



02 June 2026

CLARIFICATION NO 2

APPOINTMENT OF A SERVICE PROVIDER TO PROVIDE AND IMPLEMENT A DATA MASKING SOLUTION FOR A PERIOD OF 36 MONTHS; RFB NO. 002/2026/EWSS/MASKING/RFB

Herewith please find clarification No 2 which forms an integral part of the above-mentioned RFB.

PLEASE ACKNOWLEDGE RECEIPT OF THIS CLARIFICATION AS FOLLOWS:

- 1. Complete the section below and **without delay** email a copy of this page to TCTA, email address tenders02@tcta.co.za; for the attention of The Receiving Officer to confirm that you have received this clarification.

Regards

Tina Mkhulise
Acquisition Manager: Corporate

I/We herewith acknowledge receipt of CLARIFICATION NO 2 for
RFB NO. 002/2026/EWSS/MASKING/RFB

SIGNATURE: DATE:

ON BEHALF OF:

QUESTION 1

Application and Database Landscape

- a. Kindly provide the list of the 11 applications referenced in the RFB - specifically applications type, use - Analytics, ERP, Business Transactional .
- b. Please indicate the associated database technologies in scope (e.g. Microsoft SQL Server, Oracle, PostgreSQL, MySQL, SAP HANA, etc.).
- c. Please confirm whether both structured and unstructured data repositories are included within the current scope.

RESPONSE

- a. Shared Drives, Datastor, SharePoint, Local Drives, Knowbe4, Sage300, Cura – Integrated Risk, Audit and Compliance, Mimecast and Outlook, Board pack, FTI Star, SigningHub, M365
- b. Sage300, and Cura are ERPs and FTI Star is Business Transactional
- c. Microsoft SQL Server, MySQL
- d. Yes both structured and unstructured data repositories are included within the current scope.

QUESTION 2

Data Volumes and Growth

- The RFB references approximately 10TB of data. Kindly confirm:
 - a. Current usable data volume requiring masking;
 - b. Estimated annual data growth;
 - c. Whether archival repositories are included.

RESPONSE

- a. Current usable data volume requiring masking is about 8TB
- b. Estimated annual data growth is about 1TB per year
- c. Yes, Archival repositories are included.

QUESTION 3

Infrastructure and Hosting Environment

- Please confirm the current infrastructure model percentages or approximate distribution between:
 - a. On-premises;
 - b. Cloud; and
 - c. Hybrid environments.
- Kindly specify whether Azure is the primary cloud platform and whether any additional cloud providers are in scope.

RESPONSE

Our environment is 98% percent on Cloud and 2% on Premises
Azure and Amazon , both on the cloud

QUESTION 4

Identity and Access Management

Besides Microsoft 365 and Azure AD, are there additional identity providers or SSO platforms that the solution must integrate with?

RESPONSE

No

QUESTION 5

Non-Production Environments

Kindly confirm whether masking requirements apply only to non-production environments or also to production environments for dynamic masking use cases.

RESPONSE

Masking requirements apply to both production and non production environments

QUESTION 6

Data Discovery Scope

Please clarify whether endpoint devices, file shares, SharePoint repositories, email platforms, and cloud storage repositories are included in the discovery and classification scope.

RESPONSE

Yes

QUESTION 7

Compliance and Regulatory Requirements

Kindly confirm the primary compliance frameworks and standards applicable to the project (e.g. POPIA, ISO 27001, NIST, CIS, internal governance standards, etc.).

RESPONSE

POPIA, ISO 27001, NIST, COBIT

QUESTION 8

Deployment and Implementation Expectations

Please confirm whether TCTA expects:

- a. A phased rollout by application/business unit; or
- b. A single enterprise-wide deployment approach.

RESPONSE

A phased rollout by application/business unit

QUESTION 9

High Availability and Disaster Recovery

Are there specific business continuity, disaster recovery, or high availability requirements applicable to the proposed solution?

RESPONSE

90% system availability is required.

Disaster recovery will be dealt with in accordance with TCTA's recovery processes

QUESTION 10

Licensing Requirements

The RFB refers to an "enterprise wide licence." Kindly clarify whether licensing should be:

- a. User-based;
- b. Server-based;
- c. Database-based;
- d. Capacity/TB-based; or
- e. Unlimited enterprise licensing.

RESPONSE

Server Based

QUESTION 11

Demonstration Requirements

For Stage 3 demonstrations, kindly confirm whether demonstrations conducted in a controlled demo environment will be accepted, or whether a live customer implementation environment is mandatory.

RESPONSE

Demonstrations conducted in a controlled demo environment will be accepted

QUESTION 12

Project Timelines

Kindly advise whether there is an expected implementation commencement date and targeted go-live timeframe.

RESPONSE

The successful bidder will work with TCTA to agree on timelines