

Bidder's Experience Evaluation	50	
<p>Scored evaluation based on the bidder's experience and proven track record. Bidders will be expected to have solid experience in implementing the solution.</p>		
Client Reference Letters		
<p>Bidders must provide signed/stamped original contactable letters of reference on a company letterhead as proof of installations, related software supply, maintenance, and support thereof.</p> <p>The letter must have the following:</p> <ol style="list-style-type: none"> a) Clear on client letterhead. b) The client's contact details (contact number and email address). c) The scope of services that were rendered. d) The contract duration (i.e. 24 months or 2 years) e) Signed by client's authorized official. 		
<ul style="list-style-type: none"> • 50 Points: A bidder must provide a minimum 3 verifiable client reference letters, and the letters either collectively can clearly demonstrate that the bidder has a minimum of 5 or more accumulative years of experience in implementing and supporting the solution. • 20 Points: If a bidder has provided a minimum of 2 verifiable client reference letter(s), and the letters either collectively can clearly demonstrate that the bidder has a minimum of 3 and a maximum of less than 5 accumulative years of experience implementing and supporting the solution. • 10 Points: If a bidder has provided a minimum of 1 verifiable client reference letter(s), and the letters either collectively can clearly demonstrate that the bidder has a minimum of 2 and a maximum of less than 5 accumulative years of experience implementing and supporting the solution. • 0 Points: If a bidder has provided no verifiable client reference letter, OR the bidder has less than 3 accumulative 		

	years of experience in implementing and supporting the solution.		
3	Solution Delivery Timelines Evaluation	50	
	<p>All bidders are expected to provide an implementation plan, showing how the solution will be implemented in line with the implementation timelines. The plan must show the following milestones:</p> <ul style="list-style-type: none"> a) Executive Overview b) Major tasks and milestones with implementation timelines c) Critical path d) Development approach e) Testing approach for all required tests such as, unit; functional; performance; stress; and vulnerability f) The implementation plan must bear evidence of a complete Project Management Life Cycle g) Reporting areas and mechanism(s) and the frequency thereof during project management h) Training approach <p>Solution Delivery Timelines - Evaluation Criteria</p> <p>50 points: If a bidder can deliver the solution in 12 months or less.</p> <p>20 points: If a bidder can deliver the solution over 12 months but less or equal to 18 months.</p> <p>10 points: If a bidder can deliver the solution in more than 18 months but less than 20months.</p> <p>0 points: If a bidder can only deliver the solution in more than 20 months.</p>		
Total		Maximum 100	Minimum 60



NB: Bidders that pass the above criteria with a minimum of 60 points, will be required to do a demonstration of the solution in line with Annexure D attached as a separate annexure to the RFP