REQUEST FOR INFORMATION (RFI)

RFI002-2026: REQUEST FOR INFORMATION (RFI) FOR DEVELOPMENT OF A COMPLIANCE RISK ASSESSMENT AND MONITORING (CRAM) TOOL FOR NATIONAL TREASURY.

CLOSING DATE AND TIME OF RFI

04 SEPTEMBER 2026 AT 11H00

national treasury

Department:
National Treasury
REPUBLIC OF SOUTH AFRICA

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Table of Contents

1. SECTION A: REQUEST FOR INFORMATION 5

2. INTRODUCTION 5

3. BACKGROUND 5

4. OBJECTIVES 5

5. INFORMATION REQUESTED 6

ANNEXURES

Annexure A	:	NT SCM CRAM Tool - User guide
Annexure B	:	SCM CRAM Tool Content Spreadsheet (Designs/Wireframes)
Annexure C	:	SCM CRAM Tool Risk Library

Legislative framework

- The constitution of the Republic of SA, 1996.
- Section 217. (1) When an organ of state in the national, provincial or local sphere of government, or any other institution identified in national legislation, contracts for goods or services, it must do so in accordance with a system which is fair, equitable, transparent, competitive and cost-effective.
- Public Finance Management Act (PFMA and its regulations)
- Municipal Finance Management Act (MFMA and its regulations)
- Municipal Systems Act
- Public Procurement Act of 2024
- Preferential Procurement Policy Framework Act (PPPFA and its regulations)
- Broad - Based Black Economic Empowerment Act 53 of 2003 (B-BBEE)
- Construction Industry Development Board Act No. 38 of 2000 (CIDB)
- Promotion of access to information Act (PAIA) 2 of 2000
- Promotion of Administrative Justice Act (PAJA) 3 0f 2000
- The Prevention and Combating of Corrupt Activities Act No. 12 of 2004.
- National Treasury Practice and Instruction notes and Circulars.
- SCM: A guide to Accounting Officers (Not an Act – Not a regulation)
- Departmental /Institutional SCM Policy
- Preferential Procurement Regulations Of 2022 (PPR)
- Public procurement Act 28 of 2024

SECTION A: REQUEST FOR INFORMATION

1. INTRODUCTION

Information from seasoned service providers is being sought by National Treasury for the design, development and implementation of a Compliance Risk Assessment and Monitoring (CRAM) Tool. The CRAM Tool enables organizations to systematically identify, assess, and manage SCM compliance risks across all spheres of government. The objective of this RFI is to obtain comprehensive information into the costs of designing, developing, and implementing the CRAM Tool, while identifying industry-leading practices and implementation strategies that can optimize operational effectiveness.

2. BACKGROUND

Currently compliance officers, supply chain practitioners, risk managers, and senior officials within government institutions use manual processes to monitor SCM compliance. Compliance risk assessment and monitoring tools play a critical role in helping institutions evaluate their existing compliance frameworks, prioritize risks, and implement improvement plans aligned with regulatory requirements and industry standards. National Treasury Office of the Chief Procurement Officer (OCPO) have developed the SCM Compliance Framework to support ongoing compliance monitoring, risk management, and strategic planning within SCM functions.

3. OBJECTIVES

The objective of this Request for Information (RFI) is to obtain detailed information on the costs associated with the design, development, and implementation of the electronic Compliance, Risk Assessment and Monitoring (CRAM) Tool. Service providers are requested to provide information that will enable the Department to:

4.1. Gather data on estimated costs, industry best practices, and implementation timelines.

4.2. Assess the capabilities and experience of potential service providers. Determine the value that a third-party provider could bring to the implementation and operation of the CRAM Tool.

4.3. Evaluate the proposed deployment, maintenance, and support arrangements of prospective service providers.

4.4. Assess the feasibility of integrating the CRAM Tool with existing government systems.

4.5. Confirm compliance with applicable security, regulatory, and governance requirements.

4.6. Obtain a comprehensive understanding of the business models and service offerings of potential providers.

4.7. Explore innovative solutions and alternative approaches that could enhance transparency, improve efficiency, and deliver cost savings to government.

4. INFORMATION REQUESTED

Interested vendors are requested to provide information on the following aspects:

5.1. Company Information

- Company profile and experience in implementing supply chain management governance monitoring for government or private sector clients.
- Key clients relevant to this RFI.

5.2. Solution Overview

- Proposed CRAM Tool, including key features and functionalities.
- Technical architecture and technology stack. (refer to paragraph 5.7)
- Scalability and flexibility of the solution to accommodate future needs.

5.3. Functional Requirements

- Assessments (Maturity Assessment, Risk Assessment, Risk Analysis, & Gap Analysis)
- Assessments approvals, queries, and activities
- Improvement Plan and Monitoring
- Forecasted assessment
- Results, Reporting Dashboards and Risk Library
- Search functionality, Standard Reports, and Integrations
- User management, FAQs, Help functionality and User guide
- Post implementation support
- Search engine optimization
- Business Intelligence Reports
- System Administration

5.4. Non-Functional Requirements

- Performance and load handling capabilities.
- Usability and accessibility features.
- Reliability and uptime guarantee.

- Security measures, including data protection and encryption.
- Compliance with relevant standards and regulations.

5.5. Implementation Approach

The two phases, namely **Project Initiation and Requirements Gathering**, have been completed. This project will resume in defining scope and the following:

- Proposed implementation methodology and timeframe.
- Solution Design
- Development & Configuration
- Testing & Quality Assurance
- Deployment & Release Management
- Training & Change Management
- Project Governance
- Post-Implementation Support

5.6. Costing

- Pricing models and cost estimates for development of the core solution including implementation costs.
- Post implementation support for six months

5.7. Scope

Prospective suppliers are requested to provide a detailed description of their proposed design, development and implementation approach of the electronic CRAM Tool. The scope entails development of assessments (Maturity, Risk & Gap Analysis). Maturity assessment module has 6 maturity levels (risk, demand, acquisition, contract, performance and general management) to be built. Risk Assessment has 6 risk assessment ratings (Very high, High, Medium, Low and Very Low) to be built. Risk Analysis has Risk ID, Area, Element, Risk, and Mitigating Action to be developed. Gap Analysis has questions grouped into sections by area with 6 levels. Workflow management for all assessments reviews, approvals, and queries has to be built. Assessments activities for all assessment types to be built. Improvement plan with areas of improvement must be built. Forecasted results for all assessments. Reviews of all assessments (Maturity, Risk, Gap and Analysis) and consolidated dashboard. Risk Library to accommodate submitted risks. Search functionality and standard reports to be built. APIs for Integrations. User management. Frequently Asked questions and Help functionality required. System demonstration & training. User guide compilation. The following but not limited to components should be covered in your proposal:

a) SCM Compliance Risk Maturity Assessment:

- This assessment evaluates the current level of maturity of the organisation by having the user answer a series of questions and identify the most appropriate responses.

b) SCM Compliance Risk Maturity Assessment – Results

- The results of the maturity assessment are displayed in this tab.

c) SCM Compliance Risk Assessment & Analysis:

- This assessment provides a risk rating for each question and suggests mitigation actions to address these risks. An analysis is performed to identify which mitigations are not in place. The default risk rating is determined by the level of maturity.

d) SCM Compliance Risk Assessments & Analysis - Results

- The results of the risk assessment are displayed in this tab.

e) Gap Analysis:

- An analysis is performed to determine which actions need to be implemented to progress to the desired level of maturity.

f) Controls needed to mitigate risks.:

- Risk management and internal controls.

g) Improvement and Monitoring Plan:

- All mitigation actions from the risk assessment and the actions from the gap analysis are consolidated in this tab, providing a comprehensive list of actions to be implemented.

h) Updating of Improvement and Monitoring Plan – Status

- The progress of the various actions needs to be updated quarterly to reflect the status of implementation.

i) Improvement and Monitoring Plan – Dashboard

- This tab provides graphs and tables that can be filtered to summarise the progress of the implementation plan.

j) Security and Compliance:

- Data Security: Measures for protecting sensitive government and supplier data, including encryption, access controls, and regular security audits.
- Regulatory Compliance: Adherence to all relevant regulations, including procurement laws, data protection acts, and industry standards.
- Risk Management: Comprehensive risk assessment and management strategies to safeguard the marketplace against fraud, cyber threats, and operational disruptions.

5.8. Technology Stack

National Treasury has standardised on Microsoft technologies across its enterprise environment, it is therefore a requirement that the bidder note the technology stack required, namely:

- .NET Environment: .NET runtime SDK
- Local file system with RAID configuration
- Elasticsearch for fast search capabilities
- Windows Server Backup for basic backup functionality
- SSL for data in transit
- ASP.NET Core Identity for application-level authentication and authorization

The proposed approach should provide the scalability necessary for future growth while remaining responsive to evolving government business and operational requirements.

5.9. Additional Information

- Any additional features or capabilities that would benefit the CRAM Tool platform.
- References from previous clients.

5.10. Submission Guidelines

Vendors are invited to submit a proposal of approximately 10 pages, excluding any supplementary information, outlining their approach to the development and implementation of a compliance risk assessment and monitoring (CRAM) tool for National Treasury.

Responses must be submitted by **04 September 2026.** Submissions should include the following:

a) A cover letter highlighting the vendor's interest in the opportunity and demonstrating its suitability to deliver the proposed solution.
b) Contact details of the designated primary representative.
c) Company and supplier profile.
d) Overview of the proposed solution.
e) Development, deployment, and implementation approach.
f) Pricing.
g) Value chain management framework.
h) Evidence of compliance with the specified requirements.
i) Any additional supporting information deemed relevant by the vendor.
j) Submissions should be sent via **eTenders eSubmission**.

6. Assessment and Next Steps

Submissions will be assessed against factors including relevant experience, alignment with National Treasury's operational requirements, and the feasibility of implementation.

7. Disclaimer

This RFI is intended exclusively to obtain information and gain insights into costs relating to the design, development and implementation of the CRAM Tool. It does not create any contractual obligation, commitment, or procurement undertaking on the part of National Treasury. National Treasury reserves the right to modify, postpone, or cancel this RFI at its sole discretion and without prior notification.

Although National Treasury seeks to assess vendor offerings and conduct market research on the implementation of a Government CRAM Tool, the issuance of this RFI should not be construed as an obligation or commitment by National Treasury to:

7.1. Go out on a tender or

7.2. Accept any Request for Information received from vendors or

7.3. Include vendors responding to this Request for Information in any future tender invitation or

7.4. Any other commitment to suppliers whatsoever, including any intention to form a contract with any supplier.

8. National Treasury remains the sole custodian of the documents issued with this TOR, including spreadsheet content, designs, the Risk Library, and the User Guide. Suppliers are not authorized to use these materials for the development of software solutions on behalf of their clients, nor may they use them to establish ownership rights over any related source code

9. RFI CLOSING DATE

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10. CONTACT DETAILS

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