



Project No: 52404

Appointment of a Service Provider for the support, repairs and maintenance of the existing Disaster Management centre communication systems and software to Nkangala District Municipality for a period of thirty-six (36) months. (Re-advert)

TENDER DATA

| | | | | |
|--|--|--|--|---|
| 1. | The Employer is: Nkangala District Municipality P.O Box 437 Middelburg 1050 | | | |
| 2. | Tender Documents | | | |
| | <p>Tendering Procedures Tender notice and invitation to tender Tender data</p> <p>Returnable Documents List of Returnable Documents</p> <p>The Contract Agreements and Contract data Forms of Offer and Acceptance Contract Data</p> <p>Pricing Data Pricing Instruction Bill of Quantities</p> <p>Terms of Reference Terms of Reference</p> <p>Additional Relevant Documents Supply Chain Management Policy</p> | | | |
| 3. | <p>Interpretation</p> <p>The tender data and additional requirements contained in the tender schedules that are included in the returnable documents are deemed to be part of these tender conditions.</p> | | | |
| 4 | <p>Communication.</p> <p>The Employer’s Representative is;</p> <table><tr><td><p><u>Accounting Officer:</u> MM SKOSANA P. O. Box 437 Middelburg 1050. Tel : 013 249 2006</p></td><td><p><u>Procurement Eng.</u> Ms SI MASILELA P.O. Box 437 Middelburg 1050 Tel: 013 249 2104</p></td><td><p><u>Technical Enquiries.</u> Mr JE NKOSI P.O. Box 437 Middelburg 1050 Tel: 013 249 2130</p></td></tr></table> | <p><u>Accounting Officer:</u> MM SKOSANA P. O. Box 437 Middelburg 1050. Tel : 013 249 2006</p> | <p><u>Procurement Eng.</u> Ms SI MASILELA P.O. Box 437 Middelburg 1050 Tel: 013 249 2104</p> | <p><u>Technical Enquiries.</u> Mr JE NKOSI P.O. Box 437 Middelburg 1050 Tel: 013 249 2130</p> |
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| 4.1 | Attention is drawn to the fact that verbal communication given by the Employer's representative prior to the close of tenders will not be regarded as binding on the employer. Only information issued formally by the employer in writing to the tenders, under the signature of the Accounting Officer will be regarded as amending the tender documents. |
| 5 | Eligibility <ul style="list-style-type: none"> The Bidder must have implemented a minimum of at least 3 (Three) similar projects. Project leader must have a valid Institute of Chartered Information Technology Professionals (ICITP) or Institute of Information Technology Professionals South Africa (IITPSA) accreditation certificate. |
| 6 | The Employer's right to accept or reject any tender offer <p>The employer has the right not to accept the lowest tender and to accept the whole or part of any tender or not to consider any tender not suitably endorsed is fully reserved by the Nkangala District Municipality.</p> |
| 7 | Tenderer Obligations |
| 7.1 | The Council retains the right to call for any additional information that it may deem necessary |
| 7.2 | <p>If tendering as a Joint Venture, Joint venture must be constituted by means of a comprehensive and fair, written agreement between the members, which sets out their obligations, rights, risks and rewards.</p> <p>Joint venture members should share at least the following aspects of the joint venture activities in a meaningful and equitable manner:</p> <ol style="list-style-type: none"> 1. Control 2. Management 3. Operations 4. Risk 5. Profit and Loss |
| 7.3 | If a Tenderer, or any person employed by him is found to have either directly or indirectly, promised or given to any person in the employment of Council, any commission, gratuity, gift or other consideration, The Council shall have the right to summarily and without recourse to law and without prejudice to any other legal remedy which it may have in regard to any loss and/ or additional costs or expenses, to disqualify the Tender or cancel the Contract without paying any compensation to the aforesaid Tender or Contract. |
| 7.4 | At the request of the Municipal Manager or his authorised representative from furnishing him with additional information, or with a sample or specimen for testing purposes or otherwise, or from giving a demonstration so as to enable the recommendation to the Council's responsible Committee on the award of the contract be formulated, |
| 8 | Professional Indemnity Insurance <p>The employer shall not award a contract to any tenderer that does not hold valid Professional Indemnity Insurance of R500 000.00 for each and every claim.</p> |



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| 9 | <p>Compensation of tendering</p> <p>The employer will not compensate the tenderer for any costs incurred in the preparation and submission of a tender offer, including the cost of any testing necessary to demonstrate that aspects of the offer satisfy requirements.</p> | | | | | | |
| 10 | <p>Check documents</p> <p>The Tenderer should check the tender documents on receipt for completeness and notify the employer of any discrepancy or omission.</p> | | | | | | |
| 11 | <p>Confidentiality and Copyright of Documents.</p> <p>Treat as confidential all matters arising in connection with the tender. Use and copy the documents issued by the employer only for the purpose of preparing and submitting a tender offer in response to the invitation</p> | | | | | | |
| 12 | <p>Clarification Meeting</p> <p>Compulsory briefing session to be held Physically as follows:</p> <table border="1"> <tr> <td>Closing Time:</td><td>12:00</td></tr> <tr> <td>Briefing Date:</td><td>01st April 2025</td></tr> <tr> <td>Location:</td><td>NDM Disaster Management Centre, 2nd Floor</td></tr> </table> | Closing Time: | 12:00 | Briefing Date: | 01st April 2025 | Location: | NDM Disaster Management Centre, 2 nd Floor |
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| Briefing Date: | 01st April 2025 | | | | | | |
| Location: | NDM Disaster Management Centre, 2 nd Floor | | | | | | |
| 13 | <p>Submitting tender offer:</p> | | | | | | |
| 13.1 | No Tender document will be considered unless submitted on Council's Official Tender Document | | | | | | |
| 13.2 | Return all the returnable documents to the employer after completing them. | | | | | | |
| 13.3 | <p>Tenders must be deposited in the tender box clearly marked: Project No: 52404 APPOINTMENT AS SERVICE PROVIDER FOR THE SUPPORT, REPAIRS AND MAINTANANCE OF THE EXISTING DISASTER MANAGEMENT CENTER COMMUNICATIONS SYSTEMS AND SOFTWARE TO NKANGALA DISTRICT MUNICIPALITY FOR THIRTY SIX (36) MONTHS for Nkangala District Municipality.</p> <p>Location of tender Box: Main Entrance Ground floor Nkangala DM Building Physical Address: Nkangala District Municipality, 2A Walter Sisulu Street, Middleburg 1050.</p> <p>Telephonic, telegraphic, telex, facsimile or emailed tenders will not be considered</p> | | | | | | |
| 13.4 | All tender received by the Nkangala District Municipality will remain in the Municipality's possession until after the stipulated closing date and time. | | | | | | |
| 13.5 | Accept that a tender submitted to the employer cannot be withdrawn or substituted. No substitute tenders will be considered | | | | | | |
| 14 | <p>Closing Time:</p> | | | | | | |
| 14.1 | <p>The time and location for opening of the Tender offers are:</p> <table border="1"> <tr> <td>Closing Time:</td><td>12:00</td></tr> <tr> <td>Closing Date:</td><td>25th April 2025</td></tr> </table> | Closing Time: | 12:00 | Closing Date: | 25th April 2025 | | |
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| | <div>Location:</div> <div>Nkangala District Municipality 2A Walter Sisulu Street Middelburg 1050</div> | |
| | Tenders will be opened in public at the same time. | |
| 14.2 | After the opening of the tender proposals, no information relating to the clarification, determination of responsiveness, evaluation and comparison of tender proposals and recommendations concerning the award of the tender shall be disclosed to any other tenderer or persons not concerned with such process until the award of the Tender has been announced by the NDM. | |
| 15 | Pricing the tender State the rates and prices in Rand | |
| 16 | Alterations to the Tender Documents. No alterations may be made to the tender document issued by the employer. Proposals and any other supporting documents must be attached to the back of this tender document | |
| 17 | Alternative tender offer. No alternative tender offers will be considered or accepted Alternative offers may be submitted only if a main tender offer, strictly in accordance with all the requirements of the tender document is also submitted. The alternative tender offer is to be submitted with the main tender offer together with a schedule that compares the requirements of the tender document with the alternative requirements the tenderer proposes. | |
| 18 | Tender Offer Validity The Tender offer validity period is 90 days from the closing date. | |
| 19 | Tender clarification after submission A tender may be regarded as non-responsive if the tenderer fails to provide clarification requested by the employer within the time for submission stated in the employer's written request. | |
| 20 | Tender evaluation points The value of this bid is estimated not to exceed R50 000 000 (all applicable taxes included) and therefore the 80/20 system shall be applicable. | |
| | Preference points for this bid shall be awarded for: (a) Price; and (b) Specific Goals Status Level of Contribution. | |
| | The maximum points for this bid are allocated as follows: | |
| | | <div>POINTS</div> |



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| | <table><tr><td>PRICE</td><td>80</td></tr><tr><td>SPECIFIC GOALS</td><td>20</td></tr><tr><td>Total points for Price and Specific Goals must not exceed</td><td>100</td></tr></table> | PRICE | 80 | SPECIFIC GOALS | 20 | Total points for Price and Specific Goals must not exceed | 100 | | | |
| PRICE | 80 | | | | | | | | | |
| SPECIFIC GOALS | 20 | | | | | | | | | |
| Total points for Price and Specific Goals must not exceed | 100 | | | | | | | | | |
| 21 | Evaluation of Tenders The Tenderers notice is drawn to the fact that the evaluation, adjudication and awarding of this tender will be in terms of the Supply Chain Management Policy of the NDM. | | | | | | | | | |
| 21.1 | The following steps will be followed in evaluation; <div><div>1. Determination of whether or not tender offers are complete.</div><div>2. Determination of whether or not tender offers are responsive.</div><div>3. Determination of the reasonableness of tender offers.</div><div>4. Confirmation of the eligibility of preferential points claimed by tenderers.</div><div>5. Determination of expertise and experience of tenderers.</div><div>6. Awarding of points for financial offer.</div><div>7. Ranking of tenderers according to the total points</div><div>8. Performance of risk analysis by checking the credit record of the tenderers</div></div> | | | | | | | | | |
| 21.2 | Evaluation Criteria The procedure for the evaluation of responsive Bids will be on the average of the previous three projects where the firm was involved for NKANGALA DISTRICT MUNICIPALITY (NDM) projects or other clients. Reference of clients other than NDM MUST be provided. The Bidders responsiveness in relation to points is therefore summarized as follows: <table><tr><td>Personnel</td><td>50</td></tr><tr><td>Physical and Other Resources</td><td>10</td></tr><tr><td>Experience of Firm</td><td>20</td></tr><tr><td>Sub-Total</td><td><u>80</u></td></tr></table> <u>A firm must obtain a minimum of 60 points out of the 80 points above to be considered for price and specific goals.</u> | | Personnel | 50 | Physical and Other Resources | 10 | Experience of Firm | 20 | Sub-Total | <u>80</u> |
| Personnel | 50 | | | | | | | | | |
| Physical and Other Resources | 10 | | | | | | | | | |
| Experience of Firm | 20 | | | | | | | | | |
| Sub-Total | <u>80</u> | | | | | | | | | |



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Project Director / Team Leader : (Maximum Points obtainable 30)

Name of Project Director /Leader:

| Evaluation Criteria | Minimum Required | Eliminati on Factor | Points obtainabl e | Points Claimed |
|---|---|----------------------------|---------------------------|-----------------------|
| Academic Qualifications (Note 1) | BSC Computer Science or Computer engineering | Yes | 10 | |
| Professional Registration | A valid ICITP or IITPSA accreditation certificate | Yes | 5 | |
| Subtotal | | | 15 | |
| | | Eliminati on Factor | | |
| Years of experience after qualification (Note 3) | 1-2 | No | 1 | |
| | 3-4 | No | 3 | |
| | 5-6 | No | 4 | |
| | 7 upwards | No | 5 | |
| Involvement in comparable projects: Project Leader (Disaster management information systems repairs and maintenance or emergency communication centre systems] (Note 4) | 1-2 | Yes | 1 | |
| | 3-4 | Yes | 3 | |
| | 5-6 | No | 4.5 | |
| | 7 upwards | No | 5 | |
| Sub-total | | | 10 | |



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| | | Eliminati on Factor | | |
|-----------------------------|--|---------------------------|-----------|--|
| Current Employment (Note 5) | Full time employed by the contractor/Service Company | No | 5 | |
| Sub-total | | | 5 | |
| Total | | | 30 | |

Support Technician : (Maximum Points obtainable 15)

Name of Support Technician.....

| Evaluation Criteria | Minimum Required | | Eliminati on Factor | Points obtainabl e | Points Claimed |
|--|--|--|---------------------|--------------------|----------------|
| Academic Qualifications (Note 1) | National Diploma: Engineering Computer Systems (NQF Level 6) | | Yes | 5 | |
| | Certified Information Systems Auditor (CISA) Certificate | | Yes | 5 | |
| Subtotal | | | | 10 | |
| | | | Eliminati on Factor | | |
| Years of experience after qualification (Note 3) | 1-2 | | No | 1 | |
| | 3-4 | | No | 3 | |
| | 5-6 | | No | 4 | |
| | 7 upwards | | No | 5 | |
| Involvement in comparable projects: Project | 3-4 | | Yes | 1 | |
| | 5-6 | | Yes | 3 | |
| | 7-8 | | No | 4.5 | |



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|---|-----------|--|----|-----------|--|
| Leader (Disaster management information systems repairs and maintenance or emergency communication centre systems] (Note 4) | 8 upwards | | No | 5 | |
| Subtotal | | | | 10 | |
| Total | | | | 20 | |

Physical and other resources : (Maximum Points obtainable 10)

Address of Physical and other Resources:.....

| Evaluation Criteria | Minimum Required | Elimination Factor | Points obtainable | Points Claimed |
|---|---|--------------------|-------------------|----------------|
| | | | | |
| Company Main Office (A company must have at least one main office [a letter from the bidder confirming the availability of the facility with proof of occupation/ lease agreements whichever is applicable] | Own Office (Proof of Residence in the company name or that of its Directors) | No | 10 | |
| | Leased Premises (A valid lease agreement) | No | 5 | |
| Subtotal | | | 10 | |



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Company Experience: [Maximum 20]

| Evaluation Criteria | Minimum Required | | Elimination Factor | Points obtainable | Points Claimed |
|---|---|------------|--------------------|-------------------|----------------|
| | | | | | |
| Involvement in comparable projects: Service Provider (Note 2) | Appointment letters and certification of completion or reference letters of previously completed projects by the service provider | 3-4 | No | 8 | |
| | | 5-6 | No | 12 | |
| | | 7- Upwards | No | 20 | |
| Sub-total | | | | 20 | |
| Total | | | | 20 | |

Note 1: Academic Qualifications

Proof of academic qualifications in the form of copies of certificates must be attached to the Team Leader/Project Director's CV. Foreign qualifications must be accompanied by a certificate from Qualifications Certification Body.

Note 2: Company Experience

A minimum of 3 years' experience is required. Proof of company's involvement in similar projects in form of appointment letters and certification of completion or reference letters of previously completed projects with contactable references.

Note 3: Experience after qualification

A minimum of 1 year post qualification experience is required for the team leader. More than 10 years post qualification experience is **not** an eliminating factor but carries more points.

Note 4: Employment History (Involvement in comparable company/project leader projects)


Proof of employment history must be contained in the Curriculum Vitae (CV) and must include references and contact details. The CV must contain only necessary and relevant information



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| | <p>for the purpose of this project. Failure to provide this shall warrant an automatic elimination of tender from any further evaluation.</p> <p>Note 5: Current Employment</p> <p>Confirmation of current employment in the form of letter from Supervisor must be attached. In the event a Project Director/Leader is his/her own Supervisor, a letter confirming same must still be attached. The proposed Project Director/Leader shall be a Senior Employee, an Associate, the Director, or a Shareholder and in the direct employ of the Contractor or service firm. A proof or separate written confirmation must be attached to the CV.</p> |
| 21.3 21.3.1 | <p>Technical adjudication and General Criteria</p> <ul style="list-style-type: none"> ▪ Tenders will be adjudicated in terms of inter alia: ▪ Compliance with Tender conditions ▪ Technical specifications <p>If the Tenderer does not comply with the Tender Conditions, the Tenderer may be rejected. If technical specifications are not met, the Tender may also be rejected.</p> <p>With regard to the above, certain actions or errors are unacceptable and warrants REJECTION OF THE TENDER, for example</p> <ul style="list-style-type: none"> ▪ Pages to be completed, removed from the Tender document, and have therefore not been submitted. ▪ If tender document is not fully completed as required and as stipulated in the tender data. ▪ If any tender document is tempered with or it is unbided or unbundled. ▪ Scratching out without initialling next to the amended rates or information. ▪ Writing over / painting out rates / the use of tippex or any erasable ink, e.g. pencil. ▪ Failure to attend compulsory site inspections ▪ The Tender has not been properly signed by a party having the authority to do so, according to the Form E – “Authority for Signatory” ▪ A Resolution by a Board of Directors of the Company authorizing the Tenderer to sign the Tender document on behalf of the Company. No authority for signatory submitted. ▪ Particulars required in respect of the Tender have not been provided – non-compliance of Tender requirements and/or specifications. ▪ The Tenderer's attempts to influence, or has in fact influenced the evaluation and/or awarding of the contract. ▪ The Tender has been submitted after the relevant closing date and time ▪ Failure to complete and sign Form C1.1 Form of Offer and Acceptance ▪ If any municipal rates and taxes or municipal service charges owed by that Tenderer or any of its directors to the municipality, or to any other municipality or municipal |

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| | <p>entity, are in arrears for more than three months.</p> <ul style="list-style-type: none"> ▪ If any Tenderer who during the last five years has failed to perform satisfactorily on a previous contract with the municipality or any other organ of state after written notice was given to that Tenderer that performance was unsatisfactory. |
| 21.3.2 | <p>Size of enterprise and current workload</p> <ul style="list-style-type: none"> ▪ Evaluation of the Tenderer's position in terms of: ▪ Previous and expected current annual turnover ▪ Current contractual obligations ▪ Capacity to execute the contract |
| 21.3.3 | <p>Staffing profile</p> <p>Evaluation of the Tenderer's position in terms of:</p> <ul style="list-style-type: none"> ▪ Staff available for this contract being Tendered for ▪ Qualifications and experience of key staff to be utilised on this contract. |
| 21.3.4 | <p>Proposed Key Personnel</p> <p>In this part of the tender, the Tenderer shall also supply Curriculum Vitae (CV's) for the Staff available named and working on full time basis for the Tenderer. The CV should follow the normal Professional Format as used by Professional Service Providers.</p> <p>Each CV should give at least the following:</p> <ul style="list-style-type: none"> ○ Position in the firm and within the organisation of this assignment ○ PDI status (describing population group, gender and disabilities) ○ Educational qualifications ○ Professional Registrations ○ Relevant experience (actual duties performed, involvement and responsibility), including locations, dates and durations of assignments, starting with the latest. ○ Language proficiency and ○ References (company name, individual name, position held, contact details) <p>Much importance will be placed on the experience of the staff proposed. The Tender must ensure that, if selected, the nominated staff will be assigned as proposed. Failure to do so may result in the annulment of any acceptance of the Tenders' proposal and/ or Agreement entered into by the Client for the execution of the services</p> |
| 21.3.7 | <p>Financial ability to execute the contract:</p> <p>Evaluation of the Tenderer's financial ability to execute the contract. Emphasis will be placed on the following:</p> <ul style="list-style-type: none"> ▪ Contact the Tender's bank manager to assess the Tenderer's financial ability to execute the contract and the Tenderer hereby grants his consent for this purpose. ▪ Professional Indemnity: The bidder shall attach a valid Professional Indemnity Insurance of R500 000.00 for each and every claim. |



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| 21.3.8 | <p>Good standing with SA Revenue Services</p> <ul style="list-style-type: none"> ▪ Determine whether a valid tax clearance certificate has been submitted. ▪ The Tenderer must affix a valid Tax Clearance Certificate and/or pin. |
| 21.3.9 | <p>If the Tender does not meet the requirements contained in the NDM Procurement Policy, and the mentioned framework, it will be rejected by the Council, and may not subsequently be made acceptable by correction or withdrawal of the non-conforming deviation or reservation.</p> |
| 21.3.10 | <p>Penalties</p> <p>The Nkangala District Municipality will if upon investigation it is found that a preference in terms of the Act and these regulations has been obtained on a fraudulent basis, or any specified goals are not attained in the performance of the contract, on discretion of the Municipal Manager, one or more of the following penalties will be imposed:</p> <ul style="list-style-type: none"> ▪ Cancel the contract and recover all losses or damages incurred or sustained from the Tenderer. ▪ Impose a financial penalty at the discretion of Council ▪ Restrict the contractor, its shareholders and directors on obtaining any business from the Nkangala District Municipality for a period of 5 years |
| 22 | <p>Proposals</p> |
| 22.1 | <p>Proposals should be well organized, straight forward, clear and concise. Proposals must respond specifically to the criteria specified in this tender document. Colour: black Font: Aerial: Size 12: Spacing one and half: pages not more than 50 on one side. (excluding appendices)</p> |
| 22.2 | <p>The Consultant, in his/her proposal, shall state the categories and number of staff and personnel that he considers necessary to perform the services, including the core professional team and support staff. The Consultant shall provide brief descriptions of the responsibilities and duties envisaged for the professional positions of the supervision team. The Consultant shall make a clear distinction between resources required, time allocation and costs for the project.</p> <p>The proposals and all supplementary documents and correspondences shall be drawn up and submitted in English.</p> |
| 23 | <p>The additional conditions of Tender are:</p> <ol style="list-style-type: none"> 1. Nkangala District Municipality may also request that the Tenderer provide written evidence that his financial, labour and resources are adequate for carrying out the project. 2. The Nkangala District Municipality reserves the right to appoint a firm of chartered accountants and auditors and / or execute any other financial investigations on the financial resources of any Tenderer. The Tenderer shall provide all reasonable assistance in such investigations. |



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