

CLARIFICATION QUESTIONS FOR **E3665DXGOU** FOR THE SUPPLY OF SMART METERS **12 OCTOBER 2026**

NO	QUESTION	RESPONSE
1.	On the above mentioned bid, I've gone through the attachments and I have not seen the following documents: 1. NEC Document 2. Technical functionality requirements 3. Scope of work outlining the technical specification of the meter whether the meter is a single or three phase etc.	1. Not applicable once off orders 2. Not Applicable as this tender is issued to TEAP (Technically Evaluated Accepted Product) Listed Suppliers 3. It states in the ITT to check price schedule for scope of work.
2.	SAP number in the addendum The addendum text refers to "SAP 0750636" for both the removed Data Concentrators and the Smart Meter DIN Rail. The price schedule tables show the smart meter as SAP 0750638. Please confirm that the item to be priced is SAP 0750638 – Meter Elect Serv: Smart (DIN) G3 PLC 80A, at an estimated quantity of 190 000 units.	Yes that is correct, the item to be priced is SAP 0750638 – Meter Elect Serv: Smart (DIN) G3 PLC 80A, at an estimated quantity of 190 000 units.
3.	Revised price schedule Please confirm where the revised price schedule (E3665DXGOU – Smart Meter Price Schedule Revised) can be downloaded in Excel format, or kindly send it to us directly.	This was sent as an attachment with the addendum and it has also been uploaded on Eskoms tender bulletin and National treasury tender portal.
4.	Training commitment letter Clause 3.13 requires a commitment letter to provide comprehensive training on meters and DCs. As the Data Concentrators have been removed from scope, please confirm whether the training commitment should cover meters only.	No, they will still need to commit to both as the smart meters have to connect with the DCs that Eskom is utilising.
5.	Interoperability with existing infrastructure Please confirm whether the meters must be compatible with Data Concentrators already installed in the Gauteng Operating Unit.	Yes they must be compatible with Eskoms infrastructure.

	Please also confirm what evidence Eskom requires to demonstrate that our products are fully integrated with an approved Eskom smart metering Head-End System (HES).	When installed and your meters are not interoperable, we will return to this clause and request that you collect your meters and will not be paid for them.
6.	Request for extension We hereby respectfully request that the tender closing date be extended by five (5) working days to Friday, 23 October 2026. The extension shall allow us to submit a complete and fully compliant tender, which we believe is in the interest of Eskom in securing competitive and responsive offers.	Unfortunately, the request for Extension is not approved . The tender is advertised for 5 days since we require the items urgently. If you go through the ITT carefully you will see that there are only 4 returnable documents (Annexure A, Annexure D, SBD4 and the price schedule with 1 line item) that are required at tender closing as any other outstanding documents will be requested and we believe 5 days is sufficient time to complete, sign and submit the 4 documents. The tenderers are already TEAP (Technically Evaluated and Accepted product) listed and there are no complicated technical requirements.
7.	We kindly request clarification regarding the quantities indicated in the addendum. Could you please confirm whether these quantities are estimates provided for tender pricing purposes or the actual quantities required for the execution of the contract ?	These are the actual quantities required by Eskom Distribution Gauteng but please do bear in mind the award methodology on page 5 of the ITT, so these quantities will probably not be allocated to 1 tenderer.

Regards



Thuso Malatjie

Procurement Practitioner