



SITA SOC Ltd, 459 Tsitsa Street, Erasmuskloof, Pretoria, South Africa • PO Box 26100, Monument Park, 0105, South Africa
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Our Ref: RFB 3196-2025
Enquiries: Thato Meso
Tel: 012 482 2595
Date: 12 December 2025

PROSPECTIVE BIDDERS

RFB 3196-2025: THE PROCUREMENT OF SOLARWINDS NETWORK MONITORING AND MANAGEMENT SYSTEM TOOL LICENSES, MAINTENANCE AND SUPPORT OVER A PERIOD OF THIRTY-SIX (36) MONTHS FOR THE DEPARTMENT OF WATER AND SANITATION.

Bidders are invited to submit tender for **RFB 3196-2025: The procurement of SOLARWINDS Network Monitoring and Management System Tool Licenses, Maintenance and Support over a period of thirty-six (36) months for the Department of Water and Sanitation.**

Non-Compulsory Virtual briefing session will be held as follows:

Date: 16 January 2026

Time: 11:00am

Place: Microsoft Teams

[Join the meeting now](#) (right click and select copy hyperlink and paste the link onto google to go to the meeting)

Meeting ID: 399 422 662 501 70

Passcode: 9RD7nG2n

Non-Executive Directors:

Ms Sedzani Mudau (Chairperson), Mr Willie Vukela, Mr Willie Mathebula, Adv. Johannes Collen Weapond,
Mr Omega Shelembe

Executive Directors:

Mr. G Reddy (Managing Director Acting), Mr. MK Kgauwe (Chief Financial Officer)

Company Secretary:

Ms. B Laka

The final date for **clarification questions** is **26 January 2026 at 16:30pm**

The **closing date** for bid submission is **3 February 2026 @ 11:00 AM**

Notes to the bidders:

- You must ensure that you are registered on the CSD and that all your company details have been updated on the CSD.
- The following will apply for this Bid:

- **CLOSING OF BIDS**

Bidders must submit their Bid responses through the tender box at SITA Erasmuskloof (459 Tsitsa Street) at 11h00am on the Bid closing date.

- **ADMINISTRATIVE PRE-QUALIFICATION REQUIREMENTS**

Submission of bid response: The bidder has submitted a bid response documentation pack:

- (i) that was delivered at the correct physical or postal address and within the stipulated date and time as specified in the "Invitation to Bid" cover page, and;
- (ii) in the correct format as:

Note that a Two Envelope process will be followed and therefore bidders must submit as follows:

(a) **Envelope 1: RFP Document and Technical / Functionality Response**

The following must be included and submitted in a in a separate envelope:

- (i) One (1) original file excluding pricing; and
- (ii) One (1) hard copy excluding pricing; and
- (iii) Two (2) electronic copies on USB memory stick/ flash drive in Portable Document Format (PDF) of the RFP Document and Technical / Functionality Response.

(b) **Envelope 2: Price Response**

The following must be included and submitted in a in a separate envelope:

- (i) One (1) original file excluding Technical / Functionality Response; and
- (ii) One (1) hard copy excluding Technical / Functionality Response; and

- (c) Two (2) electronic copies on USB memory stick/ flash drive in Portable Document Format (PDF) of pricing only.

Non-Executive Directors:

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Mr Omega Shelembe

Executive Directors:

Mr. G Reddy (Managing Director Acting), Mr. MK Kgauwe (Chief Financial Officer)

Company Secretary:

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Bidders must submit their bid responses as follows and must tick in the box to confirm if the bid response is submitted as such:

Manner of submission	Bidder to tick ✓ to indicate that the bid response has been submitted in this sequence
Responses through the tender box at Erasmuskloof (459 Tsitsa Street) at 11h00 on the Bid closing date	

All queries to this bid must be submitted in writing to the following email address:
Thato.meso@sita.co.za

Yours sincerely



Mphikeleli Radebe

Manager: Strategic Clients

Non-Executive Directors:

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