

HYGIENE SERVICES RESPONSES TO TENDER QUESTIONS

	ENQUIRIES	RESPONSES
1.	I see that we were given a spreadsheet of all the equipment that we would need to hire but when I look at the quantities given they are different from the quantities given in the Scope of works document.	<ul style="list-style-type: none"> • The Pricing schedule has been amended to align with the Scope Of Works • Quarterly Services Amended on pricing schedule (removed most and only left the Condom Refills) • Weekly Services (emptying of SHE Bins and disposal thereafter)
3.	<p>On 5.1.1 Deliverables – there is reference to replenishment of hand soaps twice a day and also on your evaluation criteria you require Supervisor and Assistant, please confirm if this bid requires full time staff on-site daily? If so, the 2 resources (supervisor and assistant) are expected to be full time and who will they be supervising daily? Do you require weekly services/ staff to come on-site check up on facilities weekly instead of daily?</p> <p>ii) Is there another service provider who does daily cleaning and replenishing of soaps, toilet papers, hand paper towels? We just have to liaise with them?</p>	<ol style="list-style-type: none"> 1. On a monthly basis you supply us with adequate hand soap and foam 2. Personnel is required to ensure that installations are done appropriately and in compliance with the relevant standards. 3. Personnel are not full-time but we require qualified people to service the site 4. Weekly servicing is only for SHE Bins , the rest is monthly and quarterly 5. Daily Cleaning – Yes there is a service provider responsible for cleaning services 6. Replenishing of soaps/toilet papers/ hand towels etc – On a monthly basis the Hygiene Service provider replenishes and if there is any stock left onsite to cover the monthly supply , replenishment is done by our cleaning team .