

	Supplier Quality Management: List of Tender Returnables Documents	Unique Identifier	240-12248652
		Revision	7
		Effective Date	2022/01/26
		Specification	240-105658000
Category 1 : Quality Requirements		Deliverables to be evaluated indicator = 1	
SECTION A : Quality Management System Requirements ISO 9001 Valid certification of Quality Management System by an ISO accredited body			
		Apply =1	
A.1 Product / Service Scoping on ISO 9001/ relevant certificate is defined		1	
A.2 Certificate by Approved and Authorized certification authority		1	
A.3 Certification Authority has Recognized International Accreditation		1	
A.4 Validity (expiry date) of certificate		1	
Section A Score Option 1		4	
SECTION B : Evidence of QMS in operation (Tender Quality Requirements -Ref 240-105658000)			
		Apply =1	
B.1 Documented information for defined roles, responsibilities and authorities - Organization chart and Responsibility matrix (must include but not limited to quality management function/role) (Clause 5.3 of ISO 9001:2015)		1	
B.2 Documented information for Control of Externally Provided Processes, Products and Services - Must include criteria for evaluation, selection, monitoring of performance, and re-evaluation of external providers including rentals or hired processes (Clause 8.4 of ISO 9001:2015)		1	
B.3 Latest copy of an internal management system audit report (with Nonconformity, Correction and/ or Corrective Action Reports) - Report must include but not limited to Objective, Scope, Criteria and outcomes of the audit. (Clause 9.2 of ISO 9001:2015)		1	
B.4 Verifiable proof of documented information for the customer satisfaction survey conducted on the similar project (i.e. not a template but a record)		1	
Section B Score		4	
SECTION C: Contract Quality Plan Requirements (Ref 240-105658000 and 240-109253698). Draft Contract Quality Plan specific to the scope of work as described in the tender documents (Ref ISO 10005)			
		Apply (Yes=1)	
NB! Draft Contract/Project Quality Plan has important QA deliverables		1	
Section C Score		1	
SECTION D: Quality Control Plan Requirements (Ref 240-105658000 or 240-109253302) QCP /Checklist/ ITP (Quality Control Plans) as per Scope of Works (Ref ISO 10005)			
		Apply = 1	
NB! Draft/ Example of an Inspection and Test Plan (ITP) or Quality Control Plan (QCP) on similar and/ or previous work done		1	
Section D Score		1	
SECTION E: User defined additional Requirements & miscellaneous (Ref 240-105658000) Customer specific requirements & other standards and required can be listed and evaluated here			
		Apply (Yes=1)	
E.1 Form A is completed and signed.		1	
E.2 Quality Risk Register (List all Risks associated with delivering the scope of work (Product and Service), what actions will be taken to minimise and mitigate the identified risks).		1	
E.3 Verifiable Proof of successful execution/ history similar sizes project in an industrial environment not > 2 years		1	
E.4 Documented information for control of nonconforming outputs(Product/service) and including handling of customer complaints		1	
Section E Score		4	
DETAILS OF ESKOM REPRESENTATIVE		Risk and Assurance Quality and Audit Support Officer	
DATE ISSUED		2025/12/17	
PROJECT: TENDER TITLE		Maintenance of the fire protection system at the boiler burners for a five (5) year period during unit outages	
SIGNATURE		Risk and Assurance Quality and Audit Support Officer	