

ANNEXURE 12: PRICED OFFER

Site	Monthly Cost Excluding VAT			Quarterly Excluding VAT			Annual Excluding VAT			Grand Total Excluding VAT
	Year 1	Year 2	Year 3	Year 1	Year 2	Year 3	Year 1	Year 2	Year 3	

1. PASSENGER SATISFACTION SURVEYS

Site	Year 1	Year 2	Year 3	Year 1	Year 2	Year 3	Year 1	Year 2	Year 3	Total
	Monthly Cost	Monthly Cost	Monthly Cost	Quarterly Cost	Quarterly Cost	Quarterly Cost	Annual	Annual	Annual	
CPT										
DUR										
JNB										
KIM										
PLZ										
UTN										
ELS										
BFN										
GRJ										
TOTAL										

2. INFRASTRUCTURE OBSERVATION

Site	Year 1	Year 2	Year 3	Year 1	Year 2	Year 3	Year 1	Year 2	Year 3	Total
	Monthly Cost	Monthly Cost	Monthly Cost	Quarterly Cost	Quarterly Cost	Quarterly Cost	Annual	Annual	Annual	
CPT										
DUR										
JNB										
KIM										
PLZ										
UTN										
ELS										
BFN										
GRJ										
TOTAL										

3. PROCESS IMPROVEMENT OBSERVATION

Site	Year 1	Year 2	Year 3	Year 1	Year 2	Year 3	Year 1	Year 2	Year 3	Total
	Monthly Cost	Monthly Cost	Monthly Cost	Quarterly Cost	Quarterly Cost	Quarterly Cost	Annual	Annual	Annual	
CTIA										
KSIA										
ORTIA										
KIM										
PLZ										
UTN										
ELS										
BFN										
GRJ										
TOTAL										

4. OTHER COSTS (all other costs associated with the scope eg. Permits, PPE, Uniform)										
COST ITEM	Year 1	Year 2	Year 3	Year 1	Year 2	Year 3	Year 1	Year 2	Year 3	Total
	Monthly Cost	Monthly Cost	Monthly Cost	Quarterly Cost	Quarterly Cost	Quarterly Cost	Annual	Annual	Annual	
Permits										
PPE										
Uniform										
TOTAL										

GRAND TOTAL EXCLUDING VAT	
VAT	
GRAND TOTAL INCLUDING VAT	

RESOURCE AND CALLOUT RATES BEYOND SCOPE

Resource	Normal Hours	After hours	Weekend	Sunday and Public Holiday
Field Agent				
Supervisor				
Manager				