

T2.2 - 2 Response time for callouts on breakdowns

The service provider is expected to confirm their response time for callouts on breakdown, the confirmation must be in a form of a letter with the company's letterhead, stating their response time for callouts on breakdowns and must be signed/stamped.

It is expecting the service provider to be able to report to site (i.e. without equipment) within sixty (60) minutes from receiving a call for callouts on breakdowns.

Attached submissions to this schedule:

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Signed

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Date

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Name

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Position

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Tenderer

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