

**Quality Evaluation Criteria for Q3/L3, Q4/L2 and Q4/L3 - Enquiry: 1075769021**

Requirement	Criteria	Deliverable	Scoring Methodology	Weighting	Rating	% Rating	% Score	[ Supplier Name ] Response	Eskom Comments
<b>1. QUALITY ASSURANCE PROGRAM</b>	A Quality Assurance Program that meets the requirements of 238-103 Rev 3 as identified in 238-769T.	The returnable is a document or method statement describing the supplier Quality Programme that provide a description of the processes and supporting information that reflects how processes are managed and work/operation is prepared, reviewed, carried out, recorded, assessed and improved . Examples of processes to be described can include Resource Selection, Quality Control, Receipt Inspection, Purchasing, etc.	100% - Compliance with the requirements of 238-103 Rev 3 75% - Major gaps identified with compliance with the requirements of 238-103 Rev 3 50% - Minor gaps identified with compliance with the requirements of 238-103 Rev 3 0% - No documents submitted	<b>35%</b>		0%	0.0%		
<b>2. QUALITY CONTROL PROGRAM</b>	Manufacturer Quality Control Process Documents	Returnable is an example of a QCP or Quality Project Plan for a similar service or product, identifying sequential operations and indicating inspection and test points (hold and/or witness points) and areas where reports are required .	100% - Quality Control Process procedure and Quality Control Plan with all intervention points and verification of completed steps. 75% - Quality Control Process procedure and Quality Control Plan with no intervention points identified. 50% - Quality Control Process procedure only submitted. 0% - No documents submitted	<b>35%</b>		0%	0.0%		
<b>3. NONCONFORMING PRODUCT/SERVICE</b>	Control of nonconforming product or service and application for concession.	Tenderer to submit procedure, process document and records demonstrating implementation of Non-conformance and Corrective Action Process.	100% - Non-conformance and Corrective Action procedure and retained documented information (record) demonstrating criteria implementation. E.g. Non-conformance report with Corrective Actions. 75% - Non-conformance and Corrective Action procedure and retained documented information (record) demonstrating criteria implementation. 50% - Method Statement or documented procedure that defines processes followed for dealing with nonconforming product/service. 0% - No documents submitted	<b>30%</b>		0%	0.0%		
<b>TOTAL WEIGHTING</b>				<b>100%</b>	<b>NOT MEET</b>	<b>0%</b>			

Final Analysis			
<b>1. QUALITY ASSURANCE PROGRAM</b>		<b>35%</b>	<b>0.0%</b>
<b>2. QUALITY CONTROL PROGRAM</b>		<b>35%</b>	<b>0.0%</b>
<b>3. NONCONFORMING PRODUCT/SERVICE</b>		<b>30%</b>	<b>0.0%</b>
<b>TOTAL</b>		<b>100%</b>	<b>0.0%</b>

The scoring of the Functional Evaluation is conducted as follows:

A supplier is given a score in each of the sub-categories. These sub-categories are requirements detailed in the specification or contract. Scores are allocated as follows:

- 0 - 0% - Does not meet
- 1 - 50% - Partial meet (Large gap)
- 2 - 75% - Partial Meet (Small gap)
- 3 - 100% - Meet

The score is then summed to a weighted average per category. The category scores are analysed as follows:

- 0% - 79% - Does not meet
- 80% - 100% - Meet

**Compiled by: Zolani Mdeleleni**

**Signature:** 

**Date: 2025/07/14**