

	Tender Questions and Answers	Document Identifier	240-7124948	Rev	1
		Effective Date	01 April 2023		
		Review Date	April 2026		

To whom it may concern	Date	01 October 2026
	Enquiries	Samukelisiwe Ngobese
	E-mail address	NgobesSu@eskom.co.za

Dear Sir/Madam

Request for Enquiry Number	E2392DXGOU1
Description / Project Title	Design, supply, installation, and commissioning capability of the total rooftop PV solution for Single phase customers from 20 – 60 Amps
Tender Closing Date	16 October 2026

	Question Description	Eskom Response
	Is it a national tender as we are based in and service the whole of KZN.	The intention is to award contracts to a minimum of one (1) and a maximum of thirty-nine (39) contractors across all provinces. The contractor's footprint will be determined by the provinces that the contractor declares it is able to service. Contractors will be required to indicate their service coverage (Local footprint) during the tender process. Work will be allocated at Task Order level based on the following principles: a) Bulk allocation by the Task Order Committee (TOC); b) Local footprint c) Availability of teams and resources to execute the work; and d) Rotation of work based on contractor performance.

Controlled Disclosure

When downloaded from the document management system, this document is uncontrolled and the responsibility rests with the user to ensure it is in line with the authorized version on the system. No part of this document may be reproduced in any manner or form by third parties without the written consent of Eskom Holdings SOC Ltd, © copyright Eskom Holdings SOC Ltd, Reg No 2002/015527/30

	Tender Questions and Answers	Document Identifier	240-7124948	Rev	1
		Effective Date	01 April 2023		
		Review Date	April 2026		

	On the BOQ, Line 4 - Minimum BESS - under 8kw and 12kw, you are requesting an 8kwh and 12kwh battery respectfully. Batteries usually come as 5kwh, 10kwh, 16kwh.	These are minimum requirements for each system.
	Under Minimum PV, line 3, 550w units are now at 600w +. Can we adjust the totals in Line 11 to achieve the minimum totals in line 3?	The 550Wp is a minimum requirement per panel. The total PV (kWp) per system is also a minimum.
	Line 2 - Feasibility Study. To complete the study, we need to visit the nominated site, inspect the roof and current electrical installation, then install a digital logger to establish the energy load profile of the property. Should we include the initial site visit and logging in Line 2?	No actual data logging for energy profile will be required.
	Must each residential order be surveyed (Customer feasibility study) in person or is a desktop survey sufficient?	There is a Site Assessment portion on BoQ and the Feasibility Study should follow.
	Will the supplier be paid for a survey that ends in a "no-go", or where the customer declines	Suppliers will be paid for work done as per BoQ and Task Order issued.
	Who arranges customer contact and access	Eskom
	Whether a remote feasibility study can replace the physical visit on some jobs	There is a Site Assessment portion on BoQ and the Feasibility Study should follow.
	Who will be responsible for registering the SSEG installations and are Eskom customers exempted from the registration costs (i.e., tariff change, kiosk upgrade, etc.)	See BoQ - SSEG Application / Registration
	Must the SSEG system be able to export to the grid? (who covers the cost of the Bi-directional meter?)	Yes. Meter change not part of scope.
	Item 2.6 cites "Eskom Specification 240-00000000". Should this be 240-171000566, clause 3.7 "Structural Assessment"? The item is also titled "Basic Roof Assessment Method", so please confirm which clause applies.	It is a roof assessment. The Assessment is for a residential roof and must be done by the relevant competent person.
	Is there a minimum size requirement for the two residential PV+BESS projects completed in the last 3 years	Should be related to scope of contract

Controlled Disclosure

When downloaded from the document management system, this document is uncontrolled and the responsibility rests with the user to ensure it is in line with the authorized version on the system. No part of this document may be reproduced in any manner or form by third parties without the written consent of Eskom Holdings SOC Ltd, © copyright Eskom Holdings SOC Ltd, Reg No 2002/015527/30

	Tender Questions and Answers	Document Identifier	240-7124948	Rev	1
		Effective Date	01 April 2023		
		Review Date	April 2026		

	While completing the Technical Schedule A & B sheet, we found that there are two referenced Eskom standards we still require. Can you please provide the following Documentation:	Technical Schedule Requirements is what must be met. There are specific SANS requirements also listed.
	We have also noted some subtle difference between what is stated in the URS, TEC and the Technical Schedule Sheet. We would appreciate your guidance so that we respond against the correct requirement:	Technical Schedule Requirements is what must be met.

Controlled Disclosure

When downloaded from the document management system, this document is uncontrolled and the responsibility rests with the user to ensure it is in line with the authorized version on the system. No part of this document may be reproduced in any manner or form by third parties without the written consent of Eskom Holdings SOC Ltd, © copyright Eskom Holdings SOC Ltd, Reg No 2002/015527/30