



Terms of Reference: Mitel & Virtual Service Appliance (VSA) Software Assurance (SWA) Renewal for 2023

The ARC is requesting Service Providers to provide the ARC with a quote to renew its Mitel & Virtual Services Appliance (VSA) Software assurance (SWA) for 2023.

Specifications:

Client: **Agricultural Research Council**

System type: **Software Assurance Renewal for the Mitel controllers, CCM & VSA**

Renewal for: **Annual Renewal & Remote Support 12 Months (26 February 2023 – 26 2024)**

Detail Specifications:

Current Mitel Controllers to be covered:

Part Number	Description
54005193	Bethlehem AR ID 89663113
54005193	Bienn Donne AR ID 9705827
54005193	CO - Hatfield AR ID 530114136
54005197	Enterprise License Sharing AR ID 30234441
54005195	IIC Rustenburg AR ID 39777259
54005193	Infruitec AR ID 20414794
54005193	Irene MXeIII AR ID 73076487
54005193	ISCW Arcadia AR ID 20562659
54005193	MAS MiCollab AR ID 42894619
54005221	MAS MiCollab AR ID 75480056
51300646	MiCC AR ID 36030494
54005193	Nelspruit ID 18883535
54005193	Onderstepoort AR ID 69803017
54005193	OVI-TAD AR ID 71071244
54005193	Port Elizabeth AR ID 96324059
54005195	Potch MXeIII AR ID 21644589
54005193	Roodeplaat MXe AR ID 53617672
54005193	Silverton AR ID 9535282
54005193	Vryburg AR ID 1180622

Virtual Service Appliance (VSA) Rampage Annual Renewal

Description	Quantity
VSA Software Update Plan	1
VSA Remote Support	1

More Detail:

Selectable					
App Record ID	Description	Category	Role	Coverage	Current Expiry
30234441	Enterprise License Sharing	Mitel Designated License Manager	Production	STANDARD	2022-Jan-24
36030494	31280_ARC	MiContact Center	Production	STANDARD	2022-Jan-24
42894619	MiCollab Lync integration	MiCollab	Production	STANDARD	2022-Jan-24
75480056	MAS - MiCollab Lync integration	MiCollab	Production	STANDARD	2022-Jan-24

Managed by DLM AppRecords					
App Record ID	Description	Category	Role	Coverage	Current Expiry
9535282 (30234441) (HwID: 0000003d7f13)	Silverton - MXeIII	MiVoice Business	Production	STANDARD	2022-Jan-24
69803017 (30234441) (HwID: 00000035b0e8)	Onderstepoort MXe	MiVoice Business	Production	STANDARD	2022-Jan-24
20414794 (30234441) (HwID: 0000003d85e5)	Infruitedc MXeIII	MiVoice Business	Production	STANDARD	2022-Jan-24
20562659 (30234441) (HwID: 0000003d928c)	ISCW MXeIII (Arcadia)	MiVoice Business	Production	STANDARD	2022-Jan-24
53014136 (30234441) (HwID: 0000003e46e3)	Hatfield MXeIII	MiVoice Business	Production	STANDARD	2022-Jan-24
18883535 (30234441) (HwID: 0000002af2b9)	Nelspruit(old nietv)	MiVoice Business	Production	STANDARD	2022-Jan-24

73076487 (30234441) (HwID: 000000369991)	Irene MXeIII	MiVoice Business	Production	STANDARD	2022-Jan-24
53617672 (30234441) (HwID: 00000033c492)	Roodeplaat MXe	MiVoice Business	Production	STANDARD	2022-Jan-24
89663113 (30234441) (HwID: 000000375a97)	Bethlehem MXeIII	MiVoice Business	Production	STANDARD	2022-Jan-24
71071244 (30234441) (HwID: 0000003a3395)	OVI-TAD CX II	MiVoice Business	Production	STANDARD	2022-Jan-24
96324059 (30234441) (HwID: Unset)	Port Elizabeth CX II	MiVoice Business	Production	STANDARD	2022-Jan-24
9705827 (30234441) (HwID: 00000035bf49)	Biene Donne - Stellenbosch	MiVoice Business	Production	STANDARD	2022-Jan-24
21644589 (30234441) (HwID: 00000036be02)	Potch MXeIII	MiVoice Business	Production	STANDARD	2022-Jan-24
39777259 (30234441) (HwID: 0000000707ff)	IIC - Rustenburg	MiVoice Business	Production	STANDARD	2022-Jan-24
1180622 (30234441) (HwID: 0000003e4810)	Vryburg CXii	MiVoice Business	Production	STANDARD	2022-Jan-24