

C3: Scope of Work

C3.1 Service Information

1. DESCRIPTION OF THE WORKS

1. SPU ROUTE METER READING SCOPE AND DESCRIPTION OF WORK

- 1.1 The Contractor is required to obtain meter readings of all Small Power Users (SPU) Meters for the KwaZulu Natal Operating Unit, as specified on the predetermined route schedule that will be provided to them by Eskom. Each reading is to be accompanied by a photograph of the reading. The reading will not be paid for unless it is accompanied by a photograph. The reading with the photograph will be paid for as one unit. If a photograph of the actual read cannot be supplied then a photograph indicating why it could not be taken is to accompany it (e.g. Meter box could not be opened, a customer took the reading, etc.) The rate for the payment of no accesses will be lower than that of where an actual read is obtained.
- 1.2 All Small Power User (SPU) meters will be read on a quarterly basis on predetermined routes generated by Eskom's automated Billing System as amended from time to time. This schedule and or number of customers can be changed by Eskom as new customers are added or removed from the system. The meters can be identified by means of a physical address, Installation Number as well as a meter identification number or badge number visible on or in the meter kiosk and on the meters.
- 1.3 Once appointed the contractor will have to develop knowledge of the geographical area, the Eskom network, the different reading routes as well as the dates on which these routes should be read. The Contractor will be expected to read and understand Eskom's single line diagrams, route maps, and GPS co-ordinates to find installations where necessary.
- 1.4 Note: Eskom pay per customer installation readings i.e. an installation could have one or three meters but payment is only made for the single installation.
- 1.5 All SPU meter readings will be captured on Hand Held Data Capture devices (HHU) which will be provided by Eskom.
- 1.6 All documentation / equipment / Downloads etc. to perform the required meter reading must be collected from the relevant Eskom office.
- 1.7 On completion of each route, readings are to be uploaded into the Route Master System at the relevant Eskom office on the end read date or as stipulated.
- 1.8 ALL INSTALLATIONS ON THE ROUTE including Terminated points of delivery within a route must be read and if any movement or tampering is noted this must be reported immediately to the relevant accountable Eskom Official.
- 1.9 The routes are classified as either Rural or Urban depending on the geographical area with different rates as agreed in this contract being charged for each of the categories. Urban Routes and Rural Routes routes will be as defined in the enquiry document and in this agreement.

- 1.10 If the Contractor fails to complete a route or to submit readings that are accepted and used by the automated billing system, unless as a direct result of an Eskom act or omission, no payment will be made for the unusable readings.
- 1.11 Where access is not gained due to, vicious dogs, bad roads, locked premises etc., payment will be considered if the Hand Held Unit remarks section is updated with the appropriate comment. A Digital photograph is also to be taken and provided to Eskom electronically. Such photographs are to comply with the requirements as specified under the heading Special Conditions of Contract, Eskom will audit the remarks and photographs for validity. Where Eskom finds that readings could have been taken, the Contractor will not be paid for such readings.
- 1.12 If it is found at a later stage that a reading could have been obtained or the meter was in fact accessible or where discrepancies have been identified by Eskom staff, Eskom may deduct an amount from the next invoice payable for the incorrect no accesses paid for previously. The amount deducted will be the number of incorrect no accesses submitted multiplied by the no access rate applicable to the contract at the time of the deduction.
- 1.13 The Contractor is to read and validate each meter badge number as required by the route master system whilst on site reading the meters. This may require opening meter boxes in many cases and the Contractor is to ensure that all staff are adequately trained and authorized by Eskom to do so.
- 1.14 Timeline schedule:
- The relevant Eskom official is responsible for the co-ordination of the reading dates with the Contractor.
 - These dates are determined by the Eskom Billing system billing window.
 - The Contractor has 4 days to read the Meter route.
 - All readings must be captured directly into the hand held unit whilst in the field at the respective meter/s.
- 1.15 Whatever information is provided to or by Eskom belongs to Eskom & should the Contractor leave Eskom for any reason, information must be returned to Eskom and not to any other third party.
- 1.16 The Contractor must update / correct the data on the HHU on site in cases where data in the HHU is different from that in the meter box. Any tampering on meters must be recorded on the HHU
- 1.17 Eskom reserves the right to change the meter reading cycles from time to time as needed to optimize the reading routes.
- 1.18 Eskom will provide magnetic stickers, for vehicle identification, that clearly indicates that the Contractor is an Eskom Contractor.

CONTRACTOR'S RESPONSIBILITIES

- Any incident that may occur between the CONTRACTOR and any ESKOM customer must be reported immediately to the relevant ESKOM Delivery Controller, or Eskom Dispatching Official.
- The CONTRACTOR is not allowed to sub-contract the work out to a third party/parties.
- The CONTRACTOR will report all factors prohibiting the CONTRACTOR from carrying out any work in terms of this agreement i.e. bad roads, vicious dogs, access denied, gate locked etc. to ESKOM at the time of submitting the route. Where the system provides for such feedback to be captured into the route master hand held units this must be done. Failing to report these factors will result in ESKOM not paying for the specific activity and may result in Eskom imposing penalties as set out in this agreement. (see section 6 Penalties and Incentives).
- Other than equipment specifically supplied to the contractor by ESKOM, under no circumstances may the CONTRACTOR use ESKOM'S' or the customer's resources (Staff, equipment or vehicles etc) to carry out their duties.
- The Contractor will ensure that the Contractor's employees are equipped with suitable vehicles that will allow them to get access to all meters at all times. The only exception to this would be when access conditions are such that a four by four vehicle cannot get to within reasonable walking distance of the meter. Under such conditions the Contractor is to provide the required report back and digital photographs as detailed above. The vehicles to be used will be **4X4 vehicles**.
- The vehicles will be in road worthy condition at all times and will be in good general condition with no visible damage to the body. The vehicles must at all times reflect and support the image of Eskom. Eskom reserves the right to request that a vehicle be repaired or replaced where it does not do so. Eskom also reserves the right to request a road worthy certificate from an AA accredited testing authority should Eskom deem the road worthiness of any vehicle to be questionable. Any defects identified in such a test are to be rectified before the vehicle is again deployed in the field. Notwithstanding this contractor remains fully accountable to ensure that all vehicles are completely road worthy at all times.
- All glass in the cab of the vehicles is to be clear and free from any form of tinting.
- A maximum of two people are to occupy any vehicle whilst executing duties in terms of this agreement. The contractor is obligated to ensure that the vehicles required to execute its responsibilities in terms of this agreement are available at all times. In the event of a vehicle becoming unavailable for any reason what so ever the contractor is to ensure that a replacement vehicle is made available within twenty four hours of such a vehicle becoming unavailable for use.
- Other than equipment that is specified to be provided by Eskom in this contract, the Contractor will ensure that all staff are properly equipped with any other tools and equipment required to execute the work in accordance with this contract. EG Digital Camera, Cell phone (including appropriate air time) Garmin GPS equipment, dog taser/repeller etc.
- While carrying out the duties as agreed to in this agreement the CONTRACTOR will report to ESKOM any faulty equipment identified on the ESKOM network which is damaged, broken and / or a safety risk, i.e. low hanging conductor, damaged meter kiosks, etc. This needs to be submitted monthly in a consolidated spreadsheet. Should the fault be a safety hazard (e.g. low hanging conductor) it should be reported immediately.

- On completion of any duties performed as agreed to in this agreement the CONTRACTOR will leave all ESKOM equipment at the installation in an electrical safe condition and the meter box must be locked with an ESKOM lock. Where necessary such locks will be supplied by ESKOM.
- The CONTRACTOR's employees will attend the relevant ESKOM training to be accredited to do meter reading, and to use the Route Master hand held units properly., All staff must be fully accredited and authorized to do the work before being allowed to do field work. All costs for the training course, the transport to and from the training as well as any accommodation costs will be for the CONTRACTOR's account.
- The Contractor shall ensure that all equipment supplied by Eskom is protected and properly treated and used to prevent damage. Where equipment is damaged or lost due to the Contractors lack of due diligence the Contractor will be responsible for the cost of repair or replacement of such equipment.
- All access to rural properties will be done as described in the ESKOM procedure - "Access to Farms". A copy of this procedure will be provided by ESKOM on request and must be adhered to at all times.
- The Contractor shall at all times treat the Eskom Customers and other landowners' with due respect and courtesy and shall adhere to all landowners' requirements in respect of access and closing of gates etc.
- Contractors' staff will at all times be smartly dressed in appropriate PPE clothing suggested by Eskom. The shirts/reflective vests that they wear will be branded with the CONTRACTOR's name so as for them to be identifiable.
- Where Eskom deems that any member of the Contractor's staff is not conforming to an acceptable dress standard as described above or where a member of the contractors' staff is contravening any other condition contained in this agreement, Eskom reserves the right to withdraw the authorization of any such staff member to execute the work. Such staff members will not be permitted to carry out work in terms of this agreement until such time as the issue has been addressed to the satisfaction of Eskom and until such time as that person has again been authorized to carry out the work. Any such withdrawal of authorization does not absolve the Contractor of any obligation to perform and to provide the services that form part of this agreement.
- The Contractor shall report anything that the Contractor experiences or encounters that could affect the Contractor's ability to execute the duties of this contract effectively and efficiently or that could have any impact on Eskom's customers or Eskom's image or which could lead to any form of liability claim against Eskom.
- Should the Contractor not be complying with their responsibilities, nor with conditions of the contract, a Notification of default letter or a letter of termination may be issued to the Contractor.

Prior to a contract being awarded to any Contractor to perform the above tasks for Eskom a physical site inspection will be conducted at the Contractor's Premises to inspect:

- ✓ A Roadworthy vehicle (Certificate of Roadworthiness to be provided on day of visit)
- ✓ Garmin GPS Unit
- ✓ Digital Camera
- ✓ Dog repeller
- ✓ Admin Office with Computer, and Telephones
- ✓ Admin Support Officer
- ✓ All Certificates of Competence for the various staff who will be performing work such LV regulations, Meter Reading, First aid etc.
- ✓ OHS Act Training Certificate

Any other Business Related Training Certificates such as Financial Management Training, HR Training, etc

✓ **TIME LINES**

SPU route meter readings

- ✓ The Eskom Billing Support Clerk is responsible for the co-ordination of the reading dates with the Contractor.
- ✓ The reading dates are determined by the Eskom billing system window. On average the Contractor has 4 days to read the meter round as provided by Eskom.

Ad hoc SPU Route readings

- ✓ If for any reason Eskom requires a route to be read on an ad hoc basis then the Contractor can be requested to do an ad hoc reading of the specified route at the agreed prices as defined in this contract
- ✓ The Eskom Billing Official is responsible for the co-ordination of such reading dates with the Contractor.
- ✓ The reading dates are also determined by the Eskom billing system window. The Contractor has 4 days to read the meter route as provided by Eskom.

PENALTIES

- ✓ If the Contractor provides readings late and the readings cannot be used for Eskom automatic billing, then no payment will be made for the entire route.
- ✓ In the event of a false reading supplied by the Contractor, Eskom will recover any losses sustained from the Contractor, even if Eskom discovers this false reading at a later stage.
- ✓ The Contractor will not be paid for late, incomplete, inaccurate or poor quality work.

- Where the Contractor is unable to execute work required in terms of this contract for any reason what so ever, Eskom will be entitled to dispatch such work to any other Eskom resources. Eskom will also be entitled to invoice the Contractor Eskom's actual cost for any work so done less the rate for the specific activity as defined in this contract. The Contractor further agrees that Eskom can offset any such amounts against the Contractors invoice
- If readings are incomplete and the Eskom Billing Official does not receive valid feedback on the missing readings from the Contractor, substantiated with digital photographs as specified in the paragraph Special Conditions of Contract when submitting the readings as detailed in the description of the work, then a penalty will be deducted from the payment of invoiced price for the entire route. The penalty will be the actual percentage of the route that was not read excluding the missing readings that were justified with valid feedback in terms of the conditions contained in the contract.
- Notwithstanding the above or anything to the contrary in this contract, if at any stage during the contract period, it becomes evident that the Contractor is not performing in terms of the requirement of this contract, then Eskom can give due notice in terms of the provisions contained in the contract and terminate the contract accordingly. Similarly if it is found that the Contractor is submitting fraudulent reads or information, then a Notification of default letter may be issued and/or the contract may be terminated.

OTHER REQUIREMENTS

- The Contractor tendering for the contract needs to submit a detailed business plan so that Eskom is able to determine whether the Contractor is capable of delivering a quality, timeous and sustainable service. Focus should be on timelines.
- The Contractor shall also include a staff structure and an indication of how the staff is deployed within the area.
- (NB Accountability still rests with the Contractor to ensure that all appointed staff are capable and that they become authorized as required by Eskom). Failure of the staff appointed by the contractor to pass the necessary accreditation tests will not absolve the Contractor of its obligations in term of this agreement.
- The CONTRACTOR will give a daily progress report to the ESKOM dispatching official. No task will be considered as completed until ESKOM has received all the required feedback in the prescribed format. The scheduled timelines will apply.
- The CONTRACTOR is expected to provide feedback to ESKOM within 3 working days on queries raised. Work reconciliation and invoicing process will be as prescribed by ESKOM.
- Under no circumstances may the CONTRACTOR give the customer access to the meter box.

3. Constraints on how the *Contractor* Provides the Service

SPECIAL CONDITIONS OF CONTRACT

When a contractor is reading meters as part of regular meter readings, the Contractor is to record the routes followed to get to the meter positions as well as the meter position using Garmin Mapping GPS data standard. This data is to be provided to Eskom after completion of the first readings per route and updated thereafter every six months. The data must also be supplied on request if required during any of the periods defined above. (The file needs to be supplied to Eskom as a Garmin .gdb file format or a Garmin Exchange .gpx format. The files must include Waypoints and Tracks). The Garmin GPS equipment is to be provided by the Contractor. Where a contractor is dispatched to a customer's installation for any other activities the contractor is to be equipped with the same Garmin GPS equipment to be able to use GPS data provided by Eskom to locate such customer installations. WHERE A CONTRACTOR IS DISPATCHED TO A SITE THAT ESKOM DOES NOT HAVE THE ABOVE DATA FOR, THE CONTRACTOR IS TO CAPTURE THE TRACK AND METER POSITION AND PROVIDE SUCH DATA TO ESKOM IN THE FORMAT SPECIFIED ABOVE.

The contractor is to ensure that all staff are equipped with suitable digital cameras capable of taking digital photographs that comply with the following. The digital photographs submitted are to be time and date stamped when the photograph is taken and the image is to be less than 1 Meg in data size. The meter reading as well as the badge/meter number must be clearly visible in the photograph submitted. The digital photographs submitted to substantiate why a read could not be taken and for extras are to be Geo referenced with the GPS co-ordinates of where the photograph was taken, named and cross referenced to the respective installation as detailed in this agreement. The naming convention of all digital photographs is to be as follows:- **installation number**

For example where a photograph is required for installation MVR299 the photograph number would be: - **mvr299/1/2/3**

Where the /1/2/3 would be for cases where more than one photograph is taken for a particular installation in a route.

The photographs are to be submitted together with the readings for that particular route electronically in a folder named with the **Route Name month, year and route number**. For example the folder for above route would be labeled:-

Merrivale Rural 0810100023.

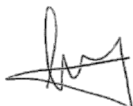
The folder can be submitted via email or on a CD or on a memory stick. However, the method of submission must be agreed with the relevant Eskom Official

Eskom reserves the right to make any changes to work allocation should the need arise.

"Contractors staff/employee" means any human resource employed by the Contractor to execute any work in terms of this contract whether such resource is employed as an employee of the Contractor or whether the resource is a person or persons employed by the Contractor by means OF ANY contract arrangement.

3.1 Meetings

- The Contractor will give a daily progress report to the Eskom dispatching official. No task will be considered as completed until Eskom has received all the required feedback in the prescribed format. The scheduled timelines will apply.
- The Contractor is expected to provide feedback to Eskom within 3 working days on queries raised. Work reconciliation and invoicing process will be as prescribed by Eskom.
- Under no circumstances may the Contractor give the customer access to the meter box or a key unless instructed by Eskom in writing.
- The Contract Owner will be required to attend Performance Meetings as well as other adhoc meetings should Eskom so require.



06/08/2026 S P Hlatshwayo

THE FOLLOWING AREAS AND ROUTES ARE APPLICABLE :

AREA 1 – MARGATE AND PIETERMARITZBURG

AREA 1			
Cycle	Route	Description	Area
ER04	100082	KOKSTAD RURAL	KOKSTAD
ER05	100089	MARBURG URBAN	MARBURG
ER05	109398	MARBURG URBAN	MARBURG
ER05	109399	MARBURG URBAN	MARBURG
ER05	100090	MARBURG RURAL	MARBURG
ER05	101285	GAMALAKHE URBAN	MARBURG
ER05	100057	MTWALUME RURAL	PARK RYNIE
ER05	100065	MTWALUME URBAN	HIBBERDENE
ER08	100117	MARBURG EXT 11 URB	MARBURG
ER08	100119	MARBURG EXT 13 URB	MARBURG
ER08	100120	MARBURG EXT 14 URB	MARBURG
ER09	100260	RPMB Rosetta Rural	NOTTINGHAM ROAD
ER09	100265	RPMB Rosetta Urban	NOTTINGHAM ROAD
ER09	104061	RPMB SPU IMBALI AREA 3	EDENDALE IMBALI
ER09	104062	RPMB SPU IMBALI AREA 4	EDENDALE IMBALI
ER13	100085	IZINGOLWENI URBAN	MARBURG
ER13	100086	PADDOCK URBAN	MARBURG
ER13	100118	MERLEWOOD	MARBURG
ER13	100093	PLAINS RURAL	MARBURG
ER13	104935	PLAINS RURAL	MARBURG
ER13	109865	PLAINS RURAL	MARBURG
ER13	100241	RPMB BalgowanR BoschHoek SPU16	NOTTINGHAM ROAD
ER13	104068	RPMB SPU IMBALI AREA 1	EDENDALE IMBALI
ER16	104051	RPMB SPU IMBALI AREA UNIT 13	EDENDALE IMBALI
ER16	104053	RPMB SPU IMBALI AREA UNIT 13	EDENDALE IMBALI
ER18	100105	WINDSOR ON SEA	MARBURG
ER18	100099	SHELLY BEACH	MARBURG
ER18	105038	SHELLY BEACH	MARBURG
ER18	104042	RPMB SPU AREA ASHDOWN	EDENDALE IMBALI
ER18	104055	RPMB SPU IMBALI UNIT Q	EDENDALE IMBALI
ER18	104058	RPMB SPU IMBALI UNIT T	EDENDALE IMBALI
ER19	104046	RPMB SPU AREA EDENDALE	EDENDALE
ER19	110068	RPMB SPU AREA EDENDALE	EDENDALE
ER19	100034	CEDARVILLE URBAN	KOKSTAD
ER19	100035	CEDARVILLE RURAL	KOKSTAD
ER04	100084	HARDING RURAL	HARDING
ER04	100083	WEZA RURAL	HARDING
ER04	100108	MARINA BEACH URBAN	MARINA BEACH
ER04	100102	TRAFALGAR URBAN	MARINA BEACH
ER04	100103	TRAFALGAR RURAL	MARINA BEACH
ER04	100094	PALM BEACH URBAN	MARINA BEACH
ER05	100121	MTWALUME SOUTH R	HIBBERDENE
ER06	100092	MUNSTER URBAN	MARINA BEACH
ER06	109404	MUNSTER URBAN	MARINA BEACH
ER06	109405	MUNSTER URBAN	MARINA BEACH

ER06	109406	PORT EDWARD URBAN	MARINA BEACH
ER06	109407	PORT EDWARD URBAN	MARINA BEACH
ER06	109408	PORT EDWARD URBAN	MARINA BEACH
ER06	100096	PORT EDWARD RURAL	MARINA BEACH
ER09	100264	Nottingham Road Rural	Nott Road
ER09	110018	Nottingham Road Urban	Nott Road
ER09	104059	Imbali Area 1	Imbali
ER13	104072	Imbali Area 5	Imbali
ER16	104073	Imbali Unit 3/ Unit CC	Imbali
ER16	104074	Imbali Unit 3/ Unit CC	Imbali
ER18	104066	Imbali Unit BB	Imbali
ER03	100113	UVONGO URBAN	MARBURG
ER03	105022	UVONGO URBAN	MARBURG
ER03	105023	UVONGO URBAN	MARBURG
ER03	105024	UVONGO URBAN	MARBURG
ER03	105025	UVONGO URBAN	MARBURG
ER03	105026	UVONGO URBAN	MARBURG
ER03	105027	UVONGO URBAN	MARBURG
ER06	100114	UVONGO RURAL	MARBURG
ER08	100106	MARGATE URBAN	MARINA BEACH
ER08	105032	MARGATE URBAN	MARINA BEACH
ER08	105033	MARGATE URBAN	MARINA BEACH
ER08	105034	MARGATE URBAN	MARINA BEACH
ER08	105035	MARGATE URBAN	MARINA BEACH
ER08	105036	MARGATE URBAN	MARINA BEACH
ER08	105041	MARGATE URBAN	MARINA BEACH
ER08	100107	MARGATE RURAL	MARINA BEACH
ER09	100250	RPMB Impendle 6810 SPU10	NOTTINGHAM ROAD
ER09	100251	RPMB Lidgetton Caversham SPU10	NOTTINGHAM ROAD
ER09	100256	RPMB Mooi River R 6818 SPU10	NOTTINGHAM ROAD
ER09	104063	RPMB SPU IMBALI AREA 6	IMBALI
ER09	104064	RPMB SPU IMBALI AREA 7	IMBALI
ER13	104069	RPMB SPU IMBALI AREA 2	IMBALI
ER13	104070	RPMB SPU IMBALI AREA 3	IMBALI
ER14	100244	RPMB Dargle R 6805 SPU16	NOTTINGHAM ROAD
ER16	104050	RPMB SPU IMBALI AREA UNIT 13	IMBALI
ER16	104054	RPMB SPU IMBALI AREA UNIT 13	IMBALI
ER18	100036	FRANKLIN RURAL	KOKSTAD
ER18	106818	RAMSGATE URBAN	MARINA BEACH
ER18	106819	RAMSGATE URBAN	MARINA BEACH
ER18	106820	RAMSGATE URBAN	MARINA BEACH
ER18	106821	RAMSGATE URBAN	MARINA BEACH
ER18	106822	RAMSGATE URBAN	MARINA BEACH
ER18	106823	RAMSGATE URBAN	MARINA BEACH
ER18	106824	RAMSGATE URBAN	MARINA BEACH
ER18	100110	RAMSGATE RURAL	MARINA BEACH

AREA 2 – MARGATE AND PIETERMARITZBURG

Cycle	Route	Description	Area
ER04	100067	BAZELY BEACH	PARK RYNIE
ER04	100069	ELYSIUM	PARK RYNIE
ER04	100068	IFAFA BEACH	PARK RYNIE
ER09	100063	UMZINTO	PARK RYNIE
ER14	100070	RENISHAW RURAL	PARK RYNIE
ER14	100055	RENISHAW URBAN	PARK RYNIE
ER15	100059	FREELAND PARK	PARK RYNIE
ER15	100064	UMZINTO RURAL	PARK RYNIE
ER15	100066	UMZINTO HEIGHTS	PARK RYNIE
ER18	100056	SEZELA URBAN	PARK RYNIE
ER18	100060	SCOTTBURGH SOUTH	PARK RYNIE
ER08	100222	RPMB SevenOaks R 6501 SPU08	GREYTOWN
ER14	100221	RPMB Muden Keates Tugela SPU18	GREYTOWN
ER18	100219	RPMB KRANSKOP R 6403 SPU18	GREYTOWN
ER08	100243	RPMB Cedara R 6804 SPU08	HOWICK
ER08	105003	RPMB Merrivale U 6816 SPU08	HOWICK
ER13	100248	RPMB Howick R 6808 SPU15	HOWICK
ER14	100266	RPMB Karkloof R 6829 SPU18	HOWICK
ER04	100172	RPMB Ixopo R 6204 SPU04	IXOPO
ER08	100176	RPMB Creighton R U SPU08	IXOPO
ER08	100154	RPMB Umzimkulu U 6001 SPU08	IXOPO
ER04	100190	RPMB Cliffdale R 6307 SPU04	CATO RIDGE
ER05	100191	RPMB CatoRidge R 6308 SPU05	CATO RIDGE
ER11	100192	RPMB Drummond R U SPU13	CATO RIDGE
ER11	100197	RPMB Hammarsdale R 6314 SPU13	CATO RIDGE
ER13	100198	RPMB Hawkestone R 6315 SPU16	CATO RIDGE
ER13	100199	RPMB Inchanga R U SPU16	CATO RIDGE
ER14	100202	RPMB Monteseel 6319 SPU17	CATO RIDGE
ER10	100075	UMKOMAAS URBAN	PARK RYNIE
ER09	100076	UMKOMAAS URBAN	PARK RYNIE
ER13	100049	BRAEMAR RURAL	PARK RYNIE
ER13	100050	CEDAR RURAL	PARK RYNIE
ER13	100058	ESPERANZA RURAL	PARK RYNIE
ER18	100074	UMKOMAAS RURAL	PARK RYNIE
ER18	109557	WILLOWGLEN URBAN	PARK RYNIE
ER14	100218	RPMB Kranskop U 6402 SPU18	Greytown
ER14	100220	RPMB Muden R 6404 SPU18	Greytown
ER16	104944	RPMB Greytown R 6401 SPU20	Greytown
ER08	100240	Elandskop Rural	Howick
ER09	100249	Howick West	Howick
ER08	100168	Donnybrook R & Urban	Ixopo
ER08	100184	Ashburton Rural	Cato Ridge
ER08	100212	Ashburton Urban	Cato Ridge
ER08	100189	LynField Park	Cato Ridge
ER12	100185	Assagay Kraal	Cato Ridge
ER17	100187	RPMB Camperdown 6304 SPU21	Cato Ridge
ER17	100188	RPMB CatoRidge U 6305 SPU21	Cato Ridge

ER04	100061	SCOTTBURGH URBAN	PARK RYNIE
ER07	100062	PENNINGTON RURAL	PARK RYNIE
ER07	100051	KELSO JUNCTION	PARK RYNIE
ER08	100053	PARK RYNIE	PARK RYNIE
ER11	100054	PENNINGTON URBAN	PARK RYNIE
ER14	100073	SAICCOR	PARK RYNIE
ER14	100072	ILFRACOMBE	PARK RYNIE
ER14	100052	KELSO BEACH	PARK RYNIE
ER14	100071	CLANSTHAL URBAN	PARK RYNIE
ER14	100081	CLANSTHAL RURAL	PARK RYNIE
ER18	100077	NAIDOOVILLE	PARK RYNIE
ER17	100079	CRAIGIEBURN EAST	PARK RYNIE
ER18	100080	ROSENEATH	PARK RYNIE
ER19	100078	CRAGIEBURN URBAN	PARK RYNIE
ER14	104942	RPMB Mapumulo Kranskop SPU18	GREYTOWN
ER16	104946	RPMB Greytown R 6401 SPU20	GREYTOWN
ER18	110035	RPMB KRANSKOP RURAL 6403	GREYTOWN
ER08	100255	RPMB Merrivale R 6817 SPU08	HOWICK
ER08	100261	RPMB Tweedie R Hiltara SPU08	HOWICK
ER04	104995	RPMB Umzimkulu R 6002 SPU04	IXOPO
ER08	104956	RPMB Ixopo U 6203 SPU08	IXOPO
ER13	100183	RPMB Highflats R U SPU15	IXOPO
ER06	100194	RPMB Elangeni Feralloys SPU06	CATO RIDGE
ER06	110066	RPMB UMLAAS ROAD 6323 SPU06	CATO RIDGE
ER09	100204	RPMB Shongweni R 6321 SPU10	CATO RIDGE

AREA 3 – MARGATE , EMPANGENI AND NEWCASTLE

AREA 3			
Cycle	Route	Description	Area
ER05	109400	UMTENTWENI URBAN	HIBBERDENE
ER05	109401	UMTENTWENI URBAN	HIBBERDENE
ER05	100112	UMTENTWENI URBAN	HIBBERDENE
ER05	109402	UMTENTWENI URBAN	HIBBERDENE
ER05	100116	UMTENTWENI URBAN	HIBBERDENE
ER05	100115	UMTENTWENI RURAL	HIBBERDENE
ER06	100124	Mandini rural	Mandini
ER06	100140	sundumbili rural	Eshowe
ER09	100131	Tugela Mouth Urban	Mandini
ER13	100146	Emona Rural	Stanger
ER14	100134	Tugela Village South Rural	Stanger
ER16	100127	Mtunzini Rural	empangeni
ER17	100132	Zinkwazi beach Urban	Stanger
ER18	100123	Gingindlovu Urban	ESHOWE
ER18	100136	Gingindlovu Rural	ESHOWE
ER09	100296	PIETERS RURAL	Ladysmith
ER09	100297	COLENZO RURAL	colenso
ER13	100262	FRERE RURAL	Colenso
ER13	100291	EZAKHENI URBAN	Ladysmith

ER13	100245	ENNERSDALE RURAL	Escourts
ER13	104938	ENNERSDALE RURAL	Escourts
ER14	100087	HIBBERDENE URBAN	HIBBERDENE
ER14	105151	HIBBERDENE URBAN	HIBBERDENE
ER14	100088	HIBBERDENE RURAL	HIBBERDENE
ER14	100091	MELVILLE URBAN	HIBBERDENE
ER14	100104	UMZUMBE URBAN	HIBBERDENE
ER19	100100	BENDIGO URBAN	HIBBERDENE
ER19	105158	BENDIGO URBAN	HIBBERDENE
ER19	105159	BENDIGO URBAN	HIBBERDENE
ER19	105160	BENDIGO URBAN	HIBBERDENE
ER19	109423	BENDIGO URBAN	HIBBERDENE
ER19	100101	BENDIGO RURAL	HIBBERDENE
ER06	100129	NTUMENI RURAL	ESHOWE
ER13	100126	MTUNZINI URBAN	MANDINI
ER13	101288	SITILLO RURAL	ESHOWE
ER15	100150	DOORNKOP	STANGER
ER16	105161	DRIEFONTEINI	STANGER
ER18	100152	ZINKWAZI RURAL	STANGER
ER18	100153	DARNALL URBAN	STANGER
ER18	109494	MELMOTH RURAL	STANGER
ER18	109495	MELMOTH BABANANGO	MELMOTH
ER18	109683	MELMOTH ULUNDI	MELMOTH
ER06	100033	NGOYE RURAL	EMPANGENI
ER09	100122	MHLATHUZE RURAL	EMPANGENI
ER10	100151	MAPHUMULO RURAL	STANGER
ER13	100149	GLENDALE RURAL	STANGER
ER14	100128	NKWALENI RURAL	ESHOWE
ER16	100137	SHOWE RURAL	ESHOWE
ER16	100147	NDWEDWE RURAL	STANGER
ER16	100148	FRAZERS RURAL	STANGER
ER20	100133	RICHARDS BAY RURAL	EMPANGENI
ER06	100041	NONGOMA RURAL	NONGOMA
ER06	109491	NONGOMA URBAN	NONGOMA
ER06	109682	NONGOMA RURAL	NONGOMA
ER13	100288	LADYSMITH WEST RURAL	Colenso
ER13	110127	LADYSMITH WEST RURAL	Colenso
ER13	100295	EKUVUKENI RURAL	Ladysmith
ER16	100022	JAGERSRUST RURAL	Bergville

AREA 4 – PIETERMARITZBURG AND NEWCASTLE

AREA 4			
Cycle	Route	Description	Area
ER14	100173	RPMB Bulwer Urban	UNDERBERG
ER14	105144	RPMB Underberg RU Hmeville SPU	UNDERBERG
ER13	100226	RPMB Dalton U 6604 SPU15	WARTBURG
ER11	104969	RPMB Grunec R 6601 SPU13	WARTBURG
ER13	100201	RPMB Manderston R 6318 SPU15	RICHMOND

ER04	100023	PAULPIETER RURAL	PAULPETER
ER04	100026	CLONTRAF RURAL	INGAGANE
ER04	100306	UTRECHT RURAL	INGAGANE
ER07	100315	ALPHA RURAL	INGAGANE
ER07	110185	ALPHA RURAL	INGAGANE
ER09	100339	NEWCASTLE RURAL	INGAGANE
ER14	100305	PIVAAN RURAL	VRYHEID
ER14	100317	DUNDEESOUTH RURAL	GLENCOE
ER14	100320	BALANGEICH RURAL	INGAGANE
ER14	100340	OSIZWENI	SIZUMPHAKATHI
ER14	100341	MADADENI RURAL	MADADENI
ER08	100165	Nkwezela R	Underberg
ER14	100179	Underberg Rural	Underberg
ER14	110014	Underberg Urban & Himeville	Underberg
ER11	110047	Gruneck Rural	Wartburg
ER11	109680	Gruneck Rural	Wartburg
ER13	104973	Dalton Rural	Wartburg
ER13	104974	Wartburg Rural	Wartburg
ER14	100186	Bishopstowe	Wartburg
ER04	100195	Eston Rural	Richmond
ER04	100213	Richmond Rural	Richmond
ER04	100210	Richmond Rural & Byrne Village	Richmond
ER04	100215	Richmond Rural & Indaleni	Richmond
ER04	100205	Umbumbulu Rural	Richmond
ER09	100207	Thornville Rural	Richmond
ER03	100024	COMMONDALE	VRYHEID
ER04	100027	INGOGO	INGAGANE
ER05	100028	MEMEL URBAN	INGAGANE
ER05	100029	MEMEL RURAL	INGAGANE
ER08	100304	INGWIBI RURAL	VRYHEID
ER08	100326	DANNHAUSSER X9	GLENCOE
ER10	100313	LOWSBURG RURAL	VRYHEID
ER10	100323	DANNHAUSSER URBAN	GLENCOE
ER10	100324	DANNHAUSSER	GLENCOE
ER13	100357	GLENCOE	GLENCOE
ER14	100322	HARTINGSPRUIT	GLENCOE
ER08	100232	RPMB Coolair 6610 SPU08	WARTBURG
ER08	100225	RPMB NewHanover R 6603 SPU08	WARTBURG
ER11	100223	RPMB Gruneck R 6601 SPU13	WARTBURG
ER13	104975	RPMB Wartburg R 6607 SPU15	WARTBURG
ER13	100228	RPMB Wartburg U SPU15	WARTBURG
ER18	100224	RPMB Mersey R 6602 SPU22	WARTBURG
ER18	100231	RPMB NewHanover AlbertFall SPU	WARTBURG
ER04	102079	RPMB Mid Illovo R 6320 SPU04	RICHMOND
ER04	100203	RPMB Mid Illovo U SPU04	RICHMOND
ER04	100209	RPMB Richmond U 6326 SPU04	RICHMOND
ER04	100025	VERGENOEG RURAL	PAULPETER
ER07	100013	LEKSAND RURAL	GLENCOE
ER07	110077	LEKSAND RURAL	GLENCOE

ER07	100316	DUNDEE NORTH RURAL	GLENCOE
ER09	100014	POMEROY URBAN	GLENCOE
ER12	110070	BLOEDRIVER RURAL	VRYHEID
ER12	100018	BLOEDRIVER RURAL	VRYHEID
ER14	100360	WASBANK RURAL	GLENCOE
ER13	100356	ELANGLAGTE RURAL	GLENCOE
ER16	100358	UTIHOEK	GLENCOE
ER16	100359	WASBANK URBAN	GLENCOE
ER16	100361	IMPATI RURAL	GLENCOE
ER17	100030	MT PROPECT RURAL	INGAGANE
ER17	100309	INGAGANE URBAN	INGAGANE

AREA 5 – EMPANGENI AND NEWCASTLE

Cycle	Route	Description	Area
ER06	100040	MAKHATHINI RURAL	PONGOLA
ER06	103042	JOZINI URBAN	PONGOLA
ER06	109489	MAKHATHINI RURAL	PONGOLA
ER06	109490	MAKHATHINI RURAL	PONGOLA
ER06	109681	MAKHATHINI RURAL	PONGOLA
ER06	110015	MAKHATHINI RURAL	PONGOLA
ER09	100020	MKUZE RURAL	PONGOLA
ER09	100021	MKUZE URBAN	PONGOLA
ER09	100031	HLUHLUWE URBAN	MTUBA
ER09	109484	MKUZE RURAL	PONGOLA
ER14	100039	MAGUDU RURAL	PONGOLA
ER09	100253	LOWLANDS RURAL	Escourts
ER09	100268	WINTERTON URBAN	Bergville
ER13	100269	WINTERTON RURAL	Bergville
ER09	100044	KWAMBONAMBI URBAN	MTUBATUBA
ER09	100047	ST LUCIA URBAN	MTUBATUBA
ER09	100048	KWAMBONAMBI EX2	MTUBATUBA
ER13	100046	MTUBATUBA RURAL	MTUBATUBA
ER13	109492	MTUBATUBA RURAL	MTUBATUBA
ER13	109493	MTUBATUBA RURAL	MTUBATUBA
ER17	105166	HLUHLUWE RURAL	MTUBATUBA
ER17	109485	HLUHLUWE RURAL	MTUBATUBA
ER17	109486	HLUHLUWE RURAL	MTUBATUBA
ER10	100277	BERGVILLE URBAN	BERGVILLE
ER09	102080	DRAKENSBURG RURAL	ESCOURT
ER09	102082	DRAKENSBURG RURAL	ESCOURT
ER10	100271	CATKINCHILET	ESCOURT
ER13	100247	HIDCOTE	ESCOURT
ER13	100298	WEENEN URBAN	ESCOURT
ER13	100300	WEENEN	ESCOURT
ER06	100045	MTUBATUBA URBAN	MTUBA
ER14	100043	KWANGWANASE URBAN	PONGOLA
ER14	110036	KWANGWANASE RURAL	PONGOLA
ER16	100038	PONGOLA RURAL	PONGOLA

ER16	109487	PONGOLA RURAL	PONGOLA
ER16	109488	PONGOLA RURAL	PONGOLA
ER08	100278	BERGVILLE RURAL	Bergville
ER08	104962	BERGVILLE RURAL	Bergville
ER08	104964	BERGVILLE RURAL	Bergville