

The Technical criteria for this contract will be based on a threshold of 80 % being compiled as follows:

Technical Criteria	Returnable documents/ Source of evidence	Weight	Scoring				
Company experience	Company profile detailing the number of years in the service and maintenance of Water Treatment Plants.	30%	0%-1year experience	5%- 2 years experience	10%- 3 years experience	20%- 4 years experience	30%- 5 years and more
Back-up & Service Response to planned/unplanned outage	<p>How quickly can the consultant guarantee their response to faulty equipment</p> <p>it is expected for the contractor to keep the necessary spares to ensure a downtime on the plant does not exceed 5 working days</p> <p>Authorization letter on their official company letter head stating that contractor is able to service/maintain Water Treatment Plant. If service &amp; maintenance is offered in partnership with other sub-contractors, a signed partnership agreement between contractors must be supplied on the company letterhead, in addition to authorization letter from official main contractor.</p>	20%	0% >more than 5 working days	10% Within 5 working days	20% Within 2 working days		
Holding time	Documented continuity plan detailing stock availability for spares, delivery time etc.	20%	0%-No submission	5%-Document not addressing holding time	10%-Document addressing stock availability and delivery time of more than 1 month.	15%- Document addressing stock availability and delivery time of 2 weeks.	20%- Documents addressing stock availability and delivery time of 1 week.
Availability of qualified service	Curriculum vitae (CV) of service technicians, including number of	30%	0%- No Submission	15%- CV only	30%-		

technicians and product specialist	years' experience as service technicians & training attendance certificate offered by the company				CV and Training certificates relevant to Scope of Work		
Site Visit	Compulsory to all suppliers						

**Maintenance and calibration to address below:**

Demin Water Plant  
Block B, Eskom Research Testing & Development  
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