

Policy Statement

Document No:	SSA-0007A-002
Revision No:	02
Release Date:	29 June 2021

QUALITY

The South African Radio Astronomy Observatory (SARAO) provides scientific radio astronomy, engineering, design and development, construction, operation and maintenance services for radio telescope projects and sites in South Africa and elsewhere on the African Continent.

Management and employees of SARAO are committed to comply with this Quality Policy and the SARAO Quality Management System. Management will ensure that the Quality Policy is established, implemented and maintained, and that quality objectives are established and reviewed such that our products and services meet the strategic direction of SARAO, and stated performance criteria are in conformance with the requirements of our Customers and other relevant interested Parties.

Our Quality Management System will comply with ISO 9001 and be directed towards achieving the following objectives:

- Assuring adherence to good corporate governance,
- Assuring Customers and other relevant interested Parties of our commitment to effective quality management practices,
- Complying with statutory, regulatory and other applicable requirements,
- Ensuring that our employees are adequately trained and informed,
- Prevention of non-conformances and mitigation of risks, and
- Commitment towards continual improvement of the effectiveness of the Quality Management System and performance improvement through innovation, correction, corrective actions, regular internal reviews and audits.

Our Quality Policy will be communicated, displayed, understood and applied throughout SARAO and made available, also on request to relevant interested Parties, as appropriate.

Dr Rob Adam:



Date: 20th July 2021

Managing Director: SARAO

Name	SARAO Johannesburg Office	SARAO Cape Town Office	SARAO, HartRAO Hartebeeshoek Office	SARAO Karoo, Northern Cape Office
Physical / Postal Address	18A, Gill Street, Observatory, Johannesburg, Gauteng 2198, South Africa	2 Fir Street, Black River Park, Observatory, Cape Town, 7925, South Africa	P.O.Box 443, Krugersdorp, 1740, South Africa	Posbus 69, Carnarvon, 8925, South Africa
Tel.	27 11 268 3400	+27 21 506 7300	+27 12 301 3100	+27 21 506 7300
Fax.	27 11 442 2454	+27 21 506 7375	+27 12 301 3300	+27 86 538 6836
Website	www.sarao.ac.za	www.sarao.ac.za	www.hartrao.ac.za	www.sarao.ac.za




SARAO Quality Policy 2021 Rev 1

Final Audit Report

2021-07-21

Created:	2021-07-20
By:	Jacqueline Rodgers (jrodgers@ska.ac.za)
Status:	Signed
Transaction ID:	CBJCHBCAABAAUKyva4L2rqarZQypdZcBPAnqQioRpMe3

"SARAO Quality Policy 2021 Rev 1" History

-  Document created by Jacqueline Rodgers (jrodgers@ska.ac.za)
2021-07-20 - 8:57:30 AM GMT- IP address: 105.186.92.141
-  Document emailed to Rob Adam (rob@ska.ac.za) for signature
2021-07-20 - 8:58:08 AM GMT
-  Email viewed by Rob Adam (rob@ska.ac.za)
2021-07-20 - 9:08:32 AM GMT- IP address: 196.24.39.242
-  Document e-signed by Rob Adam (rob@ska.ac.za)
Signature Date: 2021-07-21 - 9:30:20 AM GMT - Time Source: server- IP address: 105.225.158.192
-  Agreement completed.
2021-07-21 - 9:30:20 AM GMT