

Category 3: Quality Requirements

- The supplier shall complete and sign Form A (Enquiry/Contract/Quality Requirements for Supplier Quality Management Specification 240-105658000/ QM 58 and ISO 9001).
- The supplier shall submit objective evidence of a developed QMS that complies with ISO 9001 (or the latest applicable revision). The following documented information (approved/ signed copies) shall be submitted:
 - Quality management system manual or a (documented information) that have defines and describes the QMS and its scope.
 - Quality Policy, aligned with the supplier's strategic direction (documented information)
 - Quality Objectives (documented information)
 - Control of documented information (both maintain and retain documented information)
 - Internal audit procedure (documented information)
 - Control of nonconforming outputs (documented information)
 - Nonconformity and Corrective action procedure (documented information)
- The QMS should drive all the supplier's business management processes to ensure that all of Eskom's requirements are fully met on a consistent basis.
- The supplier shall submit a draft contract quality plan that is specific to the scope of work as described in the tender documents. The plan must address the minimum requirements as per ISO 10005.
- Where applicable; the supplier shall submit an example inspection and test plan (ITP) or quality control plan (QCP).
- The supplier shall submit documented information for Control of Externally Provided Processes, Products and Services.

The supplier shall submit a copy of documented information for roles, responsibilities, and authorities in relation to the QMS. Examples of relevant documented information are; organization charts, job descriptions, work instructions, duty statements, manuals, procedures