE GENERAL CONDITIONS OF CONTRACT (GCC) AND, IF APPLICABLE, ANY OTHER SPECIAL CONDITIONS OF CONTRACT.

2. TAX COMPLIANCE REQUIREMENTS

- 2.1 BIDDERS MUST ENSURE COMPLIANCE WITH THEIR TAX OBLIGATIONS.
- 2.2 BIDDERS ARE REQUIRED TO SUBMIT THEIR UNIQUE PERSONAL IDENTIFICATION NUMBER (PIN) ISSUED BY SARS TO ENABLE THE ORGAN OF STATE TO VIEW THE TAXPAYER'S PROFILE AND TAX STATUS.
- 2.3 APPLICATION FOR THE TAX COMPLIANCE STATUS (TCS) CERTIFICATE OR PIN MAY ALSO BE MADE VIA E-FILING. IN ORDER TO USE THIS PROVISION, TAXPAYERS WILL NEED TO REGISTER WITH SARS AS E-FILERS THROUGH THE WEBSITE WWW.SARS.GOV.ZA.
- 2.4 FOREIGN SUPPLIERS MUST COMPLETE THE PRE-AWARD QUESTIONNAIRE IN PART B:3.
- 2.5 BIDDERS MAY ALSO SUBMIT A PRINTED TCS CERTIFICATE TOGETHER WITH THE BID.
- 2.6 IN BIDS WHERE CONSORTIA / JOINT VENTURES / SUB-CONTRACTORS ARE INVOLVED, EACH PARTY MUST SUBMIT A SEPARATE TCS CERTIFICATE / PIN / CSD NUMBER.
- 2.7 WHERE NO TCS IS AVAILABLE BUT THE BIDDER IS REGISTERED ON THE CENTRAL SUPPLIER DATABASE (CSD), A CSD NUMBER MUST BE PROVIDED.

3. QUESTIONNAIRE TO BIDDING FOREIGN SUPPLIERS

- 3.1. IS THE ENTITY A RESIDENT OF THE REPUBLIC OF SOUTH AFRICA (RSA)? YES NO
- 3.2. DOES THE ENTITY HAVE A BRANCH IN THE RSA? YES NO
- 3.3. DOES THE ENTITY HAVE A PERMANENT ESTABLISHMENT IN THE RSA? YES NO
- 3.4. DOES THE ENTITY HAVE ANY SOURCE OF INCOME IN THE RSA? YES NO
- 3.5. IS THE ENTITY LIABLE IN THE RSA FOR ANY FORM OF TAXATION? YES NO

IF THE ANSWER IS "NO" TO ALL OF THE ABOVE, THEN IT IS NOT A REQUIREMENT TO REGISTER FOR A TAX COMPLIANCE STATUS SYSTEM PIN CODE FROM THE SOUTH AFRICAN REVENUE SERVICE (SARS) AND IF NOT REGISTER AS PER 2.3 ABOVE.

**NB: FAILURE TO PROVIDE ANY OF THE ABOVE PARTICULARS MAY RENDER THE BID INVALID.
NO BIDS WILL BE CONSIDERED FROM PERSONS IN THE SERVICE OF THE STATE.**

SIGNATURE OF BIDDER:

CAPACITY UNDER WHICH THIS BID IS SIGNED:

DATE:

UMUZIWABANTU LOCAL MUNICIPALITY

BID NO. UMUZ/03/2026

PROVISION OF PREPAID ELECTRICITY VENDING TO UMUZIWABANTU MUNICIPALITY FOR 36 MONTHS

SCOPE OF WORK

SCOPE OF WORK

BACKGROUND INFORMATION

Compliance with Specifications:

Tenderers shall submit with their tender a schedule listing clause-by-clause, specific details indicating compliance or non-compliance with the requirements of the Specifications.

SECTION A: HOSTED VENDING SYSTEM

Background

The Umuziwabantu Local Municipality currently uses a hosted Online Vending System for the sale of prepaid electricity tokens.

Scope

Supply, installation, support and maintenance of a STS 2 compliant hosted prepayment vending and management solution. It must use on-line technology to vend tokens in a secure and efficient way to the installed STS meter types.

Applicable Standards

The following standards shall have reference and apply as stipulated in the Specifications:

- IEC 62055 Electricity Payment Metering Systems
- STS Part 1,2 and 3 Standard Transfer Specification
- NRS 009-2-1:1998 Electricity sales systems – Part 2: Functional and performance requirements – Section 1: System master stations
- NRS 009-2-2:1995 Electricity sales systems – Part 2: Functional and performance requirements –
- Section 2: Credit dispensing units.
- NRS 009-6-10 (Online XMLVend 2.1) the NRS Standard for on-line communication between Vending Servers and Vending Clients
- ISO8583 Financial Transaction Card Originated Interchange Messaging

General

- 1.1.1. No tender shall be considered unless accompanied by a full description and technical details of the solution offered. Any special features shall be detailed.
- 1.1.2. Only tenderers who can offer a fully functional system, which can be demonstrated, will be considered.
- 1.1.3. Tenderers must be certified as an ISO compliant company for all the following standards:
 - 1.1.3.1. ISO Standards:
 - 1.1.3.1.1. ISO 9001-2015 Quality Management System (QMS)
 - 1.1.3.1.2. ISO 14001-2015 Environmental management systems
 - 1.1.3.1.3. ISO 27001-2022 Information Security Management System
 - 1.1.3.1.4. ISO 45001-2018 Occupational Health and Safety Management System

- 1.1.3.2. Certified copies of all valid ISO certificates in the name of the bidding company are to be provided in the tender submission.
- 1.1.3.3. This is a mandatory requirement.
- 1.1.4. The system offered shall be windows-based system comprising a complete and fully functional prepayment vending and management system including all the operating and database modules needed to operate such a system.
- 1.1.5. The minimum hardware, software and communications requirements on which to run the system shall be specified for all the different components of the system.
- 1.1.6. The system shall provide for the following types of payment
 - 1.1.6.1. Cash
 - 1.1.6.2. Credit Card
 - 1.1.6.3. Debit Card
 - 1.1.6.4. Bank Transfer
- 1.1.7. A Payment Card Industry (PCI) Certificate in the name of the bidding company must be supplied. This is a mandatory requirement.
- 1.1.8. A valid Payments Association of South Africa (PASA) registration certificate in the name of the bidding company must be supplied. This is a mandatory requirement.
- 1.1.9. The system shall provide for the Electricity Basic Support Services Token (EBSST)
- 1.1.10. The system shall vend on-line to all installed prepayment meters in the municipal area of supply. This is a mandatory requirement.
- 1.1.11. All system functions shall be accessed via a user-friendly graphical user interface.
- 1.1.12. The prepayment meters shall accept all codes generated by the system to a valid meter and shall not reject the code generated.
- 1.1.13. The system shall have the ability to collect arrears from the consumer by leveraging the prepayment transaction according to a unique formula for each consumer.
- 1.1.14. The system shall be able to collect municipal account payments at the vending points. The system must interface with the financial system (currently Munsoft) billing system. This is a mandatory requirement and proof of one real-time integration for the unblocking of customers by way of a municipal customer reference must be provided.
- 1.1.15. The system shall be able to track the history/location of a meter from the time it is delivered to the municipality's main store, through other local stores and points of connection until it is finally scrapped.
- 1.1.16. The system shall be capable of interfacing with the municipality's GIS and other 3rd party systems.
- 1.1.17. The system shall be operational on a 24 hours X 7 days a week X 365 days a year.

Customer Reference

- 1.1.18. Umuziwabantu Local Municipality may wish to contact one or more of your reference clients during the detailed evaluation period. Please provide contact names and details of the individuals who should be contacted in this regard.

- 1.1.19. Please prepare your reference clients for this contact. All contacts with your reference clients will be arranged through yourselves, but Umuziwabantu Local Municipality reserves the right to conduct these information-sharing sessions without representatives from your company being present.

Mandatory Requirements

NOTE: Compliance with the following requirements is mandatory – any deviations will result in tender disqualification.

1.1.20. Oracle or Microsoft SQL Server

- 1.1.20.1. A mandatory requirement of Umuziwabantu Local Municipality is an Oracle or Microsoft database environment. The reasoning for utilization of Oracle/Microsoft SQL is:

- The proven stability of these databases,
- The proven scalability of these databases,
- And the availability of suitably qualified support personnel for these databases.

1.1.21. Software Architecture

- 1.1.21.1. The online vending system software shall be based on the Microsoft .NET web services architecture.
- 1.1.21.2. The online vending solution shall be hosted by the service provider a data centre where industry best practice should be followed.
- 1.1.21.3. The servers and hosted infrastructure is to be located in a large member of the South African Internet Service Providers Association (ISPA). Proof of the location of the primary and disaster datacentres as well as membership to the ISPA must be provided.

1.1.22. Online Reporting System

- 1.1.22.1. The vending solution shall include a dedicated reporting environment that runs on proven reporting software.
- 1.1.22.2. The Municipality shall have access to a full set of standard management reports that are available online – see Appendix 1.

1.1.23. Online Customer Contract Management

- 1.1.23.1. The system shall have the ability to perform online customer contract management via any standard web browser.
- 1.1.23.2. The following functionality shall be available via the online Customer Contract Management web application:
- 1.1.23.2.1. Creating new Customers
 - 1.1.23.2.2. Creating new Points of Connection
 - 1.1.23.2.3. Updating Customer details
 - 1.1.23.2.4. Updating Point of Connection details
 - 1.1.23.2.5. Link Customers, Points of Connection, Meters

1.1.23.2.6. Perform Advanced Customer, Point of Connection and Meter data lookups

1.1.24. Online Engineering Operations

1.1.24.1. The system shall have the ability to generate engineering tokens (Replacements, Clear Tamper, Clear Credit, and Power Limit) online via any standard web browser and/or field application.

1.1.25. Online Auxiliary Account Management

1.1.25.1. The system shall have the ability to manage customer specific auxiliary accounts online via any standard web browser.

1.1.25.2. This functionality shall include the creation of auxiliary account categories and the definition of the account details such as account balance and collection type.

1.1.26. Online Asset Management

1.1.26.1. The system shall have the ability to receive bulk meters into a store location as well as the ability to move meters between locations online via any standard web browser.

1.1.27. Online System Configuration

1.1.27.1. The system shall have the ability for its system's parameters to be configured online via any standard web browser.

1.1.28. Online System Security

1.1.28.1. The system shall have the ability to define online users, user roles online via any standard web browser.

1.1.28.2. The system security settings shall be in line with the Auditor General's requirements.

Support, Installation & Commissioning

1.1.29. Tenderers shall provide onsite support, as well as show the capability to remotely support the system.

1.1.30. Server remote management includes:

1.1.30.1. Embedded IPMI standard reporting

1.1.30.2. System event log access

1.1.30.3. Remote Serial console (serial redirection)

1.1.30.4. Browser, Telnet access

1.1.30.5. SMASH-CLP compliant

1.1.30.6. IPMI 2.0 compliant

1.1.30.7. Secure Socket Layer Encryption

1.1.31. Remote support shall include an offsite backup and disaster recovery service through the mirroring of data at least every 15 minutes.

- 1.1.32. Tenderers shall submit themselves to an assessment conducted by the municipality, of their capabilities, demonstrating at least 5 permanent, dedicated and centrally located system support personnel in their employment.

Technology and Platform

1.1.33. Database

- 1.1.33.1. The system shall operate on a relational database technology: ORACLE or Microsoft SQL.
- 1.1.33.2. The application must operate on a Windows® platform, the database technology offered must run on a Windows® based machine.
- 1.1.33.3. The design of the database shall be such that it conforms to the following Relational Database Management System (RDBMS) rules:
- 1.1.33.3.1. All information shall be represented only in tables.
 - 1.1.33.3.2. Each atomic value must only be accessible by combination of table name, primary key and column name.
 - 1.1.33.3.3. All Nulls must be systematic treated within the RDBMS.
 - 1.1.33.3.4. An online data catalogue must be maintained by the RDBMS.
 - 1.1.33.3.5. A comprehensive data sub-language must exist, supplementing standard SQL.
 - 1.1.33.3.6. High-level Insert, Update and Delete functionality must exist within the RDBMS.
 - 1.1.33.3.7. Both physical and logical data independence must be maintained by the RDBMS.
 - 1.1.33.3.8. A low-level language shall not subvert or bypass the RDBMS high-level language.
- 1.1.33.4. The database shall allow concurrent users to access data on a central database from various online terminals.
- 1.1.33.5. The RDBMS shall allow for automated triggers to be set on any database field, prompting for a function to be executed. This ensures data integrity, auditability and data completeness.
- 1.1.33.6. The database shall allow for multi-version consistency. This means that “writers must not block readers and readers must not block writers” to ensure data integrity. The requirement is that “readers do not block writers and writers do not block readers”. In other words, the reader will see the data as it was before the writer began changing it, and until the writer commits. A less mature locking scheme will result in many delays/waits in the foreseen heavy OLTP (Online Transaction Processing) environment.
- 1.1.33.7. The database shall not allow the escalation of row locks to page level locks when too many rows on a page are locked. This locks rows that are uninvolved in any updates for no good reason.
- 1.1.33.8. The database shall allow the following:

- 1.1.33.8.1. Control of sorting for optimal memory allocation.
- 1.1.33.8.2. Control over SQL caching for optimal memory allocation.
- 1.1.33.8.3. Control over storage space management to prevent fragmentation. Pages (blocks) and extents shall not be fixed to a certain size. The database shall allow the specification of larger extents to ensure contiguous space for large objects.
- 1.1.33.8.4. Range partitioning of large tables and indexes. For example, a large 100GB table shall be allowed to be seamlessly partitioned at the database level into range partitions. This requirement will allow the utility to effectively store any historic data – for instance, the transaction table can be partitioned into monthly partitions. Partitioned tables and partitioned indexes give performance and maintenance benefits, whilst being transparent to the application.
- 1.1.33.8.5. The database shall support a JAVA database engine, enabling future application integration.
- 1.1.33.8.6. Stored Procedures must be precompiled before executed. This will negate any significant system overhead, especially in consideration of the diverging business rules for prepayment and associated debt collection.
- 1.1.33.8.7. The database shall allow the reading of, and writing to, external files via Stored Procedures, ensuring ease of system integration.
- 1.1.33.8.8. Tenders shall supply independent, documented proof to substantiate conformance to these aspects.

Operating System

- 1.1.34. All workstation applications shall operate on a Windows platform.
- 1.1.35. The database must be operable on a Windows® platform.
- 1.1.36. All system functions shall be accessed via a user-friendly Graphical User Interface.

Hardware

- 1.1.37. All workstation components of the system shall operate on a standard, readily available, PC-based machine with no special modifications required to any parts.
- 1.1.38. The server hardware shall include sufficient scalability and be housed in a secure data centre environment. The Tenderer shall supply a standard STS security module solution and comply with STS2 (or later version) when required. The system must be TID - compliant as per the relevant STS certification.
- 1.1.39. The STS Certificate in the name of the Bidding Company must be supplied. This is a mandatory requirement.

Data Model

- 1.1.40. The underlying data model used by the system shall be tested by the municipality to ensure that it conforms to the standard of an applicable system.
- 1.1.41. This means that the data model shall be capable of the following:

- 1.1.41.1. A Point-of-Connection shall be supported which is independent from a Location, Meter and Consumer.
- 1.1.41.2. The tariff shall not be connected to a Meter or a Consumer, but shall rest with the Point-of-Connection.
- 1.1.41.3. The data model shall allow for the definition of hierarchical Nodes to simulate a distribution network.
- 1.1.41.4. The data model shall allow for WGS-84 GPS coordinate definition with all locations.
- 1.1.41.5. The data model shall accommodate, for enhanced management purposes, possible additional resources like water.

Integration and Interface Requirements

1.1.42. File based integration

- 1.1.42.1. The system shall be able to facilitate file-based integration via a purpose-built application.
- 1.1.42.2. This application shall be able to extract or import data according to dynamically defined business rules.
- 1.1.42.3. This application shall also be able to manage and track processed data, regenerated files and enable additional file layouts as required.

1.1.43. Web based integration

- 1.1.43.1. The system shall be able to facilitate web-based integration via a purpose-built API.

Customer Portal

1.1.44. A web-based customer portal should be available where consumers can:

- 1.1.44.1. View their recent transaction history
- 1.1.44.2. Request an EBSST Token
- 1.1.44.3. Update their contact information

System Operations

1.1.45. Critical Performance Parameters

Note: All Tenderers will be required to demonstrate the following capability on demand:

- 1.1.45.1. The software and database shall be able to accommodate, with no special changes other than hardware scaling, more than 1 million consumer records and 120 million transaction records from the main server.
- 1.1.45.2. The software and database shall have no limitation on the number of named users and workstations it can accommodate.
- 1.1.45.3. The online system shall be scalable to transact 30 requests per second.

- 1.1.45.4. A standard vending operation shall be less than 15 seconds from request to completion token printing or programming.
- 1.1.45.5. Thin client architecture shall require less than 32kb/sec to be functional over a wide area network (WAN).

1.1.46. Languages and Currency

- 1.1.46.1. The system shall support English as a Language.
- 1.1.46.2. The system shall support South African Currency (Rand and cents).

1.1.47. Electricity Prepayment Vending

- 1.1.47.1. Transactions
 - 1.1.47.1.1. All transactions shall uniquely identifiable and recorded accordingly in the database.
 - 1.1.47.1.2. Any rounding errors of kWh shall be recorded in the database as per STS requirements.
 - 1.1.47.1.3. No system transaction reversals shall be allowed.

1.1.48. Vending Operation

- 1.1.48.1. The system shall be capable of vending STS compliant prepayment credit and engineering tokens.
- 1.1.48.2. The system shall be certified by the STS association as being Vending, Engineering and Key Change Management compliant.
- 1.1.48.3. The system shall be capable of vending prepayment credit tokens.
- 1.1.48.4. Vendors shall have the ability to perform a consumer lookup through meter number.
- 1.1.48.5. The system shall be capable of allowing transaction re-prints without compromising the integrity of transactions and subject to appropriate security.
- 1.1.48.6. The system shall be capable of vending free electricity grants.
- 1.1.48.7. The system shall have the ability to calculate and display cash change to the vendor, where applicable.
- 1.1.48.8. The system shall allow for operator security management.

1.1.49. Vending Management

- 1.1.49.1. The system shall allow for vendor and cashier shifts to accommodate various levels of operators, thus improving security.
- 1.1.49.2. The system shall allow for the automated or manual sign-off of shifts, including bank batches.
- 1.1.49.3. Vendors shall have pre-defined, credit limits limiting the exposure at certain outlets. The option shall exist to update credit limits manually.

1.1.50. Tokens and receipts

- 1.1.50.1. The system shall accommodate multiple receipts. It shall include but not be limited to auxiliaries, credit token and other transaction receipts.

1.1.51. Auxiliaries

- 1.1.51.1. The system shall have the ability to collect arrears from the consumer by leveraging the prepayment transaction according to a unique formula for each consumer.
- 1.1.51.2. A consumer's unique collection profile shall be automatically updated by the system based on historic payments made.

1.1.52. Tariffs

- 1.1.52.1. A separate tariff spreadsheet shall be used for defining tariff and debt calculations.
- 1.1.52.2. The Municipality shall have the ability to customize the tariff spreadsheet at will.
- 1.1.52.3. The tariff system shall accommodate an unlimited number of tariffs, debt and charges rules and calculations.
- 1.1.52.4. The system shall accommodate step tariffs, with an unlimited number of kWh-based steps.
- 1.1.52.5. Unique tax and fixed charges profiles shall be definable for each tariff block.
- 1.1.52.6. Tax and fixed charge blocks independent from step tariff blocks shall be definable according to monthly monetary value transacted, or kWh bought.
- 1.1.52.7. The system shall have automated activation dates for tariff changes.

1.1.53. Online Vending

- 1.1.53.1. Online vending on a PC Point of Sale shall take place through a thin client.
- 1.1.53.2. All messages shall be via the self-defining, open-standard XML protocol.
- 1.1.53.3. The system shall support the latest version of the NRS009-6-10 XMLVend specification.
- 1.1.53.4. A letter from Eskom confirming the bidder's vending system conforms to NRS009-6-10 XMLVend specification must be submitted. This is a mandatory requirement.
- 1.1.53.5. The online transaction processing infrastructure shall have unlimited scalability with hot-swappable redundancy.
- 1.1.53.6. The online infrastructure shall be a clustered environment that will allow the service provider to upgrade its solution by adding new parallel servers for transaction processing. This environment will further augment system redundancy.

1.1.54. Online Customer Contract Management

1.1.54.1. Management of Customer Contracts shall be carried out through a single online take-on web page via any standard web browser.

1.1.54.2. The Customer Contract Management System shall accommodate the saving of uncompleted contracts whilst these customers will not be able to vend.

1.1.55. Consumers

1.1.55.1. The system shall allow for the registration and management of consumer records independent from meter and points-of-connection.

1.1.56. Engineering

1.1.56.1. Meter Life Cycle Tracking

1.1.56.1.1. In order to facilitate meter life cycle tracking, the system shall accommodate at least the following location types:

1.1.56.1.1.1. Inventory Store

1.1.56.1.1.2. Resource Consuming Location

1.1.56.1.2. Again in order to track meter life cycle, the system shall further allow for the following modes of operation:

1.1.56.1.2.1. Received

1.1.56.1.2.2. Installed

1.1.56.1.2.3. Removed

1.1.57. Standard Reports

1.1.57.1. The following complex reports shall come standard with the vending system – see Appendix 1 including but not limited to:

1.1.57.1.1. Management Summary

1.1.57.1.2. Transaction Summary

1.1.57.1.3. Free Basic Electricity

1.1.57.1.4. Zero Low Purchase

1.1.58. System Management

1.1.58.1. Communication

1.1.58.1.1. The system shall be configurable to operate fully online

1.1.58.1.2. The system shall use a TCP/IP communication layer supporting GPRS, LAN/WAN, telephone dial-up, BGAN and VSAT communication.

1.1.58.1.3. The complete database shall be automatically mirrored to a disaster recovery site at least every 15 minutes.

1.1.58.2. Security

1.1.58.2.1. Database security governing low- and high-level database access shall be via a proven technology and applied at both database and application level.

- 1.1.58.2.2. The system shall allow for the addition of an unlimited number of named operators.
- 1.1.58.2.3. Security shall be adjustable to allow for individualized access to any field within the database.
- 1.1.58.2.4. The system shall allow for smart card based SSL security to be implemented for on-line POS.
- 1.1.58.3. Reporting and Information
 - 1.1.58.3.1. The database shall be accessible via standard SQL-based report writing tools.
- 1.1.58.4. Geographical Information System
 - 1.1.58.4.1. It is envisaged that a Geographical Information System will be linked/incorporated into the prepayment database in the future.
 - 1.1.58.4.2. The proposal should describe how the solution would cater for such GIS integration.
 - 1.1.58.4.3. Certain data elements in the prepayment metering system must be able to store GPS coordinates as attributes. These include the location of a meter as well as the point of connection of a meter.
- 1.1.58.5. Vending Gateway with Transaction
 - 1.1.58.5.1. The transaction switch should include vendor credit limits that will only allow a vendor to sell services if a positive credit is maintained.
 - 1.1.58.5.2. The transactions switch must include an electronic fund transfer (EFT) switch to facilitate credit card payments
 - 1.1.58.5.3. The EFT option should include a secure web site for selling services.
 - 1.1.58.5.4. The transaction switch should allow for mobile points of sale (PoS) to connect to it.
 - 1.1.58.5.5. All transactions must be done on a real-time basis, i.e. Customers must receive their tokens immediately when payment is made.
 - 1.1.58.5.6. Voucher based / Scratch cards and the like are not allowed.

Vending Channels

- 1.1.59. The following vending channels shall be implemented:
 - 1.1.59.1. PC POS
 - 1.1.59.2. Mobile POS
 - 1.1.59.3. Mobile Phone
 - 1.1.59.4. Consumer website
 - 1.1.59.5. Real-time secure EFT purchase via a banking platform
 - 1.1.59.6. National Retailers
 - 1.1.59.7. Major Banks

Online Retail and Vending Administration

- 1.1.60. The system shall have the ability to manage retailer/Vendor accounts online.
- 1.1.61. This includes adding, removing and editing retailers, vendors, operators and terminals.
- 1.1.62. It shall also allow transferring and adjusting retailer funds and accepting retailer deposits.
- 1.1.63. The system shall have the ability to add, remove and edit Vendors online.
- 1.1.64. The system shall have an online facility for reconciling between client records, EFT records and service provider records.

System Hardware

- 1.1.65. The system Hardware must be scalable with full backup and disaster recovery.
Additional hardware:
 - 1.1.65.1. Online PC Based Vending Terminals
 - 1.1.65.2. Online Vending Handheld Terminals
- 1.1.66. Servers can be combined, depending on software requirements, provided performance is not compromised.
- 1.1.67. The tenderer shall provide, install, manage and support all the necessary hardware needed to operate the online vending system and shall maintain and upgrade the hardware during the contract period at tenderer's cost.
- 1.1.68. All client access components of the system shall operate on a standard, readily available, PC-based machine with no special modifications required to any parts. Brand-name system will be the preferred option.
- 1.1.69. POS (Point of Sale) terminals can be PC based or other POS terminals that comply with the hardware and software requirements. These terminals shall be submitted for approval by the Municipality.
- 1.1.70. Encryption cards and security modules shall be centralised in the hosted master server to ensure the security of the system.
- 1.1.71. All servers shall have the necessary redundancy. The necessary backup facilities will also be maintained at a separate geographically located site with an uptime of 99.5%.

System Software

- 1.1.72. The successful tenderer shall provide and install the necessary licensed software and operating systems needed to operate the vending system and shall maintain and upgrade the software during the contract period.
- 1.1.73. All PC based workstations to be provided with licensed Microsoft Operating systems.
- 1.1.74. The successful tenderer shall be responsible for the migration from the current system to the new system and provide quality assurance that all data has been migrated successfully.
- 1.1.75. The successful tenderer shall be responsible for all licensing and upgrade cost during the contract period.

- 1.1.76. The successful tenderer shall be responsible for the exporting/transferring of all data in a specified format in the event that the municipality should change to new software at the end of the contract period.
- 1.1.77. Should migration be necessary at the onset or during commissioning of the system, all cost will be for the successful tenderer.
- 1.1.78. The successful tenderer shall provide training on all elements of the system for all the different user groups and vendors.
- 1.1.79. The successful tenderer shall provide on-site support and a 24 x 7 x 365 comprehensive support service and help desk for the contract period.

Arrears Recovery

- 1.1.80. There shall be a direct interface with the billing system so that arrears collected can be posted directly to the relevant mSCOA account.
- 1.1.81. The details of all arrear amounts collected and service accounts paid for the current transaction shall be individually listed on the transaction receipt handed to the customer at the point of sale.
- 1.1.82. Data should be imported directly from financial system (currently Munsoft) into the successful tenderer's system where data will be managed to block and unblock consumers.

Data Ownership

- 1.1.83. All the information on consumers and related information in the databases will remain the property of the municipality at all times and will not be disclosed as a whole or in part to any third party without the express permission of the municipality.
- 1.1.84. Any data archived and warehoused on behalf of the municipality shall be accessible at any time to the municipality or its appointed auditor or representative.

System Costs

- 1.1.85. The method of payment will as per the pricing schedule.
- 1.1.86. A service level agreement will be entered into by the municipality and the successful tenderer for a period of 3 years and shall clearly stipulate issues like:
 - 1.1.86.1. Hardware and software upgrade and ownership conditions
 - 1.1.86.2. Communication up- and downtimes and reliability
 - 1.1.86.3. Level of support and response times
 - 1.1.86.4. Training
 - 1.1.86.5. Performance levels and penalties
 - 1.1.86.6. Data ownership additions
 - 1.1.86.7. Exit and termination conditions
 - 1.1.86.8. Insurance of Hardware, software and communications
 - 1.1.86.9. Hardware support

- 1.1.86.9.1. Configuration of the hardware.
- 1.1.86.9.2. Provide maintenance on Server and Terminal based hardware.
- 1.1.86.9.3. Co-ordinate and ensuring the repair of faulty hardware.
- 1.1.86.9.4. Upgrades of hardware and firmware to be included.
- 1.1.86.9.5. Hardware installation/ reinstallation.
- 1.1.86.9.6. Secure Modules - management of secure modules for STS meters. Upgrade for performance, STS2 and other compliances where necessary.
- 1.1.86.9.7. Server Manufacturer maintenance agreements are maintained
- 1.1.86.10. Software support
 - 1.1.86.10.1. Software configuration / reconfiguration.
 - 1.1.86.10.2. Recovery from software errors and hardware failures.
 - 1.1.86.10.3. Full system configuration management.
 - 1.1.86.10.4. Operational hardware and software training.
 - 1.1.86.10.5. System administration.
 - 1.1.86.10.6. Software installation / reinstallation.
 - 1.1.86.10.7. Database administration and application-based housekeeping.
 - 1.1.86.10.8. Fine tuning the client server-based architecture and applications.
 - 1.1.86.10.9. Software and Interface support/ upgrades as required.
- 1.1.86.11. Account and Project Management
 - 1.1.86.11.1. Account management functions to be performed will control the maintenance, installation, commissioning and de-commissioning of vending machines.
 - 1.1.86.11.2. Operational statistics, from a maintenance perspective, e.g.: average response time, average repair time.
- 1.1.86.12. General
 - 1.1.86.12.1. Support Call Centre facility with 24 x 7 hours availability.
 - 1.1.86.12.2. Fault diagnosis/ repair/ feedback for operations improvement.
 - 1.1.86.12.3. Periodic site inspection and maintenance.
 - 1.1.86.12.4. Monthly offsite backup and storage management.
 - 1.1.86.12.5. Ongoing system/ process improvement recommendations (Pre-payment and Credit control).
 - 1.1.86.12.6. Adequately skilled staff to support and maintain the server hardware for the primary and disaster recovery sites.
- 1.1.87. The tenderer shall list the following components and give a detail specification thereof in order to enable a fair comparison of tenders offered:

- 1.1.87.1. Hardware
- 1.1.87.2. Software
- 1.1.87.3. Communication
- 1.1.87.4. Support
- 1.1.87.5. Training

SECTION B: SUPPLY, INSTALL AND MAINTAIN THE PREPAID ELECTRICITY VENDING TERMINALS INCLUDING VENDOR MANAGEMENT

Scope

The complete management of all municipal vending sites and contracted 3rd party vendors on behalf of the Municipality, i.e. the appointment, installation, support and maintenance of the vending terminals, financial control, reconciliation and management as well as supply of all consumables.

The service provider must have direct contractual relationships with all vending agents to effectively manage the municipality's footprint and the vendor's adherence to the applicable laws and regulations governing the municipality i.e. only one-level of aggregation is allowed between the end-customer and the tenderer.

Vendor Management

The successful tenderer shall be responsible for the following:

- 1.1.88. Setting up guidelines for appointing and contracting with existing and prospective vendors and compiling of agreement/contracts. The guidelines and agreement to be approved by the municipality.
- 1.1.89. Appointment of vendors and signing of contracts. The Municipality will determine the quantity of vendors per location as required in consultation with the tenderer.
- 1.1.90. Providing all the necessary hardware, software and communications equipment needed for the vendor to operate.
- 1.1.91. Providing training as and when necessary for the vendor or his appointed operators in order to operate the equipment and relevant software.
- 1.1.92. Providing the routine and necessary maintenance, repair and servicing as is required to maintain the equipment.
- 1.1.93. Collection of all revenue from vendors as per agreement
- 1.1.94. Where necessary, insurance against revenue loss.
- 1.1.95. Providing the necessary security measures for collecting the revenue if required.
- 1.1.96. To reconcile the revenue received from the vendors on a daily basis and provide the necessary credit to the vendor to continue vending.
- 1.1.97. Payment of any commissions owed to vendors.

- 1.1.98. Payment of revenue received (Prepaid & Auxiliary separately) directly into the municipalities primary bank account at predetermined times together with a reconciliation of said revenue.
- 1.1.99. Providing daily, weekly and monthly reports as required by the municipality.
- 1.1.100. Provide audit reports if required.
- 1.1.101. All existing terminals that are not compatible with the proposed vending and management system must be replaced at the cost of the successful tenderer.

Support Services

The successful tenderer shall be responsible for the following:

- 1.1.102. Providing the necessary 24 / 7 telephonic support for vendors.
- 1.1.103. List and specify all consumables that will be required.
- 1.1.104. Provide a 24 x 7 x 365 support service to customers using the virtual channels.
- 1.1.105. The successful tenderer shall not subcontract this service to a third party. A letter of undertaking for capability and ability must be provided by the tenderer.
- 1.1.106. All equipment provided must carry a three-year onsite warranty.

System Costs

The method of payment will be as per the pricing schedule.

Mandatory Requirements for Bid Qualification – Prequalification Criteria – Scope of Work

Bids must comply with following Mandatory requirements in respect of the Scope of Work. Non-compliance to these requirements will invalidate the tender. Please indicate Yes/No. The required evidence for each item in the table below must be supplied.

Item	Minimum Criteria	Evidence to be provided	Yes/No
1	The system shall support vending to the installed base of meters within the Municipality: <ul style="list-style-type: none"> Vend to STS keypad meters 	A letter of undertaking on the company letter head signed by a duly authorized person and the bidder shall be able to demonstrate this on request during evaluation.	
2	STS (Standard Transfer Specification) – The bidding company must be a direct member of the STS Association and be STS 2 Certified.	Certified copy of Certificate from STS Association in the name of the bidding company (STS 2)	
3	Interface seamlessly to the Financial system (currently Munsoft) - The online prepayment vending and management system must link into the financial system for transaction management (bi-directional) and allow for the collection of outstanding arrears as a minimum.	A letter from Munsoft confirming that the online prepayment and management system of the bidding company is mSCOA compliant, bidirectional and supports the collection of arrears.	
4	The online prepayment and management system must implement real-time unblocking of customers via the billing system interface.	A letter from one municipality indicating that the bidding company has successfully interfaced with its Munsoft financial system with real-time unblocking.	
5	Payment Card Industry (PCI) Certificate in the name of the bidding company is required for credit and debit card processing.	Certified copy of a valid PCI Certificate in the name of the bidding company	
6	Payment Association of South Africa (PASA) certificate in the name of the bidding company is required to process payments	Certified copy of a valid PASA Certificate in the name of the bidding company	
7	ISO 8583 Compliance	A letter from one of the major banks which confirms that the integration between the bank's merchant system and the bidder company's system complies with ISO8583 message specification for all electronic payment card originating transaction messages/	
8	Support Call Center - A 24 x 7 x 365 support call centre is required to support and maintain the vending system. The bidder shall not sub-contract this service to a third party.	A letter of undertaking, for capability and ability, on the company letter head signed by a duly authorized person and the bidder shall be able to demonstrate this on request during evaluation. Please also include contact details for the call center.	

9	ISO 9001-2015 Certificate accredited in the name of the bidding company	Certified copy of ISO 9001-2015 Certificate in the name of the bidding company. The scope of the ISO 9001-2015 must include Revenue Management, Prepayment Vending and Payments Systems, Revenue Collection, Tamper Management and Vendor Support Services.	
10	ISO 14001-2015 Certificate accredited in the name of the bidding company	Certified copy of ISO 14001-2015 Certificate in the name of the bidding company	
11	ISO 27001-2022 Certificate accredited in the name of the bidding company	Certified copy of ISO 27001-2022 Certificate in the name of the bidding company	
12	ISO 45001-2018 Certificate accredited in the name of the bidding company	Certified copy of ISO 45001-2018 Certificate in the name of the bidding company	
13	Letter of good standing from the bidding company's bankers indicating a rating of "A" or "B"	Letter of the bidding company's bankers indicating a rating of "A" or "B" with the associated amount indicated within 3 months of tender closure.	
14	Capacity and Infrastructure: Key Personnel for the maintenance and service of the electricity prepayment online vending system {hardware and software).	<p>Minimum of Three (3) Key personnel (Full-time professionals with a relevant B. degree) required more than ten (10) years relevant working experience in an online prepayment electricity environment.</p> <ul style="list-style-type: none"> • Names • Qualifications (Proof of qualifications to be attached) • Online vending work experience (time frames and where) • Function and Job title • Years of experience at each (if more than one) of the following: <ul style="list-style-type: none"> ○ Microsoft operating systems ○ Microsoft SQL Server Enterprise Edition or Oracle ○ XML Vend 2.1 <p>Only team members related to the project to be listed.</p> <p>Key personnel listed under this section must be employed by the bidding company.</p>	

Functional Criteria

First Stage

The tenderer shall not proceed to the next stage of evaluation should they fail to achieve the minimum qualifying score of 70% (70) points for the requirements listed below. All supporting documentation must be in the name of the bidding company. Maximum of 100 points.

Item	Description	Value		
1	Single interface integrated multi-utility system STS vending system. A demonstration of this may be requested.	15	Full description and STS certificate in the name of the bidding company	15
			No STS certificate in the name of the bidding company for its online vending system	0
2	Broad based third-party vending footprint provided to municipalities for mass retailers, and banks. Proof supplied must be a letter from or abridged copy of the agreement between the bank and/or mass retailer and the bidding company indicating a direct integration / contractual relationship.	15	7 Letters / Agreements	15
			4 Letters / Agreements	5
			No	0
3	Experience in hosted on-line vending provided to municipalities for 10 or more years Proof supplied must be customer reference letters. 3 points will be allocated per reference letter to a max of 10 references	30	10 Letters	30
			5 Letters	15
			No extensive experience	0
4	Disaster recovery and business continuity plan	5	Plan included	5
			No plan	0
6	Letters from municipalities confirming third party vending and arrears collection. At least one to be Live or real time updates for bill payments and arrears collections – dependent on Billing System (if the provider can connect real time) Evidence: both the appointment letters of the bidding company and corresponding Customer Reference Letters addressed to the bidding company to be attached as proof. Three points will be allocated per project to a max of 5 projects	15	5 letters	15
			2 letters	6
			1 letter	3
7	Detailed mSCOA implementation approach included with a letter from Munsoft confirming integration between the bidder's Online Vending System and Financial System is mSCOA compliant as well as a letter from a municipality confirming its implementation and mSCOA compliance.	10	Plan and both letters included	10
			Plan and letter from Munsoft only	5
			No plan and/or letters	0

8	Letter of good standing from bidder bankers recently dated indicating a rating of A or B (within 3 months of tender closure)	10	Above R30 million	10
			Above R15 million but less than or equal to R30 million	6
			Below R15 million	0
TOTAL POINTS				100
MINIMUM QUALIFYING SCORE FOR ADVANCING TO THE NEXT STAGE				70

Second Stage

80/20 Preference Points System of 2022 will be used in Evaluation.

SPECIFIC GOALS	POINTS	Verification Document
SPECIFIC GOALS	POINTS	Verification Document
1. 100% ownership by black South African;	10	CICP documents and sworn Affidavits
2. At least 51% ownership by black South African;	8	CICP documents and sworn Affidavits
3. 25% - 50% ownership by black South African;	2	CICP documents and sworn Affidavits
Total points	20	

PRICING SCHEDULE

ITEM NO.	DESCRIPTION	QUANTITY FOR 36 MONTHS (RAND) - (A)	FIXED PERCENTAGE COMMISSION (RAND BASED) Excl. VAT – (B)	TOTAL PRICE FOR 36 MONTHS (RAND) Excl. VAT (A) X (B)
1.	ALL INCLUSIVE RATE TO RENDER A STANDARD TRANSFER SPECIFICATION SYSTEM COMPLIANCE PRE-PAYMENT ELECTRICITY ONLINE VENDING AND MANAGEMENT SYSTEM FOR A PERIOD OF THREE YEARS (SECTION A & B)	52 500 000		
Subtotal (ex VAT)				
VAT AT 15%				
GRAND TOTAL (BID PRICE IN RSA CURRENCY WITH ALL APPLICABLE TAXES INCLUDED)				
AMOUNT				
IN WORDS				

NB: The bidder is to supply an all-inclusive rate for the services outlined in the bid document. The bidder will not be remunerated for additional charges such as bank charges, cost recoveries or any other cost incurred by the bidder from the provision of the scope of work.

APPENDIX 1: BASELINE REPORTING

Reports must be for selected periods of interest, e.g.:

- Annual Reports
- Half-Yearly Reports
- Quarterly Reports
- Monthly Reports
- Weekly Reports
- Daily Reports
- Ad-Hoc Report

Item	Description	Ad Hoc	Daily	Weekly	Monthly	Annual
1.	Tenant Consumers Not Expired	D	D	D	D	D
2.	Debt overview	D	D	D	D	D
3.	Debt per area (Summary Only)	D	D	D	D	D
4.	End of shift Totals per Vendor per date	D	D	D	D	D

5.	End of shift Totals for the day: Vendor & Date Range Summary Only	D	D	D	D	D
6.	End of shift Totals for Selected Vendors & Dates	D	D	D	D	D
7.	Cheque Report	D	D	D	D	D
8.	All registered Meters per customer	D	D	D	D	D
9.	Customer Data by meter number	D	D	D	D	D
10	Customer Data by meter type: Business, Domestic, indigent	D	D	D	D	D
11	Customer Data by Surname	D	D	D	D	D
12	Indigent Customer By Town - Summary Only	D	D	D	D	D
13	Registered Meter by Installation Date & first purchase	D	D	D	D	D
14	List of all Indigent Customers	D	D	D	D	D
15	Merchant Information	D	D	D	D	D
16	List of all Upfront Vendors	D	D	D	D	D
17	Up front Credit updates for all vendors in date range	D	D	D	D	D
18	Tariff POS Service Charges	D	D	D	D	D
19	Tariffs Electricity Rates	D	D	D	D	D
20	Tariffs Indigent Entitlement	D	D	D	D	D
21	All Blocked Meters	D	D	D	D	D
22	Blocked Meters per Suburb with block code	D	D	D	D	D
23	Meters Blocked per Period	D	D	D	D	D
24	Blocked Meters per Suburb with block code per period	D	D	D	D	D
25	Number and value of meters blocked per block code for specific periods	D	D	D	D	D
26	Meters Unblocked with user details	D	D	D	D	D

27.	Meters Unblocked per Suburb with block code, with user details	D	D	D	D	D
28.	Number and value of meters unblocked per block code for specific periods	D	D	D	D	D
29.	Unblocked Meters per Period	D	D	D	D	D
30.	Customer Data by Suburbs	D	D	D	D	D
31.	Customer Data by Suburbs – summary	D	D	D	D	D
32.	Registered Meters with no transaction history for period	D	D	D	D	D
33.	Low Purchase Transaction History	D	D	D	D	D
34.	Meters by TI & SGC	D	D	D	D	D
35.	Meters by Selected TI	D	D	D	D	D
36.	Indigent Customers above average units	D	D	D	D	D
37.	Indigent Customers below average units	D	D	D	D	D
38.	Customer blocking history	D	D	D	D	D
39.	Customer unblocking history	D	D	D	D	D
40.	Meter Changes per Customer History	D	D	D	D	D
41.	Customer Changes for Date Range	D	D	D	D	D
42.	Customer Account Number Reliability	D	D	D	D	D
43.	All registered Meters per customer with current blocking applied	D	D	D	D	D
44.	All registered Meters per customer with current blocking applied	D	D	D	D	D
45.	Installed Meter Summary	D	D	D	D	D
46.	Active meter summary and details	D	D	D	D	D
47.	Statistical Report – Full	D	D	D	D	D
48.	Statistical Report – Summary	D	D	D	D	D
49.	Audit Log	D	D	D	D	D

50.	Audit Log By Type	D	D	D	D	D
51.	Management System audit log by Type and Operator	D	D	D	D	D
52.	Block record changed per user	D	D	D	D	D
53.	Site Terminal Operators	D	D	D	D	D
54.	Site SMS Operators by Category	D	D	D	D	D
55.	Below Minimum Units by Meter# for Period FULL	D	D	D	D	D
56.	Pending Transactions by Vendor	D	D	D	D	D
57.	Transaction by Summary and Type - Summary Only	D	D	D	D	D
58.	Transaction Summary by Type	D	D	D	D	D
59.	Transaction Summary by Type and TI	D	D	D	D	D
60.	Transaction Summary by Type and TI - Summary Only	D	D	D	D	D
61.	Vendor Transactions by Vendor - Transaction Type - Tariff Index - No Accounts	D	D	D	D	D
62.	Transactions summary by vendor and end of shift totals	D	D	D	D	D
63.	Transaction Statistics with Billing	D	D	D	D	D
64.	Transaction Statistics without Billing	D	D	D	D	D
65.	Transactions by Customer ID and Date	D	D	D	D	D
66.	Transactions by vendor for selected dates and transaction type	D	D	D	D	D
67.	Transactions by Date for One Operator	D	D	D	D	D
68.	Transactions for vendor by date for one operator - summary only	D	D	D	D	D
69.	Transactions by CDU grouped for each day	D	D	D	D	D
70.	Transactions for CDU by Date - Summary Only	D	D	D	D	D

71.	Transactions by Meter Date and Transaction Types	D	D	D	D	D
72.	Transactions with Summary by Type	D	D	D	D	D
73.	Transactions with Summary by Type - Summary Only	D	D	D	D	D
74.	Transactions by vendor and transaction range - summary only	D	D	D	D	D
75.	Transactions by CDU and Trans Range - Summary Only	D	D	D	D	D
76.	Transactions for vendor and transaction range	D	D	D	D	D
77.	Transaction report for a selected cash total	D	D	D	D	D
78.	Transaction Steps by Transformer	D	D	D	D	D
79.	Transaction Steps by Transformer - Summary Only	D	D	D	D	D
80.	Transaction Summary by Mainframe Upload	D	D	D	D	D
81.	Below Min Units by Town for Period and Tariff	D	D	D	D	D
82.	Vendors transactions by SGC & TI – summary	D	D	D	D	D
83.	Transactions by TI and SGC	D	D	D	D	D
84.	Below Min Units by Cons Area for Period	D	D	D	D	D
85.	Transactions for Specified Upload file	D	D	D	D	D
86.	Transactions with All Details	D	D	D	D	D
87.	Transactions for vendors with all details by town	D	D	D	D	D
88.	Transaction Summary by Area	D	D	D	D	D
89.	Min Units by Customer - Town and Date	D	D	D	D	D
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UMUZIWABANTU LOCAL MUNICIPALITY

BID NO. UMUZ/03/2026

PROVISION OF PREPAID ELECTRICITY VENDING TO UMUZIWABANTU MUNICIPALITY FOR 36 MONTHS

GENERAL CONDITIONS OF CONTRACT

GENERAL CONDITIONS OF CONTRACT TABLE OF CLAUSES

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General Conditions of Contract

- 1. Definitions**
- 1.1 The following terms shall be interpreted as indicated:
- 1.2 “Closing time” means the date and hour specified in the bidding documents for the receipt of bids.
- 1.3 “Contract” means the written agreement entered into between the purchaser and the supplier, as recorded in the contract form signed by the parties, including all attachments and appendices thereto and all documents incorporated by reference therein.
- 1.4 “Contract price” means the price payable to the supplier under the contract for the full and proper performance of his contractual obligations.
- 1.5 “Corrupt practice” means the offering, giving, receiving, or soliciting of any thing of value to influence the action of a public official in the procurement process or in contract execution.
- 1.6 "Countervailing duties" are imposed in cases where an enterprise abroad is subsidized by its government and encouraged to market its products internationally.
- 1.7 “Country of origin” means the place where the goods were mined, grown or produced or from which the services are supplied. Goods are produced when, through manufacturing, processing or substantial and major assembly of components, a commercially recognized new product results that is substantially different in basic characteristics or in purpose or utility from its components.
- 1.8. “Database application form” means the application form required by the Umuziwabantu Municipality to be filled in by the successful tenderer, following the award of the contract, for inclusion on the UMUZ database before payment is made.
- 1.9 “Day” means calendar day.
- 1.10 “Delivery” means delivery in compliance of the conditions of the contract or order.
- 1.11 “Delivery ex stock” means immediate delivery directly from stock actually on hand.
- 1.12 “Delivery into consignees store or to his site” means delivered and unloaded in the specified store or depot or on the specified site in compliance with the conditions of the contract or order, the supplier bearing all risks and charges involved until the goods are so delivered and a valid receipt is obtained.
- 1.13 "Dumping" occurs when a private enterprise abroad market its goods on own initiative in the RSA at lower prices than that of the country of origin and which have the potential to harm the local industries in the RSA.
- 1.14 "Force majeure" means an event beyond the control of the

supplier and not involving the supplier's fault or negligence and not foreseeable. Such events may include, but is not restricted to, acts of the purchaser in its sovereign capacity, wars or revolutions, fires, floods, epidemics, quarantine restrictions and freight embargoes.

- 1.15 "Fraudulent practice" means a misrepresentation of facts in order to influence a procurement process or the execution of a contract to the detriment of any bidder, and includes collusive practice among bidders (prior to or after bid submission) designed to establish bid prices at artificial non-competitive levels and to deprive the bidder of the benefits of free and open competition.
- 1.16 "GCC" means the General Conditions of Contract.
- 1.17 "Goods" means all of the equipment, machinery, and/or other materials that the supplier is required to supply to the purchaser under the contract.
- 1.18 "Imported content" means that portion of the bidding price represented by the cost of components, parts or materials which have been or are still to be imported (whether by the supplier or his subcontractors) and which costs are inclusive of the costs abroad, plus freight and other direct importation costs such as landing costs, dock dues, import duty, sales duty or other similar tax or duty at the South African place of entry as well as transportation and handling charges to the factory in the Republic where the goods covered by the bid will be manufactured.
- 1.19 "Local content" means that portion of the bidding price, which is not included in the imported content provided that local manufacture does take place.
- 1.20 "Manufacture" means the production of products in a factory using labour, materials, components and machinery and includes other related value-adding activities.
- 1.21 "Order" means an official written order issued for the supply of goods or works or the rendering of a service.
- 1.22 "Project site," where applicable, means the place indicated in bidding documents.
- 1.23 "Purchaser" means the organization purchasing the goods.
- 1.24 "Republic" means the Republic of South Africa.
- 1.25 "SCC" means the Special Conditions of Contract.
- 1.26 "Services" means those functional services ancillary to the supply of the goods, such as transportation and any other incidental services, such as installation, commissioning, provision of technical assistance, training, catering, gardening, security, maintenance and other such obligations of the supplier covered under the contract.

- 1.27 “Supplier” means the successful bidder who is awarded the contract to maintain and administer the required and specified service(s) to the State.
- 1.28 “Tort” means in breach of contract.
- 1.29 “Turnkey” means a procurement process where one service provider assumes total responsibility for all aspects of the project and delivers the full end product / service required by the contract.
- 1.30 “Written” or “in writing” means hand-written in ink or any form of electronic or mechanical writing.
- 2. Application**
- 2.1 These general conditions are applicable to all bids, contracts and orders including bids for functional and professional services (excluding professional services related to the building and construction industry), sales, hiring, letting and the granting or acquiring of rights, but excluding immovable property, unless otherwise indicated in the bidding documents.
- 2.2 Where applicable, special conditions of contract are also laid down to cover specific goods, services or works.
- 2.3 Where such special conditions of contract are in conflict with these general conditions, the special conditions shall apply.
- 3. General**
- 3.1 Unless otherwise indicated in the bidding documents, the purchaser shall not be liable for any expense incurred in the preparation and submission of a bid. Where applicable a nonrefundable fee for documents may be charged.
- 3.2 Invitations to bid are usually published in locally distributed news media and on the municipality/municipal entity website.
- 4. Standards**
- 4.1 The goods supplied shall conform to the standards mentioned in the bidding documents and specifications.
- 5. Use of contract**
- 5.1 The supplier shall not, without the purchaser’s prior written consent, disclose the contract, or any provision thereof, or documents any specification, plan, drawing, pattern, sample, or **and** information furnished by or on behalf of the purchaser in **information** connection therewith, to any person other than a person **inspection** employed by the supplier in the performance of the contract. Disclosure to any such employed person shall be made in confidence and shall extend only so far as may be necessary for purposes of such performance.
- 5.2 The supplier shall not, without the purchaser’s prior written consent, make use of any document or information mentioned in GCC clause 5.1 except for purposes of performing the contract.

- 5.3 Any document, other than the contract itself mentioned in GCC clause 5.1 shall remain the property of the purchaser and shall be returned (all copies) to the purchaser on completion of the supplier's performance under the contract if so required by the purchaser.
- 5.4 The supplier shall permit the purchaser to inspect the supplier's records relating to the performance of the supplier and to have them audited by auditors appointed by the purchaser, if so required by the purchaser.
- 6. Patent rights**
- 6.1 The supplier shall indemnify the purchaser against all third party claims of infringement of patent, trademark, or industrial design rights arising from use of the goods or any part thereof by the purchaser.
- 6.2 When a supplier developed documentation / projects for the municipality / municipal entity, the intellectual, copy and patent rights or ownership of such documents or projects will vest in the municipality / municipal entity.
- 7. Performance**
- 7.1 Within thirty (30) days of receipt of the notification of **security** contract award, the successful bidder shall furnish to the purchaser the performance security of the amount specified in SCC.
- 7.2 The proceeds of the performance security shall be payable to the purchaser as compensation for any loss resulting from the supplier's failure to complete his obligations under the contract.
- 7.3 The performance security shall be denominated in the currency of the contract, or in a freely convertible currency acceptable to the purchaser and shall be in one of the following forms:
- (a) a bank guarantee or an irrevocable letter of credit issued by a reputable bank located in the purchaser's country or abroad, acceptable to the purchaser, in the form provided in the bidding documents or another form acceptable to the purchaser; or
 - (b) a cashier's or certified cheque.
- 7.4 The performance security will be discharged by the purchaser and returned to the supplier not later than thirty (30) days following the date of completion of the supplier's performance obligations under the contract, including any warranty obligations, unless otherwise specified.
- 8. Inspections, tests and analyses**
- 8.1 All pre-bidding testing will be for the account of the bidder.
- 8.2 If it is a bid condition that goods to be produced or services to be rendered should at any stage be subject to inspections, tests and analyses, the bidder or contractor's premises shall be open, at all reasonable hours, for inspection by a representative of the purchaser or organization acting on behalf of the purchaser.

- 8.3 If there are no inspection requirements indicated in the bidding documents and no mention is made in the contract, but during the contract period it is decided that inspections shall be carried out, the purchaser shall itself make the necessary arrangements, including payment arrangements with the testing authority concerned.
- 8.4 If the inspections, tests and analyses referred to in clauses 8.2 and 8.3 show the goods to be in accordance with the contract requirements, the cost of the inspections, tests and analyses shall be defrayed by the purchaser.
- 8.5 Where the goods or services referred to in clauses 8.2 and 8.3 do not comply with the contract requirements, irrespective of whether such goods or services are accepted or not, the cost in connection with these inspections, tests or analyses shall be defrayed by the supplier.
- 8.6 Goods and services which are referred to in clauses 8.2 and 8.3 and which do not comply with the contract requirements may be rejected.
- 8.7 Any contract goods may on or after delivery be inspected, tested or analysed and may be rejected if found not to comply with the requirements of the contract. Such rejected goods shall be held at the cost and risk of the supplier who shall, when called upon, remove them immediately at his own cost and forthwith substitute them with goods, which do comply with the requirements of the contract. Failing such removal the rejected goods shall be returned at the suppliers cost and risk. Should the supplier fail to provide the substitute goods forthwith, the purchaser may, without giving the supplier further opportunity to substitute the rejected goods, purchase such goods as may be necessary at the expense of the supplier.
- 8.8 The provisions of clauses 8.4 to 8.7 shall not prejudice the right of the purchaser to cancel the contract on account of a breach of the conditions thereof, or to act in terms of Clause 22 of GCC.
- 9. Packing**
- 9.1 The supplier shall provide such packing of the goods as is required to prevent their damage or deterioration during transit to their final destination, as indicated in the contract. The packing shall be sufficient to withstand, without limitation, rough handling during transit and exposure to extreme temperatures, salt and precipitation during transit, and open storage. Packing, case size weights shall take into consideration, where appropriate, the remoteness of the goods' final destination and the absence of heavy handling facilities at all points in transit.
- 9.2 The packing, marking, and documentation within and outside the packages shall comply strictly with such special requirements as shall be expressly provided for in the contract, including additional requirements, if any, and in any subsequent instructions ordered by the purchaser.
- 10. Delivery and documents**
- 10.1 Delivery of the goods and arrangements for shipping and clearance obligations, shall be made by the supplier in accordance with the terms specified in the contract.

- 11. Insurance** 11.1 The goods supplied under the contract shall be fully insured in a freely convertible currency against loss or damage incidental to manufacture or acquisition, transportation, storage and delivery in the manner specified.
- 12. Transportation** 12.1 Should a price other than an all-inclusive delivered price be required, this shall be specified.
- 13. Incidental services** 13.1 The supplier may be required to provide any or all of the following services, including additional services, if any:
- (a) performance or supervision of on-site assembly and/or commissioning of the supplied goods;
 - (b) furnishing of tools required for assembly and/or maintenance of the supplied goods;
 - (c) furnishing of a detailed operations and maintenance manual for each appropriate unit of the supplied goods;
 - (d) performance or supervision or maintenance and/or repair of the supplied goods, for a period of time agreed by the parties, provided that this service shall not relieve the supplier of any warranty obligations under this contract; and
 - (e) training of the purchaser's personnel, at the supplier's plant and/or on-site, in assembly, start-up, operation, maintenance, and/or repair of the supplied goods.
- 13.2 Prices charged by the supplier for incidental services, if not included in the contract price for the goods, shall be agreed upon in advance by the parties and shall not exceed the prevailing rates charged to other parties by the supplier for similar services.
- 14. Spare parts** 14.1 As specified, the supplier may be required to provide any or all of the following materials, notifications, and information pertaining to spare parts manufactured or distributed by the supplier:
- (a) such spare parts as the purchaser may elect to purchase from the supplier, provided that this election shall not relieve the supplier of any warranty obligations under the contract; and
 - (b) in the event of termination of production of the spare parts:
 - (i) advance notification to the purchaser of the pending termination, in sufficient time to permit the purchaser to procure needed requirements; and
 - (ii) following such termination, furnishing at no cost to the purchaser, the blueprints, drawings, and specifications of the spare parts, if requested.
- 15. Warranty** 15.1 The supplier warrants that the goods supplied under the contract are new, unused, of the most recent or current models, and that they incorporate all recent improvements in design and materials

unless provided otherwise in the contract. The supplier further warrants that all goods supplied under this contract shall have no defect, arising from design, materials, or workmanship (except when the design and/or material is required by the purchaser's specifications) or from any act or omission of the supplier, that may develop under normal use of the supplied goods in the conditions prevailing in the country of final destination.

- 15.2 This warranty shall remain valid for twelve (12) months after the goods, or any portion thereof as the case may be, have been delivered to and accepted at the final destination indicated in the contract, or for eighteen (18) months after the date of shipment from the port or place of loading in the source country, whichever period concludes earlier, unless specified otherwise.
- 15.3 The purchaser shall promptly notify the supplier in writing of any claims arising under this warranty.
- 15.4 Upon receipt of such notice, the supplier shall, within the period specified and with all reasonable speed, repair or replace the defective goods or parts thereof, without costs to the purchaser.
- 15.5 If the supplier, having been notified, fails to remedy the defect(s) within the period specified, the purchaser may proceed to take such remedial action as may be necessary, at the supplier's risk and expense and without prejudice to any other rights which the purchaser may have against the supplier under the contract.

16. Payment

- 16.1 The method and conditions of payment to be made to the supplier under this contract shall be specified.
- 16.2 The supplier shall furnish the purchaser with an invoice accompanied by a copy of the delivery note and upon fulfillment of other obligations stipulated in the contract.
- 16.3 Payments shall be made promptly by the purchaser, but in no case later than thirty (30) days after submission of an invoice or claim by the supplier.
- 16.4 Payment will be made in Rand unless otherwise stipulated.
- 16.5. Payment will only be made if the supplier has filled in and submitted the necessary database application form to the satisfaction of the Chief Financial Officer.

17. Prices

- 17.1 Prices charged by the supplier for goods delivered and services performed under the contract shall not vary from the prices quoted by the supplier in his bid, with the exception of any price adjustments authorized or in the purchaser's request for bid validity extension, as the case may be.

18. Variation orders

- 18.1 In cases where the estimated value of the envisaged changes in purchase does not vary more than 15% of the total value of the original contract, the contractor may be instructed to deliver the

goods or render the services as such. In cases of measurable quantities, the contractor may be approached to reduce the unit price, and such offers may be accepted provided that there is no escalation in price.

- 19. Assignment** 19.1 The supplier shall not assign, in whole or in part, its obligations to perform under the contract, except with the purchaser's prior written consent.
- 20. Subcontracts** 20.1 The supplier shall notify the purchaser in writing of all sub-contracts awarded under this contracts if not already specified in the bid. Such notification, in the original bid or later, shall not relieve the supplier from any liability or obligation under the contract.
- 21. Delays in the supplier's performance**
- 21.1 Delivery of the goods and performance of services shall be made by the supplier in accordance with the time schedule prescribed by the purchaser in the contract.
- 21.2 If at any time during performance of the contract, the supplier or its subcontractor(s) should encounter conditions impeding timely delivery of the goods and performance of services, the supplier shall promptly notify the purchaser in writing of the fact of the delay, its likely duration and its cause(s). As soon as practicable after receipt of the supplier's notice, the purchaser shall evaluate the situation and may at his discretion extend the supplier's time for performance, with or without the imposition of penalties, in which case the extension shall be ratified by the parties by amendment of contract.
- 21.3 The right is reserved to procure outside of the contract small quantities or to have minor essential services executed if an emergency arises, the supplier's point of supply is not situated at or near the place where the goods are required, or the supplier's services are not readily available.
- 21.4 Except as provided under GCC Clause 25, a delay by the supplier in the performance of its delivery obligations shall render the supplier liable to the imposition of penalties, pursuant to GCC Clause 22, unless an extension of time is agreed upon pursuant to GCC Clause 22.2 without the application of penalties.
- 21.5 Upon any delay beyond the delivery period in the case of a goods contract, the purchaser shall, without cancelling the contract, be entitled to purchase goods of a similar quality and up to the same quantity in substitution of the goods not supplied in conformity with the contract and to return any goods delivered later at the supplier's expense and risk, or to cancel the contract and buy such goods as may be required to complete the contract and without prejudice to his other rights, be entitled to claim damages from the supplier.
- 22. Penalties** 22.1 Subject to GCC Clause 25, if the supplier fails to deliver any or all of the goods or to perform the services within the period(s) specified in the contract, the purchaser shall, without prejudice to its other remedies under the contract, deduct from the contract price, as

a penalty, a sum calculated on the delivered price of the delayed goods or unperformed services using the current prime interest rate calculated for each day of the delay until actual delivery or performance. The purchaser may also consider termination of the contract pursuant to GCC Clause 23.

- 23. Termination for default**
- 23.1 The purchaser, without prejudice to any other remedy for breach of contract, by written notice of default sent to the supplier, may terminate this contract in whole or in part:
- (a) if the supplier fails to deliver any or all of the goods within the period(s) specified in the contract, or within any extension thereof granted by the purchaser pursuant to GCC Clause 21.2;
 - (b) if the supplier fails to perform any other obligation(s) under the contract; or
 - (c) if the supplier, in the judgement of the purchaser, has engaged in corrupt or fraudulent practices in competing for or in executing the contract.
- 23.2 In the event the purchaser terminates the contract in whole or in part, the purchaser may procure, upon such terms and in such manner, as it deems appropriate, goods, works or services similar to those undelivered, and the supplier shall be liable to the purchaser for any excess costs for such similar goods, works or services. However, the supplier shall continue performance of the contract to the extent not terminated.
- 23.3 Where the purchaser terminates the contract in whole or in part, the purchaser may decide to impose a restriction penalty on the supplier by prohibiting such supplier from doing business with the public sector for a period not exceeding 10 years.
- 23.4 If a purchaser intends imposing a restriction on a supplier or any person associated with the supplier, the supplier will be allowed a time period of not more than fourteen (14) days to provide reasons why the envisaged restriction should not be imposed. Should the supplier fail to respond within the stipulated fourteen (14) days the purchaser may regard the supplier as having no objection and proceed with the restriction.
- 23.5 Any restriction imposed on any person by the purchaser will, at the discretion of the purchaser, also be applicable to any other enterprise or any partner, manager, director or other person who wholly or partly exercises or exercised or may exercise control over the enterprise of the first-mentioned person, and with which enterprise or person the first-mentioned person, is or was in the opinion of the purchaser actively associated.
- 23.6 If a restriction is imposed, the purchaser must, within five (5) working days of such imposition, furnish the National Treasury, with the following information:

- (a) the name and address of the supplier and / or person restricted by the purchaser;
- (b) the date of commencement of the restriction;
- (c) the period of restriction; and
- (d) the reasons for the restriction.

These details will be loaded in the National Treasury's central database of suppliers or persons prohibited from doing business with the public sector.

- 23.7 If a court of law convicts a person of an offence as contemplated in sections 12 or 13 of the Prevention and Combating of Corrupt Activities Act, No. 12 of 2004, the court may also rule that such person's name be endorsed on the Register for Tender Defaulters. When a person's name has been endorsed on the Register, the person will be prohibited from doing business with the public sector for a period not less than five years and not more than 10 years. The National Treasury is empowered to determine the period of restriction and each case will be dealt with on its own merits. According to section 32 of the Act the Register must be open to the public. The Register can be perused on the National Treasury website.

24. Anti-dumping and countervailing duties and rights

When, after the date of bid, provisional payments are required, or anti-dumping or countervailing duties are imposed, or the amount of a provisional payment or anti-dumping or countervailing right is increased in respect of any dumped or subsidized import, the State is not liable for any amount so required or imposed, or for the amount of any such increase. When, after the said date, such a provisional payment is no longer required or any such anti-dumping or countervailing right is abolished, or where the amount of such provisional payment or any such right is reduced, any such favourable difference shall on demand be paid forthwith by the supplier to the purchaser or the purchaser may deduct such amounts from moneys (if any) which may otherwise be due to the supplier in regard to goods or services which he delivered or rendered, or is to deliver or render in terms of the contract or any other contract or any other amount which may be due to him.

25. Force majeure

- 25.1 Notwithstanding the provisions of GCC Clauses 22 and 23, the supplier shall not be liable for forfeiture of its performance security, damages, or termination for default if and to the extent that his delay in performance or other failure to perform his obligations under the contract is the result of an event of force majeure.
- 25.2 If a force majeure situation arises, the supplier shall promptly notify the purchaser in writing of such condition and the cause thereof. Unless otherwise directed by the purchaser in writing, the supplier shall continue to perform its obligations under the contract as far as is reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the force majeure event.

26. Termination

- 26.1 The purchaser may at any time terminate the contract by

	for insolvency		giving written notice to the supplier if the supplier becomes bankrupt or otherwise insolvent. In this event, termination will be without compensation to the supplier, provided that such termination will not prejudice or affect any right of action or remedy, which has accrued or will accrue thereafter to the purchaser.
27.	Settlement of disputes	27.1	If any dispute or difference of any kind whatsoever arises between the purchaser and the supplier in connection with or arising out of the contract, the parties shall make every effort to resolve amicably such dispute or difference by mutual consultation.
		27.2	If, after thirty (30) days, the parties have failed to resolve their dispute or difference by such mutual consultation, then either the purchaser or the supplier may give notice to the other party of his intention to commence with mediation. No mediation in respect of this matter may be commenced unless such notice is given to the other party.
		27.3	Should it not be possible to settle a dispute by means of mediation, it may be settled in a South African court of law.
		27.4	Notwithstanding any reference to mediation and/or court proceedings herein, (a) the parties shall continue to perform their respective obligations under the contract unless they otherwise agree; and (b) the purchaser shall pay the supplier any monies due the supplier for goods delivered and / or services rendered according to the prescripts of the contract.
28.	Limitation of liability	28.1	Except in cases of criminal negligence or willful misconduct, and in the case of infringement pursuant to Clause 6; (a) the supplier shall not be liable to the purchaser, whether in contract, tort, or otherwise, for any indirect or consequential loss or damage, loss of use, loss of production, or loss of profits or interest costs, provided that this exclusion shall not apply to any obligation of the supplier to pay penalties and/or damages to the purchaser; and (b) the aggregate liability of the supplier to the purchaser, whether under the contract, in tort or otherwise, shall not exceed the total contract price, provided that this limitation shall not apply to the cost of repairing or replacing defective equipment.
29.	Governing language	29.1	The contract shall be written in English. All correspondence and other documents pertaining to the contract that is exchanged by the parties shall also be written in English.
30.	Applicable law	30.1	The contract shall be interpreted in accordance with South African laws, unless otherwise specified.
31.	Notices	31.1	Every written acceptance of a bid shall be posted to the

- Supplier concerned by registered or certified mail and any other notice to him shall be posted by ordinary mail to the address furnished in his bid or to the address notified later by him in writing and such posting shall be deemed to be proper service of such notice.
- 31.2 The time mentioned in the contract documents for performing any act after such aforesaid notice has been given, shall be reckoned from the date of posting of such notice.
- 32. Taxes and duties**
- 32.1 A foreign supplier shall be entirely responsible for all taxes, stamp duties, license fees, and other such levies imposed outside the purchaser's country.
- 32.2 A local supplier shall be entirely responsible for all taxes, duties, license fees, etc., incurred until delivery of the contracted goods to the purchaser.
- 32.3 No contract shall be concluded with any bidder whose tax matters are not in order. Prior to the award of a bid SARS must have certified that the tax matters of the preferred bidder are in order.
- 32.4 No contract shall be concluded with any bidder whose municipal rates and taxes and municipal services charges are in arrears.
- 33. Transfer of contracts**
- 33.1 The contractor shall not abandon, transfer, cede assign or sublet a contract or part thereof without the written permission of the purchaser.
- 34. Amendment of contracts**
- 34.1 No agreement to amend or vary a contract or order or the conditions, stipulations or provisions thereof shall be valid and of any force unless such agreement to amend or vary is entered into in writing and signed by the contracting parties. Any waiver of the requirement that the agreement to amend or vary shall be in writing, shall also be in writing.
- 35. Prohibition of restrictive practices**
- 35.1 In terms of section 4 (1) (b) (iii) of the Competition Act No. 89 of 1998 as amended, an agreement between, or concerted practice by , firms or a decision by an association of firms, is prohibited if it is between parties in a horizontal relationship and if a bidder(s) is / are or a contractor(s) was / were involved in collusive bidding.
- 35.2 If a bidder(s) or contractor(s) based on reasonable grounds or evidence obtained by the purchaser has / have engaged in the restrictive practice referred to above, the purchaser may refer the matter to the Competition Commission for investigation and possible imposition of administrative penalties as contemplated in section 59 of the Competition Act No 89 Of 1998.
- 35.3 If a bidder(s) or contractor(s) has / have been found guilty by the Competition Commission of the restrictive practice referred to above, the purchaser may, in addition and without prejudice to any other remedy provided for, invalidate the bid(s) for such item(s) offered, and / or terminate the contract in whole or part, and / or restrict the bidder(s) or contractor(s) from conducting business with the public sector for a period not exceeding ten (10) years and / or claim damages from the bidder(s) or contractor(s) concerned.

UMUZIWABANTU LOCAL MUNICIPALITY

BID NO. UMUZ/03/2026

PROVISION OF PREPAID ELECTRICITY VENDING TO UMUZIWABANTU MUNICIPALITY FOR 36 MONTHS

FORMS TO BE COMPLETED BY THE BIDDER

3. AUTHORITY TO SIGN

1. SOLE PROPRIETOR (SINGLE OWNER BUSINESS) AND NATURAL PERSON

1.1. I, _____, the undersigned, hereby confirm that I am the sole owner of the business trading as _____.

OR

1.2. I, _____, the undersigned, hereby confirm that I am submitting this tender in my capacity as natural person.

SIGNATURE:		DATE:	
PRINT NAME:			
WITNESS 1:		WITNESS 2:	

2. COMPANIES AND CLOSE CORPORATIONS

2.1. If a Bidder is a **COMPANY**, a certified copy of the resolution by the board of directors, duly signed, authorising the person who signs this bid to do so, as well as to sign any contract resulting from this bid and any other documents and correspondence in connection with this bid and/or contract on behalf of the company **must be submitted with this bid**, that is, before the closing time and date of the bid

2.2. In the case of a **CLOSE CORPORATION (CC)** submitting a bid, a **resolution by its members**, authorizing a member or other official of the corporation to sign the documents on their behalf, **shall be included with the bid**.

PARTICULARS OF RESOLUTION BY BOARD OF DIRECTORS OF THE COMPANY/MEMBERS OF THE CC

Date Resolution was taken	
Resolution signed by (name and surname)	
Capacity	
Name and surname of delegated Authorised Signatory	
Capacity	
Specimen Signature	

Full name and surname of ALL Director(s) / Member (s)			
1.		2.	
3.		4.	
5.		6.	
7.		8.	
9.		10.	

Is a CERTIFIED COPY of the resolution attached?		YES		NO	
---	--	-----	--	----	--

SIGNED ON BEHALF OF COMPANY / CC:		DATE:	
PRINT NAME:			
WITNESS 1:		WITNESS 2:	

3. PARTNERSHIP

We, the undersigned partners in the business trading as _____ Hereby authorize Mr/Ms _____ to sign this bid as well as any contract resulting from the bid and any other documents and correspondence in connection with this bid and /or contract for and on behalf of the abovementioned partnership.

The following particulars in respect of every partner must be furnished and signed by every partner:

Full name of partner		Signature	
SIGNED ON BEHALF OF PARTNERSHIP:		DATE:	
PRINT NAME:			
WITNESS 1:		WITNESS 2:	

4. CONSORTIUM

We, the undersigned consortium partners, hereby authorize _____ (Name of entity) to act as lead consortium partner and further authorize Mr./Ms. _____ To sign this offer as well as any contract resulting from this tender and any other documents and correspondence in connection with this tender and / or contract for and on behalf of the consortium.

The following particulars in respect of each consortium member must be provided and signed by each member:

Full Name of Consortium Member	Role of Consortium Member	% Participation	Signature
SIGNED ON BEHALF OF PARTNERSHIP:		DATE:	
PRINT NAME:			
WITNESS 1:		WITNESS 2:	

CERTIFICATE FOR PAYMENT OF MUNICIPAL SERVICES

DECLARATION IN TERMS OF CLAUSE 112(1) OF THE MUNICIPAL FINANCE MANAGEMENT ACT (NO.56 OF 2003) - (To be signed in the presence of a Commissioner of Oaths)

I, _____, _____ (full name and ID no.), hereby acknowledge that according to SCM Regulation 38(1)(d)(i), the Municipality may reject the tender of the tenderer if any municipal rates and taxes or municipal service charges owed by the Tenderer or any of its directors/members/partners to the Umuziwabantu Local Municipality, or to any other municipality or municipal entity, are in arrears for more than 3 (three) months.

I declare that I am duly authorised to act on behalf of _____ (name of the firm) and hereby declare, that to the best of my personal knowledge, neither the firm nor any director/member/partner of said firm is in arrears on any of its municipal accounts with any municipality in the Republic of South Africa, for a period longer than 3 (three) months.

I further hereby certify that the information set out in this schedule and/or attachment(s) hereto is true and correct. The Tenderer acknowledges that failure to properly and truthfully complete this schedule may result in the tender being disqualified, and/or in the event that the tenderer is successful, the cancellation of the contract.

PHYSICAL BUSINESS ADDRESS(ES) OF THE TENDERER	MUNICIPAL ACCOUNT NUMBER

FURTHER DETAILS OF THE BIDDER'S Director / Shareholder / Partners, etc.:

Director / Shareholder / partner	Physical address of the Business	Municipal Account number(s)	Physical residential address of the Director / shareholder / partner	Municipal Account number(s)

**NB: Please attach certified copy(ies) of ID document(s)
 If the entity or any of its Directors/Shareholders/Partners, etc. rents/leases premises, a copy of the rental/lease agreement must be submitted with this tender.**

Signature	Position	Date

<p align="center">COMMISSIONER OF OATHS</p> <p>Signed and sworn to before me at _____, on this _____ day of _____ 20__</p> <p>by the Deponent, who has acknowledged that he/she knows and understands the contents of this Affidavit, it is true and correct to the best of his/her knowledge and that he/she has no objection to taking the prescribed oath, and that the prescribed oath will be binding on his/her conscience.</p> <p>COMMISSIONER OF OATHS:-</p> <p>Position: _____</p> <p>Address: _____</p>	<p>Apply official stamp of authority on this page:</p>
---	---

**SCHEDULE A –
CONFIRMATION OF REGISTRATION OF TENDERER ON UMUZIWABANTU SUPPLIER
DATABASE AND NATIONAL TREASURY DATABASE**

TENDERER NAME	NATIONAL TREASURY DATABASE REGISTRATION NUMBER

A tenderer who is not registered on the Umuziwabantu Supplier Database and National Treasury Database (CSD) is not precluded from submitting a tender; however such tenderer must be registered on the database prior to the finalisation of the evaluation of the tender in order for its bid to be considered responsive.

It is the responsibility of a tenderer to ensure that this requirement is complied with. In the case of Joint Ventures and Consortia, this requirement will apply to each party to the Joint Venture or Consortium.

Note:

TENDERER'S SIGNATURE:

FORMS TO BE COMPLETED BY THE BIDDER

FORM OF ACCEPTANCE

Umuziwabantu Local Municipality

DEPARTMENT: _____

UMUZ/03/2026

FORM OF BID: _____

To: **Municipal Manager**
Private x1023
Harding
4680

1. I/we hereby bid to supply and deliver the goods as and when ordered by the Umuziwabantu Municipality at prices quoted and/or to render all of any of the services described in the attached documents to the Umuziwabantu Local Municipality on the terms and conditions and in accordance with the specifications stipulated in the bid documents (and which shall be taken as part of, and incorporated into, this bid) at prices and on the terms regarding time for delivery and/or execution inserted therein.

2. I/we agree that: the offer herein shall remain binding upon me/us and open for acceptance by the Umuziwabantu Local Municipality the validity period of 120 days indicated and calculated from the closing time of bid;

2.1 This bid and its acceptance shall be subject to the terms and conditions contained in the Preference Points Claim Form;

2.2 if I/we withdraw my/our bid within the period for which I/we have agreed that the bid shall remain open for acceptance, or fail to fulfil the contract when called upon to do so, the Council may, without prejudice to its other rights, agree to the withdrawal of my/our bid or cancel the contract that may have been entered into between me/us and the Council and I/we will then pay to the Council any additional expense incurred by the Council having either to accept any less favourable bid or, if fresh bids have to be invited, the additional expenditure incurred by the invitation of fresh bids and by the subsequent acceptance of any less favourable bid. The Council shall also have the right to recover such additional expenditure by set-off against monies which may be due to become due to me/us under this or any other bid or contract and pending the ascertainment of the amount of such additional expenditure to retain such monies, guarantee or deposit as security for any loss the Council may sustain by reasons of my/our default;

2.3 If my/our bid is accepted, the acceptance may be communicated to me/us by letter or order by ordinary post or registered post and that the SA Post Office Ltd shall be regarded as my/our agent, and delivery of such acceptance to SA Post Office Ltd shall be treated as delivery to me/us;

2.4 I/we understand that the Council is not bound to accept the lowest or any bid and also reserves the right to divide the contract between one or more bids;

3. This bid, together with Council's written acceptance thereof, shall constitute a binding contract between us that this contract or part thereof shall not be ceded;

4. The law of the Republic of South Africa shall govern the contract created by the acceptance of my/our bid and that I/we choose Domicilium citandi et executandi in the Republic at (full address of this place):

5. I/we furthermore confirm that I/we have satisfied myself/ourselves as to the correctness and validity of my/our bid, that the price(s) and rate(s) quoted cover all the work/item(s) specified in the bid documents and that the price(s) and rate(s) cover all my/our obligations under a resulting contract and that I/we accept that any mistakes regarding price(s) and calculations will be at my/our risk.

6. I/we hereby accept full responsibility for the proper execution and fulfilment of all obligations and conditions devolving on me/us under the agreement as the Principal(s) liable for the due fulfilment of this contract.

7. I/we agree that any action arising from this contract may in all respects be instituted against me/us and I/we hereby undertake to satisfy fully any sentence of judgment which may be pronounced against me/us as a result of such action.

Are you duly authorised to sign the bid?

Has the Declaration of Interest been duly completed and included with the other bid forms?

*Delete whichever is not applicable

SIGNATURE: _____

DATE: _____

CAPACITY AND PARTICULARS OF THE AUTHORITY UNDER WHICH THIS BID IS SIGNED:

NAME OF BIDDER: _____

POSTAL ADDRESS: _____

TELEPHONE NUMBERS: _____

FACSIMILE NUMBERS: _____

BID NUMBER: _____

NAME OF CONTACT PERSON: _____

**MBD 4
DECLARATION OF INTEREST**

1. No bid will be accepted from persons in the service of the state¹.
2. Any person, having a kinship with persons in the service of the state, including a blood relationship, may make an offer or offers in terms of this invitation to bid. In view of possible allegations of favouritism, should the resulting bid, or part thereof, be awarded to persons connected with or related to persons in service of the state, it is required that the bidder or their authorised representative declare their position in relation to the evaluating/adjudicating authority.

3 In order to give effect to the above, the following questionnaire must be completed and submitted with the bid.

3.1 Full Name of bidder or his or her representative:.....

3.2 Identity Number:.....

3.3 Position occupied in the Company (director, trustee, shareholder²):

3.4 Company Registration Number:.....

3.5 Tax Reference Number:.....

3.6 VAT Registration Number:.....

3.7 The names of all directors / trustees / shareholders members, their individual identity numbers and state employee numbers must be indicated in paragraph 4 below.

3.8 Are you presently in the service of the state?

YES	NO

3.8.1 If yes, furnish particulars.

.....

¹MSCM Regulations: "in the service of the state" means to be –

- (a) a member of –
 - (i) any municipal council;
 - (ii) any provincial legislature; or
 - (iii) the national Assembly or the national Council of provinces;
- (b) a member of the board of directors of any municipal entity;
- (c) an official of any municipality or municipal entity;
- (d) an employee of any national or provincial department, national or provincial public entity or constitutional institution within the meaning of the Public Finance Management Act, 1999 (Act No.1 of 1999);

(e) a member of the accounting authority of any national or provincial public entity; or (f) an employee of Parliament or a provincial legislature.

² Shareholder” means a person who owns shares in the company and is actively involved in the management of the company or business and exercises control over the company.

3.9 Have you been in the service of the state for the past twelve months?

YES	NO

3.9.1 If yes, furnish particulars.....

3.10 Do you have any relationship (close family member, partner or associate) with persons in the service of the state and who may be involved with the evaluation and or adjudication of this bid?

YES	NO

3.10.1 If yes, furnish particulars.

3.11 Are you aware of any relationship (close family member, partner or associate) between any other bidder and any persons in the service of the state who may be involved with the evaluation and or adjudication of this bid?

YES	NO

3.11.1 If yes, furnish particulars .

3.12 Are any of the company’s directors, trustees, managers, principle shareholders or stakeholders in service of the state?

YES	NO

3.12.1 If yes, furnish particulars.

3.13 Are any spouse, child or parent of the company’s director’s trustees, managers, principle shareholders or stakeholders in service of the state?

YES	NO

3.13.1 If yes, furnish particulars.

3.14 Do you or any of the directors, trustees, managers, principle shareholders, or stakeholders of this company have any interest in any other related companies or business whether or not they are bidding for this contract.

YES	NO

3.14.1 If yes, furnish particulars:

.....

4. Full details of directors / trustees / members / shareholders.

Full Name	Identity Number	State Employee Number

.....
Signature

.....
Date

.....
Capacity

.....
Name of Bidder

MBD 6.1

PREFERENCE POINTS CLAIM FORM IN TERMS OF THE PREFERENTIAL PROCUREMENT REGULATIONS 2022

This preference form must form part of all tenders invited. It contains general information and serves as a claim form for preference points for specific goals.

NB: BEFORE COMPLETING THIS FORM, TENDERERS MUST STUDY THE GENERAL CONDITIONS, DEFINITIONS AND DIRECTIVES APPLICABLE IN RESPECT OF THE TENDER AND PREFERENTIAL PROCUREMENT REGULATIONS, 2022

1. GENERAL CONDITIONS

1.1 The following preference point systems are applicable to invitations to tender:

- the 80/20 system for requirements with a Rand value of up to R50 000 000 (all applicable taxes included); and
- the 90/10 system for requirements with a Rand value above R50 000 000 (all applicable taxes included).

1.2 To be completed by the organ of state

(delete whichever is not applicable for this tender).

- a) The applicable preference point system for this tender is the **90/10** preference point system.
- b) The applicable preference point system for this tender is the **80/20** preference point system.
- c) Either the **90/10 or 80/20 preference point system** will be applicable in this tender. The lowest/ highest acceptable tender will be used to determine the accurate system once tenders are received.

1.3 Points for this tender (even in the case of a tender for income-generating contracts) shall be awarded for:

- (a) Price; and
- (b) Specific Goals.

1.4 To be completed by the organ of state:

The maximum points for this tender are allocated as follows:

	POINTS
PRICE	80
SPECIFIC GOALS	20
Total points for Price and SPECIFIC GOALS	100

- 1.5 Failure on the part of a tenderer to submit proof or documentation required in terms of this tender to claim points for specific goals with the tender, will be interpreted to mean that preference points for specific goals are not claimed.
- 1.6 The organ of state reserves the right to require of a tenderer, either before a tender is adjudicated or at any time subsequently, to substantiate any claim in regard to preferences, in any manner required by the organ of state.

2. DEFINITIONS

“**tender**” means a written offer in the form determined by an organ of state in response to an invitation to provide goods or services through price quotations, competitive tendering process or any other method envisaged in legislation;

- (a) “**price**” means an amount of money tendered for goods or services, and includes all applicable taxes less all unconditional discounts;
- (b) “**rand value**” means the total estimated value of a contract in Rand, calculated at the time of bid invitation, and includes all applicable taxes;
- (c) “**tender for income-generating contracts**” means a written offer in the form determined by an organ of state in response to an invitation for the origination of income-generating contracts through any method envisaged in legislation that will result in a legal agreement between the organ of state and a third party that produces revenue for the organ of state, and includes, but is not limited to, leasing and disposal of assets and concession contracts, excluding direct sales and disposal of assets through public auctions; and
- (d) “**the Act**” means the Preferential Procurement Policy Framework Act, 2000 (Act No. 5 of 2000).

3. FORMULAE FOR PROCUREMENT OF GOODS AND SERVICES

3.1. POINTS AWARDED FOR PRICE

3.1.1 THE 80/20 OR 90/10 PREFERENCE POINT SYSTEMS

A maximum of 80 or 90 points is allocated for price on the following basis:

$$Ps = 80 \left(1 - \frac{Pt - P_{min}}{P_{min}} \right) \text{ or } Ps = 90 \left(1 - \frac{Pt - P_{min}}{P_{min}} \right)$$

Where

Ps = Points scored for price of tender under consideration

Pt = Price of tender under consideration

Pmin = Price of lowest acceptable tender

3.2. FORMULAE FOR DISPOSAL OR LEASING OF STATE ASSETS AND INCOME GENERATING PROCUREMENT

3.2.1. POINTS AWARDED FOR PRICE

A maximum of 80 or 90 points is allocated for price on the following basis:

$$P_s = 80 \left(1 + \frac{P_t - P_{max}}{P_{max}} \right) \text{ or } P_s = 90 \left(1 + \frac{P_t - P_{max}}{P_{max}} \right)$$

Where

P_s = Points scored for price of tender under consideration

P_t = Price of tender under consideration

P_{max} = Price of highest acceptable tender

4. POINTS AWARDED FOR SPECIFIC GOALS

4.1. In terms of Regulation 4(2); 5(2); 6(2) and 7(2) of the Preferential Procurement Regulations, preference points must be awarded for specific goals stated in the tender. For the purposes of this tender the tenderer will be allocated points based on the goals stated in table 1 below as may be supported by proof/ documentation stated in the conditions of this tender:

4.2. In cases where organs of state intend to use Regulation 3(2) of the Regulations, which states that, if it is unclear whether the 80/20 or 90/10 preference point system applies, an organ of state must, in the tender documents, stipulate in the case of—

(a) an invitation for tender for income-generating contracts, that either the 80/20 or 90/10 preference point system will apply and that the highest acceptable tender will be used to determine the applicable preference point system; or

(b) any other invitation for tender, that either the 80/20 or 90/10 preference point system will apply and that the lowest acceptable tender will be used to determine the applicable preference point system,

then the organ of state must indicate the points allocated for specific goals for both the 90/10 and 80/20 preference point system.

Table 1: Specific goals for the tender and points claimed are indicated per the table below.

(Note to organs of state: Where either the 90/10 or 80/20 preference point system is applicable, corresponding points must also be indicated as such.

Note to tenderers: The tenderer must indicate how they claim points for each preference point system.)

The specific goals allocated points in terms of this tender	Number of points allocated (90/10 system) (To be completed by the organ of state)	Number of points allocated (80/20 system) (To be completed by the organ of state)	Number of points claimed (90/10 system) (To be completed by the tenderer)	Number of points claimed (80/20 system) (To be completed by the tenderer)
Points		80		
RDP				
1. 100% ownership by black South African;		10		
2. At least 51% ownership by black women;		8		
3. 25% - 50% ownership by black South African;		2		
Total		100		

DECLARATION WITH REGARD TO COMPANY/FIRM

4.3. Name of company/firm.....

4.4. Company registration number:
.....

4.5. TYPE OF COMPANY/ FIRM

- Partnership/Joint Venture / Consortium
 - One-person business/sole propriety
 - Close corporation
 - Public Company
 - Personal Liability Company
 - (Pty) Limited
 - Non-Profit Company
 - State Owned Company
- [TICK APPLICABLE BOX]

4.6. I, the undersigned, who is duly authorised to do so on behalf of the company/firm, certify that the points claimed, based on the specific goals as

advised in the tender, qualifies the company/ firm for the preference(s) shown and I acknowledge that:

- i) The information furnished is true and correct;
- ii) The preference points claimed are in accordance with the General Conditions as indicated in paragraph 1 of this form;
- iii) In the event of a contract being awarded as a result of points claimed as shown in paragraphs 1.4 and 4.2, the contractor may be required to furnish documentary proof to the satisfaction of the organ of state that the claims are correct;
- iv) If the specific goals have been claimed or obtained on a fraudulent basis or any of the conditions of contract have not been fulfilled, the organ of state may, in addition to any other remedy it may have –
 - (a) disqualify the person from the tendering process;
 - (b) recover costs, losses or damages it has incurred or suffered as a result of that person's conduct;
 - (c) cancel the contract and claim any damages which it has suffered as a result of having to make less favourable arrangements due to such cancellation;
 - (d) recommend that the tenderer or contractor, its shareholders and directors, or only the shareholders and directors who acted on a fraudulent basis, be restricted from obtaining business from any organ of state for a period not exceeding 10 years, after the *audi alteram partem* (hear the other side) rule has been applied; and
 - (e) forward the matter for criminal prosecution, if deemed necessary.

..... SIGNATURE(S) OF TENDERER(S)	
SURNAME AND NAME:
DATE:
ADDRESS:

CONTRACT FORM -RENDERING OF SERVICES

THIS FORM MUST BE FILLED IN DUPLICATE BY BOTH THE SERVICE PROVIDER (PART 1) AND THE PURCHASER (PART 2). BOTH FORMS MUST BE SIGNED IN THE ORIGINAL SO THAT THE SERVICE PROVIDER AND THE PURCHASER WOULD BE IN POSSESSION OF ORIGINALLY SIGNED CONTRACTS FOR THEIR RESPECTIVE RECORDS.

PART 1 (TO BE FILLED IN BY THE SERVICE PROVIDER)

1. I hereby undertake to render services described in the attached bidding documents to Umuziwabantu Municipality in accordance with the requirements and task directives / proposals specifications stipulated in Bid Number UMUZ-20-2019 at the price/s quoted. My offer/s remain binding upon me and open for acceptance by the Purchaser during the validity period indicated and calculated from the closing date of the bid.

2. The following documents shall be deemed to form and be read and construed as part of this agreement:

Bidding documents, viz
Invitation to bid;
Tax clearance certificate or SARS PIN number;
Pricing schedule(s);
Filled in task directive/proposal;
Preference claims for Broad Based Black Economic Empowerment Status Level of Contribution in terms of the Preferential Procurement Regulations 2011;
Declaration of interest;
Declaration of Bidder's past SCM practices;
Certificate of Independent Bid Determination;
Special Conditions of Contract;
General Conditions of Contract; and
Other (specify)

3. I confirm that I have satisfied myself as to the correctness and validity of my bid; that the price(s) and rate(s) quoted cover all the services specified in the bidding documents; that the price(s) and rate(s) cover all my obligations and I accept that any mistakes regarding price(s) and rate(s) and calculations will be at my own risk.

4. I accept full responsibility for the proper execution and fulfilment of all obligations and conditions devolving on me under this agreement as the principal liable for the due fulfilment of this contract.

5. I declare that I have no participation in any collusive practices with any bidder or any other person regarding this or any other bid.

6. confirm that I am duly authorised to sign this contract.

NAME (PRINT)

CAPACITY

SIGNATURE

NAME OF FIRM

DATE

WITNESSES

CONTRACT FORM -RENDERING OF SERVICES

PART 2 (TO BE FILLED IN BY THE PURCHASER)

I..... in my capacity as.....

accept your bid under reference numberdated.....for the rendering of services indicated hereunder and/or further specified in the annexure(s).

An official order indicating service delivery instructions is forthcoming.

I undertake to make payment for the services rendered in accordance with the terms and conditions of the contract, within 30 (thirty) days after receipt of an invoice.

DESCRIPTION OF SERVICE	PRICE (ALL APPLICABLE TAXES INCLUDED)	COMPLETION DATE	B-BBEE STATUS LEVEL OF CONTRIBUTION	MINIMUM THRESHOLD FOR LOCAL PRODUCTION AND CONTENT (if applicable)

I confirm that I am duly authorised to sign this contract.

SIGNED AT ON

NAME (PRINT).....

SIGNATURE

OFFICIAL STAMP

WITNESSES

.....

.....

DECLARATION OF BIDDER'S PAST SUPPLY CHAIN MANAGEMENT PRACTICES

- 1 This Municipal Bidding Document must form part of all bids invited.
- 2 It serves as a declaration to be used by municipalities and municipal entities in ensuring that when goods and services are being procured, all reasonable steps are taken to combat the abuse of the supply chain management system.
- 3 The bid of any bidder may be rejected if that bidder, or any of its directors have:
 - a. abused the municipality's / municipal entity's supply chain management system or committed any improper conduct in relation to such system;
 - b. been convicted for fraud or corruption during the past five years;
 - c. willfully neglected, reneged on or failed to comply with any government, municipal or other public sector contract during the past five years; or
 - d. been listed in the Register for Tender Defaulters in terms of section 29 of the Prevention and Combating of Corrupt Activities Act (No 12 of 2004).
- 4 **In order to give effect to the above, the following questionnaire must be completed and submitted with the bid.**

Item	Question	Yes	No
4.1	<p>Is the bidder or any of its directors listed on the National Treasury's Database of Restricted Suppliers as companies or persons prohibited from doing business with the public sector?</p> <p>(Companies or persons who are listed on this Database were informed in writing of this restriction by the Accounting Officer/Authority of the institution that imposed the restriction after the <i>audi alteram partem</i> rule was applied).</p> <p>The Database of Restricted Suppliers now resides on the National Treasury's website (www.treasury.gov.za) and can be accessed by clicking on its link at the bottom of the home page.</p>	Yes <input type="checkbox"/>	No <input type="checkbox"/>
4.1.1	If so, furnish particulars:		
4.2	<p>Is the bidder or any of its directors listed on the Register for Tender Defaulters in terms of section 29 of the Prevention and Combating of Corrupt Activities Act (No 12 of 2004)?</p> <p>The Register for Tender Defaulters can be accessed on the National Treasury's website (www.treasury.gov.za) by clicking on its link at the bottom of the home page.</p>	Yes <input type="checkbox"/>	No <input type="checkbox"/>
4.2.1	If so, furnish particulars:		

4.3	Was the bidder or any of its directors convicted by a court of law (including a court of law outside the Republic of South Africa) for fraud or corruption during the past five years?	Yes <input type="checkbox"/>	No <input type="checkbox"/>
4.3.1	If so, furnish particulars:		
Item	Question	Yes	No
4.4	Does the bidder or any of its directors owe any municipal rates and taxes or municipal charges to the municipality / municipal entity, or to any other municipality / municipal entity, that is in arrears for more than three months?	Yes <input type="checkbox"/>	No <input type="checkbox"/>
4.4.1	If so, furnish particulars:		
4.5	Was any contract between the bidder and the municipality / municipal entity or any other organ of state terminated during the past five years on account of failure to perform on or comply with the contract?	Yes <input type="checkbox"/>	No <input type="checkbox"/>
4.7.1	If so, furnish particulars:		

CERTIFICATION

I, THE UNDERSIGNED (FULL NAME)

CERTIFY THAT THE INFORMATION FURNISHED ON THIS DECLARATION FORM TRUE AND CORRECT.

I ACCEPT THAT, IN ADDITION TO CANCELLATION OF A CONTRACT, ACTION MAY BE TAKEN AGAINST ME SHOULD THIS DECLARATION PROVE TO BE FALSE.

.....
Signature

.....
Date

.....
Position

.....
Name of Bidder

CERTIFICATE OF INDEPENDENT BID DETERMINATION

1. This Municipal Bidding Document (MBD) must form part of all bids¹ invited.
2. Section 4 (1) (b) (iii) of the Competition Act No. 89 of 1998, as amended, prohibits an agreement between, or concerted practice by, firms, or a decision by an association of firms, if it is between parties in a horizontal relationship and if it involves collusive bidding (or bid rigging).² Collusive bidding is a *pe se* prohibition meaning that it cannot be justified under any grounds.
3. Municipal Supply Regulation 38 (1) prescribes that a supply chain management policy must provide measures for the combating of abuse of the supply chain management system, and must enable the accounting officer, among others, to:
 - (a) take all reasonable steps to prevent such abuse;
 - (b) reject the bid of any bidder if that bidder or any of its directors has abused the supply chain management system of the municipality or municipal entity or has committed any improper conduct in relation to such system; and
 - (c) cancel a contract awarded to a person if the person committed any corrupt or fraudulent act during the bidding process or the execution of the contract.
4. This MBD serves as a certificate of declaration that would be used by institutions to ensure that, when bids are considered, reasonable steps are taken to prevent any form of bid-rigging.
5. In order to give effect to the above, the attached Certificate of Bid Determination (MBD 9) must be completed and submitted with the bid:

¹Includes price quotations, advertised competitive bids, limited bids and proposals.

² Bid rigging (or collusive bidding) occurs when businesses, that would otherwise be expected to compete, secretly conspire to raise prices or lower the quality of goods and / or services for purchasers who wish to acquire goods and / or services through a bidding process. Bid rigging is, therefore, an agreement between competitors not to compete.

UMUZ/MBD 9

CERTIFICATE OF INDEPENDENT BID DETERMINATION

I, the undersigned, in submitting the accompanying bid:

(Bid Number and Description)

in response to the invitation for the bid made by:

(Name of Municipality / Municipal Entity)

do hereby make the following statements that I certify to be true and complete in every respect:

I certify, on behalf of: _____ that:
(Name of Bidder)

1. I have read and I understand the contents of this Certificate;
2. I understand that the accompanying bid will be disqualified if this Certificate is found not to be true and complete in every respect;
3. I am authorized by the bidder to sign this Certificate, and to submit the accompanying bid, on behalf of the bidder;
4. Each person whose signature appears on the accompanying bid has been authorized by the bidder to determine the terms of, and to sign, the bid, on behalf of the bidder;
5. For the purposes of this Certificate and the accompanying bid, I understand that the word "competitor" shall include any individual or organization, other than the bidder, whether or not affiliated with the bidder, who:
 - (a) has been requested to submit a bid in response to this bid invitation;
 - (b) could potentially submit a bid in response to this bid invitation, based on their qualifications, abilities or experience; and
 - (c) provides the same goods and services as the bidder and/or is in the same line of business as the bidder.
6. The bidder has arrived at the accompanying bid independently from, and without consultation, communication, agreement or arrangement with any competitor. However communication between partners in a joint venture or consortium³ will not be construed as collusive bidding.
7. In particular, without limiting the generality of paragraphs 6 above, there has been no consultation, communication, agreement or arrangement with any competitor regarding:

- (a) prices;
 - (b) geographical area where product or service will be rendered (market allocation);
 - (c) methods, factors or formulas used to calculate prices;
 - (d) the intention or decision to submit or not to submit, a bid;
 - (e) the submission of a bid which does not meet the specifications and conditions of the bid; or
 - (f) bidding with the intention not to win the bid.
8. In addition, there have been no consultations, communications, agreements or arrangements with any competitor regarding the quality, quantity, specifications and conditions or delivery particulars of the products or services to which this bid invitation relates.
9. The terms of the accompanying bid have not been, and will not be, disclosed by the bidder, directly or indirectly, to any competitor, prior to the date and time of the official bid opening or of the awarding of the contract.
10. I am aware that, in addition and without prejudice to any other remedy provided to combat any restrictive practices related to bids and contracts, bids that are suspicious will be reported to the Competition Commission for investigation and possible imposition of administrative penalties in terms of section 59 of the Competition Act No. 89 of 1998 and or may be reported to the National Prosecuting Authority (NPA) for criminal investigation and or may be restricted from conducting business with the public sector for a period not exceeding ten (10) years in terms of the Prevention and Combating of Corrupt Activities Act No. 12 of 2004 or any other applicable legislation.

SIGNATURE

DATE

POSITION

NAME OF BIDDER

CERTIFICATE OF AUTHORITY FOR SIGNATORY

Notes to Bidder:

- 1) The signatory for the bidder shall confirm his/her authority thereto by attaching a duly signed and dated copy of the relevant resolution of the board of directors/partners. Alternatively this form may be used directly. It is deemed that whoever authorizes the signatory has the capacity to commit the tenderer to enter into contracts.

- 2) In the event that the tenderer is a joint venture, a certificate of authority for signatory is required from all members of the joint venture and the designated lead member shall be clearly identified.

By resolution of the board of directors passed at a meeting held
on.....

Mr/Ms _____, whose signature appears below, has been duly authorised to sign all documents in connection with the bid for Contract No. **UMUZ-03-2026: PROVISION OF PREPAID ELECTRICITY VENDING TO UMUZIWABANTU MUNICIPALITY FOR 36 MONTHS**

and any contract which may arise there from on behalf of (block capitals)
.....
.....
.....

SIGNED ON BEHALF OF THE COMPANY:
.....

IN HIS/HER CAPACITY AS:

DATE:

SIGNATURE OF SIGNATORY:

WITNESS:
	SIGNATURE	SIGNATURE

	NAME (PRINT)	NAME (PRINT)

MUNICIPAL CLEARANCE CERTIFICATE

The bidder is to affix this page with municipal clearance certificate.

**CERTIFICATE OF ATTENDANCE AT PRE-BID SITE VISIT AND
CLARRIFICATION MEETING**

This is to certify that (Bidder)
of (address)
..... was presented by the person(s)

Named below:

..... at the compulsory meeting held for all bidders at The Library's Activity Room at Umuziwabantu Municipality for Contract No. **UMUZ –03– 2026 has no briefing please indicate not applicable**

I/We acknowledge that the purpose of the meeting was to acquaint myself / ourselves with the site of the works and / or matters incidental to doing the work specified in the bid documents in order for me / us to take account of everything necessary when compiling our rates and prices included in the bid.

Particulars of person(s) attending the meeting:

Name:.....

Signature:.....

Capacity:.....

Attendance of the above person(s) at the meeting is confirmed by the employer`s representative, namely:

Name:.....Signature:.....

Capacity:Date and Time:

Municipal stamp

COMPANY EXPERIENCE

The bidder is to affix this page with appointment letters and reference letters.

Form 14

**PLEASE INDICATE ANY OWNER WHO HAS A CONTROLLING OWNERSHIP INTEREST
IN ANOTHER BUSINESS**

	Name and Address of Other Business	Position Held	Business Type	% of Ownership

PARTICULARS OF BIDDER

THE FOLLOWING PARTICULARS MUST BE FURNISHED
(FAILURE TO DO SO MAY RESULT IN YOUR BID BEING DISQUALIFIED)

Name of Bidder: _____

Postal Address: _____

Street Address _____

Telephone Number Code _____ Number _____

Cellphone Number _____

Facsimile Number Code _____ Number _____

Contact Person _____

Company / Enterprise Income Tax
Reference Number: _____

Has a valid Tax Clearance Certificate been attached (MBD2) **NO / YES**

Vat Registration Number _____

Company Registration No _____

Is the Firm registered or does it have a Business Licence(s): (Tick one box)

YES NO

If YES, give details and quote relevant Reference numbers and dates

Are you the accredited Representative in South Africa for the Goods / services offered by you

The undersigned, who warrants that he/she is duly authorised to do so on behalf of the firm, affirms that the information furnished is true and correct

Signature: _____

Date: _____

Duly authorised to sign on behalf of: _____

Address _____

Telephone Number: _____

ENQUIRY CONTACT DETAILS

ANY ENQUIRIES REGARDING THE BIDDING PROCEDURE MAY BE DIRECTED TO:

MUNICIPALITY : UMUZIWABANTU LOCAL MUNICIPALITY
DEPARTMENT : SUPPLY CHAIN MANAGEMENT AND/OR TECHNICAL
CONTACT PERSON : Mr L Ndawonde or Mr I Ogle
TEL : 039 433 3500
EMAIL: Indawonde@umuziwabantu.gov.za or iogle@umuziwabantu.gov.za
